

SUBCHAPTER C—POST OFFICE SERVICES [DOMESTIC MAIL]

General Information on Postal Service

PART 111—GENERAL INFORMATION ON POSTAL SERVICE

Sec.

111.1 Incorporation by reference; Mailing Standards of the United States Postal Service, Domestic Mail Manual.

111.2 [Reserved]

111.3 Amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual.

111.4–111.5 [Reserved]

AUTHORITY: 5 U.S.C. 552(a); 13 U.S.C. 301–307; 18 U.S.C. 1692–1737; 39 U.S.C. 101, 401–404, 414, 416, 3001–3018, 3201–3220, 3401–3406, 3621, 3622, 3626, 3629, 3631–3633, 3641, 3681–3685, and 5001.

SOURCE: 44 FR 39852, July 6, 1979, unless otherwise noted.

§ 111.1 Incorporation by reference; Mailing Standards of the United States Postal Service, Domestic Mail Manual.

(a) Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM) is incorporated by reference into this part with the approval of the Director of the Federal Register under 5 U.S.C. 552(a) and 1 CFR part 51.

(1) *Subscriptions.* Subscriptions to the Mailing Standards of the United States Postal Service, Domestic Mail Manual can be purchased by the public from the Superintendent of Documents, Washington, DC 20402–9375.

(2) *Inspection—USPS.* (i) Copies of the DMM, both current and previous issues, are available during regular business hours for reference and public inspection at the U.S. Postal Service Library, National Headquarters in Washington, DC. For access contact 202–268–2906.

(ii) Copies of only the current issue are available during regular business hours for public inspection at area and district offices of the Postal Service and at all post offices, classified stations, and classified branches. The DMM is available for examination on the internet at <https://pe.usps.gov>.

(3) *Inspection—NARA.* You may view this material at the National Archives and Records Administration (NARA). For information on the availability of this material at NARA, visit www.archives.gov/federal-register/cfr/ibr-locations or email fr.inspection@nara.gov.

(b) The Director of the Federal Register approved the DMM, dated April 7, 2025, for incorporation by reference as of May 23, 2025.

[85 FR 61609, Sept. 30, 2020, as amended at 87 FR 63425, Oct. 19, 2022; 89 FR 15475, Mar. 4, 2024; 90 FR 22012, May 23, 2025]

§ 111.2 [Reserved]

§ 111.3 Amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual.

(a) A complete issue of the DMM is incorporated by reference annually (see § 111.1). Except for interim or final regulations published as provided in paragraph (b) of this section, only notifications rather than complete text of changes made to the DMM are published in the FEDERAL REGISTER. These documents are published in the form of one summary transmittal letter for each issue of the DMM. A complete issue of the DMM incorporated by reference, which includes the text of all changes published to date, is filed with the Director, Office of the Federal Register. Subscribers to the DMM receive the latest issue of the DMM from the Government Publishing Office (see § 111.1 for subscription information).

(b) When the Postal Service invites comments from the public on a proposed change to the Mailing Standards of the United States Postal Service, Domestic Mail Manual, the proposed change and, if adopted, the full text of the interim or the final regulation is published in the FEDERAL REGISTER.

(c) The Postal Bulletin contains the full text of all interim and final regulations published as provided in paragraph (b) of this section, and the full text of all other changes to the Mailing Standards of the United States Postal Service, Domestic Mail Manual that

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are summarized in the notices published under paragraph (a) of this section, except for nonsubstantive changes and corrections of typographical errors. The Postal Bulletin is a biweekly document issued by the Postal Service to amend and revise policies and procedures. A 1-year subscription to the Postal Bulletin and certain back copies can be purchased by the public from the Superintendent of Documents, Washington, DC 20402-9371.

(d) Interim regulations published in full text or referenced as provided in paragraphs (b) and (c) of this section, are published, as appropriate, in the Mailing Standards of the United States Postal Service, Domestic Mail Manual in full text or referenced at the place where they would appear if they become final regulations.

(e) Announcements of changes to the Mailing Standards of the United States Postal Service, Domestic Mail Manual not published in the *FEDERAL REGISTER* as provided in paragraphs (a) and (b) of this section and not published in the Postal Bulletin as provided in paragraph (c) are not deemed final under the provisions of this part 111.

(f) For references to amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual adopted under paragraph (b) of this section after issuance of the most recent transmittal letter (termed Summary of Changes in the Mailing Standards of the United States Postal Service, Domestic Mail Manual) listed below, see § 111.3 in the List of CFR Sections affected at the end of this volume.

TABLE 1 TO § 111.3—DOMESTIC MAIL MANUAL

Transmittal letter for issue	Dated	FEDERAL REGISTER publication
1	July 30, 1979	44 FR 39742.
2	May 15, 1980	45 FR 42616.
3	July 30, 1980	45 FR 73925.
4	Oct. 1, 1980	46 FR 10154.
5	Mar. 1, 1981	46 FR 25446.
6	July 7, 1981	46 FR 58079.
7	Nov. 1, 1981	47 FR 8179.
8	Jan. 21, 1982	47 FR 8358.
9	May 1, 1982	47 FR 27266.
10	Aug. 1, 1982	47 FR 43952.
11	Jan. 20, 1983	48 FR 10649.
13	Dec. 29, 1983	49 FR 18304.
14	Apr. 12, 1984	49 FR 26228.
15	July 12, 1984	49 FR 33248.
16	Sept. 27, 1984	49 FR 47232.
17	Dec. 20, 1984	50 FR 5580.
18	Feb. 21, 1985	50 FR 12019.
19	June 7, 1985	50 FR 30834.
20	Nov. 14, 1985	51 FR 8495.
21	Sept. 4, 1986	51 FR 43910.
22	Jan. 22, 1987	52 FR 10750.
23	May 1, 1987	52 FR 23981.
24	Sept. 20, 1987	52 FR 34778.
25	Dec. 20, 1987	52 FR 48437.
26	April 3, 1988	53 FR 18557.
27	June 19, 1988	53 FR 21821.
28	Sept. 18, 1988	53 FR 35315.
29	Dec. 18, 1988	53 FR 49658.
30	Mar. 19, 1989	54 FR 9212.
31	June 18, 1989	54 FR 27880.
32	Sept. 17, 1989	54 FR 37795.
33	Dec. 17, 1989	54 FR 50619.
34	Mar. 18, 1990	55 FR 10061.
35	June 17, 1990	55 FR 24561.
36	Sept. 16, 1990	55 FR 40658.
37	Dec. 16, 1990	56 FR 1112.
38	Feb. 24, 1991	56 FR 11513.
39	June 16, 1991	56 FR 56015.
40	September 15, 1991	56 FR 56013.
41	December 15, 1991	57 FR 21611.
42	March 15, 1992	57 FR 21613.
43	June 21, 1992	57 FR 37884.
44	September 20, 1992	61 FR 67218.
45	December 20, 1992	61 FR 67218.
46	July 1, 1993	61 FR 67218.
47	April 10, 1994	61 FR 67218.
48	January 1, 1995	61 FR 67218.
49	September 1, 1995	61 FR 67218.
50	July 1, 1996	61 FR 60190.
51	January 1, 1997	61 FR 64618.
52	July 1, 1997	62 FR 30457.
53	January 1, 1998	62 FR 63851.
54	January 10, 1999	64 FR 39.
55	January 10, 2000	65 FR 1321.
56	January 7, 2001	66 FR 8370.
57	June 30, 2002	67 FR 46875.
58	August 10, 2003	68 FR 66018.
Premier Edition ..	January 6, 2005	70 FR 14535.
Issue 300	January 8, 2006	73 FR 25509.
Issue 300	July 15, 2007	73 FR 25509.
Issue 300	May 12, 2008	75 FR 31702.
Issue 300	May 11, 2009	75 FR 31702.
Issue 300	May 7, 2008	73 FR 25508.
Issue 300	May 11, 2009	75 FR 31702.
DMM 300	July 5, 2011	76 FR 48722.
DMM 300	June 24, 2012	77 FR 45246.
DMM 300	January 25, 2015	80 FR 13492.
DMM 300	July 11, 2016	81 FR 66822.
DMM	January 22, 2017	82 FR 28559.
DMM	March 5, 2018	83 FR 17922.
DMM	March 4, 2019	84 FR 24392.
DMM	July 1, 2020	85 FR 61609.
DMM	July 10, 2022	87 FR 63425.
DMM	January 21, 2024	89 FR 15474.
DMM	April 7, 2025	90 FR 22013.

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TABLE 1 TO § 111.3—DOMESTIC MAIL MANUAL—Continued

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1	July 30, 1979	44 FR 39742.
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16	Sept. 27, 1984	49 FR 47232.
17	Dec. 20, 1984	50 FR 5580.
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20	Nov. 14, 1985	51 FR 8495.
21	Sept. 4, 1986	51 FR 43910.
22	Jan. 22, 1987	52 FR 10750.
23	May 1, 1987	52 FR 23981.
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25	Dec. 20, 1987	52 FR 48437.
26	April 3, 1988	53 FR 18557.
27	June 19, 1988	53 FR 21821.
28	Sept. 18, 1988	53 FR 35315.
29	Dec. 18, 1988	53 FR 49658.
30	Mar. 19, 1989	54 FR 9212.
31	June 18, 1989	54 FR 27880.
32	Sept. 17, 1989	54 FR 37795.
33	Dec. 17, 1989	54 FR 50619.
34	Mar. 18, 1990	55 FR 10061.
35	June 17, 1990	55 FR 24561.
36	Sept. 16, 1990	55 FR 40658.
37	Dec. 16, 1990	56 FR 1112.
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39	June 16, 1991	56 FR 56015.
40	September 15, 1991	56 FR 56013.
41	December 15, 1991	57 FR 21611.
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43	June 21, 1992	57 FR 37884.
44	September 20, 1992	61 FR 67218.
45	December 20, 1992	61 FR 67218.
46	July 1, 1993	61 FR 67218.
47	April 10, 1994	61 FR 67218.
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49	September 1, 1995	61 FR 67218.
50	July 1, 1996	61 FR 60190.
51	January 1, 1997	61 FR 64618.
52	July 1, 1997	62 FR 30457.
53	January 1, 1998	62 FR 63851.
54	January 10, 1999	64 FR 39.
55	January 10, 2000	65 FR 1321.
56	January 7, 2001	66 FR 8370.
57	June 30, 2002	67 FR 46875.
58	August 10, 2003	68 FR 66018.
Premier Edition ..	January 6, 2005	70 FR 14535.
Issue 300	January 8, 2006	73 FR 25509.
Issue 300	July 15, 2007	73 FR 25509.
Issue 300	May 12, 2008	75 FR 31702.
Issue 300	May 11, 2009	75 FR 31702.
Issue 300	May 7, 2008	73 FR 25508.
Issue 300	May 11, 2009	75 FR 31702.
DMM 300	July 5, 2011	76 FR 48722.
DMM 300	June 24, 2012	77 FR 45246.
DMM 300	January 25, 2015	80 FR 13492.
DMM 300	July 11, 2016	81 FR 66822.
DMM	January 22, 2017	82 FR 28559.
DMM	March 5, 2018	83 FR 17922.
DMM	March 4, 2019	84 FR 24392.
DMM	July 1, 2020	85 FR 61609.
DMM	July 10, 2022	87 FR 63425.
DMM	January 21, 2024	89 FR 15474.
DMM	April 7, 2025	90 FR 22013.

[45 FR 40115, June 13, 1980]

EDITORIAL NOTE: For *FEDERAL REGISTER* citations affecting § 111.3, see the List of CFR Sections Affected, which appears in the Finding Aids section of the printed volume and at www.govinfo.gov.

United States Postal Service

§ 121.1

§§ 111.4-111.5 [Reserved]

PART 121—SERVICE STANDARDS FOR MARKET-DOMINANT MAIL PRODUCTS

Sec.

- 121.0 Market-dominant product service standards.
- 121.1 First-Class Mail.
- 121.2 Periodicals.
- 121.3 USPS Marketing Mail.
- 121.4 Package Services.

APPENDIX A TO PART 121—TABLES DEPICTING SERVICE STANDARD DAY RANGES

AUTHORITY: 39 U.S.C. 101, 401, 403, 404, 1001, 3691.

SOURCE: 90 FR 10869, Feb. 28, 2025, unless otherwise noted.

§ 121.0 Market-dominant product service standards.

Service standards in this part are contingent upon proper acceptance before the applicable day-zero Critical Entry Time (CET). Applying the service standards appearing in this part, effective service standards for combinations of 5-digit originating ZIP Codes and 5-digit destination ZIP Codes can be found in a lookup table at www.usps.com.

§ 121.1 First-Class Mail.

(a) *Service standards based on delivery legs within the contiguous 48 States.* Except as specified in paragraph (b) of this section, service standards for domestic First-Class Mail, whose origin and destination are within the contiguous 48 states, are calculated as the sum of service expectation days between 5-digit ZIP Code pairs, accruing across three successive legs as follows:

(1) *Leg 1.* Unless an exception applies due to operational or business considerations, for this leg:

(i) One service expectation day is added to First-Class Mail (excluding eligible Presort First-Class Mail) originating in a 5-digit ZIP Code when a facility from which mail is dispatched for the originating 5-digit ZIP Code is over 50 miles in driving distance from the originating Regional Processing and Distribution Center or Campus (RPDC); and

(ii) Zero service expectation days are added for all other First-Class Mail, in-

cluding Single-Piece First-Class Mail when no facility from which mail is dispatched for the originating 5-digit ZIP Code is over 50 miles in driving distance from the originating RPDC, and including eligible Presort First-Class Mail.

(2) *Leg 2.* (i) Two service expectation days are added to First-Class Mail if the combined drive time between the originating RPDC, the destination RPDC, and the destination Local Processing Center (LPC) is 7 hours or less;

(ii) Three service expectation days are added to First-Class Mail if the combined drive time between the originating RPDC, the destination RPDC, and the destination LPC is more than 7 hours and not more than 24 hours;

(iii) Four service expectation days are added to First-Class Mail pieces if the combined drive time between the originating RPDC, the destination RPDC, and the destination LPC is more than 24 hours and not more than 45 hours; and

(iv) Five service expectation days are added to all remaining First-Class Mail pieces, except that four days are added to any such First-Class Mail for which a day is added under Leg 1.

(3) *Leg 3.* No service expectation days are added in Leg 3.

(b) *Exceptions to service standards based on delivery Legs within the contiguous 48 States.* (1) A same-day service standard applies to USPS Connect® Local Mail pieces accepted at participating Destination Delivery Units, and a one-day service standard applies to all other pieces accepted as USPS Connect® Local Mail.

(2) A one-day service standard applies to eligible intra-LPC Presort First-Class Mail pieces accepted at the LPC.

(3) For First-Class Mail that is not USPS Connect® Local Mail, with respect to “turnaround” service for pieces originating and destination within the same RPDC service area or within the same LPC service area for certain qualifying LPCs (designated by the Postal Service based on operational considerations such as an LPC’s distance from its servicing RPDC and volume processed at the LPC):

(i) A two-day service standard applies to: