

# STEPS FOR A MARKETPLACE APPEAL

1 |  Review your "Eligibility Results."

**Don't agree?** Your "Eligibility Results" notice tells how much time you have to start an appeal.

2 |  Mail or fax an **appeal request** form or letter.

To get the form, visit **[HealthCare.gov/marketplace-appeals](https://www.healthcare.gov/marketplace-appeals)**.

3 |  Try to **resolve the appeal** informally.

The Marketplace Appeals Center will contact you.

4 |  Request a **hearing**.

A hearing is only needed if you can't resolve your appeal informally.

## Need to know more?

- Visit **[HealthCare.gov/marketplace-appeals](https://www.healthcare.gov/marketplace-appeals)**.
- Call the Marketplace Appeals Center at 1-855-231-1751. TTY users should call 1-855-739-2231.
- To get help with your Marketplace application or eligibility appeal, visit **[LocalHelp.HealthCare.gov](https://www.localhelp.healthcare.gov)**.

Health Insurance **Marketplace**

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