

Perry Point VA Medical Center

VISITOR GUIDE



VA



U.S. Department of Veterans Affairs

Veterans Health Administration
VA Maryland Health Care System

Perry Point VA Medical Center, Perry Point, MD 21902

410-642-2411 | Toll-Free: 1-800-949-1003

Eligibility and Enrollment: 410-642-2411, ext. 5018

www.maryland.va.gov

Welcome to the Perry Point VA Medical Center



It is my pleasure to welcome you to the Perry Point VA Medical Center, a division of the VA Maryland Health Care System. The medical center provides a broad range of inpatient, outpatient and primary care services. As the largest inpatient facility in the VA Maryland Health Care System, the medical center provides inpatient

intermediate and long-term care programs including nursing home care, rehabilitation services, geriatric evaluation and management, respite care, and hospice care. The medical center is also a leader in providing comprehensive mental health care to Maryland's Veterans and offers recovery focused residential and outpatient mental health and substance abuse care for Veterans.

This Visitor Guide provides a directory of services and patient care areas, maps of the campus, information about patient and visitor amenities, directions to the medical center, and a listing of important phone numbers.

Here at the Perry Point VA Medical Center and throughout the VA Maryland Health Care System, we are committed to providing safe, quality and compassionate care to Veterans. As a physician and a Veteran with more than 30 years of service in the U.S. Navy, I want to thank you for allowing us to serve your health care needs.

Sincerely,

Adam M. Robinson, Jr., M.D.

Adam M. Robinson, Jr., MD
Director, VA Maryland Health Care System
VADM, MC, USN (RET)
36th Surgeon General, USN

Patient and Visitor Information

Appointments

To schedule, change, cancel or confirm a clinic appointment, please contact the Appointment Center at 1-800-463-6295, extension 7333, Monday through Friday, from 7:30 a.m. to 4:30 p.m. To schedule an acute appointment, please call the Telephone Care Line Monday through Friday (except holidays) from 7:30 a.m. to 4:30 p.m. at 1-800-865-2441. If you have a life-threatening emergency, immediately dial 911.

Automatic Teller Machine (ATM)

There is an ATM across from the Barber Shop in Building 17H that is available 24 hours a day.

Canteen Locations & Hours

The Canteen Retail Store, Food Court and Barber Shop are located in Building 17H and are open the followings days and times:

Retail Store:	Monday – Friday	7:30 a.m. to 3:30 p.m.
	Saturday	8 a.m. to 2 p.m.
Food Court	Monday – Friday	7 a.m. to 2:30 p.m.
Barber Shop	Tuesday	10 a.m. to 3 p.m.
	Friday	8 a.m. to 3 p.m.

Chapel

The All Faiths Chapel is located in Building 314 and is open from 8 a.m. to 4:30 p.m. daily. Religious services are conducted in the All Faiths Chapel on a daily basis.

Mass Transportation

The Perry Point VA Medical Center is served by Cecil Transit (Route 2 – Perryville Connection) and Harford Transit Link (Route 7 – Teal Line – Harford Cecil Connect). For a schedule and route information for Cecil Transit, visit www.ceciltransit.com. For a schedule and route information for Harford Transit Link, visit www.harfordtransitlink.org.

New Patients

Veterans who are interested in applying for VA health care or have questions about VA health care eligibility should report to the Admissions Office, which is located in the lobby of Building 361. The Admissions Office is open Monday through Friday from 8 a.m. to 4 p.m. To contact the Admissions Office for information about applying for VA health care or questions about VA health care eligibility, please call (410) 642-2411, ext. 5018 or visit www.maryland.va.gov/patients/eligibility.asp.



Parking

Outpatients & Visitors – There is free parking available for outpatients and visitors throughout the medical center campus, including designated spaces for handicapped parking.

Inpatients – Parking is not available for inpatients. If an emergency situation requires temporary parking, space will be provided pending arrangements for removal of the car.

Perry Point Veterans Museum at the Grist Mill

The Perry Point Veterans Museum at the Grist Mill, which is located off of Sixth Street on Avenue A, is open Thursdays from 10 a.m. to 2 p.m. and the first and third Saturday of the month from 10 a.m. to 2 p.m. The museum celebrates the medical center's rich history of providing health care to our nation's Veterans, in addition to chronicling the unique historical aspects of the campus and its first settlers. Since the museum is staffed by community volunteers, we encourage you confirm the hours of operation before scheduling your visit by calling (410) 642-2411, ext. 2151. To schedule a group tour of the museum for 10 or more people, please call (410) 642-2411, ext. 6071. For additional information, you can visit the museum's website at www.maryland.va.gov/veteransmuseum.asp.

Shuttles

For the convenience of our Veterans patients, shuttles run weekdays to and from the Baltimore VA Medical Center and the Cambridge VA Outpatient Clinic. For a listing of shuttle schedules, please visit www.maryland.va.gov/patients/shuttle.asp.

Smoking Policy

The Perry Point VA Medical Center is a smoke-free facility. There is a designated smoking area located between Buildings 1H and 2H, and another one located between Buildings 13H and 14H.

Visitor Guidelines

Family members, friends and other individuals are welcome to visit with Veterans for emotional support during the course of their stay, unless not medically or therapeutically advisable. For additional information, please contact a member of the treatment team.

Volunteer Coffee Stand

There is a volunteer run coffee stand located on the ground floor of Building 361 by the Outpatient Clinic waiting area that serves free coffee and tea to Veteran patients and their family members. Quivey's Coffee and Vending is open Monday through Friday from 7:30 a.m. to 11:30 a.m.

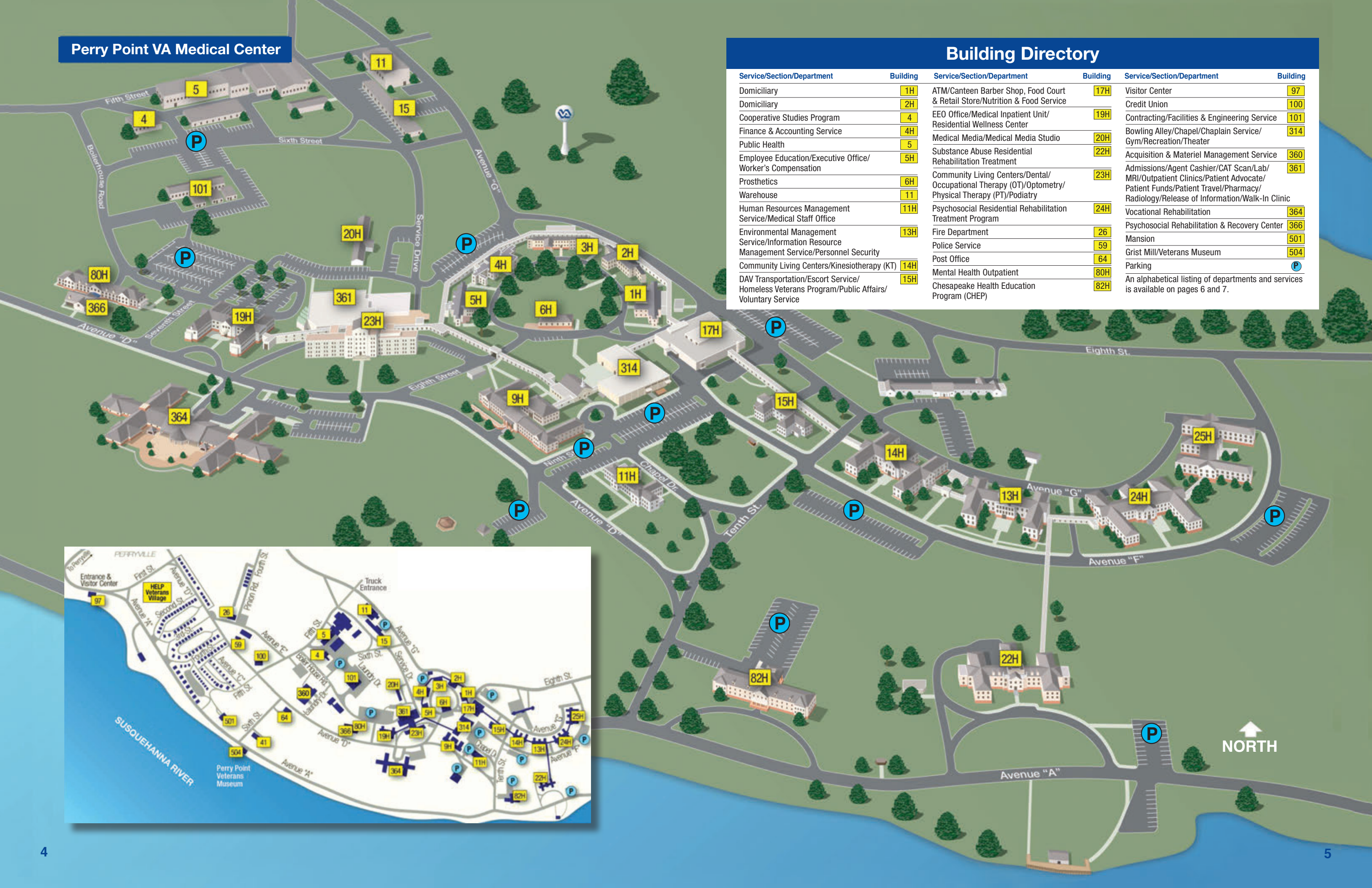
WiFi Internet Access

Free WiFi Internet access is available in the following locations throughout the Perry Point VA Medical Center:

- Building 1H, Domiciliary Care Unit
- Building 2H, Domiciliary Care Unit
- Building 14H, Community Living Center Units
- Building 15H, Homeless Veterans Program
- Building 17H, Canteen Cafeteria
- Building 19H, 1st Floor, Medical Inpatient Unit
- Building 23H, 1st Floor, Patient Waiting Area
- Building 23H, 2nd Floor, 23A Community Living Center Unit
- Building 23H, 3rd Floor, 23B Community Living Center Unit
- Building 361H, 1st Floor, Outpatient Clinic Waiting Areas
- Building 364H, 1st Floor, Cafeteria



Perry Point VA Medical Center

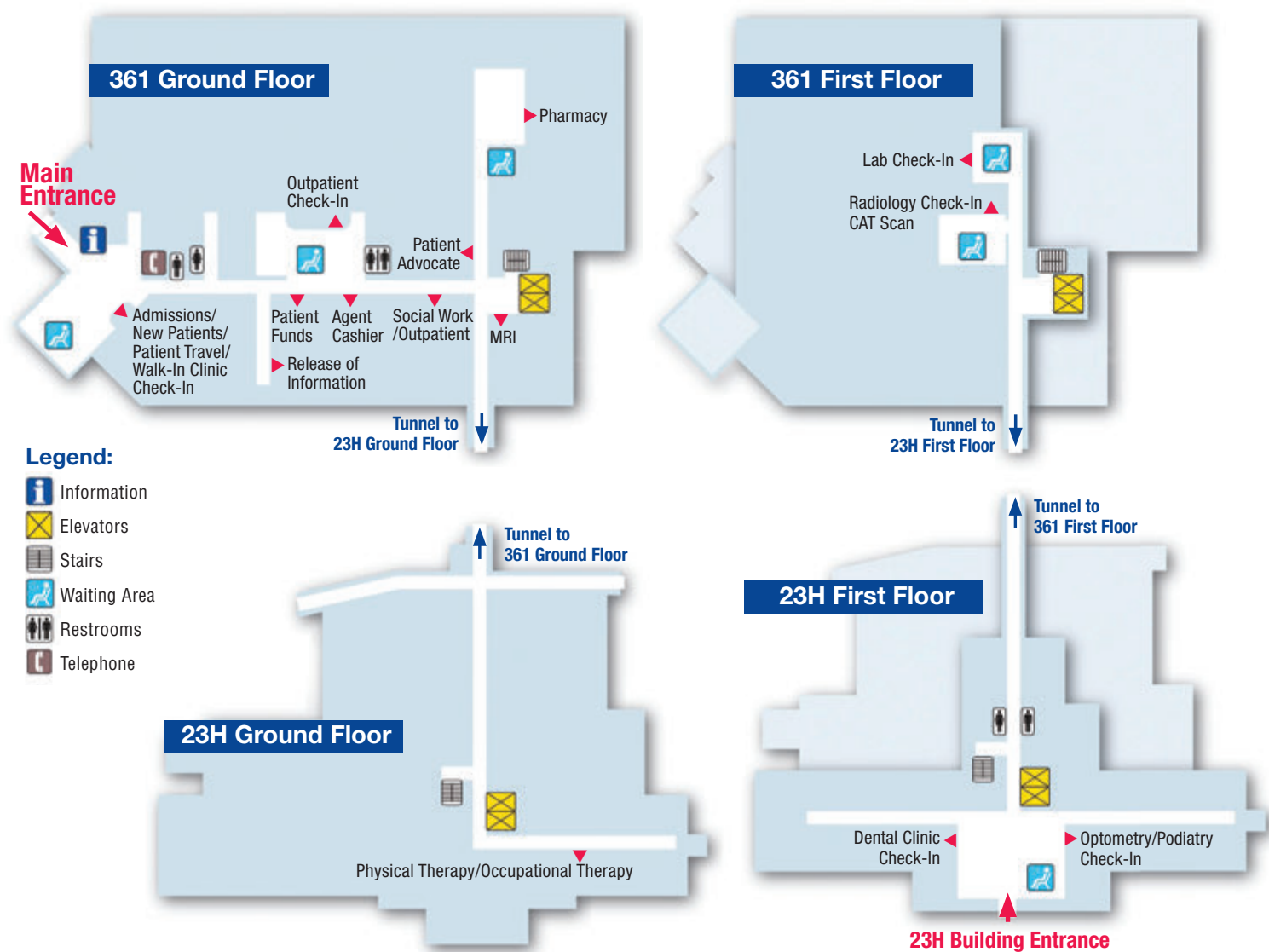


Building Directory

Service/Section/Department	Building	Service/Section/Department	Building	Service/Section/Department	Building
Domiciliary	1H	ATM/Canteen Barber Shop, Food Court & Retail Store/Nutrition & Food Service	17H	Visitor Center	97
Domiciliary	2H	EEO Office/Medical Inpatient Unit/Residential Wellness Center	19H	Credit Union	100
Cooperative Studies Program	4	Medical Media/Medical Media Studio	20H	Contracting/Facilities & Engineering Service	101
Finance & Accounting Service	4H	Substance Abuse Residential Rehabilitation Treatment	22H	Bowling Alley/Chapel/Chaplain Service/Gym/Recreation/Theater	314
Public Health	5	Community Living Centers/Dental/Occupational Therapy (OT)/Optometry/Physical Therapy (PT)/Podiatry	23H	Acquisition & Materiel Management Service	360
Employee Education/Executive Office/Worker's Compensation	5H	Psychosocial Residential Rehabilitation Treatment Program	24H	Admissions/Agent Cashier/CAT Scan/Lab/MRI/Outpatient Clinics/Patient Advocate/Patient Funds/Patient Travel/Pharmacy/Radiology/Release of Information/Walk-In Clinic	361
Prosthetics	6H	Fire Department	26	Vocational Rehabilitation	364
Warehouse	11	Police Service	59	Psychosocial Rehabilitation & Recovery Center	366
Human Resources Management Service/Medical Staff Office	11H	Post Office	64	Mansion	501
Environmental Management Service/Information Resource Management Service/Personnel Security	13H	Mental Health Outpatient	80H	Grist Mill/Veterans Museum	504
Community Living Centers/Kinesiotherapy (KT)	14H	Chesapeake Health Education Program (CHEP)	82H	Parking	P
DAV Transportation/Escort Service/Homeless Veterans Program/Public Affairs/Voluntary Service	15H			An alphabetical listing of departments and services is available on pages 6 and 7.	



Floor Plans for Buildings 361 & 23H



Department and Service Directory

Department & Service	Building	Floor	Department & Service	Building	Floor
Acquisition & Materiel Management Service	360	First	Canteen Food Court	17H	First
Admissions/New Patients	361	Ground	Canteen Retail Store	17H	First
Agent Cashier	361	Ground	Cardiology Clinic (Outpatient Clinic Check-In)	361	Ground
ATM (Across from Barber Shop)	17H	First	CAT Scan (Radiology Check-In)	361	First
Audiology & Speech Pathology (Outpatient Check-In)	361	Ground	Chapel	314	First
Bowling Alley	314	Basement	Chaplain Service	314	First
Canteen Barber Shop	17H	First	Chesapeake Health Education Program (CHEP)	82H	First

Department and Service Directory Continued

Department & Service	Building	Floor	Department & Service	Building	Floor
Community Living Centers (Nursing Home)	14H	First/Second	Outpatient Clinic Check-In	361	Ground
Community Living Centers (Nursing Home)	23H	Second/Third	Pathology & Laboratory	361	First
Credit Union	100	First	Patient Advocate	361	Ground
Dental Clinic	23H	First	Patient Funds	361	Ground
DAV Transportation	15H	Second	Patient Travel	361	Ground
Domiciliary	1H	First/Second	Personnel Security	13H	First
Domiciliary	2H	First/Second	Pharmacy	361	Ground
EEO Office	19H	Second	Physical Therapy (PT)	23H	Ground
Eligibility & Enrollment/New Patients	361	Ground	Podiatry Clinic	23H	First
Employee Education	5H	First	Police Service	59	First
Environmental Management Service	13H	First	Post Office	64	First
Escort Service	15H	First	Primary Care (Outpatient Check-In)	361	Ground
Executive Office	5H	First	Prosthetics	6H	First
Facilities & Engineering Service	101	First	Psychosocial Rehabilitation & Recovery Center	366	First
Finance & Accounting Service	4H	Second	Psychosocial Residential Rehabilitation Treatment Program	24H	First
Fire Department	26	First	Public Affairs	15H	Second
Gym	314	First	Radiology	361	First
HELP Veterans Village	Village Village		Recreation	314	First
Homeless Veterans Program	15H	First	Release of Information	361	Ground
Human Resources Management Service	11H	First/Second	Residential Wellness Center	19H	First
Information Resource Management Service	13H	Second	Social Work – Outpatient	361	Ground
Kinesiotherapy (KT)	14H	Basement	Substance Abuse Residential Rehabilitation Treatment	22H	First
Lab	361	First	Theater	314	First
Medical Inpatient Unit	19H	First	Veterans Museum	504	Ground/First/Second
Medical Media/Medical Media Studio	20H	First	Vocational Rehabilitation	364	First
Medical Staff Office	11H	First	Voluntary Service	15H	Second
Mental Health Outpatient	80H	First	Walk-In Clinic	361	Ground
MRI	361	Ground	Warehouse	11	First
Neurology Clinic/EEG (Outpatient Check-In)	361	Ground	Women's Health Clinic (Outpatient Check-In)	361	Ground
Nutrition & Food Service	17H	First	Worker's Compensation	5H	Second
Occupational Therapy (OT)	23H	Ground			
Optometry Clinic	23H	First			



Driving Directions

From Points North and South: Take I-95 to exit 93 for Route 222 east toward Perryville. At the end of the ramp, turn left onto Route 222 and proceed for about two miles to the end of the road. Turn right onto Broad Street and continue through the Town of Perryville until you come to the entrance of the medical center. Follow the signage on the grounds of the medical center to the appropriate building.

From the Eastern Shore: Take Route 50 west towards Baltimore. Turn right onto MD-213 and continue for approximately four miles. Merge onto US-301 north toward Wilmington, Delaware, and continue for approximately 23 miles. Turn left onto MD-313 north

and continue for approximately 2.5 miles through the Town of Galena. After passing through Galena, MD-313 will change to MD-213. Continue on MD-213 for approximately 20 miles and turn left onto US-40 west. Continue on US-40 for approximately 13 miles and turn left onto MD-222. Take Route 222 until it ends and turn right onto Broad Street. Take Broad Street through the Town of Perryville until you come to the entrance of the medical center. Follow the signage on the grounds of the medical center to the appropriate building.

Driving on the Perry Point Campus

Please obey the posted traffic signs and speed limits when driving throughout the Perry Point campus.

Important Phone Numbers

Appointment Center	1-800-463-6295, ext. 7333
Billing Information	1-866-393-0006
Eligibility & Enrollment	410-642-2411, ext. 5018
Elkton Vet Center	410-392-4485
Long-Term Care Information Line....	410-642-2411, ext. 1121
MyHealthVet	1-800-463-6295, ext. 7045
Patient Advocate	410-642-2411, ext. 5097
Perry Point VA Medical Center	410-642-2411
Prescription Refill Line	1-800-463-6295, ext. 7395

Release of Information	410-642-2411, ext. 6028
Returning Veterans.....	1-800-463-6295, ext. 7259
State Veterans Cemeteries	410-923-6981
Telephone Care Line	1-800-865-2441
Toll-Free Number for Perry Point....	1-800-949-1003
VA Benefits	1-800-827-1000
VA Burial Benefits	410-644-9696
Veterans Crisis Line	1-800-273-8255 (Press 1)
Women Veterans Services	1-800-463-6295, ext. 7275