

Department of Health and Human Services

**OFFICE OF
INSPECTOR GENERAL**

**AN OVERVIEW OF
60 CONTRACTS THAT
CONTRIBUTED TO THE
DEVELOPMENT AND
OPERATION OF THE
FEDERAL MARKETPLACE**



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PURPOSE

To provide descriptive and financial data regarding 60 contracts related to the development and operation of the Federal Marketplace at HealthCare.gov.

BACKGROUND

The Patient Protection and Affordable Care Act (ACA) required the establishment of a health insurance exchange (marketplace) in each State.^{1,2} For States that elect not to establish their own marketplaces, the Federal Government is required to operate a marketplace on behalf of the State. A marketplace is designed to serve as a one-stop shop where individuals can obtain information about their health insurance options, determine eligibility for Qualified Health Plans (QHPs) and insurance affordability programs, and select the QHP of their choice. QHPs are private health insurance plans that each marketplace recognizes and certifies as meeting certain standards and covering a core set of benefits.

As of October 1, 2013, the Centers for Medicare & Medicaid Services (CMS) operated the Federally Facilitated Marketplace (Federal Marketplace) for 36 States, consisting of 29 States that use the Federal Marketplace and 7 State-partnership marketplaces.³ Fifteen States (including the District of Columbia) operated their own State-based marketplaces.

Use of Contracts for the Federal Marketplace

CMS relied—and continues to rely extensively—on contractors to operate the Federal Marketplace. The troubled launch of the Federal Marketplace on October 1, 2013, raised serious concerns about the Department’s management and oversight of the project, including the selection and oversight of the many contractors that played a role in the development and operation of the Federal Marketplace.⁴

The Office of Inspector General (OIG) is reviewing the Department’s efforts to develop and operate the Federal Marketplace. This body of work will include reviews of the planning, acquisition, management, and performance oversight of Federal Marketplace contracts, as well as various aspects of Federal Marketplace operations. This report is the first in a series regarding contracting for the Federal Marketplace. This report provides basic, descriptive information about the contracts that contributed to the development and operation of the Federal Marketplace. Additional reviews regarding contract procurement and oversight are ongoing and several reports are expected in 2014 and 2015. These reviews will provide more indepth analyses and, when appropriate, findings and recommendations.

¹ P.L. 111-148, §§ 1311(b), 1321(c) (March 23, 2010), as amended by the Health Care and Education Reconciliation Act of 2010, P.L. 111-152 (March 30, 2010), collectively known as ACA.

² The ACA uses the term “exchanges” to refer to Federal and State competitive marketplaces for insurance. However, CMS now uses the term “marketplaces.” There were a number of additional terms used to refer to the Federal Marketplace during the contracting process, including Federally Funded Exchange, Federally Facilitated Marketplace, Health Insurance Exchange, and Federal Exchange Program System.

³ A State may establish a State-partnership marketplace, in which the Department of Health and Human Services (Department) and the State share responsibilities for core functions.

⁴ In this report, we refer to the Department to acknowledge activities related to the Federal Marketplace that were undertaken by the Office of Consumer Information and Insurance Oversight (OCIIO), which was originally established in the Office of the Secretary; the Center for Consumer Information and Insurance Oversight (CCIIO) within CMS, to which OCIIO’s responsibilities were transferred in early 2011; and other offices within the Department that were part of the development and operation of the Federal Marketplace.

Types of Contracts

Federal agencies can choose from many different contract types depending on the specificity of the need, the circumstances at hand, and whether incentives would be warranted.⁵

For the development of the Federal Marketplace, the Department chose primarily from two broad categories of contract types: fixed-price and cost-reimbursement. For fixed-price contracts, the contractor generally is required to deliver the product specified for a fixed price, with a fixed, maximum amount of money that the Federal Government must pay. The contractor assumes the risk for cost overruns. Cost-reimbursement contracts provide for payment of allowable costs to the extent prescribed in the contract, and the Federal Government assumes the risk for cost overruns.

Within these two broad categories are a number of specific contract types, which include, but are not limited to, firm-fixed-price, cost-plus-fixed-fee, and cost-plus-award-fee. A firm-fixed-price contract provides for a price that is not subject to any adjustment on the basis of the contractor's costs in performing the contract. This contract type provides the maximum incentive for the contractor to control costs and perform effectively. A cost-plus-fixed-fee contract is a cost-reimbursement contract that provides for payment to the contractor of a negotiated fee that is fixed at the beginning of the contract. This contract type supports contracting efforts that might otherwise present too great a risk to contractors, but it provides the contractor only a minimum incentive to control costs. A cost-plus-award-fee contract is a cost-reimbursement contract that provides for a fee consisting of a base amount which is fixed at the beginning of the contract and an award amount that the contractor may earn in whole or in part during the contract. This contract type provides the contractor with an incentive to provide excellent performance under the contract.

There are other types of contracts used under certain circumstances; these include time-and-materials contracts and letter contracts. A time-and-materials contract may be used when it is not possible to estimate accurately the extent, duration, or cost of the work being contracted. A letter contract is used when the Federal Government's interests demand that the work start immediately and there is not sufficient time to negotiate a definitive contract.

Standards

This study was conducted in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

⁵ In the Federal Acquisition Regulations, Part 16 describes the types of contracts that may be used in acquisitions, prescribes policies and procedures, and provides guidance for selecting a contract type.

METHODOLOGY

As of February 7, 2014, CMS identified 60 contracts (“the contracts”) related to the development and operation of the Federal Marketplace. Not all of these contracts were awarded solely for the purpose of the Federal Marketplace. Some also provided services for the State marketplaces and other CMS systems and programs.⁶ To determine the estimated value of the contracts’ base and option years (estimated at the time of award) and the amount obligated⁷ for the contracts (base year, option years, and modifications), OIG analyzed contract, order, and modification documentation provided by CMS for the 60 contracts.⁸ CMS provided contract modification documents through February 19, 2014 for the contracts.⁹

We calculated the total obligation and expenditure amounts related to the Federal Marketplace portions of each contract by summarizing the financial accounting transactions that CMS identified as related to the Federal Marketplace for each contract. These financial accounting transactions (obligations and expenditures) include all transactions that CMS processed through its Healthcare Integrated General Ledger Accounting System (HIGLAS) as of February 28, 2014, that CMS had provided to the OIG as of June 18, 2014.

We provided CMS with an opportunity to comment on the report and have made revisions based on its technical comments.

SUMMARY

The 60 contracts related to the development and operation of the Federal Marketplace started between January 2009 and January 2014. Twenty contracts started before 2012, 22 started in 2012, 17 in 2013, and 1 in 2014. The purpose of the 60 contracts ranged from health benefit data collection and consumer research to cloud computing and Web site development.

Types of Contracts

The contract types vary across the 60 contracts. The contract types for these 60 contracts consist of 26 firm-fixed-price contracts, 13 time-and-materials contracts, 9 cost-plus-fixed-fee contracts, 6 cost-plus-award-fee contracts, and 6 contracts that are a combination of the different types. Appendix A provides financial data for the 60 contracts summarized by contract type.

⁶ For example, a task order was originally awarded to obtain Web site development and support services for CMS’s external and internal Web sites and applications including MyMedicare.gov. The task order was later modified to support the Web design of the Federal Marketplace.

⁷ Government Accountability Office, *A Glossary of Terms Used in the Federal Budget Process*, September 2005, GAO-05-734SP, pp. 48, 70, and 73. An “obligation” is a definite commitment that creates a legal liability of the Federal government for the payment of goods and services ordered or received. An obligation is incurred when a contract is awarded or an order is placed for goods and/or services. An “expenditure” is an outlay or the actual payment made to liquidate a Federal obligation. Accessed at <http://www.gao.gov/products/GAO-05-734SP> on June 25, 2014.

⁸ We use the term “contract” to collectively refer to procurement methods that were used. This includes contracts as well as task, delivery, and call orders placed on previously awarded contracts. Of the 60 contracts identified by CMS, 55 were actually orders placed on previously awarded contracts. For these 55 contracts, the descriptive and financial information is provided for the specific order identified by CMS.

⁹ This was the latest date on any of the contract modification documents provided by CMS for 59 of the 60 contracts. For one contract awarded in 2014, CMS provided updated modifications through February 21, 2014.

Estimated Contract Values at Time of Award

The original estimated value of these contracts totaled \$1.7 billion; the contract values ranged from \$69,195 to over \$200 million.^{10, 11} For 20 of the 60 contracts, the amounts obligated through February 2014 already exceeded the estimated value of the contracts at award. For 7 of these contracts, the obligated amounts exceeded the expected value by more than 100 percent. Appendix B provides descriptive and financial data for each of the 60 contracts.

Obligation and Expenditures for the Federal Marketplace Contracts

Nearly \$800 million has been obligated for the development and operation of the Federal Marketplace as of February 2014. CMS had expended nearly \$500 million for the development and operation of the Federal Marketplace to the contractors awarded the 60 contracts as of February 2014.¹²

CONCLUSION

This report provides an initial overview of key characteristics of the 60 contracts for the Federal Marketplace, including basic financial information, and is intended to serve as an informational resource. In the coming months, OIG will be issuing additional, indepth audits and evaluations that look more closely at contracting for the Federal Marketplace and will include, when appropriate, recommendations to resolve vulnerabilities we identify and/or build on promising approaches.

¹⁰ Not all of these contracts were awarded solely for the purpose of the Federal Marketplace. Some also provided services for the State marketplaces and other CMS systems and programs.

¹¹ This is the estimated value of the contract or order on the date it was awarded. It is only an expected value. This amount may be less, for example, if option years are not exercised. This amount may be more, for example, if modifications are made to the contract/order that increase the costs of the contract.

¹² The obligation and expenditure amounts for the Federal Marketplace were based on financial transactions processed through CMS's HIGLAS as of February 28, 2014, and received from CMS as of June 18, 2014.

APPENDIX A

DATA BY CONTRACT TYPE FOR FEDERAL MARKETPLACE CONTRACTS

Table A1 provides financial data for the 60 Federal Marketplace contracts, summarized by contract type. The estimated value of a contract's base and option years is established at the time of award. The amount obligated for the contract, the specific amount obligated for the Federal Marketplace, and the expenditure for the Federal Marketplace are through February 2014.

Table A1: Financial Data for Federal Marketplace Contractors by Contract Type (2009–2014)

Estimated Contract Value for Base and Option Years at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
<i>Firm-fixed-price contracts (N=26)</i> ³			
\$225,081,865	\$153,777,222	\$122,447,025	\$85,205,294
<i>Time-and-materials contracts (N=13)</i> ⁴			
\$121,629,716	\$82,626,207	\$59,019,850	\$38,560,753
<i>Cost-plus-fixed-fee contracts (N=9)</i>			
\$298,129,557	\$253,894,064	\$79,470,726	\$47,937,613
<i>Cost-plus-award-fee contracts (N=6)</i> ⁵			
\$463,868,927	\$285,214,283	\$155,699,946	\$41,047,033
<i>Combination contracts</i> ⁶ (N=6)			
\$623,441,761	\$621,525,709	\$382,525,249	\$286,536,241
<i>Totals</i>			
\$1,732,151,826	\$1,397,037,485	\$799,162,796	\$499,286,934

Source: OIG analysis of Federal Marketplace contract and financial transaction data provided by CMS in 2014.

¹ This is the estimated value of the contract or order on the date it was awarded. It is only an expected value. This amount may be less, for example, if option years are not exercised. This amount may be more, for example, if modifications are made to the contract/order that increase the costs of the contract.

² Obligation and expenditure amounts do not include interest, which totaled \$4,267.58.

³ One of these contracts was designated as fixed price.

⁴ One of these contracts was designated as "time-and-materials–labor hour."

⁵ Includes one letter contract that was definitized as a cost-plus-award-fee contract. Definitization is the agreement on, or determination of, contract terms, specifications, and price, that converts the undefinitized contract action—e.g., a letter contract—to a definitive contract.

⁶ These contracts were awarded using a combination of contract types. For example, the contract's base year may be cost-plus-fixed-fee, but option years may be cost-plus-award-fee.

APPENDIX B

DESCRIPTIVE AND FINANCIAL DATA ON FEDERAL MARKETPLACE CONTRACTS

Table B1 provides descriptive and financial data for each of the 60 Federal Marketplace contracts. For each contract, the table provides the following descriptive information: contractor name (in alphabetical order), contract number, order number (when applicable), contract type, start date of the contract's performance period, and a brief description of the contract's purpose. The purpose descriptions were abstracted from contract documentation, e.g., statements of work or objectives, that were developed at the time the contract or order was awarded.

For each contract, the table provides financial data on the estimated value of the contract at the time of award; the amount obligated for the contract's base year, option years, and modifications through February 2014; and the estimated amount obligated and expended for the Federal Marketplace through February 2014.

Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
1. Accenture Federal Services LLC						
HHSM-500-2014-00191C Letter contract No task order	Cost plus award fee	01/11/2014	\$90,000,000 ³	\$60,000,000	\$45,000,000	\$0
Purpose: To provide design, development, testing, implementation support, software licensing, and services to support the Federally Facilitated Marketplace. To support CMS-approved new and revised requirements and provide an iterative agile approach to programming that provides the best opportunity to incrementally build and test software functionality.						
2. Aquilent Inc.						
HHSN-316-2012-00005W HHSM-500-2013-00074U	Time and materials	09/13/2013	\$18,997,567	\$8,296,740	\$7,675,100	\$1,975,760
Purpose: To support CMS's Office of Communications' Web and New Media Group to: perform general Web site development, operations, and maintenance, especially with the new HealthCare.gov Web site; provide Help Desk support for multiple CMS Web sites; provide continuous Section 508 compliance on all tasks; provide Web Content Management System support for multiple CMS Web sites; and provide training to various users for Web site-related components and tasks.						
3. Blast Design Studio Inc. dba Blast Advanced Media						
HHSM-500-2012-00080C No task order	Firm fixed price	09/28/2012	\$197,625	\$197,625	\$197,625	\$197,625
Purpose: To integrate the results of online marketing services for Exchange efforts' Web properties with CMS's current Google Analytics Premium service. Google Analytics Premium will be used to power Web statistics and analytics for all Exchange-related Web sites.						

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Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
4. Blast Design Studio Inc. dba Blast Advanced Media						
HHSM-500-2013-00153C No task order	Firm fixed price	09/28/2013	\$1,570,800	\$392,700	\$392,700	\$163,625
<p>Purpose: To purchase online marketing consulting services for the Federally Funded Exchange efforts for HealthCare.gov. The online marketing consulting services will work in tandem and be dependent on custom functionality of CMS's Google Analytics Premium interface.</p>						
5. Blue Canopy Group LLC						
HHSN-316-2012-00120W HHSM-500-2013-00054U	Firm fixed price; training and travel by time and materials	07/15/2013	\$1,000,000	\$4,713,997	\$686,886	\$99,602
<p>Purpose: For technical services to perform Security Certification (Controls) Assessment testing upon different CMS datacenters, systems, and applications (objects under test), as tasked by CMS's Office of Information Systems' (OIS) Resource and Acquisition Management Group.</p>						
6. Booz Allen Hamilton						
GS-23F-9755H HHSM-500-2011-00011B ⁴ HHSM-500-B0003	Firm fixed price	09/17/2012	\$25,969,949	\$12,498,678	\$12,498,678	\$8,140,660
<p>Purpose: To provide technical and operational guidance for standing up the Exchange datacenter, including the requisite Infrastructure as a Service (IaaS), Software as a Service (SaaS), Platform as a Service (PaaS), Privacy, Compliance, and Security solutions, as well as operational procedures. To support Exchange vendors in the ongoing development and propagation of essential Exchange capabilities and traceability reporting. To develop Exchange security and privacy frameworks for CMS and cross-Government agencies.</p>						
7. Carahsoft Technology Corp.						
GS-35F-0119Y HHSM-500-2013-00249G	Firm fixed price	06/08/2013	\$131,487	\$39,951	\$39,951	\$39,951
<p>Purpose: To procure an Application Code Analysis tool for static code testing. To provide Application Code software, licensing, and support to disparate developers, testers, and quality assurance staff.</p>						
8. Carahsoft Technology Corp.						
GS-35F-0119Y HHSM-500-2012-00066G	Firm fixed price	06/08/2012	\$238,349	\$238,349	\$238,349	\$238,349
<p>Purpose: To provide Application Code software, licensing, and installation services to support disparate developers, testers, and quality assurance staff. To provide training to various user groups such as administrators, developers, testers, and management through a combination of computer-based training and an onsite training.</p>						

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Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
9. CGI Federal Inc.						
GS-35F-4797H HHSM-500-2010-00157G	Time and materials	04/15/2010	\$7,250,000	\$23,547,210 ⁵	\$11,022,422	\$11,009,575
<p>Purpose: To provide the information system to support data collection for the Internet Web Portal and Health Benefit Exchanges. To design, develop, test, implement, maintain, and enhance an Internet-accessible information system to collect data required for the population of the consumer-facing Internet Web site portal.</p>						
10. CGI Federal Inc.						
GS-35F-4797H HHSM-500-2013-00236G	Time and materials	04/15/2013	\$24,949,949	\$13,447,178	\$12,648,328	\$10,365,371
<p>Purpose: To provide IT development and data services in support of the CMS requirements for the Health Insurance Oversight System. To maintain and support CMS's Center for Consumer Information and Insurance Oversight's (CCIIO) existing Health Insurance Oversight System and for the design, development, test, and implementation of new functionality and required enhancements. To continue the design, development, testing, implementation, maintenance, and enhancement of the Health Insurance Oversight System to collect data required for the population of HealthCare.gov and the dissemination of information to increase transparency of the health insurance marketplace.</p>						
11. CGI Federal Inc.						
HHSM-500-2007-00015I HHSM-500-T0007	Cost plus fixed fee	04/30/2010	\$69,302,725	\$118,582,436	\$20,928,862	\$15,928,862
<p>Purpose: To obtain Web site development and support services for CMS's external and internal Web sites and applications.</p>						
12. CGI Federal Inc.						
HHSM-500-2007-00015I HHSM-500-T0011	Cost plus fixed fee	06/07/2011	\$8,867,066	\$15,786,140	\$7,922,182	\$6,661,855
<p>Purpose: To provide the Rate and Benefits Information System HealthCare.gov Plan Finder Application. To provide maintenance and support of CCIIO's ongoing collection of pricing and benefits data from health insurance issuers. This includes any necessary design, development, test, and implementation of new functionality and required enhancements to the existing system. To take over the collection of health plan benefits and pricing data, stand up a new system, and transition issuers to that system.</p>						

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Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
13. CGI Federal Inc.						
HHSM-500-2007-000151 HHSM-500-T0012	Cost plus fixed fee for base period and cost plus award fee for the optional periods	09/30/2011	\$93,735,469	\$204,498,091	\$198,588,332	\$176,026,956
<p>Purpose: To provide services for the Federal Exchange. To build the technical solution and support the operations of the Federal Exchange that serves the needs as described within the ACA, enables consumers to obtain affordable health care coverage, and allows employers to offer healthcare coverage to their employees. The Federal Exchange serves the needs of individuals—including exchange insurance support and Medicaid support—within States where those States do not have their own State-run exchange. As such, the Federal Exchange may perform all the core functions as any State exchange would or provide a subset of the services to augment the capabilities built by the State. The capability must exist to activate or enable States within the Federal Exchange with varying degrees of notice. The key Exchange IT systems modules shall include, but not be limited to eligibility and enrollment; health plan management to support qualified health plan certification; premium tax credits administration; and cost-sharing assistance administration.</p>						
14. Corporate Executive Board						
GS-35F-0549W HHSM-500-2012-00186G	Firm fixed price	09/24/2012	\$746,949	\$373,474	\$373,474	\$373,474
<p>Purpose: To procure a professional research Web-based subscription service for CMS’s Consumer Information and Insurance Systems Group (CIISG). To provide Web site access to research briefs, tools, and diagnostics, as well as formal advisory services including research and insights; proven Federal agency best practices; peer benchmarks; executive networking; advisory support; and decision and diagnostic tools. To provide senior management with access to live and online learning events.</p>						
15. Creative Computing Solutions Inc.						
GS-06F-0612Z HHSM-500-2012-00097G	Firm fixed price	08/02/2012	\$33,718,136	\$10,992,321	\$10,992,321	\$8,812,681
<p>Purpose: To provide security operations monitoring and management, system scans, configuration management, requirements analysis, firewall support, incident handling, investigative rapid response, data breach and fraud support services, cyber threat intelligence, audit support, actionable security risk report security documentation; to maintain security appliance; and to identify capabilities and recommend solutions. CMS is required to implement a robust operational security management program for its new virtual data center (eCloud), which hosts systems and applications that support the ACA. This system represents a significant leap for CMS into cloud computing, but it also symbolizes the largest cloud-based IT project underway in the Federal Government. Ensuring this eCloud operates and is maintained in a way that protects against worldwide attacks requires a blended solution that incorporates both near real-time global threat intelligence along with a solid working knowledge of CMS's eCloud.</p>						

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16. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2005-00001B ⁴ HHSM-500-B0018	Time and materials	05/20/2011	\$2,828,148	\$3,266,077	\$3,266,077	\$3,156,044
<p>Purpose: To conduct full-scale IT requirements elicitation, analysis, and documentation for CCIIO programs and projects that will support both agile system lifecycle and traditional system development lifecycle; provide technical support for CCIIO and OIS projects by developing solution architectures that include low-fidelity mockups/designs; identify cross-program IT synergies and develop recommendations for cost-effective solution architectures; and provide general strategic support to CCIIO and OIS.</p>						
17. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0006	Firm fixed price	06/11/2012	\$1,110,327	\$1,110,327	\$1,110,327	\$1,110,327
<p>Purpose: To facilitate requirements workshop sessions, develop business and functional requirements documentation, provide requirements development, provide requirements management, and provide other miscellaneous services, e.g., developing high-level technical design concept documents.</p>						
18. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0019	Firm fixed price	06/21/2013	\$1,244,636	\$1,979,580	\$1,642,580	\$907,636
<p>Purpose: To develop a comprehensive testing strategy for the Health Insurance Exchange and related systems and data. The testing strategy includes testing approach; test activities and deliverables; test resources; IT test environments, infrastructure, and tools; test communication plan; testing schedule; assumptions, constraints, and dependencies; and issues and risks.</p>						
19. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0008	Firm fixed price	06/25/2012	\$10,883,568	\$7,148,053	\$3,626,797	\$2,115,632
<p>Purpose: To review requirements produced across systems and projects, identify potential integration points and/or areas requiring reconciliation between those requirements, and provide recommendations. To learn the fundamental functionality of CIISG key systems in order to more easily identify these integration/reconciliation areas. These systems shall include, but are not limited to, the Federally Facilitated Exchange (inclusive of the functional areas of plan management, enrollment and eligibility, and financial management), Data Services Hub, Multidimensional Insurance Data Analytics System, Health Insurance Oversight System, and Rate and Benefits Information System.</p>						

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20. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0007	Firm fixed price	06/21/2012	\$1,749,947	\$1,749,608	\$674,192	\$674,192
<p>Purpose: To develop high-level technical system designs for major OIS managed data systems. To develop an overview diagram that shall bring all of the major data flows and components together along with a narrative that explains component functionality, data exchange approaches, and other descriptive text needed to convey these high-level architectures and designs. To develop “transition” architectures that depict phasing of new system capabilities and interfaces as well as the phasing out of retired systems. To develop data architectural options for a given project or program. To support the data architecture implementation of the ACA as well as other legislation imposed upon CMS and to support new initiatives within OIS. To provide general strategic and tactical support such as project scope agreements, impact analysis, data source agreements, system concept and architecture diagrams, data source analysis, and data reference models.</p>						
21. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0020	Firm fixed price	08/01/2013	\$1,573,039	\$3,175,424	\$1,302,384	\$0
<p>Purpose: To assist CMS in developing a set of enterprise standards and engineering approaches for services-based technical architecture.</p>						
22. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0003	Firm fixed price	05/20/2012	\$10,878,848	\$7,579,078	\$7,579,078	\$6,628,750
<p>Purpose: To provide CMS’s CIISG with business requirements engineering support including support to produce business, functional, and technical requirements that will enable both the Government and developers to implement aspects of the ACA.</p>						
23. DEDE Inc. dba Genova Technologies						
GS-35F-0303M HHSM-500-2012-00021B ⁴ HHSM-500-B0013	Firm fixed price	09/28/2012	\$6,381,500	\$6,575,068	\$6,390,545	\$4,963,623
<p>Purpose: To provide CMS’s CIISG with business and test data requirements integration engineering support to generate and maintain test data and cases that are faithfully derived from the business requirements and inherent logic. To collaborate and coordinate with other vendors to ensure the integrity of the test data; to collaborate and coordinate with the test execution and application development contractors. To work across other Federal Exchange Program System development, testing, and deployment contractor teams as directed by the Government.</p>						

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24. Deloitte Consulting LLP						
GS-10F-0083L HHSM-500-2012-00016G	Firm fixed price	01/24/2012	\$1,953,882	\$2,129,716	\$670,486	\$670,486
<p>Purpose: To assist with market report card and operational dashboard design and implementation. To develop metrics, in collaboration with CMS, on the performance of Exchange marketplaces for the annual Exchange Market Report Cards. To define an approach and implementation plan for collecting data surrounding identified Exchange marketplace performance metrics. To develop operational performance metrics and an implementation plan for collecting data for an Exchange Operational Dashboard covering those activities performed at the Federal level.</p>						
25. FedResults Inc.						
GS-35F-0256K HHSM-500-2012-00038G	Firm fixed price	04/01/2012	\$8,462,357	\$6,107,855	\$3,801,526	\$3,801,526
<p>Purpose: To provide CMS with the GovDelivery Digital Communication Suite that provides a more comprehensive digital communication platform and a full suite of secure applications for CMS to use to improve communications and access to agency information.</p>						
26. Global Tech Inc. dba eGlobalTech						
GS-06F-1088Z HHSM-500-2013-00052U	Firm fixed price	06/15/2013	\$3,986,800	\$2,405,205	\$2,405,205	\$997,616
<p>Purpose: To provide system and application integration support for CMS. To provide CMS with technical integration support, which includes identifying potential gaps in the technical architecture; managing development release cycles; managing all phases of testing; coordinating and facilitating risk identification and resolution across development teams and vendors; developing service operations processes and plans; and managing the integration of systems. The activities include, but are not limited to, providing technical engineering support to document and coordinate the infrastructure and platform build and configuration for each of the environments including development, test, pre-production and production for the Data Services Hub and Federally Facilitated Exchange systems.</p>						
27. Global Tech Inc. dba eGlobalTech						
GS-06F-1088Z HHSM-500-2013-00046U	Time and materials	05/03/2013	\$3,603,027	\$2,349,754	\$2,349,754	\$816,602
<p>Purpose: To provide Hub verification support services. To act as the Hub Verification Contractor—this includes creation and maintenance of a lightweight testing support and change management database, and various analyses examining software engineering topics.</p>						
28. Global Tech Inc. dba eGlobalTech						
GS-06F-1088Z HHSM-500-2014-00083U	Firm fixed price	11/25/2013	\$3,998,799	\$1,975,916	\$1,975,916	\$740,968
<p>Purpose: To support CMS's Exchange Operations Center by providing monitoring, management, and coordination for the CMS cloud infrastructure and applications hosted in the cloud.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
29. Global Tech Inc. dba eGlobalTech						
GS-35F-0183T HHSM-500-2012-00154G	Time and materials	09/24/2012	\$1,984,012	\$1,307,022	\$1,307,022	\$908,530
<p>Purpose: To develop a CMS cloud-computing technical framework. To develop an overarching CMS cloud-computing portability/interoperability reference architecture to show how CMS applications/services and associated data can be ported from one cloud service offering to another cloud service offering, and how different CMS clouds—e.g., enterprise cloud, Health Insurance Exchanges clouds, and commercial clouds that may be dedicated to CMS—interface and interact with each other for resource pooling and data synchronization to support the interoperability of similar categories of cloud services.</p>						
30. Government Acquisitions Inc.						
HHSN263999900442I HHSM-500-2012-00014U	Firm fixed price	08/02/2012	\$14,269,378	\$5,308,378	\$3,442,756	\$3,442,756
<p>Purpose: To obtain an Informatica enterprise license agreement including access to one onsite technical architecture manager.</p>						
31. Heitech Services Inc.						
GS-06F-0276Z HHSM-500-2011-00027U	Time and materials	07/25/2011	\$2,998,342	\$2,998,342	\$1,424,380	\$1,396,872
<p>Purpose: To provide design, development, testing, and deployment support for small to medium-size IT projects. Solutions shall include but are not limited to small-scale database development (logical and physical modeling, database implementation, and loading from provided datasets), user interface design and development, Web design and development, and basic report writing as well as production support for bug fixes and small enhancements.</p>						
32. Heitech Services Inc.						
GS-06F-0726Z HHSM-500-2012-00074G	Time and materials	07/03/2012	\$3,984,622	\$3,966,308	\$3,781,653	\$2,653,226
<p>Purpose: To provide programming support (inclusive of enhancements, configurations, revisions, and upgrades) for small to medium-size IT projects. Projects/solutions shall include, but are not limited to small-scale databases (logical and physical modeling, database implementation, and loading from provided datasets), user interface design and upgrade, Web design and enhancement, and basic report writing. To also provide ongoing application operations and maintenance support for a number of open-source and commercial-off-the-shelf applications hosted in the Government’s cloud environment.</p>						
33. Heitech Services Inc.						
GS-06F-0726Z HHSM-500-2013-00275G	Time and materials	08/02/2013	\$22,575,815	\$3,703,770	\$3,655,525	\$373,974
<p>Purpose: To provide design, development, testing, deployment, and programming support (inclusive of enhancements, configurations, revisions, and upgrades) for small to medium size IT projects. Projects/solutions shall include, but are not limited to: small-scale databases (logical and physical modeling, database implementation, and loading from provided datasets), user interface design and upgrade, Web design and enhancement, and basic report writing. To also provide production support and ongoing application operations and maintenance support for a number of open-source and commercial-off-the-shelf applications hosted in the Government’s cloud environment. To be responsible for the upkeep (renewals and purchasing) of maintenance packages and licensing for commercial-off-the-shelf products used by CMS.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
34. HP Enterprise Services LLC						
HHSM-500-2013-00014I HHSM-500-T0003	Firm fixed price, cost plus fixed fee, and time and materials	07/01/2013	\$208,110,366	\$77,561,786	\$77,561,786	\$19,199,838
<p>Purpose: To provide all activities (end-to-end) necessary to deliver efficient, effective, and responsive services to support CMS's Health Insurance Marketplace Infrastructure production hosting and disaster recovery requirements and Virtual Data Center program-related objectives. This includes all necessary aspects of planning, implementing, transitioning, operating, and maintaining CMS's applications and all related hardware and software within the Virtual Data Center environment.</p>						
35. IDL Solutions Inc.						
HHSM-500-2007-00023I HHSM-500-T0001	Cost plus fixed fee	09/27/2011	\$58,966,657	\$46,529,214	\$31,770,058	\$11,829,563
<p>Purpose: To evaluate, design, implement, and test the initial Multidimensional Insurance Data Analytics System, as well as all enhancements stemming from new data and functional requirements over the period of the contract. The Multidimensional Insurance Data Analytics System will serve as CCIIO's central repository for capturing, organizing, aggregating, and analyzing information related to CCIIO's mission. To perform database development, data modeling, reporting, query, business intelligence and analytics development, and operation and maintenance of the Multidimensional Insurance Data Analytics System.</p>						
36. Innosoft Corporation						
HHSM-500-2011-00071C No task order	Firm fixed price	08/15/2011	\$1,916,322	\$2,804,742	\$2,103,114	\$1,464,777
<p>Purpose: To provide professional services to support the cloud computing services initiatives. To provide services to configure the Application Lifecycle Management tool that will be installed by the cloud computing services contractor. To collaborate with the cloud computing services contractor and provide support in designing an infrastructure and services that will address specific needs that will be required by CCIIO. This effort extends to supporting the growth, and contraction, of technology requirements as programs are added, evolve, terminate, or change ownership. Key among these objectives is the integration between and among partners within CCIIO's partner network. This partner network includes, but is not limited to Federal agencies, e.g., Internal Revenue Service (IRS); Social Security Administration; Department of Homeland Security; State Medicaid offices; State Exchanges; vendor groups; internal Department of Health and Human Services centers and offices; etc.</p>						
37. L & M Policy Research LLC						
HHSM-500-2010-00015I HHSM-500-T0002	Cost plus fixed fee	01/23/2012	\$1,353,969	\$4,201,927	\$1,494,238	\$580,000
<p>Purpose: To conduct appropriate qualitative and quantitative research to support the implementation of the Health Insurance Exchanges with a focus on consumer experience of the Web portal, and inform the development of effective Web-based consumer tools for the individual and Small Business Health Options Program (SHOP) Exchange based on an environment scan and consumer research.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
38. Lockheed Martin Services Inc.						
263-01-D-0054 HHSM-500-2009-00002U	Firm fixed price and cost plus fixed fee	01/01/2009	\$248,388,340	\$232,608,144 ⁶	\$19,724,700	\$17,273,184
<p>Purpose: To provide an information technology and information systems and support vehicle for CMS. This Consolidated Information Technology Infrastructure Contract (CITIC) covers maintenance; support; all hardware and software applications; and security processes necessary for Tier I, II, and III mainframes, servers, and desktops. With the CITIC, the Government seeks to obtain a business partner who can assume responsibility for day-to-day operations and maintenance functions, ensure that the infrastructure functions efficiently and with a high availability, and assist the Government in planning for modernization of the IT infrastructure. Also, to have the CITIC contractor configure Remedy for Change Management and procure licenses to support the Federally Facilitated Exchange and Data Services Hub systems maintainers support teams.⁶</p>						
39. Maricom Systems Inc.						
HHSM-500-2007-00025I HHSM-500-T0005	Cost plus award fee	11/28/2011	\$105,417,775	\$48,887,062	\$14,393,226	\$4,138,486
<p>Purpose: To award an enterprise data services contract to design, build, or acquire innovative, cost-effective, and efficient master data management, portal, and business rules management system governance, oversight, and engineering services.</p>						
40. Northrop Grumman Information Technology Inc.						
HHSM-500-2007-00014I HHSM-500-T0006	Cost plus award fee	11/28/2011	\$85,695,482	\$40,363,432	\$2,911,783	\$2,607,976
<p>Purpose: To award a Patient Protection and Affordable Care Act integrated care data and applications (ICD&A) contract to develop, test, implement, and maintain the Pioneer Fast Track Accountable Care Organizations (ACO) Demonstration and the Medicare Shared Saving Program for ACOs. Optional tasks may include services to design, develop, test, implement, and maintain additional programs in support of the ACA.</p>						
41. Onix Networking Corp.						
GS-35F-5519H HHSM-500-2012-00103G	Firm fixed price	09/19/2012	\$113,625	\$113,625	\$44,340	\$44,340
<p>Purpose: To purchase Google Site Search licenses used to power Web search for the Exchange efforts' public Web site.</p>						
42. ProTelecom LLC						
HHSM-500-2009-00005I HHSM-500-T0014	Firm fixed price	03/28/2013	\$69,195	\$69,195	\$65,500	\$65,500
<p>Purpose: To enhance the infrastructure of the CMS video teleconferencing capabilities for senior management, in preparation for health care reform realignment.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
43. ProTelecom LLC						
HHSM-500-2009-00005I HHSM-500-T0015	Firm fixed price	09/12/2013	\$685,260	\$685,260	\$53,490	\$0
<p>Purpose: To procure the services of a vendor who has the experience, knowledge, expertise, and skill required to accomplish the infrastructure enhancement of the CMS video teleconferencing capabilities.</p>						
44. Quality Software Services Inc. (QSSI)						
GS-06F-0148Z HHSP-233-2010-00588G	Time and materials ⁷	09/24/2010	\$3,208,989	\$3,236,399	\$199,364	\$35,848
<p>Purpose: To support the Health Insurance Exchange information technology program. To support the IT function across Health Insurance Exchange business process efforts. To support enterprise project life cycle tasks for the implementation of HHS's Office of Consumer Information and Insurance Oversight's (OCIIO, currently CMS's CCIIO) exchange program; to support the establishment of OCIIO's enterprise architecture program's structure and strategic direction; to support OCIIO's IT strategic planning process; and to support OCIIO's IT role in the Capital Planning IT Investment Management Process.</p>						
45. Quality Software Services Inc. (QSSI)						
HHSM-500-2007-00024I HHSM-500-T0007	Cost plus fixed fee for base period and cost plus award fee for the optional periods	09/30/2011	\$68,740,877	\$84,527,128	\$84,527,128	\$73,252,566
<p>Purpose: To develop IT systems to obtain the Data Services Hub. The IT systems will support a simple and seamless identification of people who qualify for coverage through the Exchange, tax credits, cost-sharing reductions, Medicaid, and Children's Health Insurance Program. The Data Services Hub requirements support common services and provide an interface to Federal agency information. These requirements drive a data services information hub structure that will act as a single interface point for Exchanges to all Federal agency partners and provide common functional service support. This involves architecting and developing of solutions for the Data Services Hub that include building of functional common services that can be used by multiple Exchanges and Federal partners; designing a solution that is flexible, adaptable, and modular to accommodate the implementation of additional functional requirements and services; and participating in a collaborative environment and relationship to support the coordination between CMS and the primary partners, e.g., the IRS.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

Contract Number/ Order Number	Contract Type	Start of Contract Period	Estimated Contract Value at Time of Award ¹	Amount Obligated For Base Year, Option Years, and Modifications ²	Total Amount Obligated for Federal Marketplace ²	Total Amount Expended for Federal Marketplace ²
46. Quality Software Services Inc. (QSSI)						
HHSM-500-2007-00024I HHSM-500-T0010	Cost plus award fee	06/18/2012	\$109,926,956	\$66,527,420	\$38,510,666	\$15,500,895
<p>Purpose: To provide enterprise identity management (EIDM) services. To assist in designing, building, operating, and maintaining an enterprise identity and access management infrastructure to include integration with third-party online identity proofing and multifactor authentication services. This activity includes the design, development, documentation, integration, and deployment of services that satisfy applicable documented requirements. It also includes developing, documenting, updating, and maintaining interfaces between and among the new EIDM system and existing legacy CMS identity management systems that facilitate integrated data exchange of appropriate data in accordance with guidance provided by the Government.</p>						
47. Quality Software Services Inc. (QSSI)						
HHSM-500-2007-00024I HHSM-500-T0008	Cost plus award fee	01/17/2012	\$49,599,494	\$56,236,663	\$41,684,565	\$9,845,958
<p>Purpose: To provide technical testing expertise and support to test components and services delivered by multiple component contracts, including the integrated care data and applications contract, enterprise data services contract, Data Services Hub, and Federal Exchange.</p>						
48. Quality Technology Inc.						
GS-06F-0653Z HHSM-500-2012-00123G	Cost plus award fee	09/25/2012	\$23,229,220	\$13,199,706	\$13,199,706	\$8,953,718
<p>Purpose: To function as an Operational Support Center in assisting CIISG application users, Health Insurance Exchanges, State agencies, insurance companies, third party administrators, and other healthcare stakeholders with the implementation and operational issues of the ACA programs under CCIIO oversight. This support includes systems issue identification, classification, diagnosis, resolution, and disposition, during which monitoring, tracking, and communication activities are taking place. The contractor shall be responsible for handling and managing all CIISG systems user inquiries and support the resolution of CIISG system-related issues for the Federally Facilitated Exchange, Multidimensional Insurance Data Analytics System, Data Services Hub, Collaborative Application Lifecycle Tool, Health Insurance Oversight System, Adobe LiveCycle, business intelligence applications, Rate and Benefits Information System, and CMS's cloud environment.</p>						
49. Science Applications International Corporation (SAIC)						
HHSM-500-2007-00020I HHSM-500-T0001	Firm fixed price	01/31/2012	\$78,600,380	\$16,193,145	\$10,870,013	\$5,289,646
<p>Purpose: To implement enterprise remote Identity proofing services to CMS and State-operated health insurance exchanges. To increase security; accommodate a highly scalable user base of 30–100 million users; provide authentication services that support multiple credential formats; implement remote identity proofing and multifactor authentication services for CMS applications; increase confidence in legitimate users; mitigate use of false identities; reduce repetitive proofing burden to the consumer; improve risk mitigation; reduce fraud; realize cost reduction; achieve compliance; and improve privacy sensitivity and reduce data breaches. Responsible for testing services, including CCIIO Exchange.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

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50. Scope Infotech Inc.						
HHSM-500-2013-00109C No task order	Fixed price	4/15/2013	\$3,796,914	\$1,094,967	\$1,094,967	\$821,225
<p>Purpose: To provide user support and system development for Exchange collaboration tools. To provide varying levels of service for three systems: Collaborative Application Lifecycle Tool, zONE (Opportunity to Network and Engage), and Adobe LiveCycle.</p>						
51. Spann & Associates Inc.						
GS-35F-0235M HHSM-500-2013-00334G	Time and materials	09/25/2013	\$21,190,031	\$6,796,868	\$3,000,000	\$0
<p>Purpose: To provide information security support services.</p>						
52. SphereCom Enterprises Inc.						
GS-35F-0437N HHSM-500-2011-00001B ⁴ HHSM-500-B0001	Fixed price and time and materials	03/01/2011	\$3,466,709	\$17,616,563	\$1,436,417	\$684,095
<p>Purpose: To provide services in regard to CMS information security program support.</p>						
53. SphereCom Enterprises Inc.						
GS-35F-0437N HHSM-500-2011-00001B ⁴ HHSM-500-B0003	Time and materials	07/15/2011	\$3,136,717	\$3,961,725	\$2,941,411	\$1,947,660
<p>Purpose: To provide information security support. To perform tasks in the following areas: IT security and privacy support (includes assistance with maintaining security and privacy documentation relative to CCIIO systems; research and report on security discipline; review, revise, and enhance CCIIO's IT programs to support future changes; review, research, and prepare content for service level agreements and data exchange agreements to support CCIIO), information security subject matter expert/technical advisor, and project management support (support audit readiness activities and provide project management administrative support).</p>						
54. Terremark Federal Group Inc.						
GS-35F-0073U HHSP233201100177G	Firm fixed price	04/01/2011	\$10,833,793	\$60,838,982	\$48,860,711	\$33,499,929
<p>Purpose: To provide cloud-computing services to OCIIO (now CCIIO). To provide a Federal Information Security Management Act-compliant cloud-based infrastructure that can dynamically scale as needed.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

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55. The Mitre Corporation						
HHSM-500-2012-00008I HHSM-500-T0015	Cost plus fixed fee	09/27/2013	\$22,526,712	\$5,591,641	\$5,591,641	\$1,731,865
<p>Purpose: To provide acquisition and systems engineering support services. These include providing CMS with technical, acquisition, communication, governance, and process expertise to implement and manage effective Federally Facilitated Marketplace program operations; assisting in the development and integration of security governance strategies and security standards for the ACA marketplace entities; and assisting in creating and executing program monitoring and evaluation methodologies.</p>						
56. The Mitre Corporation						
TIRNO-99-D-00005 HHSM-500-2011-00014U	Cost plus fixed fee	06/13/2011	\$9,156,932	\$7,343,197	\$550,000	\$535,997
<p>Purpose: To obtain technical, operational, and management support for the implementation of the security operations program. To provide support in the following areas: task management, security operation center architecture and engineering support, security configuration management support, security penetration testing support, CMS enterprise vulnerability management architecture and engineering support, identification of vulnerability management and best practices, enterprise vulnerability management enhancement, and continuous monitoring.</p>						
57. The Mitre Corporation						
TIRNO-99-D-00005 HHSM-500-2009-00021U	Cost plus fixed fee	07/28/2009	\$87,109,655	\$22,167,085	\$2,761,512	\$2,616,402
<p>Purpose: To provide services in support of security testing and evaluation of applications and infrastructure.</p>						
58. The Mitre Corporation						
TIRNO-99-D-00005 HHSM-500-2011-00036U	Cost plus fixed fee	09/26/2011	\$36,747,056	\$28,567,878	\$6,477,209	\$6,153,588
<p>Purpose: To provide acquisition and technical systems engineering support services. Objectives include (but are not limited to): support planning and development of performance measurement frameworks for standing up and operating the insurance exchanges and Medicaid IT systems; and assistance with the expansion of the enterprise architecture activities to include, among other things, development of a Federal Data Services Hub Supplement.</p>						

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Table B1: Descriptive and Financial Data on Federal Marketplace Contracts (2009–2014)

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59. The Mitre Corporation						
TIRNO-99-D-00005 HHSP233201000138W	Cost plus fixed fee	09/28/2010	\$4,098,785	\$5,124,546	\$1,975,024	\$1,899,481
<p>Purpose: To provide acquisitions and technical systems engineering support services. The objectives for this effort include continued reduction of administrative costs; continued increases in CCIIO's efficiency; improved economies of scale by implementing enterprise applications; support the planning for, and development of, performance measurement framework for standing up and operating the insurance exchanges; develop and provide a standard technical reference architecture for all of CCIIO's production environments; strengthened security of CCIIO systems and data; develop and implement the process necessary to coordinate the activities of the various CCIIO workgroups, contractors and staff to address the many complex regulatory issues presented by ACA; and assist with business process modeling.</p>						
60. TurningPoint Global Solutions LLC						
GS-06F-0672Z HHSM-500-2012-00008U	Time and materials	05/15/2012	\$4,922,497	\$5,748,814	\$5,748,814	\$3,921,291
<p>Purpose: To provide Federal Exchange independent verification and validation (IV&V) services. The Federal Exchange Program System IV&V processes shall include activities such as assessment, analysis, measurement, inspection, and testing of select system components and processes.</p>						

Source: OIG analysis of Federal Marketplace contract and financial transaction data provided by CMS in 2014.

¹ This is the estimated value of the contract or order on the date it was awarded. It is only an expected value. This amount may be less, for example, if option years are not exercised. This amount may be more, for example, if modifications are made to the contract/order that increase the costs of the contract.

² Obligation and expenditure amounts do not include interest, which totaled \$4,267.58.

³ The letter contract was for \$45 million but the expected value of the contract was \$90 million. CMS also developed an Independent Government Cost Estimate for the contract that totaled to \$91,152,800.

⁴ For this contract, there is both a contract number and a blanket purchase agreement number. CMS can utilize blanket purchase agreements to fill anticipated repetitive needs for supplies and services.

⁵ This contract was transferred to CMS when OCIO's responsibilities were transferred to CCIIO in CMS. There were two modifications for this contract designated as modification number 1—one from CMS and one from the prior contracting agency. Only the amount for CMS's modification number 1 is included in the total amount obligated for base year, option years, and modifications.

⁶ The obligations for this task order include only the base year and modification numbers 66, 68, 70, 72, 76, 77, 79-81, 83-86, 88, and 90, as they were the only modifications provided by CMS as relevant to the Federal Marketplace. The purpose description for this contract includes information from the task order and modifications.

⁷ This contract was designated as "time-and-materials–labor hours."

Office of Inspector General

<http://oig.hhs.gov>

The mission of the Office of Inspector General (OIG), as mandated by Public Law 95-452, as amended, is to protect the integrity of the Department of Health and Human Services (HHS) programs, as well as the health and welfare of beneficiaries served by those programs. This statutory mission is carried out through a nationwide network of audits, investigations, and inspections conducted by the following operating components:

Office of Audit Services

The Office of Audit Services (OAS) provides auditing services for HHS, either by conducting audits with its own audit resources or by overseeing audit work done by others. Audits examine the performance of HHS programs and/or its grantees and contractors in carrying out their respective responsibilities and are intended to provide independent assessments of HHS programs and operations. These assessments help reduce waste, abuse, and mismanagement and promote economy and efficiency throughout HHS.

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The Office of Evaluation and Inspections (OEI) conducts national evaluations to provide HHS, Congress, and the public with timely, useful, and reliable information on significant issues. These evaluations focus on preventing fraud, waste, or abuse and promoting economy, efficiency, and effectiveness of departmental programs. To promote impact, OEI reports also present practical recommendations for improving program operations.

Office of Investigations

The Office of Investigations (OI) conducts criminal, civil, and administrative investigations of fraud and misconduct related to HHS programs, operations, and beneficiaries. With investigators working in all 50 States and the District of Columbia, OI utilizes its resources by actively coordinating with the Department of Justice and other Federal, State, and local law enforcement authorities. The investigative efforts of OI often lead to criminal convictions, administrative sanctions, and/or civil monetary penalties.

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