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- (B) The proposed daily or per violation amount of the penalty.
- (C) The factors (as described in paragraph (d)(1) of this section) that CMS considered.
- (D) The opportunity for responding to the notice in accordance with §493.1810(c).
- (E) A specific statement regarding the laboratory's appeal rights.
- (2) Appeal rights. (i) The laboratory has 60 days from the date of receipt of the notice of intent to impose a civil money penalty to request a hearing in accordance with §493.1844(g).
- (ii) If the laboratory requests a hearing, all other pertinent provisions of §493.1844 apply.
- (iii) If the laboratory does not request a hearing, CMS may reduce the proposed penalty amount by 35 percent.
- (f) Accrual and duration of penalty—(1) Accrual of penalty. The civil money penalty begins accruing as follows:
- (i) 5 days after notice of intent if there is immediate jeopardy.
- (ii) 15 days after notice of intent if there is not immediate jeopardy.
- (2) Duration of penalty. The civil money penalty continues to accrue until the earliest of the following occurs:
- (i) The laboratory's compliance with condition level requirements is verified on the basis of the evidence presented by the laboratory in its credible allegation of compliance or at the time or revisit.
- (ii) Based on credible evidence presented by the laboratory at the time of revisit, CMS determines that compliance was achieved before the revisit. (In this situation, the money penalty stops accruing as of the date of compliance.)
- (iii) CMS suspends, limits, or revokes the laboratory's certificate of compliance, registration certificate, certificate of accreditation, or certificate for PPM procedures.
- (g) Computation and notice of total penalty amount—(1) Computation. CMS computes the total penalty amount after the laboratory's compliance is verified or CMS suspends, limits, or revokes the laboratory's CLIA certificate but in no event before—
- (i) The 60 day period for requesting a hearing has expired without a request

- or the laboratory has explicitly waived its right to a hearing; or
- (ii) Following a hearing requested by the laboratory, the ALJ issues a decision that upholds imposition of the penalty.
- (2) Notice of penalty amount and due date of penalty. The notice includes the following information:
- (i) Daily or per violation penalty amount.
- (ii) Number of days or violations for which the penalty is imposed.
 - (iii) Total penalty amount.
- (iv) Due date for payment of the penalty.
- (h) Due date for payment of penalty. (1) Payment of a civil money penalty is due 15 days from the date of the notice specified in paragraph (g)(2) of this section.
- (2) CMS may approve a plan for a laboratory to pay a civil money penalty, plus interest, over a period of up to one year from the original due date.
- (i) Collection and settlement—(1) Collection of penalty amounts. (i) The determined penalty amount may be deducted from any sums then or later owing by the United States to the laboratory subject to the penalty.
- (ii) Interest accrues on the unpaid balance of the penalty, beginning on the due date. Interest is computed at the rate specified in §405.378(d) of this chapter.
- (2) Settlement. CMS has authority to settle any case at any time before the ALJ issues a hearing decision.
- [57 FR 7237, Feb. 28, 1992, as amended at 60 FR 20051, Apr. 24, 1995; 61 FR 63749, Dec. 2, 1996; 81 FR 61564, Sept. 6, 2016; 85 FR 54874, Sept. 2, 2020]

§ 493.1836 State onsite monitoring.

(a) Application. (1) CMS may require continuous or intermittent monitoring of a plan of correction by the State survey agency to ensure that the laboratory makes the improvements necessary to bring it into compliance with the condition level requirements. (The State monitor does not have management authority, that is, cannot hire or fire staff, obligate funds, or otherwise dictate how the laboratory operates. The monitor's responsibility is to oversee whether corrections are made.)

- (2) The laboratory must pay the costs of onsite monitoring by the State survey agency.
- (i) The costs are computed by multiplying the number of hours of onsite monitoring in the laboratory by the hourly rate negotiated by CMS and the State.
- (ii) The hourly rate includes salary, fringe benefits, travel, and other direct and indirect costs approved by CMS.
- (b) *Procedures*. Before imposing this sanction, CMS provides notice of sanction and opportunity to respond in accordance with §493.1810.
- (c) Duration of sanction. (1) If CMS imposes onsite monitoring, the sanction continues until CMS determines that the laboratory has the capability to ensure compliance with all condition level requirements.
- (2) If the laboratory does not correct all deficiencies within 12 months, and a revisit indicates that deficiencies remain, CMS cancels the laboratory's approval for Medicare payment for its services and notifies the laboratory of its intent to suspend, limit, or revoke the laboratory's certificate of compliance, registration certificate, certificate of accreditation, or certificate for PPM procedures.
- (3) If the laboratory still does not correct its deficiencies, the Medicare sanction continues until the suspension, limitation, or revocation of the laboratory's certificate of compliance, registration certificate, certificate of accreditation, or certificate for PPM procedures is effective.

 $[57~{\rm FR}~7237,~{\rm Feb}.~28,~1992,~{\rm as}$ amended at $60~{\rm FR}~20051,~{\rm Apr}.~24,~1995]$

§ 493.1838 Training and technical assistance for unsuccessful participation in proficiency testing.

If a laboratory's participation in proficiency testing is unsuccessful, CMS may require the laboratory to undertake training of its personnel, or to obtain necessary technical assistance, or both, in order to meet the requirements of the proficiency testing program. This requirement is separate from the principal and alternative sanctions set forth in §§ 493.1806 and 493.1807.

§ 493.1840 Suspension, limitation, or revocation of any type of CLIA certificate.

- (a) Adverse action based on actions of the laboratory's owner, operator or employees. CMS may initiate adverse action to suspend, limit or revoke any CLIA certificate if CMS finds that a laboratory's owner or operator or one of its employees has—
- (1) Been guilty of misrepresentation in obtaining a CLIA certificate;
- (2) Performed, or represented the laboratory as entitled to perform, a laboratory examination or other procedure that is not within a category of laboratory examinations or other procedures authorized by its CLIA certificate:
- (3) Failed to comply with the certificate requirements and performance standards:
- (4) Failed to comply with reasonable requests by CMS for any information or work on materials that CMS concludes is necessary to determine the laboratory's continued eligibility for its CLIA certificate or continued compliance with performance standards set by CMS:
- (5) Refused a reasonable request by CMS or its agent for permission to inspect the laboratory and its operation and pertinent records during the hours that the laboratory is in operation;
- (6) Violated or aided and abetted in the violation of any provisions of CLIA and its implementing regulations;
- (7) Failed to comply with an alternative sanction imposed under this subpart; or
- (8) Within the preceding two-year period, owned or operated a laboratory that had its CLIA certificate revoked. (This provision applies only to the owner or operator, not to all of the laboratory's employees.)
- (b) Adverse action based on improper referrals in proficiency testing. If CMS determines that a laboratory has intentionally referred its proficiency testing samples to another laboratory for analysis, CMS does one of the following:
- (1)(i) Revokes the laboratory's CLIA certificate for at least 1 year, prohibits the owner and operator from owning or operating a CLIA-certified laboratory for at least 1 year, and may impose a