### 109TH CONGRESS 2D SESSION

# S. 2551

To provide for prompt payment and interest on late payments of health care claims.

### IN THE SENATE OF THE UNITED STATES

APRIL 5, 2006

Mr. Menendez (for himself and Mr. Lautenberg) introduced the following bill; which was read twice and referred to the Committee on Health, Education, Labor, and Pensions

# A BILL

To provide for prompt payment and interest on late payments of health care claims.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Prompt Payment of
- 5 Health Benefits Claims Act of 2006".
- 6 SEC. 2. AMENDMENTS TO THE EMPLOYEE RETIREMENT IN-
- 7 COME SECURITY ACT OF 1974.
- 8 (a) In General.—Subpart B of part 7 of subtitle
- 9 B of title I of the Employee Retirement Income Security

- 1 Act of 1974 (29 U.S.C. 1185 et seq.) is amended by add-
- 2 ing at the end the following:
- 3 "SEC. 714. PROMPT PAYMENT OF HEALTH BENEFITS
- 4 CLAIMS.
- 5 "(a) TIMEFRAME FOR PAYMENT OF CLEAN CLAIM.—
- 6 A group health plan, and a health insurance issuer offer-
- 7 ing group health insurance coverage in connection with a
- 8 group health plan, shall pay all clean claims and
- 9 uncontested claims—
- 10 "(1) in the case of a claim that is submitted
- electronically, within 14 days of the date on which
- the claim is submitted; or
- "(2) in the case of a claim that is not submitted
- electronically, within 30 days of the date on which
- the claim is submitted.
- 16 "(b) Procedures Involving Submitted
- 17 CLAIMS.—
- 18 "(1) IN GENERAL.—Not later than 10 days
- 19 after the date on which a clean claim is submitted,
- a group health plan, and a health insurance issuer
- 21 offering group health insurance coverage in connec-
- 22 tion with a group health plan, shall provide the
- claimant with a notice that acknowledges receipt of
- the claim by the plan or issuer. Such notice shall be
- considered to have been provided on the date on

which the notice is mailed or electronically transferred.

"(2) CLAIM DEEMED TO BE CLEAN.—A claim is deemed to be a clean claim under this section if the group health plan or health insurance issuer involved does not provide notice to the claimant of any deficiency in the claim within 10 days of the date on which the claim is submitted.

"(3) CLAIM DETERMINED TO NOT BE A CLEAN CLAIM.—

"(A) IN GENERAL.—If a group health plan or health insurance issuer determines that a claim for health care expenses is not a clean claim, the plan or issuer shall, not later than the end of the period described in paragraph (2), notify the claimant of such determination. Such notification shall specify all deficiencies in the claim and shall list with specificity all additional information or documents necessary for the proper processing and payment of the claim.

"(B) DETERMINATION AFTER SUBMISSION
OF ADDITIONAL INFORMATION.—A claim is
deemed to be a clean claim under this paragraph if the group health plan or health insur-

ance issuer involved does not provide notice to
the claimant of any deficiency in the claim within 10 days of the date on which additional information is received pursuant to subparagraph
(A).

- "(C) PAYMENT OF UNCONTESTED PORTION OF A CLAIM.—A group health plan or health insurance issuer shall pay any uncontested portion of a claim in accordance with subsection (a).
- "(4) Obligation to pay.—A claim for health care expenses that is not paid or contested by a group health plan or health insurance issuer within the timeframes set forth in this subsection shall be deemed to be a clean claim and paid by the plan or issuer in accordance with subsection (a).
- "(c) Date of Payment of Claim.—Payment of a la clean claim under this section is considered to have been made on the date on which full payment is received by the health care provider.
- 21 "(d) Interest Schedule.—
- "(1) IN GENERAL.—With respect to a clean claim, a group health plan or health insurance issuer that fails to comply with subsection (a) shall pay the claimant interest on the amount of such claim, from

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1 the date on which such payment was due as provided 2 in this section, at the following rates: "(A) 1½ percent per month from the 1st 3 4 day of nonpayment after payment is due 5 through the 15th day of such nonpayment. 6 "(B) 2 percent per month from the 16th 7 day of such nonpayment through the 45th day 8 of such nonpayment. "(C) 2½ percent per month after the 46th 9 10 day of such nonpayment. 11 "(2) Contested claims.—With respect to 12 claims for health care expenses that are contested by 13 the plan or issuer, once such claim is deemed clean 14 under subsection (b), the interest rate applicable for 15 noncompliance under this subsection shall apply con-16 sistent with paragraph (1). 17 "(e) Private Right of Action.—Nothing in this 18 section shall be construed to prohibit or limit a claim or 19 action not covered by the subject matter of this section that any claimant has against a group health plan, or a 21 health insurance issuer. 22 "(f) Anti-Retaliation.—Consistent with applicable 23 Federal or State law, a group health plan or health insurance issuer shall not retaliate against a claimant for exercising a right of action under this section.

1	"(g) Fines and Penalties.—
2	"(1) Fines.—
3	"(A) IN GENERAL.—If a group health
4	plan, or health insurance issuer offering group
5	health insurance coverage, willfully and know-
6	ingly violates this section or has a pattern of re-
7	peated violations of this section, the Secretary
8	shall impose a fine not to exceed \$1,000 per
9	claim for each day a response is delinquent be-
10	yond the date on which such response is re-
11	quired under this section.
12	"(B) Repeated violations.—If 3 sepa-
13	rate fines under subparagraph (A) are levied
14	within a 5-year period, the Secretary is author-
15	ized to impose a penalty in an amount not to
16	exceed \$10,000 per claim.
17	"(2) Remedial action plan.—Where it is es-
18	tablished that the group health plan or health insur-
19	ance issuer willfully and knowingly violated this sec-
20	tion or has a pattern of repeated violations, the Sec-
21	retary shall require the group health plan or health
22	insurance issuer to—
23	"(A) submit a remedial action plan to the
24	Secretary; and

1	"(B) contact claimants regarding the
2	delays in the processing of claims and inform
3	claimants of steps being taken to improve such
4	delays.
5	"(h) Definitions.—In this section:
6	"(1) Claimant.—The term 'claimant' means a
7	participant, beneficiary, pharmacy, or health care
8	provider submitting a claim for payment of health
9	care expenses.
10	"(2) CLEAN CLAIM.—The term 'clean claim'
11	means a claim—
12	"(A) with respect to health care expenses
13	for an individual who is covered under a group
14	health plan on the date such expenses are in-
15	curred;
16	"(B) for such expenses that are covered
17	under such plan at such time; and
18	"(C) that is submitted with all of the infor-
19	mation requested by a group health plan or
20	health insurance issuer offering group health
21	insurance coverage in connection with a group
22	health plan on the claim form or other instruc-
23	tions provided to the health care provider prior
24	to submission of the claim.

- 1 "(3) CONTESTED CLAIM.—The term 'contested 2 claim' means a claim for health care expenses that 3 is denied by a group health plan or health insurance 4 issuer during or after the benefit determination 5 process.
- 6 HEALTH CARE PROVIDER.—The term 7 'health care provider' includes a physician or other 8 individual who is licensed, accredited, or certified 9 under State law to provide specified health care 10 services and who is operating within the scope of 11 such licensure, accreditation, or certification, as well 12 as an institution or other facility or agency that pro-13 vides health care services and is licensed, accredited, 14 or certified to provide health care items and services 15 under applicable State law.".
- 16 SEC. 3. AMENDMENTS TO THE PUBLIC HEALTH SERVICE
- 17 **ACT.**
- 18 (a) Group Market.—Subpart 2 of part A of title
- 19 XXVII of the Public Health Service Act (42 U.S.C.
- 20 300gg-4 et seq.) is amended by adding at the end the
- 21 following:
- 22 "SEC. 2707. PROMPT PAYMENT OF HEALTH BENEFITS
- 23 CLAIMS.
- 24 "(a) Timeframe for Payment of Clean Claim.—
- 25 A group health plan, and a health insurance issuer offer-

- 1 ing group health insurance coverage in connection with a
- 2 group health plan, shall pay all clean claims and
- 3 uncontested claims—
- 4 "(1) in the case of a claim that is submitted
- 5 electronically, within 14 days of the date on which
- 6 the claim is submitted; or
- 7 "(2) in the case of a claim that is not submitted
- 8 electronically, within 30 days of the date on which
- 9 the claim is submitted.
- 10 "(b) Procedures Involving Submitted
- 11 Claims.—
- 12 "(1) IN GENERAL.—Not later than 10 days
- after the date on which a clean claim is submitted,
- a group health plan, and a health insurance issuer
- offering group health insurance coverage in connec-
- tion with a group health plan, shall provide the
- 17 claimant with a notice that acknowledges receipt of
- the claim by the plan or issuer. Such notice shall be
- 19 considered to have been provided on the date on
- which the notice is mailed or electronically trans-
- 21 ferred.
- 22 "(2) Claim deemed to be a clean claim.—
- A claim is deemed to be a clean claim under this
- section if the group health plan or health insurance
- issuer involved does not provide notice to the claim-

1	ant of any deficiency in the claim within 10 days of
2	the date on which the claim is submitted.

- "(3) CLAIM DETERMINED TO NOT BE A CLEAN CLAIM.—
  - "(A) IN GENERAL.—If a group health plan or health insurance issuer determines that a claim for health care expenses is not clean, the plan or issuer shall, not later than the end of the period described in paragraph (2), notify the claimant of such determination. Such notification shall specify all deficiencies in the claim and shall list with specificity all additional information or documents necessary for the proper processing and payment of the claim.
  - "(B) DETERMINATION AFTER SUBMISSION
    OF ADDITIONAL INFORMATION.—A claim is
    deemed to be a clean claim under this paragraph if the group health plan or health insurance issuer involved does not provide notice to
    the claimant of any deficiency in the claim within 10 days of the date on which the additional
    information is received pursuant to subparagraph (A).
- "(C) PAYMENT OF UNCONTESTED PORTION OF A CLAIM.—A group health plan or

1	health insurance issuer shall pay any
2	uncontested portion of a claim in accordance
3	with subsection (a).
4	"(4) Obligation to Pay.—A claim for health
5	care expenses that is not paid or contested by a
6	group health plan or health insurance issuer within
7	the timeframes set forth in this subsection shall be
8	deemed to be a clean claim and paid by the plan or
9	issuer in accordance with subsection (a).
10	"(c) Date of Payment of Claim.—Payment of a
11	clean claim under this section is considered to have been
12	made on the date on which full payment is received by
13	the health care provider.
14	"(d) Interest Schedule.—
15	"(1) In general.—With respect to a clear
16	claim, a group health plan or health insurance issuer
17	that fails to comply with subsection (a) shall pay the
18	claimant interest on the amount of such claim, from
19	the date on which such payment was due as provided
20	in this section, at the following rates:
21	"(A) $1\frac{1}{2}$ percent per month from the 1st
22	day of nonpayment after payment is due

through the 15th day of such nonpayment.

1	"(B) 2 percent per month from the 16th
2	day of such nonpayment through the 45th day
3	of such nonpayment.
4	"(C) $2\frac{1}{2}$ percent per month after the 46th
5	day of such nonpayment.
6	"(2) Contested claims.—With respect to
7	claims for health care expenses that are contested by
8	the plan or issuer, once such claim is deemed clean
9	under subsection (b), the interest rate applicable for
10	noncompliance under this subsection shall apply con-
11	sistent with paragraph (1).
12	"(e) Private Right of Action.—Nothing in this
13	section shall be construed to prohibit or limit a claim or
14	action not covered by the subject matter of this section
15	that any claimant has against a group health plan, or a
16	health insurance issuer.
17	"(f) Anti-Retaliation.—Consistent with applicable
18	Federal or State law, a group health plan or health insur-
19	ance issuer shall not retaliate against a claimant for exer-
20	cising a right of action under this section.
21	"(g) Fines and Penalties.—
22	"(1) Fines.—
23	"(A) IN GENERAL.—If a group health
24	plan, or health insurance issuer offering group
25	health insurance coverage, willfully and know-

1	ingly violates this section or has a pattern of re
2	peated violations of this section, the Secretary
3	shall impose a fine not to exceed \$1,000 per
4	claim for each day a response is delinquent be
5	yond the date on which such response is re
6	quired under this section.
7	"(B) Repeated violations.—If 3 sepa
8	rate fines under subparagraph (A) are levied
9	within a 5-year period, the Secretary is author
10	ized to impose a penalty in an amount not to
11	exceed \$10,000 per claim.
12	"(2) Remedial action plan.—Where it is es
13	tablished that the group health plan or health insur
14	ance issuer willfully and knowingly violated this sec
15	tion or has a pattern of repeated violations, the Sec
16	retary shall require the health plan or health insur
17	ance issuer to—
18	"(A) submit a remedial action plan to the
19	Secretary; and
20	"(B) contact claimants regarding the
21	delays in the processing of claims and inform
22	claimants of steps being taken to improve such
23	delays.

"(h) DEFINITIONS.—In this section:

1	"(1) CLAIMANT.—The term 'claimant' means a
2	participant, beneficiary, pharmacy, or health care
3	provider submitting a claim for payment of health
4	care expenses.
5	"(2) CLEAN CLAIM.—The term 'clean claim'
6	means a claim—
7	"(A) with respect to health care expenses
8	for an individual who is covered under a group
9	health plan on the date such expenses are in-
10	curred;
11	"(B) for such expenses that are covered
12	under such plan at such time; and
13	"(C) that is submitted with all of the infor-
14	mation requested by a group health plan or
15	health insurance issuer offering group health
16	insurance coverage in connection with a group
17	health plan on the claim form or other instruc-
18	tions provided to the health care provider prior
19	to submission of the claim.
20	"(3) CONTESTED CLAIM.—The term 'contested
21	claim' means a claim for health care expenses that
22	is denied by a group health plan or health insurance
23	issuer during or after the benefit determination
24	process.

1	"(4) Health care provider.—The term
2	'health care provider' includes a physician or other
3	individual who is licensed, accredited, or certified
4	under State law to provide specified health care
5	services and who is operating within the scope of
6	such licensure, accreditation, or certification, as well
7	as an institution or other facility or agency that pro-
8	vides health care services and is licensed, accredited,
9	or certified to provide health care items and services
10	under applicable State law.".
11	(b) Individual Market.—Part B of title XXVII of
12	the Public Health Service Act (42 U.S.C. 300gg-41 et
13	seq.) is amended—
14	(1) by redesignating the first subpart 3 (relat-
15	ing to other requirements) as subpart 2; and
16	(2) by adding at the end of subpart 2 the fol-
17	lowing:
18	"SEC. 2753. STANDARDS RELATING TO PROMPT PAYMENT
19	OF HEALTH BENEFITS CLAIMS.
20	
	"The provisions of section 2707 shall apply to health
21	"The provisions of section 2707 shall apply to health insurance coverage offered by a health insurance issuer
21 22	
	insurance coverage offered by a health insurance issuer
22 23	insurance coverage offered by a health insurance issuer in the individual market in the same manner as they apply

## SEC. 4. AMENDMENTS TO THE SOCIAL SECURITY ACT. 2 (a) Prompt Payment by Prescription Drug Plans.—Section 1860D–12(b) of the Social Security Act 4 (42 U.S.C. 1395w-112(b)) is amended by adding at the 5 end the following new paragraph: 6 "(4) Prompt payment of clean claims.— "(A) PROMPT PAYMENT.— 7 8 "(i) IN GENERAL.—Each contract en-9 tered into with a PDP sponsor under this 10 section with respect to a prescription drug 11 plan offered by such sponsor shall provide 12 that payment shall be issued, mailed, or 13 otherwise transmitted with respect to all 14 clean claims submitted under this part 15 within the applicable number of calendar 16 days after the date on which the claim is received. 17 18 "(ii) CLEAN CLAIM DEFINED.—In this 19 paragraph, the term 'clean claim' means a 20 claim— 21 "(I) with respect to health care 22 expenses for an individual who is cov-23 ered under a group health plan on the

date such expenses are incurred;

1	"(II) for such expenses that are
2	covered under such plan at such time;
3	and
4	"(III) that is submitted with all
5	of the information requested by a
6	group health plan or health insurance
7	issuer offering group health insurance
8	coverage in connection with a group
9	health plan on the claim form or other
10	instructions provided to the health
11	care provider prior to submission of
12	the claim.
13	"(B) Applicable number of calendar
14	DAYS DEFINED.—In this paragraph, the term
15	'applicable number of calendar days' means—
16	"(i) with respect to claims submitted
17	electronically, 14 days; and
18	"(ii) with respect to claims submitted
19	otherwise, 30 days.
20	"(C) Interest schedule.—
21	"(i) In general.—With respect to a
22	clean claim, a PDP sponsor that fails to
23	comply with subparagraph (A) shall pay
24	the claimant interest on the amount of
25	such claim, from the date on which such

1	payment was due as provided in this para-
2	graph, at the following rates:
3	"(I) $1\frac{1}{2}$ percent per month from
4	the 1st day of nonpayment after pay-
5	ment is due through the 15th day of
6	such nonpayment.
7	"(II) 2 percent per month from
8	the 16th day of such nonpayment
9	through the 45th day of such non-
10	payment.
11	"(III) $2\frac{1}{2}$ percent per month
12	after the 46th day of such non-
13	payment.
14	"(D) Procedures involving claims.—
15	"(i) IN GENERAL.—A contract entered
16	into with a PDP sponsor under this sec-
17	tion with respect to a prescription drug
18	plan offered by such sponsor shall provide
19	that, not later than 10 days after the date
20	on which a clean claim is submitted, the
21	PDP sponsor shall provide the claimant
22	with a notice that acknowledges receipt of
23	the claim by such sponsor. Such notice
24	shall be considered to have been provided

1	on the date on which the notice is mailed
2	or electronically transferred.
3	"(ii) Claim deemed to be a clean
4	CLAIM.—A claim is deemed to be a clean
5	claim if the PDP sponsor involved does not
6	provide notice to the claimant of any defi-
7	ciency in the claim within 10 days of the
8	date on which the claim is submitted.
9	"(iii) Claim determined to not be
10	A CLEAN CLAIM.—
11	"(I) In general.—If a PDP
12	sponsor determines that a submitted
13	claim is not a clean claim, the PDP
14	sponsor shall, not later than the end
15	of the period described in clause (ii),
16	notify the claimant of such determina-
17	tion. Such notification shall specify all
18	defects or improprieties in the claim
19	and shall list with specificity all addi-
20	tional information or documents nec-
21	essary for the proper processing and
22	payment of the claim.
23	"(II) DETERMINATION AFTER
24	SUBMISSION OF ADDITIONAL INFOR-
25	MATION.—A claim is deemed to be a

1	clean claim under this paragraph if
2	the PDP sponsor involved does not
3	provide notice to the claimant of any
4	defect or impropriety in the claim
5	within 10 days of the date on which
6	additional information is received
7	under subclause (I).
8	"(III) Payment of clean por-
9	TION OF A CLAIM.—A PDP sponsor
10	shall, as appropriate, pay any portion
11	of a claim that would be a clean claim
12	but for a defect or impropriety in a
13	separate portion of the claim in ac-
14	cordance with subparagraph (A).
15	"(iv) Obligation to Pay.—A claim
16	submitted to a PDP sponsor that is not
17	paid or contested by the provider within
18	the applicable number of days (as defined
19	in subparagraph (B)) shall be deemed to
20	be a clean claim and shall be paid by the
21	PDP sponsor in accordance with subpara-
22	graph (A).
23	"(v) Date of payment of claim.—
24	Payment of a clean claim under such sub-
25	paragraph is considered to have been made

1	on the date on which full payment is re-
2	ceived by the provider.
3	"(E) Private right of action.—
4	"(i) In General.—Nothing in this
5	paragraph shall be construed to prohibit or
6	limit a claim or action not covered by the
7	subject matter of this section that any in-
8	dividual or organization has against a pro-
9	vider or a PDP sponsor.
10	"(ii) Anti-retaliation.—Consistent
11	with applicable Federal or State law, a
12	PDP sponsor shall not retaliate against an
13	individual or provider for exercising a right
14	of action under this subparagraph.
15	"(F) FINES AND PENALTIES.—
16	"(i) Fines.—
17	"(I) In general.—If a PDP
18	sponsor willfully and knowingly vio-
19	lates this section or has a pattern of
20	repeated violations of this section, the
21	Secretary shall impose a fine not to
22	exceed \$1,000 per claim for each day
23	a response is delinquent beyond the
24	date on which such response is re-
25	quired under this paragraph.

1	"(II) Repeated violations.—
2	If 3 separate fines under subclause (I)
3	are levied within a 5-year period, the
4	Secretary is authorized to impose a
5	penalty in an amount not to exceed
6	\$10,000 per claim.
7	"(ii) Remedial action plan.—
8	Where it is established that the PDP spon-
9	sor willfully and knowingly violated this
10	section or has a pattern of repeated viola-
11	tions, the Secretary shall require the PDP
12	sponsor to—
13	"(I) submit a remedial action
14	plan to the Secretary; and
15	"(II) contact claimants regarding
16	the delays in the processing of claims
17	and inform claimants of steps being
18	taken to improve such delays.".
19	(b) Prompt Payment by MA-PD Plans.—Section
20	1857(f) of the Social Security Act (42 U.S.C. 1395w-27)
21	is amended by adding at the end the following new para-
22	graph:
23	"(3) Incorporation of Certain Prescrip-
24	TION DRUG PLAN CONTRACT REQUIREMENTS.—The
25	provisions of section 1860D-12(b)(4) shall apply to

- 1 contracts with a Medicare Advantage organization in
- 2 the same manner as they apply to contracts with a
- 3 PDP sponsor offering a prescription drug plan
- 4 under part D.".
- 5 (c) Medicaid.—Section 1932(f) of the Social Secu-
- 6 rity Act (42 U.S.C. 1396u-2(f)) is amended by striking
- 7 "the claims payment procedures described in section
- 8 1902(a)(37)(A), unless the health care provider and the
- 9 organization agree to an alternate payment schedule" and
- 10 inserting "section 1860D–12(b)(4), in the same manner
- 11 as the provisions of such section apply to a PDP sponsor
- 12 offering a prescription drug plan under part D".
- 13 (d) Effective Date.—The amendments made by
- 14 this section shall apply to contracts entered into or re-
- 15 newed on or after December 31, 2006.

### 16 SEC. 5. PREEMPTION.

- 17 The provisions of this Act shall not supersede any
- 18 contrary provision of State law if the provision of State
- 19 law imposes requirements, standards, or implementation
- 20 specifications that are equal to or more stringent than the
- 21 requirements, standards, or implementation specifications
- 22 imposed under this Act, and any such requirements,
- 23 standards, or implementation specifications under State
- 24 law that are equal to or more stringent than the require-
- 25 ments, standards, or implementation specifications under

- 1 this Act shall apply to group health plans and health in-
- 2 surance issuers as provided for under State law.

### 3 SEC. 6. EFFECTIVE DATE.

- 4 (a) In General.—Except as provided in section 4
- 5 and subsection (b), the amendments made by this Act
- 6 shall apply with respect to group health plans and health
- 7 insurance issuers for plan years beginning after December
- 8 31, 2006.
- 9 (b) Special Rule for Collective Bargaining
- 10 AGREEMENTS.—In the case of a group health plan main-
- 11 tained pursuant to one or more collective bargaining
- 12 agreements between employee representatives and one or
- 13 more employers ratified before the date of the enactment
- 14 of this Act, the amendments made by this Act shall not
- 15 apply to plan years beginning before the later of—
- 16 (1) the date on which the last of the collective
- bargaining agreements relating to the plan termi-
- nates (determined without regard to any extension
- thereof agreed to after the date of the enactment of
- 20 this Act), or
- 21 (2) January 1, 2007.
- 22 For purposes of paragraph (1), any plan amendment made
- 23 pursuant to a collective bargaining agreement relating to
- 24 the plan which amends the plan solely to conform to any
- 25 requirement of the amendments made by this section shall

- 1 not be treated as a termination of such collective bar-
- 2 gaining agreement.
- 3 SEC. 7. SEVERABILITY.
- 4 If any provision of this Act, or an amendment made
- 5 by this Act, is held by a court to be invalid, such invalidity
- 6 shall not affect the remaining provisions of this Act, or
- 7 amendments made by this Act.