115TH CONGRESS 1ST SESSION

S. 1418

To establish protections for passengers in air transportation, and for other purposes.

IN THE SENATE OF THE UNITED STATES

June 22, 2017

Mr. Blumenthal (for himself and Mr. Markey) introduced the following bill; which was read twice and referred to the Committee on Commerce, Science, and Transportation

A BILL

To establish protections for passengers in air transportation, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.
- 4 (a) SHORT TITLE.—This Act may be cited as the
- 5 "Airline Passengers' Bill of Rights".
- 6 (b) Table of Contents for
- 7 this Act is as follows:
 - Sec. 1. Short title; table of contents.
 - Sec. 2. Definitions.

TITLE I—PASSENGER PROTECTIONS

Sec. 101. Protections for passengers against being required to relinquish seats.

- Sec. 102. Minimum compensation provided to passengers involuntarily denied boarding.
- Sec. 103. Delays and cancellations.
- Sec. 104. Unfair and deceptive attribution of delays and cancellations to force majeure events.
- Sec. 105. Interline agreements and protections.
- Sec. 106. Aircraft cabin evacuation procedures.
- Sec. 107. Protections relating to space for passengers on aircraft.
- Sec. 108. Availability of lavatories on passenger aircraft.
- Sec. 109. Availability of potable water on passenger aircraft.
- Sec. 110. Training on rights of passengers.
- Sec. 111. Internet dissemination of information on passenger rights.
- Sec. 112. Report on quality and safety of food and water on passenger aircraft.
- Sec. 113. Report on sufficiency of available flight crews and aircraft.

TITLE II—CONSUMER PROTECTIONS

- Sec. 201. Protections relating to the imposition of fees that are not reasonable and proportional to the costs incurred.
- Sec. 202. Protections relating to disclosure of flight information.
- Sec. 203. Transparency in pricing of tickets in air transportation.
- Sec. 204. Disclosure of lowest fares for air transportation.
- Sec. 205. Frequent flyer programs fairness and transparency.
- Sec. 206. Refunds for lost, damaged, delayed, or pilfered baggage.
- Sec. 207. Passenger rights transparency.
- Sec. 208. Private right of action against unfair and deceptive practices.
- Sec. 209. Fairness and transparency in contracts of carriage.
- Sec. 210. Private right of action for discrimination claims against air carriers.
- Sec. 211. No preemption of consumer protection claims.
- Sec. 212. Invalidation of pre-dispute arbitration and class-action waiver clauses in certain contracts relating to passenger air transportation.
- Sec. 213. Consumer complaint process improvement.
- Sec. 214. Report by Advisory Committee for Aviation Consumer Protection.

TITLE III—PENALTIES FOR AIR CARRIERS

- Sec. 301. Increase in civil penalty for violations of passenger protection laws.
- Sec. 302. Report on imposition of civil penalties.
- Sec. 303. Study of distribution of civil penalties to consumers.
- Sec. 304. Prohibition on negotiation of reductions in civil penalties.

TITLE IV—COMPETITIVENESS OF AIR CARRIERS

- Sec. 401. Analysis of international air carrier alliances.
- Sec. 402. Analysis of air carrier mergers.

1 SEC. 2. DEFINITIONS.

- 2 Except as otherwise specifically provided, in this Act:
- 3 (1) ADMINISTRATOR.—The term "Adminis-
- 4 trator" means the Administrator of the Federal
- 5 Aviation Administration.

- 1 (2) ADVISORY COMMITTEE FOR AVIATION CON2 SUMER PROTECTION.—The term "Advisory Com3 mittee for Aviation Consumer Protection" means the
 4 advisory committee established under section 411 of
 5 the FAA Modernization and Reform Act of 2012
 6 (49 U.S.C. 42301 note prec.).
 - (3) AIR CARRIER.—The term "air carrier" means an air carrier or foreign air carrier, as those terms are defined in section 40102 of title 49, United States Code.
 - (4) AIR TRANSPORTATION.—The term "air transportation" has the meaning given that term in section 40102 of title 49, United States Code.
 - (5) Ancillary fee.—The term "ancillary fee", with respect to a fee imposed by an air carrier, means any fee for an optional service, including any fee for a first or second checked bag or a carry-on bag, cancellation of an itinerary, changes in an itinerary, seat assignment, or advance boarding.
 - (6) APPROPRIATE COMMITTEES OF CONGRESS.—The term "appropriate committees of Congress" means the Committee on Commerce, Science, and Transportation of the Senate and the Committee on Transportation and Infrastructure of the House of Representatives.

1	(7) Purchase.—The term "purchase", with re-
2	spect to a ticket for travel in air transportation,
3	means the purchase of a ticket using cash or credit
4	or using miles awarded through the frequent flyer
5	program of an air carrier.
6	(8) Secretary.—The term "Secretary" means
7	the Secretary of Transportation.
8	(9) Ticket agent.—The term "ticket agent"
9	has the meaning given that term in section 40102
10	of title 49, United States Code.
11	TITLE I—PASSENGER
12	PROTECTIONS
13	SEC. 101. PROTECTIONS FOR PASSENGERS AGAINST BEING
14	REQUIRED TO RELINQUISH SEATS.
15	(a) In General.—Not later than 180 days after the
16	date of the enactment of this Act, the Secretary shall pre-
17	scribe regulations—
18	(1) allowing an air carrier to offer compensa-
10	tion to a passenger to incentivize the passenger to
19	tion to a passenger to intentitize the passenger to
19 20	relinquish the passenger's seat on a flight operated
20	relinquish the passenger's seat on a flight operated
20 21	relinquish the passenger's seat on a flight operated by the air carrier;
202122	relinquish the passenger's seat on a flight operated by the air carrier; (2) prohibiting an air carrier from requiring a

1	(3) prohibiting an air carrier from imposing a
2	cap on the amount of compensation the air carrier
3	can provide to a passenger in exchange for the pas-
4	senger relinquishing a seat; and
5	(4) requiring an air carrier to provide any com-
6	pensation provided to a passenger in exchange for
7	the passenger relinquishing a seat in the form of
8	eash.
9	(b) Exceptions.—In prescribing the regulations re-
10	quired by subsection (a), the Secretary may provide for
11	limited exceptions to the prohibition under paragraph (1)
12	of that subsection for reasons necessitated by safety or
13	security.
13 14	security. SEC. 102. MINIMUM COMPENSATION PROVIDED TO PAS-
14	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PAS-
14 15	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PAS- SENGERS INVOLUNTARILY DENIED BOARD-
14151617	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PASSENGERS INVOLUNTARILY DENIED BOARDING.
14151617	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PASSENGERS INVOLUNTARILY DENIED BOARDING. (a) IN GENERAL.—Not later than 60 days after the
14 15 16 17 18	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PASSENGERS INVOLUNTARILY DENIED BOARDING. (a) IN GENERAL.—Not later than 60 days after the date of the enactment of this Act, the Secretary shall re-
141516171819	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PASSENGERS INVOLUNTARILY DENIED BOARDING. (a) IN GENERAL.—Not later than 60 days after the date of the enactment of this Act, the Secretary shall revise the regulations under part 250 of title 14, Code of
14 15 16 17 18 19 20	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PASSENGERS INVOLUNTARILY DENIED BOARDING. (a) IN GENERAL.—Not later than 60 days after the date of the enactment of this Act, the Secretary shall revise the regulations under part 250 of title 14, Code of Federal Regulations—
14 15 16 17 18 19 20 21	SEC. 102. MINIMUM COMPENSATION PROVIDED TO PASSENGERS INVOLUNTARILY DENIED BOARDING. (a) IN GENERAL.—Not later than 60 days after the date of the enactment of this Act, the Secretary shall revise the regulations under part 250 of title 14, Code of Federal Regulations— (1) to eliminate the dollar amount limitations

1	who is denied boarding involuntarily from an over-
2	sold flight; and
3	(2) to establish that an air carrier shall provide
4	compensation to each such passenger of not less
5	than \$1,350 per flight.
6	(b) Termination.—Part 250 of title 14, Code of
7	Federal Regulations, shall terminate on the date on which
8	the regulations required by section 101(a) take effect.
9	SEC. 103. DELAYS AND CANCELLATIONS.
10	(a) REGULATIONS.—Not later than 180 days after
11	the date of the enactment of this Act, the Secretary shall
12	prescribe regulations requiring, if a passenger's flight is
13	delayed or cancelled for any reason within the control of
14	the air carrier (including crew scheduling, routine mainte-
15	nance, functioning of information technology systems, pas-
16	senger service issues, issues related to baggage services,
17	issues related to ground handling of aircraft, or other rea-
18	sons as specified by the Secretary) and—
19	(1) the passenger's arrival at the passenger's
20	destination is delayed by more than 1 hour and less
21	than 4 hours after the originally scheduled arrival of
22	the passenger, the air carrier—
23	(A) to automatically refund to the pas-
24	senger the amount the passenger paid for the
25	ticket: and

1	(B) to find a seat for the passenger on an-
2	other flight operated by the air carrier, on a
3	flight operated by another air carrier, or on an
4	alternative means of transportation, at no addi-
5	tional expense to the passenger, that results in
6	the passenger arriving at the passenger's des-
7	tination not later than 4 hours after the origi-
8	nal scheduled arrival time;
9	(2) the passenger's arrival at the passenger's
10	destination is delayed by more than 4 hours after
11	the originally scheduled arrival of the passenger, the
12	air carrier—
13	(A) to automatically refund to the pas-
14	senger the amount the passenger paid for the
15	ticket;
16	(B) to find a seat for the passenger on an-
17	other flight operated by the air carrier, on a
18	flight operated by another air carrier, or on an
19	alternative means of transportation, at no addi-
20	tional expense to the passenger, at the earliest
21	available opportunity, if the passenger so choos-
22	es;
23	(C) to provide compensation to the pas-
24	senger of \$1,350 cash; and

1	(D) to provide a passenger with an amount
2	equal to the cost of a meal; and
3	(3) the passenger's departure is delayed until
4	the next day, the air carrier to provide the passenger
5	with an amount equal to the cost of hotel lodging,
6	in addition to the requirements of paragraph (2).
7	(b) Causes of Delays or Cancellations.—
8	(1) Review.—
9	(A) IN GENERAL.—Not later than 180
10	days after the date of the enactment of this
11	Act, the Secretary shall review the categoriza-
12	tion of delays and cancellations with respect to
13	air carriers that are required to report data re-
14	lating to such categorizations.
15	(B) Considerations.—In conducting the
16	review required by subparagraph (A), the Sec-
17	retary shall consider, at a minimum—
18	(i) whether—
19	(I) delays and cancellations at-
20	tributed by an air carrier to weather
21	were unavoidable because of an oper-
22	ational or air traffic control issue, or
23	because of the air carrier's preference
24	in determining which flights to delay
25	or cancel during a weather event; and

1	(II) any delays or cancellations
2	described in subclause (I) or delays
3	and cancellations attributed by an air
4	carrier to force majeure events could
5	be properly characterized as delays or
6	cancellations because of circumstances
7	within the control of the air carrier;
8	and
9	(ii) whether it is an unfair or decep-
10	tive practice in violation of section 41712
11	of title 49, United States Code, for an air
12	carrier to establish its own cut-off time for
13	arrival at an airport gate and whether
14	there should be a uniform definition across
15	all air carriers;
16	(iii) whether and to what extent
17	delays and cancellations attributed by an
18	air carrier to weather disproportionately
19	impact service to smaller airports and com-
20	munities;
21	(iv) whether it is an unfair or decep-
22	tive practice in violation of section 41712
23	of title 49, United States Code, for an air
24	carrier to inform a passenger that a flight

is delayed or cancelled because of weather,

1	without any other context or explanation
2	for the delay or cancellation;
3	(v) whether and to what extent a Fed-
4	eral law or regulation could decrease the
5	frequency of delays and cancellations if
6	such law or regulation—
7	(I) requires an air carrier to
8	maintain a ready reserve of flight
9	equipment and flight staff at certain
10	airports; or
11	(II) imposes a fine if the Sec-
12	retary determines that a delay or can-
13	cellation is due to circumstances with-
14	in the control of the air carrier and is
15	not justified by safety or security con-
16	cerns; and
17	(vi) whether and to what extent agree-
18	ments among air carriers exist for the pur-
19	pose of arranging alternative flights for
20	passengers of delayed or cancelled flights.
21	(C) Advisory committee for aviation
22	CONSUMER PROTECTION.—The Secretary may
23	use the Advisory Committee for Aviation Con-
24	sumer Protection to assist in conducting the re-

- view required by subparagraph (A) and providing recommendations under paragraph (2).
- 3 (2) Report.—Not later than 90 days after the
- 4 date on which the review required by paragraph (1)
- 5 is complete, the Secretary shall submit to the appro-
- 6 priate committees of Congress a report on the review
- 7 under subsection (a), including any recommenda-
- 8 tions.
- 9 (c) Savings Provision.—Nothing in this section
- 10 shall be construed as affecting the authority of an air car-
- 11 rier to maximize its system capacity during weather-re-
- 12 lated events to accommodate the greatest number of pas-
- 13 sengers.
- 14 SEC. 104. UNFAIR AND DECEPTIVE ATTRIBUTION OF
- 15 DELAYS AND CANCELLATIONS TO FORCE
- 16 MAJEURE EVENTS.
- 17 Section 41712 of title 49, United States Code, is
- 18 amended by adding at the end the following:
- 19 "(d) Attribution of Delays and Cancellations
- 20 TO FORCE MAJEURE EVENTS.—It shall be an unfair or
- 21 deceptive practice under subsection (a) for an air carrier
- 22 or foreign air carrier to attribute the delay or cancellation
- 23 of a flight operated by the carrier or by another air carrier
- 24 or foreign air carrier with which the carrier has a
- 25 codesharing or other joint marketing arrangement to a

1	force majeure event unless the delay or cancellation is
2	caused by an event not within the control of the air carrier
3	operating the flight, such as weather, an act of God, or
4	a war or other hostilities.".
5	SEC. 105. INTERLINE AGREEMENTS AND PROTECTIONS.
6	(a) REGULATIONS.—Not later than one year after the
7	date of the enactment of this Act, the Secretary shall pre-
8	scribe regulations—
9	(1) to facilitate interline agreements and related
10	practices between air carriers and providers of other
11	modes of transportation; and
12	(2) to establish a complaint and remediation
13	process through which parties may submit com-
14	plaints and resolve disputes regarding the establish-
15	ment and implementation of interline agreements.
16	(b) Interline Agreements.—The regulations pre-
17	scribed pursuant to subsection (a)(1) shall—
18	(1) include provisions to prevent air carriers
19	and other transportation providers from significantly
20	hindering or preventing willing air carriers or other
21	transportation providers from entering into interline
22	agreements or conducting related practices;
23	(2) require air carriers to explicitly notify pas-

sengers when they are eligible to be provided trans-

- portation by another air carrier or a provider of another mode of transportation;
- 3 (3) after an eligible passenger is notified under 4 paragraph (2), require air carriers to attempt to 5 provide to the passenger transportation through an-6 other air carrier or a provider of another mode of 7 transportation, upon the passenger's request, if the 8 air carrier has an interline agreement with the other 9 air carrier or transportation provider;
 - (4) prohibit air carriers and other transportation providers from unduly or improperly influencing the decision of a partner, subsidiary, or vendor to enter into an interline agreement, the terms or conditions of such an agreement, or related practices;
 - (5) account for operational records, seat availability, and capacity; and
- 18 (6) promote competition and the public interest.
- 19 (c) Complaint and Remediation Process.—The 20 complaint and remediation processes established pursuant
- 21 to subsection (a)(2) may provide for appropriate penalties
- 22 and remedies for violations of an interline agreement.
- 23 SEC. 106. AIRCRAFT CABIN EVACUATION PROCEDURES.
- 24 (a) Review.—The Administrator shall review—

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1	(1) evacuation certification of transport-cat-
2	egory aircraft used in air transportation, with regard
3	to—
4	(A) emergency conditions, including im-
5	pacts into water;
6	(B) crew procedures used for evacuations
7	under actual emergency conditions;
8	(C) any relevant changes to passenger de-
9	mographics and legal requirements, including
10	section 41705 of title 49, United States Code
11	(commonly referred to as the "Air Carrier Ac-
12	cess Act"), or the Americans with Disabilities
13	Act of 1990 (42 U.S.C. 12101 et seq.), that af-
14	fect emergency evacuations; and
15	(D) any relevant changes to passenger
16	seating configurations, including changes to
17	seat width, padding, reclining, size, pitch, leg
18	room, aisle width, or load factors; and
19	(2) recent accidents and incidents in which pas-
20	sengers evacuated such aircraft.
21	(b) Consultation; Review of Data.—In con-
22	ducting the review under subsection (a), the Administrator
23	shall—
24	(1) consult with the National Transportation
25	Safety Board, transport-category aircraft manufac-

- 1 turers, air carriers, and other relevant experts and
- 2 Federal agencies, including organizations rep-
- 3 resenting passengers, air carrier crew members,
- 4 maintenance employees, and emergency responders;
- 5 and
- 6 (2) review relevant data with respect to evacu-
- 7 ation certification of transport-category aircraft.
- 8 (c) Report to Congress.—Not later than 180 days
- 9 after the date of the enactment of this Act, the Adminis-
- 10 trator shall submit to the appropriate committees of Con-
- 11 gress a report on the results of the review under sub-
- 12 section (a) and related recommendations, if any, including
- 13 recommendations for revisions to the assumptions and
- 14 methods used for assessing evacuation certification of
- 15 transport-category aircraft.
- 16 (d) Transport-Category Aircraft Defined.—In
- 17 this section, the term "transport-category aircraft" means
- 18 an aircraft—
- 19 (1) with respect to which a type certificate is
- issued under part 21 of title 14, Code of Federal
- 21 Regulations; and
- 22 (2) that meets the airworthiness standards
- under part 25 of that title.

1	SEC. 107. PROTECTIONS RELATING TO SPACE FOR PAS-
2	SENGERS ON AIRCRAFT.
3	(a) Moratorium on Reductions to Aircraft
4	SEAT SIZE.—
5	(1) In general.—Not later than 30 days after
6	the date of the enactment of this Act, the Adminis-
7	trator shall prohibit any air carrier from reducing
8	the size, width, or pitch of seats on passenger air-
9	craft operated by the air carrier, the amount of leg
10	room per seat on such aircraft, or the width of aisles
11	on such aircraft.
12	(2) TERMINATION.—The prohibition under
13	paragraph (1) shall terminate on the date on which
14	the regulations required by subsection (a) take ef-
15	fect.
16	(b) REGULATIONS RELATING TO SPACE FOR PAS-
17	SENGERS ON AIRCRAFT.—Not later than 180 days after
18	the date of the enactment of this Act, the Administrator
19	shall prescribe regulations—
20	(1) establishing minimum standards for space
21	for passengers on passenger aircraft, including the
22	size, width, and pitch of seats, the amount of leg
23	room, and the width of aisles on such aircraft for
24	the safety and health of passengers; and
25	(2) requiring each air carrier to prominently
26	display on a publicly available Internet website of

- 1 the air carrier the amount of space available for
- 2 each passenger on passenger aircraft operated by
- 3 the air carrier or by another air carrier with which
- 4 the air carrier has a codesharing or other joint mar-
- 5 keting arrangement, including the size, width, and
- 6 pitch of seats, the amount of leg room, and the
- 7 width of aisles on such aircraft.
- 8 (c) Consultations.—In prescribing the regulations
- 9 required under subsection (a), the Administrator shall
- 10 consult with the Occupational Safety and Health Adminis-
- 11 tration, the Centers for Disease Control and Prevention,
- 12 passenger advocacy organizations, physicians, and ergo-
- 13 nomic engineers.
- 14 SEC. 108. AVAILABILITY OF LAVATORIES ON PASSENGER
- 15 AIRCRAFT.
- 16 (a) IN GENERAL.—Subchapter I of chapter 417 of
- 17 title 49, United States Code, is amended by adding at the
- 18 end the following:
- 19 "§ 41725. Availability of lavatories on passenger air-
- 20 craft
- 21 "(a) IN GENERAL.—Each air carrier and foreign air
- 22 carrier shall ensure that each passenger aircraft operated
- 23 by the air carrier or foreign air carrier maintains suffi-
- 24 cient functional lavatories (as determined by the Secretary
- 25 of Transportation) that—

1 "(1)	are	available	for	use,	free	of	charge,	any
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- time passengers are on board the aircraft; and
- 3 "(2) can accommodate individuals with disabil-
- 4 ities.
- 5 "(b) DISABILITY DEFINED.—In this section, the
- 6 term 'disability' has the meaning given that term in sec-
- 7 tion 3 of the Americans with Disabilities Act of 1990 (42)
- 8 U.S.C. 12102).
- 9 "(c) Regulations.—Not later than 180 days after
- 10 the date of the enactment of the Airline Passengers' Bill
- 11 of Rights, the Secretary of Transportation shall prescribe
- 12 such regulations as are necessary to carry out this sec-
- 13 tion.".
- 14 (b) CLERICAL AMENDMENT.—The analysis for chap-
- 15 ter 417 of such title is amended by inserting after the
- 16 item relating to section 41724 the following:
 - "41725. Availability of lavatories on passenger aircraft.".
- 17 SEC. 109. AVAILABILITY OF POTABLE WATER ON PAS-
- 18 **SENGER AIRCRAFT.**
- 19 (a) IN GENERAL.—Subchapter I of chapter 417 of
- 20 title 49, United States Code, as amended by section 108,
- 21 is further amended by adding at the end the following:
- 22 "§ 41726. Availability of potable water on passenger
- 23 aircraft
- 24 "(a) IN GENERAL.—Each air carrier and foreign air
- 25 carrier shall ensure that potable water is available, free

- 1 of charge, to passengers on board aircraft operated by the
- 2 air carrier or foreign air carrier.
- 3 "(b) Regulations.—Not later than 180 days after
- 4 the date of the enactment of the Airline Passengers' Bill
- 5 of Rights, the Secretary of Transportation shall prescribe
- 6 such regulations as are necessary to carry out this sec-
- 7 tion.".
- 8 (b) CLERICAL AMENDMENT.—The analysis for chap-
- 9 ter 417 of such title is amended by inserting after the
- 10 item relating to section 41725, as added by section 108,
- 11 the following:

"41726. Availability of potable water on passenger aircraft.".

12 SEC. 110. TRAINING ON RIGHTS OF PASSENGERS.

- Not later than 180 days after the date of the enact-
- 14 ment of this Act, the Secretary shall prescribe regulations
- 15 requiring an air carrier to provide, not less frequently than
- 16 every 180 days, training on the rights of passengers to
- 17 employees and representatives of the air carrier that di-
- 18 rectly interact with passengers, including ticket agents,
- 19 gate agents, pilots, and flight attendants.

20 SEC. 111. INTERNET DISSEMINATION OF INFORMATION ON

- 21 PASSENGER RIGHTS.
- 22 (a) IN GENERAL.—Not later than 180 days after the
- 23 date of the enactment of this Act, the Secretary shall—

1	(1) establish, and frequently update, a publicly
2	available Internet website of the Department of
3	Transportation that—
4	(A) is modern and easy-to-use;
5	(B) can be easily accessed using a mobile
6	device; and
7	(C) provides information to passengers to
8	help passengers in air transportation determine
9	if their rights have been violated and identify
10	the compensation and remedies to which they
11	are entitled, including a link to the passenger
12	rights complaint form developed under sub-
13	section (b)(1); and
14	(2) ensure that information described in para-
15	graph $(1)(C)$ is made available through social media
16	accounts frequently used by the Department; and
17	(3) develop an application for mobile devices
18	that provides such information and is available at no
19	charge.
20	(b) Passenger Rights Complaint Form.—Not
21	later than 180 days after the date of the enactment of
22	this Act, the Secretary shall—
23	(1) develop a universal passenger rights com-
24	plaint form for a passenger in air transportation to

1	use when contacting an air carrier with a complaint
2	about the treatment of the passenger, which shall—
3	(A) provide information to the passenger
4	to help the passenger identify whether the pas-
5	senger's rights have been violated and the com-
6	pensation and other remedies to which the pas-
7	senger may be entitled; and
8	(B) provide the passenger with an oppor-
9	tunity to consent to make the complaint pub-
10	licly available on an Internet website of the De-
11	partment of Transportation;
12	(2) require an air carrier to provide a passenger
13	who files a form developed under paragraph (1)
14	with—
15	(A) an initial response not later than 7
16	days after the passenger files the form; and
17	(B) a substantive response not later than
18	30 days after the passenger files the form; and
19	(3) establish a process within the Department
20	of Transportation for appeals relating to forms filed
21	with air carriers under paragraph (2).
22	SEC. 112. REPORT ON QUALITY AND SAFETY OF FOOD AND
23	WATER ON PASSENGER AIRCRAFT.
24	Not later than 180 days after the date of the enact-
25	ment of this Act, the Administrator shall submit to the

1	appropriate committees of Congress a report assessing the
2	quality and safety of food and potable water on passenger
3	aircraft.
4	SEC. 113. REPORT ON SUFFICIENCY OF AVAILABLE FLIGHT
5	CREWS AND AIRCRAFT.
6	Not later than 180 days after the date of the enact-
7	ment of this Act, the Administrator shall submit to the
8	appropriate committees of Congress a report assessing—
9	(1) whether air carriers ensure that sufficient
10	flight crews and aircraft are available for scheduled
11	flights; and
12	(2) the extent to which not having sufficient
13	flight crews and aircraft available affects arrival and
14	departure times.
15	TITLE II—CONSUMER
16	PROTECTIONS
17	SEC. 201. PROTECTIONS RELATING TO THE IMPOSITION OF
18	FEES THAT ARE NOT REASONABLE AND PRO-
19	PORTIONAL TO THE COSTS INCURRED.
20	(a) In General.—Not later than 270 days after the
21	date of the enactment of this Act, the Secretary shall pre-
22	scribe regulations—
23	(1) prohibiting an air carrier from imposing
24	fees described in subsection (b) that are unreason-

1	able or disproportional to the costs incurred by the
2	air carrier; and
3	(2) establishing standards for assessing whether
4	such fees are reasonable and proportional to the
5	costs incurred by the air carrier.
6	(b) FEES DESCRIBED.—The fees described in this
7	subsection are—
8	(1) any fee for a change or cancellation of a
9	reservation for a flight in air transportation;
10	(2) any fee relating to checked baggage or
11	carry-on baggage to be transported on a flight;
12	(3) any fee relating to seat selection or reserva-
13	tions on a flight;
14	(4) any fee relating to changing between flights
15	departing on the same day or flying standby on a
16	flight; and
17	(5) any other fee imposed by an air carrier re-
18	lating to a flight.
19	(c) Considerations.—In establishing the standards
20	required under subsection (a)(2), the Secretary shall con-
21	sider—
22	(1) with respect to a fee described in subsection
23	(b)(1) imposed by an air carrier for a change or can-
24	cellation of a flight reservation—

1	(A) any net benefit or cost to the air car-
2	rier from the change or cancellation, taking into
3	consideration—
4	(i) the ability of the air carrier to an-
5	ticipate the expected average number of
6	cancellations and changes and make res-
7	ervations accordingly;
8	(ii) the ability of the air carrier to fill
9	a seat made available by a change or can-
10	cellation;
11	(iii) any difference in the fare likely to
12	be paid for a ticket sold to another pas-
13	senger for a seat made available by the
14	change or cancellation, as compared to the
15	fare paid by the passenger who changed or
16	canceled the passenger's reservation; and
17	(iv) the likelihood that the passenger
18	changing or cancelling the passenger's res-
19	ervation will fill a seat on another flight by
20	the same air carrier;
21	(B) the costs of processing the change or
22	cancellation electronically; and
23	(C) any related labor costs;

1	(2) with respect to a fee described in subsection
2	(b)(2) imposed by an air carrier relating to checked
3	baggage—
4	(A) the costs of processing checked bag-
5	gage electronically; and
6	(B) any related labor costs; and
7	(3) any other considerations the Secretary con-
8	siders appropriate.
9	(d) UPDATED REGULATIONS.—The Secretary shall
10	update the standards required under subsection (a)(2) not
11	less frequently than every 3 years.
12	SEC. 202. PROTECTIONS RELATING TO DISCLOSURE OF
13	FLIGHT INFORMATION.
13 14	FLIGHT INFORMATION. (a) Prohibition on Limiting Access of Con-
14	(a) Prohibition on Limiting Access of Con-
14 15	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after
14 15 16 17	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall
14 15 16 17	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall prescribe regulations prohibiting an air carrier from lim-
14 15 16 17	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall prescribe regulations prohibiting an air carrier from limiting the access of consumers to information relating to
114 115 116 117 118	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall prescribe regulations prohibiting an air carrier from limiting the access of consumers to information relating to schedules, fares, fees, and taxes relating to flights in pas-
14 15 16 17 18 19 20	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall prescribe regulations prohibiting an air carrier from limiting the access of consumers to information relating to schedules, fares, fees, and taxes relating to flights in passenger air transportation.
14 15 16 17 18 19 20 21	(a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall prescribe regulations prohibiting an air carrier from limiting the access of consumers to information relating to schedules, fares, fees, and taxes relating to flights in passenger air transportation. (b) Prohibition on Withholding Informa-
14 15 16 17 18 19 20 21 22 23	 (a) Prohibition on Limiting Access of Consumer to Information.—Not later than 180 days after the date of the enactment of this Act, the Secretary shall prescribe regulations prohibiting an air carrier from limiting the access of consumers to information relating to schedules, fares, fees, and taxes relating to flights in passenger air transportation. (b) Prohibition on Withholding Information.—Not later than 180 days after the date of the en-

1	scheduling, availability, and other information published
2	by air carriers from consumers and online travel agents
3	and metasearch engines that provide flight search tools.
4	SEC. 203. TRANSPARENCY IN PRICING OF TICKETS IN AIR
5	TRANSPORTATION.
6	Not later than 180 days after the date of the enact-
7	ment of this Act, the Secretary shall prescribe regulations
8	requiring—
9	(1) air carriers to provide useable, current, and
10	accurate information in a user-friendly, accessible
11	form, with respect to fares, applicable taxes, and an-
12	cillary fees to ticket agents, online travel agents, and
13	metasearch engines that provide flight search tools;
14	(2) air carriers to allow consumers to purchase
15	tickets and pay for applicable taxes and ancillary
16	fees through ticket agents, online travel agents, and
17	metasearch engines that provide flight search tools;
18	(3) air carriers, ticket agents, online travel
19	agents, and metasearch engines that provide flight
20	search tools to disclose all applicable taxes and any
21	ancillary fees charged by an air carrier with respect
22	to a fare that are applicable to the services identified
23	by the purchaser, at any point at which the fare is

shown in whole or in part; and

23

1	(4) air carriers, ticket agents, online travel
2	agents, and metasearch engines that provide flight
3	search tools, in any telephonic communication with
4	a prospective consumer in the United States regard-
5	ing the cost of air transportation, to inform the con-
6	sumer of all applicable taxes and any ancillary fees
7	charged by an air carrier in relation to the air trans-
8	portation and associated services requested by the
9	consumer, at any point at which the cost of the air
10	transportation is disclosed in whole or in part.
11	SEC. 204. DISCLOSURE OF LOWEST FARES FOR AIR TRANS
12	PORTATION.
13	(a) In General.—Section 41712(c)(1) of title 49
14	United States Code, is amended—
15	(1) in subparagraph (A), by striking "and" at
16	the end;
17	(2) in subparagraph (B), by striking the period
18	at the end and inserting "; and"; and
19	(3) by adding at the end the following:
20	"(C) the lowest available fare options for
21	the flight and for each flight segment of the
22	flight, if applicable.".
23	(b) REGULATIONS.—The Secretary, in consultation
24	with the Administrator, shall prescribe such regulations
25	as may be necessary to carry out section 41712(c)(1)(C)

1	of title 49, United States Code, as added by subsection
2	(a).
3	SEC. 205. FREQUENT FLYER PROGRAMS FAIRNESS AND
4	TRANSPARENCY.
5	(a) In General.—Section 41712(c) of title 49,
6	United States Code, is amended by adding at the end the
7	following:
8	"(3) Frequent flyer programs.—It shall be
9	an unfair or deceptive practice under subsection (a)
10	for any air carrier or foreign air carrier that offers
11	a frequent flyer program—
12	"(A) to materially change the terms or
13	conditions of the frequent flyer program with-
14	out providing reasonable notice to consumers;
15	or
16	"(B) to unfairly reduce or eliminate bene-
17	fits earned by members of the frequent flyer
18	program.".
19	(b) REGULATIONS.—
20	(1) In general.—Not later than 180 days
21	after the date of the enactment of this Act, the Sec-
22	retary, in consultation with the Administrator, shall
23	prescribe such regulations as may be necessary to
24	carry out section 41712(c)(3) of title 49, United
25	States Code, as added by subsection (a).

1	(2) Considerations.—In prescribing the regu-
2	lations required under paragraph (1), the Secretary
3	shall—
4	(A) take into consideration—
5	(i) the significance of the change to
6	the frequent flyer program's terms and
7	conditions; and
8	(ii) the amount of time between the
9	notification provided to a consumer and
10	the date on which the change takes effect;
11	and
12	(B) require each air carrier that offers a
13	frequent flyer program to disclose, in a stand-
14	ardized format, when offering or enrolling con-
15	sumers into the program, accurate information
16	regarding the program's rules, including—
17	(i) the rate at which credits are
18	earned;
19	(ii) the minimum number of credits
20	earned per flight;
21	(iii) the number of credits needed for
22	each award;
23	(iv) any applicable deadlines for re-
24	deeming credits;

1	(v) any restrictions on the transfer-
2	ability of earned credit and awards;
3	(vi) other conditions and limitations of
4	the program;
5	(vii) the percentage of successful re-
6	demptions; and
7	(viii) frequent flyer seats made avail-
8	able in the top origin and destination mar-
9	kets.
10	SEC. 206. REFUNDS FOR LOST, DAMAGED, DELAYED, OR
11	PILFERED BAGGAGE.
12	(a) In General.—Not later than 180 days after the
13	date of the enactment of this Act, the Secretary shall pre-
14	scribe regulations requiring an air carrier—
15	(1) to promptly provide an automatic refund to
16	a passenger in the amount of any ancillary fee
17	charged by the air carrier for checked baggage if the
18	passenger's checked baggage arrives damaged; and
19	(2) to provide notification to a passenger who
20	is impacted by lost, damaged, delayed, or pilfered
21	baggage, through the passenger's chosen method of
22	communication, of the procedure by which the pas-
23	senger shall obtain a refund and the amount of the
24	refund.

1	(b) Inclusion in Contract of Carriage.—An air
2	carrier shall include the requirements under subsection (a)
3	in the air carrier's contract of carriage.
4	SEC. 207. PASSENGER RIGHTS TRANSPARENCY.
5	(a) In General.—Not later than 90 days after the
6	date of the enactment of this Act, the Secretary shall pre-
7	scribe regulations requiring air carriers to notify pas-
8	sengers of their rights and eligibility for refunds, com-
9	pensation, and protections required by law, including by
10	an air carrier's contract of carriage, or otherwise available
11	to passengers.
12	(b) Requirements.—In prescribing the regulations
13	under subsection (a), the Secretary shall require air car-
14	riers—
15	(1) to promptly and expressly notify eligible
16	passengers and the public of their eligibility for re-
17	funds, compensation, and protections not later than
18	30 minutes after the air carrier becomes aware that
19	such passengers have become eligible for such re-
20	funds, compensation, and protections;
21	(2) if such air carriers permit passengers and
22	other interested persons to subscribe to flight status
23	notification services—
24	(A) to deliver refunds, compensation, and
25	protection notifications to subscribers to such

1	services, by whatever means the air carrier of-
2	fers that the subscriber chooses; and
3	(B) to incorporate commitments with re-
4	spect to such services into their customer serv-
5	ice plans;
6	(3) to continuously display information and eli-
7	gibility requirements for refunds, compensation, and
8	protections, including refunds, compensation, and
9	protections relating to—
10	(A) denied boarding and delays and can-
11	cellations (including on international flights);
12	and
13	(B) lost, damaged, or delayed luggage; and
14	(4) to prominently display passengers' rights
15	and contact information for the Department of
16	Transportation's consumer complaint system on
17	boarding passes, computer-generated boarding
18	passes, and ticketed itineraries, and at boarding
19	gates and ticket counters.
20	SEC. 208. PRIVATE RIGHT OF ACTION AGAINST UNFAIR AND
21	DECEPTIVE PRACTICES.
22	Section 41712 of title 49, United States Code, as
23	amended by section 104, is further amended by adding
24	at the end the following:
25	"(e) Private Right of Action —

1	"(1) In general.—Any individual who pur-
2	chases a ticket for air transportation and is ag-
3	grieved by an action prohibited under this section
4	may file a civil action for damages and injunctive re-
5	lief in an appropriate district court of the United
6	States or a State court located in the State in
7	which—
8	"(A) the unlawful action is alleged to have
9	been committed; or
10	"(B) the aggrieved individual resides.
11	"(2) Enforcement by a state.—The attor-
12	ney general of any State, as parens patriae, may
13	bring a civil action to enforce the provisions of this
14	section in—
15	"(A) any district court of the United
16	States in that State; or
17	"(B) any State court that is located in
18	that State and has jurisdiction over the defend-
19	ant.".
20	SEC. 209. FAIRNESS AND TRANSPARENCY IN CONTRACTS
21	OF CARRIAGE.
22	Not later than 180 days after the date of the enact-
23	ment of this Act, the Secretary shall require an air carrier
24	to prominently display on a publicly available Internet
25	website of the air carrier, and provide to a consumer be-

1	fore the consumer purchases a ticket for air transpor-
2	tation, a standardized, easy-to-understand, and concise
3	statement relating to the protections available for pas-
4	sengers that clearly and accurately summarizes the terms
5	and conditions of the air carrier's contract of carriage re-
6	lating to such protections, including—
7	(1) policies relating to flight delays and can-
8	cellations;
9	(2) carry-on baggage allowances and space
10	availability;
11	(3) checked baggage policies and compensation
12	for lost, damaged, delayed, or pilfered bags;
13	(4) ticketing change and cancellation allow-
14	ances;
15	(5) ancillary fees;
16	(6) family seating policies, including seating
17	policies for children under the age of 2;
18	(7) eligibility requirements for refunds, com-
19	pensation, and other protections;
20	(8) interline agreements and protections; and
21	(9) such other terms and conditions as the Sec-
22	retary considers appropriate.

1	SEC. 210. PRIVATE RIGHT OF ACTION FOR DISCRIMINA-
2	TION CLAIMS AGAINST AIR CARRIERS.
3	Section 41705 of title 49, United States Code, is
4	amended—
5	"(d) CIVIL ACTION.—
6	"(1) In general.—Any individual who pur-
7	chases a ticket for air transportation and is ag-
8	grieved by a violation by an air carrier of this sec-
9	tion or a regulation prescribed under this section
10	may, not later than 2 years after the date of the vio-
11	lation, bring a civil action in an appropriate district
12	court of the United States.
13	"(2) Relief.—In a civil action brought under
14	paragraph (1) in which the plaintiff prevails—
15	"(A) the plaintiff may obtain equitable and
16	legal relief, including compensatory and puni-
17	tive damages; and
18	"(B) the court shall award reasonable at-
19	torney's fees, reasonable expert fees, and the
20	costs of the action to the plaintiff.
21	"(3) No requirement for exhaustion of
22	REMEDIES.—An individual described in paragraph
23	(1) is not required to exhaust administrative com-
24	plaint procedures before filing a civil action under
25	paragraph (1)

1	"(4) Rule of Construction.—Nothing in
2	this subsection shall be construed to invalidate or
3	limit other Federal or State laws affording to people
4	with disabilities greater legal rights or protections
5	than those granted in this section.".
6	SEC. 211. NO PREEMPTION OF CONSUMER PROTECTION
7	CLAIMS.
8	Section 41713(b)(4) of title 49, United States Code,
9	is amended by adding at the end the following:
10	"(D) No preemption of consumer pro-
11	TECTION CLAIMS.—Nothing in subparagraphs
12	(A) through (C) may be construed—
13	"(i) to preempt, displace, or supplant
14	any action for civil damages or injunctive
15	relief based on a State consumer protection
16	statute; or
17	"(ii) to restrict the authority of any
18	government entity, including an attorney
19	general of a State, from bringing a legal
20	claim on behalf of the citizens of the
21	State.".

1	SEC. 212. INVALIDATION OF PRE-DISPUTE ARBITRATION
2	AND CLASS-ACTION WAIVER CLAUSES IN
3	CERTAIN CONTRACTS RELATING TO PAS-
4	SENGER AIR TRANSPORTATION.
5	(a) Arbitration.—Notwithstanding any other pro-
6	vision of law, arbitration may be used to settle a con-
7	troversy arising from or relating to a provision of a con-
8	tract described in subsection (c) only if, after the con-
9	troversy arises, all parties to the controversy consent in
10	writing to use arbitration to settle the controversy.
11	(b) Class Actions.—Notwithstanding any other
12	provision of law, an agreement waiving the right of a per-
13	son to bring, or otherwise prohibiting a person from bring-
14	ing, a claim regarding a dispute relating to a provision
15	of a contract described in subsection (c) as a class action
16	that had not arisen before the date on which the agree-
17	ment is executed shall not be enforceable and shall have
18	no force or effect.
19	(c) Contracts Described.—A contract described
20	in this subsection is a contract—
21	(1) for the purchase of a ticket for passenger
22	air transportation;
23	(2) setting forth the terms of a reward program
24	of an air carrier; or
25	(3) setting forth the terms under which an air
26	carrier will provide a credit product.

1	(d) Applicability.—Subsections (a) and (b) shall
2	apply with respect to contracts entered into or renewed
3	on or after the date of the enactment of this Act.
4	(e) Definitions.—In this section:
5	(1) Credit product.—
6	(A) IN GENERAL.—The term "credit prod-
7	uct" means a plan offered by, or in partnership
8	with, an air carrier—
9	(i) under which the creditor reason-
10	ably contemplates repeated transactions;
11	(ii) that prescribes the terms of such
12	transactions; and
13	(iii) that provides for a finance charge
14	that may be computed from time to time
15	on the outstanding unpaid balance.
16	(B) Inclusion.—A credit plan or open-
17	end consumer credit plan that is a credit prod-
18	uct within the meaning of subparagraph (A) is
19	a credit product even if credit information is
20	verified from time to time.
21	(2) Passenger air transportation.—The
22	term "passenger air transportation" means the
23	transportation of passengers and their property by
24	aircraft.

1	(3) REWARD PROGRAM.—The term "reward
2	program" means any reward program offered by an
3	air carrier, including a frequent flyer program,
4	under which a consumer earns mileage or other
5	credits from the air carrier that can be exchanged
6	for goods, services, or other benefits.
7	SEC. 213. CONSUMER COMPLAINT PROCESS IMPROVE-
8	MENT.
9	(a) In General.—Section 42302 of title 49, United
10	States Code, is amended—
11	(1) by redesignating subsections (b) and (c) as
12	subsections (c) and (d), respectively;
13	(2) by inserting after subsection (a) the fol-
14	lowing:
15	"(b) Point of Sale.—Each air carrier, foreign air
16	carrier, and ticket agent shall inform each consumer of
17	a carrier service, at the point of sale, that the consumer
18	can file a complaint about that service with the carrier
19	and with the Aviation Consumer Protection Division of the
20	Department of Transportation.";
21	(3) by amending subsection (c), as redesig-
22	nated, to read as follows:
23	"(c) Internet Website or Other Online Serv-
24	ICE NOTICE.—Each air carrier and foreign air carrier

1	shall include on a publicly available Internet website, any
2	related mobile device application, and online service—
3	"(1) the hotline telephone number established
4	under subsection (a) or the telephone number for the
5	Aviation Consumer Protection Division of the De-
6	partment of Transportation;
7	"(2) an active link and the email address, tele-
8	phone number, and mailing address of the air car-
9	rier or foreign air carrier, as applicable, for a con-
10	sumer to submit a complaint to the carrier about the
11	quality of service;
12	"(3) notice that the consumer can file a com-
13	plaint with the Aviation Consumer Protection Divi-
14	sion of the Department of Transportation;
15	"(4) an active link to the Internet website of
16	the Aviation Consumer Protection Division of the
17	Department of Transportation for a consumer to file
18	a complaint; and
19	"(5) the active link described in paragraph (2)
20	on the same Internet website page as the active link
21	described in paragraph (4).";
22	(4) in subsection (d), as redesignated—
23	(A) in the matter preceding paragraph (1),
24	by striking "An air carrier or foreign air carrier
25	providing scheduled air transportation using

1	any aircraft that as originally designed has a
2	passenger capacity of 30 or more passenger
3	seats" and inserting "Each air carrier and for-
4	eign air carrier'';
5	(B) in paragraph (1), by striking "air car-
6	rier" and inserting "carrier"; and
7	(C) in paragraph (2), by striking "air car-
8	rier" and inserting "carrier"; and
9	(5) by adding after subsection (d), as redesig-
10	nated, the following:
11	"(e) Reporting Requirement.—Upon receipt of
12	any complaint, an air carrier shall send the content of the
13	complaint to the Aviation Consumer Protection Division
14	of the Department of Transportation.".
15	(b) REGULATIONS.—Not later than 180 days after
16	the date of the enactment of this Act, the Secretary shall
17	prescribe regulations to implement the requirements of
18	section 42302 of title 49, United States Code, as amended
19	by subsection (a).
20	SEC. 214. REPORT BY ADVISORY COMMITTEE FOR AVIA-
21	TION CONSUMER PROTECTION.
22	Not later than 180 days after the date of the enact-
23	ment of this Act, and annually thereafter, the Advisory
24	Committee for Aviation Consumer Protection shall submit
25	to the appropriate committees of Congress a report mak-

- 1 ing recommendations for improving consumer protections
- 2 for passengers in air transportation.

3 TITLE III—PENALTIES FOR AIR

4 CARRIERS

- 5 SEC. 301. INCREASE IN CIVIL PENALTY FOR VIOLATIONS OF
- 6 PASSENGER PROTECTION LAWS.
- 7 (a) IN GENERAL.—Section 46301(a) of title 49,
- 8 United States Code, is amended by adding at the end the
- 9 following:
- 10 "(7) Violations of Passenger Protection
- 11 Laws.—The maximum civil penalty specified under para-
- 12 graph (1) shall not apply with respect to a violation of
- 13 a law relating to the treatment of passengers in air trans-
- 14 portation.".
- 15 (b) REGULATIONS.—Not later than 180 days after
- 16 the date of the enactment of this Act, the Secretary shall
- 17 specify in regulations the provisions of law to which para-
- 18 graph (7) of section 46301(a) of title 49, United States
- 19 Code, as added by subsection (a), applies.
- 20 SEC. 302. REPORT ON IMPOSITION OF CIVIL PENALTIES.
- Not later than 180 days after the date of the enact-
- 22 ment of this Act, and annually thereafter, the Secretary
- 23 shall submit to the appropriate committees of Congress
- 24 a report—

1	(1) listing all complaints received from pas-
2	sengers alleging violations of passenger protection
3	laws;
4	(2) identifying which of such complaints the
5	Secretary investigated; and
6	(3) if the Secretary chose not to pursue the im-
7	position of civil penalties with respect to such com-
8	plaints, a description of the reasoning of the Sec-
9	retary for doing so.
10	SEC. 303. STUDY OF DISTRIBUTION OF CIVIL PENALTIES TO
11	CONSUMERS.
12	(a) In General.—Not later than 180 days after the
13	date of the enactment of this Act, the Secretary shall sub-
14	mit to the appropriate committees of Congress a report—
15	(1) assessing the feasibility and advisability of
16	distributing a civil penalty imposed on an air carrier
17	for a violation of a law relating to the treatment of
18	passengers in air transportation to the passengers
19	affected by the violation; and
20	(2) identifying any provisions of law that would
21	need to be amended to permit such distributions.
22	(b) Consultations.—The Secretary shall consult
23	with consumer advocacy organizations and the Advisory
24	Committee for Aviation Consumer Protection in devel-
25	oping the report required by subsection (a).

1	SEC. 304. PROHIBITION ON NEGOTIATION OF REDUCTIONS
2	IN CIVIL PENALTIES.
3	Not later than 180 days after the date of the enact-
4	ment of this Act, the Secretary shall prescribe regulations
5	prohibiting an air carrier from negotiating with the Fed-
6	eral Aviation Administration for a reduction in a civil pen-
7	alty imposed for a violation of a law relating to the treat-
8	ment of passengers in air transportation.
9	TITLE IV—COMPETITIVENESS
10	OF AIR CARRIERS
11	SEC. 401. ANALYSIS OF INTERNATIONAL AIR CARRIER ALLI-
12	ANCES.
13	(a) IN GENERAL.—The Comptroller General of the
14	United States shall conduct an analysis of certain coopera-
15	tive agreements between United States air carriers and
16	foreign air carriers (in this section referred to as "alli-
17	ances'') that—
18	(1) have been created pursuant to section
19	41309 of title 49, United States Code; and
20	(2) have been exempted from antitrust laws (as
21	defined in the first section of the Clayton Act (15
22	U.S.C. 12)) pursuant to section 41308 of title 49,
23	United States Code.
24	(b) Scope.—The analysis conducted under sub-
25	section (a) shall assess—

- 1 (1) the consequences of alliances, including reduced competition, stifling new entrants into markets, increasing prices in markets, and other adverse consequences;
 - (2) the representations made by air carriers to the Secretary for the necessity of an antitrust exemption;
 - (3) the Department of Transportation's expectations of public benefits resulting from alliances, including whether such expected benefits were actually achieved;
 - (4) the adequacy of the Department of Transportation's efforts in the approval and monitoring of alliances, including whether the Department possesses relevant experience and expertise in the fields of antitrust and consumer protection;
 - (5) whether there has been sufficient transparency in the approval of alliances, including opportunities for public review and comment;
 - (6) the role of the Department of Justice in the oversight of alliances;
 - (7) whether there are alternatives to antitrust immunity that could be conferred that would also produce public benefits;

1	(8) whether alliances should be required to ex-
2	pire;
3	(9) the level of competition between air carriers
4	who are members of the same alliance;
5	(10) the level of competition between alliances;
6	(11) whether the Department of Transportation
7	should amend, modify, or revoke any exemption from
8	the antitrust laws granted by the Secretary in con-
9	nection with an alliance; and
10	(12) the effect of alliances on the number and
11	quality of jobs for flight crew employees of United
12	States air carriers, including the share of alliance
13	flying done by such employees.
14	(c) Recommendations.—Not later than 180 days
15	after the date of the enactment of this Act, the Comp-
16	troller General shall submit to Congress the results of the
17	analysis conducted under subsection (a), which shall in-
18	clude recommendations on the reforms needed to improve
19	competition and enhance choices for consumers, includ-
20	ing—
21	(1) whether oversight of alliances should be ex-
22	ercised by the Department of Justice rather than by
23	the Department of Transportation; and
24	(2) whether antitrust immunity for alliances
25	should expire.

$1\;$ Sec. 402. Analysis of air carrier mergers.

2	(a) IN GENERAL.—The Comptroller General of the
3	United States shall conduct a post hoc analysis of the ef-
4	fect on the public interest and the state of competition
5	and choice in the air transportation industry as a result
6	of consolidation of air carriers that occurred on or after
7	January 1, 2000, and before the date of the enactment
8	of this Act.
9	(b) Considerations.—In conducting the analysis
10	required under subsection (a), the Comptroller General
11	shall consider the extent to which—
12	(1) fares are reasonable and proportional to the
13	costs of the services provided; and
14	(2) between January 1, 2000, and the date of
15	the enactment of this Act—
16	(A) fares have changed;
17	(B) competition and consumer choice have
18	changed;
19	(C) fees imposed by air carriers, including
20	ancillary fees, have changed;
21	(D) configuration of routes has changed
22	and the extent to which the availability of
23	choices on those routes has changed;
24	(E) operational performance has improved;
25	and

1 (F) investment in aircraft, amenities, and 2 workforce has changed.

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