

119TH CONGRESS
1ST SESSION

H. R. 5771

To amend the Social Security Act to ensure that each office of the Social Security Administration and each State agency that makes disability determinations are fully staffed with employees to answer calls during business hours, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

OCTOBER 17, 2025

Ms. JOHNSON of Texas introduced the following bill; which was referred to the Committee on Ways and Means

A BILL

To amend the Social Security Act to ensure that each office of the Social Security Administration and each State agency that makes disability determinations are fully staffed with employees to answer calls during business hours, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Reliable Social Secu-
5 rity Service for Seniors Act”.

1 **SEC. 2. TELEPHONE HOURS AT SOCIAL SECURITY ADMINIS-**
2 **TRATION OFFICES AND CERTAIN STATE OF-**
3 **FICES.**

4 (a) IN GENERAL.—Section 205 of the Social Security
5 Act (42 U.S.C. 405) is amended by adding at the end the
6 following:

7 “(v) TELEPHONE HOURS AT SOCIAL SECURITY AD-
8 MINISTRATION OFFICES.—The Commissioner of Social
9 Security shall ensure that each office of the Social Secu-
10 rity Administration is fully staffed with employees to an-
11 swer calls during standard business hours, including 8:00
12 a.m. to 5:00 p.m. local time, Mondays, Tuesdays, Wednes-
13 days, Thursdays, and Fridays, excluding Federal holi-
14 days.”.

15 (b) EFFECTIVE DATE.—The amendment made by
16 subsection (a) shall take effect on January 1, 2027.

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