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initial assessments or annual reassessments).

- (v) Implementation of an individualized plan of care as evidenced by measures from functional, psychosocial, or clinical domains (for example, rate of participation by IDT members and beneficiaries in care planning).
- (vi) A provider network having targeted clinical expertise as evidenced by measures from medication management, disease management, or behavioral health domains.
- (vii) Delivery of services across the continuum of care.
- (viii) Delivery of extra services and benefits that meet the specialized needs of the most vulnerable beneficiaries as evidenced by measures from the psychosocial, functional, and endof-life domains.
- (ix) Use of evidence-based practices and nationally recognized clinical protocols.
- (x) Use of integrated systems of communication as evidenced by measures from the care coordination domain (for example, call center utilization rates, rates of beneficiary involvement in care plan development, etc.).
- (3) Makes available to CMS information on quality and outcomes measures that will—
- (i) Enable beneficiaries to compare health coverage options; and
- (ii) Enable CMS to monitor the plan's model of care performance.
- (h) Requirements for MA private-feefor-service plans and Medicare medical savings account plans. MA PFFS and MSA plans are subject to the requirement that may not exceed the requirement specified in §422.152(e).

[70 FR 4723, Jan. 28, 2005, as amended at 70 FR 52026, Sept. 1, 2005; 73 FR 54249, Sept. 18, 2008; 75 FR 19805, Apr. 15, 2010; 76 FR 21564, Apr. 15, 2011; 80 FR 7959, Feb. 12, 2015; 83 FR 16725, Apr. 16, 2018; 85 FR 19290, Apr. 6, 2020; 88 FR 22332, Apr. 12, 2023]

## § 422.153 Use of quality improvement organization review information.

CMS will acquire from quality improvement organizations (QIOs) as defined in part 475 of this chapter data collected under section 1886(b)(3)(B)(viii) of the Act and subject to the requirements in §480.140(g). CMS will acquire this information, as need-

- ed, and may use it for the following functions:
- (a) Enable beneficiaries to compare health coverage options and select among them.
  - (b) Evaluate plan performance.
- (c) Ensure compliance with plan requirements under this part.
  - (d) Develop payment models.
- (e) Other purposes related to MA plans as specified by CMS.

[76 FR 26546, May 6, 2011]

## § 422.156 Compliance deemed on the basis of accreditation.

- (a) General rule. An MA organization is deemed to meet all of the requirements of any of the areas described in paragraph (b) of this section if—
- (1) The MA organization is fully accredited (and periodically reaccredited) for the standards related to the applicable area under paragraph (b) of this section by a private, national accreditation organization approved by CMS; and
- (2) The accreditation organization used the standards approved by CMS for the purposes of assessing the MA organization's compliance with Medicare requirements.
- (b) Deemable requirements. The requirements relating to the following areas are deemable:
- (1) Quality improvement. The deeming process should focus on evaluating and assessing the overall quality improvement (QI) program. However, the chronic care improvement programs (CCIPs) will be excluded from the deeming process.
  - (2) Antidiscrimination.
  - (3) Access to services.
- (4) Confidentiality and accuracy of enrollee records.
- (5) Information on advance directives.
- (6) Provider participation rules.
- (7) The requirements listed in §423.165 (b)(1) through (3) of this chapter for MA organizations that offer prescription drug benefit programs.
- (c) Effective date of deemed status. The date on which the organization is deemed to meet the applicable requirements is the later of the following:
- (1) The date on which the accreditation organization is approved by CMS.

- (2) The date the MA organization is accredited by the accreditation organization.
- (d) Obligations of deemed MA organizations. An MA organization deemed to meet Medicare requirements must—
- (1) Submit to surveys by CMS to validate its accreditation organization's accreditation process; and
- (2) Authorize its accreditation organization to release to CMS a copy of its most recent accreditation survey, together with any survey-related information that CMS may require (including corrective action plans and summaries of unmet CMS requirements).
- (e) Removal of deemed status. CMS removes part or all of an MA organization's deemed status for any of the following reasons:
- (1) CMS determines, on the basis of its own investigation, that the MA organization does not meet the Medicare requirements for which deemed status was granted.
- (2) CMS withdraws its approval of the accreditation organization that accredited the MA organization.
- (3) The MA organization fails to meet the requirements of paragraph (d) of this section.
- (f) Authority. Nothing in this subpart limits CMS' authority under subparts K and O of this part, including but not limited to, the ability to impose intermediate sanctions, civil money penalties, and terminate a contract with an MA organization.
- [63 FR 35082, June 26, 1998, as amended at 65 FR 40323, June 29, 2000; 65 FR 59749, Oct. 6, 2000; 70 FR 4724, Jan. 28, 2005; 75 FR 19806, Apr. 15, 2010; 76 FR 21564, Apr. 15, 2011; 84 FR 15829, Apr. 16, 2019]

## § 422.157 Accreditation organizations.

- (a) Conditions for approval. CMS may approve an accreditation organization with respect to a given standard under this part if it meets the following conditions:
- (1) In accrediting MA organizations, it applies and enforces standards that are at least as stringent as Medicare requirements with respect to the standard or standards in question.
- (2) It complies with the application and reapplication procedures set forth in § 422.158.
  - (3) It ensures that:

- (i) Any individual associated with it, who is also associated with an entity it accredits, does not influence the accreditation decision concerning that entity.
- (ii) The majority of the membership of its governing body is not comprised of managed care organizations or their representatives.
- (iii) Its governing body has a broad and balanced representation of interests and acts without bias.
- (b) Notice and comment—(1) Proposed notice. CMS publishes a notice in the FEDERAL REGISTER whenever it is considering granting an accreditation organization's application for approval. The notice—
- (i) Announces CMS's receipt of the accreditation organization's application for approval:
- (ii) Describes the criteria CMS will use in evaluating the application; and
- (iii) Provides at least a 30-day comment period.
- (2) Final notice. (i) After reviewing public comments, CMS publishes a final FEDERAL REGISTER notice indicating whether it has granted the accreditation organization's request for approval.
- (ii) If CMS grants the request, the final notice specifies the effective date and the term of the approval, which may not exceed 6 years.
- (c) Ongoing responsibilities of an approved accreditation organization. An accreditation organization approved by CMS must undertake the following activities on an ongoing basis:
- (1) Provide to CMS in written form and on a monthly basis all of the following:
- (i) Copies of all accreditation surveys, together with any survey-related information that CMS may require (including corrective action plans and summaries of unmet CMS requirements).
- (ii) Notice of all accreditation deci-
- (iii) Notice of all complaints related to deemed MA organizations.
- (iv) Information about any MA organization against which the accrediting organization has taken remedial or adverse action, including revocation,