H. R. 216

To amend the Public Health Service Act and the Employee Retirement Income Security Act of 1974 to protect consumers in managed care plans and preserve against preemption certain State causes of action.

IN THE HOUSE OF REPRESENTATIVES

January 6, 1999

Mr. Norwood introduced the following bill; which was referred to the Committee on Commerce, and in addition to the Committee on Education and the Workforce, for a period to be subsequently determined by the Speaker, in each case for consideration of such provisions as fall within the jurisdiction of the committee concerned

A BILL

To amend the Public Health Service Act and the Employee Retirement Income Security Act of 1974 to protect consumers in managed care plans and preserve against preemption certain State causes of action.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE; TABLE OF CONTENTS.
- 4 (a) Short Title.—This Act may be cited as the
- 5 "Access to Quality Care Act of 1999".
- 6 (b) Table of Contents.—The table of contents of
- 7 this Act is as follows:

Sec. 1. Short title; table of contents.

TITLE I—ACCESS TO QUALITY CARE

Subtitle A—Promoting Quality Care by Ensuring Access to Health Care Professionals

- Sec. 101. Consumer choice option.
- Sec. 102. Choice of health professionals and providers.
- Sec. 103. Access to care.
- Sec. 104. Exclusions.

Subtitle B—Promoting Quality Care by Ensuring Access to Health Care Services.

- Sec. 111. Access to specialists.
- Sec. 112. Continuity of care.
- Sec. 113. Access to emergency room care.
- Sec. 114. Patient access to obstetric and gynecological care.
- Sec. 115. Patient access to pediatric care.
- Sec. 116. Exclusions.

Subtitle C—Promoting Quality Care by Ensuring Fair Resolution of Grievances.

- Sec. 121. Utilization review standards.
- Sec. 122. Internal and external review procedures.

Subtitle D—Promoting Quality Care by Ensuring Fair Plan Administration.

- Sec. 131. Restrictions on incentive plans.
- Sec. 132. Development of issuer policies.
- Sec. 133. Patient access to information.
- Sec. 134. Protection of patient confidentiality.
- Sec. 135. Due process for health professionals and providers.
- Sec. 136. Prohibition of interference with certain medical communications.
- Sec. 137. Plan solvency.
- Sec. 138. Quality assessment program.

Subtitle E—Definitions

- Sec. 151. Definitions.
- Sec. 152. Preemption; State flexibility; construction.
- Sec. 153. Regulations.

TITLE II—APPLICATION OF QUALITY CARE STANDARDS TO GROUP HEALTH PLANS AND HEALTH INSURANCE COVERAGE UNDER PUBLIC HEALTH SERVICE ACT

- Sec. 201. Application to group health plans and group health insurance coverage.
- Sec. 202. Application to individual health insurance coverage.

TITLE III—AMENDMENTS TO THE EMPLOYEE RETIREMENT INCOME SECURITY ACT OF 1974

Sec. 301. Application of patient protection standards to group health plans and group health insurance coverage under the Employee Retirement Income Security Act of 1974.

Sec. 302. ERISA preemption not to apply to certain actions involving health insurance policyholders.

TITLE IV—EFFECTIVE DATES; COORDINATION IN IMPLEMENTATION

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Sec.	401.	Effective	dates

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Sec. 402. Coordination in implementation.

TITLE I—ACCESS TO QUALITY

2 CARE

- 3 Subtitle A—Promoting Quality
- 4 Care by Ensuring Access to
- 5 Health Care Professionals
- 6 SEC. 101. CONSUMER CHOICE OPTION.
- 7 (a) In General.—If a health insurance issuer offers
- 8 to enrollees health insurance coverage which provides for
- 9 coverage of services only if such services are furnished
- 10 through health professionals and providers who are mem-
- 11 bers of a network of health professionals and providers
- 12 who have entered into a contract with the issuer to provide
- 13 such services, the issuer shall also offer to such enrollees
- 14 (at the time of enrollment) the option of health insurance
- 15 coverage which provides for coverage of such services
- 16 which are not furnished through health professionals and
- 17 providers who are members of such a network unless en-
- 18 rollees are offered such non-network coverage through an-
- 19 other health insurance issuer.
- 20 (b) Fair Premiums.—The amount of any additional
- 21 premium required for the additional cost of the option de-
- 22 scribed in subsection (a) may not exceed an amount that

- 1 is fair and reasonable, as established by the applicable
- 2 State authority, in consultation with the National Associa-
- 3 tion of Insurance Commissioners, based on the nature of
- 4 the additional coverage provided.
- 5 (c) Additional Costs.—The amount of any addi-
- 6 tional premium charged by the health insurance issuer for
- 7 the additional cost of the creation and maintenance of the
- 8 option described in subsection (a) shall be borne by the
- 9 enrollee unless it is paid by the health plan sponsor
- 10 through agreement with the health insurance issuer.
- 11 (d) Open Season.—An enrollee may only change to
- 12 the offering provided under this section only during a time
- 13 period determined by the health insurance issuer. Such
- 14 time period shall occur at least annually.
- 15 (e) Cost Sharing.—Under the option described in
- 16 subsection (a), the health insurance coverage shall provide
- 17 for reimbursement rates for covered services offered by
- 18 health professionals and providers who are not participat-
- 19 ing health professionals or providers that are not less than
- 20 the reimbursement rates for covered services offered by
- 21 participating health professionals and providers. Nothing
- 22 in this section shall be construed as protecting an enrollee
- 23 against balance billing by a health professional or provider
- 24 that is not a participating health professional or provider.

1	SEC. 102. CHOICE OF HEALTH PROFESSIONALS AND PRO-
2	VIDERS.
3	(a) Choice of Personal Health Profes-
4	SIONAL.—A group health plan, and a health insurance
5	issuer that offers health insurance coverage, shall permit
6	each participant, beneficiary, and enrollee to—
7	(1) select a personal health professional from
8	among the participating health professionals of the
9	issuer, and
10	(2) change such selection—
11	(A) in the event of a disciplinary complaint
12	against the provider; or
13	(B) at least once every 4 months.
14	SEC. 103. ACCESS TO CARE.
15	(a) In General.—A group health plan, and a health
16	insurance issuer that offers health insurance coverage
17	shall establish and maintain adequate arrangements, as
18	defined by the applicable State authority, with a sufficient
19	number, mix, and distribution of health professionals and
20	providers to assure that covered items and services are
21	available and accessible to each participant, beneficiary,
22	and enrollee under health insurance coverage—
23	(1) in the service area of the issuer;
24	(2) in a variety of sites of service;
25	(3) with reasonable promptness (including rea-

- 1 (4) with reasonable proximity to the residences 2 or workplaces of enrollees; and 3
 - (5) in a manner that—
- (A) takes into account the diverse needs of enrollees, and
- 6 (B) reasonably assures continuity of care. 7 A group health plan, and a health insurance issuer 8 that offers health insurance coverage that serves a 9 rural or medically underserved area shall be treated 10 as meeting the requirement of this subsection if the plan or issuer has arrangements with a sufficient 11 12 number, mix, and distribution of health professionals 13 and providers having a history of serving such areas. 14 The use of telemedicine and other innovative means 15 to provide covered items and services by a group 16 health plan, and a health insurance issuer that of-17 fers health insurance coverage that serves a rural or 18 medically under served area shall also be considered 19 in determining whether the requirement of this sub-20 section is met.
- 21 (b) RULE OF CONSTRUCTION.—Nothing in this sub-22 section shall be construed as requiring a group health 23 plan, and a health insurance issuer that offers health insurance coverage—

- 1 (1) to have arrangements that conflict with its 2 responsibilities to establish measures designed to 3 maintain quality and control costs; or
- 4 (2) to build or establish health care facilities to 5 meet the requirements of this sub section.
 - (c) Definitions.—For purposes of this section:
 - (1) Medically underserved area means an area that term medically underserved area means an area that is designated as a health professional shortage area under section 332 of the Public Health Service Act or as a medically underserved area for purposes of section 330 or 1302(7) of such Act.
 - (2) Rural area means an area that is not within a Standard Metropolitan Statistical Area or a New England County Metropolitan Area (as defined by the Office of Management and Budget).
- 18 (d) Implementation.—The Secretary shall submit
- 19 to Congress not later than January 1, 2000, a report de-
- 20 tailing regulations and a plan for implementation of the
- 21 details of this section. Such regulations and plan for im-
- 22 plementation shall not proceed without the concurrence by
- 23 joint resolution or Act of the Congress.
- 24 SEC. 104. EXCLUSIONS.

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Nothing in this subtitle shall be construed—

1	(1) to require a group health plan, and a health
2	insurance issuer offering health insurance
3	coverage—
4	(A) to provide particular benefits other
5	than those provided under the terms of such
6	coverage; or
7	(B) to comply with this subtitle with re-
8	spect to abortion services or euthanasia serv-
9	ices, even if the issuer covers such services;
10	(2) as forbidding a plan or issuer from offering
11	(or requiring a plan or issuer to offer) abortion or
12	euthanasia services; or
13	(3) as applying to a fee-for-service plan.
14	Subtitle B—Promoting Quality
15	Care by Ensuring Access to
16	Health Care Services
17	SEC. 111. ACCESS TO SPECIALISTS.
18	(a) In General.—A group health plan, and a health
19	insurance issuer that offers health insurance coverage that
20	provides benefits, in whole or in part, through participat-
21	ing health care providers shall demonstrate that partici-
22	pants, beneficiaries, and enrollees have access to a special-
23	ist when treatment by such specialist is medically or clini-

- 1 health professional, in consultation with the participant,
- 2 beneficiary, or enrollee.
- 3 (b) Definition.—For purposes of subsection (a),
- 4 the term "specialist" means a health professional or pro-
- 5 vider (including a specialty institution) that, through
- 6 training or experience, has developed the expertise nec-
- 7 essary to treat individuals with special health care needs
- 8 or a chronic condition or disease.

9 SEC. 112. CONTINUITY OF CARE.

- 10 A group health plan, and a health insurance issuer
- 11 offer health insurance coverage that provides benefits, in
- 12 whole or in part, through participating health care profes-
- 13 sionals shall—
- 14 (1) ensure that any process established by the
- issuer to coordinate care and control costs does not
- create an undue burden, as defined by the applicable
- 17 State authority, for participants, beneficiaries, and
- enrollees with special health care needs or chronic
- 19 conditions;
- 20 (2) ensure direct access to relevant specialists
- 21 for the continued care of participants, beneficiaries,
- and enrollees when medically or clinically indicated
- in the judgment of the treating health professional,
- in consultation with the participant, beneficiary, or
- enrollee;

- 1 (3) in the case of a participant, beneficiary, or
 2 enrollee with special health care needs or a chronic
 3 condition, determine whether, based on the judgment
 4 of the treating health professional, in consultation
 5 with the participant, beneficiary, or enrollee, it is
 6 medically or clinically necessary to use a specialist or
 7 a care coordinator from an interdisciplinary team to
 8 ensure continuity of care; and
 - (4) in circumstances under which a change of health professional or provider might disrupt the continuity of care for a participant, beneficiary, or enrollee, provide for continued coverage of items and services furnished by the health professional or provider that was treating the participant, beneficiary, or enrollee before such change for a reasonable period of time.
- 17 A change of health professional or provider may be due 18 to changes in the membership of an issuer's health profes-19 sional and provider network, changes in the health cov-20 erage made available by an employer, or other similar cir-
- 21 cumstances.

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22 SEC. 113. ACCESS TO EMERGENCY ROOM CARE.

- 23 (a) Emergency Care.—
- 24 (1) IN GENERAL.—If a group health plan, or a 25 health insurance issuer offering health insurance

- coverage provides any benefits with respect to emergency services (as defined in subsection (b)(2)), the plan or issuer shall cover emergency services furnished under the plan or coverage—
 - (A) without the need for any prior authorization determination;
 - (B) whether or not the health care professional or provider furnishing such services is a participating professional or provider with respect to such services;
 - (C) in a manner so that, if such services are provided to a participant, beneficiary, or enrollee by a non-participating health care professional or provider, the participant, beneficiary, or enrollee is not liable for an amount that exceeds the amount of financial liability that would be incurred if the services were provided by a participating health care professional or provider; and
 - (D) without regard to any other term or condition of such plan or coverage (other than exclusion or coordination of benefits, or an affiliation or waiting period, permitted under section 2701 of the Public Health Service Act, section 701 of the Employee Retirement Income

1 Security Act of 1974, and other than applicable 2 through cost-sharing).

- (b) DEFINITIONS.—For purposes of this section:
- (1) EMERGENCY MEDICAL CONDITION.—The term "emergency medical condition" means a medical condition (including emergency labor and delivery) manifesting itself by acute symptoms of sufficient severity (including, but not limited to, severe pain) such that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in a condition described in clause (i), (ii), or (iii) of section 1867(e)(1)(A) of the Social Security Act.
 - (2) Emergency services.—The term "emergency services" means—
 - (A) a medical screening examination (as required under section 1867 of the Social Security Act) that is within the capabilities of the emergency department of a hospital, including ancillary services routinely available to the emergency department to evaluate an emergency medical condition (as defined in paragraph (1)), and

1 (B) within the capabilities of the staff and
2 facilities available at the hospital, such further
3 medical examination and treatment as required
4 under section 1867 of such Act to stabilize the
5 patient.

(3) STABILIZE.—The term "to stabilize" means, with respect to an emergency medical condition, to provide such medical treatment of the condition as may be necessary to assure, within reasonable medical probability, that no material deterioration of the condition is likely to result from or occur during the transfer of the individual from a facility.

12 during the transfer of the individual from a facility. 13 (c) Reimbursement for Maintenance Care and Post-Stabilization Care.—In the case of services 14 15 (other than emergency services) for which benefits are available under a group health plan or health insurance 16 issuer offering health insurance coverage, the plan or issuer shall provide for reimbursement with respect to 18 such services provided to a participant, beneficiary, or en-19 20 rollee other than through a participating health care pro-21 fessional or provider in a manner consistent with sub-22 section (a)(1)(C) if the services are maintenance care or post-stabilization care covered under the guidelines established under section 1852(d)(2) of the Social Security Act (relating to promoting efficient and timely coordination of

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- 1 appropriate maintenance and post-stabilization care of an
- 2 enrollee after an enrollee has been determined to be sta-
- 3 ble), in accordance with regulations established to carry
- 4 out such section.

5 SEC. 114. PATIENT ACCESS TO OBSTETRIC AND GYNECO-

- 6 LOGICAL CARE.
- 7 (a) In General.—In any case in which a group
- 8 health plan or a health insurance issuer in connection with
- 9 the provision of health insurance coverage, requires or pro-
- 10 vides for designation by a participant, beneficiary, or en-
- 11 rollee of a participating primary care provider, and pro-
- 12 vides benefits under the terms of the plan consisting of—
- 13 (1) routine gynecological care (such as preven-
- tive women's health examinations), or
- 15 (2) routine obstetric care (such as routine preg-
- 16 nancy-related services), provided by a participating
- 17 professional who specializes in such care (or provides
- benefits consisting of payment for such care),
- 19 if the primary care provider designated by such a partici-
- 20 pant, beneficiary, or enrollee is not such a professional,
- 21 then the plan or issuer shall meet the requirements of sub-
- 22 section (b).
- 23 (b) Requirements.—A group health plan, or a
- 24 health insurance issuer in connection with the provision
- 25 of health insurance coverage, meets the requirements of

- 1 this paragraph, in connection with benefits described in
- 2 subsection (a), if the plan or issuer—
- 3 (1) does not require authorization or a referral
- 4 by the primary care provider in order to obtain such
- 5 benefits, and
- 6 (2) treats the ordering of other routine care of
- 7 the same type, by the participating professional pro-
- 8 viding the care described in subsection (a) as the au-
- 9 thorization of the primary care provider with respect
- to such care.
- 11 (c) Construction.—Nothing in subsection (b) shall
- 12 waive any exclusions of coverage under the terms of the
- 13 plan with respect to coverage of gynecological or obstetric
- 14 care so ordered.

15 SEC. 115. PATIENT ACCESS TO PEDIATRIC CARE.

- 16 (a) In General.—In any case in which a group
- 17 health plan, or a health insurance issuer in connection
- 18 with the provision of health insurance coverage, provides
- 19 benefits consisting of routine pediatric care provided by
- 20 a participating physician who specializes in pediatrics (or
- 21 consisting of payment for such care) and the plan or issuer
- 22 requires or provides for designation by a participant, bene-
- 23 ficiary, or enrollee of a participating primary care pro-
- 24 vider, the plan or issuer shall provide that such a partici-
- 25 pating physician may be designated, if available, by a par-

1	ent or guardian of any beneficiary under the plan who is
2	under 18 years of age, as the primary care provider with
3	respect to any such benefits.
4	(b) Construction.—Nothing in subsection (a) shall
5	waive any exclusions of coverage under the terms of the
6	plan with respect to coverage of pediatric care.
7	SEC. 116. EXCLUSIONS.
8	Nothing in this subtitle shall be construed—
9	(1) to require a group health plan, and a health
10	insurance issuer offering health insurance
11	coverage—
12	(A) to provide particular benefits other
13	than those provided under the terms of such
14	coverage; or
15	(B) to comply with this subtitle with re-
16	spect to abortion services or euthanasia serv
17	ices, even if the issuer covers such services;
18	(2) as forbidding a plan or issuer from offering
19	(or requiring a plan or issuer to offer) abortion or
20	euthanasia services; or
21	(3) as applying to a fee-for-service plan.

C—Promoting Subtitle Quality Care by Ensuring Fair Resolu-2 tion of Grievances 3 SEC. 121. UTILIZATION REVIEW STANDARDS. 4 5 The utilization review program of a group health plan, and a health insurance issuer that provides health 7 insurance coverage, shall— 8 (1) be developed (including any screening cri-9 teria used by such program) with the involvement of participating health professionals and providers; 10 11 (2) to the extent consistent with the protection 12 of proprietary business information (as defined for 13 purposes of section 552 of title 5, United States 14 Code) release, upon request, to affected health pro-15 fessionals, providers, and enrollees the screening cri-16 teria, weighting elements, and computer algorithms 17 used in reviews and a description of the method by 18 which they were developed; 19 (3) uniformly apply review criteria; 20 (4) subject to reasonable safeguards, disclose to 21 health professionals and providers and enrollees, 22 upon request, the names and credentials of individ-23 uals conducting utilization review; 24 (5) not compensate individuals conducting utili-25 zation review under a system that provides financial

- or other incentives or bonuses for denials of payment or coverage of benefits;
- 3 (6) comply with the requirement of section 113 4 that prior authorization not be required for emer-5 gency and related services furnished in a hospital 6 emergency department; and
- 7 (7) provide timely access, as defined by the ap-8 plicable State authority, to utilization review person-9 nel and, if such personnel are not available, waives 10 any prior authorization that would otherwise be re-11 quired.

12 SEC. 122. INTERNAL AND EXTERNAL REVIEW PROCEDURES.

- 13 (a) COVERAGE DETERMINATIONS.—A group health
 14 plan and a health insurance issuer offering health insur15 ance coverage shall—
 - (1) provide notice in writing in accordance with this section to any participant or beneficiary in a group health plan, or any enrollee in health insurance coverage offered by a health insurance issuer, of any adverse coverage decision with respect to benefits of such participant, beneficiary, or enrollee, setting forth the specific reasons for such coverage decision and any rights of review, written in a manner calculated to be understood by the participant, beneficiary, or enrollee;

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- 1 (2) provide written notice to any treating health
 2 care professional of such participant, beneficiary, or
 3 enrollee if such professional has claimed reimburse4 ment for any item or service involved in such cov5 erage decision, or if a claim submitted by the profes6 sional initiated the proceedings leading to such deci7 sion;
- 8 (3) afford an opportunity to any participant, 9 beneficiary, or enrollee who is in receipt of the notice 10 of such adverse coverage decision and who files a 11 written request for review of the initial coverage de-12 cision within 180 days after receipt of the notice of the initial decision, for a full and fair de novo review 13 14 of the decision by a person who did not make the 15 initial decision; and
- 16 (4) meet the additional requirements of this section.
- 18 (b) Time Limits for Making Initial Coverage 19 Decisions for Benefits and Completing Internal 20 Appeals.—
- 21 (1) Time limits for deciding requests for 22 Benefit payments and requests for advance 23 Determination of coverage.—Except as pro-24 vided in paragraph (2)—

1 (A) Initial decisions.—If a request for 2 benefit payments, or a request for advance de-3 termination of coverage is submitted to a group 4 health plan or a health insurance issuer offering 5 health insurance coverage in such form as may 6 be required under the plan or coverage, the 7 plan or issuer shall issue in writing an initial 8 coverage decision on the request not later than 9 7 days (or such longer period as may be pre-10 scribed in regulations of the Secretary) after the date as of which the plan or issuer is in re-12 ceipt of all information required (in writing or 13 in such other form as may be specified under 14 the plan or coverage) to make an initial cov-15 erage decision. Failure to issue a coverage deci-16 sion on such a request by such deadline shall be 17 treated as an adverse coverage decision for pur-18 poses of internal review under subparagraph 19 (B).

> (B) Internal reviews of initial deni-ALS.—Upon the written request of a participant, beneficiary, or enrollee for review of an initial adverse coverage decision under subparagraph (A), a review by an internal appeals entity of the initial coverage decision shall be com-

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pleted, including issuance by the plan or issuer of a written decision affirming, reversing, or modifying the initial coverage decision, setting forth the grounds for such decision, not later than 14 days (or such longer period as may be prescribed in regulations of the Secretary) after the date as of which the entity is in receipt of all information required (in writing or in such other form as may be specified under the plan or coverage) to make a decision to affirm, modify, or reverse the coverage decision. Such decision shall be treated as the final decision of the plan, subject to any applicable reconsideration. Failure to issue by such deadline such a written decision requested under this subparagraph shall be treated as a final decision affirming the initial coverage decision, subject to any applicable reconsideration.

- (2) Time limits for making coverage decisions relating to urgent health care and for completing internal appeals.—
 - (A) Initial decisions.—A group health plan and a health insurance issuer offering health insurance coverage shall issue in writing an initial coverage decision on any request for

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expedited advance determination of coverage, in such form as may be required under the plan or coverage, not later than 2 days (or such longer period as may be prescribed in regulations of the Secretary) after the date as of which the plan or issuer is in receipt of all information required (in writing or in such other form as may be specified under the plan or coverage) to make an initial coverage decision. Such decision shall be treated as the final decision of the plan or issuer, subject to any applicable reconsideration. Failure to issue before the end of the applicable decision period such a written decision requested under this subparagraph shall be treated as a final decision affirming the initial coverage decision, subject to any applicable reconsideration.

(B) Internal reviews of initial denials.—Upon the written request of a participant, beneficiary, or enrollee for review of an initial adverse coverage decision under subparagraph (A), if the case involves urgent health care, a review by an internal review entity of the initial coverage decision shall be completed, including issuance by the plan or issuer of a

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written decision affirming, reversing, or modifying the initial coverage decision, setting forth the grounds for the decision, not later than 2 days (or such longer period as may be prescribed in regulations of the Secretary) after the date as of which the entity is in receipt of all information required (in writing or in such other form as may be specified under the plan or coverage) to make a decision to affirm, modify, or reverse the coverage decision. Such decision shall be treated as the final decision of the plan or issuer, subject to any applicable reconsideration. Failure to issue before such deadline such a written decision requested under this subparagraph shall be treated as a final decision affirming the initial coverage decision, subject to any applicable reconsideration.

(c) REQUIREMENT FOR REVIEW OF INITIAL COVERAGE DECISIONS BY A PHYSICIAN.—If an initial coverage decision is based on a determination other than that provision of a particular item or service is excluded from coverage under the terms of the plan or coverage, the review shall be conducted by a physician who is selected to serve as an internal appeals entity under the plan or coverage and who did not make the initial denial.

1	(d) External Review by Independent Medical
2	EXPERTS AND RECONSIDERATION OF INITIAL REVIEW
3	Decision.—
4	(1) In general.—The requirements of para-
5	graphs (2), (3), and (4) shall apply—
6	(A) in the case of any failure to timely
7	issue a coverage decision upon internal review
8	which is deemed to be an adverse coverage deci-
9	sion (thereby failing to constitute a coverage de-
10	cision for which specific reasons have been set
11	forth as required), and
12	(B) in the case of any adverse coverage de-
13	cision not based on a determination that provi-
14	sion of a particular item or service is excluded
15	from coverage under the terms of the plan or
16	coverage because the provision of such item or
17	service is specifically excluded as a benefit of
18	the plan or coverage.
19	(2) Reconsideration of initial review de-
20	CISION.—In any case in which a participant, bene-
21	ficiary, or enrollee who has received an adverse deci-
22	sion of the plan or issuer upon review of the initial
23	coverage decision and who has not commenced re-
24	view of the initial coverage decision makes a request

in writing, within 30 days after the date of such re-

1	view decision, for reconsideration of such review de-
2	cision, the terms of the plan or coverage shall pro-
3	vide for a procedure for such reconsideration paid
4	for by the plan or issuer under which—
5	(A) one or more independent medical ex-
6	perts will be selected to review the coverage de-
7	cision described;
8	(B) the record for review (including a spec-
9	ification of the terms of the plan or coverage
10	and other criteria serving as the basis for the
11	initial review decision) shall be presented to
12	such expert or experts and maintained in a
13	manner which shall ensure confidentiality of
14	such record;
15	(C) such expert or experts will make and
16	report in writing to the plan or issuer a deter-
17	mination as to whether such coverage decision
18	should be affirmed, modified, or reversed, set-
19	ting forth the grounds (including the clinical
20	basis) for the determination; and
21	(D) the determination of such expert or ex-
22	perts pursuant to subparagraph (C) shall be
23	considered binding on the plan or issuer.
24	(3) Time limits for reconsideration.—Any
25	review under this subsection shall be completed not

1 later than 14 days (or, in the case of a decision in-2 volving urgent health care, 2 days, or such longer 3 period as may be prescribed in regulations of the Secretary) after the date as of which the independ-5 ent medical expert or experts involved is in receipt 6 of all information required (in writing or in such other form as may be specified under the plan or 7 8 coverage) to make a decision to affirm, modify, or 9 reverse the coverage decision. Failure to issue a 10 written decision before such deadline in any recon-11 sideration requested under this subsection shall be 12 treated as a final decision affirming the initial re-13 view decision of the plan or issuer.

(4) Independent medical experts.—

- (A) In General.—For purposes of this section, the term "independent medical expert" means, in connection with any coverage decision by a group health plan or health insurance issuer, a health care professional who—
 - (i) is a physician or, if appropriate, another health care professional;
 - (ii) has appropriate credentials and has attained recognized expertise in the applicable health care field;

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1	(iii) was not involved in the initial de-
2	cision or any earlier review thereof; and
3	(iv) is selected in accordance with sub-
4	paragraph (B).
5	(B) Selection of medical experts.—
6	An independent medical expert is selected in ac-
7	cordance with this subparagraph if—
8	(i) the expert is selected by an inter-
9	mediary which itself meets the require-
10	ments of subparagraph (C), by means of a
11	method which ensures that the identity of
12	the expert is not disclosed to the plan or
13	issuer, any health insurance issuer offering
14	health insurance coverage to the aggrieved
15	participant, beneficiary, or enrollee in con-
16	nection with the plan, and the aggrieved
17	participant, beneficiary, or enrollee under
18	the plan, and the identities of the plan, the
19	issuer, and the aggrieved participant, bene-
20	ficiary, or enrollee are not disclosed to the
21	expert;
22	(ii) the expert is selected, by an ap-
23	propriately credentialed panel of health
24	care professionals meeting the require-
25	ments of subparagraph (C) established by

1	a fully accredited teaching hospital meeting
2	such requirements;
3	(iii) the expert is selected by an orga-
4	nization described in section 1152(1)(A) of
5	the Social Security Act which meets the re-
6	quirements of subparagraph (C);
7	(iv) the expert is selected by an exter-
8	nal review organization which meets the re-
9	quirements of subparagraph (C) and is ac-
10	credited by a private standard-setting or-
11	ganization meeting such requirements and
12	recognized as such by the Secretary; or
13	(v) the expert is selected under regu-
14	lations issued pursuant to negotiated rule-
15	making, sufficient to ensure the expert's
16	independence, and the method of selection
17	is devised to reasonably ensure that the ex-
18	pert selected meets the independence re-
19	quirements of subparagraph (C).
20	(C) Independence requirements.—An
21	independent medical expert or another entity
22	described in subparagraph (B) meets the inde-
23	pendence requirements of this subparagraph
24	if—

1	(i) the expert or entity is not affiliated
2	with any related party;
3	(ii) any compensation received by such
4	expert or entity in connection with the ex-
5	ternal review is reasonable and not contin-
6	gent on any decision rendered by the ex-
7	pert or entity;
8	(iii) under the terms of the plan and
9	any health insurance coverage involved, the
10	plan and the issuer (if any) have no re-
11	course against the expert or entity in con-
12	nection with the external review; and
13	(iv) the expert or entity does not oth-
14	erwise have a conflict of interest with a re-
15	lated party as determined under any regu-
16	lations which the Secretary may prescribe.
17	(D) RELATED PARTY.—For purposes of
18	this paragraph, the term "related party"
19	means—
20	(i) with respect to—
21	(I) a group health plan or health
22	insurance coverage offered in connec-
23	tion with such a plan, the plan or the
24	health insurance issuer offering such
25	coverage, or

1	(II) individual health insurance
2	coverage, the health insurance issued
3	offering such coverage,
4	or any officer, director, or management
5	employee of such plan or issuer;
6	(ii) the health care professional that
7	provided the health care involved in the
8	coverage decision;
9	(iii) the institution at which the health
10	care involved in the coverage decision is
11	provided;
12	(iv) the manufacturer of any drug or
13	other item that was included in the health
14	care involved in the coverage decision; or
15	(v) any other party determined under
16	any regulations which the Secretary may
17	prescribe to have a substantial interest in
18	the coverage decision.
19	(E) Affiliated.—For purposes of this
20	paragraph, the term "affiliated" means, in con-
21	nection with any entity, having a familial, fi-
22	nancial, or professional relationship with, or in-
23	terest in, such entity.
24	(F) LIMITATION ON LIABILITY.—An indi-
25	vidual serving on as an independent medical ex-

- pert or an entity acting as such under this paragraph shall not be held liable for any decision made except in cases of gross negligence, recklessness, or intentional misconduct by such individual or entity.
- 6 (5) INAPPLICABILITY WITH RESPECT TO ITEMS
 7 AND SERVICES SPECIFICALLY EXCLUDED FROM COV8 ERAGE.—An adverse coverage decision based on a
 9 determination that an item or service is excluded
 10 from coverage under the terms of a plan or health
 11 insurance coverage shall not be subject to review
 12 under this section.
- 13 (e) Penalties Against Authorized Officials 14 for Denial of External Review.—
 - (1) Monetary penalties.—In any case in which review by an independent medical expert or experts of a benefit is denied by a group health plan, or by a health insurance issuer offering health insurance coverage, any person who, acting in the capacity of determining the necessity of such a review, causes such denial may, in the court's discretion, be liable to the aggrieved participant, beneficiary, or enrollee for a civil penalty in an amount of up to \$750 a day from the date on which the recommendation was made to the plan or issuer until

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- the date the failure to provide review is corrected, up to a total amount not to exceed \$250,000.
- 3 (2) Cease and desist order and order of ATTORNEY'S FEES.—In any action described in 5 paragraph (1) brought by a participant, beneficiary, 6 or enrollee with respect to a group health plan, or 7 a health insurance issuer offering health insurance 8 coverage, in which the plaintiff alleges that a person 9 referred to in such paragraph has taken an action 10 resulting in a denial of review by independent medi-11 cal expert or experts in violation of such terms of 12 the plan, coverage, or this title, or has failed to take 13 an action for which such person is responsible under 14 the plan, coverage, or this title and which is nec-15 essary under the plan or coverage for allowing such 16 review, the court shall cause to be served on the de-17 fendant an order requiring the defendant—
 - (i) to cease and desist from the alleged action or failure to act; and
 - (ii) to pay to the plaintiff a reasonable attorney's fee and other reasonable costs relating to the prosecution of the action on the charges on which the plaintiff prevails.
- 24 (3) Additional civil penalties.—

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1	(A) In general.—In addition to any pen-
2	alty imposed under paragraph (1) or (2), the
3	appropriate Secretary may assess a civil penalty
4	against a person acting in the capacity of deter-
5	mining the necessity of external review for one
6	or more group health plans, or health insurance
7	issuers offering health insurance coverage
8	for—
9	(i) any pattern or practice of repeated
10	denial of review by independent medical ex-
11	pert or experts in violation of the terms of
12	such a plan, coverage, or this title; or
13	(ii) any pattern or practice of re-
14	peated violations of the requirements of
15	this section with respect to such plan or
16	plans or coverage.
17	(B) STANDARD OF PROOF AND AMOUNT OF
18	PENALTY.—Such penalty shall be payable only
19	upon proof by clear and convincing evidence of
20	such pattern or practice and shall be in an
21	amount not to exceed the lesser of—
22	(i) 25 percent of the aggregate value
23	of benefits shown by the appropriate Sec-
24	retary to have not been provided, or unlaw-

fully delayed, in violation of this section under such pattern or practice, or

(ii) \$500,000.

- (4) Removal and disqualification.—Any person acting in the capacity of determining the necessity of external review who has engaged in any such pattern or practice described in paragraph (3)(A) with respect to a plan or coverage, upon the petition of the appropriate Secretary, may be removed by the court from that position, and from any other involvement, with respect to such a plan or coverage, and may be precluded from returning to any such position or involvement for a period determined by the court.
- (f) Definitions.—For purposes of this section:
- (1) ADVANCE DETERMINATION OF COVERAGE.—The term "advance determination of coverage" means a determination under a group health plan, and a health insurance issuer offering health insurance coverage that proposed health care meets, under the facts and circumstances at the time of the determination, the plan or issuer's terms and conditions of coverage (which may be subject to exceptions under the plan for fraud or misrepresentation).

- (2) Adverse coverage decision.—The term "adverse coverage decision" means any request for payment of benefits, determination of coverage, advance determination of coverage, or expedited ad-vance determination of coverage made by a group health plan, or a health insurance issuer offering health insurance coverage, that does not affirm the treatment decision of the treating health care profes-sional.
 - (3) Request for advance determination of coverage" means a request for an advance determination of coverage of health care which is made by or on behalf of a participant, beneficiary, or enrollee before such health care is provided.
 - (4) Request for benefit payments.—The term "request for benefit payments" means a request, for payment of benefits by a group health plan, or health insurance issuer offering health insurance coverage for health care, which is made by or on behalf of a participant, beneficiary, or enrollee after such health care has been provided.
 - (5) REQUEST FOR EXPEDITED ADVANCE DETERMINATION OF COVERAGE.—The term "request for expedited advance determination of coverage"

- means a request for advance determination of coverage, in any case in which the proposed health care constitutes urgent health care.
 - (6) Urgent health care.—The term "urgent health care" means health care in any case in which a physician has certified in writing (or as otherwise provided in regulations of the Secretary) that failure to provide the participant, beneficiary, or enrollee with such health care within 7 days can reasonably be expected to result in either—
 - (A) the imminent death of the participant, beneficiary, or enrollee; or
 - (B) the immediate, serious, and irreversible deterioration of the health of the participant or beneficiary which will significantly increase the likelihood of death of, or irreparable harm to, the participant, beneficiary, or enrollee.
 - (7) Written or in writing.—A request or decision shall be deemed to be "written" or "in writing" if such request or decision is presented in a generally recognized printable or electronic format. The appropriate Secretary may by regulation provide for presentation of information otherwise required to

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1	be in written form in such other forms as may be
2	appropriate under the circumstances.
3	Subtitle D—Promoting Quality
4	Care by Ensuring Fair Plan Ad-
5	ministration
6	SEC. 131. RESTRICTIONS ON INCENTIVE PLANS.
7	(a) Incentive Plans.—
8	(1) In general.—In the case of a group
9	health plan, and a health insurance issuer that of-
10	fers network coverage, any health professional or
11	provider incentive plan operated by the plan or
12	issuer with respect to such coverage shall meet the
13	following requirements:
14	(A) No specific payment shall be made di-
15	rectly or indirectly under the plan to a profes-
16	sional or provider or group of professionals or
17	providers as an inducement to reduce or limit
18	medically necessary services provided with re-
19	spect to a specific participant, beneficiary, or
20	enrollee.
21	(B) If a plan or issuer places such a pro-
22	fessional, provider, or group at substantial fi-
23	nancial risk (as determined by the Secretary)
24	for services not provided by the professional,

provider, or group, the plan issuer shall provide

- stop-loss protection for the professional, pro-1 2 vider, or group that is adequate and appro-3 priate, based on standards developed by the Secretary that take into account the number of professionals or providers placed at such sub-6 stantial financial risk in the group or under the 7 coverage and the number of individuals enrolled with the plan or issuer who receive services 8 9 from the professional, provider, or group.
- 10 (2) NOTIFICATION.—The plan or issuer shall 11 provide the Secretary with descriptive information 12 regarding the plan, sufficient to permit the Sec-13 retary to determine whether the plan is in compli-14 ance with the requirements of this section.
- 15 (b) Health Professional or Provider Incen16 Tive Plan Defined.—In this subsection, the term health
 17 professional or provider incentive plan means any com18 pensation arrangement between a health insurance issuer
 19 and a health professional or provider or professional or
 20 provider group that has the effect of reducing or limiting
 21 services provided with respect to individuals enrolled with
 22 the plan or issuer.
- 23 (c) Construction.—Nothing in this section shall be 24 construed as prohibiting all capitation and similar ar-25 rangements or all provider discount arrangements.

1	(d) Implementation.—The Secretary shall submit
2	to Congress not later than January 1, 2000 a report de-
3	tailing regulations and a plan for implementation of the
4	details of this section. Such regulations and plan for im-
5	plementation shall not proceed without the concurrence by
6	joint resolution or Act of the Congress.
7	SEC. 132. DEVELOPMENT OF PLAN AND ISSUER POLICIES.
8	A group health plan, and a health insurance issuer
9	that offers network coverage shall establish mechanisms
10	to consider the recommendations, suggestions, and views
11	of participants, beneficiaries, enrollees and participating
12	health professionals and providers regarding—
13	(1) the medical policies of the plan or issuer
14	(including policies relating to coverage of new tech-
15	nologies, treatments, and procedures);
16	(2) the utilization review criteria and proce-
17	dures of the plan or issuer;
18	(3) the quality and credentialing criteria of the
19	plan or issuer; and
20	(4) the medical management procedures of the
21	plan or issuer.
22	SEC. 133. PATIENT ACCESS TO INFORMATION.
23	(a) Disclosure Requirements.—
24	(1) In general.—A group health plan or
25	health insurance issuer providing health insurance

1	coverage shall take such actions as necessary to en-
2	sure that—
3	(A) information required under subsections
4	(b) through (k) is provided at the time of en-
5	rollment, at least annually thereafter, and upon
6	written request; and
7	(B) the information described in subsection
8	(l) is provided upon written request,
9	to plan participants and beneficiaries and to enroll-
10	ees, respectively.
11	(2) Inclusion in summary plan descrip-
12	TION.—In the case of a group health plan, the infor-
13	mation described in paragraph (1)(A) shall be made
14	available as part of the summary plan description of
15	the plan.
16	(3) Charging for information made avail-
17	ABLE UPON REQUEST.—In cases in which the infor-
18	mation is made available upon written request under
19	paragraph (1), the plan or issuer may impose a rea-
20	sonable charge to cover the cost of making the infor-
21	mation so available. The Secretary may by regula-
22	tion prescribe a maximum amount which will con-
23	stitute a reasonable charge under this paragraph.
24	(b) Plan Benefits.—The information required
25	under subsection (a) includes the following:

1	(1) COVERED ITEMS AND SERVICES.—
2	(A) CATEGORIZATION OF INCLUDED BENE-
3	FITS.—A description of covered benefits, cat-
4	egorized by—
5	(i) types of items and services (includ-
6	ing any special disease management pro-
7	gram); and
8	(ii) types of health care professionals
9	providing such items and services.
10	(B) Emergency medical care.—A de-
11	scription of—
12	(i) the extent to which the plan or
13	health insurance coverage covers emer-
14	gency medical care;
15	(ii) the locations of hospital emer-
16	gency departments, urgent care centers,
17	and other sites or settings in which the
18	plan or health insurance coverage makes
19	available emergency medical care or post-
20	stabilization care; and
21	(iii) the appropriate use of emergency
22	services, including use of the 911 telephone
23	system or its local equivalent in emergency
24	situations, and an explanation of what con-
25	stitutes an emergency situation.

1	(C) Preventative services.—A descrip-
2	tion of the extent to which the plan or health
3	insurance coverage provides benefits for pre-
4	ventative services.
5	(D) Drug formularies.—A description
6	of the extent to which covered benefits are de-
7	termined by the use or application of a drug
8	formulary and a summary of the process for de-
9	termining what is included in such formulary.
10	(E) COBRA CONTINUATION COVERAGE.—
11	In the case of a group health plan, a descrip-
12	tion of the benefits available under the plan
13	pursuant to part 6 of the Employee Retirement
14	Income Security Act.
15	(2) Limitations, exclusions, and restric-
16	TIONS ON COVERED BENEFITS.—
17	(A) CATEGORIZATION OF EXCLUDED BEN-
18	EFITS.—A description of benefits specifically
19	excluded from coverage, categorized by types of
20	items and services.
21	(B) UTILIZATION REVIEW AND
22	PREAUTHORIZATION REQUIREMENTS.—Whether
23	coverage for health care is limited or excluded
24	on the basis of utilization review or
25	preauthorization requirements.

- 1 (C) LIFETIME, ANNUAL, OR OTHER PE2 RIOD LIMITATIONS.—A description of the cir3 cumstances under which, and the extent to
 4 which, coverage is subject to lifetime, annual, or
 5 other period limitations, categorized by types of
 6 benefits.
 7 (D) CUSTODIAL CARE.—A description of
 - (D) Custodial care.—A description of the circumstances under which, and the extent to which, the coverage of benefits for custodial care is limited or excluded, and a statement of the definition used by the plan for custodial care.
 - (E) EXPERIMENTAL TREATMENTS.—
 Whether coverage for any health care is limited or excluded because it constitutes experimental treatment or technology, and any definitions provided under the plan or coverage for the relevant terminology referring to such limited or excluded care.
 - (F) SECOND OR SUBSEQUENT OPINIONS.—
 A description of the circumstances under which,
 and the extent to which, coverage for second or
 subsequent opinions is limited or excluded.
 - (G) Specialty care.—A description of the circumstances under which, and the extent

to which, coverage of benefits for specialty care is conditioned on referral from a primary care provider.

- (H) CONTINUITY OF CARE.—A description of the circumstances under which, and the extent to which, coverage of items and services provided by any health care professional is limited or excluded by reason of the departure by the professional from any defined set of providers.
- (I) RESTRICTIONS ON COVERAGE OF EMERGENCY SERVICES.—A description of the circumstances under which, and the extent to which, the plan or health insurance coverage, in covering emergency medical care furnished to a participant or beneficiary of the plan or enrollee imposes any financial responsibility described in subsection (c) on participants or beneficiaries or enrollees or limits or conditions benefits for such care subject to any other term or condition of such plan or coverage.
- (c) Participant's Financial Responsibilities.—
 The information required under subsection (a) includes an
 explanation of—

1	(1) a participant's or enrollee's financial re-
2	sponsibility for payment of premiums, coinsurance,
3	copayments, deductibles, and any other charges; and
4	(2) the circumstances under which, and the ex-
5	tent to which, the participant's or enrollee's financial
6	responsibility described in paragraph (1) may vary,
7	including any distinctions based on whether a health
8	care provider from whom covered benefits are ob-
9	tained is included in a defined set of providers.
10	(d) DISPUTE RESOLUTION PROCEDURES.—The in-
11	formation required under subsection (a) includes a de-
12	scription of the processes adopted by the plan pursuant
13	to section 122, including—
14	(1) descriptions relating specifically to—
15	(A) coverage decisions;
16	(B) internal review of coverage decisions;
17	and
18	(C) any external review of coverage deci-
19	sions;
20	(2) the procedures and time frames applicable
21	to each step of the processes referred to in subpara-
22	graphs (A), (B), and (C) of paragraph (1); and
23	(3) the number of external review cases con-
24	ducted annually and, of such number, the number of
25	such cases where the decision of the plan or issuer

- 1 is upheld and the number of such cases where the
- 2 decision of the plan or issuer is modified or over-
- 3 turned.
- 4 (e) Network Characteristics.—If the plan or
- 5 health insurance issuer utilizes a defined set of providers
- 6 under contract with the plan or issuer, the information
- 7 required under subsection (a) includes a detailed list of
- 8 the names of such providers and their geographic location,
- 9 set forth separately with respect to primary care providers
- 10 and with respect to specialists.
- 11 (f) Care Management Information.—The infor-
- 12 mation required under subsection (a) includes a descrip-
- 13 tion of the circumstances under which, and the extent to
- 14 which, the plan or health insurance issuer has special dis-
- 15 ease management programs or programs for persons with
- 16 disabilities, indicating whether these programs are vol-
- 17 untary or mandatory and whether a significant benefit dif-
- 18 ferential results from participation in such programs.
- 19 (g) Inclusion of Drugs and Biologicals in
- 20 FORMULARIES.—The information required under sub-
- 21 section (a) includes a statement of whether a specific drug
- 22 or biological is included in a formulary used to determine
- 23 benefits under the plan or health insurance coverage and
- 24 a description of the procedures for considering requests
- 25 for any patient-specific waivers.

- 1 (h) Preauthorization and Utilization Review
- 2 Procedures.—The information required under sub-
- 3 section (a) includes, upon receipt by the participant or
- 4 beneficiary or enrollee of any notification of an adverse
- 5 coverage decision, a description of the basis on which any
- 6 preauthorization requirement or any utilization review re-
- 7 quirement has resulted in such decision.
- 8 (i) Accreditation Status of Health Insurance
- 9 Issuers and Service Providers.—The information re-
- 10 quired under subsection (a) includes a description of the
- 11 accreditation and licensing status (if any) of each health
- 12 insurance issuer (or each such issuer offering health insur-
- 13 ance coverage in connection with the plan) and of any uti-
- 14 lization review organization utilized by the issuer or the
- 15 plan, together with the name and address of the accredit-
- 16 ing or licensing authority.
- 17 (j) Measures of Enrollee Satisfaction.—The
- 18 information required under subsection (a) includes the lat-
- 19 est information (if any) maintained by the plan (or by any
- 20 health insurance issuer offering health insurance coverage
- 21 in connection with the plan) or by the health insurance
- 22 issuer relating to enrollee satisfaction.
- 23 (k) QUALITY PERFORMANCE MEASURES.—The infor-
- 24 mation required under subsection (a) includes the latest
- 25 information (if any) maintained by the plan (or by any

- 1 health insurance issuer offering health insurance coverage
- 2 in connection with the plan) or by the health insurance
- 3 issuer, relating to quality of performance of the delivery
- 4 of health care with respect to coverage options offered
- 5 under the plan or health insurance coverage and of health
- 6 care professionals and facilities providing health care
- 7 under the plan or coverage.
- 8 (1) Information Available on Request.—Pursu-
- 9 ant to written request under subsection (a)(1)(B)—
- 10 (1) Information required from individual
- 11 HEALTH CARE PROFESSIONALS ON REQUEST.— Any
- health care professional treating a participant or
- beneficiary under a group health plan or an enrollee
- under health insurance coverage shall provide to the
- participant or beneficiary or enrollee, on request, a
- description of his or her professional qualifications
- 17 (including board certification status, licensing sta-
- tus, and accreditation status, if any), privileges, and
- experience and a general description by category (in-
- 20 cluding salary, fee-for-service, capitation, and such
- other categories as may be specified in regulations of
- the Secretary) of the applicable method by which
- such professional is compensated in connection with
- 24 the provision of such health care under the plan or
- coverage.

1 (2) Information required from individual 2 HEALTH CAREFACILITIES ON REQUEST.—Any 3 health care facility from which a participant, beneficiary, or enrollee has sought treatment under a 5 group health plan or health insurance coverage shall 6 provide to the participant, beneficiary, or enrollee, 7 on request, a description of the facility's corporate 8 form or other organizational form and all forms of 9 licensing and accreditation status (if any) assigned 10 to the facility by standard-setting organizations. 11 (m) ADVANCE NOTICE OF CHANGES IN DRUG 12 FORMULARIES.—Not later than 30 days before the effective date of any exclusion of a specific drug or biological from any drug formulary under the group health plan or health insurance coverage that is used in the treatment of a chronic illness or disease, the plan or issuer shall take 16 17 such actions as are necessary to reasonably ensure that plan participants or enrollees are informed of such exclu-18 19 The requirements of this subsection may be

21 (1) in the case of a group health plan, by inclu-22 sion of information in publications broadly distrib-23 uted by plan sponsors, employers, or employee orga-24 nizations;

satisfied—

- 1 (2) by timely informing participants or enrollees
- who, under an ongoing program maintained under
- 3 the plan or health insurance issuer, have submitted
- 4 their names for such notification; or
- 5 (3) by any other reasonable means of timely in-
- 6 forming participants or enrollees.

7 SEC. 134. PROTECTION OF CONFIDENTIALITY.

- 8 (a) IN GENERAL.—A group health plan, and a health
- 9 insurance issuer offering health insurance coverage, shall
- 10 establish mechanisms and procedures to ensure compli-
- 11 ance with applicable Federal and State laws to protect the
- 12 confidentiality of individually identifiable information held
- 13 by the plan issuer with respect to a participant, bene-
- 14 ficiary, enrollee, health professional, or provider.
- 15 (b) Individually Identifiable Information De-
- 16 FINED.—For purposes of subsection (a), the term "indi-
- 17 vidually identifiable information" means, with respect to
- 18 a participant, beneficiary, enrollee, a health professional,
- 19 or a provider, any information, whether oral or recorded
- 20 in any medium or form, that identifies or can readily be
- 21 associated with the identity of the participant, beneficiary,
- 22 enrollee, the health professional, or the provider.

1 SEC. 135. DUE PROCESS FOR HEALTH PROFESSIONALS AND

1	SEC. 155. DUE PROCESS FOR HEALTH PROFESSIONALS AND
2	PROVIDERS.
3	(a) In General.—A group health plan, and a health
4	insurance issuer, with respect to its offering of network
5	coverage shall—
6	(1) allow all health professionals and providers
7	in its service area who are licensed, accredited, or
8	certified to perform specific health services consist-
9	ent with State law and those services covered under
10	the network coverage to apply to become a partici-
11	pating health professional or provider as openings in
12	a network become available during at least one pe-
13	riod in each calendar year;
14	(2) provide reasonable notice to such health
15	professionals and providers of the opportunity to
16	apply and of the period during which applications
17	are accepted;
18	(3) provide for review of each application by a
19	credentialing committee with representation of the
20	category or type of health professional or provider
21	being credentialed;
22	(4) select participating health professionals and
23	providers using objective standards of quality devel-
24	oped with the suggestions and advice of professional

associations, health professionals, and providers;

1	(5) make such selection standards available
2	to—
3	(A) those applying to become a participat-
4	ing provider or health professional;
5	(B) purchasers of health insurance cov-
6	erage; and
7	(C) participants, beneficiaries, or enrollees;
8	(6) when economic considerations are taken
9	into account in selecting participating health profes-
10	sionals and providers, use objective criteria that are
11	available to those applying to become a participating
12	provider or health professional and participants,
13	beneficiaries, or enrollees;
14	(7) adjust any economic profiling to take into
15	account patient characteristics (such as severity of
16	illness) that may result in atypical utilization of
17	services;
18	(8) make the results of such profiling available
19	to insurance purchasers, enrollees, and the health
20	professional or provider involved;
21	(9) notify any health professional or provider
22	being reviewed under the process referred to in para-
23	graph (3) of any information indicating that the
24	health professional or provider fails to meet the
25	standards of the issuer;

1	(10) offer a health professional or provider re-
2	ceiving notice pursuant to the requirement of para-
3	graph (9) with an opportunity to—
4	(A) review the information referred to in
5	such paragraph; and
6	(B) submit supplemental or corrected in
7	formation;
8	(11) not include in its contracts with participat-
9	ing health professionals and providers a provision
10	permitting the issuer to terminate the contract with-
11	out cause;
12	(12) provide a due process appeal that con-
13	forms to the process specified in section 412 of the
14	Health Care Quality Improvement Act of 1986 (42
15	U.S.C. 11112) for all determinations that are ad-
16	verse to a health professional or provider; and
17	(13) unless a health professional or provider
18	poses an imminent harm to enrollees or an adverse
19	action by a governmental agency effectively impairs
20	the ability to provide health care items and services,
21	provide—
22	(A) reasonable notice of any decision to
23	terminate a health professional or provider for
24	cause (including an explanation of the reasons
25	for the determination);

- 1 (B) an opportunity to review and discuss
 2 all of the information on which the determina3 tion is based; and
 4 (C) an opportunity to enter into a correc-
- (C) an opportunity to enter into a corrective action plan, before the determination be comes subject to appeal under the process referred to in paragraph (12).
- 8 (b) RULES OF CONSTRUCTION.—The requirements of
 9 subsection (a) shall not be construed as preempting or su10 perseding any other reviews and appeals a group health
 11 plan, or a health insurance issuer are required by law to
 12 make available. Nothing in subsection (a) shall be con13 strued to require a group health plan or a health insurance
 14 issuer to renew a contract with a participating provider.

15 SEC. 136. PROHIBITION OF INTERFERENCE WITH CERTAIN 16 MEDICAL COMMUNICATIONS.

17 (a) IN GENERAL.—Subject to subsections (b) and (c), a group health plan, and a health insurance issuer (in rela-18 tion to an individual enrolled under health insurance cov-19 20 erage offered by the issuer) shall not prohibit or otherwise 21 restrict a covered health care professional (as defined in 22 subsection (d)) from advising such an individual who is 23 a patient of the professional about the health status of the individual or health care or treatment for the individuals condition or disease, regardless of whether benefits

- 1 for such care or treatment are provided under the cov-
- 2 erage, if the professional is acting within the lawful scope
- 3 of practice.
- 4 (b) Conscience Protection.—Subsection (a) shall
- 5 not be construed as requiring a group health plan or a
- 6 health insurance issuer to provide, reimburse for, or pro-
- 7 vide coverage of a counseling or referral service if the
- 8 issuer—
- 9 (1) objects to the provision of such service on
- 10 moral or religious grounds; and
- 11 (2) in the manner and through the written in-
- 12 strumentalities such issuer deems appropriate,
- makes available information on its policies regarding
- such service to prospective enrollees before or during
- enrollment and to enrollees within 90 days after the
- date that the issuer adopts a change in policy re-
- 17 garding such a counseling or referral service.
- 18 (c) Construction.—Nothing in subsection (b) shall
- 19 be construed to affect disclosure requirements under State
- 20 law or under the Employee Retirement Income Security
- 21 Act of 1974.
- 22 SEC. 137. PLAN SOLVENCY.
- A group health plan and a health insurance issuer
- 24 offering health insurance coverage shall—

- 1 (1) meet such financial reserve or other sol2 vency-related requirements as the applicable State
 3 authority may establish to assure the continued
 4 availability of (and appropriate payment for) covered
 5 items and services for enrollees; and
- 6 (2) establish mechanisms specified by the appli-7 cable State authority to protect enrollees, health pro-8 fessionals, and providers in the event of failure of 9 the issuer.
- 10 Such requirements shall not unduly impede the establish-
- 11 ment of health insurance issuers owned and operated by
- 12 health care professionals or providers or by nonprofit com-
- 13 munity-based organizations.

14 SEC. 138. QUALITY ASSESSMENT PROGRAM.

- 15 (a) In General.—A group health plan and a health
- 16 insurance issuer offering health insurance coverage shall
- 17 establish a quality assessment program (consistent with
- 18 subsection (b)) that systematically and continuously
- 19 assesses—
- 20 (1) participant, beneficiary, or enrollee health
- status, patient outcomes, processes of care, and par-
- ticipant, beneficiary, or enrollee satisfaction associ-
- ated with health care provided by the plan or issuer;
- 24 and

- 1 (2) the administrative and funding capacity of
 2 the issuer to support and emphasize preventive care,
 3 utilization, access and availability, cost effectiveness,
 4 acceptable treatment modalities, specialists referrals,
 5 the peer review process, and the efficiency of the administrative process.
 6 FUNCTIONS.—A quality assessment program es-
- 9 (1) assess the performance of the plan or issuer 10 and its participating health professionals and provid-11 ers and report the results of such assessment to pur-12 chasers, participating health professionals and pro-13 viders, and administrative personnel; and

tablished pursuant to subsection (a) shall—

(2) analyze quality assessment data to determine specific interactions in the delivery system (both the design and funding of the health insurance coverage and the clinical provision of care) that have an adverse impact on the quality of care.

Subtitle E—Definitions

20 SEC. 151. DEFINITIONS.

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- 21 (a) Incorporation of General Definitions.—
- 22 Except as otherwise provided, the provisions of section
- 23 2971 of the Public Health Service Act shall apply for pur-
- 24 poses of this title in the same manner as they apply for
- 25 purposes of title XXVII of such Act.

1	(b) Secretary.—Except as otherwise provided, the
2	term "Secretary" means the Secretary of Health and
3	Human Services, in consultation with the Secretary of
4	Labor and the Secretary of the Treasury and the term
5	"appropriate Secretary" means the Secretary of Health
6	and Human Services in relation to carrying out this title
7	under sections 2706 and 2751 of the Public Health Serv-
8	ice Act and the Secretary of Labor in relation to carrying
9	out this title under section 713 of the Employee Retire-
10	ment Income Security Act of 1974.
11	(c) Additional Definitions.—For purposes of this
12	title:
13	(1) APPLICABLE AUTHORITY.—The term "ap-
14	plicable authority" means—
15	(A) in the case of a group health plan, the
16	Secretary of Health and Human Services and
17	the Secretary of Labor; and
18	(B) in the case of a health insurance issuer
19	with respect to a specific provision of this title,
20	the applicable State authority (as defined in
21	section 2791(d) of the Public Health Service
22	Act), or the Secretary of Health and Human
23	Services, if such Secretary is enforcing such
24	provision under section 2722(a)(2) or
25	2761(a)(2) of the Public Health Service Act.

1	(2) Enrollee.—The term "enrollee" means,
2	with respect to health insurance coverage offered by
3	a health insurance issuer, an individual enrolled with
4	the issuer to receive such coverage.
5	(3) Fee-for-service coverage.—The term
6	"fee-for-service coverage" means coverage that—
7	(A) reimburses hospitals, health profes-
8	sionals, or other providers, directly or by pay-
9	ment to enrollees who are required to pay such
10	parties, on the basis of a rate determined by
11	the issuer on a fee-for-service basis without
12	placing the provider at financial risk;
13	(B) does not vary reimbursement for the
14	coverage period for such a provider based on an
15	agreement to contract terms and conditions or
16	the utilization of health care items or services
17	relating to such provider or enrollees; and
18	(C) does not restrict the selection of pro-
19	viders among those who are lawfully authorized
20	to provide the covered services and agree to ac-
21	cept the terms and conditions of payment estab-
22	lished by the issuer; and
23	(D) for which the issuer does not utilize
24	prospective or concurrent review.

- 1 (4) GROUP HEALTH PLAN.—The term "group 2 health plan" has the meaning given such term in 3 section 733(a) of the Employee Retirement Income 4 Security Act of 1974.
 - (5) Health professional.—The term "health professional" means an individual who is licensed, accredited, or certified under State law to provide specified health care services and who is operating within the scope of such licensure, accreditation, or certification.
 - (6) Network.—The term "network" means, with respect to a group health plan or health insurance issuer offering health insurance coverage, the participating health professionals and providers through whom the plan or issuer provides health care items and services to participants, beneficiaries, or enrollees.
 - (7) Network coverage.—The term "network coverage" means, with respect to a group health plan or health insurance coverage offered by a health insurance issuer, health benefits coverage that provides or arranges for the provision of health care items and services to participants, beneficiaries, or enrollees through participating health professionals and providers.

- (8) Nonparticipating.—The term "non-participating" means, with respect to a health care provider that provides health care items and services to a participant, beneficiary, or enrollee under group health plan or health insurance coverage, a health care provider that is not a participating health care provider with respect to such items and services.
 - (9) Participating.—The term "participating" means, with respect to a health care provider that provides health care items and services to a participant, beneficiary, or enrollee under group health plan or health insurance coverage offered by a health insurance issuer, a health care provider that furnishes such items and services under a contract or other arrangement with the plan or issuer.
 - (10) Prior authorization.—The term "prior authorization" means the process of obtaining prior approval from a health insurance issuer for the treatment of a medical or clinical condition.
 - (11) PROVIDER.—The term "provider" means a health organization, health facility, or health agency that is licensed, accredited, or certified to provide health care items and services under applicable State law.

- 1 (12) SERVICE AREA.—The term "service area"
 2 means, with respect to a health insurance issuer
 3 with respect to health insurance coverage, the geo4 graphic area served by the issuer with respect to the
 5 coverage.
- 6 (13) UTILIZATION REVIEW.—The term "utiliza7 tion review" means prospective, concurrent, or retro8 spective review of health care items and services,
 9 and includes prior authorization requirements for
 10 coverage of such items and services.
- 11 (d) Abortion and Euthanasia Services De-12 fined.—For purposes of this sections 104 and 116:
 - (1) Abortion services.—The term "abortion services" means the performance of an abortion, the providing of drugs to induce an abortion, and services related directly to the performance of an abortion (such as the performance of ultrasound and similar preparatory procedures and preparation of post-abortion pathology reports), but does not include the treatment of injuries or illnesses caused by an abortion.
 - (2) Euthanasia services.—The term "euthanasia services" means anything for which the use of funds appropriated by the Congress is prohibited under the Assisted Suicide Funding Restriction Act

- 1 of 1997 (Public Law 105–12; 42 U.S.C. 14401 et
- 2 seq.), subject to sections 3(b) of such Act (42 U.S.C.
- 3 14402(b)).
- 4 (e) Application to Partnerships.—The provi-
- 5 sions of paragraphs (1), (2), and (3) of section 732(d)
- 6 of the Employee Retirement Income Security Act of 1974
- 7 shall apply with respect to partnerships.
- 8 SEC. 152. PREEMPTION; STATE FLEXIBILITY; CONSTRUC-
- 9 TION.
- 10 (a) CONTINUED APPLICABILITY OF STATE LAW
- 11 WITH RESPECT TO HEALTH INSURANCE ISSUERS.—
- 12 (1) IN GENERAL.—Subject to paragraph (2),
- this title shall not be construed to supersede any
- provision of State law which establishes, implements,
- or continues in effect any standard or requirement
- solely relating to health insurance issuers (in connec-
- tion with group health insurance coverage or other-
- wise) except to the extent that such standard or re-
- 19 quirement prevents the application of a requirement
- of this title.
- 21 (2) CONTINUED PREEMPTION WITH RESPECT
- TO GROUP HEALTH PLANS.—Nothing in this title
- shall be construed to affect or modify the provisions
- of section 514 of the Employee Retirement Income

- 1 Security Act of 1974 with respect to group health
- 2 plans.
- 3 (b) Rules of Construction.—Nothing in this title
- 4 shall be construed as requiring a group health plan or
- 5 health insurance coverage to provide specific benefits
- 6 under the terms of such plan or coverage.
- 7 (c) Definitions.—For purposes of this section:
- 8 (1) State law.—The term "State law" in-
- 9 cludes all laws, decisions, rules, regulations, or other
- State action having the effect of law, of any State.
- 11 A law of the United States applicable only to the
- District of Columbia shall be treated as a State law
- rather than a law of the United States.
- 14 (2) STATE.—The term "State" includes a
- 15 State, the Northern Mariana Islands, any political
- subdivisions of a State or such Islands, or any agen-
- 17 cy or instrumentality of either.
- 18 SEC. 153. REGULATIONS.
- 19 The Secretaries of Health and Human Services,
- 20 Labor, and the Treasury shall issue such regulations as
- 21 may be necessary or appropriate to carry out this title.
- 22 Such regulations shall be issued consistent with section
- 23 104 of Health Insurance Portability and Accountability
- 24 Act of 1996. Such Secretaries may promulgate any in-

- 1 terim final rules as the Secretaries determine are appro-
- 2 priate to carry out this title.

3 TITLE II—APPLICATION OF

- 4 QUALITY CARE STANDARDS
- 5 TO GROUP HEALTH PLANS
- 6 AND HEALTH INSURANCE
- 7 COVERAGE UNDER PUBLIC
- 8 HEALTH SERVICE ACT
- 9 SEC. 201. APPLICATION TO GROUP HEALTH PLANS AND
- 10 GROUP HEALTH INSURANCE COVERAGE.
- 11 (a) IN GENERAL.—Subpart 2 of part A of title
- 12 XXVII of the Public Health Service Act is amended by
- 13 adding at the end the following new section:
- 14 "SEC. 2706. PATIENT PROTECTION STANDARDS.
- 15 "(a) IN GENERAL.—Each group health plan shall
- 16 comply with patient protection requirements under title I
- 17 of the Access to Quality Care Act of 1999, and each health
- 18 insurance issuer shall comply with patient protection re-
- 19 quirements under such title with respect to group health
- 20 insurance coverage it offers, and such requirements shall
- 21 be deemed to be incorporated into this subsection.
- 22 "(b) Notice.—A group health plan shall comply with
- 23 the notice requirement under section 711(d) of the Em-
- 24 ployee Retirement Income Security Act of 1974 with re-
- 25 spect to the requirements referred to in subsection (a) and

- 1 a health insurance issuer shall comply with such notice
- 2 requirement as if such section applied to such issuer and
- 3 such issuer were a group health plan.".
- 4 (b) Conforming Amendment.—Section
- 5 2721(b)(1)(A) of such Act (42 U.S.C. 300gg–21(b)(1)(A))
- 6 is amended by inserting "(other than section 2706)" after
- 7 "requirements of such subparts".
- 8 SEC. 202. APPLICATION TO INDIVIDUAL HEALTH INSUR-
- 9 **ANCE COVERAGE.**
- 10 Part B of title XXVII of the Public Health Service
- 11 Act is amended by inserting after section 2751 the follow-
- 12 ing new section:
- 13 "SEC. 2752. PATIENT PROTECTION STANDARDS.
- 14 "(a) IN GENERAL.—Each health insurance issuer
- 15 shall comply with patient protection requirements under
- 16 title I of the Access to Quality Care Act of 1999 with re-
- 17 spect to individual health insurance coverage it offers, and
- 18 such requirements shall be deemed to be incorporated into
- 19 this subsection.
- 20 "(b) Notice.—A health insurance issuer under this
- 21 part shall comply with the notice requirement under sec-
- 22 tion 711(d) of the Employee Retirement Income Security
- 23 Act of 1974 with respect to the requirements of such title
- 24 as if such section applied to such issuer and such issuer
- 25 were a group health plan.".

1	TITLE III—AMENDMENTS TO
2	THE EMPLOYEE RETIREMENT
3	INCOME SECURITY ACT OF
4	1974
5	SEC. 301. APPLICATION OF PATIENT PROTECTION STAND-
6	ARDS TO GROUP HEALTH PLANS AND GROUP
7	HEALTH INSURANCE COVERAGE UNDER THE
8	EMPLOYEE RETIREMENT INCOME SECURITY
9	ACT OF 1974.
10	Subpart B of part 7 of subtitle B of title I of the
11	Employee Retirement Income Security Act of 1974 is
12	amended by adding at the end the following new section:
13	"SEC. 713. PATIENT PROTECTION STANDARDS.
14	"A group health plan (and a health insurance issuer
15	offering group health insurance coverage in connection
16	with such a plan) shall comply with the requirements of
17	title I of the Access to Quality Care Act of 1999 (as in
18	effect as of the date of the enactment of such Act), and
19	such requirements shall be deemed to be incorporated into
20	this section.".

1	SEC. 302. ERISA PREEMPTION NOT TO APPLY TO CERTAIN
2	ACTIONS INVOLVING HEALTH INSURANCE
3	POLICYHOLDERS.
4	(a) In General.—Section 514 of the Employee Re-
5	tirement Income Security Act of 1974 (29 U.S.C. 1144)
6	is amended by adding at the end the following subsection:
7	"(e) Preemption Not To Apply to Certain Ac-
8	TIONS ARISING OUT OF PROVISION OF HEALTH BENE-
9	FITS.—
10	"(1) In general.—Except as provided in this
11	subsection, nothing in this title shall be construed to
12	invalidate, impair, or supersede any cause of action
13	under State law to recover damages resulting from
14	personal injury or for wrongful death against any
15	person—
16	"(A) in connection with the provision of in-
17	surance, administrative services, or medical
18	services by such person to or for a group health
19	plan (as defined in section 733), or
20	"(B) that arises out of the arrangement by
21	such person for the provision of such insurance,
22	administrative services, or medical services by
23	other persons.
24	"(2) Exception for employers and other
25	PLAN SPONSORS —

1	"(A) In General.—Subject to subpara-
2	graph (B), paragraph (1) does not authorize—
3	"(i) any cause of action against an
4	employer or other plan sponsor maintain-
5	ing the group health plan, or
6	"(ii) a right of recovery or indemnity
7	by a person against an employer or other
8	plan sponsor for damages assessed against
9	the person pursuant to a cause of action
10	under paragraph (1).
11	"(B) Special Rule.—Subparagraph (A)
12	shall not preclude any cause of action described
13	in paragraph (1) against an employer or other
14	plan sponsor if—
15	"(i) such action is based on the em-
16	ployer's or other plan sponsor's exercise of
17	discretionary authority to make a decision
18	on a claim for benefits covered under the
19	plan or health insurance coverage in the
20	case at issue; and
21	"(ii) the exercise by such employer or
22	other plan sponsor of such authority re-
23	sulted in personal injury or wrongful
24	death.

1	"(C) Exception.—The exercise of discre-
2	tionary authority described in subparagraph
3	(B)(i) shall not be construed to include—
4	"(i) the decision to include or exclude
5	from the plan any specific benefit;
6	"(ii) any decision affirming the deci-
7	sion of a treating health care professional;
8	or
9	"(iii) any decision to provide benefits
10	beyond those specified in the plan at the
11	request of a treating health care profes-
12	sional.".
13	(b) Effective Date.—The amendment made by
14	subsection (a) shall apply to acts and omissions occurring
15	on or after the date of the enactment of this Act from
16	which a cause of action arises.
17	SEC. 303. DIRECT ACCESS TO COURTS.
18	Section 502 of the Employee Retirement Income Se-
19	curity Act is amended—
20	(1) in subsection (a)(8) by striking "or" at the
21	end;
22	(2) in subsection (a)(9) by striking the period
23	at the end and inserting "; or";
24	(3) by adding at the end of subsection (a) the
25	following new paragraph:

1	"(10) by a participant or beneficiary for appro-
2	priate relief under subsection (b)(4)."; and
3	(4) by adding at the end of subsection (b) the
4	following new paragraph:
5	"(4) In any case in which exhaustion of admin-
6	istrative remedies otherwise necessary for an action
7	for relief has not been obtained and it is dem-
8	onstrated to the court by means of certification by
9	an appropriate physician that such exhaustion is not
10	reasonably attainable under the facts and cir-
11	cumstances without undue risk of irreparable harm
12	to the health of the participant or beneficiary, a civil
13	action may be brought by a participant or bene-
14	ficiary to obtain appropriate equitable relief. Any de-
15	terminations made while an action under this para-
16	graph is pending shall be given due consideration by
17	the court in any such action.".
18	TITLE IV—EFFECTIVE DATES;
19	COORDINATION IN IMPLE-
20	MENTATION
21	SEC. 401. EFFECTIVE DATES.
22	(a) Group Health Coverage.—
23	(1) In general.—Subject to paragraph (2),
24	the amendments made by sections 201(a) and 301
25	(and title I insofar as it relates to such sections)

- shall apply with respect to group health plans, and health insurance coverage offered in connection with group health plans, for plan years beginning on or after January 1, 2000 (in this section referred to as the "general effective date") and also shall apply to portions of plan years occurring on and after such date.
 - (2) TREATMENT OF COLLECTIVE BARGAINING AGREEMENTS.—In the case of a group health plan maintained pursuant to 1 or more collective bargaining agreements between employee representatives and 1 or more employers ratified before the date of enactment of this Act, the amendments made by sections 201(a) and 301 (and title I insofar as it relates to such sections) shall not apply to plan years beginning before the later of—
 - (A) the date on which the last collective bargaining agreements relating to the plan terminates (determined without regard to any extension thereof agreed to after the date of enactment of this Act), or
- (B) the general effective date.
 - For purposes of subparagraph (A), any plan amendment made pursuant to a collective bargaining agreement relating to the plan which amends the

- 1 plan solely to conform to any requirement added by
- 2 this Act shall not be treated as a termination of
- 3 such collective bargaining agreement.
- 4 (b) Individual Health Insurance Coverage.—
- 5 The amendments made by section 202 shall apply with
- 6 respect to individual health insurance coverage offered,
- 7 sold, issued, renewed, in effect, or operated in the individ-
- 8 ual market on or after the general effective date.

9 SEC. 402. COORDINATION IN IMPLEMENTATION.

- Section 104(1) of Health Insurance Portability and
- 11 Accountability Act of 1996 is amended by striking "this
- 12 subtitle (and the amendments made by this subtitle and
- 13 section 401)" and inserting "the provisions of part 7 of
- 14 subtitle B of title I of the Employee Retirement Income
- 15 Security Act of 1974, the provisions of parts A and C of
- 16 title XXVII of the Public Health Service Act, chapter 100
- 17 of the Internal Revenue Code of 1986, and title I of the
- 18 Access to Quality Care Act of 1999".

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