

115TH CONGRESS
1ST SESSION

H. R. 4445

To require air carriers to create and make available a concise document
regarding air passenger rights.

IN THE HOUSE OF REPRESENTATIVES

NOVEMBER 16, 2017

Mr. NOLAN introduced the following bill; which was referred to the Committee
on Transportation and Infrastructure

A BILL

To require air carriers to create and make available a concise
document regarding air passenger rights.

1 *Be it enacted by the Senate and House of Representa-*
2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “Airline Consumer Bill
5 of Rights Act”.

6 **SEC. 2. PASSENGER RIGHTS.**

7 (a) GUIDELINES.—Not later than 3 months after the
8 date of enactment of this Act, the Secretary of Transpor-
9 tation shall require each air carrier to submit for approval
10 a 1-page document that accurately describes the rights of

1 passengers in air transportation, including guidelines for
2 the following:

3 (1) Compensation (regarding rebooking options,
4 refunds, meals, and lodging) for flight delays of var-
5 ious lengths.

6 (2) Compensation (regarding rebooking options,
7 refunds, meals, and lodging) for flight cancellation.

8 (3) Compensation for mishandling baggage, in-
9 cluding delayed, damaged, pilfered, or lost baggage.

10 (4) Voluntary relinquishment of a ticketed seat
11 due to overbooking or priority of other passengers.

12 (5) Involuntary denial of boarding and forced
13 removal for whatever reason, including for safety
14 and security reasons.

15 (b) APPROVAL OF GUIDELINES.—Not later than 3
16 months after each air carrier submits its guidelines for
17 approval to the Secretary under subsection (a), the air
18 carrier shall make available such 1-page document on its
19 website and in written form at all offices and ticket
20 counters.

○