

## SUBCHAPTER C—POST OFFICE SERVICES [DOMESTIC MAIL]

### General Information on Postal Service

#### PART 111—GENERAL INFORMATION ON POSTAL SERVICE

Sec.

111.1 Incorporation by reference; Mailing Standards of the United States Postal Service, Domestic Mail Manual.

111.2 [Reserved]

111.3 Amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual.

111.4–111.5 [Reserved]

AUTHORITY: 5 U.S.C. 552(a); 13 U.S.C. 301–307; 18 U.S.C. 1692–1737; 39 U.S.C. 101, 401–404, 414, 416, 3001–3018, 3201–3220, 3401–3406, 3621, 3622, 3626, 3629, 3631–3633, 3641, 3681–3685, and 5001.

SOURCE: 44 FR 39852, July 6, 1979, unless otherwise noted.

##### **§ 111.1 Incorporation by reference; Mailing Standards of the United States Postal Service, Domestic Mail Manual.**

(a) Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM) is incorporated by reference into this part with the approval of the Director of the Federal Register under 5 U.S.C. 552(a) and 1 CFR part 51.

(1) *Subscriptions.* Subscriptions to the Mailing Standards of the United States Postal Service, Domestic Mail Manual can be purchased by the public from the Superintendent of Documents, Washington, DC 20402–9375.

(2) *Inspection—USPS.* (i) Copies of the DMM, both current and previous issues, are available during regular business hours for reference and public inspection at the U.S. Postal Service Library, National Headquarters in Washington, DC. For access contact 202–268–2906.

(ii) Copies of only the current issue are available during regular business hours for public inspection at area and district offices of the Postal Service and at all post offices, classified stations, and classified branches. The DMM is available for examination on the internet at <https://pe.usps.gov>.

(3) *Inspection—NARA.* You may view this material at the National Archives and Records Administration (NARA). For information on the availability of this material at NARA, visit [www.archives.gov/federal-register/cfr/ibr-locations](http://www.archives.gov/federal-register/cfr/ibr-locations) or email [fr.inspection@nara.gov](mailto:fr.inspection@nara.gov).

(b) The Director of the Federal Register approved the DMM, dated April 7, 2025, for incorporation by reference as of May 23, 2025.

[85 FR 61609, Sept. 30, 2020, as amended at 87 FR 63425, Oct. 19, 2022; 89 FR 15475, Mar. 4, 2024; 90 FR 22012, May 23, 2025]

##### **§ 111.2 [Reserved]**

##### **§ 111.3 Amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual.**

(a) A complete issue of the DMM is incorporated by reference annually (see § 111.1). Except for interim or final regulations published as provided in paragraph (b) of this section, only notifications rather than complete text of changes made to the DMM are published in the FEDERAL REGISTER. These documents are published in the form of one summary transmittal letter for each issue of the DMM. A complete issue of the DMM incorporated by reference, which includes the text of all changes published to date, is filed with the Director, Office of the Federal Register. Subscribers to the DMM receive the latest issue of the DMM from the Government Publishing Office (see § 111.1 for subscription information).

(b) When the Postal Service invites comments from the public on a proposed change to the Mailing Standards of the United States Postal Service, Domestic Mail Manual, the proposed change and, if adopted, the full text of the interim or the final regulation is published in the FEDERAL REGISTER.

(c) The Postal Bulletin contains the full text of all interim and final regulations published as provided in paragraph (b) of this section, and the full text of all other changes to the Mailing Standards of the United States Postal Service, Domestic Mail Manual that

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are summarized in the notices published under paragraph (a) of this section, except for nonsubstantive changes and corrections of typographical errors. The Postal Bulletin is a biweekly document issued by the Postal Service to amend and revise policies and procedures. A 1-year subscription to the Postal Bulletin and certain back copies can be purchased by the public from the Superintendent of Documents, Washington, DC 20402-9371.

(d) Interim regulations published in full text or referenced as provided in paragraphs (b) and (c) of this section, are published, as appropriate, in the Mailing Standards of the United States Postal Service, Domestic Mail Manual in full text or referenced at the place where they would appear if they become final regulations.

(e) Announcements of changes to the Mailing Standards of the United States Postal Service, Domestic Mail Manual not published in the FEDERAL REGISTER as provided in paragraphs (a) and (b) of this section and not published in the Postal Bulletin as provided in paragraph (c) are not deemed final under the provisions of this part 111.

(f) For references to amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual adopted under paragraph (b) of this section after issuance of the most recent transmittal letter (termed Summary of Changes in the Mailing Standards of the United States Postal Service, Domestic Mail Manual) listed below, see §111.3 in the List of CFR Sections affected at the end of this volume.

TABLE 1 TO § 111.3—DOMESTIC MAIL MANUAL

Transmittal letter for issue	Dated	FEDERAL REGISTER publication
1 .....	July 30, 1979 .....	44 FR 39742.
2 .....	May 15, 1980 .....	45 FR 42616.
3 .....	July 30, 1980 .....	45 FR 73925.
4 .....	Oct. 1, 1980 .....	46 FR 10154.
5 .....	Mar. 1, 1981 .....	46 FR 25446.
6 .....	July 7, 1981 .....	46 FR 58079.
7 .....	Nov. 1, 1981 .....	47 FR 8179.
8 .....	Jan. 21, 1982 .....	47 FR 8358.
9 .....	May 1, 1982 .....	47 FR 27266.
10 .....	Aug. 1, 1982 .....	47 FR 43952.
11 .....	Jan. 20, 1983 .....	48 FR 10649.
13 .....	Dec. 29, 1983 .....	49 FR 18304.
14 .....	Apr. 12, 1984 .....	49 FR 26228.
15 .....	July 12, 1984 .....	49 FR 33248.
16 .....	Sept. 27, 1984 .....	49 FR 47232.

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TABLE 1 TO § 111.3—DOMESTIC MAIL MANUAL—Continued

Transmittal letter for issue	Dated	FEDERAL REGISTER publication
17 .....	Dec. 20, 1984 .....	50 FR 5580.
18 .....	Feb. 21, 1985 .....	50 FR 12019.
19 .....	June 7, 1985 .....	50 FR 30834.
20 .....	Nov. 14, 1985 .....	51 FR 8495.
21 .....	Sept. 4, 1986 .....	51 FR 43910.
22 .....	Jan. 22, 1987 .....	52 FR 10750.
23 .....	May 1, 1987 .....	52 FR 23981.
24 .....	Sept. 20, 1987 .....	52 FR 34778.
25 .....	Dec. 20, 1987 .....	52 FR 48437.
26 .....	April 3, 1988 .....	53 FR 18557.
27 .....	June 19, 1988 .....	53 FR 21821.
28 .....	Sept. 18, 1988 .....	53 FR 35315.
29 .....	Dec. 18, 1988 .....	53 FR 49658.
30 .....	Mar. 19, 1989 .....	54 FR 9212.
31 .....	June 18, 1989 .....	54 FR 27880.
32 .....	Sept. 17, 1989 .....	54 FR 37795.
33 .....	Dec. 17, 1989 .....	54 FR 50619.
34 .....	Mar. 18, 1990 .....	55 FR 10061.
35 .....	June 17, 1990 .....	55 FR 24561.
36 .....	Sept. 16, 1990 .....	55 FR 40658.
37 .....	Dec. 16, 1990 .....	56 FR 1112.
38 .....	Feb. 24, 1991 .....	56 FR 11513.
39 .....	June 16, 1991 .....	56 FR 56015.
40 .....	September 15, 1991 .....	56 FR 56013.
41 .....	December 15, 1991 .....	57 FR 21611.
42 .....	March 15, 1992 .....	57 FR 21613.
43 .....	June 21, 1992 .....	57 FR 37884.
44 .....	September 20, 1992 .....	61 FR 67218.
45 .....	December 20, 1992 .....	61 FR 67218.
46 .....	July 1, 1993 .....	61 FR 67218.
47 .....	April 10, 1994 .....	61 FR 67218.
48 .....	January 1, 1995 .....	61 FR 67218.
49 .....	September 1, 1995 .....	61 FR 67218.
50 .....	July 1, 1996 .....	61 FR 60190.
51 .....	January 1, 1997 .....	61 FR 64618.
52 .....	July 1, 1997 .....	62 FR 30457.
53 .....	January 1, 1998 .....	62 FR 63851.
54 .....	January 10, 1999 .....	64 FR 39.
55 .....	January 10, 2000 .....	65 FR 1321.
56 .....	January 7, 2001 .....	66 FR 8370.
57 .....	June 30, 2002 .....	67 FR 46875.
58 .....	August 10, 2003 .....	68 FR 66018.
Premier Edition .....	January 6, 2005 .....	70 FR 14535.
Issue 300 .....	January 8, 2006 .....	73 FR 25509.
Issue 300 .....	July 15, 2007 .....	73 FR 25509.
Issue 300 .....	May 12, 2008 .....	75 FR 31702.
Issue 300 .....	May 11, 2009 .....	75 FR 31702.
Issue 300 .....	May 7, 2008 .....	73 FR 25508.
Issue 300 .....	May 11, 2009 .....	75 FR 31702.
DMM 300 .....	July 5, 2011 .....	76 FR 48722.
DMM 300 .....	June 24, 2012 .....	77 FR 45246.
DMM 300 .....	January 25, 2015 .....	80 FR 13492.
DMM 300 .....	July 11, 2016 .....	81 FR 66822.
DMM .....	January 22, 2017 .....	82 FR 28559.
DMM .....	March 5, 2018 .....	83 FR 17922.
DMM .....	March 4, 2019 .....	84 FR 24392.
DMM .....	July 1, 2020 .....	85 FR 61609.
DMM .....	July 10, 2022 .....	87 FR 63425.
DMM .....	January 21, 2024 .....	89 FR 15474.
DMM .....	April 7, 2025 .....	90 FR 22013.

[45 FR 40115, June 13, 1980]

EDITORIAL NOTE: For FEDERAL REGISTER citations affecting § 111.3, see the List of CFR Sections Affected, which appears in the Finding Aids section of the printed volume and at [www.govinfo.gov](http://www.govinfo.gov).

## United States Postal Service

## § 121.1

§§ 111.4–111.5 [Reserved]

### PART 121—SERVICE STANDARDS FOR MARKET-DOMINANT MAIL PRODUCTS

Sec.	product	service
121.0	Market-dominant	standards.
121.1	First-Class Mail.	
121.2	Periodicals.	
121.3	USPS Marketing Mail.	
121.4	Package Services.	

#### APPENDIX A TO PART 121—TABLES DEPICTING SERVICE STANDARD DAY RANGES

AUTHORITY: 39 U.S.C. 101, 401, 403, 404, 1001, 3691.

SOURCE: 90 FR 10869, Feb. 28, 2025, unless otherwise noted.

#### § 121.0 Market-dominant product service standards.

Service standards in this part are contingent upon proper acceptance before the applicable day-zero Critical Entry Time (CET). Applying the service standards appearing in this part, effective service standards for combinations of 5-digit originating ZIP Codes and 5-digit destinating ZIP Codes can be found in a lookup table at [www.usps.com](http://www.usps.com).

#### § 121.1 First-Class Mail.

(a) *Service standards based on delivery legs within the contiguous 48 States.* Except as specified in paragraph (b) of this section, service standards for domestic First-Class Mail, whose origin and destination are within the contiguous 48 states, are calculated as the sum of service expectation days between 5-digit ZIP Code pairs, accruing across three successive legs as follows:

(1) *Leg 1.* Unless an exception applies due to operational or business considerations, for this leg:

(i) One service expectation day is added to First-Class Mail (excluding eligible Presort First-Class Mail) originating in a 5-digit ZIP Code when a facility from which mail is dispatched for the originating 5-digit ZIP Code is over 50 miles in driving distance from the originating Regional Processing and Distribution Center or Campus (RPDC); and

(ii) Zero service expectation days are added for all other First-Class Mail, in-

cluding Single-Piece First-Class Mail when no facility from which mail is dispatched for the originating 5-digit ZIP Code is over 50 miles in driving distance from the originating RPDC, and including eligible Presort First-Class Mail.

(2) *Leg 2.* (i) Two service expectation days are added to First-Class Mail if the combined drive time between the originating RPDC, the destinating RPDC, and the destinating Local Processing Center (LPC) is 7 hours or less;

(ii) Three service expectation days are added to First-Class Mail if the combined drive time between the originating RPDC, the destinating RPDC, and the destinating LPC is more than 7 hours and not more than 24 hours;

(iii) Four service expectation days are added to First-Class Mail pieces if the combined drive time between the originating RPDC, the destinating RPDC, and the destinating LPC is more than 24 hours and not more than 45 hours; and

(iv) Five service expectation days are added to all remaining First-Class Mail pieces, except that four days are added to any such First-Class Mail for which a day is added under Leg 1.

(3) *Leg 3.* No service expectation days are added in Leg 3.

(b) *Exceptions to service standards based on delivery Legs within the contiguous 48 States.* (1) A same-day service standard applies to USPS Connect® Local Mail pieces accepted at participating Destination Delivery Units, and a one-day service standard applies to all other pieces accepted as USPS Connect® Local Mail.

(2) A one-day service standard applies to eligible intra-LPC Presort First-Class Mail pieces accepted at the LPC.

(3) For First-Class Mail that is not USPS Connect® Local Mail, with respect to “turnaround” service for pieces originating and destinating within the same RPDC service area or within the same LPC service area for certain qualifying LPCs (designated by the Postal Service based on operational considerations such as an LPC’s distance from its servicing RPDC and volume processed at the LPC):

(i) A two-day service standard applies to: