

107TH CONGRESS  
1ST SESSION

# H. R. 571

To amend title 49, United States Code, relating to explanations by air carriers of flight delays, cancellations, and diversions.

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## IN THE HOUSE OF REPRESENTATIVES

FEBRUARY 13, 2001

Mr. BILIRAKIS introduced the following bill; which was referred to the Committee on Transportation and Infrastructure

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## A BILL

To amend title 49, United States Code, relating to explanations by air carriers of flight delays, cancellations, and diversions.

1       *Be it enacted by the Senate and House of Representa-  
2       tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4       This Act may be cited as the “Airline Customer Noti-  
5       fication Act”.

6 **SEC. 2. AIRLINE PASSENGER PROTECTION.**

7       (a) IN GENERAL.—Subchapter I of chapter 417 of  
8       title 49, United States Code, is amended by adding at the  
9       end the following:

1   **“§ 41722. Air carrier passenger protection**2       “(a) EXPLANATION OF DELAY, CANCELLATION, OR  
3    DIVERSION.—4           “(1) ANNOUNCEMENT.—An announcement by  
5    an air carrier of (1) a delay of 2 or more hours or  
6    cancellation of a flight, (2) a diversion of a flight to  
7    an airport other than the airport at which the flight  
8    is scheduled to land, or (3) a delay of 1 or more  
9    hours in deplaning following the touchdown of an  
10   aircraft at an airport shall include an explanation of  
11   the reason or reasons for the delay, cancellation, or  
12   diversion and, in the case of a delay, the expected  
13   length of the delay.14          “(2) REQUEST.—Upon request of a passenger  
15    on flight with respect to which an announcement  
16    subject to paragraph (1) is made by an air carrier,  
17    the carrier shall provide a written copy of the expla-  
18   nation included in such announcement.19          “(3) NOTICE.—Each air carrier shall post at  
20    the gate or at the ticket counter, or both, a notice  
21    of the right of a passenger on a flight with respect  
22    to which an announcement subject to paragraph (1)  
23    is made by the carrier to request a written copy of  
24    any explanation included in such announcement.25          “(b) PROHIBITION ON FALSE OR MISLEADING Ex-  
26    PLANATIONS.—No air carrier shall provide an explanation

1 under subsection (a) that the air carrier knows or has rea-  
2 son to know is false or misleading.”.

3 (b) CONFORMING AMENDMENT.—The analysis for  
4 such chapter is amended by inserting after the item relat-  
5 ing to section 41721 the following:

“41722. Air carrier passenger protection.”.

