106TH CONGRESS 1ST SESSION

H. R. 780

To amend title 49, United States Code, to establish consumer protections for airline passengers, and for other purposes.

IN THE HOUSE OF REPRESENTATIVES

February 23, 1999

Mr. DINGELL introduced the following bill; which was referred to the Committee on Transportation and Infrastructure

A BILL

To amend title 49, United States Code, to establish consumer protections for airline passengers, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Passenger Entitlement
- 5 and Competition Enhancement Act of 1999".
- 6 SEC. 2. FINDINGS.
- 7 Congress finds that—
- 8 (1) airline passenger complaints, as reported by
- 9 the Department of Transportation, have increased
- substantially and continue to rise;

- 1 (2) a series of recent events related to weather 2 and management-labor relations have heightened 3 concerns regarding airline passenger rights and wel-4 fare;
 - (3) airline passengers should have more information about their rights and the level of service to which they are entitled;
 - (4) the Airline Deregulation Act of 1978 was intended to open markets and result in increased competition and service for the United States public;
 - (5) airline competition benefits communities and consumers and is under the jurisdiction of, and should be promoted by, the Federal government;
 - (6) the Department of Transportation has proposed rules to address complaints of unfair exclusionary conduct engaged in by major air carriers against new entrant air carriers, including drastic price cuts and flooding the market with new low-fare capacity;
 - (7) unfair exclusionary conduct hurts consumers in the long run because it deprives the public of the benefits of competition and alternative carriers;
 - (8) due to mergers and alliances, there is increasing concentration within the airline industry

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

- and most major hub airports are dominated by one
 carrier;
- (9) the introduction of low-fare competition into
 certain markets has enabled more consumers to fly
 in those markets, resulting in enormous economic
 growth for those communities;
 - (10) although the deregulation of the domestic airline industry has led to lower fares for many air travelers, the promised benefits of airline deregulation have yet to be fully realized;
 - (11) the Secretary of Transportation would be aided by additional authority to promulgate and enforce standards of fair competition in the airline industry under section 41712 of title 49, United States Code;
 - (12) studies by the General Accounting Office and independent entities show that concentration in the domestic airline industry continues to increase and that, where such concentration exists, consumers pay prices for air transportation more than 20 percent higher than consumers traveling in competitive markets;
 - (13) in addition, the General Accounting Office has identified a number of issues that the Department of Transportation could address to lower bar-

1	riers to entry and increase competition in the airline
2	market, such as slot restrictions and exclusive air-
3	port gate leases;
4	(14) of the more than 3,100 domestic air car-
5	rier slots at the 4 slot-controlled airports in the
6	United States, known as "high density airports"—
7	(A) fewer than 45 slots are held collectively
8	by new entrant air carriers; and
9	(B) foreign carriers hold approximately
10	twice as many slots as new entrant air carriers;
11	(15) the Department of Transportation allowed
12	the established air carriers to retain a large portion
13	of their slots free-of-charge when the current "Buy-
14	Sell Rule" was instituted in 1985;
15	(16) access to slot-controlled airports is crucial
16	to establishing new air service in the heavily-traveled
17	eastern and midwestern markets and if carriers are
18	going to be able to increase services to markets
19	served by small hub airports and medium hub air-
20	ports, particularly in the Southeast and Midwest;
21	and
22	(17) the National Commission to Ensure a
23	Strong Competitive Airline Industry recommended
24	that the Federal Aviation Administration review the
25	rule that limits operations at high density airports

1	with the aim of either removing these artificial limits
2	or raising them to the highest practicable level con-
3	sistent with safety requirements.
4	TITLE I—PASSENGER
5	PROTECTIONS
6	SEC. 101. AIRLINE PASSENGER PROTECTION.
7	(a) In General.—Subchapter I of chapter 417 of
8	title 49, United States Code, is amended by adding at the
9	end the following:
10	"§ 41716. Air carrier passenger protection
11	"(a) Emergency Plans.—
12	"(1) IN GENERAL.—An air carrier shall ensure
13	access to necessary services and conditions, including
14	food, water, restroom facilities, and emergency medi-
15	cal services for all passengers boarded on a flight
16	segment of the air carrier.
17	"(2) Submittal of Plans.—The Secretary of
18	Transportation shall require each air carrier to sub-
19	mit to the Secretary an emergency plan containing
20	a detailed description of actions that will be taken
21	by the carrier to comply with paragraph (1).
22	"(3) Failure to submit plans.—The Sec-
23	retary shall suspend the authority of an air carrier
24	to provide air transportation if the carrier fails to
25	submit a plan in accordance with paragraph (2).

1	The suspension shall continue until the carrier sub-
2	mits the plan.
3	"(4) Regulations.—Not later than 180 days
4	after the date of enactment of this Act, the Sec-
5	retary shall issue final regulations to require plans
6	under paragraph (2).
7	"(b) Notice of Delays.—An air carrier shall pro-
8	vide to each passenger on a flight segment of the carrier
9	sufficient and accurate notice, based on information rea-
10	sonably available to the carrier, of any potential or actual
11	significant delays in the departure or arrival of the flight
12	segment. Whenever possible, such notice shall be provided
13	before the passenger boards an aircraft.
14	"(c) Excessive Departure and Arrival
15	Delay.—
16	"(1) Liability imposed.—An air carrier shall
17	be liable to each passenger on an aircraft for an ex-
18	cessive departure or arrival delay of the aircraft.
19	"(2) Amount of Liability.—
20	"(A) Delays of more than 2 but less
21	THAN 3 HOURS.—If the excessive departure or
22	arrival delay is more than 2 but less than 3
23	hours, the amount of liability under paragraph
24	(1) shall be 200 percent of the price paid by the
25	passenger for transportation by the air carrier.

1	"(B) Delays of 3 hours or more.—If
2	the excessive departure or arrival delay is 3
3	hours or more, the amount of liability under
4	paragraph (1) shall be—
5	"(i) the amount determined under
6	subparagraph (A), plus
7	"(ii) an additional 100 percent of the
8	price paid by the passenger for such trans-
9	portation multiplied by the number of
10	hours (or portion thereof) that such period
11	exceeds 3 hours.
12	"(3) Excessive departure or arrival
13	DELAY.—In paragraph (1), the term 'excessive de-
14	parture or arrival delay' means a period of time in
15	excess of 2 hours—
16	"(A) in the case of departure delay, begin-
17	ning when the door of an aircraft is closed at
18	an airport and ending when the aircraft takes
19	off from the airport or when the door of the air-
20	craft is open for deplaning of passengers at the
21	airport; and
22	"(B) in the case of arrival delay, beginning
23	upon touchdown of an aircraft at an airport
24	and ending when the door of the aircraft is
25	open for deplaning of passengers at the airport.

1	"(4) Treatment of Certain Delays.—Not-
2	withstanding paragraph (3), a departure delay in ex-
3	cess of 2 hours shall not be treated as an excessive
4	departure delay for purposes of paragraph (1) if the
5	Administrator of the Federal Aviation Administra-
6	tion determines that the departure delay was the re-
7	sult of—
8	"(A) an air traffic control directive and
9	that the carrier did not receive notification that
10	it would receive such directive prior to the
11	scheduled departure time of the flight; or
12	"(B) a mechanical problem with the air-
13	craft or other safety concern.
14	"(d) Lost Baggage.—An air carrier may not limit
15	its liability for provable direct or consequential damages
16	resulting from the disappearance of, damage to, or delay
17	in delivery of a passenger's personal property, including
18	luggage, in its custody to an amount less than \$2,500 per
19	passenger.
20	"(e) Overbooking.—An air carrier shall provide, at
21	a minimum, to a passenger who is denied boarding invol-
22	untarily from an oversold flight segment on which the pas-
23	senger has a confirmed seat—
24	"(1) alternate transportation to the passenger's
25	final destination; and

- 1 "(2) if the scheduled arrival time of the alter-
- 2 nate transportation is not within 2 hours of the pas-
- 3 senger's originally scheduled arrival time, a refund
- 4 or voucher for air transportation equal in value to
- 5 the amount paid by the passenger for the original
- 6 flight.
- 7 "(f) Flight Segment Defined.—In this section,
- 8 the term 'flight segment' means a flight segment in air
- 9 transportation.
- 10 "(g) Foreign Air Transportation.—Nothing in
- 11 this Act shall be construed to affect any treaty or other
- 12 provision of law regulating flight segments in foreign air
- 13 transportation.".
- 14 (b) Conforming Amendment.—The table of sec-
- 15 tions for such title is amended by inserting after the item
- 16 relating to section 41715 the following:
 - "41716. Air carrier passenger protection.".

17 SEC. 102. CIVIL PENALTIES.

- 18 Section 46301(a) of title 49, United States Code, is
- 19 amended—
- 20 (1) in paragraph (6) by inserting "MAXIMUM
- 21 PENALTY FOR VIOLATIONS RELATING TO AIR SERV-
- 22 ICE TERMINATION NOTICES.—" before "Notwith-
- 23 standing";
- 24 (2) by aligning paragraph (6) with paragraph
- 25 (5) of such section; and

1	(3) by adding at the end the following:
2	"(7) Maximum penalty for violations re-
3	LATING TO PASSENGER ACCESS TO NECESSARY
4	SERVICES AND CONDITIONS.—Notwithstanding para-
5	graph (1), the maximum civil penalty for violating
6	paragraph (1) or (2) of section 41716(a) shall be
7	\$10,000 instead of \$1,000.".
8	SEC. 103. PASSENGER RIGHTS PUBLICATION.
9	Not later than 180 days after the date of enactment
10	of this Act, the Secretary shall, by rule—
11	(1) issue a statement that outlines consumer
12	rights of air passengers, including each of the rights
13	specified in section 41716 of title 49, United States
14	Code, as added by section 2 of this Act; and
15	(2) requires an air carrier to provide the state-
16	ment to each passenger of the carrier, by conspicu-
17	ous written material included—
18	(A) on a safety placard given to the pas-
19	senger on board an aircraft;
20	(B) on information available to the pas-
21	senger at each ticket counter of the air carrier
22	and
23	(C) on or with the passenger's ticket.

TITLE II—AIR CARRIER 1 **COMPETITION** 2 3 SEC. 201. REDISTRIBUTION OF SLOTS BY AUCTION. (a) IN GENERAL.—Subpart III of part A of subtitle 4 VII of title 49, United States Code, is amended by adding 5 at the end the following: "CHAPTER 455—SLOT AUCTIONS "Sec. "45501. General authority to create, withdraw, and auction slots. "45502. Auction. "45503. Special rules. "45504. Definitions. 7 "§ 45501. General authority to create, withdraw, and 8 auction slots "(a) IN GENERAL.—The Secretary of Transportation 9 shall allocate slots at each slot-controlled airport for as-10 11 signment to new entrant air carriers and limited incum-12 bent carriers in accordance with this chapter. 13 "(b) APPLICATION PROCESS— 14 "(1) REQUEST FOR SLOTS.—An air carrier with 15 appropriate Federal Aviation Administration safety 16 certification and Department of Transportation eco-17 nomic certification may submit a request to the Sec-18 retary for slots at a high density airport. The appli-19 cation shall include— 20 "(A) the markets to be served; 21 "(B) the times requested;

1	"(C) information on the passenger demand
2	for the service to be provided; and
3	"(D) such additional information as the
4	Secretary may require.
5	"(2) Action on request; failure to act.—
6	Within 45 days after a request under paragraph (1)
7	is received by the Secretary, the Secretary shall—
8	"(A) approve the request for processing if
9	the Secretary believes that—
10	"(i) the applicant can operate the
11	service for a period of not less than 180
12	days; and
13	"(ii) the service will improve the com-
14	petitive environment; or
15	"(B) return the request to the applicant
16	for further information.
17	If the Secretary neither approves the request under
18	subparagraph (A) nor returns the request under
19	subparagraph (B) within the 45-day period begin-
20	ning on the date it is received, then the request is
21	deemed to have been approved on the 45th day.
22	"(c) Allocation Process.—
23	"(1) If slots are available.—If an applica-
24	tion under subsection (b) is approved for processing,

1	the Secretary first shall allocate slots within 60 min-
2	utes of the requested times if—
3	"(A) unused slots are available; or
4	"(B) slots may be awarded through the ex-
5	emption process in accordance with the Federal
6	Aviation Administration's air traffic priorities.
7	"(2) If slots are unavailable.—If an appli-
8	cation under subsection (b) is approved for process-
9	ing but the requested slots are not available for allo-
10	cation under paragraph (1), then the Secretary may
11	withdraw slots under subsection (d) for auction
12	under section 45502 or create new slots.
13	"(d) WITHDRAWAL OF SLOTS FOR AUCTION.—
14	"(1) Withdrawal of existing slot assign-
15	MENTS.—The Secretary shall withdraw, from major
16	carriers at each airport—
17	"(A) for the first auction under this sec-
18	tion, not more than 10 percent of the
19	auctionable slots assigned to such carriers at
20	that airport; and
21	"(B) for any subsequent auction under this
22	section, not more than 5 percent of the
23	auctionable slots assigned to such carriers at
24	that airport.

1	"(2) Frequency.—Auctions under this section
2	shall not be held more frequently than 24 months
3	after the date of the preceding auction.
4	"(3) Auctionable slots.—For purposes of
5	this subsection, an auctionable slot is—
6	"(A) a slot assigned to an air carrier in
7	1985 that is still assigned to that air carrier, or
8	a slot received in even exchange with another
9	air carrier for a slot assigned to that air carrier
10	in 1985; and
11	"(B) any slot other than a slot used by a
12	major carrier to provide direct service to an air-
13	port that is a small or medium hub airport.
14	"(4) Authority to withdraw slots for
15	USE INCONSISTENT WITH OBJECTIVES.—The Sec-
16	retary may withdraw an auctionable slot from a

"(4) AUTHORITY TO WITHDRAW SLOTS FOR USE INCONSISTENT WITH OBJECTIVES.—The Secretary may withdraw an auctionable slot from a major air carrier at any time if the Secretary determines in writing that the slot is being used by the carrier in a manner inconsistent with the objectives set forth in section 45502(c). Any slot so withdrawn may be reassigned by the Secretary at any subsequent auction under this section.

1 "§ 45502. Auction

1	3 40002. Auction
2	"(a) General Authority.—The Secretary of
3	Transportation shall assign a slot to a qualified applicant
4	through the use of a system of competitive bidding.
5	"(b) Uses to Which Bidding May Apply.—A slot
6	may be assigned under this subsection if the Secretary de-
7	termines that the assignment of such slot will, or is rea-
8	sonably likely to, increase competition among air carriers
9	nationally, regionally, or in the markets affected by the
10	slot assignment in accordance with section 45501(b).
11	"(c) Design of Systems of Competitive Bid-
12	DING.—In identifying slots to be withdrawn for auction
13	under section 45501(d)(1), in specifying eligibility and
14	other characteristics of such slots, and in designing the
15	methodologies for use under this subsection, the Secretary
16	shall include safeguards to protect the public interest in
17	the use of the slots and shall promote the following objec-
18	tives:
19	"(1) Increasing competition in the provision of
20	air transportation in a way that benefits the public.
21	"(2) Promoting economic opportunity and com-
22	petition and ensuring that air transportation at com-
23	petitive rates and levels of customer service is read-

ily accessible to the American people by avoiding ex-

cessive concentration of slots among major air car-

•HR 780 IH

24

1	"(3) Recovery for the public of a portion of the
2	value of the slots made available by competitive bid-
3	ding and the avoidance of unjust enrichment
4	through the methods employed to award slots.
5	"(4) Efficient and intensive use of slots.
6	"(d) BIDDER QUALIFICATION.—No air carrier (other
7	than a new entrant air carrier or a limited incumbent car-
8	rier) may participate in a system of competitive bidding
9	under this section. No license shall be granted to an appli-
10	cant selected pursuant to this section unless the Secretary
11	determines that the applicant is qualified to utilize the slot
12	or slots to be so assigned.
13	"(e) Rules of Construction.—Nothing in this
14	section, or in the use of competitive bidding, shall—
15	"(1) alter slots allocation criteria and proce-
16	dures established by the other provisions of this sub-
17	title;
18	"(2) diminish the authority of the Secretary
19	under the other provisions of this subtitle to regulate
20	or reclaim slots;
21	"(3) be construed to convey any rights, includ-
22	ing any expectation of renewal of a slot assignment,
23	that differ from the rights that apply to other slots
24	at the same airport that were not issued pursuant
25	to this section; or

1	"(4) be construed to prohibit the Secretary
2	from issuing additional slots.
3	"(f) Consideration of Revenues in Public In-
4	TEREST DETERMINATIONS.—
5	"(1) Consideration prohibited.—In making
6	a decision to assign slots pursuant to this section,
7	and in prescribing regulations pursuant to this sec-
8	tion, the Secretary may not base a finding of public
9	interest, convenience, and necessity on the expecta-
10	tion of Federal revenues from the use of a system
11	of competitive bidding under this section.
12	"(2) Consideration Limited.—In prescribing
13	regulations pursuant to this section, the Secretary
14	may not base a finding of public interest, conven-
15	ience, and necessity solely or predominantly on the
16	expectation of Federal revenues from the use of a
17	system of competitive bidding under this section.
18	"(3) Consideration of Demand for
19	SLOTS.—Nothing in this subsection shall be con-
20	strued to prevent the Secretary from considering
21	consumer demand for slots-based services.
22	"(g) Treatment of Revenues.—
23	"(1) General rule.—Except as provided in
24	paragraph (2), all proceeds from the use of a com-

petitive bidding system under this subsection shall

be deposited in the Airport and Airway Trust Fund
established under section 9502 of the Internal Revenue Code of 1986.

- "(2) Deposit and use of auction escrow accounts.—Any deposits the Secretary may require for the qualification of any person to bid in a system of competitive bidding pursuant to this subsection shall be deposited in an interest bearing account at a financial institution designated for purposes of this subsection by the Secretary (after consultation with the Secretary of the Treasury). Within 45 days following the conclusion of the competitive bidding—
 - "(A) the deposits of successful bidders shall be paid to the Treasury;
 - "(B) the deposits of unsuccessful bidders shall be returned to such bidders; and
 - "(C) the interest accrued to the account shall be returned to each successful and unsuccessful bidder in the ratio that the amount deposited by the bidder bears to the total amount deposited by all bidders, except that before returning such amounts the Secretary shall deduct a sum equal to the administrative expenses incurred by the Secretary in conducting the

1	auction and shall transfer such sum to the Air-
2	port and Airway Trust Fund.
3	"(h) EVALUATION.—Not later than 180 days after
4	the initiation of competitive bidding under this section, the
5	Secretary shall conduct a public inquiry and submit to the
6	Congress a report—
7	"(1) containing a statement of the revenues ob-
8	tained, and a projection of the future revenues, from
9	the use of competitive bidding systems under this
10	section;
11	"(2) describing the methodologies established
12	by the Secretary pursuant to subsections (c) and
13	(d);
14	"(3) comparing the relative advantages and dis-
15	advantages of such methodologies in terms of attain-
16	ing the objectives described in such subsections; and
17	"(4) recommending any statutory changes that
18	are needed to improve the competitive bidding proc-
19	ess.
20	"§ 45503. Special rules
21	"(a) Resale or Reversion of Purchased
22	SLOTS.—
23	"(1) Resale.—A slot assigned by competitive
24	bidding under section 45502 may be—

1	"(A) sold by the air carrier to which it was
2	assigned only to a new entrant air carrier or
3	limited incumbent carrier within 24 months of
4	the slot acquisition; or
5	"(B) leased to any new entrant air carrier
6	or limited incumbent carrier.
7	"(2) Reversion.—A slot assigned by competi-
8	tive bidding under section 45502 that is lost by the
9	air carrier to which it was assigned under section
10	93.227 of title 14 of the Code of Federal Regula-
11	tions shall be returned to the Federal Aviation Ad-
12	ministration.
13	"(b) OTHER EXISTING SLOTS.—
14	"(1) Expiration.—Any slot not withdrawn for
15	assignment under this chapter shall continue in ef-
16	fect until the earlier of—
17	"(A) the date on which it is subsequently
18	withdrawn for such assignment; or
19	"(B) the date on which it expires or is
20	withdrawn according to the terms of its assign-
21	ment.
22	"(2) Future revenues.—Any amount paid
23	for assignment or use of an expired slot shall be
24	treated in accordance with the provisions of section
25	45502(h) as if received under that section.

1 "§ **45504. Definitions**

- 2 "In this chapter, the following definitions apply:
- 3 "(1) High density airport.—The term 'high
- 4 density airport' has the meaning given it by section
- 5 41714(h)(2).
- 6 "(2) New entrant air carrier; limited in-7 CUMBENT CARRIER.—The terms 'new entrant air 8 carrier' and 'limited incumbent carrier' have the 9 meaning given such terms by section 93.213 of title 10 14, Code of Federal Regulations, except that the 11 term does not include an air carrier at a high den-12 sity airport that has a substantial marketing ar-13 rangement, as determined by the Secretary, with an-14 other air carrier holding more than 10 percent of the 15 slots at the airport or an air carrier that is owned
 - "(3) Major carrier.—The term 'major carrier' means an air carrier to which part 121 of such title applies.

or controlled, in whole or in part, by such a carrier.

- "(4) Medium hub airport hub airport means an airport that each year has at least 0.25 percent, but less than 1.00 percent, of the total annual boardings in the United States.
- 24 "(5) SLOT.—The term 'slot' has the meaning 25 given that term by section 41714(h)(4).

16

17

18

19

20

21

22

1	"(6) Small hub airport.—The term 'small
2	hub airport' has the meaning given that term by sec-
3	tion 41731(a)(5).".
4	(b) CLERICAL AMENDMENT.—The analysis for such
5	subtitle is amended by inserting after the item relating
6	to chapter 453 the following:
	"455. SLOT AUCTIONS
7	SEC. 202. PENALTIES FOR UNFAIR METHODS OF COMPETI-
8	TION.
9	Section 46301(a) of title 49, United States Code, as
10	amended by section 102 of this Act, is amended by adding
11	at the end the following:
12	"(8) Maximum penalty for engaging in un-
13	FAIR METHODS OF COMPETITION.—Notwithstanding
14	section 46301(a)(1), the maximum civil penalty for
15	violating section 41712 by engaging, with respect to
16	air transportation on any route, in an unfair method
17	of competition, as defined by regulation issued under
18	Docket Number OST-98-3713 or any other regula-
19	tion issued by the Department of Transportation,
20	shall be \$10,000.".
21	SEC. 203. DISCLOSURE OF ROUTE COMPETITION AND CON-
22	SUMER VALUE INFORMATION.
23	(a) Reports Ranking Air Carrier Routes by Av-
24	ERAGE COST TO PASSENGERS.—

- 1 (1) IN GENERAL.—The Secretary shall submit
 2 to Congress, and make available to the public, a
 3 quarterly report containing a ranking of the 10 do4 mestic routes with the highest average cost to the
 5 passenger and the 10 domestic routes with the low6 est average cost to the passenger. The report shall
 7 identify the airlines that operate on each of those
 8 routes.
- 9 (2) REQUIREMENTS.—In developing reports 10 under this subsection, the Secretary shall consider 11 such factors and criteria as the Secretary considers 12 appropriate.
- 13 (b) Reports Ranking Large Hub Airports by
- 14 Market Concentration.—The Secretary shall submit
- 15 to Congress, and make available to the public, a quarterly
- 16 report ranking the large hub airports by market con-
- 17 centration using the measure known as the Herfindahl-
- 18 Hirschmann Index and identifying the market share of
- 19 each airline operating at each of those airports.
- 20 (c) Deadline.—The Secretary shall begin submit-
- 21 ting reports under this section not later than 180 days
- 22 after the date of enactment of this Act.
- 23 SEC. 204. FACILITIES ACCESS.
- 24 (a) Study.—The Secretary of Transportation shall
- 25 conduct a study on the ability of and proposals for new

- 1 entrant carriers, and carriers with less than 5 percent of
- 2 the departures at a major hub airport, to obtain perma-
- 3 nent gates and other facilities at the airport on terms sub-
- 4 stantially equivalent to the terms provided to incumbent
- 5 carriers at the airport.
- 6 (b) Report.—Not later than 1 year after the date
- 7 of enactment of this Act, the Secretary shall transmit to
- 8 Congress a report containing the results of the study con-
- 9 ducted under subsection (a), including an assessment of
- 10 any impact of proposals referred to in subsection (a) on
- 11 State and local units of government.

 \bigcirc