

the status of their form. The bill would also allow congressional offices to provide online links to the portal.

I appreciate very much the bipartisan way in which this bill was developed. I want to thank the majority for their cooperation in making a number of improvements to the bill; for example, the substitute amendment would require OMB to include features to protect the privacy of individuals who use the consolidated online portal required under the bill.

Mr. Speaker, this is a good, bipartisan bill. I urge my colleagues to support it, and I reserve the balance of my time.

Mr. WALKER. Mr. Speaker, I yield 5 minutes to the gentleman from Louisiana (Mr. GRAVES), the sponsor of this bill.

Mr. GRAVES of Louisiana. Mr. Speaker, I want to thank the gentleman from North Carolina for working with us on this, as well as many staff and members from the Oversight and Government Reform Committee.

Mr. Speaker, can you imagine for a minute if you had a medical emergency at your house and you had to mail a form to the ambulance service to have them come address the heart attack victim or other type of medical emergency that is occurring at your house? How irrational is that? Obviously, it doesn't make sense to do something like that, to mail for something that may be an emergency.

Mr. Speaker, can you imagine, even in today's time, with the strict demands we have for customer service, if we actually had to truly mail order forms to different online companies to have them deliver something, to retail outlets to have them deliver something, a product to our house? There would be no tolerance for that.

In fact, Mr. Speaker, the government right now, the government today, our own United States Government which is here to serve our own Americans, only has a customer service rating of about 70 percent. In fact, it is less than 70 percent.

Well, that might have been a high watermark for my grades in school—maybe—Mr. Speaker, but that is absolutely an unacceptable level. This is our government. These are our taxpayers.

Why is it that private industry has been able to use technology to provide better customer service, to provide faster services? It is because they care about their customers and they care about their business and there is an incentive for them to do so. They don't have a monopoly, like the Federal Government does, for many of the services that it offers, but that does not excuse the Federal Government from providing better services.

Mr. Speaker, I had an opportunity to work very closely with Congressman JOE KENNEDY to help develop this legislation, and this is a solution to help bring the United States Government into the 21st century, or perhaps the

20th century. It simply does the same thing that private companies have figured out how to do for decades now, where we can access our banks online, we can access our insurance online, where we can go online to buy groceries and virtually any other good or service that we need. We can even file our own taxes with the Federal Government.

Yet the Privacy Act of 1974, as it is implemented today, requires, in order for us to provide services to our constituents, which may be an emergency situation, that they have to print out a form and mail it in, and that we then have to take and mail it to an agency. That is ridiculous in 2018, and it is unacceptable.

This bipartisan legislation addresses that. It allows for people to access their own government, access government services to address important things like, perhaps, accessing their VA benefits; like, perhaps, fixing a wrong the IRS has caused; like, perhaps, dislodging a permit or some other type of service the government is supposed to provide and has been sitting on, in some cases as we have dealt with, for years.

Mr. Speaker, I want to tell you a quick story.

In 2016, in August of that year, in my hometown of Baton Rouge in south Louisiana, we experienced a 1,000-year flood. People were calling us by the hundreds per day, calling and saying: I need help. I need help with FEMA, SBA, and other government services.

We said: Yes, you bet. All you need to do is go to our website, print out this form, and then mail it to us.

Mr. Speaker, I can't say on the House floor some of the responses our office received whenever they were telling us about the 4 feet of water that their computers and printers and other equipment were under. It was a real aha moment.

How ridiculous is it that we sit here and act like we are 80 years ago as a government? We can do better.

This simply brings us to current technology, to allow constituents to reach out to our offices when we are addressing urgent issues, like passport issues for folks stuck in other countries, like Department of Defense issues where our own military men and women may be having problems in other countries, where our own citizens aren't getting the benefits that they paid for or they earned. It gives us the ability to quickly step in and address their issues, to intervene on their behalf and get these issues resolved.

Mr. Speaker, I want to thank, especially, my friend JOE KENNEDY for working with us so closely on this bipartisan legislation, Congresswoman MIMI WALTERS, Congressman GENE GREEN, Congressmen WILL HURD and KEVIN MCCARTHY through the Innovation Initiative, Congressman MARK MEADOWS, Delegate ELEANOR HOLMES NORTON, Congresswoman BARBARA COMSTOCK, and many others who pro-

vided input to us, helped us perfect this legislation and get it here today. I want to thank the bipartisan cosponsors and folks who helped us on this.

Mr. Speaker, I urge adoption.

Mr. SARBANES. Mr. Speaker, obviously this bill would work a very substantial improvement on our constituent services operations. I have no further speakers.

Mr. Speaker, I urge the passage of H.R. 3076, and I yield back the balance of my time.

Mr. WALKER. Mr. Speaker, I urge adoption of the bill, and I yield back the balance of my time.

The SPEAKER pro tempore. The question is on the motion offered by the gentleman from North Carolina (Mr. WALKER) that the House suspend the rules and pass the bill, H.R. 3076, as amended.

The question was taken; and (two-thirds being in the affirmative) the rules were suspended and the bill, as amended, was passed.

The title of the bill was amended so as to read: "A bill to require the Director of the Office of Management and Budget to issue guidance on electronic consent forms, and for other purposes."

A motion to reconsider was laid on the table.

#### SPC. STERLING WILLIAM WYATT POST OFFICE BUILDING

Mr. WALKER. Mr. Speaker, I move to suspend the rules and pass the bill (H.R. 4960) to designate the facility of the United States Postal Service located at 511 East Walnut Street in Columbia, Missouri, as the "Spc. Sterling William Wyatt Post Office Building".

The Clerk read the title of the bill.

The text of the bill is as follows:

H.R. 4960

*Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,*

#### SECTION 1. SPC. STERLING WILLIAM WYATT POST OFFICE BUILDING.

(a) DESIGNATION.—The facility of the United States Postal Service located at 511 East Walnut Street in Columbia, Missouri, shall be known and designated as the "Spc. Sterling William Wyatt Post Office Building".

(b) REFERENCES.—Any reference in a law, map, regulation, document, paper, or other record of the United States to the facility referred to in subsection (a) shall be deemed to be a reference to the "Spc. Sterling William Wyatt Post Office Building".

The SPEAKER pro tempore. Pursuant to the rule, the gentleman from North Carolina (Mr. WALKER) and the gentleman from Maryland (Mr. SARBANES) each will control 20 minutes.

The Chair recognizes the gentleman from North Carolina.

GENERAL LEAVE

Mr. WALKER. Mr. Speaker, I ask unanimous consent that all Members may have 5 legislative days in which to revise and extend their remarks and include extraneous material on the bill under consideration.

The SPEAKER pro tempore. Is there objection to the request of the gentleman from North Carolina?

There was no objection.

Mr. WALKER. Mr. Speaker, I yield myself such time as I may consume.

Mr. Speaker, I rise in support of H.R. 4960, a bill introduced by the gentlewoman from Missouri (Mrs. HARTZLER) to name the post office at 511 East Walnut Street in Columbia, Missouri, in honor of Specialist Sterling William Wyatt.

Sterling Wyatt was born and raised in Columbia, Missouri. Even before he graduated high school, Wyatt had shown great service and achievement. He participated in the youth group and operated the sound equipment for his church. He made the rank of Eagle Scout. He earned a black belt in tae kwon do, and he received a certification as a nurse attendant.

After graduating high school in 2009, Wyatt continued his service, enlisting in the United States Army, where he was assigned to the 5th Battalion, 2nd Infantry Division, and was ultimately deployed to Afghanistan.

On July 11, 2012, when on patrol in Kandahar, Afghanistan, Wyatt's vehicle was attacked by an IED, and he was killed in action at age 21.

Specialist Wyatt made the ultimate sacrifice in his service of his nation. In recognition of his heroism, Specialist Wyatt was awarded the Medal of Valor, the Bronze Star, and the National Defense Service Medal, among others. We commend him for his service and honor him for his sacrifice.

Mr. Speaker, I thank Congresswoman HARTZLER for introducing the bill and look forward to hearing more about the bill from her in the next few minutes.

Mr. Speaker, I reserve the balance of my time.

Mr. SARBANES. Mr. Speaker, I yield myself such time as I may consume.

Mr. Speaker, I am pleased to join my colleagues in consideration of H.R. 4960, to designate the facility of the United States Postal Service located at 511 East Walnut Street in Columbia, Missouri, as the Spc. Sterling William Wyatt Post Office Building.

Specialist Wyatt epitomized dedication and hard work, becoming an Eagle Scout, first degree black belt in tae kwon do, and a certified nurse attendant before his high school graduation.

He carried that spirit with him when he enlisted in the Army, joining the 20th Infantry Regiment. Specialist Wyatt deployed to Kandahar, Afghanistan, and gave his life on July 11, 2012, when his vehicle was hit by an IED. Just 21 years old, Specialist Wyatt was awarded the Medal of Valor and a Bronze Star.

Mr. Speaker, we should pass this bill to remember the ultimate sacrifice paid by Specialist Sterling William Wyatt.

Mr. Speaker, I urge the passage of H.R. 4960, and I reserve the balance of my time.

Mr. WALKER. Mr. Speaker, I yield 5 minutes to the gentlewoman from Mis-

souri (Mrs. HARTZLER), the sponsor of this bill.

Mrs. HARTZLER. Mr. Speaker, I rise today to ask support for H.R. 4960, which would name the downtown Columbia, Missouri, post office in memory of one of our Nation's heroes, Specialist Sterling William Wyatt, who proudly served in the United States Army.

I want to thank the chairman and the ranking member and so many of my colleagues for your support of this legislation.

Sterling was born and raised in Columbia, Missouri, located in the heart of Missouri's Fourth Congressional District.

Early on, Sterling showed his commitment to service by being an active participant in his youth group and in his church. Through his service and hard work, he was quite an accomplished young man. He earned the rank of Eagle Scout, a first degree black belt in tae kwon do, and a certification as a certified nurse attendant, all before graduating from high school in 2009.

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Soon after, he decided to continue his lifestyle of service by joining the United States Army. He was assigned to the 5th Battalion, 20th Infantry Regiment, 3rd Stryker Brigade Combat Team, 2nd Infantry Division at Joint Base Lewis-McChord in Washington.

Tragically, Specialist Wyatt was killed on July 11, 2012, while on patrol in Kandahar, Afghanistan. He was only 21 years old. His vehicle was attacked with an enemy improvised explosive device. His awards and decorations for his service are many, including, but not limited to, the Medal of Valor and Bronze Star.

Specialist Wyatt's dedication to serving his community and country were a testament to his faith and his family, especially his loving parents, Randy and Sherry Wyatt.

It is fitting that we bring this bill today for a vote before the United States House of Representatives, because just a few days ago we solemnly remembered the 6-year anniversary of his passing.

As representatives of the people who bravely serve our country, especially those who pay the ultimate sacrifice, we owe it to their lives and memories to never forget all that they have done for us.

Although Sterling was taken from us too soon, this bill will enshrine his memory in our community for posterity so everyone can know this brave soldier and be reminded that freedom is not free.

And maybe, when others learn about Sterling's story and sacrifice, they, too, will put service above self and answer the call to serve, which is the noblest and most honorable action anyone can take. Truly, greater love has no one than this, to lay down one's life for one's friends. Sterling did this for

his brothers and sisters in arms, for those who yearn to be free in a desperate land, and for all of us. We will forever be grateful.

And, with the renaming of this post office in Columbia, Missouri, the Specialist Sterling William Wyatt Post Office Building, we will always remember and always be grateful.

I ask my colleagues to support this legislation to honor Specialist Wyatt's memory.

Mr. SARBANES. Mr. Speaker, I have no further speakers. I urge the passage of H.R. 4960 in honor of Specialist Wyatt, and I yield back the balance of my time.

Mr. WALKER. Mr. Speaker, I urge adoption of the bill, and I yield back the balance of my time.

The SPEAKER pro tempore. The question is on the motion offered by the gentleman from North Carolina (Mr. WALKER) that the House suspend the rules and pass the bill, H.R. 4960.

The question was taken.

The SPEAKER pro tempore. In the opinion of the Chair, two-thirds being in the affirmative, the ayes have it.

Mr. WALKER. Mr. Speaker, on that I demand the yeas and nays.

The yeas and nays were ordered.

The SPEAKER pro tempore. Pursuant to clause 8 of rule XX, further proceedings on this motion will be postponed.

#### HARMON KILLEBREW POST OFFICE BUILDING

Mr. WALKER. Mr. Speaker, I move to suspend the rules and pass the bill (H.R. 3230) to designate the facility of the United States Postal Service located at 915 Center Avenue in Payette, Idaho, as the "Harmon Killebrew Post Office Building".

The Clerk read the title of the bill.

The text of the bill is as follows:

H.R. 3230

*Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,*

#### SECTION 1. HARMON KILLEBREW POST OFFICE BUILDING.

(a) DESIGNATION.—The facility of the United States Postal Service located at 915 Center Avenue in Payette, Idaho, shall be known and designated as the "Harmon Killebrew Post Office Building".

(b) REFERENCES.—Any reference in a law, map, regulation, document, paper, or other record of the United States to the facility referred to in subsection (a) shall be deemed to be a reference to the "Harmon Killebrew Post Office Building".

The SPEAKER pro tempore. Pursuant to the rule, the gentleman from North Carolina (Mr. WALKER) and the gentleman from Maryland (Mr. SARBANES) each will control 20 minutes.

The Chair recognizes the gentleman from North Carolina.

GENERAL LEAVE

Mr. WALKER. Mr. Speaker, I ask unanimous consent that all Members have 5 legislative days to revise and extend their remarks and include extraneous material on the bill under consideration.