#### 105TH CONGRESS 1ST SESSION

# H. R. 3050

To establish procedures and remedies for the prevention of fraudulent and deceptive practices in the solicitation of telephone service subscribers, and for other purposes.

#### IN THE HOUSE OF REPRESENTATIVES

NOVEMBER 13, 1997

Mr. DINGELL introduced the following bill; which was referred to the Committee on Commerce

## A BILL

To establish procedures and remedies for the prevention of fraudulent and deceptive practices in the solicitation of telephone service subscribers, and for other purposes.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Slamming Prevention
- 5 and Consumer Protection Act of 1997".

## 1 TITLE I—IMPROVED COMMU-

## 2 NICATIONS ACT REMEDIES

## **FOR SLAMMING**

- 4 SEC. 101. COMPLETION AND ENFORCEMENT OF FCC RULES.
- 5 Section 258 of the Communications Act of 1984 (47
- 6 U.S.C. 258) is amended by adding at the end the follow-
- 7 ing:
- 8 "(c) Subscriber Changes.—The Commission's
- 9 regulations under this section shall require any carrier
- 10 that submits or executes a change in a subscriber's selec-
- 11 tion of a provider of telephone exchange service or tele-
- 12 phone toll service in violation of the verification procedures
- 13 prescribed by the Commission shall refund to the sub-
- 14 scriber (or discharge the subscriber from liability for) any
- 15 charges imposed for such service by such carrier during
- 16 the 3-month period after the change in the subscriber's
- 17 selection is effected.
- 18 "(d) Negative Option Selection Prohibited.—
- 19 The Commission's regulations under this section shall pro-
- 20 hibit any change in selection, or any verification of a
- 21 change in selection, without the affirmative request of the
- 22 subscriber. A subscriber's failure to refuse a change in se-
- 23 lection, or failure to refuse to verify a change in selection,
- 24 shall not be deemed to be an affirmative request.

1	"(e) Completion of Rulemaking.—The Commis-
2	sion shall complete all actions necessary, including any re-
3	consideration, to prescribe rules to implement and enforce
4	this section within two years after the date of enactment
5	of the Telecommunications Act of 1996.
6	"(f) Private Right of Action.—
7	"(1) In general.—A subscriber whose selec-
8	tion of a provider of telephone exchange service or
9	telephone toll service is changed in violation of the
10	procedures prescribed under subsection (a) may,
11	within one year after the change, if otherwise per-
12	mitted by the laws or rules of court of a State, bring
13	in an appropriate court of that State an action—
14	"(A) for an order to revoke the change;
15	"(B) for an award of damages in an
16	amount equal to the greater of—
17	"(i) the actual monetary loss resulting
18	from the change; or
19	"(ii) an amount not to exceed \$500;
20	or
21	"(C) for relief under both subparagraphs
22	(A) and (B).
23	In any such action in which the plaintiff substan-
24	tially prevails the court may assess reasonable costs,
25	including attorneys' fees, against the defendant.

1	"(2) Increased award.—If the court finds
2	that the defendant executed the change in willful
3	and knowing violation of the procedures prescribed
4	under subsection (a), the court may, in its discre-
5	tion, increase the amount of the award under para-
6	graph (1) to an amount equal to not more than
7	three times the maximum amount awardable under
8	subparagraph (B) of that paragraph.
9	"(g) No Preemption of State Law.—Nothing in
10	this section shall preempt the availability of relief under
11	State law for unauthorized changes of providers of intra-
12	state telephone exchange service or telephone toll serv-
13	ice.".
14	TITLE II—REGULATION OF UN-
15	FAIR AND DECEPTIVE ACTS
16	AND PRACTICES IN CONNEC-
17	TION WITH SLAMMING
18	SEC. 201. FEDERAL TRADE COMMISSION REGULATIONS.
19	(a) In General.—
20	(1) REGULATIONS REQUIRED.—The Commis-
21	sion shall prescribe rules in accordance with this
22	subsection to prohibit unfair and deceptive acts and
23	practices in any advertisement for or solicitation of

any change in a subscriber's selection of a provider

of telephone exchange service or telephone toll serv-

24

25

1	ice. Such rules shall require that the person offering
2	or soliciting any change in the subscriber's selection
3	of the provider of a telephone exchange service or
4	telephone toll service—
5	(A) clearly and conspicuously disclose—
6	(i) that the offer or solicitation seeks
7	authority to change the subscriber's selec-
8	tion of the provider of a telephone ex-
9	change service or telephone toll service;
10	and
11	(ii) the cost of the use of telephone
12	exchange service or telephone toll service,
13	including the total cost or the cost per
14	minute and any other fees for that service,
15	including any cost imposed for changing
16	the subscriber's selection of service provid-
17	ers;
18	(B) not submit or execute a change in a
19	subscriber's selection of the provider of any
20	telephone exchange service or telephone toll
21	service in violation of the verification proce-
22	dures prescribed by the Federal Communica-
23	tions Commission pursuant to section 258 of
24	the Communications Act of 1934.

- 1 (C) in the case of an advertisement or so2 licitation which offers a prize or award or a
  3 service or product at no cost or for a reduced
  4 cost, clearly and conspicuously disclose the odds
  5 of being able to receive such prize, award, serv6 ice, or product at no cost or reduced cost, or,
  7 if such odds are not calculable in advance, dis8 close the factors determining such odds; and
  - (D) comply with such additional standards as the Commission may prescribe to prevent unfair or abusive practices.
  - (2) Access to information.—The Commission shall by rule require a common carrier that uses any person other than an employee of such carrier to solicit changes in the provider of any telephone exchange service or telephone toll service to make available to the Commission any contracts, records, and financial information maintained by such carrier relating to the use of such person to make such solicitations.
  - (3) EVASIONS.—The rules issued by the Commission under this section shall include provisions to prohibit unfair or deceptive acts or practices that evade such rules or undermine the rights provided to

- 1 telephone exchange service or telephone toll service
- 2 subscribers under this title.
- 3 (4) Treatment of rules.—A rule issued
- 4 under this subsection shall be treated as a rule is-
- 5 sued under section 18(a)(1)(B) of the Federal Trade
- 6 Commission Act (15 U.S.C. 57a(a)(1)(B)).
- 7 (b) Rulemaking.—The Commission shall prescribe
- 8 the rules under subsection (a) within 270 days after the
- 9 date of enactment of this Act. Such rules shall be pre-
- 10 scribed in accordance with section 553 of title 5, United
- 11 States Code.
- 12 (c) Enforcement.—Any violation of any rule pre-
- 13 scribed under subsection (a) shall be treated as a violation
- 14 of a rule respecting unfair or deceptive acts or practices
- 15 under section 5 of the Federal Trade Commission Act (15
- 16 U.S.C. 45). Notwithstanding section 5(a)(2) of such Act
- 17 (15 U.S.C. 45(a)(2)), communications common carriers
- 18 shall be subject to the jurisdiction of the Commission for
- 19 purposes of this title.
- 20 SEC. 202. ACTIONS BY STATES.
- 21 (a) In General.—Whenever an attorney general of
- 22 any State has reason to believe that the interests of the
- 23 residents of that State have been or are being threatened
- 24 or adversely affected because any person has engaged or
- 25 is engaging in a pattern or practice which violates any rule

- 1 of the Commission under section 201(a), the State may
- 2 bring a civil action on behalf of its residents in an appro-
- 3 priate district court of the United States to enjoin such
- 4 pattern or practice, to enforce compliance with such rule
- 5 of the Commission, to obtain damages on behalf of their
- 6 residents, or to obtain such further and other relief as the
- 7 court may deem appropriate.
- 8 (b) Notice.—The State shall serve prior written no-
- 9 tice of any civil action under subsection (a) upon the Com-
- 10 mission and provide the Commission with a copy of its
- 11 complaint, except that if it is not feasible for the State
- 12 to provide such prior notice, the State shall serve such
- 13 notice immediately upon instituting such action. Upon re-
- 14 ceiving a notice respecting a civil action, the Commission
- 15 shall have the right (1) to intervene in such action, (2)
- 16 upon so intervening, to be heard on all matters arising
- 17 therein, and (3) to file petitions for appeal.
- 18 (c) Venue.—Any civil action brought under this sec-
- 19 tion in a district court of the United States may be
- 20 brought in the district wherein the defendant is found or
- 21 is an inhabitant or transacts business or wherein the viola-
- 22 tion occurred or is occurring, and process in such cases
- 23 may be served in any district in which the defendant is
- 24 an inhabitant or wherever the defendant may be found.

- 1 (d) INVESTIGATORY POWERS.—For purposes of
  2 bringing any civil action under this section, nothing in this
  3 Act shall prevent the attorney general from exercising the
  4 powers conferred on the attorney general by the laws of
  5 such State to conduct investigations or to administer oaths
  6 or affirmations or to compel the attendance of witnesses
  7 or the production of documentary and other evidence.
- 8 (e) Effect on State Court Proceedings.—
- 9 Nothing contained in this section shall prohibit an author-
- 10 ized State official from proceeding in State court on the
- 11 basis of an alleged violation of any general civil or criminal
- 12 antifraud statute of such State.
- 13 (f) Limitation.—Whenever the Commission has in-
- 14 stituted a civil action for violation of any rule or regulation
- 15 under this Act, no State may, during the pendency of such
- 16 action instituted by the Commission, subsequently insti-
- 17 tute a civil action against any defendant named in the
- 18 Commission's complaint for violation of any rule as alleged
- 19 in the Commission's complaint.
- 20 (g) Actions by Other State Officials.—
- 21 (1) Nothing contained in this section shall pro-
- 22 hibit an authorized State official from proceeding in
- 23 State court on the basis of an alleged violation of
- any general civil or criminal statute of such State.

(2) In addition to actions brought by an attor-1 2 ney general of a State under subsection (a), such an 3 action may be brought by officers of such State who are authorized by the State to bring actions in such 5 State for protection of consumers and who are des-6 ignated by the Commission to bring an action under 7 subsection (a) against persons that the Commission 8 has determined have or are engaged in a pattern or 9 practice which violates a rule of the Commission 10 under section 201(a).

#### 11 SEC. 203. ADMINISTRATION AND APPLICABILITY OF TITLE.

- 12 (a) In General.—Except as otherwise provided in
- 13 section 202, this title shall be enforced by the Commission
- 14 under the Federal Trade Commission Act (15 U.S.C. 41
- 15 et seq.). Consequently, no activity which is outside the ju-
- 16 risdiction of that Act shall be affected by this Act, except
- 17 for purposes of this title.
- 18 (b) ACTIONS BY THE COMMISSION.—The Commis-
- 19 sion shall prevent any person from violating a rule of the
- 20 Commission under section 201 in the same manner, by
- 21 the same means, and with the same jurisdiction, powers,
- 22 and duties as though all applicable terms and provisions
- 23 of the Federal Trade Commission Act (15 U.S.C. 41 et
- 24 seq.) were incorporated into and made a part of this title.
- 25 Any person who violates such rule shall be subject to the

- 1 penalties and entitled to the privileges and immunities
- 2 provided in the Federal Trade Commission Act in the
- 3 same manner, by the same means, and with the same ju-
- 4 risdiction, power, and duties as though all applicable terms
- 5 and provisions of the Federal Trade Commission Act were
- 6 incorporated into and made a part of this title.

#### 7 SEC. 204. DEFINITIONS.

11

- 8 For purposes of this title:
- 9 (1) The terms "telephone exchange service" and 10 "telephone toll service" have the meaning provided

in section 3 of the Communications Act of 1934.

- 12 (2) The term "attorney general" means the 13 chief legal officer of a State.
- 14 (3) The term "State" means any State of the 15 United States, the District of Columbia, Puerto 16 Rico, the Northern Mariana Islands, and any terri-17 tory or possession of the United States.
- (4) The term "Commission" means the FederalTrade Commission.

 $\bigcirc$