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119TH CONGRESS
1ST SESSION

# H. R. 5345

IN THE SENATE OF THE UNITED STATES

DECEMBER 2, 2025

Received; read twice and referred to the Committee on Finance

# AN ACT

To amend title VII of the Social Security Act to provide for a single point of contact at the Social Security Administration for individuals who are victims of identity theft.

*Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,*

**SECTION 1. SHORT TITLE.**

This Act may be cited as the ''Improving Social Security's Service to Victims of Identity Theft Act''.

**SEC. 2. SINGLE POINT OF CONTACT FOR IDENTITY THEFT VICTIMS.**

(a) IN GENERAL.—Title VII of the Social Security Act (42 U.S.C. 901 et seq.) is amended by adding at the end the following:

**''SEC. 714. SINGLE POINT OF CONTACT FOR IDENTITY THEFT VICTIMS.**

''(a) IN GENERAL.—The Commissioner of Social Security shall establish and implement procedures to ensure that any individual whose social security account number has been misused (such as to fraudulently obtain benefits under title II, VIII, or XVI of this Act, or in a manner that affects an individual's records at the Social Security Administration, or in a manner that prompts the individual to request a new social security account number) or whose Social Security card has been lost in the course of transmission to the individual has a single point of contact at the Social Security Administration throughout the resolution of the individual's case. The single point of contact shall track the individual's case to completion and coordinate with other units to resolve issues as quickly as possible.

''(b) SINGLE POINT OF CONTACT.—

''(1) IN GENERAL.—For purposes of subsection (a), the single point of contact shall consist of a team or subset of specially trained employees who—

''(A) have the ability to coordinate with other units to resolve the issues involved in the individual's case, and

''(B) shall be accountable for the case until its resolution.

''(2) TEAM OR SUBSET.—The employees included within the team or subset described in paragraph (1) may change as required to meet the needs of the Social Security Administration, provided that procedures have been established to—

''(A) ensure continuity of records and case history, and

''(B) notify the individual when appropriate.''.

(b) EFFECTIVE DATE.—The amendment made by subsection (a) shall take effect 180 days after the date of enactment of this Act.

Passed the House of Representatives December 1, 2025.

Attest: KEVIN F. MCCUMBER,

*Clerk.*