106TH CONGRESS 1ST SESSION

H. R. 2758

To amend title I of the Employee Retirement Income Security Act to establish new procedures and access to courts for grievances arising under group health plans.

IN THE HOUSE OF REPRESENTATIVES

August 5, 1999

Mr. HILLEARY (for himself and Mrs. EMERSON) introduced the following bill; which was referred to the Committee on Education and the Workforce

A BILL

To amend title I of the Employee Retirement Income Security Act to establish new procedures and access to courts for grievances arising under group health plans.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Common Ground
- 5 Healthcare Security Act of 1999".
- 6 SEC. 2. SPECIAL RULES FOR GROUP HEALTH PLANS.
- 7 (a) In General.—Section 503 of the Employee Re-
- 8 tirement Income Security Act of 1974 (29 U.S.C. 1133)
- 9 is amended—

1	(1) by inserting "(a) In General.—" after
2	"Sec. 503.";
3	(2) by inserting "(other than a group health
4	plan)" after "employee benefit plan"; and
5	(3) by adding at the end the following new sub-
6	section:
7	"(b) Special Rules for Group Health Plans.—
8	"(1) Coverage determinations.—Every
9	group health plan shall—
10	"(A) provide adequate notice in writing in
11	accordance with this subsection to any partici-
12	pant or beneficiary of any adverse coverage de-
13	cision with respect to benefits of such partici-
14	pant or beneficiary under the plan, setting forth
15	the specific reasons for such coverage decision
16	and any rights of review provided under the
17	plan, written in a manner calculated to be un-
18	derstood by the participant;
19	"(B) provide such notice in writing also to
20	any treating medical care provider of such par-
21	ticipant or beneficiary, if such provider has
22	claimed reimbursement for any item or service
23	involved in such coverage decision, or if a claim
24	submitted by the provider initiated the pro-
25	ceedings leading to such decision;

1	"(C) afford a reasonable opportunity to
2	any participant or beneficiary who is in receipt
3	of the notice of such adverse coverage decision,
4	and who files a written request for review of the
5	initial coverage decision within 180 days after
6	receipt of the notice of the initial decision, for
7	a full and fair de novo review of the decision by
8	an appropriate named fiduciary who did not
9	make the initial decision; and
10	"(D) meet the additional requirements of
11	this subsection.
12	"(2) Time limits for making initial cov-
13	ERAGE DECISIONS FOR BENEFITS AND COMPLETING
14	INTERNAL APPEALS.—
15	"(A) TIME LIMITS FOR DECIDING RE-
16	QUESTS FOR BENEFIT PAYMENTS, REQUESTS
17	FOR ADVANCE DETERMINATION OF COVERAGE,
18	AND REQUESTS FOR REQUIRED DETERMINA-
19	TION OF MEDICAL NECESSITY.—Except as pro-
20	vided in subparagraph (B)—
21	"(i) Initial decisions.—If a request
22	for benefit payments, a request for advance
23	determination of coverage, or a request for
24	required determination of medical necessity
25	is submitted to a group health plan in such

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reasonable form as may be required under the plan, the plan shall issue in writing an initial coverage decision on the request before the end of the initial decision period under paragraph (10)(I) following the filing completion date.

> "(ii) Internal reviews of initial DENIALS.—Upon the written request of a participant or beneficiary for review of an initial adverse coverage decision under clause (i), a review by an appropriate named fiduciary (subject to paragraph (3)) of the initial coverage decision shall be completed, including issuance by the plan of a written decision affirming, reversing, or modifying the initial coverage decision, setting forth the grounds for such decision, before the end of the internal review period following the review filing date. Such decision shall be treated as the final decision of the plan, subject to any applicable reconsideration under paragraph (4).

"(B) Time limits for making coverage decisions relating to emergency medical

1	CARE	AND	FOR	COMPLETING	INTERNAL	AP-
2	PEALS	s.—				

"(i) Initial decisions.—In cases involving emergency medical care, a group health plan shall issue in writing an initial coverage decision on any request for expedited advance determination of coverage or for expedited required determination of medical necessity submitted, in such reasonable form as may be required under the plan, before the end of the emergency decision period under paragraph (10)(K) following the filing completion date.

"(ii) Internal reviews of initial denical care, upon the written request of a participant or beneficiary for review of an initial adverse coverage decision under clause (i), a review by an appropriate named fiduciary (subject to paragraph (3)) of the initial coverage decision shall be completed, including issuance by the plan of a written decision affirming, reversing, or modifying the initial coverage decision, setting forth the grounds for the decision,

before the end of the emergency decision period under paragraph (10)(K) following the review filing date. Such decision shall be treated as the final decision of the plan, subject to any applicable reconsideration under paragraph (4).

- "(C) CONTINUED APPLICABILITY OF SHORTER TIME LIMITS UNDER PLAN.—Nothing in this paragraph shall be construed to exempt any group health plan from the terms of such plan relating to timeliness of decisionmaking thereunder to the extent that such terms require time limits of shorter duration that those provided under this paragraph.
- "(3) Physicians must review initial coverage decisions involving medical appropriateness or necessity or experimental treatment.—
 - "(A) IN GENERAL.—If an initial coverage decision under paragraph (2)(A)(i) or (2)(B)(i) is based on a determination that provision of a particular item or service is excluded from coverage under the terms of the plan because the provision of such item or service does not meet the plan's requirements for medical appro-

1	priateness or necessity or would constitute ex-
2	perimental treatment or technology, the review
3	under paragraph (2)(A)(ii) or (2)(B)(ii), to the
4	extent that it relates to medical appropriateness
5	or necessity or to experimental treatment or
6	technology, shall be conducted by a qualified
7	physician who is selected to serve as an appro-
8	priate named fiduciary under the plan and who
9	did not make the initial denial.
10	"(B) Qualified physician.—For pur-
11	poses of subparagraph (A), the term 'qualified
12	physician' means a physician who—
13	"(i) is licensed, accredited, or cer-
14	tified, under the State law of the State in
15	which the review occurs, to provide the
16	particular item or service referred to in
17	subparagraph (A),
18	"(ii) is professionally accountable for
19	the decision referred to in subparagraph
20	(A) to the applicable licensing authority of
21	such physician, and
22	"(iii) is, in the course of making such
23	decision, operating within the scope of such
24	licensure, accreditation, or certification.

1	"(4) Elective external review by inde-
2	PENDENT MEDICAL EXPERT AND RECONSIDERATION
3	OF INITIAL REVIEW DECISION.—
4	"(A) In general.—The requirements of
5	subparagraphs (B), (C) and (D) shall apply—
6	"(i) in the case of any adverse cov-
7	erage decision which is not reversed upon
8	a review conducted pursuant to paragraph
9	(1)(C) (including any review pursuant to
10	paragraph (2)(A)(ii) or (2)(B)(ii)), and
11	"(ii) in the case of any failure to time-
12	ly issue a coverage decision upon internal
13	review under paragraph (2)(A)(ii) or
14	(2)(B)(ii) which is deemed under para-
15	graph (8) to be a denial of the request for
16	such decision (thereby failing to constitute
17	a coverage decision for which specific rea-
18	sons have been set forth as required under
19	paragraph $(1)(A)$).
20	"(B) Limits on allowable advance
21	PAYMENTS BY PLAN ENROLLEE EXECUTING EX-
22	TERNAL APPEAL.—The review under this para-
23	graph in connection with an adverse coverage
24	decision shall be available subject to any re-
25	quirement of the plan (unless waived by the

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plan for financial or other reasons) for payment in advance to the plan by the participant or beneficiary seeking review of an amount not to exceed the greater of—

> "(i) the lesser of \$100 or 10 percent of the cost of the medical care involved in the decision; or

> > "(ii) \$25,

with each such dollar amount subject to compounded annual adjustments in the same manner and to the same extent as apply under section 215(i) of the Social Security Act, except that, for any calendar year, such amount as so adjusted shall be deemed, solely for such calendar year, to be equal to such amount rounded to the nearest \$10. No such payment may be required in the case of any participant or beneficiary whose enrollment under the plan is paid for, in whole or in part, under a State plan under title XIX or XXI of the Social Security Act. Any such advance payment shall be reimbursed to the participant or beneficiary if a recommendation is reported under subparagraph (C)(iv) to reverse or modify the coverage decision.

"(C) RECONSIDERATION OF INITIAL REVIEW DECISION.—In any case in which a participant or beneficiary who has received an adverse decision of the plan upon initial review of
the coverage decision and who has not commenced review of the initial coverage decision
under section 502 makes a request in writing,
within 30 days after the date of the receipt of
such review decision, for reconsideration of such
review decision, the terms of the plan shall provide for a procedure for such reconsideration
under which—

"(i) one or more independent medical

"(i) one or more independent medical experts will be selected in accordance with subparagraph (F) to review the coverage decision described in subparagraph (A) to determine whether benefit determinations in accordance with such decision would meet the requirements for medical appropriateness or necessity or would constitute experimental treatment or technology;

"(ii) one or more independent experts in contract interpretation will be selected in accordance with subparagraph (G) to review the coverage decision described in

1	subparagraph (A), with respect to matters
2	not described in clause (i), to determine
3	whether such decision was in accordance
4	with the terms of the plan and this title;
5	"(iii) the record for review—
6	"(I) will be presented to such ex-
7	perts and maintained in such a man-
8	ner which will ensure confidentiality
9	of such record,
10	"(II) will include a specification
11	of the terms of the plan and other cri-
12	teria serving as the basis for the ini-
13	tial review decision,
14	"(III) will include all relevant
15	medical records, and
16	"(IV) will include such other doc-
17	umentary evidence as may be sub-
18	mitted by the participant or bene-
19	ficiary requesting review; and
20	"(iv) each expert will report in writing
21	to the plan the expert's decision, based on
22	the determination made under clause (i) or
23	(ii) as to whether such coverage decision
24	should be affirmed, modified, or reversed,

1	setting forth the grounds (including the
2	clinical basis) for the recommendation.
3	"(D) Time limits for reconsider-
4	ATION.—Any review under this paragraph shall
5	be completed before the end of the reconsider-
6	ation period (as defined in paragraph (10)(M))
7	following the review filing date in connection
8	with such review.
9	"(E) Final decision.—The decision of
10	the experts reported pursuant to subparagraph
11	(C)(iv) in any case on a matter considered
12	under clause (i) or (ii) of subparagraph (C) af-
13	firming, reversing, or modifying the initial re-
14	view decision of the plan regarding such matter
15	shall be the final decision of the plan regarding
16	such matter in such case.
17	"(F) Independent medical experts.—
18	"(i) In general.—For purposes of
19	this paragraph, the term 'independent
20	medical expert' means, in connection with
21	any coverage decision by a group health
22	plan, a professional—
23	"(I) who is a physician or, if ap-
24	propriate, another medical profes-
25	sional;

"(II) who has appropriate c	re-
dentials and has attained recognize	zed
expertise in the applicable media	cal
4 field;	
"(III) who was not involved	in
the initial decision or any earlier	re-
view thereof; and	
"(IV) who is selected in according	rd-
ance with clause (ii) and meets the	re-
quirements of subparagraph (H).	
"(ii) Selection of medical b	EX-
2 PERTS.—An independent medical expert	is
selected in accordance with this clause if	<u>-</u>
4 "(I) the expert is selected by	an
intermediary which itself meets the	re-
quirements of subparagraph (H),	by
means of a method which ensures the	nat
the identity of the expert is not d	lis-
closed to the plan, any health inst	ur-
ance issuer offering health insurar	ice
coverage to the aggrieved participa	ant
or beneficiary in connection with t	the
plan, and the aggrieved participant	or
beneficiary under the plan, and t	the
identities of the plan, the issuer, a	nd

1	the aggrieved participant or bene-
2	ficiary are not disclosed to the expert;
3	"(II) the expert is selected, by an
4	appropriately credentialed panel of
5	physicians meeting the requirements
6	of subparagraph (H) established by a
7	fully accredited teaching hospital
8	meeting such requirements;
9	"(III) the expert is selected by an
10	organization described in section
11	1152(1)(A) of the Social Security Act
12	which meets the requirements of sub-
13	paragraph (H);
14	"(IV) the expert is selected by an
15	external review organization which
16	meets the requirements of subpara-
17	graph (H) and is accredited by a pri-
18	vate standard-setting organization
19	meeting such requirements and recog-
20	nized as such by the Secretary; or
21	"(V) the expert is selected, by an
22	intermediary or otherwise, in a man-
23	ner that is, under regulations issued
24	pursuant to negotiated rulemaking,

1	sufficient to ensure the expert's inde-
2	pendence,
3	and the method of selection is devised to
4	reasonably ensure that the expert selected
5	meets the independence requirements of
6	subparagraph (H).
7	"(G) Independent experts on con-
8	TRACT INTERPRETATION.—
9	"(i) In general.—For purposes of
10	this paragraph, the term 'independent ex-
11	pert on contract interpretation' means, in
12	connection with any coverage decision by a
13	group health plan, a professional—
14	"(I) who has demonstrated ex-
15	pertise in making contractual benefit
16	entitlement determinations;
17	"(II) who is fully credentialed in
18	the relevant area of expertise regard-
19	ing the matter or matters at issue;
20	"(III) who was not involved in
21	the initial decision or any earlier re-
22	view thereof; and
23	"(IV) who is selected in accord-
24	ance with clause (ii) and meets the re-
25	quirements of subparagraph (H).

1	"(ii) Selection of experts.—An
2	independent expert on contract interpreta-
3	tion is selected in accordance with this
4	clause if—
5	"(I) the expert is selected by an
6	intermediary which itself meets the re-
7	quirements of subparagraph (H), by
8	means of a method which ensures that
9	the identity of the expert is not dis-
10	closed to the plan, any health insur-
11	ance issuer offering health insurance
12	coverage to the aggrieved participant
13	or beneficiary in connection with the
14	plan, and the aggrieved participant or
15	beneficiary under the plan, and the
16	identities of the plan, the issuer, and
17	the aggrieved participant or bene-
18	ficiary are not disclosed to the expert;
19	"(II) the expert is selected, by an
20	appropriately credentialed panel of ex-
21	perts in contract interpretation meet-
22	ing the requirements of subparagraph
23	(H);
24	"(III) the expert is selected by an
25	organization described in section

1	1152(1)(A) of the Social Security Act
2	which meets the requirements of sub-
3	paragraph (H);
4	"(IV) the expert is selected by an
5	external review organization which
6	meets the requirements of subpara-
7	graph (H) and is accredited by a pri-
8	vate standard-setting organization
9	meeting such requirements and recog-
10	nized as such by the Secretary; or
11	"(V) the expert is selected, by an
12	intermediary or otherwise, in a man-
13	ner that is, under regulations issued
14	pursuant to negotiated rulemaking,
15	sufficient to ensure the expert's inde-
16	pendence,
17	and the method of selection is devised to
18	reasonably ensure that the expert selected
19	meets the independence requirements of
20	subparagraph (H).
21	"(H) Independence requirements.—
22	Any independent expert in contract interpreta-
23	tion, any independent medical expert, or any
24	other entity described in subparagraph (F)(ii)

1	or (G)(ii) meets the independence requirements
2	of this subparagraph if—
3	"(i) the expert or entity is not affili-
4	ated with any related party;
5	"(ii) any compensation received by
6	such expert or entity in connection with
7	the external review is reasonable and not
8	contingent on any decision rendered by the
9	expert or entity;
10	"(iii) under the terms of the plan and
11	any health insurance coverage offered in
12	connection with the plan, the plan and the
13	issuer (if any) have no recourse against the
14	expert or entity in connection with the ex-
15	ternal review; and
16	"(iv) the expert or entity does not oth-
17	erwise have a conflict of interest with a re-
18	lated party as determined under any regu-
19	lations which the Secretary may prescribe.
20	For purposes of clause (i), the term 'affiliated'
21	means, in connection with any entity, having a
22	familial, financial, or professional relationship
23	with, or interest in, such entity, disregarding
24	any compensation received in connection with

1	services performed as a reviewing entity under
2	this paragraph.
3	"(I) RELATED PARTY.—For purposes of
4	subparagraphs (F)(ii)(I) and (G)(ii)(I), the
5	term 'related party' means—
6	"(i) the plan or any health insurance
7	issuer offering health insurance coverage in
8	connection with the plan (or any officer,
9	director, or management employee of such
10	plan or issuer);
11	"(ii) the physician or other medical
12	care provider that provided the medical
13	care involved in the coverage decision;
14	"(iii) the institution at which the med-
15	ical care involved in the coverage decision
16	is provided;
17	"(iv) the manufacturer of any drug or
18	other item that was included in the med-
19	ical care involved in the coverage decision;
20	or
21	"(v) any other party determined
22	under any regulations which the Secretary
23	may prescribe to have a substantial inter-
24	est in the coverage decision.

1	"(5) Permitted alternatives to required
2	INTERNAL REVIEW.—
3	"(A) In general.—A group health plan
4	shall not be treated as failing to meet the re-
5	quirements under paragraphs (2)(A)(ii) and
6	(2)(B)(ii) relating to review of initial coverage
7	decisions for benefits, if—
8	"(i) in lieu of the procedures relating
9	to review under paragraphs (2)(A)(ii) and
10	(2)(B)(ii) and in accordance with such reg-
11	ulations (if any) as may be prescribed by
12	the Secretary—
13	"(I) the aggrieved participant or
14	beneficiary elects in the request for
15	the review an alternative dispute reso-
16	lution procedure which is available
17	under the plan with respect to simi-
18	larly situated participants and bene-
19	ficiaries; or
20	"(II) in the case of any such plan
21	or portion thereof which is established
22	and maintained pursuant to a bona
23	fide collective bargaining agreement,
24	the plan provides for a procedure by
25	which such disputes are resolved by

1	means of any alternative dispute reso-
2	lution procedure;
3	"(ii) the time limits not exceeding the
4	time limits otherwise applicable under
5	paragraphs (2)(A)(ii) and (2)(B)(ii) are in-
6	corporated in such alternative dispute reso-
7	lution procedure;
8	"(iii) any applicable requirement for
9	review by a physician under paragraph (3),
10	unless waived by the participant or bene-
11	ficiary (in a manner consistent with such
12	regulations as the Secretary may prescribe
13	to ensure equitable procedures), is incor-
14	porated in such alternative dispute resolu-
15	tion procedure; and
16	"(iv) the plan meets the additional re-
17	quirements of subparagraph (B).
18	In any case in which a procedure described in
19	subclause (I) or (II) of clause (i) is utilized and
20	an alternative dispute resolution procedure is
21	voluntarily elected by the aggrieved participant
22	or beneficiary, the plan may require or allow (in
23	a manner consistent with such regulations as
24	the Secretary may prescribe to ensure equitable
25	procedures) the aggrieved participant or bene-

ficiary to waive review of the coverage decision under paragraph (3), to waive further review of the coverage decision under paragraph (4) or section 502, and to elect an alternative means of external review (other than review under paragraph (4)).

- "(B) ADDITIONAL REQUIREMENTS.—The requirements of this subparagraph are met if the means of resolution of dispute allow for adequate presentation by the aggrieved participant or beneficiary of scientific and medical evidence supporting the position of such participant or beneficiary.
- "(6) Permitted alternatives to required external review.—A group health plan shall not be treated as failing to meet the requirements of this subsection in connection with review of coverage decisions under paragraph (4) if the aggrieved participant or beneficiary elects to utilize a procedure in connection with such review which is made generally available under the plan (in a manner consistent with such regulations as the Secretary may prescribe to ensure equitable procedures) under which—
- "(A) the plan agrees in advance of the recommendations of the experts under paragraph

1 (4)(C)(iii) to render a final decision in accord-2 ance with such recommendations; and

> "(B) the participant or beneficiary waives in advance any right to review of the final decision under section 502.

"(7) SPECIAL RULE FOR ACCESS TO SPECIALTY CARE.— In the case of a request for advance determination of coverage consisting of a request by a physician for a determination of coverage of the services of a specialist with respect to any condition, if coverage of the services of such specialist for such condition is otherwise provided under the plan, the initial coverage decision referred to in subparagraph (A)(i) or (B)(i) of paragraph (2) shall be issued within the specialty decision period. For purposes of this paragraph, the term 'specialist' means, with respect to a condition, a physician who has a high level of expertise through appropriate training and experience (including, in the case of a child, appropriate pediatric expertise) to treat the condition.

"(8) EFFECT ON PLAN OF FAILURE TO COMPLY WITH TIME LIMITS FOR DECISIONMAKING.— In any case in which a group health plan fails to take reasonable care to ensure that the decision by the plan, on a written request of a participant or beneficiary

1	made under paragraph (2) or (4), for a reversal or
2	modification of an earlier decision of the plan, is
3	issued to the participant or beneficiary as required
4	under such paragraph before the end of the applica-
5	ble period specified in such paragraph, for purposes
6	of further review under this subsection or section
7	502—
8	"(A) the request shall be deemed to have
9	been denied by the plan, resulting in exhaustion
10	of any review required as a prerequisite for
11	such further review, and
12	"(B) the position of the participant or ben-
13	eficiary serving as the basis for the request for
14	review shall be deemed consistent with the
15	terms of the plan, except to the extent that the
16	plan proves in the course of such further review
17	that such position is not consistent with the
18	terms of the plan or this title.
19	"(9) Group Health Plan Defined.—For
20	purposes of this section—
21	"(A) IN GENERAL.—The term 'group
22	health plan' shall have the meaning provided in
23	section 733(a).

(((3))

1	"(B) Treatment of Partnerships.—
2	The provisions of paragraphs (1), (2), and (3)
3	of section 732(d) shall apply.
4	"(10) Other definitions.—For purposes of

- "(10) Other definitions.—For purposes of this subsection—
 - "(A) REQUEST FOR BENEFIT PAY-MENTS.—The term 'request for benefit payments' means a request, for payment of benefits by a group health plan for medical care, which is made by or on behalf of a participant or beneficiary after such medical care has been provided.

"(B) REQUIRED DETERMINATION OF MEDICAL APPROPRIATENESS OR NECESSITY.—The
term 'required determination of medical appropriateness or necessity' means a determination
required under a group health plan solely that
proposed medical care meets, under the facts
and circumstances at the time of the determination, the requirements for medical appropriateness or necessity (which may be subject to exceptions under the plan for fraud or misrepresentation) as determined, in the case of an initial coverage decision, by the qualified physician
(as defined in paragraph (3)(B)) or, in the case

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of an elective external review, by the independent medical expert (as defined in paragraph (4)(F)), irrespective of whether the proposed medical care otherwise meets other terms and conditions of coverage, but only if such determination does not constitute an advance determination of coverage (as defined in subparagraph (C)).

"(C) ADVANCE DETERMINATION OF COV-ERAGE.—The term 'advance determination of coverage' means a determination under a group health plan that proposed medical care meets, under the facts and circumstances at the time of the determination, the plan's terms and conditions of coverage (which may be subject to exceptions under the plan for fraud or misrepresentation).

"(D) REQUEST FOR ADVANCE DETERMINA-TION OF COVERAGE.—The term 'request for advance determination of coverage' means a request for an advance determination of coverage of medical care which is made by or on behalf of a participant or beneficiary before such medical care is provided.

- "(E) REQUEST FOR EXPEDITED ADVANCE
 DETERMINATION OF COVERAGE.—The term 'request for expedited advance determination of
 coverage' means a request for advance determination of coverage, in any case in which the
 proposed medical care constitutes emergency
 medical care.
 - "(F) REQUEST FOR REQUIRED DETER-MINATION OF MEDICAL APPROPRIATENESS OR NECESSITY.—The term 'request for required determination of medical appropriateness or necessity' means a request for a required determination of medical appropriateness or necessity for medical care which is made by or on behalf of a participant or beneficiary before the medical care is provided.
 - "(G) REQUEST FOR EXPEDITED REQUIRED DETERMINATION OF MEDICAL APPROPRIATENESS OR NECESSITY.—The term 'request for expedited required determination of medical appropriateness or necessity' means a request for required determination of medical appropriateness or necessity in any case in which the proposed medical care constitutes emergency medical care.

1	"(H) EMERGENCY MEDICAL CARE.—The
2	term 'emergency medical care' means medical
3	care in any case in which a certification has
4	been made in writing by an appropriate physi-
5	cian (as provided in regulations which shall be
6	prescribed by the Secretary)—
7	"(i) that failure to immediately pro-
8	vide the care to the participant or bene-
9	ficiary could reasonably be expected to re-
10	sult in—
11	"(I) placing the health of such
12	participant or beneficiary (or, with re-
13	spect to such a participant or bene-
14	ficiary who is a pregnant woman, the
15	health of the woman or her unborn
16	child) in serious jeopardy;
17	"(II) serious impairment to bod-
18	ily functions; or
19	"(III) serious dysfunction of any
20	bodily organ or part; or
21	"(ii) that immediate provision of the
22	care is necessary because the participant
23	or beneficiary has made or is at serious
24	risk of making an attempt to harm himself
25	or herself or another individual.

	<u> </u>
1	"(I) INITIAL DECISION PERIOD.—The term
2	'initial decision period' means a period of 14
3	days, or such longer period as may be pre-
4	scribed in regulations of the Secretary.
5	"(J) Internal review period.—The
6	term 'internal review period' means a period of
7	14 days, or such longer period as may be pre-
8	scribed in regulations of the Secretary.
9	"(K) Emergency decision period.—
10	The term 'emergency decision period' means a
11	period of 72 hours, or such longer period as
12	may be prescribed in regulations of the Sec-
13	retary.
14	"(L) Specialty decision period.—The
15	term 'specialty decision period' means a period
16	of 72 hours, or such longer period as may be
17	prescribed in regulations of the Secretary.
18	"(M) RECONSIDERATION PERIOD.—The
19	term 'reconsideration period' means a period of
20	14 days, or such longer period as may be pre-
21	scribed in regulations of the Secretary, except
22	that, in the case of a decision involving emer-
23	gency medical care, such term means the emer-

gency decision period.

- "(N) FILING COMPLETION DATE.—The term 'filing completion date' means, in connection with a group health plan, the date as of which the plan is in receipt of all information reasonably required (in writing or in such other reasonable form as may be specified by the plan) to make an initial coverage decision.
 - "(O) Review filing date' means, in connection with a group health plan, the date as of which the appropriate named fiduciary (or the expert or experts selected in the case of a review under paragraph (4)) is in receipt of all information reasonably required (in writing or in such other reasonable form as may be specified by the plan) to make a decision to affirm, modify, or reverse a coverage decision.
 - "(P) MEDICAL CARE.—The term 'medical care' has the meaning provided such term by section 733(a)(2).
 - "(Q) HEALTH INSURANCE COVERAGE.—
 The term 'health insurance coverage' has the meaning provided such term by section 733(b)(1).

1 "(R) HEALTH INSURANCE ISSUER.—The 2 term 'health insurance issuer' has the meaning 3 provided such term by section 733(b)(2).

"(S) Written or in writing.—

"(i) IN GENERAL.—A request or decision shall be deemed to be 'written' or 'in writing' if such request or decision is presented in a generally recognized printable or electronic format. The Secretary may by regulation provide for presentation of information otherwise required to be in written form in such other forms as may be appropriate under the circumstances.

"(ii) Medical appropriateness or Experimental treatment determination.—For purposes of this subparagraph, in the case of a request for advance determination of coverage, a request for expedited advance determination of coverage, a request for required determination of medical appropriateness or necessity, or a request for expedited required determination of medical appropriateness or necessity, if the decision on such request is conveyed to the provider of medical care or to

the participant or beneficiary by means of telephonic or other electronic communications, such decision shall be treated as a written decision.

"(11) Determinations consistent with the terms of the plan.—Nothing in this subsection shall be construed as permitting, in the case of any group health plan, a determination by any independent expert in contract interpretation, any independent medical expert, or any other person that such plan is required to provide an item or service which is not covered under the terms of such plan. Determinations under this subsection of whether an item or service is covered under the terms of a group health plan shall be made solely by a professional who has demonstrated expertise in making contractual benefit entitlement determinations and who is fully credentialed in the relevant area of expertise regarding the matter or matters at issue."

- (b) Expedited Federal Court Review.—
- 21 (1) IN GENERAL.—Section 502 of such Act (29
 22 U.S.C. 1132) is amended—
- 23 (A) in subsection (a)(8), by striking "or" 24 at the end;

1	(B) in subsection (a)(9), by striking the
2	period and inserting "; or";
3	(C) by adding at the end of subsection (a)
4	the following new paragraph:
5	"(10) by a participant or beneficiary for appropriate
6	relief under subsection (b)(4)."; and
7	(D) by adding at the end of subsection (b) the
8	following new paragraph:
9	"(4) In any case in which exhaustion of administra-
10	tive remedies in accordance with paragraph (2)(A)(ii) or
11	(2)(B)(ii) of section 503(b) otherwise necessary for an ac-
12	tion for relief under paragraph (1)(B) or (3) of subsection
13	(a) has not been obtained and it is demonstrated to the
14	court by means of certification by an appropriate physi-
15	cian that such exhaustion is not reasonably attainable
16	under the facts and circumstances without undue risk of
17	irreparable harm to the health of the participant or bene-
18	ficiary, a civil action may be brought by a participant or
19	beneficiary to obtain appropriate equitable relief. Any de-
20	terminations made under paragraph (2)(A)(ii) or
21	(2)(B)(ii) of section 503(b) made while an action under
22	this paragraph is pending shall be given due consideration
23	by the court in any such action.".

1	(2) Concurrent Jurisdiction.—Section
2	502(e)(1) of such Act (29 U.S.C. $1132(e)(1)$) is
3	amended—
4	(A) in the first sentence, by striking
5	"under subsection (a)(1)(B) of this section"
6	and inserting "under subsection (a)(1)(B) or
7	(b)(4)"; and
8	(B) in the last sentence, by striking "of ac-
9	tions under paragraphs (1)(B) and (7) of sub-
10	section (a) of this section" and inserting "of ac-
11	tions under paragraphs (1)(B) and (7) of sub-
12	section (a) and paragraph (4) of subsection
13	(b)".
14	(3) Standard of Review Unaffected.—The
15	standard of review under section 502 of the Em-
16	ployee Retirement Income Security Act of 1974 (as
17	1.11 41' 1 4'. \ .1 .11 4'
	amended by this subsection) shall continue on and
18	after the date of the enactment of this Act to be the
	•
18	after the date of the enactment of this Act to be the
18 19	after the date of the enactment of this Act to be the standard of review which was applicable under such
18 19 20	after the date of the enactment of this Act to be the standard of review which was applicable under such section as of immediately before such date.
18 19 20 21	after the date of the enactment of this Act to be the standard of review which was applicable under such section as of immediately before such date. SEC. 3. AVAILABILITY OF COURT REMEDIES.

25 section:

1	"(n) Cause of Action Relating to Provision of
2	HEALTH BENEFITS.—
3	"(1) In general.—Any fiduciary of a group
4	health plan (as defined in section 733(a)) who fails
5	to exercise ordinary care resulting in personal injury
6	to, or wrongful death of, a participant or beneficiary
7	shall be liable to the participant or beneficiary for
8	actual damages (including compensatory and con-
9	sequential damages, subject to paragraph (6)) proxi-
10	mately caused by such failure, if such failure con-
11	sists of—
12	"(A) failing to exercise ordinary care in
13	making an incorrect determination that an item
14	or service is excluded from coverage under the
15	terms of the plan based on the fact that the
16	item or service—
17	"(i) does not meet the plan's require-
18	ments for medical appropriateness or ne-
19	cessity, or
20	"(ii) would constitute experimental
21	treatment or technology (as defined under
22	the plan), or
23	"(B) failing to exercise ordinary care to
24	ensure that—

1	"(i) any initial coverage decision re-
2	ferred to in subparagraph (A)(i) or (B)(i)
3	of section 503(b)(2) on which the cause of
4	action is based, or
5	"(ii) any decision by the plan on a re-
6	quest, made in writing by a participant or
7	beneficiary under subparagraph (A)(ii) or
8	(B)(ii) of section 503(b)(2) or under sec-
9	tion 503(b)(4), for a reversal or modifica-
10	tion of an earlier decision of the plan on
11	which the cause of action is based,
12	is issued to the participant or beneficiary (in
13	such form and manner as may be prescribed in
14	regulations of the Secretary) before the end of
15	the applicable period specified in the applicable
16	provision cited in clause (i) or (ii).
17	"(2) Ordinary care.—For purposes of this
18	subsection, the term 'ordinary care' means the care,
19	skill, prudence, and diligence under the cir-
20	cumstances then prevailing that a prudent individual
21	acting in a like capacity and familiar with such mat-
22	ters would use in the conduct of an enterprise of a
23	like character and with like aims.
24	"(3) Exception for employers and other
25	PLAN SPONSORS.—

1	"(A) In general.—Subject to subpara-
2	graph (B), paragraph (1) does not authorize—
3	"(i) any cause of action against an
4	employer or other plan sponsor maintain-
5	ing the group health plan (or against an
6	employee of such an employer or sponsor
7	acting within the scope of employment), or
8	"(ii) a right of recovery or indemnity
9	by a person against an employer or other
10	plan sponsor (or such an employee) for
11	damages assessed against the person pur-
12	suant to a cause of action under paragraph
13	(1).
14	"(B) Special Rule.—Subparagraph (A)
15	shall not preclude any cause of action described
16	in paragraph (1) commenced during a plan year
17	against an employer or other plan sponsor (or
18	against an employee of such an employer or
19	sponsor acting within the scope of employment)
20	if—
21	"(i) such action is based on the direct
22	participation of the employer or other plan
23	sponsor (or employee of the employer or
24	plan sponsor) in the final decision of the
25	plan under section 503(b)(2) on a claim

1	for benefits covered under the plan or
2	health insurance coverage in the case at
3	issue; and
4	"(ii) the decision on the claim resulted
5	in personal injury or wrongful death.
6	"(C) DIRECT PARTICIPATION.—For pur-
7	poses of subparagraph (B)(ii), in determining
8	whether an employer or other plan sponsor (or
9	employee of an employer or other plan sponsor)
10	is engaged in direct participation in the final
11	decision of the plan under section $503(b)(2)$ on
12	a claim, the employer or plan sponsor (or em-
13	ployee) shall not be construed to be engaged in
14	such direct participation solely because of—
15	"(i) any participation by the employer
16	or other plan sponsor (or employee) in the
17	selection of the group health plan or health
18	insurance coverage involved,
19	"(ii) any engagement by the employer
20	or other plan sponsor (or employee) in any
21	cost-benefit analysis undertaken in connec-
22	tion with the selection of, or continued
23	maintenance of, the plan or coverage in-
24	volved, or

1	"(iii) any other form of decision-
2	making or other conduct performed by the
3	employer or other plan sponsor (or em-
4	ployee) in connection with the plan or cov-
5	erage involved which constitutes neither
6	the making of a final decision of the plan
7	consisting of a failure described in para-
8	graph (1)(A) nor a failure described in
9	paragraph (1)(B).
10	"(4) Requirement of Exhaustion of Ad-
11	MINISTRATIVE REMEDIES.—
12	"(A) In general.—Paragraph (1) applies
13	in the case of any cause of action only if all
14	remedies under section 503 with respect to such
15	cause of action have been exhausted.
16	"(B) External review required.—
17	"(i) In general.—For purposes of
18	subparagraph (A), administrative remedies
19	under section 503 shall not be deemed ex-
20	hausted until available remedies under sec-
21	tion 503(b)(4) have been elected and are
22	exhausted.
23	"(ii) Exception for not reason-
24	ABLY ATTAINABLE EXHAUSTION OF AD-
25	MINISTRATIVE REMEDIES.—Clause (i) shall

1	not apply in the case of any cause of action
2	if it is demonstrated to the court by means
3	of certification by an appropriate physician
4	that such exhaustion is not reasonably at-
5	tainable under the facts and circumstances
6	without undue risk of irreparable harm to
7	the health of the participant or beneficiary.
8	"(C) Consideration of administrative
9	DETERMINATIONS.—Any determinations made
10	under section 503(b) made while an action
11	under this paragraph is pending shall be given
12	due consideration by the court in such action.
13	"(5) Rebuttable Presumption.—In the case
14	of any action commenced pursuant to paragraph (1),
15	there shall be a rebuttable presumption in favor of
16	the decision of the independent expert rendered upon
17	completion of any review elected under section
18	503(b)(4).
19	"(6) Standards for award of punitive
20	DAMAGES.—
21	"(A) GENERAL RULE.—Nothing in this
22	subsection shall be construed as authorizing a
23	cause of action for punitive damages, except
24	that punitive damages are authorized in any
25	case in which the plaintiff establishes by clear

and convincing evidence that conduct carried 1 2 out by the defendant with a conscious, flagrant 3 indifference to the rights or safety of others 4 was the proximate cause of the harm that is the subject of the action. 6 "(B) Limitation on Amount.— 7 "(i) In General.—The amount of 8 punitive damages that may be awarded in 9 an action described in subparagraph (A) 10 may not exceed the greater of— "(I) 2 times the sum of the 11 12 amount awarded to the claimant for 13 economic loss; or 14 "(II) \$250,000. "(ii) 15 Special RULE.—Notwith-16 standing clause (i), in any action described 17 in subparagraph (A) against an individual 18 whose net worth does not exceed \$500,000 19 or against an owner of an unincorporated 20 business, or any partnership, corporation, 21 association, unit of local government, or 22 organization which has fewer that 25 em-23 ployees, the punitive damages shall not exceed the lesser of— 24

1	"(I) 2 times the sum of the
2	amount awarded to the claimant for
3	economic loss and noneconomic loss;
4	or
5	"(II) \$250,000.
6	"(iii) Controlled Groups.—
7	"(I) In general.—For the pur-
8	pose of determining the applicability
9	of clause (ii) to any employer, in de-
10	termining the number of employees of
11	an employer who is a member of a
12	controlled group, the employees of any
13	person in such group shall be deemed
14	to be employees of the employer.
15	"(II) Controlled Group.—For
16	purposes of subclause (I), the term
17	'controlled group' means any group
18	treated as a single employer under
19	subsection (b), (c), (m), or (o) of sec-
20	tion 414 of the Internal Revenue Code
21	of 1986.
22	"(C) Exception for insufficient
23	AWARD IN CASES OF EGREGIOUS CONDUCT.—
24	"(i) Determination by court.—If
25	the court makes a determination, after

considering each of the factors in subparagraph (D), that the application of subparagraph (A) would result in an award of punitive damages that is insufficient to punish the egregious conduct of the defendant against whom the punitive damages are to be awarded or to deter such conduct in the future, the court shall determine the additional amount of punitive damages (referred to in this subparagraph as the 'additional amount') in excess of the amount determined in accordance with subparagraph (A) to be awarded against the defendant in a separate proceeding in accordance with this subparagraph.

"(ii) REQUIREMENTS FOR AWARDING ADDITIONAL AMOUNT.—If the court awards an additional amount pursuant to this subparagraph, the court shall state its reasons for setting the amount of the additional amount in findings of fact and conclusions of law.

"(D) Factors for consideration in cases of egregious conduct.—In any proceeding under subparagraph (C), the matters to

1	be considered by the court shall include (but
2	are not limited to)—
3	"(i) the extent to which the defendant
4	acted with actual malice;
5	"(ii) the likelihood that serious harm
6	would arise from the conduct of the de-
7	fendant;
8	"(iii) the degree of the awareness of
9	the defendant of that likelihood;
10	"(iv) the profitability of the mis-
11	conduct to the defendant;
12	"(v) the duration of the misconduct
13	and any concurrent or subsequent conceal-
14	ment of the conduct by the defendant;
15	"(vi) the attitude and conduct of the
16	defendant upon the discovery of the mis-
17	conduct and whether the misconduct has
18	terminated;
19	"(vii) the financial condition of the
20	defendant; and
21	"(viii) the cumulative deterrent effect
22	of other losses, damages, and punishment
23	suffered by the defendant as a result of the
24	misconduct, reducing the amount of puni-
25	tive damages on the basis of the economic

1	impact and severity of all measures to
2	which the defendant has been or may be
3	subjected, including—
4	"(I) compensatory and punitive
5	damage awards to similarly situated
6	claimants;
7	"(II) the adverse economic effect
8	of stigma or loss of reputation;
9	"(III) civil fines and criminal and
10	administrative penalties; and
11	"(IV) stop sale, cease and desist,
12	and other remedial or enforcement or-
13	ders.
14	"(E) Application by court.—This para-
15	graph shall be applied by the court and applica-
16	tion of this paragraph shall not be disclosed to
17	the jury. Nothing in this paragraph shall au-
18	thorize the court to enter an award of punitive
19	damages in excess of the jury's initial award of
20	punitive damages.
21	"(F) BIFURCATION AT REQUEST OF ANY
22	Party.—
23	"(i) In general.—At the request of
24	any party the trier of fact in any action
25	that is subject to this paragraph shall con-

1 sider in a separate proceeding, held subse-2 quent to the determination of the amount of compensatory damages, whether puni-3 tive damages are to be awarded for the harm that is the subject of the action and 6 the amount of the award. 7 "(ii) Inadmissibility of evidence 8 RELATIVE ONLY TO A CLAIM OF PUNITIVE 9 DAMAGES IN A PROCEEDING CONCERNING 10 COMPENSATORY DAMAGES.—If any party 11 requests a separate proceeding under 12 clause (i), in a proceeding to determine 13 whether the claimant may be awarded 14 compensatory damages, any evidence, ar-15 gument, or contention that is relevant only 16 to the claim of punitive damages, as deter-17 mined by applicable State law, shall be in-18 admissible. 19 "(7) SEVERAL LIABILITY.— "(A) GENERAL RULE.—In an action de-20 21 scribed in paragraph (1), the liability of each

defendant shall be several only and shall not be

joint.

22

24 "(B) Amount of Liability.—

1	"(i) In general.—In any such ac-
2	tion, each defendant shall be liable only for
3	the amount allocated to the defendant in
4	direct proportion to the percentage of re-
5	sponsibility of the defendant (determined
6	in accordance with clause (ii)) for the
7	harm to the plaintiff with respect to which
8	the defendant is liable. The court shall
9	render a separate judgment against each
10	defendant in an amount determined pursu-
11	ant to the preceding sentence.
12	"(ii) Percentage of Responsi-
13	BILITY.—For purposes of determining the
14	amount allocated to a defendant under this
15	paragraph, the trier of fact shall determine
16	the percentage of responsibility of each
17	person responsible for the plaintiff's harm,
18	whether or not such person is a party to
19	the action.
20	"(8) Limitation of action.—Paragraph (1)
21	shall not apply in connection with any action com-
22	menced after the later of—
23	"(A) 1 year after (i) the date of the last
24	action which constituted a part of the failure,
25	or (ii) in the case of an omission, the latest

1	date on which the fiduciary could have cured
2	the failure, or
3	"(B) 1 year after the earliest date on
4	which the plaintiff first knew, or reasonably
5	should have known, of the bodily injury result-
6	ing from the failure.
7	"(9) Construction.—Nothing in this sub-
8	section shall be construed as authorizing a cause of
9	action—
10	"(A) for the failure to provide an item or
11	service which is not covered under the group
12	health plan involved, or
13	"(B) for any action taken by a fiduciary
14	which consists of full compliance with the rever-
15	sal or modification by a final decision under
16	section 503(b)(4)(E) of an initial coverage deci-
17	sion under section $503(b)(2)$.
18	"(10) Preemption.—This subsection super-
19	sedes any action authorized under State law (as de-
20	fined in section $514(c)(1)$) against any person for
21	damages based on any failure described in subpara-
22	graph (A) or (B) of paragraph (1) by such person
23	to the extent that an action against such person for
24	damages based on such failure is authorized under
25	this subsection.".

- 1 (b) Conforming Amendment.—Section
- 2 502(a)(1)(A) of such Act (29 U.S.C. 1132(a)(1)(A)) is
- 3 amended by inserting "or (n)" after "subsection (c)".

4 SEC. 4. EFFECTIVE DATES.

- 5 (a) In General.—The amendments made by this
- 6 Act (other than section 3) shall apply with respect to
- 7 grievances arising in plan years beginning on or after Jan-
- 8 uary 1 of the second calendar year following the date of
- 9 the enactment of this Act. The Secretary shall first issue
- 10 all regulations necessary to carry out the amendments
- 11 made by this Act before such date.
- 12 (b) Limitation on Enforcement Actions.—No
- 13 enforcement action shall be taken, pursuant to the amend-
- 14 ments made by this Act (other than section 3), against
- 15 a group health plan or health insurance issuer with respect
- 16 to a violation of a requirement imposed by such amend-
- 17 ments before the date of issuance of final regulations
- 18 issued in connection with such requirement, if the plan
- 19 or issuer has sought to comply in good faith with such
- 20 requirement.
- 21 (c) Collective Bargaining Agreements.—Any
- 22 plan amendment made pursuant to a collective bargaining
- 23 agreement relating to the plan which amends the plan
- 24 solely to conform to any requirement added by this Act

- 1 shall not be treated as a termination of such collective bar-
- 2 gaining agreement.
- 3 (d) Expanded Section 502 Remedies.—The
- 4 amendments made by section 3 shall apply to acts and
- 5 omissions (from which a cause of action arises) occurring
- 6 on or after the date of the enactment of this Act.
- 7 (e) Sunset.—The amendments made by this Act
- 8 shall not apply with respect to grievances arising (or acts
- 9 or omissions occurring) in plan years beginning on or after
- 10 January 1, 2005, and the provisions of the Employee Re-
- 11 tirement Income Security Act of 1974 shall read after
- 12 such date as if such amendments had not been enacted.
- 13 SEC. 5. SEVERABILITY.
- 14 If any provision of this Act or amendment made by
- 15 this Act, or the application of a provision or amendment
- 16 to any person or circumstance, is held to be unconstitu-
- 17 tional, the remainder of this Act and amendments made
- 18 by this Act, and the application of the provisions and
- 19 amendment to any person or circumstance, shall not be
- 20 affected by the holding.

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