H. R. 5953

IN THE SENATE OF THE UNITED STATES

DECEMBER 1, 2010

Received; read twice and referred to the Committee on Veterans' Affairs

AN ACT

To direct the Secretary of Veterans Affairs to display in each facility of the Department of Veterans Affairs a Women Veterans Bill of Rights and to display in each prosthetics and orthotics clinic of the Department an Injured and Amputee Veterans Bill of Rights, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. DISPLAY OF WOMEN VETERANS BILL OF
- 4 RIGHTS.
- 5 (a) DISPLAY.—The Secretary of Veterans Affairs
- 6 shall ensure that the Women Veterans Bill of Rights de-
- 7 scribed in subsection (b) is printed on signs in accessible
- 8 formats and displayed prominently and conspicuously in
- 9 each facility of the Department of Veterans Affairs and
- 10 distributed widely to women veterans.
- 11 (b) Women Veterans Bill of Rights.—The
- 12 Women Veterans Bill of Rights described in this sub-
- 13 section is a sign stating that women veterans should have
- 14 the following rights:
- 15 (1) The right to a coordinated, comprehensive,
- primary women's health care, at every Department
- of Veterans Affairs medical facility, including the
- 18 recognized models of best practices, systems, and
- structures for care delivery that ensure that every
- woman veteran has access to a Department of Vet-
- 21 erans Affairs primary care provider who can meet all
- 22 her primary care needs, including gender-specific,
- acute and chronic illness, preventive, and mental
- 24 health care.

- 1 (2) The right to be treated with dignity and re-2 spect at all Department of Veterans Affairs facili-3 ties.
 - (3) The right to innovation in care delivery promoted and incentivized by the Veterans Health Administration to support local best practices fitted to the particular configuration and women veteran population.
 - (4) The right to request and get treatment by clinicians with specific training and experience in women's health issues.
 - (5) The right to enhanced capabilities of medical providers, clinical support, non-clinical, and administrative, to meet the comprehensive health care needs of women veterans.
 - (6) The right to request and expect gender equity in provision of clinical health care services.
 - (7) The right to equal access to health care services as that of their male counterparts.
 - (8) The right to parity to their male veteran counterpart regarding the outcome of performance measures of health care services.
 - (9) The right to be informed, through outreach campaigns, of benefits under laws administered by the Secretary of Veterans Affairs and to be included

- in Department outreach materials for any benefits and service to which they are entitled.
 - (10) The right to be featured proportionately, including by age and ethnicity, in Department outreach materials, including electronic and print media that clearly depict them as being the recipient of the benefits and services provided by the Department.
 - (11) The right to be recognized as an important separate population in new strategic plans for service delivery within the health care system of the Department of Veterans Affairs.
 - (12) The right to equal consideration in hiring and employment for any job to which they apply.
 - (13) The right to equal consideration in securing Federal contracts.
 - (14) The right to equal access and accommodations in homeless programs that will meet their unique family needs.
 - (15) The right to have their claims adjudicated equally, fairly, and accurately without bias or disparate treatment.
 - (16) The right to have their military sexual trauma and other injuries compensated in a way that reflects the level of trauma sustained.

- 1 (17) The right to expect that all veteran service 2 officers, especially those who are trained by the De-3 partment of Veterans Affairs Training Responsibility 4 Involvement Preparation program for claims proc-5 essing, are required to receive training to be aware 6 of and sensitive to the signs of military sexual trau-7 ma, domestic violence, and personal assault.
 - (18) The right to the availability of female personnel to assist them in the disability claims application and appellate processes of the Department.
 - (19) The right to the availability of female compensation and pension examiners.
 - (20) The right to expect specialized training be provided to disability rating personnel regarding military sexual trauma and gender-specific illnesses so that these claims can be adjudicated more accurately.
 - (21) The right to expect the collection of gender-specific data on disability ratings, for the performance of longitudinal and trend analyses, and for other applicable purposes.
 - (22) The right to a method to identify and track outcomes for all claims involving personal assault trauma, regardless of the resulting disability.

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| 1 | (23) The right for women veterans' programs |
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| 2 | and women veteran coordinators to be measured and |
| 3 | evaluated for performance, consistency, and account- |
| 4 | ability. |
| 5 | (24) The right to burial benefits under the laws |
| 6 | administered by the Secretary of Veterans Affairs. |
| 7 | SEC. 2. DISPLAY OF INJURED AND AMPUTEE VETERANS |
| 8 | BILL OF RIGHTS. |
| 9 | (a) DISPLAY.—The Secretary of Veterans Affairs |
| 10 | shall ensure that the Injured and Amputee Veterans Bill |
| 11 | of Rights described in subsection (b) is printed on signs |
| 12 | in accessible formats and displayed prominently and con- |
| 13 | spicuously in each prosthetics and orthotics clinic of the |
| 14 | Department of Veterans Affairs. |
| 15 | (b) Injured and Amputee Veterans Bill of |
| 16 | RIGHTS.—The Injured and Amputee Veterans Bill of |
| 17 | Rights described in this subsection is a statement that in- |
| 18 | jured and amputee veterans should have the following |
| 19 | rights: |
| 20 | (1) The right to access the highest quality pros- |
| 21 | thetic and orthotic care, including the right to the |
| 22 | most appropriate technology and best qualified prac- |
| 23 | titioners. |
| 24 | (2) The right to continuity of care in the transi- |
| 25 | tion from the Department of Defense health pro- |

- gram to the Department of Veterans Affairs health care system, including comparable benefits relating to prosthetic and orthotic services.
 - (3) The right to select the practitioner that best meets their orthotic and prosthetic needs, whether or not that practitioner is an employee of the Department of Veterans Affairs, a private practitioner who has entered into a contract with the Secretary of Veterans Affairs to provide prosthetic and orthotic services, or a private practitioner with specialized expertise.
 - (4) The right to consistent and portable health care, including the right to obtain comparable services and technology at any medical facility of the Department of Veterans Affairs across the country.
 - (5) The right to timely and efficient prosthetic and orthotic care, including a speedy authorization process with expedited authorization available for veterans visiting from another area of the country.
 - (6) The right to play a meaningful role in rehabilitation decisions, including the right to receive a second opinion regarding prosthetic and orthotic treatment options.

- 1 (7) The right to receive appropriate treatment, 2 including the right to receive both a primary pros-3 thesis or orthosis and a functional spare.
 - (8) The right to be treated with respect and dignity and have an optimal quality of life both during and after rehabilitation.
 - (9) The right to transition and readjust to civilian life in an honorable manner, including by having ample access to vocational rehabilitation, employment programs, and housing assistance.
- 11 (c) Monitoring and Resolution of Com-12 plaints.—
- 13 (1) IN GENERAL.—The Secretary of Veterans
 14 Affairs, acting through the veteran liaison at each
 15 medical center of the Department of Veterans Af16 fairs, shall collect information relating to the alleged
 17 mistreatment of injured and amputee veterans.
 - (2) QUARTERLY REPORTS.—For each fiscal quarter, the veteran liaison at each medical center of the Department shall submit to the Chief Consultant of Prosthetics and Sensory Aids of the Department a report on any information collected under paragraph (1) during that quarter.
- 24 (3) Investigation and addressing of com-25 Plaints.—The Chief Consultant, in cooperation

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- 1 with appropriate employees of a medical center of
- 2 the Department, shall investigate and address any
- 3 information collected under paragraph (1) at that
- 4 medical center.

5 SEC. 3. EDUCATION AND OUTREACH.

- 6 (a) EDUCATION OF DEPARTMENT EMPLOYEES.—The
- 7 Secretary of Veterans Affairs shall ensure that—
- 8 (1) all employees of the Department of Vet-
- 9 erans Affairs receive training on the Women Vet-
- erans Bill of Rights described in section 1; and
- 11 (2) employees of the Department who work at
- prosthetics and orthotics clinics and who work as pa-
- tient advocates with veterans who receive care at
- such clinics, including Federal recovery coordinators
- and case managers, receive training on the Injured
- and Amputee Veterans Bill of Rights described in
- section 2.
- 18 (b) Outreach to Veterans.—The Secretary of
- 19 Veterans Affairs shall conduct outreach to inform veterans
- 20 about the Women Veterans Bill of Rights described in sec-
- 21 tion 1 and the Injured and Amputee Veterans Bill of
- 22 Rights described in section 2 by—
- 23 (1) ensuring that such Bills of Rights are avail-
- able on the Internet website of the Department of
- Veterans Affairs; and

- 1 (2) conducting other types of outreach targeted
- 2 at specific groups of veterans, which may include
- 3 outreach conducted on other Internet websites or
- 4 through veterans service organizations.

5 SEC. 4. EXCLUSION OF CERTAIN SERVICES.

- 6 Nothing in this Act shall be construed to establish
- 7 a right to any service excluded under 38 CFR 17.38, as
- 8 in effect on the date of the enactment of this Act.

Passed the House of Representatives November 30, 2010.

Attest: LORRAINE C. MILLER,

Clerk.