112TH CONGRESS 1ST SESSION

H. R. 1007

To amend the Homeland Security Act of 2002 to establish an appeal and redress process for individuals who are screened against the terrorist watchlist and wrongly delayed or prohibited from boarding a flight, or denied a right, benefit, or privilege, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

March 10, 2011

Ms. Clarke of New York introduced the following bill; which was referred to the Committee on Homeland Security

A BILL

To amend the Homeland Security Act of 2002 to establish an appeal and redress process for individuals who are screened against the terrorist watchlist and wrongly delayed or prohibited from boarding a flight, or denied a right, benefit, or privilege, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Fair, Accurate, Secure,
- 5 and Timely Redress Act of 2011" or the "FAST Redress
- 6 Act of 2011".

1 SEC. 2. DEPARTMENT OF HOMELAND SECURITY APPEAL

- 2 AND REDRESS.
- 3 (a) IN GENERAL.—Subtitle H of title VIII of the
- 4 Homeland Security Act of 2002 (6 U.S.C. 451 et seq.)
- 5 is amended by adding at the end the following new section:
- 6 "SEC. 890A. APPEAL AND REDRESS.
- 7 "(a) IN GENERAL.—The Secretary shall establish an
- 8 Office of Appeals and Redress to implement and execute
- 9 a redress process for individuals who believe they were
- 10 wrongly delayed or prohibited from boarding a commercial
- 11 aircraft or denied a right, benefit, or privilege by the De-
- 12 partment because they were wrongly identified as a threat
- 13 when screened against the terrorist watchlist used by the
- 14 Transportation Security Administration, United States
- 15 Customs and Border Protection, or any office or compo-
- 16 nent of the Department.
- 17 "(b) DIRECTOR.—The Office shall be headed by a Di-
- 18 rector, who shall be appointed by the Secretary and shall
- 19 report to the Secretary.
- 20 "(c) Responsibilities.—The Director shall carry
- 21 out the following responsibilities:
- 22 "(1) Implement and maintain a redress process
- that includes an information technology system for
- 24 purposes of providing redress to individuals who be-
- lieve they were misidentified against the terrorist
- 26 watchlist and that addresses case management,

- workflow, document management, recordkeeping, and interoperability issues identified by audits of the redress process in effect on the day before the date of the enactment of this section.
 - "(2) Review, adjudicate, and respond in writing, within 30 days, to the greatest extent possible, to an individual who files an appeal and redress request with information relating to the disposition of such request.
 - "(3) Establish and maintain a Comprehensive Cleared List of individuals who, upon providing all information required by the Director to verify an individual's identity, are determined by the Director to be misidentified.
 - "(4) Perform such other responsibilities as the Secretary may require.
 - "(d) Comprehensive Cleared List.—
 - "(1) IN GENERAL.—The Secretary shall ensure that the Comprehensive Cleared List is electronically integrated into the systems for screening individuals against the terrorist watchlist maintained by the Transportation Security Administration, United States Customs and Border Protection, or any other office or component of the Department and shall—

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1	"(A) transmit to other Federal, State,
2	local, and tribal agencies and entities that use
3	any terrorist watchlist the Comprehensive
4	Cleared List and any other information the Sec-
5	retary determines necessary to resolve misiden-
6	tifications, as appropriate; and
7	"(B) work with other Federal, State, local,
8	and tribal agencies or entities that use any ter-
9	rorist watchlist to ensure, to the greatest extent
10	practicable, that the Comprehensive Cleared
11	List is considered when assessing the security
12	risk of an individual.
13	"(e) Handling of Personally Identifiable In-
14	FORMATION.—The Secretary, in conjunction with the
15	Chief Privacy Officer of the Department, shall—
16	"(1) require that Federal employees of the De-
17	partment handling personally identifiable informa-
18	tion of individuals (in this paragraph referred to as
19	'PII') complete mandatory privacy and security
20	training prior to being authorized to handle PII;
21	"(2) ensure that the information maintained
22	under this subsection is secured by encryption, in-
23	cluding one-way hashing, data anonymization tech-
24	niques, or such other equivalent technical security
25	protections as the Secretary determines necessary;

- "(3) limit the information collected from individuals to the minimum amount necessary to resolve an appeal and redress request;
 - "(4) ensure that the information maintained under this subsection is shared or transferred via an encrypted data network that has been audited to ensure that the anti-hacking and other security related software functions perform properly and are updated as necessary;
 - "(5) ensure that any employee of the Department receiving the information maintained under this subsection handles such information in accordance with section 552a of title 5, United States Code, the Federal Information Security Management Act of 2002 (Public Law 107–296), and other applicable laws;
 - "(6) only retain the information maintained under this subsection for as long as needed to assist the individual in the appeal and redress process;
 - "(7) engage in cooperative agreements with appropriate Federal agencies and entities, on a reimbursable basis, to ensure that legal name changes are properly reflected in any terrorist watchlist and the Comprehensive Cleared List to improve the appeal and redress process and to ensure the most ac-

1	curate lists of identifications possible (except that
2	section 552a of title 5, United States Code, shall not
3	prohibit the sharing of legal name changes among
4	Federal agencies and entities for the purposes of
5	this section);
6	"(8) ensure that the Chief Privacy Officer pub-
7	lishes an updated privacy impact assessment of the
8	appeal and redress process established under this
9	section and submit to the appropriate congressional
10	committees such assessment; and
11	"(9) submit, on a quarterly basis, to the appro-
12	priate congressional committees—
13	"(A) data on the number of individuals
14	who have sought and successfully obtained re-
15	dress through the Office of Appeals and Re-
16	dress during the immediately preceding quarter;
17	"(B) data on the number of individuals
18	who have sought and were denied redress
19	through the Office of Appeals and Redress dur-
20	ing the immediately preceding quarter;
21	"(C) the average length of time for adju-
22	dication of completed applications during the
23	immediately preceding quarter; and
24	"(D) a list of the grounds for denials, to-
25	gether with corresponding percentages for each

- such ground reflecting the frequency of use by
 the Office of Appeals and Redress during the
 immediately preceding quarter.

 ''(f) Initiation of Appeal and Redress Process
- 5 AT AIRPORTS AND PORTS OF ENTRY.—At each airport 6 and port of entry at which—
- 7 "(1) the Department has a presence, the Office 8 shall provide written information to individuals to 9 begin the appeal and redress process established 10 pursuant to subsection (a); and
- 11 "(2) the Department has a significant presence, 12 provide the written information referred to in sub-13 paragraph (1) and ensure a Transportation Security 14 Administration or United States Customs and Bor-15 der Protection supervisor who is trained in such ap-16 peal and redress process is available to provide sup-17 port to individuals in need of guidance concerning 18 such process.
- 20 one year after the date of the enactment of this section, 21 the Inspector General of the Department shall submit to 22 the appropriate congressional committees a report on the 23 status of implementation of this section. The report shall

"(g) Inspector General Review.—Not later than

include the following:

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- 1 "(1) An evaluation of the appeal and redress 2 process established pursuant to this section.
- 3 "(2) An assessment of the status of the Comprehensive Cleared List requirements, including the 5 extent to which systems for screening individuals 6 against the terrorist watchlist maintained by the 7 Transportation Security Administration, United 8 States Customs and Border Protection, and other 9 offices and components of the Department have elec-10 tronically integrated the Comprehensive Cleared List.
 - "(3) An assessment of the impact of implementation of this section, including the integration of the Comprehensive Cleared List into the systems for screening individuals against the terrorist watchlist maintained by the Transportation Security Administration, United States Customs and Border Protection, and other office or component of the Department has had on misidentifications of individuals.

20 "(h) Definitions.—

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"(1) APPROPRIATE CONGRESSIONAL COM-MITTEE.—In this section, the term 'appropriate congressional committee' means the Committee on Homeland Security of the House of Representatives and Committee on Homeland Security and Govern-

- mental Affairs of the Senate and any committee of the House of Representatives or the Senate having legislative jurisdiction under the rules of the House of Representatives or Senate, respectively, over the matter concerned.
- 6 "(2) TERRORIST WATCH LIST.—In this section, 7 the term 'terrorist watchlist' means any terrorist watchlist or database used by the Transportation 8 9 Security Administration, United States Customs and 10 Border Protection, or any office or component of the 11 Department of Homeland Security or specified in 12 Homeland Security Presidential Directive-6 screen individuals, in effect as of the date of the en-13 14 actment of this section.".
- 15 (b) AUTHORIZATION OF APPROPRIATIONS.—There
 16 are authorized to be appropriated such sums as may be
 17 necessary to carry out the amendments made by this sec18 tion.
- 19 (c) Incorporation of Secure Flight.—Section 20 44903(j)(2) of title 49, United States Code, is amended—
- 21 (1) in subparagraph (C)(iii)—
- 22 (A) by redesignating subclauses (II) 23 through (VII) as subclauses (III) through 24 (VIII), respectively; and

1	(B) by inserting after subclause (I) the fol-
2	lowing new subclause:
3	"(II) ensure, not later than 30
4	days after the date of the enactment
5	of the FAST Redress Act of 2011,
6	that the procedure established under
7	subclause (I) is incorporated into the
8	appeals and redress process estab-
9	lished under section 890A of the
10	Homeland Security Act of 2002;";
11	(2) in subparagraph (E)(iii), by inserting before
12	the period at the end the following: ", in accordance
13	with the appeals and redress process established
14	under section 890A of the Homeland Security Act of
15	2002"; and
16	(3) in subparagraph (G)—
17	(A) in clause (i), by adding at the end the
18	following new sentence: "The Assistant Sec-
19	retary shall incorporate the process established
20	pursuant to this clause into the appeals and re-
21	dress process established under section 890A of
22	the Homeland Security Act of 2002."; and
23	(B) in clause (ii), by adding at the end the
24	following new sentence: "The Assistant Sec-
25	retary shall incorporate the record established

- 1 and maintained pursuant to this clause into the
- 2 Comprehensive Cleared List established and
- maintained under such section 890A.".
- 4 (d) Conforming Amendment.—Title 49, United
- 5 States Code, is amended by striking section 44926 (and
- 6 the item relating to such section in the analysis for chap-
- 7 ter 449 of title 49).
- 8 (e) CLERICAL AMENDMENT.—Section 1(b) of the
- 9 Homeland Security Act of 2002 (6 U.S.C. 101(b)) is
- 10 amended by adding after the item relating to section 890
- 11 the following new item:

"Sec. 890A. Appeal and redress.".

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