# <sup>111TH CONGRESS</sup> 2D SESSION H.R. 3040

IN THE SENATE OF THE UNITED STATES

July 30, 2010

Received

AUGUST 5, 2010 Read twice and referred to the Committee on the Judiciary

## **AN ACT**

To prevent mail, telemarketing, and Internet fraud targeting seniors in the United States, to promote efforts to increase public awareness of the enormous impact that mail, telemarketing, and Internet fraud have on seniors, to educate the public, seniors, their families, and their caregivers about how to identify and combat fraudulent activity, and for other purposes. Be it enacted by the Senate and House of Representa tives of the United States of America in Congress assembled,

#### **3** SECTION 1. SHORT TITLE.

4 This Act may be cited as the "Senior Financial Em-5 powerment Act of 2010".

#### 6 SEC. 2. FINDINGS.

7 The Congress finds as follows:

8 (1) The proportion of the population of the 9 United States age 60 years or older is predicted to 10 drastically increase in the next 30 years as more 11 than 76,000,000 Baby Boomers approach retirement 12 and old age.

13 (2) It is estimated that between 500,000 and
14 5,000,000 seniors in the United States are abused,
15 neglected, or exploited each year.

16 (3) Abuse, neglect, and exploitation of seniors
17 crosses racial, social class, gender, and geographic
18 lines.

(4) Each year millions of individuals in the
United States are victims of financial exploitation,
including mail, telemarketing, and Internet fraud.
Many of those who fall prey to such exploitation are
seniors.

(5) It is difficult to estimate the prevalence offraud that targets seniors because cases are severely

underreported and national statistics on senior fraud
 do not exist.

3 (6) The Federal Bureau of Investigation notes that seniors in the United States are less likely to 4 5 report fraud because they do not know to whom to 6 report, they are ashamed to have been a victim of 7 fraud, or they do not know that they have been a 8 victim of fraud. In some cases, a senior who has 9 been a victim of fraud may not report the crime be-10 cause he or she is concerned that relatives may con-11 clude that the senior no longer has the mental ca-12 pacity to take care of his or her own financial af-13 fairs.

14 (7) According to a 2009 report by the MetLife
15 Mature Market Institute, the annual financial loss
16 by victims of senior financial abuse is estimated to
17 be at least \$2,600,000,000.

18 (8) Perpetrators of mail, telemarketing, and
19 Internet fraud frequently target seniors because sen20 iors are often vulnerable and trusting people.

(9) As victims of such fraudulent schemes,
many seniors pay a financial cost, having been
robbed of their hard-earned life savings, and frequently pay an emotional cost, losing their self-respect and dignity.

(10) Perpetrators of fraud targeting seniors
 often operate outside the United States, reaching
 their victims through the mail, telephone lines, and
 the Internet.

5 (11) The Deceptive Mail Prevention and En6 forcement Act increased the power of the United
7 States Postal Service to protect consumers against
8 persons who use deceptive mailings, such as those
9 featuring games of chance, sweepstakes, skill con10 tests, and facsimile checks.

11 (12) During fiscal year 2007, Postal Inspection 12 Service analysts prepared more than 27,000 letters 13 and informative postcards in response to mail fraud 14 complaints. During that same year, postal inspectors 15 investigated 2,909 mail fraud cases in the United 16 States and arrested 1,236 mail fraud suspects, of 17 whom 1,118 were convicted. Postal inspectors also 18 reported 162 telemarketing fraud investigations, 19 with 83 arrests and 61 convictions resulting from 20 such investigations.

(13) In 2000, the United States Senate Special
Committee on Aging reported that consumers lose
approximately \$40,000,000,000 each year to telemarketing fraud, and estimated that approximately
10 percent of the Nation's 14,000 telemarketing

firms were fraudulent. Some researchers estimate
 that only one in 10,000 fraud victims reports the
 crime to the authorities.

4 (14) A 2003 report by AARP found that,
5 though the crime of telemarketing fraud is grossly
6 underreported among seniors who have been victims
7 of such fraud, seniors who are properly counseled by
8 trained peer volunteers are less likely to fall victim
9 to fraudulent practices.

10 (15) The Federal Bureau of Investigation re-11 ports that the threat of fraud to seniors is growing 12 and changing. This is largely due to the fact that 13 many younger Baby Boomers have considerable 14 computer skills and criminals have responded by tar-15 geting seniors through online scams like phishing 16 and email spamming, in addition to traditional tele-17 phone calls and mass mailings.

18 (16) The Internet Crime Complaint Center 19 (hereinafter referred to in this paragraph as "IC3") 20 is a partnership between the National White Collar 21 Crime Center and the Federal Bureau of Investiga-22 tion that serves as a vehicle to receive, develop, and 23 refer criminal complaints regarding cybercrime. The 24 IC3 processed more than 219,553 complaints of 25 Internet crime in 2007. From these submissions, the

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1	IC3 referred 90,008 complaints of Internet crime,
2	representing a total dollar loss of \$239,090,000, to
3	Federal, State, and local law enforcement agencies
4	in the United States for further consideration.
5	(17) Consumer awareness is the best protection
6	from fraud.
7	SEC. 3. CENTRALIZED SERVICE FOR CONSUMER EDU-
8	CATION ON MAIL, TELEMARKETING, AND
9	INTERNET FRAUD TARGETING SENIORS.
10	(a) CENTRALIZED SERVICE.—
11	(1) REQUIREMENT.—The Federal Trade Com-
12	mission, after consultation with the Attorney Gen-
13	eral, the Secretary of Health and Human Services,
14	the Postmaster General, the Chief Postal Inspector
15	for the United States Postal Inspection Service, and
16	the Director of the Bureau of Consumer Financial
17	Protection, shall—
18	(A) periodically disseminate to seniors, and
19	families and caregivers of seniors, general infor-
20	mation on mail, telemarketing, and Internet
21	fraud targeting seniors, including descriptions
22	of the most common fraud schemes;
23	(B) periodically disseminate to seniors, and
24	families and caregivers of seniors, information

1	on methods available to report fraud targeting
2	seniors, such as—
3	(i) referring complaints to law en-
4	forcement agencies, including the Director
5	of the Federal Bureau of Investigation and
6	State attorneys general; and
7	(ii) calling a national toll-free tele-
8	phone number established by the Federal
9	Trade Commission for reporting mail, tele-
10	marketing, and Internet fraud;
11	(C) in response to a specific request by a
12	party to the Federal Trade Commission inquir-
13	ing about any history of fraud committed by a
14	particular entity or individual, provide to such
15	party any publically available information on
16	any record of law enforcement action for fraud
17	against such entity or individual—
18	(i) by the Federal Trade Commission;
19	and
20	(ii) by any other agency that reports
21	such actions to the Federal Trade Commis-
22	sion; and
23	(D) maintain a website to serve as a re-
24	source for information for seniors, and families
25	and caregivers of seniors, regarding mail, tele-

1	marketing, and Internet fraud targeting sen-
2	iors.
3	(2) PROCEDURES AND COMMENCEMENT.—The
4	Federal Trade Commission shall establish and im-
5	plement procedures to carry out the requirements of
6	paragraph (1), including procedures—
7	(A) with respect to the frequency and
8	mode of dissemination of information under
9	subparagraphs (A) and (B) of such paragraph;
10	and
11	(B) that provide for the implementation of
12	the requirements of such paragraph not later
13	than one year after the date of the enactment
14	of this Act.
15	(b) Authorization of Appropriations.—There is
16	authorized to be appropriated to carry out this section
17	10,000,000 for each of the fiscal years 2011 through
18	2015.
19	SEC. 4. GRANTS TO PREVENT MAIL, TELEMARKETING, AND
20	INTERNET FRAUD.
21	(a) GRANT PROGRAM AUTHORIZED.—Subject to the
22	availability of funds authorized to be appropriated under
23	this section, the Attorney General, after consultation with
24	the Secretary of Health and Human Services, the Post-
25	master General, the Chief Postal Inspector for the United

States Postal Inspection Service, and the Director of the
 Bureau of Consumer Financial Protection, shall establish
 and administer a competitive grant program to award
 grants to eligible organizations to carry out mail, tele marketing, and Internet fraud prevention education pro grams for seniors.

7 (b) ELIGIBLE ORGANIZATIONS.—The Attorney Gen-8 eral may award grants under this section to State Attor-9 neys General, State and local law enforcement agencies 10 and groups, senior centers, and other local nonprofit orga-11 nizations that provide assistance to seniors, as determined 12 by the Attorney General.

(c) AUTHORIZATION OF APPROPRIATIONS.—There is
authorized to be appropriated to carry out this section
\$20,000,000 for each of the fiscal years 2011 through
2015.

### 17 SEC. 5. SENSE OF THE CONGRESS RELATED TO NATIONAL

#### SENIOR FRAUD AWARENESS WEEK.

19 It is the sense of the Congress that—

20 (1) there is a need to increase public awareness
21 of the enormous impact that mail, telemarketing,
22 and Internet fraud have on senior citizens in the
23 United States;

(2) a week in the month of May should be des-1 2 "National Senior Fraud Awareness ignated as 3 Week"; 4 (3) the people of the United States should ob-5 serve National Senior Fraud Awareness Week with appropriate educational activities; and 6 7 (4) the President is encouraged to issue a proclamation supporting increased public awareness of 8 9 the impact of, and the need to prevent, fraud committed against seniors. 10 Passed the House of Representatives July 29, 2010. LORRAINE C. MILLER, Attest: Clerk.