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ground training must include instruction and facilitated discussion on the following:

- (1) Leadership and command, including flightcrew member duties under \$121.542; and
- (2) Mentoring, including techniques for reinforcing the highest standards of technical performance, airmanship, and professional development in newly hired pilots.
- (c) Compliance date: Beginning on April 27, 2022, upgrade ground training must satisfy the requirements of this section.

[Amdt. 121-382, 85 FR 10923, Feb. 25, 2020]

# § 121.421 Flight attendants: Initial and transition ground training.

- (a) Initial and transition ground training for flight attendants must include instruction in at least the following:
  - (1) General subjects—
- (i) The authority of the pilot in command:
- (ii) Passenger handling, including the procedures to be followed in the case of deranged persons or other persons whose conduct might jeopardize safety; and
- (iii) Approved crew resource management initial training.
  - (2) For each airplane type—
- (i) A general description of the airplane emphasizing physical characteristics that may have a bearing on ditching, evacuation, and inflight emergency procedures and on other related duties;
- (ii) The use of both the public address system and the means of communicating with other flight crewmembers, including emergency means in the case of attempted hijacking or other unusual situations; and
- (iii) Proper use of electrical galley equipment and the controls for cabin heat and ventilation
- (b) Initial and transition ground training for flight attendants must include a competence check to determine ability to perform assigned duties and responsibilities.
- (c) Initial ground training for flight attendants must consist of at least the following programmed hours of instruction in the subjects specified in paragraph (a) of this section and in

\$121.415(a) unless reduced under \$121.405.

- (1) Group I airplanes—
- (i) Reciprocating powered, 8 hours;
  - (ii) Turbopropeller powered, 8 hours.
- (2) Group II airplanes, 16 hours.

[Doc. No. 9509, 35 FR 90, Jan. 3, 1970, as amended by Amdt. 121–250, 60 FR 65949, Dec. 20, 1995]

## § 121.422 Aircraft dispatchers: Initial and transition ground training.

- (a) Initial and transition ground training for aircraft dispatchers must include instruction in at least the following:
  - (1) General subjects—
- (i) Use of communications systems including the characteristics of those systems and the appropriate normal and emergency procedures;
- (ii) Meteorology, including various types of meteorological information and forecasts, interpretation of weather data (including forecasting of en route and terminal temperatures and other weather conditions), frontal systems, wind conditions, and use of actual and prognostic weather charts for various altitudes:
  - (iii) The NOTAM system;
- (iv) Navigational aids and publications:
- (v) Joint dispatcher-pilot responsibilities:
- (vi) Characteristics of appropriate airports;
- (vii) Prevailing weather phenomena and the available sources of weather information:
- (viii) Air traffic control and instrument approach procedures; and
- (ix) Approved dispatcher resource management (DRM) initial training.
  - (2) For each airplane—
- (i) A general description of the airplane emphasizing operating and performance characteristics, navigation equipment, instrument approach and communication equipment, emergency equipment and procedures, and other subjects having a bearing on dispatcher duties and responsibilities;
- (ii) Flight operation procedures including procedures specified in §121.419(a)(2)(vi);
- (iii) Weight and balance computations:

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- (iv) Basic airplane performance dispatch requirements and procedures;
- (v) Flight planning including track selection, flight time analysis, and fuel requirements; and
  - (vi) Emergency procedures.
- (3) Emergency procedures must be emphasized, including the alerting of proper governmental, company, and private agencies during emergencies to give maximum help to an airplane in distress.
- (b) Initial and transition ground training for aircraft dispatchers must include a competence check given by an appropriate supervisor or ground instructor that demonstrates knowledge and ability with the subjects set forth in paragraph (a) of this section.
- (c) Initial ground training for aircraft dispatchers must consist of at least the following programmed hours of instruction in the subjects specified in paragraph (a) of this section and in §121.415(a) unless reduced under §121.405:
  - (1) Group I airplanes—
- (i) Reciprocating powered, 30 hours; and
- (ii) Turbopropeller powered, 40 hours.
- (2) Group II airplanes, 40 hours.

[Doc. No. 9509, 35 FR 90, Jan. 3, 1970, as amended by Amdt. 121–250, 60 FR 65949, Dec. 20, 1995]

# § 121.423 Pilots: Extended Envelope Training.

- (a) Each certificate holder must include in its approved training program, the extended envelope training set forth in this section with respect to each airplane type for each pilot. The extended envelope training required by this section must be performed in a Level C or higher full flight simulator, approved by the Administrator in accordance with §121.407 of this part.
- (b) Extended envelope training must include the following maneuvers and procedures:
  - (1) Manually controlled slow flight;
- (2) Manually controlled loss of reliable airspeed;
- (3) Manually controlled instrument departure and arrival;
  - (4) Upset recovery maneuvers; and
- (5) Recovery from bounced landing.
- (c) Extended envelope training must include instructor-guided hands on ex-

perience of recovery from full stall and stick pusher activation, if equipped.

- (d) Recurrent training: Within 24 calendar months preceding service as a pilot, each person must satisfactorily complete the extended envelope training described in paragraphs (b)(1) through (4) and (c) of this section. Within 36 calendar months preceding service as a pilot, each person must satisfactorily complete the extended envelope training described in paragraph (b)(5) of this section.
- (e) Deviation from use of Level C or higher full flight simulator:
- (1) A certificate holder may submit a request to the Administrator for approval of a deviation from the requirements of paragraph (a) of this section to conduct the extended envelope training using an alternative method to meet the learning objectives of this section.
- (2) A request for deviation from paragraph (a) of this section must include the following information:
- (i) A simulator availability assessment, including hours by specific simulator and location of the simulator, and a simulator shortfall analysis that includes the training that cannot be completed in a Level C or higher full flight simulator; and
- (ii) Alternative methods for achieving the learning objectives of this section.
- (3) A certificate holder may request an extension of a deviation issued under this section.
- (4) Deviations or extensions to deviations will be issued for a period not to exceed 12 months.
- (f) Compliance with this section is required no later than March 12, 2019. For the recurrent training required in paragraph (d) of this section, each pilot qualified to serve as second in command or pilot in command in operations under this part on March 12, 2019 must complete the recurrent extended envelope training within 12 calendar months after March 12, 2019.

[Doc. No. FAA-2008-0677, 78 FR 67839, Nov. 12, 2013; Amdt. 121-382, 85 FR 10923, Feb. 25, 2020]