

## SUBCHAPTER C—POST OFFICE SERVICES [DOMESTIC MAIL]

### General Information on Postal Service

#### PART 111—GENERAL INFORMATION ON POSTAL SERVICE

Sec.

111.1 Incorporation by reference; Mailing Standards of the United States Postal Service, Domestic Mail Manual.

111.2 [Reserved]

111.3 Amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual.

111.4–111.5 [Reserved]

AUTHORITY: 5 U.S.C. 552(a); 13 U.S.C. 301–307; 18 U.S.C. 1692–1737; 39 U.S.C. 101, 401–404, 414, 416, 3001–3018, 3201–3220, 3401–3406, 3621, 3622, 3626, 3629, 3631–3633, 3641, 3681–3685, and 5001.

SOURCE: 44 FR 39852, July 6, 1979, unless otherwise noted.

##### **§ 111.1 Incorporation by reference; Mailing Standards of the United States Postal Service, Domestic Mail Manual.**

(a) Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM) is incorporated by reference into this part with the approval of the Director of the Federal Register under 5 U.S.C. 552(a) and 1 CFR part 51.

(1) *Subscriptions.* Subscriptions to the Mailing Standards of the United States Postal Service, Domestic Mail Manual can be purchased by the public from the Superintendent of Documents, Washington, DC 20402–9375.

(2) *Inspection—USPS.* (i) Copies of the DMM, both current and previous issues, are available during regular business hours for reference and public inspection at the U.S. Postal Service Library, National Headquarters in Washington, DC. For access contact 202–268–2906.

(ii) Copies of only the current issue are available during regular business hours for public inspection at area and district offices of the Postal Service and at all post offices, classified stations, and classified branches. The DMM is available for examination on the internet at <https://pe.usps.gov>.

(3) *Inspection—NARA.* For information on the availability of this material at NARA, contact the Office of the Federal Register—email: [fr.inspection@nara.gov](mailto:fr.inspection@nara.gov); website: [www.archives.gov/federal-register/cfr/ibr-locations.html](http://www.archives.gov/federal-register/cfr/ibr-locations.html).

(b) The Director of the Federal Register approved DMM, updated July 10, 2022, for incorporation by reference as of October 19, 2022.

[85 FR 61609, Sept. 30, 2020, as amended at 87 FR 63425, Oct. 19, 2022]

##### **§ 111.2 [Reserved]**

##### **§ 111.3 Amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual.**

(a) A complete issue of the DMM is incorporated by reference annually (see § 111.1). Except for interim or final regulations published as provided in paragraph (b) of this section, only notifications rather than complete text of changes made to the DMM are published in the FEDERAL REGISTER. These documents are published in the form of one summary transmittal letter for each issue of the DMM. A complete issue of the DMM incorporated by reference, which includes the text of all changes published to date, is filed with the Director, Office of the Federal Register. Subscribers to the DMM receive the latest issue of the DMM from the Government Publishing Office (see § 111.1 for subscription information).

(b) When the Postal Service invites comments from the public on a proposed change to the Mailing Standards of the United States Postal Service, Domestic Mail Manual, the proposed change and, if adopted, the full text of the interim or the final regulation is published in the FEDERAL REGISTER.

(c) The Postal Bulletin contains the full text of all interim and final regulations published as provided in paragraph (b) of this section, and the full text of all other changes to the Mailing Standards of the United States Postal Service, Domestic Mail Manual that

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are summarized in the notices published under paragraph (a) of this section, except for nonsubstantive changes and corrections of typographical errors. The Postal Bulletin is a biweekly document issued by the Postal Service to amend and revise policies and procedures. A 1-year subscription to the Postal Bulletin and certain back copies can be purchased by the public from the Superintendent of Documents, Washington, DC 20402-9371.

(d) Interim regulations published in full text or referenced as provided in paragraphs (b) and (c) of this section, are published, as appropriate, in the Mailing Standards of the United States Postal Service, Domestic Mail Manual in full text or referenced at the place where they would appear if they become final regulations.

(e) Announcements of changes to the Mailing Standards of the United States Postal Service, Domestic Mail Manual not published in the FEDERAL REGISTER as provided in paragraphs (a) and (b) of this section and not published in the Postal Bulletin as provided in paragraph (c) are not deemed final under the provisions of this part 111.

(f) For references to amendments to the Mailing Standards of the United States Postal Service, Domestic Mail Manual adopted under paragraph (b) of this section after issuance of the most recent transmittal letter (termed Summary of Changes in the Mailing Standards of the United States Postal Service, Domestic Mail Manual) listed below, see §111.3 in the List of CFR Sections affected at the end of this volume.

TABLE 1 TO § 111.3—DOMESTIC MAIL MANUAL

Transmittal letter for issue	Dated	FEDERAL REGISTER publication
1 .....	July 30, 1979 .....	44 FR 39742.
2 .....	May 15, 1980 .....	45 FR 42616.
3 .....	July 30, 1980 .....	45 FR 73925.
4 .....	Oct. 1, 1980 .....	46 FR 10154.
5 .....	Mar. 1, 1981 .....	46 FR 25446.
6 .....	July 7, 1981 .....	46 FR 58079.
7 .....	Nov. 1, 1981 .....	47 FR 8179.
8 .....	Jan. 21, 1982 .....	47 FR 8358.
9 .....	May 1, 1982 .....	47 FR 27266.
10 .....	Aug. 1, 1982 .....	47 FR 43952.
11 .....	Jan. 20, 1983 .....	48 FR 10649.
13 .....	Dec. 29, 1983 .....	49 FR 18304.
14 .....	Apr. 12, 1984 .....	49 FR 26228.
15 .....	July 12, 1984 .....	49 FR 33248.
16 .....	Sept. 27, 1984 .....	49 FR 47232.

## 39 CFR Ch. I (7–1–23 Edition)

TABLE 1 TO § 111.3—DOMESTIC MAIL MANUAL—Continued

Transmittal letter for issue	Dated	FEDERAL REGISTER publication
17 .....	Dec. 20, 1984 .....	50 FR 5580.
18 .....	Feb. 21, 1985 .....	50 FR 12019.
19 .....	June 7, 1985 .....	50 FR 30834.
20 .....	Nov. 14, 1985 .....	51 FR 8495.
21 .....	Sept. 4, 1986 .....	51 FR 43910.
22 .....	Jan. 22, 1987 .....	52 FR 10750.
23 .....	May 1, 1987 .....	52 FR 23981.
24 .....	Sept. 20, 1987 .....	52 FR 34778.
25 .....	Dec. 20, 1987 .....	52 FR 48437.
26 .....	April 3, 1988 .....	53 FR 18557.
27 .....	June 19, 1988 .....	53 FR 21821.
28 .....	Sept. 18, 1988 .....	53 FR 35315.
29 .....	Dec. 18, 1988 .....	53 FR 49658.
30 .....	Mar. 19, 1989 .....	54 FR 9212.
31 .....	June 18, 1989 .....	54 FR 27880.
32 .....	Sept. 17, 1989 .....	54 FR 37795.
33 .....	Dec. 17, 1989 .....	54 FR 50619.
34 .....	Mar. 18, 1990 .....	55 FR 10061.
35 .....	June 17, 1990 .....	55 FR 24561.
36 .....	Sept. 16, 1990 .....	55 FR 40658.
37 .....	Dec. 16, 1990 .....	56 FR 1112.
38 .....	Feb. 24, 1991 .....	56 FR 11513.
39 .....	June 16, 1991 .....	56 FR 56015.
40 .....	September 15, 1991 .....	56 FR 56013.
41 .....	December 15, 1991 .....	57 FR 21611.
42 .....	March 15, 1992 .....	57 FR 21613.
43 .....	June 21, 1992 .....	57 FR 37884.
44 .....	September 20, 1992 .....	61 FR 67218.
45 .....	December 20, 1992 .....	61 FR 67218.
46 .....	July 1, 1993 .....	61 FR 67218.
47 .....	April 10, 1994 .....	61 FR 67218.
48 .....	January 1, 1995 .....	61 FR 67218.
49 .....	September 1, 1995 .....	61 FR 67218.
50 .....	July 1, 1996 .....	61 FR 60190.
51 .....	January 1, 1997 .....	61 FR 64618.
52 .....	July 1, 1997 .....	62 FR 30457.
53 .....	January 1, 1998 .....	62 FR 63851.
54 .....	January 10, 1999 .....	64 FR 39.
55 .....	January 10, 2000 .....	65 FR 1321.
56 .....	January 7, 2001 .....	66 FR 8370.
57 .....	June 30, 2002 .....	67 FR 46875.
58 .....	August 10, 2003 .....	68 FR 66018.
Premier Edition .....	January 6, 2005 .....	70 FR 14535.
Issue 300 .....	January 8, 2006 .....	73 FR 25509.
Issue 300 .....	July 15, 2007 .....	73 FR 25509.
Issue 300 .....	May 12, 2008 .....	75 FR 31702.
Issue 300 .....	May 11, 2009 .....	75 FR 31702.
Issue 300 .....	May 7, 2008 .....	73 FR 25508.
Issue 300 .....	May 11, 2009 .....	75 FR 31702.
DMM 300 .....	July 5, 2011 .....	76 FR 48722.
DMM 300 .....	June 24, 2012 .....	77 FR 45246.
DMM 300 .....	January 25, 2015 .....	80 FR 13492.
DMM 300 .....	July 11, 2016 .....	81 FR 66822.
DMM .....	January 22, 2017 .....	82 FR 28559.
DMM .....	March 5, 2018 .....	83 FR 17922.
DMM .....	March 4, 2019 .....	84 FR 24392.
DMM .....	July 1, 2020 .....	85 FR 61609.
DMM .....	July 10, 2022 .....	87 FR 63425.

[45 FR 40115, June 13, 1980]

EDITORIAL NOTE: For FEDERAL REGISTER citations affecting §111.3, see the List of CFR Sections Affected, which appears in the Finding Aids section of the printed volume and at [www.govinfo.gov](http://www.govinfo.gov).

United States Postal Service

§ 121.1

§§ 111.4–111.5 [Reserved]

**PART 121—SERVICE STANDARDS  
FOR MARKET-DOMINANT MAIL  
PRODUCTS**

Sec.

121.1 First-Class Mail.

121.2 Periodicals.

121.3 USPS Marketing Mail.

121.4 Package Services.

APPENDIX A TO PART 121—TABLES DEPICTING  
SERVICE STANDARD DAY RANGES

AUTHORITY: 39 U.S.C. 101, 401, 403, 404, 1001,  
3691.

SOURCE: 72 FR 72228, Dec. 19, 2007, unless  
otherwise noted.

**§ 121.1 First-Class Mail.**

(a) A same day service standard is applied to USPS Connect™ Local Mail pieces properly accepted at participating Destination Delivery Units before the day-zero Critical Entry Time (CET); a one day service standard is applied to USPS Connect™ Local Mail pieces accepted via carrier pick-up or properly accepted at participating Destination Delivery Units after the day-zero CET.

(b) A 1-day (overnight) service standard is applied to intra-Sectional Center Facility (SCF) domestic Presort First-Class Mail pieces properly accepted at the SCF before the day-zero Critical Entry Time (CET), except for mail between Puerto Rico and the U.S. Virgin Islands, and mail destined to American Samoa and the following 3-digit ZIP Code areas in Alaska (or designated portions thereof): 995 (5-digit ZIP Codes 99540 through 99599), 996, 997, 998, and 999.

(c) A 2-day service standard is applied to:

(1) Intra-SCF single-piece domestic First-Class Mail properly accepted before the day-zero CET if:

(i) The SCF is also the origin Processing & Distribution Center or Facility (P&DC/F), or

(ii) the combined drive time between the origin P&DC/F, destination Area Distribution Center (ADC), and destination SCF is 3 hours or less;

(2) inter-SCF domestic First-Class Mail pieces properly accepted before the day-zero CET if the combined drive time between the origin P&DC/F, des-

tinuation ADC, and destination SCF is 3 hours or less;

(3) Presort First-Class Mail properly accepted before the day-zero CET with an origin and destination that are separately in Puerto Rico and the U.S. Virgin Islands; and

(4) intra-SCF Presort First-Class Mail properly accepted before the day-zero CET with an origin or destination that is in American Samoa or one of the following 3-digit ZIP Code areas in Alaska (or designated portions thereof): 995 (5-digit ZIP Codes 99540 through 99599), 996, 997, 998, and 999.

(d) A 3-day service standard is applied to domestic First-Class Mail pieces properly accepted before the day-zero CET, if the 1-day and 2-day service standards do not apply, the combined drive time between the origin P&DC/F, destination ADC, and destination SCF is 20 hours or less, and both the origin and the destination are within the contiguous 48 states.

(e) A 4-day service standard is applied to domestic First-Class Mail pieces properly accepted before the day-zero CET, if the 1-day, 2-day, and 3-day service standards do not apply, and:

(1) The combined drive time between the origin P&DC/F, destination ADC, and destination SCF is 41 hours or less, and both the origin and the destination are within the contiguous 48 states;

(2) The origin is in the contiguous 48 states, and the destination is in any of the following: The city of Anchorage, Alaska (5-digit ZIP Codes 99501 through 99539); the 968 3-digit ZIP Code area in Hawaii; or the 006, 007, or 009 3-digit ZIP Code areas in Puerto Rico;

(3) The origin is in the 006, 007, or 009 3-digit ZIP Code areas in Puerto Rico, and the destination is in the contiguous 48 states;

(4) The origin is in Hawaii, and the destination is in Guam, or vice versa;

(5) The origin is in Hawaii, and the destination is in American Samoa, or vice versa; or

(6) Both the origin and destination are within Alaska.

(f) A 5-day service standard is applied to all remaining domestic First-Class Mail pieces properly accepted before the day-zero CET.

(g) The service standard for Outbound Single-Piece First-Class Mail