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IN THE SENATE OF THE UNITED STATES

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AN ACT

To ensure that individuals with disabilities have access to emerging Internet Protocol-based communication and video programming technologies in the 21st century.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.
- 4 (a) Short Title.—This Act may be cited as the
- 5 "Twenty-First Century Communications and Video Acces-
- 6 sibility Act of 2010".
- 7 (b) Table of Contents.—
 - Sec. 1. Short title; table of contents.
 - Sec. 2. Limitation on liability.
 - Sec. 3. Proprietary technology.

TITLE I—COMMUNICATIONS ACCESS

- Sec. 101. Definitions.
- Sec. 102. Hearing aid compatibility.
- Sec. 103. Relay services.
- Sec. 104. Access to internet-based services and equipment.
- Sec. 105. Emergency Access Advisory Committee.
- Sec. 106. Relay services for deaf-blind individuals.

TITLE II—VIDEO PROGRAMMING

- Sec. 201. Video Programming and Emergency Access Advisory Committee.
- Sec. 202. Video description and closed captioning.
- Sec. 203. Closed captioning decoder and video description capability.
- Sec. 204. User interfaces on digital apparatus.
- Sec. 205. Access to video programming guides and menus provided on navigation devices.
- Sec. 206. Definitions.

TITLE III—PAYGO COMPLIANCE

Sec. 301. PAYGO Compliance.

1 SEC. 2. LIMITATION ON LIABILITY.

- 2 (a) In General.—Except as provided in subsection
- 3 (b), no person shall be liable for a violation of the require-
- 4 ments of this Act (or of the provisions of the Communica-
- 5 tions Act of 1934 that are amended or added by this Act)
- 6 with respect to video programming, online content, appli-
- 7 cations, services, advanced communications services, or
- 8 equipment used to provide or access advanced communica-
- 9 tions services to the extent such person—
- 10 (1) transmits, routes, or stores in intermediate
- or transient storage the communications made avail-
- able through the provision of advanced communica-
- tions services by a third party; or
- 14 (2) provides an information location tool, such
- as a directory, index, reference, pointer, menu,
- guide, user interface, or hypertext link, through

- 3 1 which an end user obtains access to such video pro-2 gramming, online content, applications, services, ad-3 vanced communications services, or equipment used to provide or access advanced communications serv-5 ices. 6 (b) Exception.—The limitation on liability under 7 subsection (a) shall not apply to any person to the extent 8 such person relies on third party applications, services, software, hardware, or equipment to comply with the re-10 quirements of this Act (or of the provisions of the Communications Act of 1934 that are amended or added by this 12 Act). SEC. 3. PROPRIETARY TECHNOLOGY. 14 No action taken by the Commission to implement the 15 requirements of this Act or the amendments made by this Act shall mandate the use or incorporation of proprietary technology. 17 TITLE I—COMMUNICATIONS 18 ACCESS 19 20 SEC. 101. DEFINITIONS.
- 21 Section 3 of the Communications Act of 1934 (47
- 22 U.S.C. 153) is amended—
- 23 (1) by adding at the end the following new
- 24 paragraphs:

1	"(53) Advanced communications serv-
2	ICES.—The term 'advanced communications services'
3	means—
4	"(A) interconnected VoIP service;
5	"(B) non-interconnected VoIP service;
6	"(C) electronic messaging service; and
7	"(D) video conferencing service.
8	"(54) DISABILITY.—The term 'disability' has
9	the meaning given such term under section 3 of the
10	Americans with Disabilities Act of 1990 (42 U.S.C.
11	12102).
12	"(55) Electronic messaging service.—The
13	term 'electronic messaging service' means a service
14	that provides non-voice messages in text form be-
15	tween individuals over communications networks.
16	"(56) Interconnected voip service.—The
17	term 'interconnected VoIP service' has the meaning
18	given such term under section 9.3 of title 47, Code
19	of Federal Regulations, as such section may be
20	amended from time to time.
21	"(57) Non-interconnected voip service.—
22	The term 'non-interconnected VoIP service'—
23	"(A) means a service that—
24	"(i) enables real-time voice commu-
25	nications that originate from or terminate

1	to the user's location using Internet pro-
2	tocol or any successor protocol; and
3	"(ii) requires Internet protocol com-
4	patible customer premises equipment; and
5	"(B) does not include any service that is
6	an interconnected VoIP service.
7	"(58) Video conferencing service.—The
8	term 'video conferencing service' means a service
9	that provides real-time video communications, in-
10	cluding audio, to enable users to share information
11	of the user's choosing."; and
12	(2) by reordering paragraphs (1) through (52)
13	and the paragraphs added by paragraph (1) of this
14	section in alphabetical order based on the headings
15	of such paragraphs and renumbering such para-
16	graphs as so reordered.
17	SEC. 102. HEARING AID COMPATIBILITY.
18	(a) Compatibility Requirements.—
19	(1) TELEPHONE SERVICE FOR THE DIS-
20	ABLED.—Section 710(b)(1) of the Communications
21	Act of 1934 (47 U.S.C. 610(b)(1)) is amended to
22	read as follows:
23	"(b)(1) Except as provided in paragraphs (2) and (3) $$
24	and subsection (c), the Commission shall require that cus-
25	tomer premises equipment described in this paragraph

1	provide internal means for effective use with hearing aids
2	that are designed to be compatible with telephones which
3	meet established technical standards for hearing aid com-
4	patibility. Customer premises equipment described in this
5	paragraph are the following:
6	"(A) All essential telephones.
7	"(B) All telephones manufactured in the United
8	States (other than for export) more than one year
9	after the date of enactment of the Hearing Aid
10	Compatibility Act of 1988 or imported for use in the
11	United States more than one year after such date.
12	"(C) All customer premises equipment used
13	with advanced communications services that is de-
14	signed to provide 2-way voice communications via a
15	built-in speaker intended to be held to the ear in a
16	manner functionally equivalent to a telephone, sub-
17	ject to the regulations prescribed by the Commission
18	under subsection (e).".
19	(2) Additional amendments.—Section
20	710(b) of the Communications Act of 1934 (47
21	U.S.C. 610(b)) is further amended—
22	(A) in paragraph (2)—
23	(i) in subparagraph (A)—
24	(I) in the matter preceding clause
25	(i)—

1	(aa) by striking "initial";
2	(bb) by striking "of this
3	subsection after the date of en-
4	actment of the Hearing Aid Com-
5	patibility Act of 1988"; and
6	(cc) by striking "paragraph
7	(1)(B) of this subsection" and in-
8	serting "subparagraphs (B) and
9	(C) of paragraph (1)";
10	(II) by inserting "and" at the
11	end of clause (ii);
12	(III) by striking clause (iii); and
13	(IV) by redesignating clause (iv)
14	as clause (iii);
15	(ii) by striking subparagraph (B) and
16	redesignating subparagraph (C) as sub-
17	paragraph (B); and
18	(iii) in subparagraph (B) (as so redes-
19	ignated)—
20	(I) by striking the first sentence
21	and inserting "The Commission shall
22	periodically assess the appropriateness
23	of continuing in effect the exemptions
24	for telephones and other customer
25	premises equipment described in sub-

1	paragraph (A) of this paragraph."
2	and
3	(II) in each of clauses (iii) and
4	(iv), by striking "paragraph (1)(B)"
5	and inserting "subparagraph (B) or
6	(C) of paragraph (1)";
7	(B) in paragraph (4)(B)—
8	(i) by striking "public mobile" and in-
9	serting "telephones used with public mo-
10	bile'';
11	(ii) by inserting "telephones and other
12	customer premises equipment used in
13	whole or in part with" after "means";
14	(iii) by striking "and" after "public
15	land mobile telephone service," and insert-
16	ing "or";
17	(iv) by striking "part 22 of"; and
18	(v) by inserting after "Regulations"
19	the following: ", or any functionally equiva-
20	lent unlicensed wireless services"; and
21	(C) in paragraph (4)(C)—
22	(i) by striking "term private radio
23	services'" and inserting "term 'telephones
24	used with private radio services'": and

1	(ii) by inserting "telephones and other
2	customer premises equipment used in
3	whole or in part with" after "means".
4	(b) Technical Standards.—Section 710(c) of the
5	Communications Act of 1934 (47 U.S.C. 610(c)) is
6	amended by adding at the end the following: "A telephone
7	or other customer premises equipment that is compliant
8	with relevant technical standards developed through a
9	public participation process and in consultation with inter-
10	ested consumer stakeholders (designated by the Commis-
11	sion for the purposes of this section) will be considered
12	hearing aid compatible for purposes of this section, until
13	such time as the Commission may determine otherwise.
14	The Commission shall consult with the public, including
15	people with hearing loss, in establishing or approving such
16	technical standards. The Commission may delegate this
17	authority to an employee pursuant to section 5(c). The
18	Commission shall remain the final arbiter as to whether
19	the standards meet the requirements of this section.".
20	(c) Rulemaking.—Section 710(e) of the Commu-
21	nications Act of 1934 (47 U.S.C. 610(e)) is amended—
22	(1) by striking "impairments" and inserting
23	"loss"; and
24	(2) by adding at the end the following sentence:
25	"In implementing the provisions of subsection

- 1 (b)(1)(C), the Commission shall use appropriate
- 2 timetables or benchmarks to the extent necessary (1)
- due to technical feasibility, or (2) to ensure the mar-
- 4 ketability or availability of new technologies to
- 5 users.".
- 6 (d) RULE OF CONSTRUCTION.—Section 710(h) of the
- 7 Communications Act of 1934 (47 U.S.C. 610(h)) is
- 8 amended to read as follows:
- 9 "(h) Rule of Construction.—Nothing in the
- 10 Twenty-First Century Communications and Video Accessi-
- 11 bility Act of 2010 shall be construed to modify the Com-
- 12 mission's regulations set forth in section 20.19 of title 47
- 13 of the Code of Federal Regulations, as in effect on the
- 14 date of enactment of such Act.".
- 15 SEC. 103. RELAY SERVICES.
- 16 (a) Definition.—Paragraph (3) of section 225(a) of
- 17 the Communications Act of 1934 (47 U.S.C. 225(a)(3))
- 18 is amended to read as follows:
- 19 "(3) Telecommunications relay serv-
- 20 ICES.—The term 'telecommunications relay services'
- 21 means telephone transmission services that provide
- 22 the ability for an individual who is deaf, hard of
- hearing, deaf-blind, or who has a speech disability to
- engage in communication by wire or radio with one
- or more individuals, in a manner that is functionally

- 1 equivalent to the ability of a hearing individual who
- 2 does not have a speech disability to communicate
- 3 using voice communication services by wire or
- 4 radio.".
- 5 (b) Internet Protocol-based Relay Serv-
- 6 ICES.—Title VII of such Act (47 U.S.C. 601 et seq.) is
- 7 amended by adding at the end the following new section:
- 8 "SEC. 715. INTERNET PROTOCOL-BASED RELAY SERVICES.
- 9 "Within one year after the date of enactment of the
- 10 Twenty-First Century Communications and Video Accessi-
- 11 bility Act of 2010, each interconnected VoIP service pro-
- 12 vider and each provider of non-interconnected VoIP serv-
- 13 ice shall participate in and contribute to the Telecommuni-
- 14 cations Relay Services Fund established in section
- 15 64.604(c)(5)(iii) of title 47, Code of Federal Regulations,
- 16 as in effect on the date of enactment of such Act, in a
- 17 manner prescribed by the Commission by regulation to
- 18 provide for obligations of such providers that are con-
- 19 sistent with and comparable to the obligations of other
- 20 contributors to such Fund.".
- 21 (c) Telecommunications Relay Services Policy
- 22 Advisory Council.—Section 225 of the Communications
- 23 Act of 1934 (47 U.S.C. 225) is amended by adding at
- 24 the end the following new subsection:

1	"(h) Telecommunications Relay Services Pol-
2	ICY ADVISORY COUNCIL.—
3	"(1) In General.—Not later than 6 months
4	after the date of enactment of the Twenty-First
5	Century Communications and Video Accessibility
6	Act of 2010, the Chairman of the Commission shall
7	establish an advisory committee to be known as the
8	Telecommunications Relay Services Policy Advisory
9	Council (in this section referred to as the 'Policy Ad-
10	visory Council') and shall require the Policy Advi-
11	sory Council—
12	"(A) to conduct their meetings in a man-
13	ner that is open to the public;
14	"(B) to make a complete and comprehen-
15	sive record of such proceedings publicly avail-
16	able;
17	"(C) to establish safeguards to identify
18	and mitigate conflicts of interest with respect to
19	members of the Policy Advisory Council; and
20	"(D) to advise the Commission in the de-
21	velopment or proposal of any major changes or
22	new rules relating to telecommunications relay
23	services.
24	"(2) Membership.—As soon as practicable
25	after the date of enactment of the Twenty-First

1	Century Communications and Video Accessibility
2	Act of 2010, the Chairman of the Commission shall
3	appoint the members of the Policy Advisory Council,
4	ensuring a balance between potential consumers and
5	other stakeholders. Members of the Policy Advisory
6	Council shall be selected from each of the following
7	groups:
8	"(A) Individuals who are consumers of
9	telecommunications relay services.
10	"(B) Representatives of State commissions
11	with jurisdiction over intrastate telecommuni-
12	cations relay services.
13	"(C) Representatives of providers of tele-
14	communications relay services.
15	"(3) Collection and dissemination of in-
16	FORMATION AND ADVICE.—The Commission—
17	"(A) shall seek the advice of the Policy Ad-
18	visory Council in assisting the Commission in
19	developing or proposing any major changes or
20	issuing any new rules relating to telecommuni-
21	cations relay services; and
22	"(B) shall, with the advice of the Policy
23	Advisory Council, make all regulations, rules,
24	and orders relating to telecommunications relay

1	services fully and easily accessible to consumers
2	of such services.
3	"(4) Federal advisory committee act.—
4	The Federal Advisory Committee Act (5 U.S.C.
5	App.) shall not apply to the Policy Advisory Coun-
6	cil.".
7	(d) Followup Proceeding.—Section 225 of the
8	Communications Act of 1934 (47 U.S.C. 225), as amend-
9	ed by subsection (c), is further amended by adding after
10	subsection (h) the following new subsection:
11	"(i) Followup Proceeding.—
12	"(1) In general.—Not later than 30 months
13	after the date of enactment of the Twenty-First
14	Century Communications and Video Accessibility
15	Act of 2010, the Commission, in consultation with
16	all relevant Federal agencies, shall submit to the
17	Committee on Commerce, Science, and Transpor-
18	tation of the Senate and the Committee on Energy
19	and Commerce of the House of Representatives a re-
20	port—
21	"(A) concerning how the Commission is
22	ensuring that telecommunications relay service
23	customers have access to improved technologies,
24	interoperability, and functionalities; and

1	"(B) identifying impediments to the broad
2	and efficient use of telecommunications relay
3	services in the workplace.
4	"(2) Suggestions for workplace adop-
5	TION.—The Commission shall develop suggestions to
6	facilitate broader and more efficient use of tele-
7	communications relay services in the workplace, in-
8	cluding suggestions for facilitating the replacement
9	of outdated end-user telecommunications relay serv-
10	ices equipment in public places and government of-
11	fices.".
12	SEC. 104. ACCESS TO INTERNET-BASED SERVICES AND
13	EQUIPMENT.
14	(a) TITLE VII AMENDMENT.—Title VII of the Com-
15	munications Act of 1934 (47 U.S.C. 601 et seq.), as
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	amended by section 103, is further amended by adding
	amended by section 103, is further amended by adding at the end the following new sections:
16 17	
16 17	at the end the following new sections:
16 17 18	at the end the following new sections: "SEC. 716. ACCESS TO INTERNET-BASED EQUIPMENT AND
16 17 18 19	at the end the following new sections: "SEC. 716. ACCESS TO INTERNET-BASED EQUIPMENT AND SERVICES.
16 17 18 19 20	at the end the following new sections: "SEC. 716. ACCESS TO INTERNET-BASED EQUIPMENT AND SERVICES. "(a) Access to Equipment.—
116 117 118 119 220 221	at the end the following new sections: "SEC. 716. ACCESS TO INTERNET-BASED EQUIPMENT AND SERVICES. "(a) Access to Equipment.— "(1) Right to accessible equipment.—
116 117 118 119 220 221 222	at the end the following new sections: "SEC. 716. ACCESS TO INTERNET-BASED EQUIPMENT AND SERVICES. "(a) ACCESS TO EQUIPMENT.— "(1) RIGHT TO ACCESSIBLE EQUIPMENT.— With respect to equipment manufactured after the

- munications, including end user equipment, network equipment, and software, shall ensure that such equipment that such manufacturer offers for sale or otherwise distributes in interstate commerce shall be accessible to and usable by individuals with disabilities, unless doing so is not achievable.
 - "(2) Industry flexibility.—A manufacturer of equipment may satisfy the requirements of paragraph (1) with respect to such equipment by—
 - "(A) ensuring that the equipment that such manufacturer offers is accessible to and usable by individuals with disabilities without the use of third party applications, peripheral devices, software, hardware, or customer premises equipment; or
 - "(B) if such manufacturer chooses, using third party applications, peripheral devices, software, hardware, or customer premises equipment that is available to the consumer at nominal cost and that individuals with disabilities can access.

"(b) Access to Services.—

"(1) RIGHT TO ACCESSIBLE SERVICES.—With respect to advanced communications services offered after the effective date of the regulations established

pursuant to this section, and subject to those regulations, a provider of services used for advanced communications shall ensure that such services that such provider offers for sale or otherwise distributes in interstate commerce shall be accessible to and usable by individuals with disabilities, unless doing so is not achievable.

- "(2) Industry flexibility.—A provider of services may satisfy the requirements of paragraph (1) with respect to such services by—
 - "(A) ensuring that the services that such provider offers are accessible to and usable by individuals with disabilities without the use of third party applications, peripheral devices, software, hardware, or customer premises equipment; or
 - "(B) if such provider chooses, using third party applications, peripheral devices, software, hardware, or customer premises equipment that is available to the consumer at nominal cost and that individuals with disabilities can access.
- "(c) Compatibility.—Whenever the requirements of subsection (a) are not achievable for a manufacturer, or the requirements of subsection (b) are not achievable for a provider, a manufacturer or provider shall ensure that

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its equipment or service is compatible with peripheral devices or specialized customer premises equipment com-3 monly used by individuals with disabilities to achieve ac-4 cess, unless the requirement of this subsection is not 5 achievable. 6 "(d) NETWORK FEATURES, FUNCTIONS, AND CAPA-BILITIES.—Each provider of advanced communications 8 services has the duty not to install network features, functions, or capabilities that impede accessibility or usability of advanced communications services. 10 "(e) Regulations.— 11 12 "(1) IN GENERAL.—Within one year after the 13 date of enactment of the Twenty-First Century 14 Communications and Video Accessibility Act of 15 2010, the Commission shall promulgate such regula-16 tions as are necessary to implement this section. In 17 prescribing the regulations, the Commission shall— 18 "(A) include performance objectives to en-19 sure the accessibility, usability, and compat-20 ibility of advanced communications services and 21 the equipment used for advanced communica-22 tions services by individuals with disabilities; 23 "(B) provide that advanced communica-

tions services, the equipment used for advanced

communications services, and networks used to

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1 provide advanced communications services may 2 not impair or impede the accessibility of infor-3 mation content when accessibility has been in-4 corporated into that content for transmission through advanced communications services, 6 equipment used for advanced communications services, or networks used to provide advanced 7 8 communications services; and

- "(C) determine the obligations under this section of manufacturers, service providers, and providers of applications.
- "(2) PROSPECTIVE GUIDELINES.—The Commission shall issue prospective guidelines for a manufacturer or provider regarding the requirements of this section.
- "(f) Services and Equipment Subject to Sec17 Tion 255.—The requirements of this section shall not
 18 apply to any equipment or services, including inter19 connected VoIP service, that are subject to the require20 ments of section 255 on the day before the date of enact21 ment of the Twenty-First Century Communications and
 22 Video Accessibility Act of 2010. Such services and equip23 ment shall remain subject to the requirements of section
 24 255.

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- "(g) Achievable Defined.—For purposes of this 1 2 section and section 718, the term 'achievable' means with 3 reasonable effort or expense, as determined by the Commission. In determining whether the requirements of a provision are achievable, the Commission shall consider 6 the following factors: "(1) The nature and cost of the steps needed 7 8 to meet the requirements of this section with respect 9 to the specific equipment or service in question. 10 "(2) The impact on the operations of the manu-11 facturer or provider and on the operation of the spe-12 cific equipment or service in question, including on 13 the development and deployment of new communica-14 tions technologies. "(3) The financial resources of the manufac-15 16 turer or provider. 17 "(4) The type of operations of the manufac-18 turer or provider. "(5) The extent to which the service provider or 19 20 manufacturer in question offers accessible services 21 equipment containing varying degrees or22 functionality and features, and offered at differing
- 24 "(h) Commission Flexibility.—

price points.

1	"(1) Waiver.—The Commission shall have the
2	authority, on its own motion or in response to a pe-
3	tition by a manufacturer or provider, to waive the
4	requirements of this section for any feature or func-
5	tion of equipment used to provide or access ad-
6	vanced communications services, or for any class of
7	such equipment, that—
8	"(A) is capable of accessing an advanced
9	communications service; and
10	"(B) is designed for multiple purposes, but
11	is designed primarily for purposes other than
12	using advanced communications services.
13	"(2) Small entity exemption.—The Com-
14	mission may exempt small entities from the require-
15	ments of this section.
16	"(i) Customized Equipment or Services.—The
17	provisions of this section shall not apply to customized
18	equipment or services that are not offered directly to the
19	public, or to such classes of users as to be effectively avail-
20	able directly to the public, regardless of the facilities used.
21	"(j) Rule of Construction.—This section shall
22	not be construed to require a manufacturer of equipment
23	used for advanced communications or a provider of ad-
24	vanced communications services to make every feature and

1	function of every device or service accessible for every dis-
2	ability.
3	"SEC. 717. ENFORCEMENT AND RECORDKEEPING OBLIGA-
4	TIONS.
5	"(a) Complaint and Enforcement Proce-
6	DURES.—Within one year after the date of enactment of
7	the Twenty-First Century Communications and Video Ac-
8	cessibility Act of 2010, the Commission shall establish reg-
9	ulations that facilitate the filing of formal and informal
10	complaints that allege a violation of section 255, 716, or
11	718, establish procedures for enforcement actions by the
12	Commission with respect to such violations, and imple-
13	ment the recordkeeping obligations of paragraph (5) for
14	manufacturers and providers subject to such sections.
15	Such regulations shall include the following provisions:
16	"(1) No fee.—The Commission shall not
17	charge any fee to an individual who files a complaint
18	alleging a violation of section 255, 716, or 718.
19	"(2) Receipt of complaints.—The Commis-
20	sion shall establish separate and identifiable elec-
21	tronic, telephonic, and physical receptacles for the
22	receipt of complaints filed under section 255, 716,
23	or 718.
24	"(3) Complaints to the commission.—

1	"(A) In general.—Any person alleging a
2	violation of section 255, 716, or 718 by a man-
3	ufacturer of equipment or provider of service
4	subject to such sections may file a formal or in-
5	formal complaint with the Commission.
6	"(B) Investigation of informal com-
7	PLAINT.—The Commission shall investigate the
8	allegations in an informal complaint and, within
9	180 days after the date on which such com-
10	plaint was filed with the Commission, issue ar
11	order concluding the investigation, unless such
12	complaint is resolved before such time. The
13	order shall include a determination whether any
14	violation occurred.
15	"(i) Violation.—If the Commission
16	determines that a violation has occurred
17	the Commission may, in the order issued
18	under this subparagraph or in a subse-
19	quent order, require the manufacturer or
20	service provider to take such action as is
21	necessary to comply with the requirements
22	of this section.
23	"(ii) No violation.—If a determina-

tion is made that a violation has not oc-

curred, the Commission shall provide the basis for such determination.

"(C) Consolidation of complaints.—
The Commission may consolidate for investigation and resolution complaints alleging substantially the same violation.

"(4) OPPORTUNITY TO RESPOND.—Before the Commission makes a determination pursuant to paragraph (3), the party that is the subject of the complaint shall have a reasonable opportunity to respond to such complaint, and may include in such response any factors that are relevant to such determination.

"(5) Recordkeeping.—

"(A) IN GENERAL.—Beginning one year after the effective date of regulations promulgated pursuant to section 716(e), each manufacturer and provider subject to sections 255, 716, or 718 shall maintain, in the ordinary course of business and for a reasonable period, records of any efforts taken by such manufacturer or provider to implement sections 255, 716, or 718, including the following:

1	"(i) Information about the manufac-
2	turer's or provider's efforts to consult with
3	individuals with disabilities.
4	"(ii) Descriptions of the accessibility
5	features of its products and services.
6	"(iii) Information about the compat-
7	ibility of such products and services with
8	peripheral devices or specialized customer
9	premise equipment commonly used by indi-
10	viduals with disabilities to achieve access.
11	"(B) Submission of annual certifi-
12	CATION.—An officer of a manufacturer or pro-
13	vider shall submit to the Commission an annual
14	certification that records are being kept in ac-
15	cordance with subparagraph (A).
16	"(C) Commission request for
17	RECORDS.—After the filing of a formal or infor-
18	mal complaint against a manufacturer or pro-
19	vider in the manner prescribed in paragraph
20	(3), the Commission may request, and shall
21	keep confidential, a copy of the records main-
22	tained by such manufacturer or provider pursu-
23	ant to subparagraph (A) of this paragraph that
24	are directly relevant to the equipment or service

that is the subject of such complaint.

- 1 "(6) Failure to act.—If the Commission 2 fails to carry out any of its responsibilities to act 3 upon a complaint in the manner prescribed in para-4 graph (3), the person that filed such complaint may 5 bring an action in the nature of mandamus in the 6 United States Court of Appeals for the District of 7 Columbia to compel the Commission to carry out 8 any such responsibility.
 - "(7) COMMISSION JURISDICTION.—The limitations of section 255(f) shall apply to any claim that alleges a violation of section 255, 716, or 718. Nothing in this paragraph affects or limits any action for mandamus under paragraph (6) or any appeal pursuant to section 402(b)(10).
 - "(8) Private resolutions of complaints.—
 Nothing in the Commission's rules or this Act shall be construed to preclude a person who files a complaint and a manufacturer or provider from resolving a formal or informal complaint prior to the Commission's final determination in a complaint proceeding. In the event of such a resolution, the parties shall jointly request dismissal of the complaint and the Commission shall grant such request.
- 24 "(b) Reports to Congress.—

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1	"(1) In general.—Every two years after the
2	date of enactment of the Twenty-First Century
3	Communications and Video Accessibility Act of
4	2010, the Commission shall submit to the Com-
5	mittee on Commerce, Science, and Transportation of
6	the Senate and the Committee on Energy and Com-
7	merce of the House of Representatives a report that
8	includes the following:
9	"(A) An assessment of the level of compli-
10	ance with sections 255, 716, and 718.
11	"(B) An evaluation of the extent to which
12	any accessibility barriers still exist with respect
13	to new communications technologies.
14	"(C) The number and nature of complaints
15	received pursuant to subsection (a) during the
16	two years that are the subject of the report.
17	"(D) A description of the actions taken to
18	resolve such complaints under this section, in-
19	cluding forfeiture penalties assessed.
20	"(E) The length of time that was taken by
21	the Commission to resolve each such complaint.
22	"(F) The number, status, nature, and out-
23	come of any actions for mandamus filed pursu-
24	ant to subsection (a)(6) and the number, sta-

1	tus, nature, and outcome of any appeals filed
2	pursuant to section 402(b)(10).
3	"(G) An assessment of the effect of the re-
4	quirements of this section on the development
5	and deployment of new communications tech-
6	nologies.
7	"(2) Public comment required.—The Com-
8	mission shall seek public comment on its tentative
9	findings prior to submission to the Committees of
10	the report under this subsection.
11	"(c) Comptroller General Enforcement
12	Study.—
13	"(1) IN GENERAL.—The Comptroller General
14	shall conduct a study to consider and evaluate the
15	following:
16	"(A) The Commission's compliance with
17	the requirements of this section, including the
18	Commission's level of compliance with the dead-
19	lines established under and pursuant to this
20	section and deadlines for acting on complaints
21	pursuant to subsection (a).
22	"(B) Whether the enforcement actions
23	taken by the Commission pursuant to this sec-
24	tion have been appropriate and effective in en-
25	suring compliance with this section.

1 "(C) Whether the enforcement provisions 2 under this section are adequate to ensure com-3 pliance with this section.

"(D) An assessment of the effect of the requirements of this section on the development and deployment of new communications technologies.

"(2) Report.—Not later than 5 years after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Comptroller General shall submit to the Committee on Commerce, Science, and Transportation of the Senate and the Committee on Energy and Commerce of the House of Representatives a report on the results of the study required by paragraph (1), with recommendations for how the enforcement process and measures under this section may be modified or improved.

"(d) CLEARINGHOUSE.—Within one year after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall, in consultation with the Architectural and Transportation Barriers Compliance Board, the National Telecommunications and Information Administration,

trade associations, and organizations representing individ-

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- 1 uals with disabilities, establish a clearinghouse of informa-
- 2 tion on the availability of accessible products and services
- 3 and accessibility solutions required under sections 255,
- 4 716, and 718. Such information shall be made publicly
- 5 available on the Commission's website and by other
- 6 means, and shall include an annually updated list of prod-
- 7 ucts and services with access features.
- 8 "(e) Outreach and Education.—Upon establish-
- 9 ment of the clearinghouse of information required under
- 10 subsection (d), the Commission, in coordination with the
- 11 National Telecommunications and Information Adminis-
- 12 tration, shall conduct an informational and educational
- 13 program designed to inform the public about the avail-
- 14 ability of the clearinghouse and the protections and rem-
- 15 edies available under sections 255, 716, and 718.

16 "SEC. 718. INTERNET BROWSERS BUILT INTO TELEPHONES

17 USED WITH PUBLIC MOBILE SERVICES.

- 18 "(a) Accessibility.—If a manufacturer of a tele-
- 19 phone used with public mobile services (as such term is
- 20 defined in section 710(b)(4)(B)) includes an Internet
- 21 browser in such telephone, or if a provider of mobile serv-
- 22 ice arranges for the inclusion of a browser in telephones
- 23 to sell to customers, the manufacturer or provider shall
- 24 ensure that the functions of the included browser (includ-
- 25 ing the ability to launch the browser) are accessible to and

- 1 usable by individuals who are blind or have a visual im-
- 2 pairment, unless doing so is not achievable, except that
- 3 this subsection shall not impose any requirement on such
- 4 manufacturer or provider—
- 5 "(1) to make accessible or usable any Internet
- 6 browser other than a browser that such manufac-
- 7 turer or provider includes or arranges to include in
- 8 the telephone; or
- 9 "(2) to make Internet content, applications, or
- services accessible or usable (other than enabling in-
- dividuals with disabilities to use an included browser
- to access such content, applications, or services).
- 13 "(b) Industry Flexibility.—A manufacturer or
- 14 provider may satisfy the requirements of subsection (a)
- 15 with respect to such telephone or services by—
- 16 "(1) ensuring that the telephone or services
- that such manufacture or provider offers is acces-
- sible to and usable by individuals with disabilities
- without the use of third party applications, periph-
- eral devices, software, hardware, or customer prem-
- 21 ises equipment; or
- 22 "(2) using third party applications, peripheral
- devices, software, hardware, or customer premises
- equipment that is available to the consumer at nomi-

- 1 nal cost and that individuals with disabilities can ac-
- 2 cess.".
- 3 (b) Effective Date for Section 718.—Section
- 4 718 of the Communications Act of 1934, as added by sub-
- 5 section (a), shall take effect 3 years after the date of en-
- 6 actment of this Act.
- 7 (c) Title V Amendments.—Section 503(b)(2) of
- 8 such Act (47 U.S.C. 503(b)(2)) is amended by adding
- 9 after subparagraph (E) the following:
- 10 "(F) Subject to paragraph (5) of this section, if the
- 11 violator is a manufacturer or service provider subject to
- 12 the requirements of section 255, 716, or 718, and is deter-
- 13 mined by the Commission to have violated any such re-
- 14 quirement, the manufacturer or provider shall be liable to
- 15 the United States for a forfeiture penalty of not more than
- 16 \$100,000 for each violation or each day of a continuing
- 17 violation, except that the amount assessed for any con-
- 18 tinuing violation shall not exceed a total of \$1,000,000
- 19 for any single act or failure to act.".
- 20 (d) Review of Commission Determinations.—
- 21 Section 402(b) of such Act (47 U.S.C. 402(b)) is amended
- 22 by adding the following new paragraph:
- 23 "(10) By any person who is aggrieved or whose inter-
- 24 ests are adversely affected by a determination made by
- 25 the Commission under section 717(a)(3).".

1 SEC. 105. EMERGENCY ACCESS ADVISORY COMMITTEE.

2	(a) Establishment.—For the purpose of achieving
3	equal access to emergency services by individuals with dis-
4	abilities, as a part of the migration to a national Internet
5	protocol-enabled emergency network, not later than 60
6	days after the date of enactment of this Act, the Chairman
7	of the Commission shall establish an advisory committee,
8	to be known as the Emergency Access Advisory Committee
9	(referred to in this section as the "Advisory Committee").
10	(b) Membership.—As soon as practicable after the
11	date of enactment of this Act, the Chairman of the Com-
12	mission shall appoint the members of the Advisory Com-
13	mittee, ensuring a balance between individuals with dis-
14	abilities and other stakeholders, and shall designate two
15	such members as the co-chairs of the Committee. Members
16	of the Advisory Committee shall be selected from the fol-
17	lowing groups:
18	(1) STATE AND LOCAL GOVERNMENT AND
19	EMERGENCY RESPONDER REPRESENTATIVES.—Rep-
20	resentatives of State and local governments and rep-
21	resentatives of emergency response providers, se-
22	lected from among individuals nominated by national
23	organizations representing such governments and
24	representatives.
25	(2) Subject matter experts.—Individuals
26	who have the technical knowledge and expertise to

1	serve on the Advisory Committee in the fulfillment
2	of its duties, including representatives of—
3	(A) providers of interconnected and non-
4	interconnected VoIP services;
5	(B) vendors, developers, and manufactur-
6	ers of systems, facilities, equipment, and capa-
7	bilities for the provision of interconnected and
8	non-interconnected VoIP services;
9	(C) national organizations representing in-
10	dividuals with disabilities and senior citizens;
11	(D) Federal agencies or departments re-
12	sponsible for the implementation of the Next
13	Generation E 9–1–1 system;
14	(E) the National Institute of Standards
15	and Technology; and
16	(F) other individuals with such technical
17	knowledge and expertise.
18	(3) Representatives of other stake-
19	HOLDERS AND INTERESTED PARTIES.—Representa-
20	tives of such other stakeholders and interested and
21	affected parties as the Chairman of the Commission
22	determines appropriate.
23	(c) Development of Recommendations.—Within
24	one year after the completion of the member appointment
25	process by the Chairman of the Commission pursuant to

- 1 subsection (b), the Advisory Committee shall develop and
- 2 submit to the Commission recommendations to implement
- 3 such technologies and methods, including recommenda-
- 4 tions—
- 5 (1) with respect to what actions are necessary
- 6 as a part of the migration to a national Internet
- 7 protocol-enabled network to achieve reliable, inter-
- 8 operable communication transmitted over such net-
- 9 work that will ensure access to emergency services
- 10 by individuals with disabilities;
- 11 (2) for protocols, technical capabilities, and
- technical requirements to ensure reliability and
- interoperability necessary to ensure access to emer-
- 14 gency services by individuals with disabilities;
- 15 (3) for the establishment of technical standards
- for use by public safety answering points, designated
- default answering points, and local emergency au-
- 18 thorities;
- 19 (4) for relevant technical standards and re-
- 20 quirements for communication devices and equip-
- 21 ment and technologies to enable the use of reliable
- 22 emergency access;
- (5) for procedures to be followed by IP-enabled
- 24 network providers to ensure that such providers do

- not install features, functions, or capabilities that would conflict with technical standards;
 - (6) for deadlines by which providers of interconnected and non-interconnected VoIP services and
 manufacturers of equipment used for such services
 shall achieve the actions required in paragraphs (1)
 through (5), and for the possible phase out of the
 use of current-generation TTY technology to the extent that this technology is replaced with more effective and efficient technologies and methods to enable
 access to emergency services by individuals with disabilities; and
 - (7) for the establishment of rules to update the Commission's rules with respect to 9–1–1 services and E–911 services, as such term is defined in section 158 of the National Telecommunications and Information Administration Organization Act (47 U.S.C. 942), for users of telecommunications relay services as new technologies and methods for providing such relay services are adopted by providers of such relay services.

(d) Meetings.—

(1) Initial meeting.—The initial meeting of the Advisory Committee shall take place not later than 45 days after the completion of the member ap-

- pointment process by the Chairman of the Commission pursuant to subsection (b).
 - (2) Other Meetings.—After the initial meeting, the Advisory Committee shall meet at the call of the chairs, but no less than monthly until the recommendations required pursuant to subsection (c) are completed and submitted.
 - (3) Notice; open meetings.—Any meetings held by the Advisory Committee shall be duly noticed at least 14 days in advance and shall be open to the public.

(e) Procedural Rules.—

- (1) QUORUM.—One-third of the members of the Advisory Committee shall constitute a quorum for conducting business of the Advisory Committee.
- (2) Subcommittees.—To assist the Advisory Committee in carrying out its functions, the chair may establish appropriate subcommittees composed of members of the Advisory Committee and other subject matter experts as determined to be necessary.
- 22 (3) Additional procedural rules.—The 23 Advisory Committee may adopt other procedural 24 rules as needed.

(f) FEDERAL ADVISORY COMMITTEE ACT.—The

2	Federal Advisory Committee Act (5 U.S.C. App.) shall not
3	apply to the Advisory Committee.
4	(g) Implementing Recommendations.—The Com-
5	mission shall have the authority to promulgate regulations
6	to implement the recommendations proposed by the Advi-
7	sory Committee, as well as any other regulations as are
8	necessary to achieve reliable, interoperable communication
9	that ensures access by individuals with disabilities to an
10	Internet protocol-enabled emergency network.
11	(h) Survey.—Not later than 30 months after the
12	date of enactment of this Act, the Commission shall con-
13	duct and publish the results of a national survey of indi-
14	viduals with disabilities concerning real time text,
15	geolocation services, instant messaging services, and mo-
16	bile telecommunications relay services. The survey shall
17	seek to determine what individuals with disabilities believe
18	to be the most effective and efficient technologies and
19	methods by which to enable access to emergency services
20	by individuals with disabilities.
21	(i) Definitions.—In this section—
22	(1) the term "Commission" means the Federal
23	Communications Commission;
24	(2) the term "Chairman" means the Chairman
25	of the Federal Communications Commission; and

- 1 (3) except as otherwise expressly provided,
- 2 other terms have the meanings given such terms in
- 3 section 3 of the Communications Act of 1934 (47
- 4 U.S.C. 153).
- 5 SEC. 106. RELAY SERVICES FOR DEAF-BLIND INDIVIDUALS.
- 6 Title VII of the Communications Act of 1934 (47
- 7 U.S.C. 601 et seq.), as amended by sections 103 and 104,
- 8 is further amended by adding at the end the following:
- 9 "SEC. 719. RELAY SERVICES FOR DEAF-BLIND INDIVID-
- 10 UALS.
- 11 "(a) IN GENERAL.—Within 6 months after the date
- 12 of enactment of the Twenty-First Century Communica-
- 13 tions and Video Accessibility Act of 2010, the Commission
- 14 shall establish rules that define as eligible for relay service
- 15 support those programs that are approved by the Commis-
- 16 sion for the distribution of specialized customer premises
- 17 equipment designed to make telecommunications service,
- 18 Internet access service, and advanced communications, in-
- 19 cluding interexchange services and advanced telecommuni-
- 20 cations and information services, accessible by low-income
- 21 individuals who are deaf-blind.
- 22 "(b) Individuals Who Are Deaf-blind De-
- 23 FINED.—For purposes of this section, the term 'individ-
- 24 uals who are deaf-blind' has the meaning given such term

- 1 in section 206 of the Helen Keller National Center Act
 2 (29 U.S.C. 1905).
 3 "(c) Annual Amount.—The total amount of sup4 port the Commission may provide from its Telecommuni-
- 5 cations Relay Services Fund for any fiscal year may not
- 6 exceed \$10,000,000.".

7 TITLE II—VIDEO PROGRAMMING

- 8 SEC. 201. VIDEO PROGRAMMING AND EMERGENCY ACCESS
- 9 ADVISORY COMMITTEE.
- 10 (a) Establishment.—Not later than 60 days after
- 11 the date of enactment of this Act, the Chairman shall es-
- 12 tablish an advisory committee to be known as the Video
- 13 Programming and Emergency Access Advisory Com-
- 14 mittee.
- 15 (b) Membership.—As soon as practicable after the
- 16 date of enactment of this Act, the Chairman shall appoint
- 17 individuals who have the technical knowledge and engi-
- 18 neering expertise to serve on the Advisory Committee in
- 19 the fulfillment of its duties, including the following:
- 20 (1) Representatives of distributors and pro-
- viders of video programming or national organiza-
- 22 tions representing such distributors and providers.
- 23 (2) Representatives of vendors, developers, and
- 24 manufacturers of systems, facilities, equipment, and
- 25 capabilities for the provision of video programming

- delivered using Internet protocol or a national organization representing such vendors, developers, or manufacturers.
- 4 (3) Representatives of manufacturers of con-5 sumer electronics or information technology equip-6 ment or a national organization representing such 7 manufacturers.
 - (4) Representatives of national organizations representing accessibility advocates, including individuals with disabilities and the elderly.
 - (5) Representatives of the broadcast television industry or a national organization representing such industry.
- 14 (6) Other individuals with technical and engi-15 neering expertise, as the Chairman determines ap-16 propriate.
- 17 (c) COMMISSION OVERSIGHT.—The Chairman shall 18 appoint a member of the Commission's staff to moderate 19 and direct the work of the Advisory Committee.
- 20 (d) TECHNICAL STAFF.—The Commission shall ap-21 point a member of the Commission's technical staff to pro-22 vide technical assistance to the Advisory Committee.
- (e) Development of Recommendations.—
- 24 (1) Closed captioning report.—Within 6 25 months after the date of the first meeting of the Ad-

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- visory Committee, the Advisory Committee shall develop and submit to the Commission a report that includes the following:
 - (A) An identification of the performance objectives for protocols, technical capabilities, and technical procedures needed to permit content providers, content distributors, Internet service providers, software developers, and device manufacturers to reliably encode, transport, receive, and render closed captions of video programming delivered using Internet protocol.
 - (B) An identification of additional protocols, technical capabilities, and technical procedures beyond those available as of the date of enactment of this Act for the delivery of closed captions of video programming delivered using Internet protocol that are necessary to meet the performance objectives identified under subparagraph (A).
 - (C) A recommendation for any regulations that may be necessary to ensure compatibility between video programming delivered using Internet protocol and devices capable of receiv-

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- ing and displaying such programming in order to facilitate access to closed captions.
 - (2) VIDEO DESCRIPTION, EMERGENCY INFOR-MATION, USER INTERFACES, AND VIDEO PROGRAM-MING GUIDES AND MENUS.—Within 18 months after the date of enactment of this Act, the Advisory Committee shall develop and submit to the Commission a report that includes the following:
 - (A) An identification of the performance objectives for protocols, technical capabilities, and technical procedures needed to permit content providers, content distributors, Internet service providers, software developers, and device manufacturers to reliably encode, transport, receive, and render video descriptions of video programming and emergency information delivered using Internet protocol or digital broadcast television.
 - (B) An identification of additional protocols, technical capabilities, and technical procedures beyond those available as of the date of enactment of this Act for the delivery of video descriptions of video programming and emergency information delivered using Internet protocol that are necessary to meet the perform-

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- 1 ance objectives identified under subparagraph 2 (A).
 - (C) A recommendation for any regulations that may be necessary to ensure compatibility between video programming delivered using Internet protocol and devices capable of receiving and displaying such programming in order to facilitate access to emergency information.
 - (D) With respect to user interfaces, a recommendation for the standards, protocols, and procedures used to enable the functions of apparatus designed to receive or display video programming transmitted simultaneously with sound (including apparatus designed to receive or display video programming transmitted by means of services using Internet protocol) to be accessible to and usable by individuals with disabilities.
 - (E) With respect to user interfaces, a recommendation for the standards, protocols, and procedures used to enable on-screen text menus and other visual indicators used to access the functions on an apparatus described in subparagraph (D) to be accompanied by audio output so that such menus or indicators are acces-

sible to and usable by individuals with disabiltities.

- (F) A recommendation for the standards, protocols, and procedures used to enable the selection of video programming information on an apparatus or navigation device by means of a guide or menu to be accessible in real-time by individuals who are blind or have a visual impairment.
- (3) Consideration of standards, protocols, and procedures by standard-setting organizations.—The recommendations of the Advisory Committee shall, to the extent possible, incorporate the standards, protocols, and procedures that have been adopted by appropriate industry standardsetting organizations for the report requirements described in paragraphs (1) and (2).

(f) Meetings.—

- (1) Initial meeting of the Advisory Committee shall take place not later than 180 days after the date of the enactment of this Act.
- (2) OTHER MEETINGS.—After the initial meeting, the Advisory Committee shall meet at the call of the Chairman.

1	(3) Notice; open meetings.—Any meeting
2	held by the Advisory Committee shall be noticed at
3	least 14 days before such meeting and shall be open
4	to the public.
5	(g) Procedural Rules.—
6	(1) Quorum.—The presence of one-third of the
7	members of the Advisory Committee shall constitute
8	a quorum for conducting the business of the Advi-
9	sory Committee.
10	(2) Subcommittees.—To assist the Advisory
11	Committee in carrying out its functions, the Chair-
12	man may establish appropriate subcommittees com-
13	posed of members of the Advisory Committee and
14	other subject matter experts.
15	(3) Additional procedural rules.—The
16	Advisory Committee may adopt other procedural
17	rules as needed.
18	(h) Federal Advisory Committee Act.—The
19	Federal Advisory Committee Act (5 U.S.C. App.) shall not
20	apply to the Advisory Committee.
21	SEC. 202. VIDEO DESCRIPTION AND CLOSED CAPTIONING.
22	(a) Video Description.—Section 713 of the Com-
23	munications Act of 1934 (47 U.S.C. 613) is amended—
24	(1) by striking subsections (f) and (g);

1	(2) by redesignating subsection (h) as sub-
2	section (j); and
3	(3) by inserting after subsection (e) the fol-
4	lowing:
5	"(f) VIDEO DESCRIPTION.—
6	"(1) Reinstatement of regulations.—On
7	the day that is 1 year after the date of enactment
8	of the Twenty-First Century Communications and
9	Video Accessibility Act of 2010, the Commission
10	shall, after a rulemaking, reinstate its video descrip-
11	tion regulations contained in the Implementation of
12	Video Description of Video Programming Report
13	and Order (15 F.C.C.R. 15,230 (2000)), modified as
14	provided in paragraph (2).
15	"(2) Modifications to reinstated regula-
16	TIONS.—Such regulations shall be modified only as
17	follows:
18	"(A) The regulations shall apply to video
19	programming, as defined in subsection (i), inso-
20	far as such programming is transmitted for dis-
21	play on television in digital format.
22	"(B) The Commission shall update the list
23	of the top 25 Designated Market Areas, the list
24	of the top 5 national nonbroadcast networks
25	that have at least 50 hours per quarter of

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1	prime time programming that is not exempt
2	under this paragraph, and the designation of
3	the beginning calendar quarter for which com-
4	pliance shall be calculated.
5	"(C) The regulations may permit a pro-
6	vider of video programming or a program owner
7	to petition the Commission for an exemption
8	from the requirements of this section upon a
9	showing that the requirements contained in this
10	section would be economically burdensome.
11	"(D) The Commission may exempt from
12	the regulations established pursuant to para-
13	graph (1) a service, class of services, program,
14	class of programs, equipment, or class of equip-
15	ment for which the Commission has determined
16	that the application of such regulations would
17	be economically burdensome for the provider of
18	such service, program, or equipment.
19	"(E) The regulations shall not apply to live
20	or near-live programming.
21	"(F) The regulations shall provide for an
22	appropriate phased schedule of deadlines for
23	compliance.
24	"(3) Inquiries on further video descrip-

TION REQUIREMENTS.—The Commission shall com-

mence the following inquiries not later than 1 year after the completion of the phase-in of the reinstated regulations and shall report to Congress 1 year thereafter on the findings for each of the following:

"(A) VIDEO DESCRIPTION IN TELEVISION PROGRAMMING.—The availability, use, and benefits of video description on video programming distributed on television, the technical and creative issues associated with providing such video description, and the financial costs of providing such video description for providers of video programming and program owners.

"(B) VIDEO DESCRIPTION IN VIDEO PROGRAMMING DISTRIBUTED ON THE INTERNET.—
The technical and operational issues, costs, and benefits of providing video descriptions for video programming that is delivered using Internet protocol.

"(4) CONTINUING COMMISSION AUTHORITY.—

"(A) IN GENERAL.—The Commission may issue additional regulations if the Commission determines, at least 2 years after completing the reports required in paragraph (3), that the need for and benefits of providing video descriptions for video programming, insofar as such

programming is transmitted for display on television, are greater than the technical and economic costs of providing such additional programming. If the Commission makes such a determination and issues additional regulations, the Commission may increase, in total, the hours requirement for described video programming, insofar as such programming is transmitted for display on television, up to 75 percent of the requirement in the regulations reinstated under paragraph (1).

"(B) Further requirements.—

"(i) Report.—Nine years after the date of enactment of the Twenty-First Century Communications and Video Accessibility Act of 2010, the Commission shall submit to the Committee on Energy and Commerce of the House of Representatives and the Committee on Commerce, Science, and Transportation of the Senate a report assessing—

"(I) the types of described video programming that is available to consumers;

1	"(II) consumer use of such pro-
2	gramming;
3	"(III) the costs to program own-
4	ers, providers, and distributors of cre-
5	ating such programming;
6	"(IV) the benefits to consumers
7	of such programming;
8	"(V) the amount of such pro-
9	gramming currently available; and
10	"(VI) the need for additional de-
11	scribed programming.
12	"(ii) Increased availability.—Ten
13	years after the date of enactment of the
14	Twenty-First Century Communications
15	and Video Accessibility Act of 2010, the
16	Commission shall have the authority, based
17	upon the findings, conclusions, and rec-
18	ommendations contained in the report
19	under clause (i), to increase the availability
20	of such programming.
21	"(C) Application to designated mar-
22	KET AREAS.—
23	"(i) IN GENERAL.—After the Commis-
24	sion completes the study on video descrip-
25	tion, the Commission shall phase in the

1 video description regulations for all des-2 ignated market areas, except that the Commission may grant waivers to entities 3 in specific designated market areas where it deems appropriate. 6 "(ii) PHASE-IN DEADLINE.—The 7 phase-in described under clause (i) shall be 8 completed not later than 6 years after the 9 date of enactment of the Twenty-First 10 Century Communications and Video Acces-11 sibility Act of 2010. 12 "(g) Emergency Information.—Not later than 1 year after the Video Programming and Emergency Access Advisory Committee report under section 201(e)(2) of the 14 15 Twenty-First Century Communications and Video Accessibility Act of 2010 is submitted to the Commission, the 16 17 Commission shall complete a proceeding to— 18 "(1) identify methods to convey emergency in-19 formation (as that term is defined in section 79.2 of 20 title 47, Code of Federal Regulations) in a manner 21 accessible to individuals who are blind or have a vis-22 ual impairment; and 23 "(2) promulgate regulations that require certain 24 designated video programming providers and video 25 programming distributors (as those terms are defined in section 79.1 of title 47, Code of Federal Regulations) and program owners to convey such emergency information in a manner accessible to individuals who are blind or have a visual impairment.

"(h) Responsibilities.—

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- "(1) VIDEO PROGRAMMING OWNER.—A video programming owner shall ensure that any closed captioning and video description required pursuant to this section is provided in accordance with the technical standards, protocols, and procedures established by the Commission.
- "(2) VIDEO PROGRAMMING PROVIDER OR DISTRIBUTOR.—A video programming provider or video programming distributor shall be deemed in compliance with this section and the rules and regulation promulgated thereunder if such provider or distributor enables the rendering or the pass through of closed captions and video description signals.
- 19 "(i) DEFINITIONS.—For purposes of this section, sec-20 tion 303, and section 330:
- "(1) VIDEO DESCRIPTION.—The term 'video description' means the insertion of audio narrated descriptions of a television program's key visual elements into natural pauses between the program's dialogue.

1	"(2) VIDEO PROGRAMMING.—The term 'video
2	programming' has the meaning given such term in
3	section 602.".
4	(b) Closed Captioning on Video Programming
5	Delivered Using Internet Protocol.—Section 713
6	of such Act is further amended by striking subsection (c)
7	and inserting the following:
8	"(c) Deadlines for Captioning.—
9	"(1) In general.—The regulations prescribed
10	pursuant to subsection (b) shall include an appro-
11	priate schedule of deadlines for the provision of
12	closed captioning of video programming published or
13	exhibited on television.
14	"(2) Deadlines for programming deliv-
15	ERED USING INTERNET PROTOCOL.—
16	"(A) REGULATIONS ON CLOSED CAP-
17	TIONING ON VIDEO PROGRAMMING DELIVERED
18	USING INTERNET PROTOCOL.—Not later than 6
19	months after the submission of the report to
20	the Commission required by section 201(e)(1)
21	of the Twenty-First Century Communications
22	and Video Accessibility Act of 2010, the Com-
23	mission shall promulgate regulations to require
24	the provision of closed captioning on video pro-
25	gramming delivered using Internet protocol.

1	"(B) Schedule.—The regulations pre-
2	scribed under this paragraph shall include an
3	appropriate schedule of decoding for the provi-
4	sion of closed captioning, taking into account
5	whether such programming is prerecorded and
6	edited for Internet distribution, or whether such
7	programming is live or near-live and not edited
8	for Internet distribution.
9	"(C) Cost.—The Commission may delay
10	or waive the regulation promulgated under sub-
11	paragraph (A) to the extent the Commission
12	finds that the application of the regulation to
13	live video programming delivered using Internet
14	protocol would be economically burdensome to
15	providers of video programming or program
16	owners.
17	"(D) REQUIREMENTS FOR REGULA-
18	TIONS.—
19	"(i) In general.—The regulations
20	prescribed under this paragraph—
21	"(I) shall contain a definition of
22	'near-live programming' and 'edited
23	for Internet distribution';
24	"(II) may exempt any service,
25	class of service, program, class of pro-

gram, equipment, or class of equip-1 2 ment for which the Commission has 3 determined that the application of 4 such regulations would be economically burdensome to the provider of 6 such service, program, or equipment; "(III) shall provide that de mini-7 8 mis failure to comply with such regu-9 lations by a provider of video pro-10 gramming or program owner shall not 11 be treated as a violation of the regula-12 tions; and 13 "(IV) shall only apply to video 14 programming that is transmitted for 15 display on television with closed captioning after the effective date of the 16 17 regulations issued pursuant to this 18 section. 19 "(ii) Alternate means.—An entity 20 may meet the requirements of this section 21 through alternate means than those pre-22 scribed by regulations pursuant to para-23 graph (1) if the requirements of this sec-24 tion are met, as determined by the Com-25 mission.".

1	(c) Conforming Amendment.—Section 713(d) of
2	such Act is amended by striking paragraph (3) and insert-
3	ing the following:
4	"(3)(A) a provider of video programming or
5	program owner may petition the Commission for an
6	exemption from the requirements of this section;
7	"(B) the Commission may grant such peti-
8	tion upon a showing that the requirements con-
9	tained in this section would be economically
10	burdensome;
11	"(C) during the pendency of such a peti-
12	tion, such provider or owner shall be exempt
13	from the requirements of this section; and
14	"(D) the Commission shall act to grant or
15	deny any such petition, in whole or in part,
16	within 6 months after the Commission receives
17	such petition, unless the Commission finds that
18	an extension of the 6-month period is necessary
19	to determine whether such requirements are
20	economically burdensome.".
21	(d) Reporting Requirement.—Two years after
22	the effective date of the regulations issued pursuant to this
23	section, and biennially thereafter, each broadcast tele-
24	vision network and each cable television network shall sub-
25	mit to the Commission a report containing the number

- of hours, in the applicable 2-year period, of video programming not published or exhibited on television after the date 3 of enactment of this Act that was provided on the Internet with closed captioning. 5 (e) Report to Congress.— 6 (1) IN GENERAL.—Three years after the date of 7 enactment of this Act, the Commission shall submit 8 a report to the Committee on Energy and Commerce 9 of the House of Representatives and the Committee 10 on Commerce, Science, and Transportation of the 11 Senate— 12 (A) assessing the technical, economic, and 13 operational issues regarding the captioning of 14 video programming that is distributed only over 15 the Internet, including the types and amounts 16 of such video programming that is or could be 17 captioned, the types of entities producing such 18 programming, and the effects a closed cap-19 tioning requirement may have on the producers 20 of such programming; 21 (B) assessing the benefits to and use by
 - (B) assessing the benefits to and use by consumers of closed captioning of video programming that is distributed only over the Internet for consumers; and

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1	(C) making recommendations, if any, of
2	whether Congress should adopt or the Commis-
3	sion should implement a closed captioning re-
4	quirement for such programming.
5	(2) UPDATES.—The Commission shall periodi-
6	cally update the report to the Committees as it de-
7	termines appropriate.
8	SEC. 203. CLOSED CAPTIONING DECODER AND VIDEO DE-
9	SCRIPTION CAPABILITY.
10	(a) Authority to Regulate.—Section 303(u) of
11	the Communications Act of 1934 (47 U.S.C. 303(u)) is
12	amended to read as follows:
13	"(u) Require that—
14	"(1) apparatus designed to receive or play back
15	video programming transmitted simultaneously with
16	sound, if such apparatus is manufactured in the
17	United States or imported for use in the United
18	States and uses a picture screen of any size—
19	"(A) be equipped with built-in closed cap-
20	tion decoder circuitry or capability designed to
21	display closed-captioned video programming;
22	"(B) have the capability to decode and
23	make available the transmission and delivery of
24	video description services as required by regula-

1	tions reinstated and modified pursuant to sec-
2	tion 713(f); and
3	"(C) have the capability to decode and
4	make available emergency information (as that
5	term is defined in section 79.2 of title 47, Code
6	of Federal Regulations) in a manner that is ac-
7	cessible to individuals who are blind or have a
8	visual impairment; and
9	"(2) notwithstanding paragraph (1) of this sub-
10	section—
11	"(A) apparatus described in such para-
12	graph that use a picture screen that is less than
13	13 inches in size meet the requirements of sub-
14	paragraphs (A), (B), and (C) of such paragraph
15	only if the requirements of such subparagraphs
16	are achievable (as defined in section 716);
17	"(B) any apparatus or class of apparatus
18	that are display-only video monitors with no
19	playback capability are exempt from the re-
20	quirements of such paragraph; and
21	"(C) the Commission shall have the au-
22	thority to waive the requirements of this sub-
23	section for any apparatus or class of appa-
24	ratus.''.

- 1 (b) Other Devices.—Section 303 of the Commu-
- 2 nications Act of 1934 (47 U.S.C. 303) is further amended
- 3 by adding at the end the following new subsection:
- 4 "(z) Require that—
- "(1) if achievable (as defined in section 716), 6 apparatus designed to record video programming transmitted simultaneously with sound, if such appa-7 8 ratus is manufactured in the United States or im-9 ported for use in the United States, enable the ren-10 dering or the pass through of closed captions, video 11 description signals, and emergency information (as 12 that term is defined in section 79.2 of title 47, Code 13 of Federal Regulations) so that viewers are able to 14 activate and de-activate the closed captions and 15 video description as the video programming is played 16 back on a picture screen of any size; and
 - "(2) interconnection mechanisms and standards for digital video source devices are available to carry from the source device to the consumer equipment the information necessary to permit the display of closed captions and to make encoded video description and emergency information audible.".
- 23 (c) Shipment in Commerce.—Section 330(b) of the
- 24 Communications Act of 1934 (47 U.S.C. 330(b)) is
- 25 amended—

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- (1) by striking "section 303(u)" in the first sentence and inserting "subsections (u) and (z) of section 303";
 - (2) by striking the second sentence and inserting the following: "Such rules shall provide performance and display standards for such built-in decoder circuitry or capability designed to display closed captioned video programming, the transmission and delivery of video description services, and the conveyance of emergency information as required by section 303 of this Act."; and
 - (3) in the fourth sentence, by striking "closed-captioning service continues" and inserting "closed-captioning service and video description service continue".

(d) Implementing Regulations.—

(1) IN GENERAL.—The Federal Communications Commission shall, after consideration of the Advisory Committee reports required by section 201(e), prescribe such regulations as are necessary to implement the requirements of sections 303(u), 303(z), and 330(b) of the Communications Act of 1934, as amended by this section, needed for the transmission of—

1	(A) closed captioning within 6 months
2	after the submission to the Commission of the
3	Advisory Committee report required by section
4	section 201(e)(1); and
5	(B) video description and emergency infor-
6	mation within 12 months after the submission
7	to the Commission of the Advisory Committee
8	report required by section section 201(e)(2).
9	(2) Alternate means.—An entity may meet
10	the requirements of sections 303(u), 303(z), and
11	330(b) of the Communications Act of 1934 through
12	alternate means than those prescribed by regulations
13	pursuant to paragraph (1) if the requirements of
14	such sections are met, as determined by the Com-
15	mission.
16	SEC. 204. USER INTERFACES ON DIGITAL APPARATUS.
17	(a) Amendment.—Section 303 of the Communica-
18	tions Act of 1934 (47 U.S.C. 303) is further amended by
19	adding after subsection (z), as added by section 203 of
20	this Act, the following new subsection:
21	"(aa) Require—
22	"(1) if achievable (as defined in section 716),
23	that digital apparatus designed to receive or play
24	back video programming, that are shipped in inter-
25	state commerce or manufactured in the United

1	States, transmitted in digital format simultaneously
2	with sound, including apparatus designed to receive
3	or display video programming transmitted in digital
4	format using Internet protocol, be designed, devel-
5	oped, and fabricated so that control of all built-in
6	apparatus functions are accessible to and usable by
7	individuals with disabilities;
8	"(2) that if on-screen text menus or other vis-
9	ual indicators built in to the digital apparatus are
10	used to access the functions of the apparatus de-
11	scribed in paragraph (1), such functions shall be ac-
12	companied by audio output that is either integrated
13	or peripheral to the apparatus, so that such menus
14	or indicators are accessible to and usable by individ-
15	uals who are blind or have a visual impairment in
16	real-time;
17	"(3) that built-in user controls on such appa-
18	ratus shall be capable of accessing closed captioning,
19	including—
20	"(A) if a remote control is provided with
21	the apparatus—
22	"(i) a button, key, or icon on the re-
23	mote control of such apparatus designated
24	for activating closed captioning; or

1	"(ii) any other mechanism that pro-
2	vides a substantially equivalent level of ac-
3	cessibility; and
4	"(B) if on-screen menus are displayed on
5	such apparatus—
6	"(i) the inclusion of 'closed captions'
7	and 'video description' on the first menu
8	that appears; or
9	"(ii) any other mechanism that pro-
10	vides a substantially equivalent level of ac-
11	cessibility; and
12	"(4) that in applying this subsection the term
13	'apparatus' does not include a navigation device, as
14	such term is defined in section 76.1200 of title 47,
15	Code of Federal Regulations.".
16	(b) Implementing Regulations.—
17	(1) In General.—Within 12 months after the
18	submission to the Commission of the Advisory Com-
19	mittee report required by section 201(e)(2), the
20	Commission shall prescribe such regulations as are
21	necessary to implement the amendments made by
22	subsection (a).
23	(2) Alternate means.—An entity may meet
24	the requirements of sections 303(aa) of the Commu-
25	nications Act of 1934 through alternate means than

- 1 those prescribed by regulations pursuant to para-
- 2 graph (1) if the requirements of such section are
- 3 met, as determined by the Commission.
- 4 (c) Deferral of Compliance With ATSC Mo-
- 5 BILE DTV STANDARD A/153.—A digital apparatus de-
- 6 signed and manufactured to receive or play back the Ad-
- 7 vanced Television Systems Committee's Mobile DTV
- 8 Standards A/153 shall not be required to meet the require-
- 9 ments of the regulations prescribed under subsection (b)
- 10 for a period of not less than 24 months after the date
- 11 on which the final regulations are published in the Federal
- 12 Register.
- 13 SEC. 205. ACCESS TO VIDEO PROGRAMMING GUIDES AND
- 14 MENUS PROVIDED ON NAVIGATION DEVICES.
- 15 (a) AMENDMENT.—Section 303 of the Communica-
- 16 tions Act of 1934 (47 U.S.C. 303) is further amended by
- 17 adding after subsection (aa), as added by section 204 of
- 18 this Act, the following new subsection:
- 19 "(bb) Require—
- 20 "(1) if achievable (as defined in section 716),
- 21 that the on-screen text menus and guides provided
- by navigation devices (as such term is defined in sec-
- tion 76.1200 of title 47, Code of Federal Regula-
- 24 tions) for the display or selection of multichannel
- video programming are audibly accessible in real-

- time upon request by individuals who are blind or have a visual impairment, except that the Commission may not specify the technical standards, protocols, procedures, and other technical requirements for meeting this requirement; and
 - "(2) for navigation devices with built-in closed captioning capability, access to such capability through a button, key, or icon designated for activating the closed captioning, or through any other mechanism that provides a substantially equivalent level of accessibility."

(b) Implementing Regulations.—

- (1) IN GENERAL.—Within 12 months after the submission to the Commission of the Advisory Committee report required by section 201(e)(2), the Commission shall prescribe such regulations as are necessary to implement the amendment made by subsection (a).
- (2) EXEMPTION.—Such regulations may provide an exemption from the regulations for cable systems serving 50,000 or fewer subscribers.
- (3) Responsibility.—An entity shall only be responsible for compliance with the requirements added by this section with respect to navigation devices that such entity provides to a requesting indi-

vidual who is blind or has a visual impairment and shall make reasonable efforts to make such requirements known to consumers.

(4) Separate equipment or software.—

(A) In General.—Such regulations shall permit but not require the entity providing the navigation device to the requesting individual who is blind or has a visual impairment to comply with section 303(bb)(1) of the Communications Act of 1934 (as added by subsection (a) of this section) through such entity's use of software, a peripheral device, specialized consumer premises equipment, a network-based service, or other solution, and shall provide such entity with the flexibility to select the manner of compliance.

(B) REQUIREMENTS.—If an entity complies with section 303(bb)(1) of the Communications Act of 1934 (as added by subsection (a) of this section) under subparagraph (A) of this paragraph, such entity shall provide any such software, peripheral device, equipment, service, or solution at no additional charge and within a reasonable time to such individual.

1 (5)USER CONTROLS FOR CLOSED CAP-2 TIONING.—Such regulations shall permit the entity 3 providing the navigation device maximum flexibility 4 in the selection of means for compliance with section 5 303(bb)(2) of the Communications Act of 1934 (as 6 added by subsection (a) of this section). 7 (6) Phase-in.— 8 (A) IN GENERAL.—The Commission shall 9 provide affected entities with— 10 (i) not less than 2 years after the 11 adoption of such regulations to begin plac-12 ing in service devices that comply with the 13 requirements of section 303(bb)(2) of the 14 Communications Act of 1934 (as added by 15 subsection (a) of this section); and 16 (ii) not less than 3 years after the 17 adoption of such regulations to begin plac-18 ing in service devices that comply with the 19 requirements of section 303(bb)(1) of the 20 Communications Act of 1934 (as added by 21 subsection (a) of this section). 22 (B) APPLICATION.—Such regulations shall 23 apply only to devices manufactured or imported 24 on or after the respective effective dates estab-25 lished in subparagraph (A).

SEC 206 DEFINITIONS

1	SEC. 200. DEFINITIONS.
2	In this title:
3	(1) Advisory committee.—The term "Advi-
4	sory Committee" means the advisory committee es-
5	tablished in section 201.
6	(2) Chairman.—The term "Chairman" means
7	the Chairman of the Federal Communications Com-
8	mission.
9	(3) Commission.—The term "Commission"
10	means the Federal Communications Commission.
11	(4) Emergency information.—The term
12	"emergency information" has the meaning given
13	such term in section 79.2 of title 47, Code of Fed-
14	eral Regulations.
15	(5) Internet protocol.—The term "Internet
16	protocol" includes Transmission Control Protocol
17	and a successor protocol or technology to Internet
18	protocol.
19	(6) Navigation device.—The term "naviga-
20	tion device" has the meaning given such term in sec-
21	tion 76.1200 of title 47, Code of Federal Regula-
22	tions.
23	(7) VIDEO DESCRIPTION.—The term "video de-
24	scription" has the meaning given such term in sec-
25	tion 713 of the Communications Act of 1934 (47

U.S.C. 613).

1	(8) VIDEO PROGRAMMING.—The term "video
2	programming" has the meaning given such term in
3	section 713 of the Communications Act of 1934 (47
4	U.S.C. 613).
5	TITLE III—PAYGO COMPLIANCE
6	SEC. 301. PAYGO COMPLIANCE.
7	The budgetary effects of this Act, for the purpose of
8	complying with the Statutory Pay-As-You-Go Act of 2010,
9	shall be determined by reference to the latest statement
10	titled "Budgetary Effects of PAYGO Legislation" for this
11	Act, submitted for printing in the Congressional Record
12	by the Chairman of the House Budget Committee, pro-
13	vided that such statement has been submitted prior to the
14	vote on passage.
	Passed the House of Representatives July 26, 2010.
	Attest: LORRAINE C. MILLER,
	Clerk.

Calendar No. 513

1117th CONGRESS H. R. 3101

AN ACT

To ensure that individuals with disabilities have access to emerging Internet Protocol-based communication and video programming technologies in the 21st century.

August 5, 2010

Read twice and placed on the calendar