# National Initiative for Cybersecurity Education (NICE) Cybersecurity Workforce Framework

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# **NIST Special Publication 800-181**

# National Initiative for Cybersecurity Education (NICE) Cybersecurity Workforce Framework

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#### Abstract

This publication describes the National Initiative for Cybersecurity Education (NICE) Cybersecurity Workforce Framework (NICE Framework), a reference structure that describes the interdisciplinary nature of the cybersecurity work. It serves as a fundamental reference resource for describing and sharing information about cybersecurity work and the knowledge, skills, and abilities (KSAs) needed to complete tasks that can strengthen the cybersecurity posture of an organization. As a common, consistent lexicon that categorizes and describes cybersecurity work, the NICE Framework improves communication about how to identify, recruit, develop, and retain cybersecurity talent. The NICE Framework is a reference source from which organizations or sectors can develop additional publications or tools that meet their needs to define or provide guidance on different aspects of cybersecurity workforce development, planning, training, and education.

#### Keywords

Ability; cybersecurity; cyberspace; education; knowledge; role; skill; specialty area; task; training; work role.

#### Revisions

Please visit the NICE Framework revisions website [1] to determine if there have been any updates to the NICE Framework.

#### Supplemental Content

A Reference Spreadsheet for the NICE Framework is available at <u>https://www.nist.gov/file/372581</u>.

#### Acknowledgements

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The first NICE Framework was posted for public comment in September 2012 and published as final in April 2013 as the National Cybersecurity Workforce Framework version 1.0 [2]. The authors recognize Dr. Jane Homeyer, Anne Quigley, Rex Min, Noel Kyle, Maya Yankelevich, and Peggy Maxson for leading its development, along with Montana Williams and Roy Burgess for their leadership in the development of National Cybersecurity Workforce Framework version 2.0 which was posted in April 2014 [3].

Finally, the authors respectfully acknowledge the seminal work in computer security that dates to the 1960s. The vision, insights, and dedicated efforts of those early pioneers in computer security serve as the philosophical and technical foundation for the tasks, knowledge, skills, and abilities noted in this publication.

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#### **Executive Summary**

The National Initiative for Cybersecurity Education (NICE), led by the National Institute of Standards and Technology (NIST) of the U.S. Department of Commerce, is a partnership between government, academia, and the private sector working to energize and promote a robust network and an ecosystem of cybersecurity education, training, and workforce development. NICE fulfills this mission by coordinating with government, academic, and industry partners to build on existing successful programs, facilitate change and innovation, and bring leadership and vision to increase the number of skilled cybersecurity professionals helping to keep our nation secure.

NICE is committed to cultivating an integrated cybersecurity workforce that is globally competitive from hire to retire and prepared to protect our nation from existing and emerging cybersecurity challenges. NICE promotes nationwide initiatives that increase the number of people with the knowledge, skills, and abilities to perform the tasks required for cybersecurity work.

As threats that exploit vulnerabilities in our cyberinfrastructure grow and evolve, an integrated cybersecurity workforce must be capable of designing, developing, implementing, and maintaining defensive and offensive cyber strategies. An integrated cybersecurity workforce includes technical and nontechnical roles that are staffed with knowledgeable and experienced people. An integrated cybersecurity workforce can address the cybersecurity challenges inherent to preparing their organizations to successfully implement aspects of their missions and business processes connected to cyberspace.

This publication provides a fundamental reference in support of a workforce capable of meeting an organization's cybersecurity needs by using a common, consistent lexicon to describe cybersecurity work by category, specialty area, and work role. It provides a superset of cybersecurity Knowledge, Skills, and Abilities (KSAs) and Tasks for each work role. The NICE Framework supports consistent organizational and sector communication for cybersecurity education, training, and workforce development.

A user of the NICE Framework will reference it for different aspects of workforce development, education, and/or training purposes, and when that material is used at organizational levels, the user should customize what is pulled from the NICE Framework to standards, regulations, needs, and mission of the user's organization. The NICE Framework is a reference starting point for the content of guidance and guidelines on career paths, education, training, and credentialing programs.

The NICE Framework is a resource that will strengthen an organization's ability to communicate consistently and clearly about cybersecurity work and its cybersecurity workforce. Organizations or sectors can develop additional publications or tools that meet their needs to define or provide guidance on different aspects of workforce development, planning, training, and education.

An online reference spreadsheet tool [4] is available on the NICE Framework website [5].

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#### 1 Introduction

The National Initiative for Cybersecurity Education (NICE), led by the National Institute of Standards and Technology (NIST) in the U.S. Department of Commerce, is a partnership between government, academia, and the private sector that seeks to energize and promote a robust network and an ecosystem of cybersecurity education, training, and workforce development. NICE fulfills this mission by coordinating with government, academic, and industry partners to build on existing successful programs, facilitate change and innovation, and bring leadership and vision to increase the number of skilled cybersecurity professionals helping to keep our nation secure and economically competitive.

NICE is committed to cultivating an integrated cybersecurity workforce that is globally competitive from hire to retire, prepared to protect our nation from existing and emerging cybersecurity challenges.

Throughout this document, the combined terms "cybersecurity workforce" is shorthand for a workforce with work roles that have an impact on an organization's ability to protect its data, systems, and operations. Included are new work roles that have been known traditionally as information technology (IT) security roles. Those roles have been added to this workforce framework to highlight their importance to the overall cybersecurity posture of an organization. Additionally, some of the work roles described herein include the shorter term *cyber* to be inclusive of sectors where cyber has become the conversational norm for this field.

A cybersecurity workforce includes not only technically focused staff, but also those who apply knowledge of cybersecurity when preparing their organization to successfully implement its mission. A knowledgeable and skilled cybersecurity workforce is needed to address cybersecurity risks within an organization's overall risk management process.

# 1.1 NICE Framework Background

The concept for the NICE Framework began before the establishment of NICE in 2010 and grew out of the recognition that the cybersecurity workforce had not been defined and assessed. To address this challenge, the Federal Chief Information Officers (CIO) Council took on the task in 2008 to provide a standard framework to understand the cybersecurity roles within the federal government. Input from focus groups with subject matter experts from numerous federal agencies helped the Federal CIO Council produce a research report that referenced where other information technology professional development efforts were already under way, and thirteen specific roles were identified as needed by agencies to conduct cybersecurity work.

Building on this inherently multidisciplinary exploration of the "field" of cybersecurity, the Comprehensive National Cybersecurity Initiative's included a focus on workforce that tasked several agencies to work together to develop a cybersecurity workforce framework. The first draft was posted for public comment in September 2011. Comments were incorporated into version 1.0 [2].

A subsequent U.S. government-wide review noted specific areas to be further examined and refined. The Department of Homeland Security (DHS) gathered input and validated final

recommendations via focus groups with subject matter experts from around the country and across industry, academia, and government resulting in a second version of the NICE Framework, version 2.0 [3], shared publicly in 2014.

The Office of the Secretary of Defense (OSD) expanded on version 2.0 through internal engagements with service components and external engagements with the private sector. The DHS and NIST co-authors worked with OSD to refine their expansion to become this publication with a goal to emphasize private sector applicability and to reinforce the vision that the NICE Framework is a reference resource for both the public and private sectors.

#### 1.2 Purpose and Applicability

This publication serves as a fundamental reference resource to support a workforce capable of meeting an organization's cybersecurity needs. It provides organizations with a common, consistent lexicon that categorizes and describes cybersecurity work.

Using the NICE Framework as a fundamental reference will improve the communication needed to identify, recruit, and develop cybersecurity talent. The NICE Framework will allow employers to use focused, consistent language in professional development programs, in their use of industry certifications and academic credentials, and in their selection of relevant training opportunities for their workforce.

The NICE Framework facilitates the use of a more consistent, comparable, and repeatable approach to select and specify cybersecurity roles for positions within organizations. It also provides a common lexicon that academic institutions can use to develop cybersecurity curricula that better prepares students for current and anticipated cybersecurity workforce needs.

The application of the NICE Framework offers the ability to describe all cybersecurity work. An applicability goal of the NICE Framework is that any cybersecurity job or position can be described by identifying the relevant material from one or more components of the NICE Framework. For each job or position, the context of the mission or business processes and priorities will drive which material is selected from the NICE Framework.

Organizations or sectors can use the NICE Framework to develop additional publications or tools that meet their needs to define or provide guidance on different aspects of workforce development, planning, training, and education.

#### 1.3 Audience/Users

The NICE Framework can be viewed as a non-prescriptive cybersecurity workforce dictionary. Users of the NICE Framework who reference it should implement it locally for different workforce development, education, or training purposes.

# 1.3.1 Employers

Use of the NICE Framework's common lexicon enables employers to inventory and develop their cybersecurity workforce. The NICE Framework can be used by employers and organizational leadership to:

- Inventory and track their cybersecurity workforce to gain a greater understanding of the strengths and gaps in Knowledge, Skills, and Abilities and Tasks performed;
- Identify training and qualification requirements to develop critical Knowledge, Skills, and Abilities to perform cybersecurity Tasks;
- Improve position descriptions and job vacancy announcements selecting relevant KSAs and Tasks, once work roles and tasks are identified;
- Identify the most relevant work roles and develop career paths to guide staff in gaining the requisite skills for those roles; and
- Establish a shared terminology between hiring managers and human resources (HR) staff for the recruiting, retention, and training of a highly-specialized workforce.

# 1.3.2 Current and Future Cybersecurity Workers

The NICE Framework supports those in the cybersecurity field and those who might wish to enter the cybersecurity field, to explore Tasks within cybersecurity Categories and work roles. It also assists those who support these workers, such as human resource staffing specialists and guidance counselors, to help job seekers and students understand which cybersecurity work roles and which associated Knowledge, Skills, and Abilities are being valued by employers for indemand cybersecurity jobs and positions.

These workers are further supported when vacancy announcements and open position descriptions use the NICE Framework's common lexicon to provide clear and consistent descriptions of the cybersecurity tasks and training that are needed for those positions.

When training providers and industry certification providers use the common lexicon of the NICE Framework, those in the cybersecurity field, or those who might wish to enter the cybersecurity field, can find training and/or certification providers that can teach the tasks necessary to secure a cybersecurity job or to progress into new positions. Use of the common lexicon helps students and professionals to obtain KSAs that are typically demonstrated by a person whose cybersecurity position includes a given work role. This understanding helps them to find academic programs that include learning outcomes and knowledge units that map to the KSAs and Tasks that are valued by employers.

# 1.3.3 Educators/Trainers

The NICE Framework provides a reference for educators to develop curriculum, certificate or degree programs, training programs, courses, seminars, and exercises or challenges that cover the KSAs and Tasks described in the NICE Framework.

Human resource staffing specialists and guidance counselors can use the NICE Framework as a resource for career exploration.

# 1.3.4 Technology Providers

The NICE Framework allows a technology provider to identify the cybersecurity work roles and the KSAs and Tasks associated with hardware and software products and services they provide. A technology provider can then create appropriate support materials to assist members of the cybersecurity workforce in the proper configuration and management of their products.

# 1.4 Organization of this Special Publication

The remainder of this special publication is organized as follows:

- Chapter 2 defines the components of the NICE Framework: (i) Categories; (ii) Specialty Areas; (iii) Work Roles; (iv) associated supersets of Knowledge, Skills, and Abilities; and (v) Tasks for each work role.
- Chapter 3 describes using the NICE Framework
- Chapter 4 notes areas where other publications, guidelines, guidance, and tools can expand the impact of the NICE Framework.
- Appendix A describes the NICE Framework list of Categories, Specialty Areas, Work Roles, KSAs, and Tasks.
- Appendix B provides a detailed listing of each work role, including the associated KSAs and Tasks.
- Appendix C provides some examples of workforce development tools
- Appendix D provides some examples of guidance or guideline documents that cross reference some of the content of those documents to components in the NICE Framework
- Appendix E gives selected acronyms and abbreviations used in this document.
- Appendix F gives references cited in this document.

#### 2 NICE Framework Components and Relationships

#### 2.1 Components of the NICE Framework

The NICE Framework organizes cybersecurity and related work. This section introduces and defines the core components of the NICE Framework in support of those areas.

#### 2.1.1 Categories

Categories provide the overarching organizational structure of the NICE Framework. There are seven Categories and all are composed of Specialty Areas and work roles. This organizational structure is based on extensive job analyses, which group together work and workers that share common major functions, regardless of job titles or other occupational terms.

#### 2.1.2 Specialty Areas

Categories contain groupings of cybersecurity work, which are called Specialty Areas. There were 31 specialty areas called out in National Cybersecurity Workforce Framework version 1.0 [2] and 32 in National Cybersecurity Workforce Framework version 2.0 [3]. Each specialty area represents an area of concentrated work, or function, within cybersecurity and related work. In previous versions of the NICE Framework, tasks and KSAs were associated with each specialty area. KSAs and Tasks are now associated with the work roles.

# 2.1.3 Work Roles

Work roles are the most detailed groupings of cybersecurity and related work which include a list of attributes required to perform that role in the form of knowledge, skills, and abilities (KSAs) and tasks performed in that role.

Work being performed in a job or position is described by selecting one or more work roles from the NICE Framework relevant to that job or position, in support of mission or business processes.

To aid in the organization and communication about cybersecurity responsibilities, work roles are grouped into specific classes of categories and specialty areas as shown in Appendix A.

# 2.1.4 Knowledge, Skills, and Abilities (KSAs)

Knowledge, Skills, and Abilities (KSAs) are the attributes required to perform work roles and are generally demonstrated through relevant experience, education, or training.

Knowledge is a body of information applied directly to the performance of a function.

**Skill** is often defined as an observable competence to perform a learned psychomotor act. Skills in the psychomotor domain describe the ability to physically manipulate a tool or instrument like a hand or a hammer. Skills needed for cybersecurity rely less on physical manipulation of tools and instruments and more on applying tools, frameworks, processes, and controls that have an impact on the cybersecurity posture of an organization or individual.

**Ability** is competence to perform an observable behavior or a behavior that results in an observable product.

# 2.1.5 Tasks

A Task is a specific defined piece of work that, combined with other identified Tasks, composes the work in a specific specialty area or work role.

# 2.2 NICE Framework Component Relationships

The NICE Framework components describe cybersecurity work. As illustrated in <u>Figure 1</u>, each Category is composed of Specialty Areas, each of which is composed of one or more work roles. Each work role, in turn, includes KSAs and Tasks.

Grouping components in this manner simplifies communication about cybersecurity workforce topics, and helps with alignment to other frameworks. Specific associations of work roles to KSAs and Tasks are shown in Appendix B and in a reference spreadsheet [4] posted to the NICE Framework website [5].

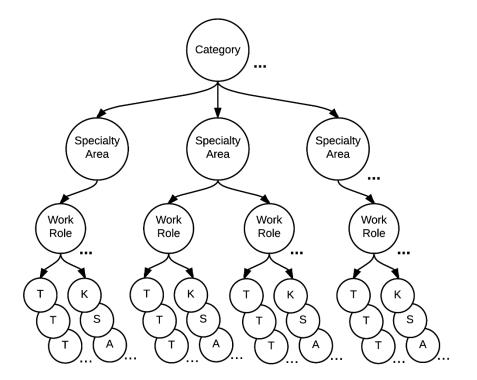


Figure 1 - Relationships among NICE Framework Components

# **3 Using the NICE Framework**

Using the NICE Framework to understand organizational needs and assess the extent to which those needs are met can help an organization to plan, implement, and monitor a successful cybersecurity program.

#### 3.1 Identification of Cybersecurity Workforce Needs

Cybersecurity is a rapidly changing and expanding field. This expansion requires a cadre of skilled workers to help organizations perform cybersecurity functions. As organizations identify what is needed to adequately manage current and future cybersecurity risk, leaders need to consider the cybersecurity workforce capabilities and capacity needed.

<u>Figure 2</u> illustrates how the NICE Framework is a central reference to help employers build a capable and ready cybersecurity workforce.

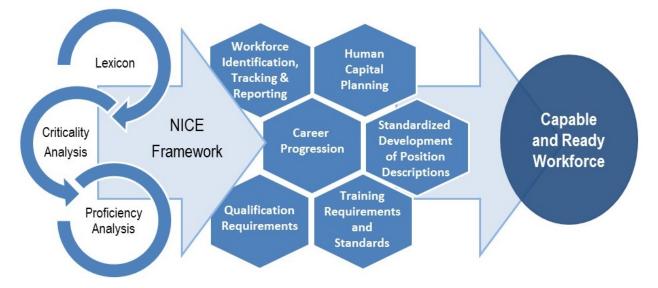


Figure 2 - Building Blocks for a Capable and Ready Cybersecurity Workforce

The circular arrows on the left side of <u>Figure 2</u> are activities that are likely to have an impact on an organization's ability to develop a capable and ready workforce:

- Using the common lexicon of the NICE Framework clarifies communication between cybersecurity educators, trainers/certifiers, employers, and employees.
- Performing criticality analysis will identify those KSAs and tasks that are critical for successful performance with a given work role and those that are key to multiple work roles.
- Running a proficiency analysis will inform an organization's expectation of the level (e.g. entry-level, expert) for positions, comprised often of more than one work role. The proficiency analysis should enable refinement of selection of the relevant tasks, and KSAs needed for the work roles that make up that position.

Appendix C identifies some existing workforce development tools that support identification of cybersecurity workforce needs.

# 3.2 Recruitment and Hiring of Highly Skilled Cybersecurity Talent

Referencing the NICE Framework will help organizations to accomplish strategic workforce planning and hiring. NICE Framework material, when used during the creation or revision of position descriptions in vacancy announcements and job postings, will help candidates to seek out specific positions for which they are interested, capable, or qualified. Tasks used to describe a position's duties and responsibilities, and KSAs used to describe the position's needed skills and qualifications, should allow candidates and hiring managers to communicate more effectively. Position descriptions and vacancy announcements using the NICE Framework terminology support more consistent evaluation criteria for vetting and approving candidates.

For organizations who are concerned with workforce gaps, a review of the NICE Framework's list of tasks can determine specific tasks which are not being performed by the organization. Those tasks allow the organization to identify the work role(s) and specialty area(s) that are gaps. The organization is better able to engage with the community of education, training, and credential, and certification providers who map their offerings to the NICE Framework. The organization can identify training that will allow existing staff member to address the gaps. The organization's hiring managers using data pulled from the NICE Framework in this manner can recognize applicants who have the KSAs to perform the cybersecurity tasks.

# 3.3 Education and Training of Cybersecurity Workforce Members

The NICE Framework' identification of tasks in work roles allows educators to prepare learners with the specific KSAs from which they can demonstrate the ability to perform cybersecurity tasks.

Academic institutions are a critical part of preparing and educating the cybersecurity workforce. Collaboration among public and private entities, such as through the NICE program, enables such institutions to determine common knowledge and abilities that are needed. In turn, developing and delivering curricula that are harmonized with the NICE Framework lexicon allows institutions to prepare students with the skills needed by employers. As the pipeline of students finding desired jobs in cybersecurity increases, more students will be attracted to academic cybersecurity programs as a pathway to a career.

# 3.4 Retention and Development of Highly Skilled Cybersecurity Talent

A critical aspect of a skilled cybersecurity workforce involves the development and retention of the skilled talent already onboard. A current employee has existing relationships, institutional knowledge, and organizational experience that is hard to replace. Refilling a position after an employee leaves may bring new advertising and hiring costs, expenses for training, diminished productivity, and reduced morale. The following list illustrates some of the ways that the NICE Framework supports retention and development of cybersecurity talent:

- Organizations can develop career pathways that describe the qualifications necessary for progressively challenging and evolving sets of work roles, such as those enumerated by the NICE Framework.
- A detailed understanding of the KSAs and Tasks helps existing staff to understand the specific steps needed to develop their capabilities, promoting readiness for a desired position.
- An organization might offer staff rotations to provide opportunities to develop and use new skills.
- Organizations can identify personnel that are diligent in improving KSAs in relevant areas, recognizing those who perform well.
- Organizations can create development/improvement plans for staff to help them map out how they can obtain KSAs required for new work roles.
- Group training opportunities can be identified to prepare staff members to enhance common knowledge, skills, and abilities in the work roles of an organization.
- Organizations can use training and examinations that are based for specific cybersecurity skills and abilities to assess proficiency in a realistic environment.
- Organizations can use existing personnel to fill critical cybersecurity staffing needs, leveraging the ability to review resumes of existing staff to identify those with desirable KSAs.
- The NICE Framework is helpful for existing employees who desire to move into a cybersecurity work role from another position. An organization can describe the KSAs needed to allow a reliable employee in a non-cybersecurity work role to become part of the cybersecurity workforce taking on cybersecurity tasks.

#### 4 Extensions

Organizations or sectors can use the NICE Framework to develop additional publications or tools that meet their needs and define or provide guidance on different aspects of workforce development, planning, training, and education.

New reference materials that cross-reference elements of the NICE Framework will be shared via the NICE website [5].

The following areas are a few examples from which additional publications or tools could be developed.

#### 4.1 Competencies

The Department of Labor's Employment and Training Administration [6] defines a competency as the capability of applying or using knowledge, skills, abilities, behaviors, and personal characteristics to successfully perform critical work tasks, specific functions, or operate in a given role or position. In addition to the enumeration of technical KSAs, competency models also consider behavioral indicators and describe nontechnical considerations such as Personal Effectiveness, Academic, and Workplace Competencies. Additional information about these considerations is available from the Department of Labor's CareerOneStop Site [7].

#### 4.2 Job Titles

Job titles are a description of an employee's job or position in an organization. A mapping of sample job titles to specialty areas or work roles would help organizations to use the NICE Framework.

# 4.3 Cybersecurity Guidance and Guideline documents

NICE Strategic Goal #3, Guide Career Development and Workforce Planning, aims to support employers to address market demands and enhance recruitment, hiring, development, and retention of cybersecurity talent. One objective within this strategic goal is to publish and raise awareness of the NICE Framework and encourage adoption. Adoption in this case means that the NICE Framework is used as a reference resource for actions related to cybersecurity workforce, training, and education.

One way to encourage adoption of the NICE Framework is to encourage authors of cybersecurity guidance or guideline documents to cross reference their content with components of the NICE Framework. Three example publications are explored in Appendix D.

### Appendix A – Listing of NICE Framework Elements

#### A.1 NICE Framework Workforce Categories

Table 1 provides a description of each Category described by the NICE Framework. Each includes a two-character abbreviation (e.g., SP) for quick reference of the Category and to support the creation of NICE Framework work role identifiers (see Table 3 - NICE Framework work roles). This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

Categories	Descriptions	
Securely Provision (SP)	Conceptualizes, designs, procures, and/or builds secure information technology (IT) systems, with responsibility for aspects of system and/or network development.	
Operate and Maintain (OM)	Provides the support, administration, and maintenance necessary to ensure effective and efficient information technology (IT) system performance and security.	
Oversee and Govern (OV)	Provides leadership, management, direction, or development and advocacy so the organization may effectively conduct cybersecurity work.	
Protect and Defend (PR)	Identifies, analyzes, and mitigates threats to internal information technology (IT) systems and/or networks.	
Analyze (AN)	Performs highly-specialized review and evaluation of incoming cybersecurity information to determine its usefulness for intelligence.	
Collect and Operate (CO)	and Operate (CO) Provides specialized denial and deception operations and collection of cybersecurity information that may be used to develop intelligence.	
Investigate (IN)	Investigates cybersecurity events or crimes related to information technology (IT) systems, networks, and digital evidence.	

Table 1 - NICE Framework	Workforce Categories
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# A.2 NICE Framework Specialty Areas

Table 2 provides a description of each of the NICE Framework Specialty Areas. Each Specialty Area includes a three-character abbreviation (e.g., RSK) for quick reference of the specialty area and to support the creation of NICE Framework work role identifiers (see Table 3 - NICE Framework work roles). This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

Categories	Specialty Areas	Specialty Area Descriptions
Securely Provision (SP)	Risk Management (RSK)	Oversees, evaluates, and supports the documentation, validation, assessment, and authorization processes necessary to assure that existing and new information technology (IT) systems meet the organization's cybersecurity and risk requirements. Ensures appropriate treatment of risk, compliance, and assurance from internal and external perspectives.
	Software Development (DEV)	Develops and writes/codes new (or modifies existing) computer applications, software, or specialized utility programs following software assurance best practices.
	Systems Architecture (ARC)	Develops system concepts and works on the capabilities phases of the systems development life cycle; translates technology and environmental conditions (e.g., law and regulation) into system and security designs and processes.
	Technology R&D (TRD)	Conducts technology assessment and integration processes; provides and supports a prototype capability and/or evaluates its utility.
	Systems Requirements Planning (SRP)	Consults with customers to gather and evaluate functional requirements and translates these requirements into technical solutions. Provides guidance to customers about applicability of information systems to meet business needs.
	Test and Evaluation (TST)	Develops and conducts tests of systems to evaluate compliance with specifications and requirements by applying principles and methods for cost- effective planning, evaluating, verifying, and validating of technical, functional, and performance characteristics (including interoperability) of systems or elements of systems incorporating IT.
	Systems Development (SYS)	Works on the development phases of the systems development life cycle.
Operate and Maintain (OM)	Data Administration (DTA)	Develops and administers databases and/or data management systems that allow for the storage, query, protection, and utilization of data.
	Knowledge Management (KMG)	Manages and administers processes and tools that enable the organization to identify, document, and access intellectual capital and information content.

Categories	Specialty Areas	Specialty Area Descriptions
	Customer Service and Technical	Addresses problems; installs, configures, troubleshoots, and provides
	Support (STS)	maintenance and training in response to customer requirements or inquiries (e.g.,
		tiered-level customer support). Typically provides initial incident information to
		the Incident Response (IR) Specialty.
	Network Services (NET)	Installs, configures, tests, operates, maintains, and manages networks and their
		firewalls, including hardware (e.g., hubs, bridges, switches, multiplexers, routers,
		cables, proxy servers, and protective distributor systems) and software that
		permit the sharing and transmission of all spectrum transmissions of information
		to support the security of information and information systems.
	Systems Administration (ADM)	Installs, configures, troubleshoots, and maintains server configurations
		(hardware and software) to ensure their confidentiality, integrity, and
		availability. Manages accounts, firewalls, and patches. Responsible for access
		control, passwords, and account creation and administration.
	Systems Analysis (ANA)	Studies an organization's current computer systems and procedures, and designs
		information systems solutions to help the organization operate more securely,
		efficiently, and effectively. Brings business and information technology (IT)
		together by understanding the needs and limitations of both.
Oversee and Govern	Legal Advice and Advocacy	Provides legally sound advice and recommendations to leadership and staff on a
(OV)	(LGA)	variety of relevant topics within the pertinent subject domain. Advocates legal
		and policy changes, and makes a case on behalf of client via a wide range of
		written and oral work products, including legal briefs and proceedings.
	Training, Education, and	Conducts training of personnel within pertinent subject domain. Develops, plans,
	Awareness (TEA)	coordinates, delivers and/or evaluates training courses, methods, and techniques
		as appropriate.
	Cybersecurity Management	Oversees the cybersecurity program of an information system or network,
	(MGT)	including managing information security implications within the organization,
		specific program, or other area of responsibility, to include strategic, personnel,
		infrastructure, requirements, policy enforcement, emergency planning, security
		awareness, and other resources.
	Strategic Planning and Policy	Develops policies and plans and/or advocates for changes in policy that support
	(SPP)	organizational cyberspace initiatives or required changes/enhancements.
	Executive Cyber Leadership	Supervises, manages, and/or leads work and workers performing cyber and
	(EXL)	cyber-related and/or cyber operations work.
	Program/Project Management	Applies knowledge of data, information, processes, organizational interactions,
	(PMA) and Acquisition	skills, and analytical expertise, as well as systems, networks, and information

Categories	Specialty Areas	Specialty Area Descriptions
		exchange capabilities to manage acquisition programs. Executes duties
		governing hardware, software, and information system acquisition programs and
		other program management policies. Provides direct support for acquisitions that
		use information technology (IT) (including National Security Systems), applying
		IT-related laws and policies, and provides IT-related guidance throughout the
		total acquisition life cycle.
Protect and Defend	Cyber Defense Analysis (CDA)	Uses defensive measures and information collected from a variety of sources to
(PR)		identify, analyze, and report events that occur or might occur within the network
		to protect information, information systems, and networks from threats.
	Cyber Defense	Tests, implements, deploys, maintains, reviews, and administers the
	Infrastructure Support (INF)	infrastructure hardware and software that are required to effectively manage the
		computer network defense service provider network and resources. Monitors
		network to actively remediate unauthorized activities.
	Incident Response (CIR)	Responds to crises or urgent situations within the pertinent domain to mitigate
		immediate and potential threats. Uses mitigation, preparedness, and response and
		recovery approaches, as needed, to maximize survival of life, preservation of
		property, and information security. Investigates and analyzes all relevant
		response activities.
	Vulnerability Assessment and	Conducts assessments of threats and vulnerabilities; determines deviations from
	Management (VAM)	acceptable configurations, enterprise or local policy; assesses the level of risk;
		and develops and/or recommends appropriate mitigation countermeasures in
Analyze	Threat Analysis (TWA)	operational and nonoperational situations.Identifies and assesses the capabilities and activities of cybersecurity criminals
(AN)	Theat Analysis (TWA)	or foreign intelligence entities; produces findings to help initialize or support law
(AIN)		enforcement and counterintelligence investigations or activities.
	Exploitation Analysis (EXP)	Analyzes collected information to identify vulnerabilities and potential for
		exploitation.
	All-Source Analysis (ASA)	Analyzes threat information from multiple sources, disciplines, and agencies
		across the Intelligence Community. Synthesizes and places intelligence
		information in context; draws insights about the possible implications.
	Targets (TGT)	Applies current knowledge of one or more regions, countries, non-state entities,
		and/or technologies.
	Language Analysis (LNG)	Applies language, cultural, and technical expertise to support information
		collection, analysis, and other cybersecurity activities.

Categories	Specialty Areas	Specialty Area Descriptions
Collect and Operate	Collection Operations (CLO)	Executes collection using appropriate strategies and within the priorities
(CO)		established through the collection management process.
	Cyber Operational Planning	Performs in-depth joint targeting and cybersecurity planning process. Gathers
	(OPL)	information and develops detailed Operational Plans and Orders supporting
		requirements. Conducts strategic and operational-level planning across the full
		range of operations for integrated information and cyberspace operations.
	Cyber Operations (OPS)	Performs activities to gather evidence on criminal or foreign intelligence entities
		to mitigate possible or real-time threats, protect against espionage or insider
		threats, foreign sabotage, international terrorist activities, or to support other
		intelligence activities.
Investigate	Cyber Investigation (INV)	Applies tactics, techniques, and procedures for a full range of investigative tools
(IN)		and processes to include, but not limited to, interview and interrogation
		techniques, surveillance, counter surveillance, and surveillance detection, and
		appropriately balances the benefits of prosecution versus intelligence gathering.
	Digital Forensics (FOR)	Collects, processes, preserves, analyzes, and presents computer-related evidence
		in support of network vulnerability mitigation and/or criminal, fraud,
		counterintelligence, or law enforcement investigations.

# A.3 NICE Framework Work Roles

Table 3 provides a description of each of the work roles described by the NICE Framework. Each work role is identified by the Category and Specialty Area, followed by a sequential number (e.g., SP-RSK-001 is the first work role in the SP Category and RSK Specialty Area). Some of the work role Descriptions originate with external documents (e.g., Committee on National Security Systems Instruction [CNSSI] 4009) and include that information in the description column. This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
Securely Provision (SP)	Risk Management (RSK)	Authorizing Official/Designating Representative	SP-RSK-001	Senior official or executive with the authority to formally assume responsibility for operating an information system at an acceptable level of risk to organizational operations (including mission, functions, image, or reputation), organizational assets, individuals, other organizations, and the Nation (CNSSI 4009).
		Security Control Assessor	SP-RSK-002	Conducts independent comprehensive assessments of the management, operational, and technical security controls and control enhancements employed within or inherited by an information technology (IT) system to determine the overall effectiveness of the controls (as defined in NIST SP 800-37).
	Software Development (DEV)	Software Developer	SP-DEV-001	Develops, creates, maintains, and writes/codes new (or modifies existing) computer applications, software, or specialized utility programs.
		Secure Software Assessor	SP-DEV-002	Analyzes the security of new or existing computer applications, software, or specialized utility programs and provides actionable results.
	Systems Architecture (ARC)	Enterprise Architect	SP-ARC-001	Develops and maintains business, systems, and information processes to support enterprise mission needs; develops information technology (IT) rules and requirements that describe baseline and target architectures.
		Security Architect	SP-ARC-002	Ensures that the stakeholder security requirements necessary to protect the organization's mission and business processes are adequately addressed in all aspects of enterprise architecture including reference models, segment and solution architectures, and the resulting systems supporting those missions and business processes.

### Table 3 - NICE Framework Work Roles

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
	Technology R&D (TRD)	Research & Development Specialist	SP-TRD-001	Conducts software and systems engineering and software systems research to develop new capabilities, ensuring cybersecurity is fully integrated. Conducts comprehensive technology research to evaluate potential vulnerabilities in cyberspace systems.
	Systems Requirements Planning (SRP)	Systems Requirements Planner	SP-SRP-001	Consults with customers to evaluate functional requirements and translate functional requirements into technical solutions.
	Test and Evaluation (TST)	System Testing and Evaluation Specialist	SP-TST-001	Plans, prepares, and executes tests of systems to evaluate results against specifications and requirements as well as analyze/report test results.
	Systems Development (SYS)	Information Systems Security Developer	SP-SYS-001	Designs, develops, tests, and evaluates information system security throughout the systems development life cycle.
		Systems Developer	SP-SYS-002	Designs, develops, tests, and evaluates information systems throughout the systems development life cycle.
Operate and Maintain (OM)	Data Administration (DTA)	Database Administrator	OM-DTA-001	Administers databases and/or data management systems that allow for the secure storage, query, protection, and utilization of data.
		Data Analyst	OM-DTA-002	Examines data from multiple disparate sources with the goal of providing security and privacy insight. Designs and implements custom algorithms, workflow processes, and layouts for complex, enterprise-scale data sets used for modeling, data mining, and research purposes.
	Knowledge Management (KMG)	Knowledge Manager	OM-KMG-001	Responsible for the management and administration of processes and tools that enable the organization to identify, document, and access intellectual capital and information content.

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
	Customer Service and Technical Support (STS)	Technical Support Specialist	OM-STS-001	Provides technical support to customers who need assistance utilizing client-level hardware and software in accordance with established or approved organizational process components (i.e., Master Incident Management Plan, when applicable).
	Network Services (NET)	Network Operations Specialist	OM-NET-001	Plans, implements, and operates network services/systems, to include hardware and virtual environments.
	Systems Administration (ADM)	System Administrator	OM-ADM-001	Responsible for setting up and maintaining a system or specific components of a system (e.g. for example, installing, configuring, and updating hardware and software; establishing and managing user accounts; overseeing or conducting backup and recovery tasks; implementing operational and technical security controls; and adhering to organizational security policies and procedures).
	Systems Analysis (ANA)	Systems Security Analyst	OM-ANA-001	Responsible for the analysis and development of the integration, testing, operations, and maintenance of systems security.
Oversee and Govern	Legal Advice and Advocacy (LGA)	Cyber Legal Advisor	OV-LGA-001	Provides legal advice and recommendations on relevant topics related to cyber law.
(OV)		Privacy Officer/Privacy Compliance Manager	OV-LGA-002	Develops and oversees privacy compliance program and privacy program staff, supporting privacy compliance, governance/policy, and incident response needs of privacy and security executives and their teams.
	Training, Education, and Awareness (TEA)	Cyber Instructional Curriculum Developer	OV-TEA-001	Develops, plans, coordinates, and evaluates cyber training/education courses, methods, and techniques based on instructional needs.
		Cyber Instructor	OV-TEA-002	Develops and conducts training or education of personnel within cyber domain.
		Information Systems Security Manager	OV-MGT-001	Responsible for the cybersecurity of a program, organization, system, or enclave.

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
	Cybersecurity	Communications Security	OV-MGT-002	Individual who manages the Communications
	Management	(COMSEC) Manager		Security (COMSEC) resources of an organization
	(MGT)			(CNSSI 4009) or key custodian for a Crypto Key
				Management System (CKMS).
	Strategic Planning and Policy (SPP)	Cyber Workforce Developer and Manager	OV-SPP-001	Develops cyberspace workforce plans, strategies, and guidance to support cyberspace workforce manpower, personnel, training and education requirements and to
				address changes to cyberspace policy, doctrine, materiel, force structure, and education and training requirements.
		Cyber Policy and Strategy Planner	OV-SPP-002	Develops and maintains cybersecurity plans, strategy, and policy to support and align with organizational cybersecurity initiatives and regulatory compliance.
	Executive Cyber Leadership (EXL)	Executive Cyber Leadership	OV-EXL-001	Executes decision-making authorities and establishes vision and direction for an organization's cyber and cyber-related resources and/or operations.
	Program/Project Management (PMA) and Acquisition	Program Manager	OV-PMA-001	Leads, coordinates, communicates, integrates, and is accountable for the overall success of the program, ensuring alignment with agency or enterprise priorities.
		IT Project Manager	OV-PMA-002	Directly manages information technology projects.
		Product Support Manager	OV-PMA-003	Manages the package of support functions required to field and maintain the readiness and operational capability of systems and components.
		IT Investment/Portfolio Manager	OV-PMA-004	Manages a portfolio of IT investments that align with the overall needs of mission and enterprise priorities.
		IT Program Auditor	OV-PMA-005	Conducts evaluations of an IT program or its individual components to determine compliance with published standards.
Protect and Defend (PR)	Cyber Defense Analysis (CDA)	Cyber Defense Analyst	PR-CDA-001	Uses data collected from a variety of cyber defense tools (e.g., IDS alerts, firewalls, network traffic logs) to analyze events that occur within their environments for the purposes of mitigating threats.

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
	Cyber Defense	Cyber Defense Infrastructure	PR-INF-001	Tests, implements, deploys, maintains, and
	Infrastructure	Support Specialist		administers the infrastructure hardware and software.
	Support (INF)			
	Incident Response	Cyber Defense Incident	PR-CIR-001	Investigates, analyzes, and responds to cyber
	(CIR)	Responder		incidents within the network environment or enclave.
	Vulnerability	Vulnerability Assessment	PR-VAM-001	Performs assessments of systems and networks within
	Assessment and	Analyst		the network environment or enclave and identifies
	Management			where those systems/networks deviate from
	(VAM)			acceptable configurations, enclave policy, or local
				policy. Measures effectiveness of defense-in-depth
				architecture against known vulnerabilities.
Analyze	Threat Analysis	Threat/Warning Analyst	AN-TWA-001	Develops cyber indicators to maintain awareness of
(AN)	(TWA)			the status of the highly dynamic operating
				environment. Collects, processes, analyzes, and
				disseminates cyber threat/warning assessments.
	Exploitation	Exploitation Analyst	AN-EXP-001	Collaborates to identify access and collection gaps
	Analysis (EXP)			that can be satisfied through cyber collection and/or
				preparation activities. Leverages all authorized
				resources and analytic techniques to penetrate
				targeted networks.
	All-Source	All-Source Analyst	AN-ASA-001	Analyzes data/information from one or multiple
	Analysis (ASA)			sources to conduct preparation of the environment,
				respond to requests for information, and submit
				intelligence collection and production requirements in
				support of planning and operations.
		Mission Assessment Specialist	AN-ASA-002	Develops assessment plans and measures of
		-		performance/effectiveness. Conducts strategic and
				operational effectiveness assessments as required for
				cyber events. Determines whether systems performed
				as expected and provides input to the determination of
				operational effectiveness.

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
	Targets (TGT)	Target Developer	AN-TGT-001	Performs target system analysis, builds and/or
				maintains electronic target folders to include inputs
				from environment preparation, and/or internal or
				external intelligence sources. Coordinates with
				partner target activities and intelligence organizations,
				and presents candidate targets for vetting and
				validation.
		Target Network Analyst	AN-TGT-002	Conducts advanced analysis of collection and open-
				source data to ensure target continuity; to profile
				targets and their activities; and develop techniques to
				gain more target information. Determines how targets
				communicate, move, operate and live based on
				knowledge of target technologies, digital networks,
	Longuaga	Multi Dissiplined Language	AN-LNG-001	and the applications on them.
	Language Analysis (LNG)	Multi-Disciplined Language Analyst	AIN-LING-001	Applies language and culture expertise with target/threat and technical knowledge to process,
	Allarysis (LINO)	Analyst		analyze, and/or disseminate intelligence information
				derived from language, voice and/or graphic material.
				Creates and maintains language-specific databases
				and working aids to support cyber action execution
				and ensure critical knowledge sharing. Provides
				subject matter expertise in foreign language-intensive
				or interdisciplinary projects.
Collect and	Collection	All Source-Collection Manager	CO-CLO-001	Identifies collection authorities and environment;
Operate	Operations (CLO)			incorporates priority information requirements into
(CO)				collection management; develops concepts to meet
				leadership's intent. Determines capabilities of
				available collection assets, identifies new collection
				capabilities; and constructs and disseminates
				collection plans. Monitors execution of tasked
				collection to ensure effective execution of the
				collection plan.

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
		All Source-Collection	CO-CLO-002	Evaluates collection operations and develops effects-
		Requirements Manager		based collection requirements strategies using
				available sources and methods to improve collection.
				Develops, processes, validates, and coordinates
				submission of collection requirements. Evaluates
				performance of collection assets and collection
				operations.
	Cyber Operational	Cyber Intel Planner	CO-OPL-001	Develops detailed intelligence plans to satisfy cyber
	Planning (OPL)			operations requirements. Collaborates with cyber
				operations planners to identify, validate, and levy
				requirements for collection and analysis. Participates
				in targeting selection, validation, synchronization, and
				execution of cyber actions. Synchronizes intelligence activities to support organization objectives in
				cyberspace.
		Cyber Ops Planner	CO-OPL-002	Develops detailed plans for the conduct or support of
		Cyber ops i famer	CO-01 L-002	the applicable range of cyber operations through
				collaboration with other planners, operators and/or
				analysts. Participates in targeting selection,
				validation, synchronization, and enables integration
				during the execution of cyber actions.
		Partner Integration Planner	CO-OPL-003	Works to advance cooperation across organizational
		e		or national borders between cyber operations partners.
				Aids the integration of partner cyber teams by
				providing guidance, resources, and collaboration to
				develop best practices and facilitate organizational
				support for achieving objectives in integrated cyber
				actions.
	Cyber Operations	Cyber Operator	CO-OPS-001	Conducts collection, processing, and/or geolocation
	(OPS)			of systems to exploit, locate, and/or track targets of
				interest. Performs network navigation, tactical
				forensic analysis, and, when directed, executes on-net
				operations.

Category	Specialty Area	Work Role	Work Role ID	Work Role Description
Investigate	Cyber	Cyber Crime Investigator	IN-INV-001	Identifies, collects, examines, and preserves evidence
(IN)	Investigation			using controlled and documented analytical and
	(INV)			investigative techniques.
	Digital Forensics	Law	IN-FOR-001	Conducts detailed investigations on computer-based
	(FOR)	Enforcement/Counterintelligence		crimes establishing documentary or physical
		Forensics Analyst		evidence, to include digital media and logs associated
				with cyber intrusion incidents.
		Cyber Defense Forensics	IN-FOR-002	Analyzes digital evidence and investigates computer
		Analyst		security incidents to derive useful information in
		-		support of system/network vulnerability mitigation.

# A.4 NICE Framework Tasks

Table 4 provides a listing of all the tasks that have been identified as being part of a cybersecurity work role. Each work role includes a subset of the tasks listed here. This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

Task ID	Task Description
	Acquire and manage the necessary resources, including leadership support, financial
	resources, and key security personnel, to support information technology (IT) security goals
T0001	and objectives and reduce overall organizational risk.
	Acquire necessary resources, including financial resources, to conduct an effective
T0002	enterprise continuity of operations program.
	Advise senior management (e.g., Chief Information Officer [CIO]) on risk levels and
T0003	security posture.
	Advise senior management (e.g., CIO) on cost/benefit analysis of information security
T0004	programs, policies, processes, systems, and elements.
	Advise appropriate senior leadership or Authorizing Official of changes affecting the
T0005	organization's cybersecurity posture.
T0006	Advocate organization's official position in legal and legislative proceedings.
T0007	Analyze and define data requirements and specifications.
T0008	Analyze and plan for anticipated changes in data capacity requirements.
	Analyze information to determine, recommend, and plan the development of a new
T0009	application or modification of an existing application.
	Analyze organization's cyber defense policies and configurations and evaluate compliance
T0010	with regulations and organizational directives.
	Analyze user needs and software requirements to determine feasibility of design within time
T0011	and cost constraints.
	Analyze design constraints, analyze trade-offs and detailed system and security design, and
T0012	consider life cycle support.
	Apply coding and testing standards, apply security testing tools including "'fuzzing" static-
T0013	analysis code scanning tools, and conduct code reviews.
T0014	Apply secure code documentation.
	Apply security policies to applications that interface with one another, such as Business-to-
T0015	Business (B2B) applications.
T0016	Apply security policies to meet security objectives of the system.
	Apply service-oriented security architecture principles to meet organization's
T0017	confidentiality, integrity, and availability requirements.
T0018	Assess the effectiveness of cybersecurity measures utilized by system(s).
T0019	Assess threats to and vulnerabilities of computer system(s) to develop a security risk profile.
T0020	Develop content for cyber defense tools.
	Build, test, and modify product prototypes using working models or theoretical models.
T0021	
	Capture security controls used during the requirements phase to integrate security within the
	process, to identify key security objectives, and to maximize software security while
T0022	minimizing disruption to plans and schedules.
	Characterize and analyze network traffic to identify anomalous activity and potential threats
T0023	to network resources.

Table 4 - NICE	E Framework	Tasks
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Task ID	Task Description
T0024	Collect and maintain data needed to meet system cybersecurity reporting.
	Communicate the value of information technology (IT) security throughout all levels of the
T0025	organization stakeholders.
	Compile and write documentation of program development and subsequent revisions,
T0026	inserting comments in the coded instructions so others can understand the program.
	Conduct analysis of log files, evidence, and other information to determine best methods for
T0027	identifying the perpetrator(s) of a network intrusion.
T0028	Conduct and/or support authorized penetration testing on enterprise network assets.
T0029	Conduct functional and connectivity testing to ensure continuing operability.
T0030	Conduct interactive training exercises to create an effective learning environment.
	Conduct interviews of victims and witnesses and conduct interviews or interrogations of
T0031	suspects.
	Conduct Privacy Impact Assessments (PIAs) of the application's security design for the
	appropriate security controls, which protect the confidentiality and integrity of Personally
T0032	Identifiable Information (PII).
<b>T</b> 00000	Conduct risk analysis, feasibility study, and/or trade-off analysis to develop, document, and
T0033	refine functional requirements and specifications.
	Confer with systems analysts, engineers, programmers, and others to design application and
T0024	to obtain information on project limitations and capabilities, performance requirements, and
T0034	interfaces.
T0035	Configure and optimize network hubs, routers, and switches (e.g., higher-level protocols, tunneling).
10033	Confirm what is known about an intrusion and discover new information, if possible, after
T0036	identifying intrusion via dynamic analysis.
10030	Construct access paths to suites of information (e.g., link pages) to facilitate access by end-
T0037	users.
T0038	Develop threat model based on customer interviews and requirements.
T0039	Consult with customers to evaluate functional requirements.
T0040	Consult with engineering staff to evaluate interface between hardware and software.
	Coordinate and provide expert technical support to enterprise-wide cyber defense
T0041	technicians to resolve cyber defense incidents.
	Coordinate with Cyber Defense Analysts to manage and administer the updating of rules
	and signatures (e.g., intrusion detection/protection systems, antivirus, and content blacklists)
T0042	for specialized cyber defense applications.
T0043	Coordinate with enterprise-wide cyber defense staff to validate network alerts.
	Collaborate with stakeholders to establish the enterprise continuity of operations program,
T0044	strategy, and mission assurance.
	Coordinate with systems architects and developers, as needed, to provide oversight in the
T0045	development of design solutions.
	Correct errors by making appropriate changes and rechecking the program to ensure that
T0046	desired results are produced.
	Correlate incident data to identify specific vulnerabilities and make recommendations that
T0047	enable expeditious remediation.
	Create a forensically sound duplicate of the evidence (i.e., forensic image) that ensures the
	original evidence is not unintentionally modified, to use for data recovery and analysis
T00 49	processes. This includes, but is not limited to, hard drives, floppy diskettes, CDs, PDAs,
T0048	mobile phones, GPS, and all tape formats.
T0049	Decrypt seized data using technical means.

Task ID	Task Description
	Define and prioritize essential system capabilities or business functions required for partial
T0050	or full system restoration after a catastrophic failure event.
	Define appropriate levels of system availability based on critical system functions and
	ensure that system requirements identify appropriate disaster recovery and continuity of
	operations requirements to include any appropriate fail-over/alternate site requirements,
	backup requirements, and material supportability requirements for system
T0051	recover/restoration.
T0052	Define project scope and objectives based on customer requirements.
T0053	Design and develop cybersecurity or cybersecurity-enabled products.
	Design group policies and access control lists to ensure compatibility with organizational
T0054	standards, business rules, and needs.
	Design hardware, operating systems, and software applications to adequately address
T0055	cybersecurity requirements.
	Design or integrate appropriate data backup capabilities into overall system designs, and
	ensure that appropriate technical and procedural processes exist for secure system backups
T0056	and protected storage of backup data.
	Design, develop, and modify software systems, using scientific analysis and mathematical
T0057	models to predict and measure outcome and consequences of design.
T0058	Determine level of assurance of developed capabilities based on test results.
<b>T</b> 00 <b>T</b> 0	Develop a plan to investigate alleged crime, violation, or suspicious activity utilizing
T0059	computers and the Internet.
T0060	Develop an understanding of the needs and requirements of information end-users.
T0061	Develop and direct system testing and validation procedures and documentation.
<b>T</b> 00 <b>C</b>	Develop and document requirements, capabilities, and constraints for design procedures and
T0062	processes.
T0063	Develop and document systems administration standard operating procedures.
T0064	Review and validate data mining and data warehousing programs, processes, and
T0064	requirements.
T0065	Develop and implement network backup and recovery procedures.
T0066	Develop and maintain strategic plans.
T0067	Develop architectures or system components consistent with technical specifications.
T0068	Develop data standards, policies, and procedures.
T0069	Develop detailed security design documentation for component and interface specifications
10009	to support system design and development.
T0070	Develop Disaster Recovery and Continuity of Operations plans for systems under development and ensure testing prior to systems entering a production environment.
10070	Develop/integrate cybersecurity designs for systems and networks with multilevel security
	requirements or requirements for the processing of multiple classification levels of data
	primarily applicable to government organizations (e.g., UNCLASSIFIED, SECRET, and
T0071	TOP SECRET).
T0071 T0072	Develop methods to monitor and measure risk, compliance, and assurance efforts.
10072	Develop new or identify existing awareness and training materials that are appropriate for
T0073	intended audiences.
T0074	Develop policy, programs, and guidelines for implementation.
T0074	Provide technical summary of findings in accordance with established reporting procedures.
10010	Develop risk mitigation strategies to resolve vulnerabilities and recommend security
T0076	changes to system or system components as needed.
T0077	Develop secure code and error handling.

Task ID	Task Description
	Develop specific cybersecurity countermeasures and risk mitigation strategies for systems
T0078	and/or applications.
	Develop specifications to ensure that risk, compliance, and assurance efforts conform with
	security, resilience, and dependability requirements at the software application, system, and
T0079	network environment level.
T0080	Develop test plans to address specifications and requirements.
T0081	Diagnose network connectivity problem.
	Document and address organization's information security, cybersecurity architecture, and
T0082	systems security engineering requirements throughout the acquisition life cycle.
T0083	Draft statements of preliminary or residual security risks for system operation.
T0084	Employ secure configuration management processes.
	Ensure all systems security operations and maintenance activities are properly documented
T0085	and updated as necessary.
	Ensure that the application of security patches for commercial products integrated into
	system design meet the timelines dictated by the management authority for the intended
T0086	operational environment.
	Ensure that chain of custody is followed for all digital media acquired in accordance with
T0087	the Federal Rules of Evidence.
	Ensure that cybersecurity-enabled products or other compensating security control
T0088	technologies reduce identified risk to an acceptable level.
T0089	Ensure that security improvement actions are evaluated, validated, and implemented as
	required.
T0090	Ensure that acquired or developed system(s) and architecture(s) are consistent with
	organization's cybersecurity architecture guidelines.
T0091	Ensure that cybersecurity inspections, tests, and reviews are coordinated for the network
	environment.
<b>T</b> 000 <b>0</b>	Ensure that cybersecurity requirements are integrated into the continuity planning for that
T0092	system and/or organization(s).
	Ensure that protection and detection capabilities are acquired or developed using the IS
T0002	security engineering approach and are consistent with organization-level cybersecurity architecture.
T0093	
T0094	Establish and maintain communication channels with stakeholders.
T0095	Establish overall enterprise information security architecture (EISA) with the organization's overall security strategy.
10075	Establish relationships, if applicable, between the incident response team and other groups,
	both internal (e.g., legal department) and external (e.g., law enforcement agencies, vendors,
T0096	public relations professionals).
10070	Evaluate and approve development efforts to ensure that baseline security safeguards are
T0097	appropriately installed.
T0097	Evaluate contracts to ensure compliance with funding, legal, and program requirements.
T0098	Evaluate contracts to ensure compliance with funding, legal, and program requirements.
10077	Evaluate cost benefit, economic, and risk analysis in decision-making process. Evaluate factors such as reporting formats required, cost constraints, and need for security
T0100	restrictions to determine hardware configuration.
T0100	Evaluate the effectiveness and comprehensiveness of existing training programs.
T0101 T0102	Evaluate the effectiveness of laws, regulations, policies, standards, or procedures.
T0102 T0103	Examine recovered data for information of relevance to the issue at hand.
10105	Fuse computer network attack analyses with criminal and counterintelligence investigations
T0104	and operations.
1010-1	

Task ID	Task Description
	Identify components or elements, allocate security functions to those elements, and describe
T0105	the relationships between the elements.
	Identify alternative information security strategies to address organizational security
T0106	objective.
	Identify and direct the remediation of technical problems encountered during testing and
	implementation of new systems (e.g., identify and find work-arounds for communication
T0107	protocols that are not interoperable).
	Identify and prioritize critical business functions in collaboration with organizational
T0108	stakeholders.
	Identify and prioritize essential system functions or sub-systems required to support
	essential capabilities or business functions for restoration or recovery after a system failure
<b>T</b> 0100	or during a system recovery event based on overall system requirements for continuity and
T0109	availability.
T0110	Identify and/or determine whether a security incident is indicative of a violation of law that
T0110	requires specific legal action.
T0111	Identify basic common coding flaws at a high level.
T0112	Identify data or intelligence of evidentiary value to support counterintelligence and criminal
T0112	investigations. Identify digital evidence for examination and analysis in such a way as to avoid
T0113	unintentional alteration.
T0113 T0114	Identify elements of proof of the crime.
10114	Identify information technology (IT) security program implications of new technologies or
T0115	technology upgrades.
T0116	Identify organizational policy stakeholders.
10110	Identify security implications and apply methodologies within centralized and decentralized
T0117	environments across the enterprise's computer systems in software development.
	Identify security issues around steady state operation and management of software and
T0118	incorporate security measures that must be taken when a product reaches its end of life.
	Identify, assess, and recommend cybersecurity or cybersecurity-enabled products for use
	within a system and ensure that recommended products are in compliance with
T0119	organization's evaluation and validation requirements.
	Identify, collect, and seize documentary or physical evidence, to include digital media and
T0120	logs associated with cyber intrusion incidents, investigations, and operations.
T0121	Implement new system design procedures, test procedures, and quality standards.
T0122	Implement security designs for new or existing system(s).
T0123	Implement specific cybersecurity countermeasures for systems and/or applications.
	Incorporate cybersecurity vulnerability solutions into system designs (e.g., Cybersecurity
T0124	Vulnerability Alerts).
	Install and maintain network infrastructure device operating system software (e.g., IOS,
T0125	firmware).
T0126	Install or replace network hubs, routers, and switches.
T0107	Integrate and align information security and/or cybersecurity policies to ensure that system
T0127	analysis meets security requirements.
	Integrate automated capabilities for updating or patching system software where practical
	and develop processes and procedures for manual updating and patching of system software
T0128	based on current and projected patch timeline requirements for the operational environment
T0128 T0129	of the system. Integrate new systems into existing network architecture.
10129	integrate new systems into existing network architecture.

Task ID	Task Description
	Interface with external organizations (e.g., public affairs, law enforcement, Command or
	Component Inspector General) to ensure appropriate and accurate dissemination of incident
T0130	and other Computer Network Defense information.
T0131	Interpret and apply laws, regulations, policies, standards, or procedures to specific issues.
	Interpret and/or approve security requirements relative to the capabilities of new
T0132	information technologies.
	Interpret patterns of noncompliance to determine their impact on levels of risk and/or
T0133	overall effectiveness of the enterprise's cybersecurity program.
T0134	Lead and align information technology (IT) security priorities with the security strategy.
T0135	Lead and oversee information security budget, staffing, and contracting.
T0136	Maintain baseline system security according to organizational policies.
T0137	Maintain database management systems software.
	Maintain deployable cyber defense audit toolkit (e.g., specialized cyber defense software
T0138	and hardware) to support cyber defense audit missions.
	Maintain directory replication services that enable information to replicate automatically
T0139	from rear servers to forward units via optimized routing.
	Maintain information exchanges through publish, subscribe, and alert functions that enable
T0140	users to send and receive critical information as required.
T0141	Maintain information systems assurance and accreditation materials.
	Maintain knowledge of applicable cyber defense policies, regulations, and compliance
T0142	documents specifically related to cyber defense auditing.
T0143	Make recommendations based on test results.
T0144	Manage accounts, network rights, and access to systems and equipment.
T0145	Manage and approve Accreditation Packages (e.g., ISO/IEC 15026-2).
T0146	Manage the compilation, cataloging, caching, distribution, and retrieval of data.
	Manage the monitoring of information security data sources to maintain organizational
T0147	situational awareness.
	Manage the publishing of Computer Network Defense guidance (e.g., TCNOs, Concept of
T0148	Operations, Net Analyst Reports, NTSM, MTOs) for the enterprise constituency.
	Manage threat or target analysis of cyber defense information and production of threat
T0149	information within the enterprise.
	Monitor and evaluate a system's compliance with information technology (IT) security,
T0150	resilience, and dependability requirements.
	Monitor and evaluate the effectiveness of the enterprise's cybersecurity safeguards to ensure
T0151	that they provide the intended level of protection.
T0152	Monitor and maintain databases to ensure optimal performance.
T0153	Monitor network capacity and performance.
T0154	Monitor and report the usage of knowledge management assets and resources.
	Document and escalate incidents (including event's history, status, and potential impact for
T0155	further action) that may cause ongoing and immediate impact to the environment.
T0156	Oversee and make recommendations regarding configuration management.
T0157	Oversee the information security training and awareness program.
	Participate in an information security risk assessment during the Security Assessment and
T0158	Authorization process.
	Participate in the development or modification of the computer environment cybersecurity
T0159	program plans and requirements.
/	Patch network vulnerabilities to ensure that information is safeguarded against outside

Task ID	Task Description
	Perform analysis of log files from a variety of sources (e.g., individual host logs, network
	traffic logs, firewall logs, and intrusion detection system [IDS] logs) to identify possible
T0161	threats to network security.
T0162	Perform backup and recovery of databases to ensure data integrity.
	Perform cyber defense incident triage, to include determining scope, urgency, and potential
	impact, identifying the specific vulnerability, and making recommendations that enable
T0163	expeditious remediation.
T0164	Perform cyber defense trend analysis and reporting.
	Perform dynamic analysis to boot an "image" of a drive (without necessarily having the
T0165	original drive) to see the intrusion as the user may have seen it, in a native environment.
	Perform event correlation using information gathered from a variety of sources within the
	enterprise to gain situational awareness and determine the effectiveness of an observed
T0166	attack.
T0167	Perform file signature analysis.
T0168	Perform hash comparison against established database.
T0169	Perform cybersecurity testing of developed applications and/or systems.
	Perform initial, forensically sound collection of images and inspect to discern possible
T0170	mitigation/remediation on enterprise systems.
T0171	Perform integrated quality assurance testing for security functionality and resiliency attack.
T0172	Perform real-time forensic analysis (e.g., using Helix in conjunction with LiveView).
T0173	Perform timeline analysis.
	Perform needs analysis to determine opportunities for new and improved business process
T0174	solutions.
	Perform real-time cyber defense incident handling (e.g., forensic collections, intrusion
	correlation and tracking, threat analysis, and direct system remediation) tasks to support
T0175	deployable Incident Response Teams (IRTs).
TO 17 (	Perform secure programming and identify potential flaws in codes to mitigate
T0176	vulnerabilities.
TO177	Perform security reviews, identify gaps in security architecture, and develop a security risk
T0177	management plan.
T0170	Perform security reviews and identify security gaps in security architecture resulting in
T0178	recommendations for inclusion in the risk mitigation strategy.
T0179	Perform static media analysis.
	Perform system administration on specialized cyber defense applications and systems (e.g., antivirus, audit and remediation) or Virtual Private Network (VPN) devices, to include
T0180	installation, configuration, maintenance, backup, and restoration.
10100	Perform risk analysis (e.g., threat, vulnerability, and probability of occurrence) whenever an
T0181	application or system undergoes a major change.
T0182	Perform tier 1, 2, and 3 malware analysis.
10102	Perform validation steps, comparing actual results with expected results and analyze the
T0183	differences to identify impact and risks.
10105	Plan and conduct security authorization reviews and assurance case development for initial
T0184	installation of systems and networks.
T0185	Plan and manage the delivery of knowledge management projects.
T0186	Plan, execute, and verify data redundancy and system recovery procedures.
10100	Plan and recommend modifications or adjustments based on exercise results or system
T0187	environment.
	Prepare audit reports that identify technical and procedural findings, and provide
T0188	recommended remediation strategies/solutions.

Task ID	Task Description
	Prepare detailed workflow charts and diagrams that describe input, output, and logical
T0189	operation, and convert them into a series of instructions coded in a computer language.
	Prepare digital media for imaging by ensuring data integrity (e.g., write blockers in
T0190	accordance with standard operating procedures).
T0191	Prepare use cases to justify the need for specific information technology (IT) solutions.
	Prepare, distribute, and maintain plans, instructions, guidance, and standard operating
T0192	procedures concerning the security of network system(s) operations.
T0193	Process crime scenes.
	Properly document all systems security implementation, operations, and maintenance
T0194	activities and update as necessary.
	Provide a managed flow of relevant information (via web-based portals or other means)
T0195	based on mission requirements.
T0196	Provide advice on project costs, design concepts, or design changes.
	Provide an accurate technical evaluation of the software application, system, or network,
	documenting the security posture, capabilities, and vulnerabilities against relevant
T0197	cybersecurity compliances.
	Provide daily summary reports of network events and activity relevant to cyber defense
T0198	practices.
	Provide enterprise cybersecurity and supply chain risk management guidance for
T0199	development of the Continuity of Operations Plans.
	Provide feedback on network requirements, including network architecture and
T0200	infrastructure.
T0201	Provide guidelines for implementing developed systems to customers or installation teams.
T0202	Provide cybersecurity guidance to leadership.
	Provide input on security requirements to be included in statements of work and other
T0203	appropriate procurement documents.
T0204	Provide input to implementation plans and standard operating procedures.
	Provide input to the Risk Management Framework process activities and related
	documentation (e.g., system life-cycle support plans, concept of operations, operational
T0205	procedures, and maintenance training materials).
	Provide leadership and direction to information technology (IT) personnel by ensuring that
	cybersecurity awareness, basics, literacy, and training are provided to operations personnel
T0206	commensurate with their responsibilities.
T0207	Provide ongoing optimization and problem-solving support.
T0208	Provide recommendations for possible improvements and upgrades.
	Provide recommendations on data structures and databases that ensure correct and quality
T0209	production of reports/management information.
T0210	Provide recommendations on new database technologies and architectures.
	Provide system-related input on cybersecurity requirements to be included in statements of
T0211	work and other appropriate procurement documents.
T0212	Provide technical assistance on digital evidence matters to appropriate personnel.
	Provide technical documents, incident reports, findings from computer examinations,
T0213	summaries, and other situational awareness information to higher headquarters.
	Receive and analyze network alerts from various sources within the enterprise and
T0214	determine possible causes of such alerts.
	Recognize a possible security violation and take appropriate action to report the incident, as
T0215	required.
mont	Recognize and accurately report forensic artifacts indicative of a particular operating
T0216	system.

Task ID	Task Description
	Address security implications in the software acceptance phase including completion
	criteria, risk acceptance and documentation, common criteria, and methods of independent
T0217	testing.
	Recommend new or revised security, resilience, and dependability measures based on the
T0218	results of reviews.
	Recommend resource allocations required to securely operate and maintain an
T0219	organization's cybersecurity requirements.
T0220	Resolve conflicts in laws, regulations, policies, standards, or procedures.
	Review authorization and assurance documents to confirm that the level of risk is within
T0221	acceptable limits for each software application, system, and network.
T0222	Review existing and proposed policies with stakeholders.
T0223	Review or conduct audits of information technology (IT) programs and projects.
	Review training documentation (e.g., Course Content Documents [CCD], lesson plans,
T0224	student texts, examinations, Schedules of Instruction [SOI], and course descriptions).
T0225	Secure the electronic device or information source.
T0226	Serve on agency and interagency policy boards.
T0227	Recommend policy and coordinate review and approval.
T0228	Store, retrieve, and manipulate data for analysis of system capabilities and requirements.
	Supervise or manage protective or corrective measures when a cybersecurity incident or
T0229	vulnerability is discovered.
T0230	Support the design and execution of exercise scenarios.
T0231	Provide support to security/certification test and evaluation activities.
T0232	Test and maintain network infrastructure including software and hardware devices.
T0233	Track and document cyber defense incidents from initial detection through final resolution.
	Track audit findings and recommendations to ensure that appropriate mitigation actions are
T0234	taken.
T0235	Translate functional requirements into technical solutions.
	Translate security requirements into application design elements including documenting the
	elements of the software attack surfaces, conducting threat modeling, and defining any
T0236	specific security criteria.
T0237	Troubleshoot system hardware and software.
T0238	Extract data using data carving techniques (e.g., Forensic Tool Kit [FTK], Foremost).
	Use federal and organization-specific published documents to manage operations of their
T0239	computing environment system(s).
	Capture and analyze network traffic associated with malicious activities using network
T0240	monitoring tools.
	Use specialized equipment and techniques to catalog, document, extract, collect, package,
T0241	and preserve digital evidence.
	Utilize models and simulations to analyze or predict system performance under different
T0242	operating conditions.
	Verify and update security documentation reflecting the application/system security design
T0243	features.
	Verify that application software/network/system security postures are implemented as
T0244	stated, document deviations, and recommend required actions to correct those deviations.
	Verify that the software application/network/system accreditation and assurance
T0245	documentation is current.
	Write and publish cyber defense techniques, guidance, and reports on incident findings to
T0246	appropriate constituencies.

Task ID	Task Description
	Write instructional materials (e.g., standard operating procedures, production manual) to
T0247	provide detailed guidance to relevant portion of the workforce.
	Promote awareness of security issues among management and ensure sound security
T0248	principles are reflected in the organization's vision and goals.
T0249	Research current technology to understand capabilities of required system or network.
	Identify cyber capabilities strategies for custom hardware and software development based
T0250	on mission requirements.
	Develop security compliance processes and/or audits for external services (e.g., cloud
T0251	service providers, data centers).
	Conduct required reviews as appropriate within environment (e.g., Technical Surveillance,
T0252	Countermeasure Reviews [TSCM], TEMPEST countermeasure reviews).
T0253	Conduct cursory binary analysis.
	Oversee policy standards and implementation strategies to ensure procedures and guidelines
T0254	comply with cybersecurity policies.
	Participate in Risk Governance process to provide security risks, mitigations, and input on
T0255	other technical risk.
	Evaluate the effectiveness of procurement function in addressing information security
T0256	requirements and supply chain risks through procurement activities and recommend
T0256	improvements.
T0257	Determine scope, infrastructure, resources, and data sample size to ensure system
T0257	requirements are adequately demonstrated.
	Provide timely detection, identification, and alerting of possible attacks/intrusions, anomalous activities, and misuse activities and distinguish these incidents and events from
T0258	benign activities.
10230	Use cyber defense tools for continual monitoring and analysis of system activity to identify
T0259	malicious activity.
10207	Analyze identified malicious activity to determine weaknesses exploited, exploitation
T0260	methods, effects on system and information.
	Assist in identifying, prioritizing, and coordinating the protection of critical cyber defense
T0261	infrastructure and key resources.
	Employ approved defense-in-depth principles and practices (e.g., defense-in-multiple
T0262	places, layered defenses, security robustness).
	Identify security requirements specific to an information technology (IT) system in all
T0263	phases of the system life cycle.
	Ensure that plans of actions and milestones or remediation plans are in place for
T0264	vulnerabilities identified during risk assessments, audits, inspections, etc.
	Assure successful implementation and functionality of security requirements and
	appropriate information technology (IT) policies and procedures that are consistent with the
T0265	organization's mission and goals.
T0266	Perform penetration testing as required for new or updated applications.
T02 (7	Design countermeasures and mitigations against potential exploitations of programming
T0267	language weaknesses and vulnerabilities in system and elements.
T0269	Define and document how the implementation of a new system or new interfaces between
T0268	systems impacts the security posture of the current environment.
T0269	Design and develop key management functions (as related to cybersecurity).
T0270	Analyze user needs and requirements to plan and conduct system security development.
T0271	Develop cybersecurity designs to meet specific operational needs and environmental factors
T0271	(e.g., access controls, automated applications, networked operations, high integrity and

Task ID	Task Description
TUSK ID	availability requirements, multilevel security/processing of multiple classification levels,
	and processing Sensitive Compartmented Information).
	Ensure that security design and cybersecurity development activities are properly
	documented (providing a functional description of security implementation) and updated as
T0272	necessary.
T0272	Develop and document supply chain risks for critical system elements, as appropriate.
T0274	Create auditable evidence of security measures.
	Support necessary compliance activities (e.g., ensure that system security configuration
T0275	guidelines are followed, compliance monitoring occurs).
	Participate in the acquisition process as necessary, following appropriate supply chain risk
T0276	management practices.
	Ensure that all acquisitions, procurements, and outsourcing efforts address information
T0277	security requirements consistent with organization goals.
	Collect intrusion artifacts (e.g., source code, malware, Trojans) and use discovered data to
T0278	enable mitigation of potential cyber defense incidents within the enterprise.
	Serve as technical expert and liaison to law enforcement personnel and explain incident
T0279	details as required.
	Continuously validate the organization against
T0280	policies/guidelines/procedures/regulations/laws to ensure compliance.
	Forecast ongoing service demands and ensure that security assumptions are reviewed as
T0281	necessary.
	Define and/or implement policies and procedures to ensure protection of critical
T0282	infrastructure as appropriate.
T0283	Collaborate with stakeholders to identify and/or develop appropriate solutions technology.
T0284	Design and develop new tools/technologies as related to cybersecurity.
T0285	Perform virus scanning on digital media.
T0286	Perform file system forensic analysis.
	Perform static analysis to mount an "image" of a drive (without necessarily having the
T0287	original drive).
T0288	Perform static malware analysis.
T0289	Utilize deployable forensics toolkit to support operations as necessary.
T0290	Determine tactics, techniques, and procedures (TTPs) for intrusion sets.
T0291	Examine network topologies to understand data flows through the network.
T0292	Recommend computing environment vulnerability corrections.
T0293	Identify and analyze anomalies in network traffic using metadata.
	Conduct research, analysis, and correlation across a wide variety of all source data sets
T0294	(indications and warnings).
	Validate intrusion detection system (IDS) alerts against network traffic using packet
T0295	analysis tools.
T0296	Isolate and remove malware.
T0297	Identify applications and operating systems of a network device based on network traffic.
T0298	Reconstruct a malicious attack or activity based off network traffic.
Т0299	Identify network mapping and operating system (OS) fingerprinting activities.
	Develop and document User Experience (UX) requirements including information
T0300	architecture and user interface requirements.
	Develop and implement cybersecurity independent audit processes for application
	software/networks/systems and oversee ongoing independent audits to ensure that
	operational and Research and Design (R&D) processes and procedures are in compliance
T0301	with organizational and mandatory cybersecurity requirements and accurately followed by

Task ID	Task Description
	Systems Administrators and other cybersecurity staff when performing their day-to-day
	activities.
	Develop contract language to ensure supply chain, system, network, and operational
T0302	security are met.
	Identify and leverage the enterprise-wide version control system while designing and
T0303	developing secure applications.
	Implement and integrate system development life cycle (SDLC) methodologies (e.g., IBM
T0304	Rational Unified Process) into development environment.
	Performs configuration management, problem management, capacity management, and
T0305	financial management for databases and data management systems.
	Supports incident management, service-level management, change management, release
	management, continuity management, and availability management for databases and data
T0306	management systems.
T0307	Analyze candidate architectures, allocate security services, and select security mechanisms.
T0308	Analyze incident data for emerging trends.
T0309	Assess the effectiveness of security controls.
	Assist in the construction of signatures which can be implemented on cyber defense network
T0310	tools in response to new or observed threats within the network environment or enclave.
T0311	Consult with customers about software system design and maintenance.
T0312	Coordinate with intelligence analysts to correlate threat assessment data.
T0313	Design and document quality standards.
	Develop a system security context, a preliminary system security Concept of Operations
<b>TO 21 4</b>	(CONOPS), and define baseline system security requirements in accordance with applicable
T0314	cybersecurity requirements.
T0315	Develop and deliver technical training to educate others or meet customer needs.
T0316	Develop or assist in the development of computer based training modules or classes.
T0317	Develop or assist in the development of course assignments.
T0318	Develop or assist in the development of course evaluations.
T0319	Develop or assist in the development of grading and proficiency standards.
<b>TO220</b>	Assist in the development of individual/collective development, training, and/or remediation
T0320	plans.
T0321	Develop or assist in the development of learning objectives and goals.
T0322	Develop or assist in the development of on-the-job training materials or programs.
T0222	Develop or assist in the development of written tests for measuring and assessing learner
T0323	proficiency.
T0324	Direct software programming and development of documentation.
T0325	Document a system's purpose and preliminary system security concept of operations.
T0326	Employ configuration management processes.
T0327	Evaluate network infrastructure vulnerabilities to enhance capabilities being developed.
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т0332	
T0328 T0329 T0330 T0331 T0332	Evaluate security architectures and designs to determine the adequacy of security design and architecture proposed or provided in response to requirements contained in acquisition documents. Follow software and systems engineering life cycle standards and processes. Maintain assured message delivery systems. Maintain incident tracking and solution database. Notify designated managers, cyber incident responders, and cybersecurity service provider team members of suspected cyber incidents and articulate the event's history, status, and

Task ID	Task Description
	potential impact for further action in accordance with the organization's cyber incident
	response plan.
	Ensure that all systems components can be integrated and aligned (e.g., procedures,
T0334	databases, policies, software, and hardware).
T0335	Build, install, configure, and test dedicated cyber defense hardware.
T0336	Withdrawn: Integrated with T0228
	Supervise and assign work to programmers, designers, technologists and technicians, and
T0337	other engineering and scientific personnel.
T0338	Write detailed functional specifications that document the architecture development process.
	Lead efforts to promote the organization's use of knowledge management and information
T0339	sharing.
	Act as a primary stakeholder in the underlying information technology (IT) operational
	processes and functions that support the service, provide direction and monitor all
T0340	significant activities so the service is delivered successfully.
	Advocate for adequate funding for cyber training resources, to include both internal and
T0341	industry-provided courses, instructors, and related materials.
T0342	Analyze data sources to provide actionable recommendations.
T0343	Analyze the crisis to ensure public, personal, and resource protection.
	Assess all the configuration management (change configuration/release management)
T0344	processes.
	Assess effectiveness and efficiency of instruction according to ease of instructional
T0345	technology use and student learning, knowledge transfer, and satisfaction.
	Assess the behavior of the individual victim, witness, or suspect as it relates to the
T0346	investigation.
T0347	Assess the validity of source data and subsequent findings.
	Assist in assessing the impact of implementing and sustaining a dedicated cyber defense
T0348	infrastructure.
T0349	Collect metrics and trending data.
	Conduct a market analysis to identify, assess, and recommend commercial, Government off-
	the-shelf, and open source products for use within a system and ensure recommended
T0350	products are in compliance with organization's evaluation and validation requirements.
T0351	Conduct hypothesis testing using statistical processes.
T0352	Conduct learning needs assessments and identify requirements.
T0353	Confer with systems analysts, engineers, programmers, and others to design application.
T0354	Coordinate and manage the overall service provided to a customer end-to-end.
	Coordinate with internal and external subject matter experts to ensure existing qualification
T0355	standards reflect organizational functional requirements and meet industry standards.
	Coordinate with organizational manpower stakeholders to ensure appropriate allocation and
T0356	distribution of human capital assets.
T0357	Create interactive learning exercises to create an effective learning environment.
	Design and develop system administration and management functionality for privileged
T0358	access users.
	Design, implement, test, and evaluate secure interfaces between information systems,
T0359	physical systems, and/or embedded technologies.
	Determine the extent of threats and recommend courses of action or countermeasures to
T0360	mitigate risks.
T0361	Develop and facilitate data-gathering methods.
	Develop and implement standardized position descriptions based on established cyber work
T0362	roles.

Task ID	Task Description
	Develop and review recruiting, hiring, and retention procedures in accordance with current
T0363	HR policies.
	Develop cyber career field classification structure to include establishing career field entry
T0364	requirements and other nomenclature such as codes and identifiers.
T0365	Develop or assist in the development of training policies and protocols for cyber training.
T0366	Develop strategic insights from large data sets.
T0367	Develop the goals and objectives for cyber curriculum.
	Ensure that cyber career fields are managed in accordance with organizational HR policies
T0368	and directives.
	Ensure that cyber workforce management policies and processes comply with legal and
	organizational requirements regarding equal opportunity, diversity, and fair
T0369	hiring/employment practices.
	Ensure that appropriate Service-Level Agreements (SLAs) and underpinning contracts have
	been defined that clearly set out for the customer a description of the service and the
T0370	measures for monitoring the service.
T0371	Establish acceptable limits for the software application, network, or system.
	Establish and collect metrics to monitor and validate cyber workforce readiness including
	analysis of cyber workforce data to assess the status of positions identified, filled, and filled
T0372	with qualified personnel.
	Establish and oversee waiver processes for cyber career field entry and training qualification
T0373	requirements.
	Establish cyber career paths to allow career progression, deliberate development, and
T0374	growth within and between cyber career fields.
	Establish manpower, personnel, and qualification data element standards to support cyber
T0375	workforce management and reporting requirements.
	Establish, resource, implement, and assess cyber workforce management programs in
T0376	accordance with organizational requirements.
	Gather feedback on customer satisfaction and internal service performance to foster
T0377	continual improvement.
<b>T</b> 00 <b>T</b> 0	Incorporates risk-driven systems maintenance updates process to address system
T0378	deficiencies (periodically and out of cycle).
	Manage the internal relationship with information technology (IT) process owners
T0270	supporting the service, assisting with the definition and agreement of Operating Level
T0379	Agreements (OLAs).
	Plan instructional strategies such as lectures, demonstrations, interactive exercises,
T0380	multimedia presentations, video courses, web-based courses for most effective learning environment in conjunction with educators and trainers.
T0380 T0381	Present technical information to technical and nontechnical audiences.
T0381 T0382	Present data in creative formats.
T0382	
10303	Program custom algorithms. Promote awareness of cyber policy and strategy as appropriate among management and
T0384	ensure sound principles are reflected in the organization's mission, vision, and goals.
10304	Provide actionable recommendations to critical stakeholders based on data analysis and
T0385	findings.
T0385	Provide criminal investigative support to trial counsel during the judicial process.
T0380	Review and apply cyber career field qualification standards.
T0387	Review and apply cyber career field qualification standards. Review and apply organizational policies related to or influencing the cyber workforce.
10500	ite in and apply organizational policies related to or influencing the cyber workforce.

Task ID	Task Description
	Review service performance reports identifying any significant issues and variances,
	initiating, where necessary, corrective actions and ensuring that all outstanding issues are
T0389	followed up.
T0390	Review/Assess cyber workforce effectiveness to adjust skill and/or qualification standards.
	Support integration of qualified cyber workforce personnel into information systems life
T0391	cycle development processes.
100/1	Utilize technical documentation or resources to implement a new mathematical, data
T0392	science, or computer science method.
T0393	Validate specifications and requirements for testability.
10070	Work with other service managers and product owners to balance and prioritize services to
T0394	meet overall customer requirements, constraints, and objectives.
T0395	Write and publish after action reviews.
T0396	Process image with appropriate tools depending on analyst's goals.
T0397	Perform Windows registry analysis.
10377	Perform file and registry monitoring on the running system after identifying intrusion via
T0398	dynamic analysis.
10370	Enter media information into tracking database (e.g., Product Tracker Tool) for digital
T0399	media that has been acquired.
T0400	Correlate incident data and perform cyber defense reporting.
10400	Maintain deployable cyber defense toolkit (e.g., specialized cyber defense
T0401	software/hardware) to support Incident Response Team mission.
T0401 T0402	Effectively allocate storage capacity in the design of data management systems.
10402	Read, interpret, write, modify, and execute simple scripts (e.g., Perl, VBScript) on Windows
	and UNIX systems (e.g., those that perform tasks such as: parsing large data files,
T0403	automating manual tasks, and fetching/processing remote data).
10403	Utilize different programming languages to write code, open files, read files, and write
T0404	output to different files.
10404	Utilize open source language such as R and apply quantitative techniques (e.g., descriptive
	and inferential statistics, sampling, experimental design, parametric and non-parametric
T0405	tests of difference, ordinary least squares regression, general line).
10403	Ensure that design and development activities are properly documented (providing a
T0406	functional description of implementation) and updated as necessary.
T0400 T0407	Participate in the acquisition process as necessary.
10407	Interpret and apply applicable laws, statutes, and regulatory documents and integrate into
T0408	policy.
10408	Troubleshoot prototype design and process issues throughout the product design,
T0409	development, and pre-launch phases.
10409	Identify functional- and security-related features to find opportunities for new capability
T0410	development to exploit or mitigate vulnerabilities.
T0410	
TO 411	Identify and/or develop reverse engineering tools to enhance capabilities and detect
T0411 T0412	vulnerabilities.
T0412	Conduct import/export reviews for acquiring systems and software.
TO 412	Develop data management capabilities (e.g., cloud-based, centralized cryptographic key
T0413	management) to include support to the mobile workforce.
T0414	Develop supply chain, system, network, performance, and cybersecurity requirements.
<b>m</b> o 11 5	Ensure that supply chain, system, network, performance, and cybersecurity requirements are
T0415	included in contract language and delivered.

Task ID	Task Description
	Enable applications with public keying by leveraging existing public key infrastructure
	(PKI) libraries and incorporating certificate management and encryption functionalities
T0416	when appropriate.
	Identify and leverage the enterprise-wide security services while designing and developing
	secure applications (e.g., Enterprise PKI, Federated Identity server, Enterprise Antivirus
T0417	solution) when appropriate.
T0418	Install, update, and troubleshoot systems/servers.
	Acquire and maintain a working knowledge of constitutional issues which arise in relevant
T0419	laws, regulations, policies, agreements, standards, procedures, or other issuances.
	Administer test bed(s), and test and evaluate applications, hardware infrastructure,
	rules/signatures, access controls, and configurations of platforms managed by service
T0420	provider(s).
	Manage the indexing/cataloguing, storage, and access of explicit organizational knowledge
T0421	(e.g., hard copy documents, digital files).
T0422	Implement data management standards, requirements, and specifications.
T0423	Analyze computer-generated threats for counter intelligence or criminal activity.
	Analyze and provide information to stakeholders that will support the development of
T0424	security application or modification of an existing security application.
T0425	Analyze organizational cyber policy.
T0426	Analyze the results of software, hardware, or interoperability testing.
T0427	Analyze user needs and requirements to plan architecture.
	Analyze security needs and software requirements to determine feasibility of design within
T0428	time and cost constraints and security mandates.
	Assess policy needs and collaborate with stakeholders to develop policies to govern cyber
T0429	activities.
T0430	Gather and preserve evidence used on the prosecution of computer crimes.
T0431	Check system hardware availability, functionality, integrity, and efficiency.
	Collect and analyze intrusion artifacts (e.g., source code, malware, and system
	configuration) and use discovered data to enable mitigation of potential cyber defense
T0432	incidents within the enterprise.
<b>T</b> 0 (00	Conduct analysis of log files, evidence, and other information to determine best methods for
T0433	identifying the perpetrator(s) of a network intrusion or other crimes.
TTO 42.4	Conduct framing of pleadings to properly identify alleged violations of law, regulations, or
T0434	policy/guidance.
TTO 425	Conduct periodic system maintenance including cleaning (both physically and
T0435	electronically), disk checks, routine reboots, data dumps, and testing.
TO 12 C	Conduct trial runs of programs and software applications to ensure that the desired
T0436	information is produced and instructions and security levels are correct.
T0437	Correlate training and learning to business or mission requirements.
TO 420	Create, edit, and manage network access control lists on specialized cyber defense systems
T0438	(e.g., firewalls and intrusion prevention systems).
TO 420	Detect and analyze encrypted data, stenography, alternate data streams and other forms of
T0439	concealed data.
T0440	Capture and integrate essential system capabilities or business functions required for partial
T0440	or full system restoration after a catastrophic failure event.
T0441	Define and integrate current and future mission environments.
T0442	Create training courses tailored to the audience and physical environment.
T0443	Deliver training courses tailored to the audience and physical/virtual environments.

Task ID	Task Description
	Apply concepts, procedures, software, equipment, and/or technology applications to
T0444	students.
	Design/integrate a cyber strategy that outlines the vision, mission, and goals that align with
T0445	the organization's strategic plan.
	Design, develop, integrate, and update system security measures that provide
T0446	confidentiality, integrity, availability, authentication, and non-repudiation.
	Design hardware, operating systems, and software applications to adequately address
T0447	requirements.
T0448	Develop enterprise architecture or system components required to meet user needs.
	Design to security requirements to ensure requirements are met for all systems and/or
T0449	applications.
T0450	Design training curriculum and course content based on requirements.
T0451	Participate in development of training curriculum and course content.
	Design, build, implement, and maintain a knowledge management framework that provides
T0452	end-users access to the organization's intellectual capital.
	Determine and develop leads and identify sources of information to identify and/or
T0453	prosecute the responsible parties to an intrusion or other crimes.
T0454	Define baseline security requirements in accordance with applicable guidelines.
	Develop software system testing and validation procedures, programming, and
T0455	documentation.
T0456	Develop secure software testing and validation procedures.
T0457	Develop system testing and validation procedures, programming, and documentation.
T0458	Comply with organization systems administration standard operating procedures.
T0459	Implement data mining and data warehousing applications.
T0460	Develop and implement data mining and data warehousing programs.
T0461	Implement and enforce local network usage policies and procedures.
	Develop procedures and test fail-over for system operations transfer to an alternate site
T0462	based on system availability requirements.
T0463	Develop cost estimates for new or modified system(s).
	Develop detailed design documentation for component and interface specifications to
T0464	support system design and development.
T0465	Develop guidelines for implementation.
T0466	Develop mitigation strategies to address cost, schedule, performance, and security risks.
	Ensure that training meets the goals and objectives for cybersecurity training, education, or
T0467	awareness.
T0468	Diagnose and resolve customer reported system incidents, problems, and events.
T0469	Analyze and report organizational security posture trends.
T0470	Analyze and report system security posture trends.
	Document original condition of digital and/or associated evidence (e.g., via digital
T0471	photographs, written reports, hash function checking).
T0472	Draft, staff, and publish cyber policy.
T0473	Document and update as necessary all definition and architecture activities.
	Provide legal analysis and decisions to inspectors general, privacy officers, oversight and
	compliance personnel regarding compliance with cybersecurity policies and relevant legal
T0474	and regulatory requirements.
T0475	Assess adequate access controls based on principles of least privilege and need-to-know.
T0476	Evaluate the impact of changes to laws, regulations, policies, standards, or procedures.
101/0	2 - 2 - and the impact of changes to laws, regulations, ponetes, standards, or procedures.

Task ID	Task Description
	Provide guidance on laws, regulations, policies, standards, or procedures to management,
T0478	personnel, or clients.
	Employ information technology (IT) systems and digital storage media to solve, investigate,
T0479	and/or prosecute cybercrimes and fraud committed against people and property.
	Identify components or elements, allocate comprehensive functional components to include
T0480	security functions, and describe the relationships between the elements.
	Identify and address cyber workforce planning and management issues (e.g. recruitment,
T0481	retention, and training).
	Make recommendations based on trend analysis for enhancements to software and hardware
T0482	solutions to enhance customer experience.
	Identify potential conflicts with implementation of any cyber defense tools (e.g., tool and
T0483	signature testing and optimization).
	Determine the protection needs (i.e., security controls) for the information system(s) and
T0484	network(s) and document appropriately.
	Implement security measures to resolve vulnerabilities, mitigate risks, and recommend
T0485	security changes to system or system components as needed.
	Implement Risk Management Framework (RMF)/Security Assessment and Authorization
	(SA&A) requirements for dedicated cyber defense systems within the enterprise, and
T0486	document and maintain records for them.
	Facilitate implementation of new or revised laws, regulations, executive orders, policies,
T0487	standards, or procedures.
T0488	Implement designs for new or existing system(s).
	Implement system security measures in accordance with established procedures to ensure
T0489	confidentiality, integrity, availability, authentication, and non-repudiation.
T0490	Install and configure database management systems and software.
<b>TO 101</b>	Install and configure hardware, software, and peripheral equipment for system users in
T0491	accordance with organizational standards.
TO 402	Ensure the integration and implementation of Cross-Domain Solutions (CDS) in a secure
T0492	environment.
T0493	Lead and oversee budget, staffing, and contracting.
T0494	Administer accounts, network rights, and access to systems and equipment.
T0495	Manage Accreditation Packages (e.g., ISO/IEC 15026-2).
T0496	Perform asset management/inventory of information technology (IT) resources.
TO 407	Manage the information technology (IT) planning process to ensure that developed solutions
T0497	meet customer requirements.
TO 109	Manage system/server resources including performance, capacity, availability,
T0498	serviceability, and recoverability. Mitigate/correct security deficiencies identified during security/certification testing and/or
T0499	recommend risk acceptance for the appropriate senior leader or authorized representative.
10499	Modify and maintain existing software to correct errors, to adapt it to new hardware, or to
T0500	upgrade interfaces and improve performance.
T0501	Monitor and maintain system/server configuration.
T0502	Monitor and report client-level computer system performance.
10302	Monitor external data sources (e.g., cyber defense vendor sites, Computer Emergency
	Response Teams, Security Focus) to maintain currency of cyber defense threat condition
T0503	and determine which security issues may have an impact on the enterprise.
T0504	Assess and monitor cybersecurity related to system implementation and testing practices.
10304	Monitor the rigorous application of cyber policies, principles, and practices in the delivery
T0505	of planning and management services.
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Task ID	Task Description
T0506	Seek consensus on proposed policy changes from stakeholders.
T0507	Oversee installation, implementation, configuration, and support of system components.
T0508	Verify minimum security requirements are in place for all applications.
T0509	Perform an information security risk assessment.
T0510	Coordinate incident response functions.
T0510	Perform developmental testing on systems under development.
10511	Perform interoperability testing on systems exchanging electronic information with other
T0512	systems.
T0512	Perform operational testing.
T0513	Diagnose faulty system/server hardware.
T0515	Perform repairs on faulty system/server hardware.
10515	Perform secure program testing, review, and/or assessment to identify potential flaws in
T0516	codes and mitigate vulnerabilities.
T0517	Integrate results regarding the identification of gaps in security architecture.
T0517	Perform security reviews and identify security gaps in architecture.
10510	Plan and coordinate the delivery of classroom techniques and formats (e.g., lectures,
	demonstrations, interactive exercises, multimedia presentations) for the most effective
T0519	learning environment.
10517	Plan non-classroom educational techniques and formats (e.g., video courses, mentoring,
T0520	web-based courses).
10520	Plan implementation strategy to ensure that enterprise components can be integrated and
T0521	aligned.
10521	Prepare legal and other relevant documents (e.g., depositions, briefs, affidavits, declarations,
T0522	appeals, pleadings, discovery).
T0523	Prepare reports to document the investigation following legal standards and requirements.
10525	Promote knowledge sharing between information owners/users through an organization's
T0524	operational processes and systems.
T0525	Provide enterprise cybersecurity and supply chain risk management guidance.
10020	Provides cybersecurity recommendations to leadership based on significant threats and
T0526	vulnerabilities.
10020	Provide input to implementation plans and standard operating procedures as they relate to
T0527	information systems security.
10021	Provide input to implementation plans, standard operating procedures, maintenance
T0528	documentation, and maintenance training materials
T0529	Provide policy guidance to cyber management, staff, and users.
T0530	Develop a trend analysis and impact report.
T0531	Troubleshoot hardware/software interface and interoperability problems.
10001	Review forensic images and other data sources (e.g., volatile data) for recovery of
T0532	potentially relevant information.
T0533	Review, conduct, or participate in audits of cyber programs and projects.
	Conduct periodic reviews/revisions of course content for accuracy, completeness alignment,
	and currency (e.g., course content documents, lesson plans, student texts, examinations,
T0534	schedules of instruction, and course descriptions).
	Recommend revisions to curriculum and course content based on feedback from previous
T0535	training sessions.
	Serve as an internal consultant and advisor in own area of expertise (e.g., technical,
T0536	copyright, print media, electronic media).
	Support the CIO in the formulation of cyber-related policies.

Task ID	Task Description
T0538	Provide support to test and evaluation activities.
	Test, evaluate, and verify hardware and/or software to determine compliance with defined
T0539	specifications and requirements.
T0540	Record and manage test data.
T0541	Trace system requirements to design components and perform gap analysis.
T0542	Translate proposed capabilities into technical requirements.
T0544	Verify stability, interoperability, portability, and/or scalability of system architecture.
	Work with stakeholders to resolve computer security incidents and vulnerability
T0545	compliance.
	Write and publish cyber defense recommendations, reports, and white papers on incident
T0546	findings to appropriate constituencies.
T0547	Research and evaluate available technologies and standards to meet customer requirements.
	Provide advice and input for Disaster Recovery, Contingency, and Continuity of Operations
T0548	Plans.
	Perform technical (evaluation of technology) and nontechnical (evaluation of people and
	operations) risk and vulnerability assessments of relevant technology focus areas (e.g., local
TO 5 40	computing environment, network and infrastructure, enclave boundary, supporting
T0549	infrastructure, and applications).
T0550	Make recommendations regarding the selection of cost-effective security controls to
T0550	mitigate risk (e.g., protection of information, systems and processes).
T0551	Draft and publish supply chain security and risk management documents.
T0552	Review and approve a supply chain security/risk management policy.
T0553	Apply cybersecurity functions (e.g., encryption, access control, and identity management) to reduce exploitation opportunities.
10333	Determine and document software patches or the extent of releases that would leave
T0554	software vulnerable.
10334	Document how the implementation of a new system or new interface between systems
T0555	impacts the current and target environment including but not limited to security posture.
T0556	Assess and design security management functions as related to cyberspace.
T0557	Integrate key management functions as related to cyberspace.
T0558	Analyze user needs and requirements to plan and conduct system development.
	Develop designs to meet specific operational needs and environmental factors (e.g., access
T0559	controls, automated applications, networked operations.
	Collaborate on cybersecurity designs to meet specific operational needs and environmental
	factors (e.g., access controls, automated applications, networked operations, high integrity
	and availability requirements, multilevel security/processing of multiple classification
T0560	levels, and processing Sensitive Compartmented Information).
T0561	Accurately characterize targets.
	Adjust collection operations or collection plan to address identified issues/challenges and to
T0562	synchronize collections with overall operational requirements.
	Provide input to the analysis, design, development or acquisition of capabilities used for
T0563	meeting objectives.
	Analyze feedback to determine extent to which collection products and services are meeting
T0564	requirements.
T0565	Analyze incoming collection requests.
TO 5 5 5	Analyze internal operational architecture, tools, and procedures for ways to improve
T0566	performance.
T0567	Analyze target operational architecture for ways to gain access.

Task ID	Task Description
	Analyze plans, directives, guidance and policy for factors that would influence collection
	management's operational structure and requirement s (e.g., duration, scope, communication
T0568	requirements, interagency/international agreements).
T0569	Answer requests for information.
T0570	Apply and utilize authorized cyber capabilities to enable access to targeted networks.
	Apply expertise in policy and processes to facilitate the development, negotiation, and
T0571	internal staffing of plans and/or memorandums of agreement.
	Apply cyber collection, environment preparation and engagement expertise to enable new
T0572	exploitation and/or continued collection operations, or in support of customer requirements.
	Assess and apply operational environment factors and risks to collection management
T0573	process.
T0574	Apply and obey applicable statutes, laws, regulations and policies.
T0575	Coordinate for intelligence support to operational planning activities.
T0576	Assess all-source intelligence and recommend targets to support cyber operation objectives.
T0577	Assess efficiency of existing information exchange and management systems.
T0578	Assess performance of collection assets against prescribed specifications.
T0579	Assess target vulnerabilities and/or operational capabilities to determine course of action.
	Assess the effectiveness of collections in satisfying priority information gaps, using
	available capabilities and methods, and adjust collection strategies and collection
T0580	requirements accordingly.
	Assist and advise interagency partners in identifying and developing best practices for
T0581	facilitating operational support to achievement of organization objectives.
T0582	Provide expertise to course of action development.
T0583	Provide subject matter expertise to the development of a common operational picture.
T0584	Maintain a common intelligence picture.
T0585	Provide subject matter expertise to the development of cyber operations specific indicators.
	Assist in the coordination, validation, and management of all-source collection
T0586	requirements, plans, and/or activities.
T0587	Assist in the development and refinement of priority information requirements.
	Provide expertise to the development of measures of effectiveness and measures of
T0588	performance.
T0589	Assist in the identification of intelligence collection shortfalls.
	Enable synchronization of intelligence support plans across partner organizations as
T0590	required.
T0591	Perform analysis for target infrastructure exploitation activities.
T0592	Provide input to the identification of cyber-related success criteria.
T0593	Brief threat and/or target current situations.
T0594	Build and maintain electronic target folders.
T0595	Classify documents in accordance with classification guidelines.
T0596	Close requests for information once satisfied.
T0597	Collaborate with intelligence analysts/targeting organizations involved in related areas.
	Collaborate with development organizations to create and deploy the tools needed to
T0598	achieve objectives.
	Collaborate with other customer, Intelligence and targeting organizations involved in related
T0599	cyber areas.
	Collaborate with other internal and external partner organizations on target access and
T0600	operational issues.

Task ID	Task Description
	Collaborate with other team members or partner organizations to develop a diverse program
T0601	of information materials (e.g., web pages, briefings, print materials).
T0602	Collaborate with customer to define information requirements.
	Communicate new developments, breakthroughs, challenges and lessons learned to
T0603	leadership, and internal and external customers.
	Compare allocated and available assets to collection demand as expressed through
T0604	requirements.
	Compile lessons learned from collection management activity's execution of organization
T0605	collection objectives.
	Compile, integrate, and/or interpret all-source data for intelligence or vulnerability value
T0606	with respect to specific targets.
<b>T</b> O 60 <b>T</b>	Identify and conduct analysis of target communications to identify information essential to
T0607	support operations.
<b>T</b> O (00	Conduct analysis of physical and logical digital technologies (e.g., wireless, SCADA,
T0608	telecom) to identify potential avenues of access.
T0609	Conduct access enabling of wireless computer and digital networks.
T0610	Conduct collection and processing of wireless computer and digital networks.
T0611	Conduct end-of-operations assessments.
T0612	Conduct exploitation of wireless computer and digital networks.
TO(12	Conduct formal and informal coordination of collection requirements in accordance with
T0613	established guidelines and procedures.
T0614	Conduct independent in-depth target and technical analysis including target-specific
T0614 T0615	information (e.g., cultural, organizational, political) that results in access.
T0615 T0616	Conduct in-depth research and analysis. Conduct network scouting and vulnerability analyses of systems within a network.
T0617	Conduct network scouting and vulnerability analyses of systems within a network.
T0618	Conduct nodar analysis. Conduct on-net activities to control and exfiltrate data from deployed technologies.
10018	Conduct on-net and off-net activities to control, and exfiltrate data from deployed technologies.
T0619	automated technologies.
T0620	Conduct open source data collection via various online tools.
10020	Conduct quality control to determine validity and relevance of information gathered about
T0621	networks.
10021	Develop, review and implement all levels of planning guidance in support of cyber
T0622	operations.
T0623	Conduct survey of computer and digital networks.
T0624	Conduct target research and analysis.
	Consider efficiency and effectiveness of collection assets and resources if/when applied
T0625	against priority information requirements.
T0626	Construct collection plans and matrixes using established guidance and procedures.
T0627	Contribute to crisis action planning for cyber operations.
T0628	Contribute to the development of the organization's decision support tools if necessary.
	Contribute to the development, staffing, and coordination of cyber operations policies,
	performance standards, plans and approval packages with appropriate internal and/or
T0629	external decision makers.
T0630	Incorporate intelligence equities into the overall design of cyber operations plans.
	Coordinate resource allocation of collection assets against prioritized collection
T0631	requirements with collection discipline leads.
T0632	Coordinate inclusion of collection plan in appropriate documentation.

Task ID	Task Description
T0633	Coordinate target vetting with appropriate partners.
T0634	Re-task or re-direct collection assets and resources.
	Coordinate with intelligence and cyber defense partners to obtain relevant essential
T0635	information.
	Coordinate with intelligence planners to ensure that collection managers receive information
T0636	requirements.
	Coordinate with the intelligence planning team to assess capability to satisfy assigned
T0637	intelligence tasks.
T0638	Coordinate, produce, and track intelligence requirements.
T0639	Coordinate, synchronize and draft applicable intelligence sections of cyber operations plans.
T0640	Use intelligence estimates to counter potential target actions.
	Create comprehensive exploitation strategies that identify exploitable technical or
T0641	operational vulnerabilities.
	Maintain awareness of internal and external cyber organization structures, strengths, and
T0642	employments of staffing and technology.
T0643	Deploy tools to a target and utilize them once deployed (e.g., backdoors, sniffers).
T0644	Detect exploits against targeted networks and hosts and react accordingly.
	Determine course of action for addressing changes to objectives, guidance, and operational
T0645	environment.
T0646	Determine existing collection management webpage databases, libraries and storehouses.
	Determine how identified factors affect the tasking, collection, processing, exploitation and
T0647	dissemination architecture's form and function.
	Determine indicators (e.g., measures of effectiveness) that are best suited to specific cyber
T0648	operation objectives.
<b>T</b> O ( 10	Determine organizations and/or echelons with collection authority over all accessible
T0649	collection assets.
T0650	Determine what technologies are used by a given target.
	Develop a method for comparing collection reports to outstanding requirements to identify
T0651	information gaps.
T0652	Develop all-source intelligence targeting materials.
T0653	Apply analytic techniques to gain more target information.
T0654	Develop and maintain deliberate and/or crisis plans.
TO 655	Develop and review specific cyber operations guidance for integration into broader planning
T0655	activities.
T0656	Develop and review intelligence guidance for integration into supporting cyber operations
T0656	planning and execution.
T0657	Develop coordinating instructions by collection discipline for each phase of an operation.
T0659	Develop cyber operations plans and guidance to ensure that execution and resource
T0658	allocation decisions align with organization objectives.
T0659	Develop detailed intelligence support to cyber operations requirements.
T0660	Develop information requirements necessary for answering priority information requests.
T0661	Develop measures of effectiveness and measures of performance.
T0662	Allocate collection assets based on leadership's guidance, priorities, and/or operational
T0662	emphasis.
T0663	Develop munitions effectiveness assessment or operational assessment materials.
T0664	Develop new techniques for gaining and keeping access to target systems.
T0665	Develop or participate in the development of standards for providing, requesting, and/or
T0665	obtaining support from external partners to synchronize cyber operations.

Task ID	Task Description
	Develop or shape international cyber engagement strategies, policies, and activities to meet
T0666	organization objectives.
T0667	Develop potential courses of action.
	Develop procedures for providing feedback to collection managers, asset managers, and
T0668	processing, exploitation and dissemination centers.
	Develop strategy and processes for partner planning, operations, and capability
T0669	development.
	Develop, implement, and recommend changes to appropriate planning procedures and
T0670	policies.
T0671	Develop, maintain, and assess cyber cooperation security agreements with external partners.
T0672	Devise, document, and validate cyber operation strategy and planning documents.
T0673	Disseminate reports to inform decision makers on collection issues.
T0674	Disseminate tasking messages and collection plans.
T0675	Conduct and document an assessment of the collection results using established procedures.
T0676	Draft cyber intelligence collection and production requirements.
T0677	Edit or execute simple scripts (e.g., Perl, VBScript) on Windows and UNIX systems.
T0678	Engage customers to understand customers' intelligence needs and wants.
T0679	Ensure operational planning efforts are effectively transitioned to current operations.
	Ensure that intelligence planning activities are integrated and synchronized with operational
T0680	planning timelines.
	Establish alternative processing, exploitation and dissemination pathways to address
T0681	identified issues or problems.
	Validate the link between collection requests and critical information requirements and
T0682	priority intelligence requirements of leadership.
	Establish processing, exploitation and dissemination management activity using approved
T0683	guidance and/or procedures.
T0684	Estimate operational effects generated through cyber activities.
T0685	Evaluate threat decision-making processes.
T0686	Identify threat vulnerabilities.
T0687	Identify threats to Blue Force vulnerabilities.
T0688	Evaluate available capabilities against desired effects to recommend efficient solutions.
	Evaluate extent to which collected information and/or produced intelligence satisfy
T0689	information requests.
T0690	Evaluate intelligence estimates to support the planning cycle.
T0691	Evaluate the conditions that affect employment of available cyber intelligence capabilities.
T0692	Generate and evaluate the effectiveness of network analysis strategies.
<b>T</b> O < 0.2	Evaluate extent to which collection operations are synchronized with operational
T0693	requirements.
T0694	Evaluate the effectiveness of collection operations against the collection plan.
<b>m</b> o <i>c</i> o <b>r</b>	Examine intercept-related metadata and content with an understanding of targeting
T0695	significance.
TOCOC	Exploit network devices, security devices, and/or terminals or environments using various
T0696	methods or tools.
T0697	Facilitate access enabling by physical and/or wireless means.
<b>T</b> 0.000	Facilitate continuously updated intelligence, surveillance, and visualization input to
T0698	common operational picture managers.
T0.000	Facilitate interactions between internal and external partner decision makers to synchronize
T0699	and integrate courses of action in support of objectives.

Task ID	Task Description
	Facilitate the sharing of "best practices" and "lessons learned" throughout the cyber
T0700	operations community.
	Collaborate with developers, conveying target and technical knowledge in tool requirements
T0701	submissions, to enhance tool development.
	Formulate collection strategies based on knowledge of available intelligence discipline
	capabilities and gathering methods that align multi-discipline collection capabilities and
T0702	accesses with targets and their observables.
	Gather and analyze data (e.g., measures of effectiveness) to determine effectiveness, and
T0703	provide reporting for follow-on activities.
	Incorporate cyber operations and communications security support plans into organization
T0704	objectives.
T0705	Incorporate intelligence and counterintelligence to support plan development.
	Gather information about networks through traditional and alternative techniques, (e.g.,
T0706	social network analysis, call-chaining, traffic analysis.)
T0707	Generate requests for information.
T0708	Identify threat tactics, and methodologies.
	Identify all available partner intelligence capabilities and limitations supporting cyber
T0709	operations.
T0710	Identify and evaluate threat critical capabilities, requirements, and vulnerabilities.
T0711	Identify, draft, evaluate, and prioritize relevant intelligence or information requirements.
T0712	Identify and manage security cooperation priorities with external partners.
	Identify and submit intelligence requirements for the purposes of designating priority
T0713	information requirements.
	Identify collaboration forums that can serve as mechanisms for coordinating processes,
T0714	functions, and outputs with specified organizations and functional groups.
T0715	Identify collection gaps and potential collection strategies against targets.
T0716	Identify coordination requirements and procedures with designated collection authorities.
T0717	Identify critical target elements.
T0718	Identify intelligence gaps and shortfalls.
T0719	Identify cyber intelligence gaps and shortfalls for cyber operational planning.
<b>TO70</b> 0	Identify gaps in our understanding of target technology and developing innovative
T0720	collection approaches.
T0721	Identify issues or problems that can disrupt and/or degrade processing, exploitation and
T0721	dissemination architecture effectiveness.
T0722	Identify network components and their functionality to enable analysis and target
T0722	development. Identify potential collection disciplines for application against priority information
T0723	requirements.
T0723	Identify potential points of strength and vulnerability within a network.
10724	Identify and mitigate risks to collection management ability to support the plan, operations
T0725	and target cycle.
10725	Identify the need, scope, and timeframe for applicable intelligence environment preparation
T0726	derived production.
T0727	Identify, locate, and track targets via geospatial analysis techniques.
T0728	Provide input to or develop courses of action based on threat factors.
10720	Inform external partners of the potential effects of new or revised policy and guidance on
T0729	cyber operations partnering activities.
10127	Inform stakeholders (e.g., collection managers, asset managers, processing, exploitation and
T0730	dissemination centers) of evaluation results using established procedures.

Task ID	Task Description
T0731	Initiate requests to guide tasking and assist with collection management.
T0732	Integrate cyber planning/targeting efforts with other organizations.
T0733	Interpret environment preparations assessments to determine a course of action.
T0734	Issue requests for information.
T0735	Lead and coordinate intelligence support to operational planning.
10/55	Lead or enable exploitation operations in support of organization objectives and target
T0736	requirements.
T0737	Link priority collection requirements to optimal assets and resources.
10/0/	Maintain awareness of advancements in hardware and software technologies (e.g., attend
T0738	training or conferences, reading) and their potential implications.
10,00	Maintain relationships with internal and external partners involved in cyber planning or
T0739	related areas.
T0740	Maintain situational awareness and functionality of organic operational infrastructure.
10710	Maintain situational awareness of cyber-related intelligence requirements and associated
T0741	tasking.
T0742	Maintain situational awareness of partner capabilities and activities.
107.12	Maintain situational awareness to determine if changes to the operating environment require
T0743	review of the plan.
T0744	Maintain target lists (i.e., RTL, JTL, CTL, etc.).
T0745	Make recommendations to guide collection in support of customer requirements.
T0746	Modify collection requirements as necessary.
10710	Monitor and evaluate integrated cyber operations to identify opportunities to meet
T0747	organization objectives.
10717	Monitor and report changes in threat dispositions, activities, tactics, capabilities, objectives,
T0748	etc. as related to designated cyber operations warning problem sets.
T0749	Monitor and report on validated threat activities.
T0750	Monitor completion of reallocated collection efforts.
	Monitor open source websites for hostile content directed towards organizational or partner
T0751	interests.
	Monitor operational environment and report on adversarial activities which fulfill
T0752	leadership's priority information requirements.
	Monitor operational status and effectiveness of the processing, exploitation and
T0753	dissemination architecture.
	Monitor target networks to provide indications and warning of target communications
T0754	changes or processing failures.
	Monitor the operational environment for potential factors and risks to the collection
T0755	operation management process.
	Operate and maintain automated systems for gaining and maintaining access to target
T0756	systems.
	Optimize mix of collection assets and resources to increase effectiveness and efficiency
T0757	against essential information associated with priority intelligence requirements.
	Produce timely, fused, all-source cyber operations intelligence and/or indications and
	warnings intelligence products (e.g., threat assessments, briefings, intelligence studies,
T0758	country studies).
	Contribute to the review and refinement of policy, to include assessments of the
T0759	consequences of endorsing or not endorsing such policy.
	Provide subject matter expertise to planning teams, coordination groups, and task forces as
T0760	necessary.

Task ID	Task Description
	Provide subject-matter expertise and support to planning/developmental forums and
T0761	working groups as appropriate.
	Conduct long-range, strategic planning efforts with internal and external partners in cyber
T0763	activities.
	Provide subject matter expertise to planning efforts with internal and external cyber
T0764	operations partners.
T0765	Provide subject matter expertise to development of exercises.
T0766	Propose policy which governs interactions with external coordination groups.
T0767	Perform content and/or metadata analysis to meet organization objectives.
	Conduct cyber activities to degrade/remove information resident in computers and computer
T0768	networks.
T0769	Perform targeting automation activities.
T0770	Characterize websites.
T0771	Provide subject matter expertise to website characterizations.
T0772	Prepare for and provide subject matter expertise to exercises.
T0773	Prioritize collection requirements for collection platforms based on platform capabilities.
T0774	Process exfiltrated data for analysis and/or dissemination to customers.
T0775	Produce network reconstructions.
T0776	Produce target system analysis products.
T0777	Profile network or system administrators and their activities.
T0778	Profile targets and their activities.
	Provide advice/assistance to operations and intelligence decision makers with reassignment
T0779	of collection assets and resources in response to dynamic operational situations.
	Provide advisory and advocacy support to promote collection planning as an integrated
T0780	component of the strategic campaign plans and other adaptive plans.
T0781	Provide aim point and reengagement recommendations.
T0782	Provide analyses and support for effectiveness assessment.
T0783	Provide current intelligence support to critical internal/external stakeholders as appropriate.
T0784	Provide cyber focused guidance and advice on intelligence support plan inputs.
	Provide evaluation and feedback necessary for improving intelligence production,
T0785	intelligence reporting, collection requirements, and operations.
	Provide information and assessments for the purposes of informing leadership and
T0796	customers; developing and refining objectives; supporting operation planning and
T0786	execution; and assessing the effects of operations. Provide input for the development and refinement of the cyber operations objectives,
T0787	priorities, strategies, plans, and programs.
T0787	Provide input and assist in post-action effectiveness assessments.
T0789	Provide input and assist in the development of plans and guidance.
T0789	Provide input and assist in the development of plans and guidance. Provide input for targeting effectiveness assessments for leadership acceptance.
T0790	Provide input for targeting effectiveness assessments for readership acceptance. Provide input to the administrative and logistical elements of an operational support plan.
10/91	Provide intelligence analysis and support to designated exercises, planning activities, and
T0792	time sensitive operations.
T0792	Provide effectiveness support to designated exercises, and/or time sensitive operations.
T0793	Provide operations and reengagement recommendations.
T0794	Provide planning support between internal and external partners.
T0795	Provide planning support between internal and external partiers. Provide real-time actionable geolocation information.
T0790	Provide target recommendations which meet leadership objectives.
T0797	Provide targeting products and targeting support as designated.
10/20	1 rovide targeting products and targeting support as designated.

Task ID	Task Description
T0799	Provide time sensitive targeting support.
	Provide timely notice of imminent or hostile intentions or activities which may impact
T0800	organization objectives, resources, or capabilities.
	Recommend refinement, adaption, termination, and execution of operational plans as
T0801	appropriate.
	Review appropriate information sources to determine validity and relevance of information
T0802	gathered.
T0803	Reconstruct networks in diagram or report format.
	Record information collection and/or environment preparation activities against targets
T0804	during operations designed to achieve cyber effects.
T0805	Report intelligence-derived significant network events and intrusions.
	Request discipline-specific processing, exploitation, and disseminate information collected
	using discipline's collection assets and resources in accordance with approved guidance
T0806	and/or procedures.
<b>T</b> 000 <b>7</b>	Research communications trends in emerging technologies (in computer and telephony
T0807	networks, satellite, cable, and wireless) in both open and classified sources.
T0808	Review and comprehend organizational leadership objectives and guidance for planning.
T0809	Review capabilities of allocated collection assets.
T0810	Review intelligence collection guidance for accuracy/applicability.
T0811	Review list of prioritized collection requirements and essential information.
T0812	Review and update overarching collection plan, as required.
T0012	Review, approve, prioritize, and submit operational requirements for research, development,
T0813 T0814	and/or acquisition of cyber capabilities. Revise collection matrix based on availability of optimal assets and resources.
T0814 T0815	Sanitize and minimize information to protect sources and methods.
T0815	Scope the cyber intelligence planning effort.
10010	Serve as a conduit of information from partner teams by identifying subject matter experts
T0817	who can assist in the investigation of complex or unusual situations.
T0818	Serve as a liaison with external partners.
10010	Solicit and manage to completion feedback from requestors on quality, timeliness, and
T0819	effectiveness of collection against collection requirements.
1001)	Specify changes to collection plan and/or operational environment that necessitate re-
T0820	tasking or re-directing of collection assets and resources.
	Specify discipline-specific collections and/or taskings that must be executed in the near
T0821	term.
	Submit information requests to collection requirement management section for processing
T0822	as collection requests.
T0823	Submit or respond to requests for deconfliction of cyber operations.
T0824	Support identification and documentation of collateral effects.
	Synchronize cyber international engagement activities and associated resource requirements
T0825	as appropriate.
T0826	Synchronize cyber portions of security cooperation plans.
	Synchronize the integrated employment of all available organic and partner intelligence
T0827	collection assets using available collaboration capabilities and techniques.
T0828	Test and evaluate locally developed tools for operational use.
T0829	Test internal developed tools and techniques against target tools.
	Track status of information requests, including those processed as collection requests and
T0830	production requirements, using established procedures.

Task ID	Task Description	
T0831	Translate collection requests into applicable discipline-specific collection requirements.	
	Use feedback results (e.g., lesson learned) to identify opportunities to improve collection	
T0832	management efficiency and effectiveness.	
T0833	Validate requests for information according to established criteria.	
	Work closely with planners, intelligence analysts, and collection managers to ensure	
T0834	intelligence requirements and collection plans are accurate and up-to-date.	
	Work closely with planners, analysts, and collection managers to identify intelligence gaps	
T0835	and ensure intelligence requirements are accurate and up-to-date.	
T0836	Document lessons learned that convey the results of events and/or exercises.	
	Advise managers and operators on language and cultural issues that impact organization	
T0837	objectives.	
T0838	Analyze and process information using language and/or cultural expertise.	
	Assess, document, and apply a target's motivation and/or frame of reference to facilitate	
T0839	analysis, targeting and collection opportunities.	
	Collaborate across internal and/or external organizational lines to enhance collection,	
T0840	analysis and dissemination.	
	Conduct all-source target research to include the use of open source materials in the target	
T0841	language.	
	Conduct analysis of target communications to identify essential information in support of	
T0842	organization objectives.	
T0843	Perform quality review and provide feedback on transcribed or translated materials.	
<b>T</b> 0044	Evaluate and interpret metadata to look for patterns, anomalies, or events, thereby	
T0844	optimizing targeting, analysis and processing.	
T0845	Identify cyber threat tactics and methodologies.	
T0846	Identify target communications within the global network.	
	Maintain awareness of target communication tools, techniques, and the characteristics of	
T0847	target communication networks (e.g., capacity, functionality, paths, critical nodes) and their potential implications for targeting, collection, and analysis.	
T0847	Provide feedback to collection managers to enhance future collection and analysis.	
T0848 T0849	Perform foreign language and dialect identification in initial source data.	
T0849 T0850	Perform or support technical network analysis and mapping.	
10050	Provide requirements and feedback to optimize the development of language processing	
T0851	tools.	
T0852	Perform social network analysis and document as appropriate.	
10032	Scan, identify and prioritize target graphic (including machine-to-machine communications)	
T0853	and/or voice language material.	
T0854	Tip critical or time-sensitive information to appropriate customers.	
T0855	Transcribe target voice materials in the target language.	
T0856	Translate (e.g., verbatim, gist, and/or summaries) target graphic material.	
T0857	Translate (e.g., verbatim, gist, and/or summaries) target voice material.	
10057	Identify foreign language terminology within computer programs (e.g., comments, variable	
T0858	names).	
T0859	Provide near-real time language analysis support (e.g., live operations).	
T0860	Identify cyber/technology-related terminology in the target language.	
	Work with the general counsel, external affairs and businesses to ensure both existing and	
T0861	new services comply with privacy and data security obligations.	
	Work with legal counsel and management, key departments and committees to ensure the	
T0862	organization has and maintains appropriate privacy and confidentiality consent,	

Task ID	Task Description
	authorization forms and information notices and materials reflecting current organization
	and legal practices and requirements.
	Coordinate with the appropriate regulating bodies to ensure that programs, policies and
	procedures involving civil rights, civil liberties and privacy considerations are addressed in
T0863	an integrated and comprehensive manner.
T0864	Liaise with regulatory and accrediting bodies.
10004	Work with external affairs to develop relationships with regulators and other government
T0865	officials responsible for privacy and data security issues.
10805	Maintain current knowledge of applicable federal and state privacy laws and accreditation
	standards, and monitor advancements in information privacy technologies to ensure
T0866	
10800	organizational adaptation and compliance.
T00/7	Ensure all processing and/or databases are registered with the local privacy/data protection
T0867	authorities where required.
<b>T</b> 00 < 0	Work with business teams and senior management to ensure awareness of "best practices"
T0868	on privacy and data security issues.
<b>T</b> 00 < 0	Work with organization senior management to establish an organization-wide Privacy
T0869	Oversight Committee
T0870	Serve in a leadership role for Privacy Oversight Committee activities
T0871	Collaborate on cyber privacy and security policies and procedures
	Collaborate with cybersecurity personnel on the security risk assessment process to address
T0872	privacy compliance and risk mitigation
	Interface with Senior Management to develop strategic plans for the collection, use and
	sharing of information in a manner that maximizes its value while complying with
T0873	applicable privacy regulations
	Provide strategic guidance to corporate officers regarding information resources and
T0874	technology
	Assist the Security Officer with the development and implementation of an information
T0875	infrastructure
	Coordinate with the Corporate Compliance Officer regarding procedures for documenting
T0876	and reporting self-disclosures of any evidence of privacy violations.
	Work cooperatively with applicable organization units in overseeing consumer information
T0877	access rights
T0878	Serve as the information privacy liaison for users of technology systems
T0879	Act as a liaison to the information systems department
	Develop privacy training materials and other communications to increase employee
	understanding of company privacy policies, data handling practices and procedures and
T0880	legal obligations
	Oversee, direct, deliver or ensure delivery of initial privacy training and orientation to all
	employees, volunteers, contractors, alliances, business associates and other appropriate third
T0881	parties
T0882	Conduct on-going privacy training and awareness activities
10002	Work with external affairs to develop relationships with consumer organizations and other
	NGOs with an interest in privacy and data security issues—and to manage company
T0883	participation in public events related to privacy and data security
10005	Work with organization administration, legal counsel and other related parties to represent
	the organization's information privacy interests with external parties, including government
T0884	bodies, which undertake to adopt or amend privacy legislation, regulation or standard.
10004	Report on a periodic basis regarding the status of the privacy program to the Board, CEO or
T0885	
10003	other responsible individual or committee

Task ID	Task Description
	Work with External Affairs to respond to press and other inquiries regarding concern over
T0886	consumer and employee data
T0887	Provide leadership for the organization's privacy program
	Direct and oversee privacy specialists and coordinate privacy and data security programs
T0888	with senior executives globally to ensure consistency across the organization
	Ensure compliance with privacy practices and consistent application of sanctions for failure
	to comply with privacy policies for all individuals in the organization's workforce, extended
	workforce and for all business associates in cooperation with Human Resources, the
T0889	information security officer, administration and legal counsel as applicable
	Develop appropriate sanctions for failure to comply with the corporate privacy policies and
T0890	procedures
	Resolve allegations of noncompliance with the corporate privacy policies or notice of
T0891	information practices
T0892	Develop and coordinate a risk management and compliance framework for privacy
	Undertake a comprehensive review of the company's data and privacy projects and ensure
T0893	that they are consistent with corporate privacy and data security goals and policies.
	Develop and manage enterprise-wide procedures to ensure the development of new products
T0894	and services is consistent with company privacy policies and legal obligations
	Establish a process for receiving, documenting, tracking, investigating and acting on all
T0895	complaints concerning the organization's privacy policies and procedures
	Establish with management and operations a mechanism to track access to protected health
<b>T</b> 0000	information, within the purview of the organization and as required by law and to allow
T0896	qualified individuals to review or receive a report on such activity
<b>T</b> 000 <b>T</b>	Provide leadership in the planning, design and evaluation of privacy and security related
T0897	projects
T0898	Establish an internal privacy audit program
T0200	Periodically revise the privacy program considering changes in laws, regulatory or company
T0899	policy
	Provide development guidance and assist in the identification, implementation and
T0900	maintenance of organization information privacy policies and procedures in coordination with organization management and administration and legal counsel
10900	Assure that the use of technologies maintains, and does not erode, privacy protections on
T0901	use, collection and disclosure of personal information
T0901 T0902	Monitor systems development and operations for security and privacy compliance
10702	Conduct privacy impact assessments of proposed rules on the privacy of personal
	information, including the type of personal information collected and the number of people
T0903	affected
10705	Conduct periodic information privacy impact assessments and ongoing compliance
	monitoring activities in coordination with the organization's other compliance and
T0904	operational assessment functions
	Review all system-related information security plans to ensure alignment between security
T0905	and privacy practices
	Work with all organization personnel involved with any aspect of release of protected
	information to ensure coordination with the organization's policies, procedures and legal
T0906	requirements
	Account for and administer individual requests for release or disclosure of personal and/or
T0907	protected information
	Develop and manage procedures for vetting and auditing vendors for compliance with the
T0908	privacy and data security policies and legal requirements

Task ID	Task Description	
	Participate in the implementation and ongoing compliance monitoring of all trading partner	
	and business associate agreements, to ensure all privacy concerns, requirements and	
T0909	responsibilities are addressed	
T0910	Act as, or work with, counsel relating to business partner contracts	
	Mitigate effects of a use or disclosure of personal information by employees or business	
T0911	partners	
T0912	Develop and apply corrective action procedures	
	Administer action on all complaints concerning the organization's privacy policies and	
	procedures in coordination and collaboration with other similar functions and, when	
T0913	necessary, legal counsel	
	Support the organization's privacy compliance program, working closely with the Privacy	
<b>T</b> 0044	Officer, Chief Information Security Officer, and other business leaders to ensure compliance	
T0914	with federal and state privacy laws and regulations	
<b>T</b> 001 <b>7</b>	Identify and correct potential company compliance gaps and/or areas of risk to ensure full	
T0915	compliance with privacy regulations	
T0016	Manage privacy incidents and breaches in conjunction with the Privacy Officer, Chief	
T0916	Information Security Officer, legal counsel and the business units	
T0017	Coordinate with the Chief Information Security Officer to ensure alignment between	
T0917	security and privacy practices	
T0918	Establish, implement and maintains organization-wide policies and procedures to comply with privacy regulations	
10918	Ensure that the company maintains appropriate privacy and confidentiality notices, consent	
T0919	and authorization forms, and materials	
10919	Develop and maintain appropriate communications and training to promote and educate all	
	workforce members and members of the Board regarding privacy compliance issues and	
T0920	requirements, and the consequences of noncompliance	
T0921	Determine business partner requirements related to the organization's privacy program.	
10721	Establish and administer a process for receiving, documenting, tracking, investigating and	
	taking corrective action as appropriate on complaints concerning the company's privacy	
T0922	policies and procedures.	
	Cooperate with the relevant regulatory agencies and other legal entities, and organization	
T0923	officers, in any compliance reviews or investigations.	
T0924	Perform ongoing privacy compliance monitoring activities.	
	Monitor advancements in information privacy technologies to ensure organization adoption	
T0925	and compliance.	
	Develop or assist with the development of privacy training materials and other	
	communications to increase employee understanding of company privacy policies, data	
T0926	handling practices and procedures and legal obligations.	
T0927	Appoint and guide a team of IT security experts.	
T0928	Collaborate with key stakeholders to establish a cybersecurity risk management program.	
	Identify and assign individuals to specific roles associated with the execution of the Risk	
T0929	Management Framework.	
	Establish a risk management strategy for the organization that includes a determination of	
T0930	risk tolerance.	
maaat	Identify the missions, business functions, and mission/business processes the system will	
T0931	support.	
<b>T</b> 0022	Identify stakeholders who have a security interest in the development, implementation,	
T0932	operation, or sustainment of a system.	

Task ID	Task Description	
	Identify stakeholders who have a security interest in the development, implementation,	
T0933	operation, or sustainment of a system.	
T0934	Identify stakeholder assets that require protection.	
	Conduct an initial risk assessment of stakeholder assets and update the risk assessment on	
T0935	an ongoing basis.	
T0936	Define the stakeholder protection needs and stakeholder security requirements.	
T0937	Determine the placement of a system within the enterprise architecture.	
	Identify organization-wide common controls that are available for inheritance by	
T0938	organizational systems.	
	Conduct a second-level security categorization for organizational systems with the same	
T0939	impact level.	
T0940	Determine the boundary of a system.	
T0941	Identify the security requirements allocated to a system and to the organization.	
T0942	Identify the types of information to be processed, stored, or transmitted by a system.	
	Categorize the system and document the security categorization results as part of system	
T0943	requirements.	
T0944	Describe the characteristics of a system.	
T0945	Register the system with appropriate organizational program/management offices.	
	Select the security controls for a system and document the functional description of the	
T0946	planned control implementations in a security plan.	
	Develop a strategy for monitoring security control effectiveness; coordinate the system-	
T0947	level strategy with the organization and mission/business process-level monitoring strategy.	
T0948	Review and approve security plans.	
T0949	Implement the security controls specified in a security plan or other system documentation.	
	Document changes to planned security control implementation and establish the	
T0950	configuration baseline for a system.	
	Develop, review, and approve a plan to assess the security controls in a system and the	
T0951	organization.	
<b>T</b> 00 <b>T</b> 0	Assess the security controls in accordance with the assessment procedures defined in a	
T0952	security assessment plan.	
<b>T</b> 00 <b>50</b>	Prepare a security assessment report documenting the issues, findings, and	
T0953	recommendations from the security control assessment.	
T0054	Conduct initial remediation actions on security controls based on the findings and	
T0954	recommendations of a security assessment report; reassess remediated controls.	
T0055	Prepare a plan of action and milestones based on the findings and recommendations of a	
T0955	security assessment report excluding any remediation actions taken.	
T0056	Assemble an authorization package and submit the package to an authorizing official for	
T0956	adjudication.	
T0057	Determine the risk from the operation or use of a system or the provision or use of common	
T0957	controls.	
T0958	Identify and implement a preferred course of action in response to the risk determined.	
T0050	Determine if the risk from the operation or use of the system or the provision or use of	
T0959	common controls, is acceptable.	
T0960	Monitor changes to a system and its environment of operation.	
T0041	Assess the security controls employed within and inherited by the system in accordance with an organization defined monitoring strategy.	
T0961	with an organization-defined monitoring strategy.	
T0062	Respond to risk based on the results of ongoing monitoring activities, assessment of risk, and outstanding items in a plan of action and milestones	
T0962	and outstanding items in a plan of action and milestones.	

Task ID	Task Description		
	Update a security plan, security assessment report, and plan of action and milestones ba		
	he results of a continuous monitoring process.		
Rep	port the security status of a system (including the effectiveness of security controls) to an		
T0964 auth	norizing official on an ongoing basis in accordance with the monitoring strategy.		
Rev	view the security status of a system (including the effectiveness of security controls) on		
T0965 an ongoing basis to determine whether the risk remains acceptable.			
Imp	plement a system disposal strategy which executes required actions when a system is		
T0966 rem	loved from service.		
T0967 Spo	nsor and promote continuous monitoring within the organization.		
T0968 Ass	ign staff as needed to appropriate continuous monitoring working groups.		
T0969 Iden	ntify reporting requirements to support continuous monitoring activities.		
Esta	ablish scoring and grading metrics to measure effectiveness of continuous monitoring		
T0970 prog	gram.		
Det	ermine how to integrate a continuous monitoring program into the organization's		
T0971 broa	ader information security governance structures and policies.		
	continuous monitoring scoring and grading metrics to make information security		
	estment decisions to address persistent issues.		
	ure that the continuous monitoring staff have the training and resources (e.g., staff and		
	get) needed to perform assigned duties.		
	rk with organizational risk analysts to ensure that continuous monitoring reporting		
	ers appropriate levels of the organization.		
Wo	rk with the organizational risk analysts to ensure risk metrics are defining realistically to		
	port continuous monitoring.		
	Work with organizational officials to ensure continuous monitoring tool data provides		
	ation awareness of risk levels.		
	Establish triggers for unacceptable risk thresholds for continuous monitoring data.		
	rk with organizational officials to establish system level reporting categories that can be		
	d by the organization's continuous monitoring program.		
	ignate a qualified person to be responsible for the management and implementation of		
	continuous monitoring program.		
	ntify the continuous monitoring stakeholders and establish a process to keep them		
	prmed about the program.		
	ntify security oriented organization reporting requirements that are fulfilled by the		
	tinuous monitoring program. the continuous monitoring data to make information security investment decisions to		
	ress persistent issues.		
	ine triggers within the continuous monitoring program that can be used to define		
	cceptable risk and result in action being taken to resolve.		
	ablish scoring and grading metrics to measure effectiveness of continuous monitoring		
	gram.		
	rk with security managers to establish appropriate continuous monitoring reporting		
	uirements at the system level.		
	the continuous monitoring tools and technologies to assess risk on an ongoing basis.		
	ablish appropriate reporting requirements in adherence to the criteria identified in the		
	tinuous monitoring program for use in automated control assessment.		
	e non-automated assessment methods where the data from the continuous monitoring		
	is and technologies is not yet of adequate sufficiency or quality.		
	velop processes with the external audit group on how to share information regarding the		
	tinuous monitoring program and its impact on security control assessment.		

Task ID	Task Description
	Identify reporting requirements for use in automated control assessment to support
T0991	continuous monitoring.
T0992	Determine how the continuous monitoring results will be used in ongoing authorization.
	Establish continuous monitoring tools and technologies access control process and
T0993	procedures.
	Ensure that continuous monitoring tools and technologies access control is managed
T0994	adequately.
T0995	Establish a process to provide technical help to continuous monitoring mitigators.
T0996	Coordinate continuous monitoring reporting requirements across various users.
	Establish responsibilities for supporting implementation of each continuous monitoring tool
T0997	or technology.
T0998	Establish liaison with scoring and metrics working group to support continuous monitoring.
	Establish and operate a process to manage introduction of new risk to support continuous
T0999	monitoring.
T1000	Establish continuous monitoring configuration settings issues and coordination sub-group.
	Establish continuous monitoring tools and technologies performance
T1001	measurement/management requirements.
	Using scores and grades to motivate and assess performance while addressing concerns to
T1002	support continuous monitoring
	Work with security managers (i.e., system owners, information system security managers,
	information system security officers, etc.) to establish appropriate reporting requirements
T1003	for continuous monitoring at the system level.
T1004	Use continuous monitoring tools to assess risk on an ongoing basis.
	Use the continuous monitoring data to make information security investment decisions to
T1005	address persistent issues.
	Respond to issues flagged during continuous monitoring, escalate and coordinate a
T1006	response.
	Review findings from the continuous monitoring program and mitigate risks on a timely
T1007	basis.

## A.5 NICE Framework Knowledge Descriptions

Table 5 provides a listing of the various kinds of information applied directly to the performance of a function. Selected knowledge ID/descriptions from this list are included for every work role in the Detailed work role Listing in Appendix B. The first six are common to all the cybersecurity work roles. This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

KSA ID	Description
	Knowledge of computer networking concepts and protocols, and network security
K0001	methodologies.
K0002	Knowledge of risk management processes (e.g., methods for assessing and mitigating risk).
	Knowledge of laws, regulations, policies, and ethics as they relate to cybersecurity and
K0003	privacy.
K0004	Knowledge of cybersecurity and privacy principles.
K0005	Knowledge of cyber threats and vulnerabilities.
K0006	Knowledge of specific operational impacts of cybersecurity lapses.
K0007	Knowledge of authentication, authorization, and access control methods.
K0008	Knowledge of applicable business processes and operations of customer organizations.
K0009	Knowledge of application vulnerabilities.
	Knowledge of communication methods, principles, and concepts that support the network
K0010	infrastructure.
	Knowledge of capabilities and applications of network equipment including routers,
K0011	switches, bridges, servers, transmission media, and related hardware.
K0012	Knowledge of capabilities and requirements analysis.
K0013	Knowledge of cyber defense and vulnerability assessment tools and their capabilities.
K0014	Knowledge of complex data structures.
K0015	Knowledge of computer algorithms.
K0016	Knowledge of computer programming principles
K0017	Knowledge of concepts and practices of processing digital forensic data.
K0018	Knowledge of encryption algorithms
K0019	Knowledge of cryptography and cryptographic key management concepts
K0020	Knowledge of data administration and data standardization policies.
K0021	Knowledge of data backup and recovery.
K0022	Knowledge of data mining and data warehousing principles.
	Knowledge of database management systems, query languages, table relationships, and
K0023	views.
K0024	Knowledge of database systems.
K0025	Knowledge of digital rights management.
K0026	Knowledge of business continuity and disaster recovery continuity of operations plans.
K0027	Knowledge of organization's enterprise information security architecture.
K0028	Knowledge of organization's evaluation and validation requirements.
K0029	Knowledge of organization's Local and Wide Area Network connections.
	Knowledge of electrical engineering as applied to computer architecture (e.g., circuit
K0030	boards, processors, chips, and computer hardware).
K0031	Knowledge of enterprise messaging systems and associated software.

Table 5 - NICE Framework	Knowledge Descriptions
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KSA ID	Description	
K0032	Knowledge of resiliency and redundancy.	
	Knowledge of host/network access control mechanisms (e.g., access control list, capabilities	
K0033	lists).	
	Knowledge of network services and protocols interactions that provide network	
K0034	communications.	
K0035	Knowledge of installation, integration, and optimization of system components.	
K0036	Knowledge of human-computer interaction principles.	
K0037	Knowledge of Security Assessment and Authorization process.	
	Knowledge of cybersecurity and privacy principles used to manage risks related to the use,	
K0038	processing, storage, and transmission of information or data.	
	Knowledge of cybersecurity and privacy principles and methods that apply to software	
K0039	development.	
	Knowledge of vulnerability information dissemination sources (e.g., alerts, advisories,	
K0040	errata, and bulletins).	
K0041	Knowledge of incident categories, incident responses, and timelines for responses.	
K0042	Knowledge of incident response and handling methodologies.	
	Knowledge of industry-standard and organizationally accepted analysis principles and	
K0043	methods.	
120044	Knowledge of cybersecurity and privacy principles and organizational requirements	
K0044	(relevant to confidentiality, integrity, availability, authentication, non-repudiation).	
K0045	Knowledge of information security systems engineering principles (NIST SP 800-160).	
V0046	Knowledge of intrusion detection methodologies and techniques for detecting host and	
K0046	network-based intrusions.	
K0047 K0048	Knowledge of information technology (IT) architectural concepts and frameworks.	
K0040	<ul><li>Knowledge of Risk Management Framework (RMF) requirements.</li><li>Knowledge of information technology (IT) security principles and methods (e.g., firewalls,</li></ul>	
K0049	demilitarized zones, encryption).	
<b>K</b> 0047	Knowledge of local area and wide area networking principles and concepts including	
K0050	bandwidth management.	
K0051	Knowledge of low-level computer languages (e.g., assembly languages).	
10001	Knowledge of mathematics (e.g. logarithms, trigonometry, linear algebra, calculus,	
K0052	statistics, and operational analysis).	
K0053	Knowledge of measures or indicators of system performance and availability.	
	Knowledge of current industry methods for evaluating, implementing, and disseminating	
	information technology (IT) security assessment, monitoring, detection, and remediation	
K0054	tools and procedures utilizing standards-based concepts and capabilities.	
K0055	Knowledge of microprocessors.	
	Knowledge of network access, identity, and access management (e.g., public key	
K0056	infrastructure, Oauth, OpenID, SAML, SPML).	
K0057		
K0058	Knowledge of network traffic analysis methods.	
	Knowledge of new and emerging information technology (IT) and cybersecurity	
K0059	technologies.	
K0060	Knowledge of operating systems.	
	Knowledge of how traffic flows across the network (e.g., Transmission Control Protocol	
<b>TTOO TT</b>	[TCP] and Internet Protocol [IP], Open System Interconnection Model [OSI], Information	
K0061	Technology Infrastructure Library, current version [ITIL]).	
K0062	Knowledge of packet-level analysis.	

KSA ID	Description	
K0063	Knowledge of parallel and distributed computing concepts.	
K0064	Knowledge of performance tuning tools and techniques.	
K0065	Knowledge of policy-based and risk adaptive access controls.	
K0066	Knowledge of Privacy Impact Assessments.	
K0067	Knowledge of process engineering concepts.	
K0068	Knowledge of programming language structures and logic.	
K0069	Knowledge of query languages such as SQL (structured query language).	
<b>R</b> 0007	Knowledge of yearly languages such as SQL (structured query language). Knowledge of system and application security threats and vulnerabilities (e.g., buffer	
	overflow, mobile code, cross-site scripting, Procedural Language/Structured Query	
	Language [PL/SQL] and injections, race conditions, covert channel, replay, return-oriented	
K0070	attacks, malicious code).	
K0070	Knowledge of remote access technology concepts.	
K0071 K0072	Knowledge of resource management principles and techniques.	
<b>K</b> 0072	Knowledge of resource management principles and techniques. Knowledge of secure configuration management techniques. (e.g., Security Technical	
K0073	Implementation Guides (STIGs), cybersecurity best practices on cisecurity.org).	
<b>K</b> 0073	Knowledge of key concepts in security management (e.g., Release Management, Patch	
K0074	Management).	
K0074 K0075	Knowledge of security system design tools, methods, and techniques.	
<b>K</b> 0073	Knowledge of security system design tools, methods, and techniques. Knowledge of server administration and systems engineering theories, concepts, and	
K0076	methods.	
K0070 K0077	Knowledge of server and client operating systems.	
K0078	Knowledge of server diagnostic tools and fault identification techniques.	
K0079	Knowledge of software debugging principles.	
K0080	Knowledge of software design tools, methods, and techniques.	
K0081	Knowledge of software development models (e.g., Waterfall Model, Spiral Model).	
K0082	Knowledge of software engineering.	
K0083	Knowledge of sources, characteristics, and uses of the organization's data assets.	
K0084	Knowledge of structured analysis principles and methods.	
VOOD	Knowledge of system design tools, methods, and techniques, including automated systems	
K0086	analysis and design tools.	
	Knowledge of system software and organizational design standards, policies, and authorized	
V0007	approaches (e.g., International Organization for Standardization [ISO] guidelines) relating	
K0087	to system design.	
K0088	Knowledge of systems administration concepts.	
K0089	Knowledge of systems diagnostic tools and fault identification techniques.	
<b>W</b> 0000	Knowledge of system life cycle management principles, including software security and	
K0090	usability.	
K0091	Knowledge of systems testing and evaluation methods.	
K0092	Knowledge of technology integration processes.	
***	Knowledge of telecommunications concepts (e.g., Communications channel, Systems Link	
K0093	Budgeting, Spectral efficiency, Multiplexing).	
****	Knowledge of the capabilities and functionality associated with content creation	
K0094	technologies (e.g., wikis, social networking, content management systems, blogs).	
	Knowledge of the capabilities and functionality associated with various technologies for	
K0095	organizing and managing information (e.g., databases, bookmarking engines).	
	Knowledge of the capabilities and functionality of various collaborative technologies (e.g.,	
K0096	groupware, SharePoint).	
K0097	Knowledge of the characteristics of physical and virtual data storage media.	

KSA ID	Description	
	Knowledge of the cyber defense Service Provider reporting structure and processes within	
K0098	one's own organization.	
K0100	Knowledge of the enterprise information technology (IT) architecture.	
	Knowledge of the organization's enterprise information technology (IT) goals and	
K0101	objectives.	
K0102	Knowledge of the systems engineering process.	
K0103	Knowledge of the type and frequency of routine hardware maintenance.	
K0104	Knowledge of Virtual Private Network (VPN) security.	
	Knowledge of web services (e.g., service-oriented architecture, Simple Object Access	
K0105	Protocol, and web service description language).	
	Knowledge of what constitutes a network attack and a network attack's relationship to both	
K0106	threats and vulnerabilities.	
TC105	Knowledge of Insider Threat investigations, reporting, investigative tools and	
K0107	laws/regulations.	
V0109	Knowledge of concepts, terminology, and operations of a wide range of communications	
K0108	media (computer and telephone networks, satellite, fiber, wireless). Knowledge of physical computer components and architectures, including the functions of	
K0109	various components and peripherals (e.g., CPUs, Network Interface Cards, data storage).	
K0109 K0110	Knowledge of adversarial tactics, techniques, and procedures.	
K0110 K0111	Knowledge of network tools (e.g., ping, traceroute, nslookup)	
K0111 K0112	Knowledge of defense-in-depth principles and network security architecture.	
ROTTZ	Knowledge of different types of network communication (e.g., LAN, WAN, MAN, WLAN,	
K0113	WWAN).	
	Knowledge of electronic devices (e.g., computer systems/components, access control	
	devices, digital cameras, digital scanners, electronic organizers, hard drives, memory cards,	
	modems, network components, networked appliances, networked home control devices,	
K0114	printers, removable storage devices, telephones, copiers, facsimile machines, etc.).	
K0115	Knowledge that technology that can be exploited.	
K0116	Knowledge of file extensions (e.g., .dll, .bat, .zip, .pcap, .gzip).	
	Knowledge of file system implementations (e.g., New Technology File System [NTFS],	
K0117	File Allocation Table [FAT], File Extension [EXT]).	
K0118	Knowledge of processes for seizing and preserving digital evidence.	
K0119	Knowledge of hacking methodologies.	
10100	Knowledge of how information needs and collection requirements are translated, tracked,	
K0120	and prioritized across the extended enterprise.	
V0101	Knowledge of information security program management and project management	
K0121	principles and techniques.	
K0122	Knowledge of investigative implications of hardware, Operating Systems, and network technologies.	
K0122 K0123	Knowledge of legal governance related to admissibility (e.g. Rules of Evidence).	
<b>K</b> 0123	Knowledge of multiple cognitive domains and tools and methods applicable for learning in	
K0124	each domain.	
110127	Knowledge of processes for collecting, packaging, transporting, and storing electronic	
K0125	evidence while maintaining chain of custody.	
K0126	Knowledge of Supply Chain Risk Management Practices (NIST SP 800-161)	
110120	Knowledge of the nature and function of the relevant information structure (e.g., National	
K0127	Information Infrastructure).	
K0128	Knowledge of types and collection of persistent data.	

KSA ID	Description
K0129	Knowledge of command-line tools (e.g., mkdir, mv, ls, passwd, grep).
	Knowledge of virtualization technologies and virtual machine development and
K0130	maintenance.
K0131	Knowledge of web mail collection, searching/analyzing techniques, tools, and cookies.
	Knowledge of which system files (e.g., log files, registry files, configuration files) contain
K0132	relevant information and where to find those system files.
K0133	Knowledge of types of digital forensics data and how to recognize them.
K0134	Knowledge of deployable forensics.
K0135	Knowledge of web filtering technologies.
110100	Knowledge of the capabilities of different electronic communication systems and methods
K0136	(e.g., e-mail, VOIP, IM, web forums, Direct Video Broadcasts).
K0137	Knowledge of the range of existing networks (e.g., PBX, LANs, WANs, WIFI, SCADA).
K0138	Knowledge of Wi-Fi.
K0139	Knowledge of interpreted and compiled computer languages.
K0140	Knowledge of secure coding techniques.
K0141	Withdrawn – Integrated into K0420
K0142	Knowledge of collection management processes, capabilities, and limitations.
110112	Knowledge of front-end collection systems, including traffic collection, filtering, and
K0143	selection.
K0144	Knowledge of social dynamics of computer attackers in a global context.
K0145	Knowledge of security event correlation tools.
K0145	Knowledge of the organization's core business/mission processes.
K0140	Knowledge of emerging security issues, risks, and vulnerabilities.
1101+7	Knowledge of import/export control regulations and responsible agencies for the purposes
K0148	of reducing supply chain risk.
K0149	Knowledge of organization's risk tolerance and/or risk management approach.
K0150	Knowledge of enterprise incident response program, roles, and responsibilities.
K0151	Knowledge of current and emerging threats/threat vectors.
R0151	Knowledge of software related information technology (IT) security principles and methods
K0152	(e.g., modularization, layering, abstraction, data hiding, simplicity/minimization).
K0152	Knowledge of software quality assurance process.
K0155	Knowledge of supply chain risk management standards, processes, and practices.
K0155	Knowledge of electronic evidence law.
K0156	Knowledge of legal rules of evidence and court procedure.
K0150	Knowledge of cyber defense and information security policies, procedures, and regulations.
110101	Knowledge of organizational information technology (IT) user security policies (e.g.,
K0158	account creation, password rules, access control).
K0159	Knowledge of Voice over IP (VoIP).
K0159 K0160	Knowledge of the common attack vectors on the network layer.
120100	Knowledge of different classes of attacks (e.g., passive, active, insider, close-in, distribution
K0161	attacks).
110101	Knowledge of cyber attackers (e.g., script kiddies, insider threat, non-nation state
K0162	sponsored, and nation sponsored).
K0162	Knowledge of critical information technology (IT) procurement requirements.
110103	Knowledge of functionality, quality, and security requirements and how these will apply to
K0164	specific items of supply (i.e., elements and processes).
K0165	Knowledge of risk/threat assessment.
K0105 K0167	Knowledge of system administration, network, and operating system hardening techniques.
120107	Knowledge of system administration, network, and operating system nardening techniques.

KSA ID	Description
	Knowledge of applicable laws, statutes (e.g., in Titles 10, 18, 32, 50 in U.S. Code),
	Presidential Directives, executive branch guidelines, and/or administrative/criminal legal
K0168	guidelines and procedures.
	Knowledge of information technology (IT) supply chain security and supply chain risk
K0169	management policies, requirements, and procedures.
	Knowledge of critical infrastructure systems with information communication technology
K0170	that were designed without system security considerations.
K0171	Knowledge of hardware reverse engineering techniques.
K0172	Knowledge of middleware (e.g., enterprise service bus and message queuing).
K0174	Knowledge of networking protocols.
K0175	Knowledge of software reverse engineering techniques.
K0176	Knowledge of Extensible Markup Language (XML) schemas.
	Knowledge of cyber attack stages (e.g., reconnaissance, scanning, enumeration, gaining
K0177	access, escalation of privileges, maintaining access, network exploitation, covering tracks).
K0178	Knowledge of secure software deployment methodologies, tools, and practices.
	Knowledge of network security architecture concepts including topology, protocols,
K0179	components, and principles (e.g., application of defense-in-depth).
	Knowledge of network systems management principles, models, methods (e.g., end-to-end
K0180	systems performance monitoring), and tools.
K0182	Knowledge of data carving tools and techniques (e.g., Foremost).
K0183	Knowledge of reverse engineering concepts.
K0184	Knowledge of anti-forensics tactics, techniques, and procedures.
	Knowledge of forensics lab design configuration and support applications (e.g., VMWare,
K0185	Wireshark).
K0186	Knowledge of debugging procedures and tools.
K0187	Knowledge of file type abuse by adversaries for anomalous behavior.
K0188	Knowledge of malware analysis tools (e.g., Oily Debug, Ida Pro).
	Knowledge of malware with virtual machine detection (e.g. virtual aware malware,
	debugger aware malware, and unpacked malware that looks for VM-related strings in your
K0189	computer's display device).
K0190	Knowledge of encryption methodologies.
K0191	Signature implementation impact for viruses, malware, and attacks.
K0192	Knowledge of Windows/Unix ports and services.
K0193	Knowledge of advanced data remediation security features in databases.
	Knowledge of Cloud-based knowledge management technologies and concepts related to
K0194	security, governance, procurement, and administration.
	Knowledge of data classification standards and methodologies based on sensitivity and
K0195	other risk factors.
	Knowledge of Import/Export Regulations related to cryptography and other security
K0196	technologies.
VOIOT	Knowledge of database access application programming interfaces (e.g., Java Database
K0197	Connectivity [JDBC]).
	Knowledge of organizational process improvement concepts and process maturity models
TOLOG	(e.g., Capability Maturity Model Integration (CMMI) for Development, CMMI for Services,
K0198	and CMMI for Acquisitions).
120100	Knowledge of security architecture concepts and enterprise architecture reference models
K0199	(e.g., Zachman, Federal Enterprise Architecture [FEA]).

KSA ID	Description
KOA ID	Knowledge of service management concepts for networks and related standards (e.g.,
K0200	Information Technology Infrastructure Library, current version [ITIL]).
K0200	Knowledge of symmetric key rotation techniques and concepts.
<b>K</b> 0201	Knowledge of the application firewall concepts and functions (e.g., Single point of
	authentication/audit/policy enforcement, message scanning for malicious content, data
	anonymization for PCI and PII compliance, data loss protection scanning, accelerated
K0202	cryptographic operations, SSL security, REST/JSON processing).
<b>K</b> 0202	Knowledge of security models (e.g., Bell-LaPadula model, Biba integrity model, Clark-
K0203	Wilson integrity model).
K0203	Knowledge of learning assessment techniques (rubrics, evaluation plans, tests, quizzes).
K0204 K0205	Knowledge of basic system, network, and OS hardening techniques.
K0205 K0206	Knowledge of ethical hacking principles and techniques.
K0200	Knowledge of circuit analysis.
K0207 K0208	Knowledge of computer based training and e-learning services.
	Knowledge of court communication techniques.
K0209	
K0210	Knowledge of data backup and restoration concepts.
K0211	Knowledge of confidentiality, integrity, and availability requirements.
K0212	Knowledge of cybersecurity-enabled software products.
K0212	Knowledge of instructional design and evaluation models (e.g., ADDIE, Smith/Ragan
K0213	model, Gagne's Events of Instruction, Kirkpatrick's model of evaluation).
K0214	Knowledge of the Risk Management Framework Assessment Methodology.
K0215	Knowledge of organizational training policies.
K0216	Knowledge of learning levels (i.e., Bloom's Taxonomy of learning).
K0217	Knowledge of Learning Management Systems and their use in managing learning.
K0218	Knowledge of learning styles (e.g., assimilator, auditory, kinesthetic).
K0220	Knowledge of modes of learning (e.g., rote learning, observation).
K0221	Knowledge of OSI model and underlying network protocols (e.g., TCP/IP).
<b>WOODO</b>	Knowledge of relevant laws, legal authorities, restrictions, and regulations pertaining to
K0222	cyber defense activities.
K0223	Withdrawn – integrated into K0073
120224	Knowledge of system administration concepts for operating systems such as but not limited
K0224	to Unix/Linux, IOS, Android, and Windows operating systems.
K0226	Knowledge of organizational training systems.
K0227	Knowledge of various types of computer architectures.
K0228	Knowledge of taxonomy and semantic ontology theory.
K0220	Knowledge of applications that can log errors, exceptions, and application faults and
K0229	logging. Knowledge of cloud service models and how these models can limit incident response.
K0230	Knowledge of cloud service models and how those models can limit incident response.
K0231	Knowledge of crisis management protocols, processes, and techniques.
K0233	Knowledge of the National Cybersecurity Workforce Framework, work roles, and
	associated tasks, knowledge, skills, and abilities.
K0234	Knowledge of full spectrum cyber capabilities (e.g., defense, attack, exploitation).
K0225	Knowledge of how to leverage research and development centers, think tanks, academic
K0235	research, and industry systems.
K0236	Knowledge of how to utilize Hadoop, Java, Python, SQL, Hive, and Pig to explore data.
K0237	Knowledge of industry best practices for service desk.
K0238	Knowledge of machine learning theory and principles.

KSA ID	Description
	Knowledge of media production, communication, and dissemination techniques and
K0239	methods, including alternative ways to inform via written, oral, and visual media.
K0240	Knowledge of multi-level security systems and cross domain solutions.
K0240	Knowledge of organizational human resource policies, processes, and procedures.
K0241 K0242	Knowledge of organizational numan resource policies, processes, and procedures.
K0242 K0243	Knowledge of organizational security poncies. Knowledge of organizational training and education policies, processes, and procedures.
K0243	Knowledge of physical and physiological behaviors that may indicate suspicious or
K0244	abnormal activity.
<b>K</b> 0244	Knowledge of principles and processes for conducting training and education needs
V0245	
K0245	assessment.
V0246	Knowledge of relevant concepts, procedures, software, equipment, and technology
K0246	applications.
K0247	Knowledge of remote access processes, tools, and capabilities related to customer support.
K0248	Knowledge of strategic theory and practice.
K0249	Knowledge of sustainment technologies, processes and strategies.
K0250	Knowledge of Test & Evaluation processes for learners.
K0251	Knowledge of the judicial process, including the presentation of facts and evidence.
	Knowledge of training and education principles and methods for curriculum design,
	teaching and instruction for individuals and groups, and the measurement of training and
K0252	education effects.
K0253	Withdrawn – Integrated into K0227
K0254	Knowledge of binary analysis.
	Knowledge of network architecture concepts including topology, protocols, and
K0255	components.
K0257	Knowledge of information technology (IT) acquisition/procurement requirements.
	Knowledge of test procedures, principles, and methodologies (e.g., Capabilities and
K0258	Maturity Model Integration (CMMI)).
K0259	Knowledge of malware analysis concepts and methodologies.
K0260	Knowledge of Personally Identifiable Information (PII) data security standards.
K0261	Knowledge of Payment Card Industry (PCI) data security standards.
K0262	Knowledge of Personal Health Information (PHI) data security standards.
	Knowledge of information technology (IT) risk management policies, requirements, and
K0263	procedures.
	Knowledge of program protection planning (e.g. information technology (IT) supply chain
K0264	security/risk management policies, anti-tampering techniques, and requirements).
	Knowledge of infrastructure supporting information technology (IT) for safety,
K0265	performance, and reliability.
K0266	Knowledge of how to evaluate the trustworthiness of the supplier and/or product.
	Knowledge of laws, policies, procedures, or governance relevant to cybersecurity for critical
K0267	infrastructures.
K0268	Knowledge of forensic footprint identification.
K0269	Knowledge of mobile communications architecture.
K0270	Knowledge of the acquisition/procurement life cycle process.
	Knowledge of operating system structures and internals (e.g., process management,
K0271	directory structure, installed applications).
	Knowledge of network analysis tools used to identify software communications

KSA ID	Description
NGA ID	Knowledge of transmission records (e.g., Bluetooth, Radio Frequency Identification
	(RFID), Infrared Networking (IR), Wireless Fidelity (Wi-Fi). paging, cellular, satellite
	dishes, Voice over Internet Protocol (VoIP), and jamming techniques that enable
	transmission of undesirable information, or prevent installed systems from operating
K0274	correctly.
K0275	Knowledge of configuration management techniques.
K0276	Knowledge of security management.
	Knowledge of current and emerging data encryption (e.g., Column and Tablespace
	Encryption, file and disk encryption) security features in databases (e.g. built-in
K0277	cryptographic key management features).
K0278	Knowledge of current and emerging data remediation security features in databases.
K0280	Knowledge of systems engineering theories, concepts, and methods.
K0281	Knowledge of information technology (IT) service catalogues.
K0282	Withdrawn – Integrated into K0200
	Knowledge of use cases related to collaboration and content synchronization across
K0283	platforms (e.g., Mobile, PC, Cloud).
K0284	Knowledge of developing and applying user credential management system.
	Knowledge of implementing enterprise key escrow systems to support data-at-rest
K0285	encryption.
K0286	Knowledge of N-tiered typologies (e.g. including server and client operating systems).
	Knowledge of an organization's information classification program and procedures for
K0287	information compromise.
K0288	Knowledge of industry standard security models.
K0289	Knowledge of system/server diagnostic tools and fault identification techniques.
K0290	Knowledge of systems security testing and evaluation methods.
	Knowledge of the enterprise information technology (IT) architectural concepts and patterns
K0291	(e.g., baseline, validated design, and target architectures.)
K0292	Knowledge of the operations and processes for incident, problem, and event management.
K0293	Knowledge of integrating the organization's goals and objectives into the architecture.
	Knowledge of IT system operation, maintenance, and security needed to keep equipment
K0294	functioning properly.
K0295	Knowledge of confidentiality, integrity, and availability principles.
	Knowledge of capabilities, applications, and potential vulnerabilities of network equipment
	including hubs, routers, switches, bridges, servers, transmission media, and related
K0296	hardware.
K0297	Knowledge of countermeasure design for identified security risks.
K0298	Knowledge of countermeasures for identified security risks.
	Knowledge in determining how a security system should work (including its resilience and
110000	dependability capabilities) and how changes in conditions, operations, or the environment
K0299	will affect these outcomes.
K0300	Knowledge of network mapping and recreating network topologies.
K0301	Knowledge of packet-level analysis using appropriate tools (e.g., Wireshark, tcpdump).
K0302	Knowledge of the basic operation of computers.
K0303	Knowledge of the use of sub-netting tools.
K0304	Knowledge of concepts and practices of processing digital forensic data.
K0305	Knowledge of data concealment (e.g. encryption algorithms and stenography).
K0308	Knowledge of cryptology.
K0309	Knowledge of emerging technologies that have potential for exploitation.

KSA ID	Description
K0310	Knowledge of hacking methodologies.
K0311	Knowledge of industry indicators useful for identifying technology trends.
110011	Knowledge of intelligence gathering principles, policies, and procedures including legal
K0312	authorities and restrictions.
	Knowledge of external organizations and academic institutions with cyber focus (e.g., cyber
K0313	curriculum/training and Research & Development).
K0314	Knowledge of industry technologies' potential cybersecurity vulnerabilities.
	Knowledge of the principal methods, procedures, and techniques of gathering information
K0315	and producing, reporting, and sharing information.
110010	Knowledge of business or military operation plans, concept operation plans, orders,
K0316	policies, and standing rules of engagement.
110010	Knowledge of procedures used for documenting and querying reported incidents, problems,
K0317	and events.
K0318	Knowledge of operating system command-line tools.
K0319	Knowledge of technical delivery capabilities and their limitations.
K0320	Knowledge of organization's evaluation and validation criteria.
110520	Knowledge of engineering concepts as applied to computer architecture and associated
K0321	computer hardware/software.
K0322	Knowledge of embedded systems.
K0322	Knowledge of system fault tolerance methodologies.
<b>R</b> 0323	Knowledge of Intrusion Detection System (IDS)/Intrusion Prevention System (IPS) tools
K0324	and applications.
110324	Knowledge of Information Theory (e.g., source coding, channel coding, algorithm
K0325	complexity theory, and data compression).
K0326	Knowledge of demilitarized zones.
110520	Knowledge of successful capabilities to identify the solutions to less common and more
K0330	complex system problems.
110550	Knowledge of network protocols such as TCP/IP, Dynamic Host Configuration, Domain
K0332	Name System (DNS), and directory services.
110002	Knowledge of network design processes, to include understanding of security objectives,
K0333	operational objectives, and trade-offs.
K0334	Knowledge of network traffic analysis (tools, methodologies, processes).
K0335	Knowledge of current and emerging cyber technologies.
K0336	Knowledge of access authentication methods.
K0337	Withdrawn – Integrated into K0007
K0338	Knowledge of data mining techniques.
K0339	Knowledge of how to use network analysis tools to identify vulnerabilities.
1(033)	Knowledge of foreign disclosure policies and import/export control regulations as related to
K0341	cybersecurity.
K0342	Knowledge of penetration testing principles, tools, and techniques.
K0342 K0343	Knowledge of root cause analysis techniques.
K0343 K0344	Knowledge of an organization's threat environment.
K0344 K0346	Knowledge of principles and methods for integrating system components.
K0346 K0347	Knowledge of principles and methods for integrating system components.
KU34/	
K0240	Knowledge of website types, administration, functions, and content management system
K0349	(CMS).
K0350	Knowledge of accepted organization planning systems.

KSA ID	Description
	Knowledge of applicable statutes, laws, regulations and policies governing cyber targeting
K0351	and exploitation.
K0352	Knowledge of forms of intelligence support needs, topics, and focus areas.
	Knowledge of possible circumstances that would result in changing collection management
K0353	authorities.
K0354	Knowledge of relevant reporting and dissemination procedures.
K0355	Knowledge of all-source reporting and dissemination procedures.
K0356	Knowledge of analytic tools and techniques for language, voice and/or graphic material.
K0357	Knowledge of analytical constructs and their use in assessing the operational environment.
K0358	Knowledge of analytical standards and the purpose of intelligence confidence levels.
K0359	Knowledge of approved intelligence dissemination processes.
K0361	Knowledge of asset availability, capabilities and limitations.
K0362	Knowledge of attack methods and techniques (DDoS, brute force, spoofing, etc.).
K0363	Knowledge of auditing and logging procedures (including server-based logging).
1100 00	Knowledge of available databases and tools necessary to assess appropriate collection
K0364	tasking.
K0367	Knowledge of penetration testing.
K0368	Knowledge of implants that enable cyber collection and/or preparation activities.
110000	Knowledge of principles of the collection development processes (e.g., Dialed Number
K0371	Recognition, Social Network Analysis).
1100 / 1	Knowledge of programming concepts (e.g., levels, structures, compiled vs. interpreted
K0372	languages).
	Knowledge of basic software applications (e.g., data storage and backup, database
K0373	applications) and the types of vulnerabilities that have been found in those applications.
K0375	Knowledge of wireless applications vulnerabilities.
	Knowledge of internal and external customers and partner organizations, including
K0376	information needs, objectives, structure, capabilities, etc.
K0377	Knowledge of classification and control markings standards, policies and procedures.
	Knowledge of client organizations, including information needs, objectives, structure,
K0379	capabilities, etc.
K0380	Knowledge of collaborative tools and environments.
K0381	Knowledge of collateral damage and estimating impact(s).
K0382	Knowledge of collection capabilities and limitations.
	Knowledge of collection capabilities, accesses, performance specifications, and constraints
K0383	utilized to satisfy collection plan.
	Knowledge of collection management functionality (e.g., positions, functions,
K0384	responsibilities, products, reporting requirements).
K0385	Withdrawn – Integrated into K0142
K0386	Knowledge of collection management tools.
K0387	Knowledge of collection planning process and collection plan.
	Knowledge of collection searching/analyzing techniques and tools for chat/buddy list,
K0388	emerging technologies, VOIP, Media Over IP, VPN, VSAT/wireless, web mail and cookies.
K0389	Knowledge of collection sources including conventional and non-conventional sources.
K0390	Knowledge of collection strategies.
K0391	Knowledge of collection systems, capabilities, and processes.
	Knowledge of common computer/network infections (virus, Trojan, etc.) and methods of
K0392	infection (ports, attachments, etc.).
K0393	Knowledge of common networking devices and their configurations.

KSA ID	Description
K0394	Knowledge of common reporting databases and tools.
	Knowledge of computer networking fundamentals (i.e., basic computer components of a
K0395	network, types of networks, etc.).
	Knowledge of computer programming concepts, including computer languages,
K0396	programming, testing, debugging, and file types.
K0397	Knowledge of security concepts in operating systems (e.g., Linux, Unix.)
	Knowledge of concepts related to websites (e.g., web servers/pages, hosting, DNS,
K0398	registration, web languages such as HTML).
K0399	Knowledge of crisis action planning and time sensitive planning procedures.
K0400	Knowledge of crisis action planning for cyber operations.
K0401	Knowledge of criteria for evaluating collection products.
	Knowledge of criticality and vulnerability factors (e.g., value, recuperation, cushion,
K0402	countermeasures) for target selection and applicability to the cyber domain.
K0403	Knowledge of cryptologic capabilities, limitations, and contributions to cyber operations.
K0404	Knowledge of current collection requirements.
K0405	Knowledge of current computer-based intrusion sets.
K0406	Knowledge of current software and methodologies for active defense and system hardening.
K0407	Knowledge of customer information needs.
110107	Knowledge of cyber actions (i.e. cyber defense, information gathering, environment
K0408	preparation, cyber-attack) principles, capabilities, limitations, and effects.
K0409	Knowledge of cyber intelligence/information collection capabilities and repositories.
K0410	Knowledge of cyber laws and their effect on Cyber planning.
K0411	Knowledge of cyber laws and legal considerations and their effect on cyber planning.
K0412	Knowledge of cyber lexicon/terminology
K0413	Knowledge of cyber operation objectives, policies, and legalities.
K0414	Knowledge of cyber operations support or enabling processes.
K0415	Knowledge of cyber operations terminology/lexicon.
K0416	Knowledge of cyber operations.
110+10	Knowledge of data communications terminology (e.g., networking protocols, Ethernet, IP,
K0417	encryption, optical devices, removable media).
K0418	Knowledge of data flow process for terminal or environment collection.
K0410	Knowledge of database administration and maintenance.
K0420	Knowledge of database theory.
K0421	Knowledge of databases, portals and associated dissemination vehicles.
K0421 K0422	Knowledge of deconfliction processes and procedures.
K0422 K0423	Knowledge of deconfliction processes and procedures.
K0423	Knowledge of decommentation reporting to include external organization includents.
110727	Knowledge of different organization objectives at all levels, including subordinate, lateral
K0425	and higher.
K0425 K0426	Knowledge of dynamic and deliberate targeting.
K0420 K0427	Knowledge of encryption algorithms and cyber capabilities/tools (e.g., SSL, PGP).
K0427 K0428	Knowledge of encryption algorithms and tools for wireless local area networks (WLANs).
K0428 K0429	Knowledge of enterprise-wide information management.
K0429 K0430	Knowledge of evasion strategies and techniques.
K0430 K0431	Knowledge of evolving/emerging communications technologies.
1.0431	Knowledge of existing, emerging, and long-range issues related to cyber operations
K0432	strategy, policy, and organization.
K0432 K0433	
110433	Knowledge of forensic implications of operating system structure and operations.

KSA ID	Description
K0435	Knowledge of fundamental cyber concepts, principles, limitations, and effects.
	Knowledge of fundamental cyber operations concepts, terminology/lexicon (i.e.,
	environment preparation, cyber-attack, cyber defense), principles, capabilities, limitations,
K0436	and effects.
	Knowledge of general Supervisory control and data acquisition (SCADA) system
K0437	components.
	Knowledge of mobile cellular communications architecture (e.g., LTE, CDMA,
K0438	GSM/EDGE and UMTS/HSPA).
K0439	Knowledge of governing authorities for targeting.
170 4 40	Knowledge of host-based security products and how those products affect exploitation and
K0440	reduce vulnerability.
120442	Knowledge of how converged technologies impact cyber operations (e.g., digital, telephony,
K0442	wireless).
K0443	Knowledge of how hubs, switches, routers work together in the design of a network.
K0444	Knowledge of how Internet applications work (SMTP email, web-based email, chat clients, VOIP).
K0444 K0445	Knowledge of how modern digital and telephony networks impact cyber operations.
K0445 K0446	Knowledge of how modern wireless communications systems impact cyber operations.
<b>K</b> 0440	Knowledge of how modelin whereas communications systems impact cyber operations. Knowledge of how to collect, view, and identify essential information on targets of interest
K0447	from metadata (e.g., email, http).
K0448	Knowledge of how to establish priorities for resources.
K0449	Knowledge of how to estract, analyze, and use metadata.
K0450	Withdrawn – Integrated into K0036
K0451	Knowledge of identification and reporting processes.
	Knowledge of implementing Unix and Windows systems that provide radius authentication
K0452	and logging, DNS, mail, web service, FTP server, DHCP, firewall, and SNMP.
K0453	Knowledge of indications and warning.
K0454	Knowledge of information needs.
K0455	Knowledge of information security concepts, facilitating technologies and methods.
K0456	Knowledge of intelligence capabilities and limitations.
K0457	Knowledge of intelligence confidence levels.
K0458	Knowledge of intelligence disciplines.
	Knowledge of intelligence employment requirements (i.e., logistical, communications
K0459	support, maneuverability, legal restrictions, etc.).
K0460	Knowledge of intelligence preparation of the environment and similar processes.
K0461	Knowledge of intelligence production processes.
	Knowledge of intelligence reporting principles, policies, procedures, and vehicles, including
WO ACO	report formats, reportability criteria (requirements and priorities), dissemination practices,
K0462	and legal authorities and restrictions.
K0463	Knowledge of intelligence requirements tasking systems.
K0464	Knowledge of intelligence support to planning, execution, and assessment.
K0465	Knowledge of internal and external partner cyber operations capabilities and tools.
K0466	Knowledge of internal and external partner intelligence processes and the development of information requirements and essential information.
<b>N</b> 0400	Knowledge of internal and external partner organization capabilities and limitations (those
K0467	with tasking, collection, processing, exploitation and dissemination responsibilities).
K0467 K0468	Knowledge of internal and external partner reporting.
K0469	Knowledge of internal factics to anticipate and/or emulate threat capabilities and actions.
110707	is wreage of internal actes to anterpate and/or emutate uncat capabilities and actions.

KSA ID	Description
K0470	Knowledge of Internet and routing protocols.
	Knowledge of Internet network addressing (IP addresses, classless inter-domain routing,
K0471	TCP/UDP port numbering).
K0472	Knowledge of intrusion detection systems and signature development.
K0473	Knowledge of intrusion sets.
K0474	Knowledge of key cyber threat actors and their equities.
K0475	Knowledge of key factors of the operational environment and threat.
K0476	Knowledge of language processing tools and techniques.
K0477	Knowledge of leadership's Intent and objectives.
K0478	Knowledge of legal considerations in targeting.
K0479	Knowledge of malware analysis and characteristics.
K0480	Knowledge of malware.
K0481	Knowledge of methods and techniques used to detect various exploitation activities.
K0482	Knowledge of methods for ascertaining collection asset posture and availability.
K0483	Knowledge of methods to integrate and summarize information from any potential sources.
K0484	Knowledge of midpoint collection (process, objectives, organization, targets, etc.).
K0485	Knowledge of network administration.
K0486	Knowledge of network construction and topology.
110.00	Knowledge of network security (e.g., encryption, firewalls, authentication, honey pots,
K0487	perimeter protection).
	Knowledge of network security implementations (e.g., host-based IDS, IPS, access control
K0488	lists), including their function and placement in a network.
K0489	Knowledge of network topology.
K0490	Withdrawn – Integrated into K0058
	Knowledge of networking and Internet communications fundamentals (i.e. devices, device
	configuration, hardware, software, applications, ports/protocols, addressing, network
K0491	architecture and infrastructure, routing, operating systems, etc.).
K0492	Knowledge of non-traditional collection methodologies.
	Knowledge of obfuscation techniques (e.g., TOR/Onion/anonymizers, VPN/VPS,
K0493	encryption).
	Knowledge of objectives, situation, operational environment, and the status and disposition
K0494	of internal and external partner collection capabilities available to support planning.
K0495	Knowledge of ongoing and future operations.
K0496	Knowledge of operational asset constraints.
K0497	Knowledge of operational effectiveness assessment.
K0498	Knowledge of operational planning processes.
K0499	Knowledge of operations security.
	Knowledge of organization and/or partner collection systems, capabilities, and processes
K0500	(e.g., collection and protocol processors).
K0501	Knowledge of organization cyber operations programs, strategies, and resources.
K0502	Knowledge of organization decision support tools and/or methods.
	Knowledge of organization formats of resource and asset readiness reporting, its operational
K0503	relevance and intelligence collection impact.
	Knowledge of organization issues, objectives, and operations in cyber as well as regulations
K0504	and policy directives governing cyber operations.
K0505	Knowledge of organization objectives and associated demand on collection management.
K0506	Knowledge of organization objectives, leadership priorities, and decision-making risks.
K0507	Knowledge of organization or partner exploitation of digital networks.

KSA ID	Description
	Knowledge of organization policies and planning concepts for partnering with internal
K0508	and/or external organizations.
	Knowledge of organizational and partner authorities, responsibilities, and contributions to
K0509	achieving objectives.
K0510	Knowledge of organizational and partner policies, tools, capabilities, and procedures.
K0511	Knowledge of organizational hierarchy and cyber decision-making processes.
K0511 K0512	Knowledge of organizational planning concepts.
<b>K</b> 0312	Knowledge of organizational priorities, legal authorities and requirements submission
K0513	
	processes.
K0514	Knowledge of organizational structures and associated intelligence capabilities.
V0516	Knowledge of physical and logical network devices and infrastructure to include hubs,
K0516	switches, routers, firewalls, etc.
K0517	Knowledge of post implementation review (PIR) approval process.
K0518	Knowledge of planning activity initiation.
K0519	Knowledge of planning timelines adaptive, crisis action, and time-sensitive planning.
	Knowledge of principles and practices related to target development such as target
K0520	knowledge, associations, communication systems, and infrastructure.
	Knowledge of priority information, how it is derived, where it is published, how to access,
K0521	etc.
K0522	Knowledge of production exploitation and dissemination needs and architectures.
	Knowledge of products and nomenclature of major vendors (e.g., security suites - Trend
	Micro, Symantec, McAfee, Outpost, and Panda) and how those products affect exploitation
K0523	and reduce vulnerabilities.
K0524	Knowledge of relevant laws, regulations, and policies.
	Knowledge of required intelligence planning products associated with cyber operational
K0525	planning.
K0526	Knowledge of research strategies and knowledge management.
K0527	Knowledge of risk management and mitigation strategies.
K0528	Knowledge of satellite-based communication systems.
K0529	Knowledge of scripting
	Knowledge of security hardware and software options, including the network artifacts they
K0530	induce and their effects on exploitation.
K0531	Knowledge of security implications of software configurations.
	Knowledge of specialized target language (e.g., acronyms, jargon, technical terminology,
K0532	code words).
K0533	Knowledge of specific target identifiers, and their usage.
K0534	Knowledge of staff management, assignment, and allocation processes.
K0535	Knowledge of strategies and tools for target research.
110000	Knowledge of structure, approach, and strategy of exploitation tools (e.g., sniffers,
	keyloggers) and techniques (e.g., gaining backdoor access, collecting/exfiltrating data,
K0536	conducting vulnerability analysis of other systems in the network).
	Knowledge of target and threat organization structures, critical capabilities, and critical
K0538	vulnerabilities
110220	Knowledge of target communication profiles and their key elements (e.g., target
K0539	associations, activities, communication infrastructure).
K0540	Knowledge of target communication tools and techniques.
K0540 K0541	
	Knowledge of target cultural references, dialects, expressions, idioms, and abbreviations.
K0542	Knowledge of target development (i.e., concepts, roles, responsibilities, products, etc.).

KSA ID	Description
K0543	Knowledge of target estimated repair and recuperation times.
	Knowledge of target intelligence gathering and operational preparation techniques and life
K0544	cycles.
K0545	Knowledge of target language(s).
K0546	Knowledge of target list development (i.e. Restricted, Joint, Candidate, etc.).
K0547	Knowledge of target methods and procedures.
K0548	Knowledge of target or threat cyber actors and procedures.
K0549	Knowledge of target vetting and validation procedures.
	Knowledge of target, including related current events, communication profile, actors, and
K0550	history (language, culture) and/or frame of reference.
K0551	Knowledge of targeting cycles.
K0552	Knowledge of tasking mechanisms.
K0553	Knowledge of tasking processes for organic and subordinate collection assets.
K0554	Knowledge of tasking, collection, processing, exploitation and dissemination.
K0555	Knowledge of TCP/IP networking protocols.
K0556	Knowledge of telecommunications fundamentals.
110000	Knowledge of terminal or environmental collection (process, objectives, organization,
K0557	targets, etc.).
110007	Knowledge of the available tools and applications associated with collection requirements
K0558	and collection management.
K0559	Knowledge of the basic structure, architecture, and design of converged applications.
110007	Knowledge of the basic structure, architecture, and design of modern communication
K0560	networks.
	Knowledge of the basics of network security (e.g., encryption, firewalls, authentication,
K0561	honey pots, perimeter protection).
	Knowledge of the capabilities and limitations of new and emerging collection capabilities,
K0562	accesses and/or processes.
	Knowledge of the capabilities, limitations and tasking methodologies of internal and
K0563	external collections as they apply to planned cyber activities.
	Knowledge of the characteristics of targeted communication networks (e.g., capacity,
K0564	functionality, paths, critical nodes).
	Knowledge of the common networking and routing protocols (e.g. TCP/IP), services (e.g.,
K0565	web, mail, DNS), and how they interact to provide network communications.
K0566	Knowledge of the critical information requirements and how they're used in planning.
K0567	Knowledge of the data flow from collection origin to repositories and tools.
	Knowledge of the definition of collection management and collection management
K0568	authority.
	Knowledge of the existent tasking, collection, processing, exploitation and dissemination
K0569	architecture.
K0570	Knowledge of the factors of threat that could impact collection operations.
K0571	Knowledge of the feedback cycle in collection processes.
	Knowledge of the functions and capabilities of internal teams that emulate threat activities
K0572	to benefit the organization.
K0573	Knowledge of the fundamentals of digital forensics to extract actionable intelligence.
K0574	Knowledge of the impact of language analysis on on-net operator functions.
K0575	Knowledge of the impacts of internal and external partner staffing estimates.
K0576	Knowledge of the information environment.
K0577	Knowledge of the intelligence frameworks, processes, and related systems.

KSA ID	Description
	Knowledge of the intelligence requirements development and request for information
K0578	processes.
	Knowledge of the organization, roles and responsibilities of higher, lower and adjacent sub-
K0579	elements.
K0580	Knowledge of the organization's established format for collection plan.
K0581	Knowledge of the organization's planning, operations and targeting cycles.
K0582	Knowledge of the organizational planning and staffing process.
K0583	Knowledge of the organizational plans/directives/guidance that describe objectives.
	Knowledge of the organizational policies/procedures for temporary transfer of collection
K0584	authority.
	Knowledge of the organizational structure as it pertains to full spectrum cyber operations,
	including the functions, responsibilities, and interrelationships among distinct internal
K0585	elements.
K0586	Knowledge of the outputs of course of action and exercise analysis.
	Knowledge of the POC's, databases, tools and applications necessary to establish
K0587	environment preparation and surveillance products.
	Knowledge of the priority information requirements from subordinate, lateral and higher
K0588	levels of the organization.
K0589	Knowledge of the process used to assess the performance and impact of operations.
	Knowledge of the processes to synchronize operational assessment procedures with the
K0590	critical information requirement process.
	Knowledge of the production responsibilities and organic analysis and production
K0591	capabilities.
K0592	Knowledge of the purpose and contribution of target templates.
	Knowledge of the range of cyber operations and their underlying intelligence support needs,
K0593	topics, and focus areas.
	Knowledge of the relationships between end states, objectives, effects, lines of operation,
K0594	etc.
110505	Knowledge of the relationships of operational objectives, intelligence requirements, and
K0595	intelligence production tasks.
K0596	Knowledge of the request for information process.
TACE OF	Knowledge of the role of network operations in supporting and facilitating other
K0597	organization operations.
VOTOO	Knowledge of the structure and intent of organization specific plans, guidance and
K0598	authorizations.
120500	Knowledge of the structure, architecture, and design of modern digital and telephony
K0599	networks.
V0600	Knowledge of the structure, architecture, and design of modern wireless communications
K0600	systems.
K0601 K0602	Knowledge of the systems/architecture/communications used for coordination. Knowledge of collection disciplines and capabilities.
K0602 K0603	
	Knowledge of the ways in which targets or threats use the Internet. Knowledge of threat and/or target systems.
K0604	Knowledge of tipping, cueing, mixing, and redundancy.
K0605	
K0606	Knowledge of transcript development processes and techniques (e.g., verbatim, gist, summaries).
K0607	Knowledge of translation processes and techniques.
1,000	is now leage of it ansiation processes and techniques.

KSA ID	Description
	Knowledge of Unix/Linux and Windows operating systems structures and internals (e.g.,
K0608	process management, directory structure, installed applications).
K0609	Knowledge of virtual machine technologies.
K0610	Knowledge of virtualization products (VMware, Virtual PC).
K0611	Withdrawn – Integrated into K0131
K0612	Knowledge of what constitutes a "threat" to a network.
	Knowledge of who the organization's operational planners are, how and where they can be
K0613	contacted, and what are their expectations.
K0614	Knowledge of wireless technologies (e.g., cellular, satellite, GSM) to include the basic structure, architecture, and design of modern wireless communications systems.
K0615	Knowledge of privacy disclosure statements based on current laws.
110015	Knowledge of continuous monitoring, its processes, and Continuous Diagnostics and
K0616	Mitigation (CDM) program activities.
K0617	Knowledge of Automated security control assessments
110017	Knowledge of hardware asset management and the value of tracking the location and
	configuration of networked devices and software across departments, locations, facilities
K0618	and, potentially, supporting business functions.
	Knowledge of software asset management and the value of tracking the location and
	configuration of networked devices and software across departments, locations, facilities
K0619	and, potentially, supporting business functions.
K0620	Knowledge of continuous monitoring technologies and tools.
K0621	Knowledge of risk scoring.
K0622	Knowledge of controls related to the use, processing, storage, and transmission of data.
K0623	Knowledge of risk assessment methodologies.
	Knowledge of Application Security Risks (e.g. Open Web Application Security Project Top
K0624	10 list)
K0625	Knowledge that patching and software updates are impractical for some networked devices.
K0626	Knowledge of secure update mechanisms.
	Knowledge of the importance of ingress filtering to protect against automated threats that
K0627	rely on spoofed network addresses.
	Knowledge of cyber competitions as a way of developing skills by providing hands-on
K0628	experience in simulated, real-world situations.
K0629	Knowledge of white/black listing
	Knowledge of the latest intrusion techniques, methods and documented intrusions external
K0630	to the organization.

## A.6 NICE Framework Skills Descriptions

Table 6 provides a listing of cybersecurity skills. A skill is the observable competence to perform a learned psychomotor act. Selected skills descriptions from this list are included for each work role in the Detailed work role Listing in Appendix B. This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

Skill ID	Description
S0001	Skill in conducting vulnerability scans and recognizing vulnerabilities in security systems.
S0002	Skill in allocating storage capacity in the design of data management systems.
S0003	Skill of identifying, capturing, containing, and reporting malware.
S0004	Skill in analyzing network traffic capacity and performance characteristics.
S0005	Skill in applying and incorporating information technologies into proposed solutions.
S0006	Skill in applying confidentiality, integrity, and availability principles.
S0007	Skill in applying host/network access controls (e.g., access control list).
S0008	Skill in applying organization-specific systems analysis principles and techniques.
S0009	Skill in assessing the robustness of security systems and designs.
S0010	Skill in conducting capabilities and requirements analysis.
S0011	Skill in conducting information searches.
S0012	Skill in conducting knowledge mapping (e.g., map of knowledge repositories).
S0013	Skill in conducting queries and developing algorithms to analyze data structures.
S0014	Skill in conducting software debugging.
S0015	Skill in conducting test events.
S0016	Skill in configuring and optimizing software.
S0017	Skill in creating and utilizing mathematical or statistical models.
S0018	Skill in creating policies that reflect system security objectives.
	Skill in creating programs that validate and process multiple inputs including command
S0019	line arguments, environmental variables, and input streams.
S0020	Skill in developing and deploying signatures.
	Skill in designing a data analysis structure (i.e., the types of data a test must generate and
S0021	how to analyze that data).
S0022	Skill in designing countermeasures to identified security risks.
S0023	Skill in designing security controls based on cybersecurity principles and tenets.
S0024	Skill in designing the integration of hardware and software solutions.
	Skill in detecting host and network based intrusions via intrusion detection technologies
S0025	(e.g., Snort).
S0026	Skill in determining an appropriate level of test rigor for a given system.
	Skill in determining how a security system should work (including its resilience and
~~~~	dependability capabilities) and how changes in conditions, operations, or the environment
S0027	will affect these outcomes.
S0028	Skill in developing data dictionaries.
S0029	Skill in developing data models.
S0030	Skill in developing operations-based testing scenarios.
S0031	Skill in developing and applying security system access controls.
00022	Skill in developing, testing, and implementing network infrastructure contingency and
S0032	recovery plans.

Skill ID	Description
Skill ID	Description Skill in diagnosing connectivity problems.
S0033	
50024	Skill in discerning the protection needs (i.e., security controls) of information systems and
S0034	networks.
S0035	Skill in establishing a routing schema.
S0036	Skill in evaluating the adequacy of security designs.
S0037	Skill in generating queries and reports.
50029	Skill in identifying measures or indicators of system performance and the actions needed to
S0038	improve or correct performance, relative to the goals of the system.
50020	Skill in identifying possible causes of degradation of system performance or availability
S0039	and initiating actions needed to mitigate this degradation.
S0040	Skill in implementing, maintaining, and improving established network security practices.
50041	Skill in installing, configuring, and troubleshooting LAN and WAN components such as
S0041	routers, hubs, and switches.
S0042	Skill in maintaining databases. (i.e., backup, restore, delete data, transaction log files, etc.).
S0043	Skill in maintaining directory services. (e.g., Microsoft Active Directory, LDAP, etc.).
S0044	Skill in mimicking threat behaviors.
S0045	Skill in optimizing database performance.
00046	Skill in performing packet-level analysis using appropriate tools (e.g., Wireshark,
S0046	tcpdump).
00047	Skill in preserving evidence integrity according to standard operating procedures or
S0047	national standards.
S0048	Skill in systems integration testing.
S0049	Skill in the measuring and reporting of intellectual capital.
S0050	Skill in design modeling and building use cases (e.g., unified modeling language).
S0051	Skill in the use of penetration testing tools and techniques.
S0052	Skill in the use of social engineering techniques. (e.g., phishing, baiting, tailgating, etc.).
S0053	Skill in tuning sensors.
S0054	Skill in using incident handling methodologies.
S0055	Skill in using knowledge management technologies.
50056	Skill in using network management tools to analyze network traffic patterns (e.g., simple
S0056	network management protocol).
S0057	Skill in using protocol analyzers.
50059	Skill in using the appropriate tools for repairing software, hardware, and peripheral
S0058 S0059	equipment of a system.
S0059 S0060	Skill in using Virtual Private Network (VPN) devices and encryption.
S0060 S0061	Skill in writing code in a currently supported programming language (e.g., Java, C++). Skill in writing test plans.
S0061 S0062	
	Skill in analyzing memory dumps to extract information.
S0063 S0064	Skill in collecting data from a variety of cyber defense resources. Skill in developing and executing technical training programs and curricula.
50004	
\$0065	Skill in identifying and extracting data of forensic interest in diverse media (i.e., media forensics).
S0065 S0066	
20000	Skill in identifying gaps in technical capabilities.
50067	Skill in identifying, modifying, and manipulating applicable system components within Windows, Univ. or Linux (e.g., passwords, user accounts, files)
S0067	Windows, Unix, or Linux (e.g., passwords, user accounts, files).
50060	Skill in collecting, processing, packaging, transporting, and storing electronic evidence to
S0068	avoid alteration, loss, physical damage, or destruction of data.
S0069	Skill in setting up a forensic workstation.

Skill ID	Description
SKII 1D S0070	Skill in talking to others to convey information effectively.
S0070	Skill in using forensic tool suites (e.g., EnCase, Sleuthkit, FTK).
S0071	Skill in using scientific rules and methods to solve problems.
30072	Skill in using virtual machines. (e.g., Microsoft Hyper-V, VMWare vSphere, Citrix
S0073	XenDesktop/Server, Amazon Elastic Compute Cloud, etc.).
S0073	Skill in physically disassembling PCs.
50074	Skill in conducting forensic analyses in multiple operating system environments (e.g.,
S0075	mobile device systems).
50075	Skill in configuring and utilizing software-based computer protection tools (e.g., software
S0076	firewalls, antivirus software, anti-spyware).
S0070	Skill in securing network communications.
S0078	Skill in recognizing and categorizing types of vulnerabilities and associated attacks.
50070	Skill in protecting a network against malware. (e.g., NIPS, anti-malware, restrict/prevent
S0079	external devices, spam filters).
S0080	Skill in performing damage assessments.
S0080	Skill in using network analysis tools to identify vulnerabilities. (e.g., fuzzing, nmap, etc.).
S0082	Skill in evaluating test plans for applicability and completeness.
50002	Skill in integrating black box security testing tools into quality assurance process of
S0083	software releases.
50005	Skill in configuring and utilizing network protection components (e.g., Firewalls, VPNs,
S0084	network intrusion detection systems).
S0085	Skill in conducting audits or reviews of technical systems.
S0086	Skill in evaluating the trustworthiness of the supplier and/or product.
S0087	Skill in deep analysis of captured malicious code (e.g., malware forensics).
S0088	Skill in using binary analysis tools (e.g., Hexedit, command code xxd, hexdump).
20000	Skill in one-way hash functions (e.g., Secure Hash Algorithm [SHA], Message Digest
S0089	Algorithm [MD5]).
S0090	Skill in analyzing anomalous code as malicious or benign.
S0091	Skill in analyzing volatile data.
S0092	Skill in identifying obfuscation techniques.
S0093	Skill in interpreting results of debugger to ascertain tactics, techniques, and procedures.
S0094	Skill in reading Hexadecimal data.
	Skill in identifying common encoding techniques (e.g., Exclusive Disjunction [XOR],
	American Standard Code for Information Interchange [ASCII], Unicode, Base64,
S0095	Uuencode, Uniform Resource Locator [URL] encode).
S0096	Skill in reading and interpreting signatures (e.g., snort).
S0097	Skill in applying security controls.
	Skill in utilizing or developing learning activities (e.g., scenarios, instructional games,
S0100	interactive exercises).
	Skill in utilizing technologies (e.g., SmartBoards, websites, computers, projectors) for
S0101	instructional purposes.
S0102	Skill in applying technical delivery capabilities.
S0103	Skill in assessing the predictive power and subsequent generalizability of a model.
S0104	Skill in conducting Test Readiness Reviews.
	Skill in data pre-processing (e.g., imputation, dimensionality reduction, normalization,
S0106	transformation, extraction, filtering, smoothing).
S0107	Skill in designing and documenting overall program Test & Evaluation strategies.
S0108	Skill in developing workforce and position qualification standards.

Skill ID	Description
S0109	Skill in identifying hidden patterns or relationships.
	Skill in identifying Test & Evaluation infrastructure (people, ranges, tools,
S0110	instrumentation) requirements.
S0111	Skill in interfacing with customers.
	Skill in managing test assets, test resources, and test personnel to ensure effective
S0112	completion of test events.
S0113	Skill in performing format conversions to create a standard representation of the data.
S0114	Skill in performing sensitivity analysis.
S0115	Skill in preparing Test & Evaluation reports.
S0116	Skill in designing multi-level security/cross domain solutions.
S0117	Skill in providing Test & Evaluation resource estimate.
S0118	Skill in developing machine understandable semantic ontologies.
	Skill in Regression Analysis (e.g., Hierarchical Stepwise, Generalized Linear Model,
S0119	Ordinary Least Squares, Tree-Based Methods, Logistic).
S0120	Skill in reviewing logs to identify evidence of past intrusions.
	Skill in system, network, and OS hardening techniques. (e.g., remove unnecessary services,
S0121	password policies, network segmentation, enable logging, least privilege, etc.).
S0122	Skill in the use of design methods.
S0123	Skill in transformation analytics (e.g., aggregation, enrichment, processing).
	Skill in troubleshooting and diagnosing cyber defense infrastructure anomalies and work
S0124	through resolution.
	Skill in using basic descriptive statistics and techniques (e.g., normality, model
S0125	distribution, scatter plots).
S0126	Skill in using data analysis tools (e.g., Excel, STATA SAS, SPSS).
S0127	Skill in using data mapping tools.
S0128	Skill in using manpower and personnel IT systems.
S0129	Skill in using outlier identification and removal techniques.
S0130	Skill in writing scripts using R, Python, PIG, HIVE, SQL, etc.
S0131	Skill in analyzing malware.
S0132	Skill in conducting bit-level analysis.
00100	Skill in processing digital evidence, to include protecting and making legally sound copies
S0133	of evidence.
S0134	Skill in conducting reviews of systems.
S0135	Skill in secure test plan design (e. g. unit, integration, system, acceptance).
60126	Skill in network systems management principles, models, methods (e.g., end-to-end
S0136	systems performance monitoring), and tools.
S0137	Skill in conducting application vulnerability assessments.
50129	Skill in using Public-Key Infrastructure (PKI) encryption and digital signature capabilities into applications (e.g., S/MIME email, SSL traffic).
S0138	Skill in applying security models (e.g., Bell-LaPadula model, Biba integrity model, Clark-
S0139	Wilson integrity model).
S0139	Skill in applying the systems engineering process.
S0140	
S0141 S0142	Skill in assessing security systems designs. Skill in conducting research for troubleshooting novel client-level problems.
S0142 S0143	Skill in conducting system/server planning, management, and maintenance.
S0143	Skill in correcting physical and technical problems that impact system/server performance.
S0144	Skill in integrating and applying policies that meet system security objectives.
50145	Skin in megrating and applying poncies that meet system security objectives.

Skill ID	Description
	Skill in creating policies that enable systems to meet performance objectives (e.g. traffic
S0146	routing, SLA's, CPU specifications).
50110	Skill in assessing security controls based on cybersecurity principles and tenets. (e.g., CIS
S0147	CSC, NIST SP 800-53, Cybersecurity Framework, etc.).
	Skill in designing the integration of technology processes and solutions, including legacy
S0148	systems and modern programming languages.
	Skill in developing applications that can log and handle errors, exceptions, and application
S0149	faults and logging.
S0150	Skill in implementing and testing network infrastructure contingency and recovery plans.
S0151	Skill in troubleshooting failed system components (i.e., servers)
S0152	Skill in translating operational requirements into protection needs (i.e., security controls).
	Skill in identifying and anticipating system/server performance, availability, capacity, or
S0153	configuration problems.
	Skill in installing system and component upgrades. (i.e., servers, appliances, network
S0154	devices).
S0155	Skill in monitoring and optimizing system/server performance.
S0156	Skill in performing packet-level analysis.
	Skill in recovering failed systems/servers. (e.g., recovery software, failover clusters,
S0157	replication, etc.).
	Skill in operating system administration. (e.g., account maintenance, data backups,
S0158	maintain system performance, install and configure new hardware/software).
	Skill in configuring and validating network workstations and peripherals in accordance
S0159	with approved standards and/or specifications.
S0160	Skill in the use of design modeling (e.g., unified modeling language).
S0161	Withdrawn – Integrated into S0160
S0162	Skill in sub-netting.
S0163	Withdrawn – Integrated into S0060
S0164	Skill in assessing the application of cryptographic standards.
S0166	Skill in identifying gaps in technical delivery capabilities.
	Skill in recognizing vulnerabilities in security systems. (e.g., vulnerability and compliance
S0167	scanning).
	Skill in setting up physical or logical sub-networks that separate an internal local area
S0168	network (LAN) from other untrusted networks.
S0169	Skill in conducting trend analysis.
	Skill in configuring and utilizing computer protection components (e.g., hardware
S0170	firewalls, servers, routers, as appropriate).
S0171	Skill in performing impact/risk assessments.
S0172	Skill in applying secure coding techniques.
S0173	Skill in using security event correlation tools.
S0174	Skill in using code analysis tools.
S0175	Skill in performing root cause analysis.
<b>G</b> () = -	Skill in administrative planning activities, to include preparation of functional and specific
S0176	support plans, preparing and managing correspondence, and staffing procedures.
S0177	Skill in analyzing a target's communication networks.
S0178	Skill in analyzing essential network data (e.g., router configuration files, routing protocols).
90150	Skill in analyzing language processing tools to provide feedback to enhance tool
<u>S0179</u>	development.
S0180	Withdrawn – Integrated into S0062

Skill ID	Description
SKII 1D S0181	Skill in analyzing midpoint collection data.
20101	
50100	Skill in analyzing target communications internals and externals collected from wireless LANs.
S0182 S0183	
	Skill in analyzing terminal or environment collection data.
S0184	Skill in analyzing traffic to identify network devices.
00105	Skill in applying analytical methods typically employed to support planning and to justify
S0185	recommended strategies and courses of action.
S0186	Skill in applying crisis planning procedures.
	Skill in applying various analytical methods, tools, and techniques (e.g., competing
	hypotheses; chain of reasoning; scenario methods; denial and deception detection; high
00107	impact-low probability; network/association or link analysis; Bayesian, Delphi, and Pattern
S0187	analyses).
00100	Skill in assessing a target's frame of reference (e.g., motivation, technical capability,
S0188	organizational structure, sensitivities).
S0189	Skill in assessing and/or estimating effects generated during and after cyber operations.
S0190	Skill in assessing current tools to identify needed improvements.
S0191	Skill in assessing the applicability of available analytical tools to various situations.
S0192	Skill in auditing firewalls, perimeters, routers, and intrusion detection systems.
S0193	Skill in complying with the legal restrictions for targeted information.
S0194	Skill in conducting non-attributable research.
S0195	Skill in conducting research using all available sources.
S0196	Skill in conducting research using deep web.
S0197	Skill in conducting social network analysis, buddy list analysis, and/or cookie analysis.
S0198	Skill in conducting social network analysis.
S0199	Skill in creating and extracting important information from packet captures.
S0200	Skill in creating collection requirements in support of data acquisition activities.
	Skill in creating plans in support of remote operations. (i.e., hot/warm/cold/alternative
S0201	sites, disaster recovery).
S0202	Skill in data mining techniques (e.g., searching file systems) and analysis.
S0203	Skill in defining and characterizing all pertinent aspects of the operational environment.
S0204	Skill in depicting source or collateral data on a network map.
	Skill in determining appropriate targeting options through the evaluation of available
S0205	capabilities against desired effects.
	Skill in determining installed patches on various operating systems and identifying patch
S0206	signatures.
20200	Skill in determining the effect of various router and firewall configurations on traffic
S0207	patterns and network performance in both LAN and WAN environments.
S0208	Skill in determining the physical location of network devices.
20200	Skill in developing and executing comprehensive cyber operations assessment programs
S0209	for assessing and validating operational performance characteristics.
S0209	Skill in developing intelligence reports.
50210	Skill in developing or recommending analytic approaches or solutions to problems and
S0211	situations for which information is incomplete or for which no precedent exists.
S0211 S0212	Skill in disseminating items of highest intelligence value in a timely manner.
50212	Skill in documenting and communicating complex technical and programmatic
S0213	information.
S0213 S0214	Skill in evaluating accesses for intelligence value.
S0215	Skill in evaluating and interpreting metadata.

Skill ID	Description
	Skill in evaluating available capabilities against desired effects to provide effective courses
S0216	of action.
S0210	Skill in evaluating data sources for relevance, reliability, and objectivity.
S0217	Skill in evaluating information for reliability, validity, and relevance.
S0219	Skill in evaluating information to recognize relevance, priority, etc.
S0219	Skill in exploiting/querying organizational and/or partner collection databases.
S0220	Skill in extracting information from packet captures.
	Skill in fusion analysis
S0222	
S0223	Skill in generating operation plans in support of mission and target requirements.
S0224	Skill in gisting target communications.
S0225	Skill in identifying a target's communications networks.
S0226	Skill in identifying a target's network characteristics.
50007	Skill in identifying alternative analytical interpretations to minimize unanticipated
S0227	outcomes.
50000	Skill in identifying critical target elements, to include critical target elements for the cyber domain.
S0228	
00000	Skill in identifying cyber threats which may jeopardize organization and/or partner
S0229	interests.
S0230	Withdrawn – Integrated into S0066
S0231	Skill in identifying how a target communicates.
S0232	Skill in identifying intelligence gaps and limitations.
S0233	Skill in identifying language issues that may have an impact on organization objectives.
S0234	Skill in identifying leads for target development.
S0235	Skill in identifying non-target regional languages and dialects
S0236	Skill in identifying the devices that work at each level of protocol models.
S0237	Skill in identifying, locating, and tracking targets via geospatial analysis techniques
S0238	Skill in information prioritization as it relates to operations.
S0239	Skill in interpreting compiled and interpretive programming languages.
S0240	Skill in interpreting metadata and content as applied by collection systems.
S0241	Skill in interpreting traceroute results, as they apply to network analysis and reconstruction.
S0242	Skill in interpreting vulnerability scanner results to identify vulnerabilities.
	Skill in knowledge management, including technical documentation techniques (e.g., Wiki
S0243	page).
	Skill in managing client relationships, including determining client needs/requirements,
S0244	managing client expectations, and demonstrating commitment to delivering quality results.
S0245	Skill in navigating network visualization software.
S0246	Skill in number normalization.
	Skill in performing data fusion from existing intelligence for enabling new and continued
S0247	collection.
S0248	Skill in performing target system analysis.
S0249	Skill in preparing and presenting briefings.
S0250	Skill in preparing plans and related correspondence.
S0251	Skill in prioritizing target language material.
S0252	Skill in processing collected data for follow-on analysis.
	Skill in providing analysis on target-related matters (e.g., language, cultural,
S0253	communications).
S0254	Skill in providing analysis to aid writing phased after action reports.

Skill ID	Description
	Skill in providing real-time, actionable geolocation information utilizing target
S0255	infrastructures.
20200	Skill in providing understanding of target or threat systems through the identification and
S0256	link analysis of physical, functional, or behavioral relationships.
	Skill in reading, interpreting, writing, modifying, and executing simple scripts (e.g., PERL,
	VBS) on Windows and Unix systems (e.g., those that perform tasks like parsing large data
S0257	files, automating manual tasks, and fetching/processing remote data).
S0258	Skill in recognizing and interpreting malicious network activity in traffic.
S0259	Skill in recognizing denial and deception techniques of the target.
S0260	Skill in recognizing midpoint opportunities and essential information.
S0261	Skill in recognizing relevance of information.
S0262	Skill in recognizing significant changes in a target's communication patterns.
S0263	Skill in recognizing technical information that may be used for leads for metadata analysis.
20200	Skill in recognizing technical information that may be used for leads to enable remote
	operations (data includes users, passwords, email addresses, IP ranges of the target,
S0264	frequency in DNI behavior, mail servers, domain servers, SMTP header information).
	Skill in recognizing technical information that may be used for target development
S0265	including intelligence development.
S0266	Skill in relevant programming languages (e.g., C++, Python, etc.).
S0267	Skill in remote command line and Graphic User Interface (GUI) tool usage.
S0268	Skill in researching essential information.
S0269	Skill in researching vulnerabilities and exploits utilized in traffic.
	Skill in reverse engineering (e.g., hex editing, binary packaging utilities, debugging, and
S0270	strings analysis) to identify function and ownership of remote tools.
S0271	Skill in reviewing and editing assessment products.
	Skill in reviewing and editing intelligence products from various sources for cyber
S0272	operations.
S0273	Skill in reviewing and editing plans.
S0274	Skill in reviewing and editing target materials.
S0275	Skill in server administration.
S0276	Skill in survey, collection, and analysis of wireless LAN metadata.
S0277	Skill in synthesizing, analyzing, and prioritizing meaning across data sets.
S0278	Skill in tailoring analysis to the necessary levels (e.g., classification and organizational).
S0279	Skill in target development in direct support of collection operations.
	Skill in target network anomaly identification (e.g., intrusions, dataflow or processing,
S0280	target implementation of new technologies).
S0281	Skill in technical writing.
S0282	Skill in testing and evaluating tools for implementation.
S0283	Skill in transcribing target language communications.
S0284	Skill in translating target graphic and/or voice language materials.
S0285	Skill in using Boolean operators to construct simple and complex queries.
S0286	Skill in using databases to identify target-relevant information.
S0287	Skill in using geospatial data and applying geospatial resources.
	Skill in using multiple analytic tools, databases, and techniques (e.g., Analyst's Notebook,
S0288	A-Space, Anchory, M3, divergent/convergent thinking, link charts, matrices, etc.).
	Skill in using multiple search engines (e.g., Google, Yahoo, LexisNexis, DataStar) and
S0289	tools in conducting open-source searches.
S0290	Skill in using non-attributable networks.

Skill ID	Description
	Skill in using research methods including multiple, different sources to reconstruct a target
S0291	network.
S0291	Skill in using targeting databases and software packages.
50272	Skill in using tools, techniques, and procedures to remotely exploit and establish
S0293	persistence on a target.
50275	Skill in using trace route tools and interpreting the results as they apply to network analysis
S0294	and reconstruction.
S0294	Skill in using various open source data collection tools (online trade, DNS, mail, etc.).
S0296	Skill in utilizing feedback to improve processes, products, and services.
50270	Skill in utilizing virtual collaborative workspaces and/or tools (e.g., IWS, VTCs, chat
S0297	rooms, SharePoint).
50271	Skill in verifying the integrity of all files. (e.g., checksums, Exclusive OR, secure hashes,
S0298	check constraints, etc.).
S0299	Skill in wireless network target analysis, templating, and geolocation.
S0300	Skill in writing (and submitting) requirements to meet gaps in technical capabilities.
S0301	Skill in writing about facts and ideas in a clear, convincing, and organized manner.
S0302	Skill in writing effectiveness reports.
	Skill in writing, reviewing and editing cyber-related Intelligence/assessment products from
S0303	multiple sources.
S0304	Skill to access information on current assets available, usage.
S0305	Skill to access the databases where plans/directives/guidance are maintained.
	Skill to analyze strategic guidance for issues requiring clarification and/or additional
S0306	guidance.
S0307	Skill to analyze target or threat sources of strength and morale.
S0308	Skill to anticipate intelligence capability employment requirements.
	Skill to anticipate key target or threat activities which are likely to prompt a leadership
S0309	decision.
S0310	Skill to apply analytical standards to evaluate intelligence products.
	Skill to apply the capabilities, limitations and tasking methodologies of available
S0311	platforms, sensors, architectures and apparatus as they apply to organization objectives.
S0312	Skill to apply the process used to assess the performance and impact of cyber operations.
	Skill to articulate a needs statement/requirement and integrate new and emerging collection
S0313	capabilities, accesses and/or processes into collection operations.
S0314	Skill to articulate intelligence capabilities available to support execution of the plan.
S0315	Skill to articulate the needs of joint planners to all-source analysts.
S0316	Skill to associate Intelligence gaps to priority information requirements and observables.
S0317	Skill to compare indicators/observables with requirements.
00010	Skill to conceptualize the entirety of the intelligence process in the multiple domains and
S0318	dimensions.
S0319	Skill to convert intelligence requirements into intelligence production tasks.
S0320	Skill to coordinate the development of tailored intelligence products.
S0321	Skill to correlate intelligence priorities to the allocation of intelligence resources/assets.
S0322	Skill to craft indicators of operational progress/success.
00222	Skill to create and maintain up-to-date planning documents and tracking of
S0323	services/production.
S0324	Skill to determine feasibility of collection.
50225	Skill to develop a collection plan that clearly shows the discipline that can be used to
S0325	collect the information needed.

Skill ID	Description
	Skill to distinguish between notional and actual resources and their applicability to the plan
S0326	under development.
S0327	Skill to ensure that the collection strategy leverages all available resources.
20021	Skill to evaluate factors of the operational environment to objectives, and information
S0328	requirements.
S0329	Skill to evaluate requests for information to determine if response information exists.
50327	Skill to evaluate the capabilities, limitations and tasking methodologies of organic, theater,
S0330	national, coalition and other collection capabilities.
20000	Skill to express orally and in writing the relationship between intelligence capability
S0331	limitations and decision-making risk and impacts on the overall operation.
	Skill to extract information from available tools and applications associated with collection
S0332	requirements and collection operations management.
	Skill to graphically depict decision support materials containing intelligence and partner
S0333	capability estimates.
-	Skill to identify and apply tasking, collection, processing, exploitation and dissemination to
S0334	associated collection disciplines.
S0335	Skill to identify Intelligence gaps.
S0336	Skill to identify when priority information requirements are satisfied.
	Skill to implement established procedures for evaluating collection management and
S0337	operations activities.
S0338	Skill to interpret planning guidance to discern level of analytical support required.
	Skill to interpret readiness reporting, its operational relevance and intelligence collection
S0339	impact.
S0340	Skill to monitor target or threat situation and environmental factors.
S0341	Skill to monitor threat effects to partner capabilities and maintain a running estimate.
	Skill to optimize collection system performance through repeated adjustment, testing, and
S0342	re-adjustment.
	Skill to orchestrate intelligence planning teams, coordinate collection and production
S0343	support, and monitor status.
	Skill to prepare and deliver reports, presentations and briefings, to include using visual aids
S0344	or presentation technology.
S0345	Skill to relate intelligence resources/assets to anticipated intelligence requirements.
S0346	Skill to resolve conflicting collection requirements.
	Skill to review performance specifications and historical information about collection
S0347	assets.
S0348	Skill to specify collections and/or taskings that must be conducted in the near term.
	Skill to synchronize operational assessment procedures with the critical information
S0349	requirement process.
S0350	Skill to synchronize planning activities and required intelligence support.
	Skill to translate the capabilities, limitations and tasking methodologies of organic, theater,
S0351	national, coalition and other collection capabilities.
S0352	Skill to use collaborative tools and environments for collection operations.
	Skill to use systems and/or tools to track collection requirements and determine if they are
S0353	satisfied.
S0354	Skill in creating policies that reflect the business's core privacy objectives.
S0355	Skill in negotiating vendor agreements and evaluating vendor privacy practices.

Skill ID	Description	
	Skill in communicating with all levels of management including Board members (e.g.,	
	interpersonal skills, approachability, effective listening skills, appropriate use of style and	
S0356	language for the audience).	
S0357	Skill to anticipate new security threats.	
S0358	Skill to remain aware of evolving technical infrastructures.	
S0359	Skill to use critical thinking to analyze organizational patterns and relationships.	
	Skill to analyze and assess internal and external partner cyber operations capabilities and	
S0360	tools.	
50200	Skill to analyze and assess internal and external partner intelligence processes and the	
S0361	development of information requirements and essential information.	
50501	Skill to analyze and assess internal and external partner organization capabilities and	
	limitations (those with tasking, collection, processing, exploitation and dissemination	
S0362	responsibilities).	
S0363	Skill to analyze and assess internal and external partner reporting.	
S0364		
S0365	Skill to design incident response for cloud service models.	
	Skill to identify successful capabilities to find solutions to less common and more complex	
S0366	system problems.	
	Skill to apply cybersecurity and privacy principles to organizational requirements (relevant	
S0367	to confidentiality, integrity, availability, authentication, non-repudiation).	
	Skill to use risk scoring to inform performance-based and cost-effective approaches to help	
S0368	organizations to identify, assess, and manage cybersecurity risk.	
S0369	Skill to identify sources, characteristics, and uses of the organization's data assets.	
	Skill to use cyber defense Service Provider reporting structure and processes within one's	
S0370	own organization.	
	Skill to respond and take local actions in response to threat sharing alerts from service	
S0371	providers.	
	Skill to translate, track, and prioritize information needs and intelligence collection	
S0372	requirements across the extended enterprise.	
	Skill to ensure that accountability information is collected for information system and	
S0373	information and communications technology supply chain infrastructure components.	
	Skill to identify cybersecurity and privacy issues that stem from connections with internal	
S0374	and external customers and partner organizations.	

## A.7 NICE Framework Ability Descriptions

Table 7 provides a listing of cybersecurity abilities. Ability is competence to perform an observable behavior or a behavior that results in an observable product. Selected ability descriptions from this list are included in each work role in the Detailed work role Listing in Appendix B. This listing will be updated periodically [1]. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4].

Ability ID	Description	
	Ability to identify systemic security issues based on the analysis of vulnerability and	
A0001	configuration data.	
	Ability to match the appropriate knowledge repository technology for a given application or	
A0002	environment.	
A0003	Ability to determine the validity of technology trend data.	
	Ability to develop curriculum that speaks to the topic at the appropriate level for the target	
A0004	audience.	
A0005	Ability to decrypt digital data collections.	
	Ability to prepare and deliver education and awareness briefings to ensure that systems,	
A0006	network, and data users are aware of and adhere to systems security policies and procedures.	
A0007	Ability to tailor code analysis for application-specific concerns.	
	Ability to apply the methods, standards, and approaches for describing, analyzing, and	
	documenting an organization's enterprise information technology (IT) architecture (e.g.,	
	Open Group Architecture Framework [TOGAF], Department of Defense Architecture	
A0008	Framework [DoDAF], Federal Enterprise Architecture Framework [FEAF]).	
A0009	Ability to apply supply chain risk management standards.	
A0010	Ability to analyze malware.	
A0011	Ability to answer questions in a clear and concise manner.	
A0012	Ability to ask clarifying questions.	
	Ability to communicate complex information, concepts, or ideas in a confident and well-	
A0013	organized manner through verbal, written, and/or visual means.	
A0014	Ability to communicate effectively when writing.	
A0015	Ability to conduct vulnerability scans and recognize vulnerabilities in security systems.	
A0016	Ability to facilitate small group discussions.	
A0017	Ability to gauge learner understanding and knowledge level.	
A0018	Ability to prepare and present briefings.	
A0019	Ability to produce technical documentation.	
A0020	Ability to provide effective feedback to students for improving learning.	
A0021	Ability to use and understand complex mathematical concepts (e.g., discrete math).	
A0022	Ability to apply principles of adult learning.	
A0023	Ability to design valid and reliable assessments.	
A0024	Ability to develop clear directions and instructional materials.	
A0025	Ability to accurately define incidents, problems, and events in the trouble ticketing system.	
A0026	Ability to analyze test data.	
A0027	Ability to apply an organization's goals and objectives to develop and maintain architecture.	
A0028	Ability to assess and forecast manpower requirements to meet organizational objectives.	
A0029	Ability to build complex data structures and high-level programming languages.	

NICE FRAMEWORK

Ability ID	Description
A0030	Ability to collect, verify, and validate test data.
	Ability to conduct and implement market research to understand government and industry
A0031	capabilities and appropriate pricing.
A0032	Ability to develop curriculum for use within a virtual environment.
	Ability to develop policy, plans, and strategy in compliance with laws, regulations, policies,
A0033	and standards in support of organizational cyber activities.
A0034	Ability to develop, update, and/or maintain standard operating procedures (SOPs).
	Ability to dissect a problem and examine the interrelationships between data that may appear
A0035	unrelated.
A0036	Ability to identify basic common coding flaws at a high level.
	Ability to leverage best practices and lessons learned of external organizations and academic
A0037	institutions dealing with cyber issues.
A0038	Ability to optimize systems to meet enterprise performance requirements.
A0039	Ability to oversee the development and update of the life cycle cost estimate.
A0040	Ability to translate data and test results into evaluative conclusions.
	Ability to use data visualization tools (e.g., Flare, HighCharts, AmCharts, D3.js, Processing,
A0041	Google Visualization API, Tableau, Raphael.js).
A0042	Ability to develop career path opportunities.
A0043	Ability to conduct forensic analyses in and for both Windows and Unix/Linux environments.
A0044 Ability to apply programming language structures (e.g., source code review) and lo	
A0045	Ability to evaluate/ensure the trustworthiness of the supplier and/or product.
	Ability to monitor and assess the potential impact of emerging technologies on laws,
A0046	regulations, and/or policies.
10017	Ability to develop secure software according to secure software deployment methodologies,
A0047	tools, and practices.
10049	Ability to apply network security architecture concepts including topology, protocols,
A0048 A0049	components, and principles (e.g., application of defense-in-depth).
A0049	Ability to apply secure system design tools, methods and techniques. Ability to apply system design tools, methods, and techniques, including automated systems
A0050	analysis and design tools.
A0050	Ability to execute technology integration processes.
110031	Ability to operate network equipment including hubs, routers, switches, bridges, servers,
A0052	transmission media, and related hardware.
A0053	Ability to determine the validity of workforce trend data.
A0054	Ability to apply the Instructional System Design (ISD) methodology.
A0055	Ability to operate common network tools (e.g., ping, traceroute, nslookup).
A0056	Ability to ensure security practices are followed throughout the acquisition process.
	Ability to tailor curriculum that speaks to the topic at the appropriate level for the target
A0057	audience.
A0058	Ability to execute OS command line (e.g., ipconfig, netstat, dir, nbtstat).
A0059	Ability to operate the organization's LAN/WAN pathways.
A0060	Ability to build architectures and frameworks.
A0061	Ability to design architectures and frameworks.
A0062	Ability to monitor measures or indicators of system performance and availability.
	Ability to operate different electronic communication systems and methods (e.g., e-mail,
A0063	VOIP, IM, web forums, Direct Video Broadcasts).
A0064	Ability to interpret and translate customer requirements into operational capabilities.

Ability ID	Description
A0065	Ability to monitor traffic flows across the network.
110000	Ability to accurately and completely source all data used in intelligence, assessment and/or
A0066	planning products.
	Ability to adjust to and operate in a diverse, unpredictable, challenging, and fast-paced work
A0067	environment.
A0068	Ability to apply approved planning development and staffing processes.
A0069	Ability to apply collaborative skills and strategies.
A0070	Ability to apply critical reading/thinking skills.
A0071	Ability to apply language and cultural expertise to analysis.
	Ability to clearly articulate intelligence requirements into well-formulated research questions
A0072	and data tracking variables for inquiry tracking purposes.
	Ability to clearly articulate intelligence requirements into well-formulated research questions
A0073	and requests for information.
A0074	Ability to collaborate effectively with others.
	Ability to coordinate and collaborate with analysts regarding surveillance requirements and
A0076	essential information development.
A0077	Ability to coordinate cyber operations with other organization functions or support activities.
	Ability to coordinate, collaborate and disseminate information to subordinate, lateral and
A0078	higher-level organizations.
A0079	Ability to correctly employ each organization or element into the collection plan and matrix.
	Ability to develop or recommend analytic approaches or solutions to problems and situations
A0080	for which information is incomplete or for which no precedent exists.
	Ability to develop or recommend planning solutions to problems and situations for which no
A0081	precedent exists.
A0082	Ability to effectively collaborate via virtual teams.
A0083	Ability to evaluate information for reliability, validity, and relevance.
10001	Ability to evaluate, analyze, and synthesize large quantities of data (which may be
A0084	fragmented and contradictory) into high quality, fused targeting/intelligence products.
A0085	Ability to exercise judgment when policies are not well-defined.
10000	Ability to expand network access by conducting target analysis and collection to identify
A0086	targets of interest.
A0087	Ability to focus research efforts to meet the customer's decision-making needs.
A0088	Ability to function effectively in a dynamic, fast-paced environment. Ability to function in a collaborative environment, seeking continuous consultation with
	other analysts and experts—both internal and external to the organization—to leverage
A0089	analytical and technical expertise.
A0089 A0090	Ability to identify external partners with common cyber operations interests.
A0090	Ability to identify external parties with common cyber operations interests.
A0091	Ability to identify/describe target vulnerability.
110072	Ability to identify/describe techniques/methods for conducting technical exploitation of the
A0093	target.
110075	Ability to interpret and apply laws, regulations, policies, and guidance relevant to
A0094	organization cyber objectives.
A0095	Ability to interpret and translate customer requirements into operational action.
A0096	Ability to interpret and understand complex and rapidly evolving concepts.
110070	Ability to monitor system operations and react to events in response to triggers and/or
A0097	observation of trends or unusual activity.

Ability ID	Description
	Ability to participate as a member of planning teams, coordination groups, and task forces as
A0098	necessary.
	Ability to perform network collection tactics, techniques, and procedures to include
A0099	decryption capabilities/tools.
A0100	Ability to perform wireless collection procedures to include decryption capabilities/tools.
A0101	Ability to recognize and mitigate cognitive biases which may affect analysis.
A0102	Ability to recognize and mitigate deception in reporting and analysis.
A0103	Ability to review processed target language materials for accuracy and completeness.
A0104	Ability to select the appropriate implant to achieve operational goals.
A0105	Ability to tailor technical and planning information to a customer's level of understanding.
A0106	Ability to think critically.
A0107	Ability to think like threat actors.
A0108	Ability to understand objectives and effects.
A0109	Ability to utilize multiple intelligence sources across all intelligence disciplines.
	Ability to monitor advancements in information privacy laws to ensure organizational
A0110	adaptation and compliance.
	Ability to work across departments and business units to implement organization's privacy
A0111	principles and programs, and align privacy objectives with security objectives.
	Ability to monitor advancements in information privacy technologies to ensure
A0112	organizational adaptation and compliance.
40112	Ability to determine whether a security incident violates a privacy principle or legal standard
A0113	requiring specific legal action.
A0114	Ability to develop or procure curriculum that speaks to the topic at the appropriate level for the target.
110114	Ability to work across departments and business units to implement organization's privacy
A0115	principles and programs, and align privacy objectives with security objectives.
A0116	Ability to prioritize and allocate cybersecurity resources correctly and efficiently.
A0117	Ability to relate strategy, business, and technology in the context of organizational dynamics.
110117	Ability to understand technology, management, and leadership issues related to organization
A0118	processes and problem solving.
	Ability to understand the basic concepts and issues related to cyber and its organizational
A0119	impact.
	Ability to share meaningful insights about the context of an organization's threat
A0120	environment that improve its risk management posture.
A0121	Ability to design incident response for cloud service models.
110121	Ability to design capabilities to find solutions to less common and more complex system
A0122	problems.
110122	Ability to apply cybersecurity and privacy principles to organizational requirements (relevant
A0123	to confidentiality, integrity, availability, authentication, non-repudiation).
A0124	Ability to establish and maintain automated security control assessments
A0125	Ability to author a privacy disclosure statement based on current laws.
	Ability to track the location and configuration of networked devices and software across
A0126	departments, locations, facilities and, potentially, supporting business functions.
A0127	Ability to deploy continuous monitoring technologies and tools.
	Ability to apply techniques for detecting host and network-based intrusions using intrusion
	detection technologies.

Ability	Description	
ID		
	Ability to ensure information security management processes are integrated with strategic	
A0129	and operational planning processes.	
	Ability to ensure that senior officials within the organization provide information security for	
A0130	the information and systems that support the operations and assets under their control.	
	Ability to ensure the organization has adequately trained personnel to assist in complying	
	with security requirements in legislation, Executive Orders, policies, directives, instructions,	
A0131	standards, and guidelines.	
	Ability to coordinate with senior leadership of an organization to provide a comprehensive,	
10100	organization-wide, holistic approach for addressing risk—an approach that provides a g	
A0132	understanding of the integrated operations of the organization.	
	Ability to coordinate with senior leadership of an organization to develop a risk management	
4.0122	strategy for the organization providing a strategic view of security-related risks for the	
A0133	organization.	
	Ability to coordinate with senior leadership of an organization to facilitate the sharing of risk-	
40124	related information among authorizing officials and other senior leaders within the	
A0134	organization.	
	Ability to coordinate with senior leadership of an organization to provide oversight for all	
A0135	risk management-related activities across the organization to help ensure consistent and	
A0155	effective risk acceptance decisions. Ability to coordinate with senior leadership of an organization to ensure that authorization	
A0136	decisions consider all factors necessary for mission and business success.	
A0150	Ability to coordinate with senior leadership of an organization to provide an organization-	
	wide forum to consider all sources of risk (including aggregated risk) to organizational	
A0137	operations and assets, individuals, other organizations, and the Nation.	
AUIJI	Ability to coordinate with senior leadership of an organization to promote cooperation and	
	collaboration among authorizing officials to include authorization actions requiring shared	
A0138	responsibility.	
110120	Ability to coordinate with senior leadership of an organization to ensure that the shared	
	responsibility for supporting organizational mission/business functions using external	
	providers of systems, services, and applications receives the needed visibility and is elevated	
A0139	to the appropriate decision-making authorities.	
	Ability to coordinate with senior leadership of an organization to identify the organizational	
	risk posture based on the aggregated risk from the operation and use of the systems for which	
A0140	the organization is responsible.	
	Ability to work closely with authorizing officials and their designated representatives to help	
	ensure that an organization-wide security program is effectively implemented resulting in	
A0141	adequate security for all organizational systems and environments of operation.	
	Ability to work closely with authorizing officials and their designated representatives to help	
	ensure that security considerations are integrated into programming/planning/budgeting	
A0142	cycles, enterprise architectures, and acquisition/system development life cycles.	
	Ability to work closely with authorizing officials and their designated representatives to help	
	ensure that organizational systems and common controls are covered by approved security	
A0143	plans and possess current authorizations.	
	Ability to work closely with authorizing officials and their designated representatives to help	
	ensure that security-related activities required across the organization are accomplished in an	
A0144	efficient, cost-effective, and timely manner.	
	Ability to work closely with authorizing officials and their designated representatives to help	
A0145	ensure that there is centralized reporting of security-related activities.	

Ability ID	Description
	Ability to establish the rules for appropriate use and protection of the information and retains
	that responsibility even when the information is shared with or provided to other
A0146	organizations.
	Ability to approve security plans, memorandums of agreement or understanding, plans of
	action and milestones, and determine whether significant changes in the systems or
A0147	environments of operation require reauthorization.
	Ability to serve as the primary liaison between the enterprise architect and the systems
	security engineer and coordinates with system owners, common control providers, and system security officers on the allocation of security controls as system-specific, hybrid, or
A0148	common controls.
110110	Ability, in close coordination with system security officers, advise authorizing officials, chief
	information officers, senior information security officers, and the senior accountable official
	for risk management/risk executive (function), on a range of security-related issues (e.g.
	establishing system boundaries; assessing the severity of weaknesses and deficiencies in the
	system; plans of action and milestones; risk mitigation approaches; security alerts; and
A0149	potential adverse effects of identified vulnerabilities).
A0150	Ability to conduct systems security engineering activities (NIST SP 800-16).
	Ability to capture and refine security requirements and ensure that the requirements are
A0151	effectively integrated into the component products and systems through purposeful security architecting, design, development, and configuration.
A0151	Ability to employ best practices when implementing security controls within a system
	including software engineering methodologies; system and security engineering principles;
A0152	secure design, secure architecture, and secure coding techniques.
	Ability to coordinate their security-related activities with security architects, senior
	information security officers, system owners, common control providers, and system security
A0153	officers.
	Ability to conduct a comprehensive assessment of the management, operational, and
	technical security controls and control enhancements employed within or inherited by a
	system to determine the effectiveness of the controls (i.e., the extent to which the security controls are implemented correctly, operating as intended, and producing the desired
A0154	outcome with respect to meeting the security requirements for the system).
110151	Ability to provide an assessment of the severity of weaknesses or deficiencies discovered in
	the system and its environment of operation and recommend corrective actions to address
A0155	identified vulnerabilities.
	Ability to prepare the final security assessment report containing the results and findings
A0156	from the assessment.
	Ability to assesses a security plan to help ensure that the plan provides a set of security
A0157	controls for the system that meet the stated security requirements.
	Ability to ensure that functional and security requirements are appropriately addressed in a
A0158	contract and that the contractor meets the functional and security requirements as stated in the contract.
10150	Ability to interpret the information collected by network tools (e.g. Nslookup, Ping, and
A0159	Traceroute).
	Ability to translate, track, and prioritize information needs and intelligence collection
A0160	requirements across the extended enterprise.

Ability	Description
ID	Ability to integrate information security requirements into the acquisition process; using
	applicable baseline security controls as one of the sources for security requirements; ensuring
	a robust software quality control process; and establishing multiple sources (e.g., delivery
A0161	routes, for critical system elements).
	Ability to ensure information system security, acquisition personnel, legal counsel, and other
	appropriate advisors and stakeholders are participating in decision making from system
	concept definition/review and are involved in, or approve of, each milestone decision through
A0162	the entire system life cycle for systems.
	Ability to recognize the unique aspects of the Communications Security (COMSEC)
A0162	environment and hierarchy.
	Ability to interpret Communications Security (COMSEC) terminology, guidelines and
A0163	procedures.
	Ability to identify the roles and responsibilities for appointed Communications Security
A0164	(COMSEC) personnel.
	Ability to manage Communications Security (COMSEC) material accounting, control and
A0165	use procedure.
10166	Ability to identify types of Communications Security (COMSEC) Incidents and how they're
A0166	reported
10167	Ability to recognize the importance of auditing Communications Security (COMSEC)
A0167	material and accounts. Ability to Identify the requirements of In-Process accounting for Communications Security
A0168	(COMSEC)
A0108	Ability to identify critical infrastructure systems with information communication technology
A0170	that were designed without system security considerations.
A0170 A0171	Ability to conduct training and education needs assessment.
/101/1	Ability to set up a physical or logical sub-networks that separates an internal local area
A0172	network (LAN) from other untrusted networks.
110172	Ability to recognize that changes to systems or environment can change residual risks in
A0173	relation to risk appetite.
	Ability to Find and navigate the dark web using the TOR network to locate markets and
A0174	forums.
A0175	Ability to examine digital media on multiple operating system platforms.
A0176	Ability to maintain databases. (i.e., backup, restore, delete data, transaction log files, etc.).

## Appendix B – Work Role Detail Listing

This appendix provides a detailed description of each NICE Framework work role. For each work role, the listing below provides the following information:

- The work role name;
- A unique NICE Framework work role ID, based upon abbreviations of the NICE Framework Category and Specialty Area to which that work role belongs;
- The Specialty Area in which the work role resides;
- The Category in which the work role resides;
- A description of the work role;
- A list of the NICE Framework Tasks that a person in a cybersecurity position that includes the work role might be expected to perform;
- A list of the NICE Framework Knowledge areas that a person in a cybersecurity position that includes the work role might be expected to exhibit;
- A list of the NICE Framework Skills that a person in a cybersecurity position that includes the work role might be expected to possess; and
- A list of the NICE Framework Abilities that a person in a cybersecurity position that includes the work role might be expected to demonstrate.

The following tables describe the NICE Framework work roles with a simple listing of tasks, knowledge, skills, and abilities. The definitive source for the most current version of this material can be found in the Reference Spreadsheet for NIST Special Publication 800-181 [4]. The Reference Spreadsheet provide more verbose listings of the tasks, knowledge, skills, abilities. The work roles will be updated periodically [1].

## B.1 Securely Provision (SP)

Work Role Name	Authorizing Official
Work Role ID	SP-RSK-001
Specialty Area	Risk Management (RSK)
Category	Securely Provision (SP)
Work Role	Senior official or executive with the authority to formally assume responsibility for
Description	operating an information system at an acceptable level of risk to organizational
	operations (including mission, functions, image, or reputation), organizational
	assets, individuals, other organizations, and the Nation (CNSSI 4009).
Tasks	T0145, T0221, T0371, T0495
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0013, K0019, K0027, K0028,
	K0037, K0038, K0040, K0044, K0048, K0049, K0054, K0059, K0070, K0084,
	K0089, K0101, K0126, K0146, K0168, K0169, K0170, K0179, K0199, K0203,
	K0260, K0261, K0262, K0267, K0295, K0322, K0342, K0622, K0624
Skills	S0034, S0367
Abilities	A0028, A0033, A0077, A0090, A0094, A0111, A0117, A0118, A0119, A0123,
	A0170

Work Role Name	Security Control Assessor
Work Role ID	SP-RSK-002
Specialty Area	Risk Management (RSK)
Category	Securely Provision (SP)
Work Role	Conducts independent comprehensive assessments of the management, operational,
Description	and technical security controls and control enhancements employed within or
	inherited by an information technology (IT) system to determine the overall
	effectiveness of the controls (as defined in NIST 800-37).
Tasks	T0145, T0184, T0221, T0244, T0251, T0371, T0495, T0177, T0178, T0181,
	T0205, T0243, T0255, T0264, T0265, T0268, T0272, T0275, T0277, T0309,
	T0344
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0007, K0008, K0009, K0010,
	K0011, K0013, K0018, K0019, K0018, K0021, K0024, K0026, K0027, K0028,
	K0029, K0037, K0038, K0040, K0044, K0048, K0049, K0054, K0056, K0059,
	K0070, K0084, K0089, K0098, K0100, K0101, K0126, K0146, K0168, K0169,
	K0170, K0179, K0199, K0203, K0260, K0261, K0262, K0267, K0287, K0322,
	K0342, K0622, K0624
Skills	S0001, S0006, S0027, S0034, S0038, S0073, S0078, S0097, S0100, S0110, S0111,
	S0112, S0115, S0120, S0124, S0128, S0134, S0135, S0136, S0137, S0138, S0141,
	S0145, S0147, S0171, S0172, S0173, S0174, S0175, S0176, S0177, S0184, S0232,
	S0233, S0234, S0235, S0236, S0237, S0238, S0239, S0240, S0241, S0242, S0243,
	S0244, S0248, S0249, S0250, S0251, S0252, S0254, S0271, S0273, S0278, S0279,
	S0280, S0281, S0296, S0304, S0305, S0306, S0307, S0325, S0329, S0332, S0367,
	S0370, S0374
Abilities	A0001, A0011, A0012, A0013, A0014, A0015, A0016, A0018, A0019, A0023,
	A0026, A0030, A0035, A0036, A0040, A0056, A0069, A0070, A0082, A0083,
	A0084, A0085, A0086, A0087, A0088, A0089, A0090, A0091, A0092, A0093,
	A0094, A0095, A0096, A0098, A0101, A0106, A0108, A0109, A0117, A0118,
	A0119, A0111, A0112, A0114, A0115, A0116, A0119, A0123, A0170

Work Role Name	Software Developer
Work Role ID	SP-DEV-001
Specialty Area	Software Development (DEV)
Category	Securely Provision (SP)
Work Role	Develops, creates, maintains, and writes/codes new (or modifies existing)
Description	computer applications, software, or specialized utility programs.
Tasks	T0009, T0011, T0013, T0014, T0022, T0026, T0034, T0040, T0046, T0057,
	T0077, T0100, T0111, T0117, T0118, T0171, T0176, T0181, T0189, T0217,
	T0228, T0236, T0267, T0303, T0311, T0324, T0337, T0416, T0417, T0436,
	T0455, T0500, T0553, T0554
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0014, K0016, K0027, K0028,
	K0039, K0044, K0050, K0051, K0060, K0066, K0068, K0070, K0073, K0079,
	K0080, K0081, K0082, K0084, K0086, K0105, K0139, K0140, K0152, K0153,
	K0154, K0170, K0179, K0199, K0202, K0260, K0261, K0262, K0263, K0322,
	K0332, K0342, K0343, K0624
Skills	S0001, S0014, S0017, S0019, S0022, S0031, S0034, S0060, S0135, S0138, S0149,
	S0174, S0175, S0367
Abilities	A0007, A0021, A0047, A0123, A0170

Work Role Name	Secure Software Assessor
Work Role ID	SP-DEV-002
Specialty Area	Software Development (DEV)
Category	Securely Provision (SP)
Work Role	Analyzes the security of new or existing computer applications, software, or
Description	specialized utility programs and provides actionable results.
Tasks	T0013, T0014, T0022, T0038, T0040, T0100, T0111, T0117, T0118, T0171,
	T0181, T0217, T0228, T0236, T0266, T0311, T0324, T0337, T0424, T0428,
	T0436, T0456, T0457, T0516, T0554
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0014, K0016, K0027, K0028,
	K0039, K0044, K0050, K0051, K0060, K0066, K0068, K0070, K0073, K0079,
	K0080, K0081, K0082, K0084, K0086, K0105, K0139, K0140, K0152, K0153,
	K0154, K0170, K0178, K0179, K0199, K0202, K0260, K0261, K0262, K0263,
	K0322, K0342, K0343, K0624
Skills	S0001, S0022, S0031, S0034, S0083, S0135, S0138, S0174, S0175, S0367
Abilities	A0021, A0123, A0170

Work Role Name	Enterprise Architect
Work Role ID	SP-ARC-001
Specialty Area	Systems Architecture (ARC)
Category	Securely Provision (SP)
Work Role	Develops and maintains business, systems, and information processes to support
Description	enterprise mission needs; develops information technology (IT) rules and
	requirements that describe baseline and target architectures.
Tasks	T0051, T0084, T0090, T0108, T0196, T0205, T0307, T0314, T0328, T0338,
	T0427, T0440, T0448, T0473, T0517, T0521, T0542, T0555, T0557
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0024, K0027, K0028, K0030,
	K0035, K0037, K0043, K0044, K0052, K0056, K0060, K0061, K0063, K0074,
	K0075, K0082, K0091, K0093, K0102, K0170, K0179, K0180, K0198, K0200,
	K0203, K0207, K0211, K0212, K0214, K0227, K0240, K0264, K0275, K0286,
	K0287, K0291, K0293, K0299, K0322, K0323, K0325, K0326, K0332, K0333,
	K0487, K0516
Skills	S0005, S0024, S0027, S0050, S0060, S0122, S0367, S0374
Abilities	A0008, A0015, A0027, A0038, A0051, A0060, A0123, A0170

Work Role Name	Security Architect
Work Role ID	SP-ARC-002
Specialty Area	Systems Architecture (ARC)
Category	Securely Provision (SP)
Work Role	Ensures that the stakeholder security requirements necessary to protect the
Description	organization's mission and business processes are adequately addressed in all
	aspects of enterprise architecture including reference models, segment and solution
	architectures, and the resulting systems supporting those missions and business
	processes.
Tasks	T0050, T0051, T0071, T0082, T0084, T0090, T0108, T0177, T0196, T0203,
	T0205, T0268, T0307, T0314, T0328, T0338, T0427, T0448, T0473, T0484,
	T0542, T0556
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0007, K0008, K0009, K0010,
	K0011, K0012, K0013, K0015, K0018, K0019, K0024, K0026, K0027, K0030,
	K0035, K0036, K0037, K0043, K0044, K0052, K0055, K0056, K0057, K0059,
	K0060, K0061, K0063, K0071, K0074, K0082, K0091, K0092, K0093, K0102,
	K0170, K0180, K0198, K0200, K0202, K0211, K0212, K0214, K0227, K0240,
	K0260, K0261, K0262, K0264, K0275, K0277, K0286, K0287, K0291, K0293,
	K0320, K0322, K0323, K0325, K0326, K0332, K0333, K0336, K0374, K0565
Skills	S0005, S0022, S0024, S0027, S0050, S0059, S0061, S0076, S0116, S0122, S0138,
	S0139, S0152, S0168, S0170, S367, S0374
Abilities	A0008, A0014, A0015, A0027, A0038, A0048, A0049, A0050, A0061, A0123,
	A0148, A0149, A0170, A0172

Work Role Name	Research and Development Specialist
Work Role ID	SP-TRD-001
Specialty Area	Technology R&D (TRD)
Category	Securely Provision (SP)
Work Role	Conducts software and systems engineering and software systems research to
Description	develop new capabilities, ensuring cybersecurity is fully integrated. Conducts
	comprehensive technology research to evaluate potential vulnerabilities in
	cyberspace systems.
Tasks	T0064, T0249, T0250, T0283, T0284, T0327, T0329, T0409, T0410, T0411,
	T0413, T0547
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0009, K0019, K0059, K0090,
	K0126, K0169, K0170, K0171, K0172, K0174, K0175, K0176, K0179, K0202,
	K0209, K0267, K0268, K0269, K0271, K0272, K0288, K0296, K0310, K0314,
	K0321, K0342, K0499
Skills	S0005, S0017, S0072, S0140, S0148, S0172
Abilities	A0001, A0018, A0019, A0170

Work Role Name	Systems Requirements Planner
Work Role ID	SP-SRP-001
Specialty Area	Systems Requirements Planning (SRP)
Category	Securely Provision (SP)
Work Role	Consults with customers to evaluate functional requirements and translate
Description	functional requirements into technical solutions.
Tasks	T0033, T0039, T0045, T0052, T0062, T0127, T0156, T0174, T0191, T0235,
	T0273, T0300, T0313, T0325, T0334, T0454, T0463, T0497
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0008, K0012, K0018, K0019,
	K0032, K0035, K0038, K0043, K0044, K0045, K0047, K0055, K0056, K0059,
	K0060, K0061, K0063, K0066, K0067, K0073, K0074, K0086, K0087, K0090,
	K0091, K0093, K0101, K0102, K0126, K0163, K0164, K0168, K0169, K0170,
	K0180, K0200, K0267, K0287, K0325, K0332, K0333, K0622
Skills	S0005, S0006, S0008, S0010, S0050, S0134, S0367
Abilities	A0064, A0123, A0170

Work Role Name	System Test & Evaluation Specialist
Work Role ID	SP-TST-001
Specialty Area	Test and Evaluation (TST)
Category	Securely Provision (SP)
Work Role	Plans, prepares, and executes tests of systems to evaluate results against
Description	specifications and requirements as well as analyze/report test results.
Tasks	T0058, T0080, T0125, T0143, T0257, T0274, T0393, T0426, T0511, T0512,
	T0513, T0539, T0540
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0027, K0028, K0037, K0044,
	K0057, K0088, K0091, K0102, K0139, K0126, K0169, K0170, K0179, K0199,
	K0203, K0212, K0250, K0260, K0261, K0262, K0287, K0332
Skills	S0015, S0021, S0026, S0030, S0048, S0060, S0061, S0082, S0104, S0107, S0110,
	S0112, S0115, S0117, S0367
Abilities	A0026, A0030, A0040, A0123

Work Role Name	Information Systems Security Developer
Work Role ID	SP-SYS-001
Specialty Area	Systems Development (SYS)
Category	Securely Provision (SP)
Work Role	Designs, develops, tests, and evaluates information system security throughout the
Description	systems development life cycle.
Tasks	T0012, T0015, T0018, T0019, T0021, T0032, T0053, T0055, T0056, T0061,
	T0069, T0070, T0076, T0078, T0105, T0107, T0109, T0119, T0122, T0124,
	T0181, T0201, T0205, T0228, T0231, T0242, T0269, T0270, T0271, T0272,
	T0304, T0326, T0359, T0446, T0449, T0466, T0509, T0518, T0527, T0541,
	T0544
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0015, K0018, K0024, K0027,
	K0028, K0030, K0032, K0035, K0036, K0044, K0045, K0049, K0050, K0052,
	K0055, K0056, K0060, K0061, K0063, K0065, K0066, K0067, K0073, K0081,
	K0082, K0084, K0086, K0087, K0090, K0091, K0093, K0102, K0126, K0139,
	K0169, K0170, K0179, K0180, K0200, K0203, K0260, K0261, K0262, K0276,
	K0287, K0297, K0308, K0322, K0325, K0332, K0333, K0336
Skills	S0001, S0022, S0023, S0024, S0031, S0034, S0036, S0085, S0145, S0160, S0367
Abilities	A0001, A0008, A0012, A0013, A0015, A0019, A0026, A0040, A0048, A0049,
	A0050, A0056, A0061, A0074, A0089, A0098, A0108, A0119, A0123, A0170

Work Role Name	Systems Developer
Work Role ID	SP-SYS-002
Specialty Area	Systems Development (SYS)
Category	Securely Provision (SP)
Work Role	Designs, develops, tests, and evaluates information systems throughout the systems
Description	development life cycle.
Tasks	T0012, T0021, T0053, T0056, T0061, T0067, T0070, T0107, T0109, T0119,
	T0181, T0201, T0205, T0228, T0242, T0304, T0326, T0350, T0358, T0359,
	T0378, T0406, T0447, T0449, T0464, T0466, T0480, T0488, T0518, T0528,
	T0538, T0541, T0544, T0558, T0559, T0560
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0015, K0018, K0024, K0027,
	K0028, K0030, K0032, K0035, K0036, K0044, K0045, K0049, K0050, K0052,
	K0055, K0056, K0060, K0061, K0063, K0065, K0066, K0067, K0073, K0081,
	K0082, K0084, K0086, K0087, K0090, K0091, K0093, K0102, K0126, K0139,
	K0169, K0170, K0179, K0180, K0200, K0203, K0207, K0212, K0227, K0260,
	K0261, K0262, K0276, K0287, K0297, K0308, K0322, K0325, K0332, K0333,
	K0336
Skills	S0018, S0022, S0023, S0024, S0025, S0031, S0034, S0036, S0060, S0085, S0097,
	S0136, S0145, S0146, S0160, S0367
Abilities	A0123, A0170

## B.2 Operate and Maintain (OM)

Work Role Name	Database Administrator
Work Role ID	OM-DTA-001
Specialty Area	Data Administration (DTAA)
Category	Operate and Maintain (OM)
Work Role	Administers databases and/or data management systems that allow for the secure
Description	storage, query, and utilization of data.
Tasks	T0008, T0137, T0139, T0140, T0146, T0152, T0162, T0210, T0305, T0306,
	T0330, T0422, T0459, T0490
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0020, K0021, K0022, K0023,
	K0025, K0031, K0056, K0060, K0065, K0069, K0083, K0097, K0197, K0260,
	K0261, K0262, K0277, K0278, K0287, K0420
Skills	S0002, S0013, S0037, S0042, S0045
Abilities	A0176

Work Role Name	Data Analyst
Work Role ID	OM-DTA-002
Specialty Area	Data Administration (DTA)
Category	Operate and Maintain (OM)
Work Role	Examines data from multiple disparate sources with the goal of providing security
Description	and privacy insight. Designs and implements custom algorithms, workflow
	processes and layouts for complex, enterprise-scale data sets used for modeling,
	data mining, and research purposes.
Tasks	T0007, T0008, T0068, T0146, T0195, T0210, T0342, T0347, T0349, T0351,
	T0353, T0361, T0366, T0381, T0382, T0383, T0385, T0392, T0402, T0403,
	T0404, T0405, T0460
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0015, K0016, K0020, K0022,
	K0023, K0025, K0031, K0051, K0052, K0056, K0060, K0065, K0068, K0069,
	K0083, K0095, K0129, K0139, K0140, K0193, K0197, K0229, K0236, K0238,
	K0325, K0420
Skills	S0013, S0017, S0202, S0028, S0029, S0037, S0060, S0088, S0089, S0094, S0095,
	S0103, S0106, S0109, S0113, S0114, S0118, S0119, S0123, S0125, S0126, S0127,
	S0129, S0130, S0160, S0369
Abilities	A0029, A0035, A0036, A0041, A0066

Work Role Name	Knowledge Manager
Work Role ID	OM-KMG-001
Specialty Area	Knowledge Management (KMG)
Category	Operate and Maintain (OM)
Work Role	Responsible for the management and administration of processes and tools that
Description	enable the organization to identify, document, and access intellectual capital and
	information content.
Tasks	T0037, T0060, T0154, T0185, T0209, T0339, T0421, T0452, T0524
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0013, K0094, K0095, K0096,
	K0146, K0194, K0195, K0228, K0260, K0261, K0262, K0283, K0287, K0315,
	K0338, K0420
Skills	S0011, S0012, S0049, S0055
Abilities	A0002

Work Role Name	Technical Support Specialist
Work Role ID	OM-STS-001
Specialty Area	Customer Service and Technical Support (STS)
Category	Operate and Maintain (OM)
Work Role	Provides technical support to customers who need assistance utilizing client level
Description	hardware and software in accordance with established or approved organizational
	process components. (i.e., Master Incident Management Plan, when applicable).
Tasks	T0125, T0237, T0308, T0315, T0331, T0468, T0482, T0491, T0494, T0496,
	T0502, T0530
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0053, K0088, K0109, K0114,
	K0116, K0194, K0224, K0237, K0242, K0247, K0260, K0261, K0262, K0287,
	K0292, K0294, K0302, K0317, K0330
Skills	S0039, S0058, S0142, S0159, S0365
Abilities	A0025, A0034, A0122

Work Role Name	Network Operations Specialist
Work Role ID	OM-NET-001
Specialty Area	Network Services (NET)
Category	Operate and Maintain (OM)
Work Role	Plans, implements, and operates network services/systems, to include hardware and
Description	virtual environments.
Tasks	T0035, T0065, T0081, T0121, T0125, T0126, T0129, T0153, T0160, T0200,
	T0232
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0010, K0011, K0029, K0038,
	K0049, K0050, K0053, K0061, K0071, K0076, K0093, K0104, K0108, K0111,
	K0113, K0135, K0136, K0137, K0138, K0159, K0160, K0179, K0180, K0200,
	K0201, K0203, K0260, K0261, K0262, K0274, K0287, K0332, K0622
Skills	S0004, S0035, S0040, S0041, S0056, S0077, S0079, S0084, S0150, S0162, S0170
Abilities	A0052, A0055, A0058, A0059, A0062, A0063, A0065, A0159

Work Role Name	System Administrator
Work Role ID	OM-ADM-001
Specialty Area	Systems Administration (ADM)
Category	Operate and Maintain (OM)
Work Role	Responsible for setting up and maintaining a system or specific components of a
Description	system (e.g. for example, installing, configuring, and updating hardware and
	software; establishing and managing user accounts; overseeing or conducting
	backup and recovery tasks; implementing operational and technical security
	controls; and adhering to organizational security policies and procedures).
Tasks	T0029, T0054, T0063, T0136, T0144, T0186, T0207, T0418, T0431, T0435,
	T0458, T0461, T0498, T0501, T0507, T0514, T0515, T0531
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0049, K0050, K0053, K0064,
_	K0077, K0088, K0100, K0103, K0104, K0117, K0130, K0158, K0167, K0179,
	K0260, K0261, K0262, K0274, K0280, K0289, K0318, K0332, K0346
Skills	S0016, S0033, S0043, S0073, S0076, S0111, S0143, S0144, S0151, S0153, S0154,
	S0155, S0157, S0158
Abilities	A0025, A0027, A0034, A0055, A0062, A0074, A0088, A0123, A0124

Work Role Name	Systems Security Analyst
Work Role ID	OM-ANA-001
Specialty Area	Systems Analysis (ANA)
Category	Operate and Maintain (OM)
Work Role	Responsible for the analysis and development of the integration, testing,
Description	operations, and maintenance of systems security.
Tasks	T0015, T0016, T0017, T0085, T0086, T0088, T0123, T0128, T0169, T0177, T0187, T0104, T0202, T0205, T0242, T0209, T0244, T0462, T0469, T0470
	T0187, T0194, T0202, T0205, T0243, T0309, T0344, T0462, T0469, T0470,
	T0475, T0477, T0485, T0489, T0492, T0499, T0504, T0508, T0526, T0545, T0548
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0015, K0018, K0019, K0024, K0035, K0036, K0040, K0044, K0049, K0052, K0056, K0060, K0061, K0063, K0075, K0082, K0093, K0102, K0179, K0180, K0200, K0203, K0227, K0260, K0261, K0262, K0263, K0266, K0267, K0275, K0276, K0281, K0284, K0285, K0287, K0290, K0297, K0322, K0333, K0339
Skills	S0024, S0027, S0031, S0036, S0060, S0141, S0147, S0167, S0367
Abilities	A0015, A0123

# B.3 Oversee and Govern (OV)

Work Role Name	Cyber Legal Advisor
Work Role ID	OV-LGA-001
Specialty Area	Legal Advice and Advocacy (LGA)
Category	Oversee and Govern (OV)
Work Role	Provides legal advice and recommendations on relevant topics related to cyber law.
Description	
Tasks	T0006, T0098, T0102, T0131, T0220, T0419, T0434, T0465, T0474, T0476,
	T0478, T0487, T0522
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0017, K0059, K0107, K0157,
	K0261, K0262, K0267, K0312, K0316, K0341, K0615
Skills	S0356
Abilities	A0046

Work Role Name	Privacy Officer/Privacy Compliance Manager
Work Role ID	OV-LGA-002
Specialty Area	Legal Advice and Advocacy (LGA)
Category	Oversee and Govern (OV)
Work Role	Develops and oversees privacy compliance program and privacy program staff,
Description	supporting privacy compliance, governance/policy, and incident response needs of
	privacy and security executives and their teams.
Tasks	T0003, T0004, T0029, T0930, T0032, T0066, T0098, T0099, T0131, T0133,
	T0188, T0381, T0384, T0478, T0861, T0862, T0863, T0864, T0865, T0866,
	T0867, T0868, T0869, T0870, T0871, T0872, T0873, T0874, T0875, T0876,
	T0877, T0878, T0879, T0880, T0881, T0882, T0883, T0884, T0885, T0886,
	T0887, T0888, T0889, T0890, T0891, T0892, T0893, T0894, T0895, T0896,
	T0897, T0898, T0899, T0900, T0901, T0902, T0903, T0904, T0905, T0906,
	T0907, T0908, T0909, T0910, T0911, T0912, T0913, T0914, T0915, T0916,
	T0917, T0918, T0919
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0008, K0066, K0168, K0612,
	K0613, K0614, K0615
Skills	S0354, S0355, S0356
Abilities	A0024, A0033, A0034, A0104, A0105, A0110, A0111, A0112, A0113, A0114,
	A0115, A0125

Work Role Name	Cyber Instructional Curriculum Developer
Work Role ID	OV-TEA-001
Specialty Area	Training, Education, and Awareness (TEA)
Category	Oversee and Govern (OV)
Work Role	Develops, plans, coordinates, and evaluates cyber training/education courses,
Description	methods, and techniques based on instructional needs.
Tasks	T0230, T0247, T0248, T0249, T0345, T0352, T0357, T0365, T0367, T0380,
	T0437, T0442, T0450, T0451, T0534, T0536, T0926
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0059, K0124, K0146, K0147,
	K0204, K0208, K0213, K0216, K0217, K0220, K0243, K0239, K0245, K0246,
	K0250, K0252, K0287, K0628
Skills	S0064, S0066, S0070, S0102, S0166, S0296
Abilities	A0004, A0013, A0015, A0018, A0019, A0022, A0024, A0032, A0054, A0057,
	A0055, A0057, A0058, A0063, A0070, A0083, A0089, A0105, A0106, A0112,
	A0114, A0118, A0119, A0171

Work Role Name	Cyber Instructor
Work Role ID	OV-TEA-002
Specialty Area	Training, Education, and Awareness (TEA)
Category	Oversee and Govern (OV)
Work Role	Develops and conducts training or education of personnel within cyber domain.
Description	
Tasks	T0030, T0073, T0101, T0224, T0230, T0247, T0316, T0317, T0318, T0319,
	T0320, T0321, T0322, T0323, T0352, T0365, T0367, T0381, T0382, T0395,
	T0443, T0444, T0450, T0451, T0467, T0519, T0520, T0535, T0536, T0926
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0007, K0059, K0115, K0124,
	K0130, K0146, K0147, K0204, K0208, K0213, K0215, K0216, K0217, K0218,
	K0220, K0226, K0239, K0245, K0246, K0250, K0252, K0287, K0313, K0319,
	K0628
Skills	S0001, S0004, S0006, S0051, S0052, S0053, S0055, S0056, S0057, S0060, S0064,
	S0070, S0073, S0075, S0076, S0081, S0084, S0097, S0098, S0100, S0101, S0121,
	S0131, S0156, S0184, S0270, S0271, S0281, S0293, S0301, S0356, S0358
Abilities	A0006, A0011, A0012, A0013, A0014, A0015, A0016, A0017, A0018, A0019,
	A0020, A0022, A0023, A0024, A0032, A0055, A0057, A0057, A0058, A0063,
	A0066, A0070, A0083, A0089, A0105, A0106, A0112, A0114, A0118, A0119,
	A0171

Work Role Name	Information Systems Security Manager
Work Role ID	OV-MGT-001
Specialty Area	Cybersecurity Management (MGT)
Category	Oversee and Govern (OV)
Work Role	Responsible for the cybersecurity of a program, organization, system, or enclave.
Description	
Tasks	T0001, T0002, T0003, T0004, T0005, T0024, T0025, T0044, T0089, T0091,
	T0092, T0093, T0095, T0097, T0099, T0106, T0115, T0130, T0132, T0133,
	T0134, T0135, T0147, T0148, T0149, T0151, T0157, T0158, T0159, T0192,
	T0199, T0206, T0211, T0213, T0215, T0219, T0227, T0229, T0234, T0239,
	T0248, T0254, T0255, T0256, T0263, T0264, T0265, T0275, T0276, T0277,
	T0280, T0281, T0282
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0008, K0018, K0021, K0026,
	K0033, K0038, K0040, K0042, K0043, K0046, K0048, K0053, K0054, K0058,
	K0059, K0061, K0070, K0072, K0076, K0077, K0087, K0090, K0092, K0101,
	K0106, K0121, K0126, K0149, K0150, K0151, K0163, K0167, K0168, K0169,
	K0170, K0179, K0180, K0199, K0260, K0261, K0262, K0267, K0287, K0332,
	K0342, K0622, K0624
Skills	S0018, S0027, S0086
Abilities	A0128, A0161, A0170

Work Role Name	Communications Security (COMSEC) Manager
Work Role ID	OV-MGT-002
Specialty Area	Cybersecurity Management (MGT)
Category	Oversee and Govern (OV)
Work Role	Individual who manages the Communications Security (COMSEC) resources of an
Description	organization (CNSSI 4009) or key custodian for a Crypto Key Management
	System (CKMS).
Tasks	T0003, T0004, T0025, T0044, T0089, T0095, T0099, T0215, T0229
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0018, K0026, K0038, K0042,
	K0090, K0101, K0121, K0126, K0163, K0267, K0285, K0287, K0622
Skills	S0027, S0059, S0138
Abilities	A0162, A0163, A0164, A0165, A0166, A0167, A0168

Work Role Name	Cyber Workforce Developer and Manager
Work Role ID	OV-SPP-001
Specialty Area	Strategic Planning and Policy (SPP)
Category	Oversee and Govern (OV)
Work Role	Develops cyberspace workforce plans, strategies and guidance to support
Description	cyberspace workforce manpower, personnel, training and education requirements
	and to address changes to cyberspace policy, doctrine, materiel, force structure, and
	education and training requirements.
Tasks	T0001, T0004, T0025, T0044, T0074, T0094, T0099, T0116, T0222, T0226,
	T0341, T0352, T0355, T0356, T0362, T0363, T0364, T0365, T0368, T0369,
	T0372, T0373, T0374, T0375, T0376, T0384, T0387, T0388, T0390, T0391,
	T0408, T0425, T0429, T0437, T0441, T0445, T0472, T0481, T0505, T0506,
	T0529, T0533, T0536, T0537, T0552
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0072, K0101, K0127, K0146,
	K0147, K0168, K0169, K0204, K0215, K0233, K0234, K0241, K0243, K0309,
	K0311, K0313, K0335
Skills	S0108, S0128
Abilities	A0023, A0028, A0033, A0037, A0042, A0053

Work Role Name	Cyber Policy and Strategy Planner
Work Role ID	OV-SPP-002
Specialty Area	Strategic Planning and Policy Development (SPP)
Category	Oversee and Govern (OV)
Work Role	Develops and maintains cybersecurity plans, strategy and policy to support and
Description	align with organizational cybersecurity initiatives and regulatory compliance.
Tasks	T0074, T0094, T0222, T0226, T0341, T0369, T0384, T0390, T0408, T0425,
	T0429, T0441, T0445, T0472, T0505, T0506, T0529, T0533, T0537
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0070, K0127, K0146, K0168,
	K0234, K0248, K0309, K0311, K0313, K0335, K0624
Skills	S0176, S0250
Abilities	A0003, A0033, A0037

Work Role Name	Executive Cyber Leadership
Work Role ID	OV-EXL-001
Specialty Area	Executive Cyber Leadership (EXL)
Category	Oversee and Govern (OV)
Work Role	Executes decision-making authorities and establishes vision and direction for an
Description	organization's cyber and cyber-related resources and/or operations.
Tasks	T0001, T0002, T0004, T0006, T0025, T0066, T0130, T0134, T0135, T0148,
	T0151, T0227, T0229, T0229, T0248, T0254, T0263, T0264, T0282, T0337,
	T0356, T0429, T0445, T0509, T0763, T0871, T0872, T0927, T0928
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0009, K0070, K0106, K0314,
	K0296, K0147, K0624, K0628
Skills	S0018, S0356, S0357, S0358, S0359
Abilities	A0033, A0070, A0085, A0094, A0105, A0106, A0116, A0117, A0118, A0119,
	A0129, A0130, A0130

Work Role Name	Program Manager
Work Role ID	OV-PMA-001
Specialty Area	Program/Project Management and Acquisition (PMA)
Category	Oversee and Govern (OV)
Work Role	Leads, coordinates, communicates, integrates, and is accountable for the overall
Description	success of the program, ensuring alignment with agency or enterprise priorities.
Tasks	T0066, T0072, T0174, T0199, T0220, T0223, T0256, T0273, T0277, T0302,
	T0340, T0354, T0377, T0379, T0407, T0412, T0414, T0415, T0481, T0493,
	T0551
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0047, K0048, K0072, K0090,
	K0101, K0120, K0126, K0146, K0148, K0154, K0164, K0165, K0169, K0194,
	K0196, K0198, K0200, K0235, K0257, K0270
Skills	S0038, S0372
Abilities	A0009, A0039, A0045, A0056,

Work Role Name	Information Technology (IT) Project Manager
Work Role ID	OV-PMA-002
Specialty Area	Program/Project Management and Acquisition (PMA)
Category	Oversee and Govern (OV)
Work Role	Directly manages information technology projects.
Description	
Tasks	T0072, T0174, T0196, T0199, T0207, T0208, T0220, T0223, T0256, T0273,
	T0277, T0340, T0354, T0370, T0377, T0379, T0389, T0394, T0407, T0412,
	T0414, T0415, T0481, T0493, T0551
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0012, K0043, K0047, K0048,
	K0059, K0072, K0090, K0101, K0120, K0126, K0146, K0148, K0154, K0164,
	K0165, K0169, K0194, K0196, K0198, K0200, K0235, K0257, K0270
Skills	S0038, S0372
Abilities	A0009, A0039, A0045, A0056

Work Role Name	Product Support Manager
Work Role ID	OV-PMA-003
Specialty Area	Program/Project Management and Acquisition (PMA)
Category	Oversee and Govern (OV)
Work Role	Manages the package of support functions required to field and maintain the
Description	readiness and operational capability of systems and components.
Tasks	T0072, T0174, T0196, T0204, T0207, T0208, T0220, T0223, T0256, T0273,
	T0277, T0302, T0340, T0354, T0370, T0377, T0389, T0394, T0412, T0414,
	T0493, T0525, T0551, T0553
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0043, K0048, K0059, K0072,
	K0090, K0120, K0126, K0148, K0150, K0154, K0164, K0165, K0169, K0194,
	K0196, K0198, K0200, K0235, K0249, K0257, K0270
Skills	S0038, S0372
Abilities	A0009, A0031, A0039, A0045, A0056

Work Role Name	IT Investment/Portfolio Manager
Work Role ID	OV-PMA-004
Specialty Area	Program/Project Management and Acquisition (PMA)
Category	Oversee and Govern (OV)
Work Role	Manages a portfolio of IT investments that align with the overall needs of mission
Description	and enterprise priorities.
Tasks	T0220, T0223, T0277, T0302, T0377, T0415, T0493, T0551
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0048, K0072, K0120, K0126,
	K0146, K0154, K0165, K0169, K0235, K0257, K0270
Skills	S0372
Abilities	A0039

Work Role Name	IT Program Auditor
Work Role ID	OV-PMA-005
Specialty Area	Program/Project Management and Acquisition (PMA)
Category	Oversee and Govern (OV)
Work Role	Conducts evaluations of an IT program or its individual components, to determine
Description	compliance with published standards.
Tasks	T0072, T0207, T0208, T0223, T0256, T0389, T0412, T0415
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0043, K0047, K0048, K0072,
	K0090, K0120, K0126, K0148, K0154, K0165, K0169, K0198, K0200, K0235,
	K0257, K0270
Skills	S0038, S0085, S0372
Abilities	A0056

# B.4 Protect and Defend (PR)

Work Role Name	Cyber Defense Analyst
Work Role ID	PR-CDA-001
Specialty Area	Cyber Defense Analysis (CDA)
Category	Protect and Defend (PR)
Work Role	Uses data collected from a variety of cyber defense tools (e.g., IDS alerts,
Description	firewalls, network traffic logs.) to analyze events that occur within their
	environments for the purposes of mitigating threats.
Tasks	T0020, T0023, T0043, T0088, T0155, T0164, T0166, T0178, T0187, T0198,
	T0214, T0258, T0259, T0260, T0290, T0291, T0292, T0293, T0294, T0295,
	T0296, T0297, T0298, T0299, T0310, T0332, T0469, T0470, T0475, T0503,
	T0504, T0526, T0545, T0548
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0007, K0013, K0015, K0018,
	K0019, K0024, K0033, K0040, K0042, K0044, K0046, K0049, K0056, K0058,
	K0059, K0060, K0061, K0065, K0070, K0074, K0075, K0093, K0098, K0104,
	K0106, K0107, K0110, K0111, K0112, K0113, K0116, K0139, K0142, K0143,
	K0157, K0160, K0161, K0162, K0167, K0168, K0177, K0179, K0180, K0190,
	K0191, K0192, K0203, K0221, K0222, K0260, K0261, K0262, K0290, K0297,
	K0300, K0301, K0303, K0318, K0322, K0324, K0332, K0339, K0342, K0624
Skills	S0020, S0025, S0027, S0036, S0054, S0057, S0063, S0078, S0096, S0147, S0156,
	S0167, S0169, S0367, S0370
Abilities	A0010, A0015, A0066, A0123, A0128, A0159

Work Role Name	Cyber Defense Infrastructure Support Specialist
Work Role ID	PR-INF-001
Specialty Area	Cyber Defense Infrastructure Support (INF)
Category	Protect and Defend (PR)
Work Role	Tests, implements, deploys, maintains, and administers the infrastructure hardware
Description	and software.
Tasks	T0042, T0180, T0261, T0335, T0348, T0420, T0438, T0483, T0486
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0021, K0033, K0042, K0044,
	K0058. K0061, K0062, K0104, K0106, K0135, K0157, K0179, K0205, K0258,
	K0274, K0324, K0332, K0334
Skills	S0007, S0053, S0054, S0059, S0077, S0079, S0121, S0124, S0367
Abilities	A0123

Work Role Name	Cyber Defense Incident Responder
Work Role ID	PR-CIR-001
Specialty Area	Incident Response (CIR)
Category	Protect and Defend (PR)
Work Role	Investigates, analyzes, and responds to cyber incidents within the network
Description	environment or enclave.
Tasks	T0041, T0047, T0161, T0163, T0164, T0170, T0175, T0214, T0233, T0246,
	T0262, T0278, T0279, T0312, T0395, T0503, T0510
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0021, K0026, K0033, K0034,
	K0041, K0042, K0046, K0058, K0062, K0070, K0106, K0157, K0161, K0162,
	K0167, K0177, K0179, K0221, K0230, K0259, K0287, K0332, K0565, K0624
Skills	S0003, S0047, S0077, S0078, S0079, S0080, S0173, S0365
Abilities	A0121, A0128

Work Role Name	Vulnerability Assessment Analyst
Work Role ID	PR-VAM-001
Specialty Area	Vulnerability Assessment and Management (VAM)
Category	Protect and Defend (PR)
Work Role	Performs assessments of systems and networks within the NE or enclave and
Description	identifies where those systems/networks deviate from acceptable configurations,
	enclave policy, or local policy. Measures effectiveness of defense-in-depth
	architecture against known vulnerabilities.
Tasks	T0010, T0028, T0138, T0142, T0188, T0252, T0549, T0550
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0009, K0019, K0021, K0033,
	K0044, K0056, K0061, K0068, K0070, K0089, K0106, K0139, K0161, K0162,
	K0167, K0177, K0179, K0203, K0206, K0210, K0224, K0265, K0287, K0301,
	K0308, K0332, K0342, K0344, K0624
Skills	S0001, S0009, S0025, S0044, S0051, S0052, S0081, S0120, S0137, S0171, S0364,
	S0367
Abilities	A0001, A0044, A0120, A0123

# B.5 Analyze (AN)

Work Role Name	Threat/Warning Analyst
Work Role ID	AN-TWA-001
Specialty Area	Warning/Threat Analysis (TWA)
Category	Analyze (AN)
Work Role	Develops cyber indicators to maintain awareness of the status of the highly
Description	dynamic operating environment. Collects, processes, analyzes, and disseminates
	cyber threat/warning assessments.
Tasks	T0569, T0583, T0584, T0585, T0586, T0589, T0593, T0597, T0615, T0617,
	T0660, T0685, T0687, T0707, T0708, T0718, T0748, T0749, T0751, T0752,
	T0758, T0761, T0783, T0785, T0786, T0792, T0800, T0805, T0834
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0058, K0108, K0109,
	K0177, K0349, K0362, K0377, K0392, K0395, K0405, K0409, K0415, K0417,
	K0427, K0431, K0436, K0437, K0440, K0444, K0445, K0446, K0449, K0458,
	K0460, K0464, K0469, K0471, K0480, K0499, K0511, K0516, K0556, K0560,
	K0561, K0565, K0603, K0604, K0610, K0612, K0614
Skills	S0194, S0196, S0203, S0211, S0218, S0227, S0228, S0229, S0249, S0256, S0278,
	S0285, S0288, S0289, S0296, S0297, S0303
Abilities	A0013, A0066, A0072, A0080, A0082, A0083, A0084, A0087, A0088, A0089,
	A0091, A0101, A0102, A0106, A0107, A0109

Work Role Name	Exploitation Analyst
Work Role ID	AN-EXP-001
Specialty Area	Exploitation Analysis (EXP)
Category	Analyze (AN)
Work Role	Collaborates to identify access and collection gaps that can be satisfied through
Description	cyber collection and/or preparation activities. Leverages all authorized resources
	and analytic techniques to penetrate targeted networks.
Tasks	T0028, T0266, T0570, T0572, T0574, T0591, T0600, T0603, T0608, T0614,
	T0641, T0695, T0701, T0720, T0727, T0736, T0738, T0754, T0775, T0777
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0108, K0109, K0131, K0142,
	K0143, K0177, K0224, K0349, K0362, K0417, K0444, K0471, K0560, K0351,
	K0354, K0368, K0371, K0376, K0379, K0388, K0393, K0394, K0397, K0418,
	K0430, K0443, K0447, K0451, K0470, K0473, K0484, K0487, K0489, K0509,
	K0510, K0523, K0529, K0535, K0544, K0557, K0559, K0608
Skills	S0066, S0184, S0199, S0200, S0201, S0204, S0207, S0214, S0223, S0236, S0237,
	S0239, S0240, S0245, S0247, S0258, S0260, S0264, S0269, S0279, S0286, S0290,
	S0294, S0300
Abilities	A0013, A0066, A0080, A0084, A0074, A0086, A0092, A0093, A0104

Work Role Name	All-Source Analyst
Work Role ID	AN-ASA-001
Specialty Area	All-Source Analysis (ASA)
Category	Analyze (AN)
Work Role	Analyzes data/information from one or multiple sources to conduct preparation of
Description	the environment, respond to requests for information, and submit intelligence
	collection and production requirements in support of planning and operations.
Tasks	T0569, T0582, T0583, T0584, T0585, T0586, T0589, T0593, T0597, T0615,
	T0617, T0642, T0660, T0678, T0685, T0686, T0687, T0707, T0708, T0710,
	T0713, T0718, T0748, T0749, T0751, T0752, T0758, T0761, T0771, T0782,
	T0783, T0785, T0786, T0788, T0789, T0792, T0797, T0800, T0805, T0834
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0058, K0108, K0109,
	K0177, K0221, K0349, K0362, K0444, K0471, K0560, K0377, K0392, K0395,
	K0405, K0409, K0427, K0431, K0436, K0437, K0440, K0445, K0446, K0449,
	K0458, K0460, K0464, K0469, K0480, K0511, K0516, K0556, K0561, K0565,
	K0603, K0604, K0610, K0612, K0614, K0357, K0410, K0457, K0465, K0507,
	K0533, K0542, K0549, K0551, K0577, K0598
Skills	S0194, S0203, S0211, S0218, S0227, S0229, S0249, S0256, S0278, S0285, S0288,
	S0289, S0296, S0297, S0303, S0189, S0254, S0360
Abilities	A0013, A0066, A0080, A0084, A0072, A0082, A0083, A0085, A0087, A0088,
	A0089, A0091, A0101, A0102, A0106, A0107, A0108, A0109

Work Role Name	Mission Assessment Specialist
Work Role ID	AN-ASA-002
Specialty Area	All-Source Analysis (ASA)
Category	Analyze (AN)
Work Role	Develops assessment plans and measures of performance/effectiveness. Conducts
Description	strategic and operational effectiveness assessments as required for cyber events.
	Determines whether systems performed as expected and provides input to the
	determination of operational effectiveness.
Tasks	T0582, T0583, T0585, T0586, T0588, T0589, T0593, T0597, T0611, T0615,
	T0617, T0624, T0660, T0661, T0663, T0678, T0684, T0685, T0686, T0707,
	T0718, T0748, T0749, T0752, T0758, T0761, T0782, T0783, T0785, T0786,
	T0788, T0789, T0793, T0797, T0834
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0058, K0108, K0109,
	K0177, K0349, K0362, K0377, K0392, K0395, K0405, K0409, K0410, K0414,
	K0417, K0427, K0431, K0436, K0437, K0440, K0444, K0445, K0446, K0449,
	K0457, K0460, K0464, K0465, K0469, K0471, K0480, K0507, K0511, K0516,
	K0549, K0551, K0556, K0560, K0561, K0565, K0598, K0603, K0604, K0610,
	K0612, K0614
Skills	S0189, S0194, S0203, S0211, S0216, S0218, S0227, S0228, S0229, S0249, S0254,
	S0256, S0271, S0278, S0285, S0288, S0289, S0292, S0296, S0297, S0303, S0360
Abilities	A0013, A0066, A0080, A0084, A0072, A0082, A0083, A0087, A0088, A0089,
	A0091, A0101, A0102, A0106, A0107, A0109, A0085, A0108

Work Role Name	Target Developer
Work Role ID	AN-TGT-001
Specialty Area	Targets (TGT)
Category	Analyze (AN)
Work Role	Performs target system analysis, builds and/or maintains electronic target folders to
Description	include inputs from environment preparation, and/or internal or external
	intelligence sources. Coordinates with partner target activities and intelligence
	organizations, and presents candidate targets for vetting and validation.
Tasks	T0597, T0617, T0707, T0582, T0782, T0797, T0588, T0624, T0661, T0663,
	T0684, T0642, T0710, T0561, T0594, T0599, T0633, T0650, T0652, T0688,
	T0717, T0731, T0744, T0769, T0770, T0776, T0781, T0790, T0794, T0798,
	T0799, T0802, T0815, T0824, T0835
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0058, K0108, K0109,
	K0177, K0142, K0349, K0362, K0444, K0471, K0560, K0392, K0395, K0409,
	K0427, K0431, K0436, K0437, K0440, K0445, K0446, K0449, K0460, K0464,
	K0516, K0556, K0561, K0565, K0603, K0604, K0614, K0457, K0465, K0507,
	K0549, K0551, K0598, K0417, K0458, K0357, K0533, K0542, K0351, K0379,
	K0473, K0381, K0402, K0413, K0426, K0439, K0461, K0466, K0478, K0479,
	K0497, K0499, K0543, K0546, K0547, K0555
Skills	S0194, S0203, S0218, S0227, S0229, S0249, S0256, S0278, S0285, S0288, S0289,
	S0296, S0297, S0189, S0228, S0216, S0292, S0196, S0187, S0205, S0208, S0222,
	S0248, S0274, S0287, S0302, S0360, S0361
Abilities	A0013, A0066, A0080, A0084, A0087, A0088, A0089, A0091, A0101, A0102,
	A0106, A0109, A0085, A0073

Work Role Name	Target Network Analyst
Work Role ID	AN-TGT-002
Specialty Area	Targets (TGT)
Category	Analyze (AN)
Work Role	Conducts advanced analysis of collection and open-source data to ensure target
Description	continuity; to profile targets and their activities; and develop techniques to gain
	more target information. Determines how targets communicate, move, operate and
	live based on knowledge of target technologies, digital networks and the
	applications on them.
Tasks	T0617, T0707, T0582, T0797, T0624, T0710, T0599, T0650, T0802, T0595,
	T0606, T0607, T0621, T0653, T0692, T0706, T0715, T0722, T0745, T0765,
	T0767, T0778, T0803, T0807
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0108, K0109, K0177, K0349,
	K0362, K0444, K0471, K0392, K0395, K0431, K0436, K0440, K0445, K0449,
	K0516, K0379, K0473, K0413, K0439, K0479, K0547, K0487, K0544, K0559,
	K0389, K0403, K0424, K0442, K0462, K0472, K0483, K0499, K0500, K0520,
	K0550, K0567, K0592, K0599, K0600
Skills	S0194, S0203, S0229, S0256, S0228, S0196, S0187, S0205, S0208, S0222, S0248,
	S0274, S0287, S0177, S0178, S0181, S0183, S0191, S0197, S0217, S0219, S0220,
	S0225, S0231, S0234, S0244, S0246, S0259, S0261, S0262, S0263, S0268, S0277,
	S0280, S0291, S0301
Abilities	A0013, A0066, A0080, A0084, A0087, A0088, A0089, A0091, A0101, A0102,
	A0106, A0109, A0085, A0073

Work Role Name	Multi-Disciplined Language Analyst
Work Role ID	AN-LNG-001
Specialty Area	Language Analysis (LNG)
Category	Analyze (AN)
Work Role	Applies language and culture expertise with target/threat and technical knowledge
Description	to process, analyze, and/or disseminate intelligence information derived from
	language, voice and/or graphic material. Creates, and maintains language specific
	databases and working aids to support cyber action execution and ensure critical
	knowledge sharing. Provides subject matter expertise in foreign language-
	intensive or interdisciplinary projects.
Tasks	T0650, T0606, T0715, T0745, T0761, T0837, T0838, T0839, T0840, T0841,
	T0842, T0843, T0844, T0845, T0846, T0847, T0848, T0849, T0850, T0851,
	T0852, T0853, T0854, T0855, T0856, T0857, T0858, T0859, T0860
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0108, K0143, K0177, K0431,
	K0449, K0413, K0487, K0462, K0520, K0550, K0567, K0599, K0600, K0417,
	K0377, K0356, K0359, K0391, K0396, K0398, K0407, K0416, K0476, K0488,
	K0491, K0493, K0499, K0524, K0532, K0539, K0540, K0541, K0545, K0548,
	K0564, K0571, K0574, K0579, K0596, K0606, K0607
Skills	S0187, S0217, S0244, S0259, S0262, S0277, S0218, S0184, S0290, S0179, S0188,
	S0193, S0195, S0198, S0210, S0212, S0215, S0224, S0226, S0232, S0233, S0235,
	S0241, S0251, S0253, S0265, S0283, S0284
Abilities	A0013, A0089, A0071, A0103

# B.6 Collect and Operate (CO)

Work Role Name	All Source-Collection Manager
Work Role ID	CO-CLO-001
Specialty Area	Collection Operations (CLO)
Category	Collect and Operate (CO)
Work Role	Identifies collection authorities and environment; incorporates priority information
Description	requirements into collection management; develops concepts to meet leadership's
	intent. Determines capabilities of available collection assets, identifies new
	collection capabilities; and constructs and disseminates collection plans. Monitors
	execution of tasked collection to ensure effective execution of the collection plan.
Tasks	T0562, T0564, T0568, T0573, T0578, T0604, T0605, T0625, T0626, T0631,
	T0632, T0634, T0645, T0646, T0647, T0649, T0651, T0657, T0662, T0674,
	T0681, T0683, T0698, T0702, T0714, T0716, T0721, T0723, T0725, T0734,
	T0737, T0750, T0753, T0755, T0757, T0773, T0779, T0806, T0809, T0810,
	T0811, T0812, T0814, T0820, T0821, T0827
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0058, K0109, K0177,
	K0431, K0449, K0417, K0579, K0596, K0444, K0471, K0392, K0395, K0440,
	K0445, K0516, K0560, K0427, K0446, K0561, K0565, K0405, K0480, K0610,
	K0612, K0353, K0361, K0364, K0380, K0382, K0383, K0386, K0387, K0390,
	K0401, K0404, K0412, K0419, K0425, K0435, K0448, K0453, K0454, K0467,
	K0474, K0475, K0477, K0482, K0492, K0495, K0496, K0498, K0503, K0505,
	K0513, K0521, K0522, K0526, K0527, K0552, K0553, K0554, K0558, K0562,
	K0563, K0569, K0570, K0580, K0581, K0583, K0584, K0587, K0588, K0601,
	K0605, K0613
Skills	S0238, S0304, S0305, S0311, S0313, S0316, S0317, S0324, S0325, S0327, S0328,
	S0330, S0332, S0334, S0335, S0336, S0339, S0342, S0344, S0347, S0351, S0352,
	S0362
Abilities	A0069, A0070, A0076, A0078, A0079

Work Role Name	All Source-Collection Requirements Manager
Work Role ID	CO-CLO-002
Specialty Area	Collection Operations (CLO)
Category	Collect and Operate (CO)
Work Role	Evaluates collection operations and develops effects-based collection requirements
Description	strategies using available sources and methods to improve collection. Develops,
	processes, validates, and coordinates submission of collection requirements.
	Evaluates performance of collection assets and collection operations.
Tasks	T0564, T0568, T0578, T0605, T0651, T0714, T0725, T0734, T0809, T0810,
	T0811, T0565, T0577, T0580, T0596, T0602, T0613, T0668, T0673, T0675,
	T0682, T0689, T0693, T0694, T0730, T0746, T0780, T0819, T0822, T0830,
	T0831, T0832, T0833
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0058, K0109, K0177,
	K0353, K0361, K0364, K0380, K0382, K0383, K0384, K0386, K0387, K0390,
	K0395, K0401, K0404, K0412, K0417, K0419, K0421, K0425, K0427, K0431,
	K0435, K0444, K0445, K0446, K0448, K0453, K0454, K0467, K0474, K0475,
	K0477, K0480, K0482, K0492, K0495, K0496, K0498, K0505, K0513, K0516,
	K0521, K0526, K0527, K0552, K0554, K0558, K0560, K0561, K0562, K0563,
	K0565, K0568, K0569, K0570, K0579, K0580, K0581, K0584, K0587, K0588,
	K0596, K0605, K0610, K0612
Skills	S0304, S0305, S0316, S0317, S0327, S0330, S0334, S0335, S0336, S0339, S0344,
	S0347, S0352, S0329 S0337, S0346, S0348, S0353, S0362
Abilities	A0069, A0070, A0078

Work Role Name	Cyber Intel Planner	
Work Role ID	CO-OPL-001	
Specialty Area	Cyber Operational Planning (OPL)	
Category	Collect and Operate (CO)	
Work Role	Develops detailed intelligence plans to satisfy cyber operations requirements.	
Description	Collaborates with cyber operations planners to identify, validate, and levy	
	requirements for collection and analysis. Participates in targeting selection,	
	validation, synchronization, and execution of cyber actions. Synchronizes	
	intelligence activities to support organization objectives in cyberspace.	
Tasks	T0734, T0563, T0575, T0576, T0579, T0581, T0587, T0590, T0592, T0601,	
	T0627, T0628, T0630, T0636, T0637, T0638, T0639, T0640, T0648, T0656,	
	T0659, T0667, T0670, T0676, T0680, T0690, T0691, T0705, T0709, T0711,	
	T0719, T0726, T0728, T0733, T0735, T0739, T0743, T0760, T0763, T0772,	
	T0784, T0801, T0808, T0816, T0836	
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0108, K0109, K0120,	
	K0431, K0417, K0444, K0395, K0445, K0560, K0427, K0446, K0561, K0565,	
	K0480, K0610, K0612, K0435, K0471, K0392, K0440, K0405, K0377, K0349,	
	K0362, K0436, K0379, K0403, K0460, K0464, K0556, K0603, K0614, K0465,	
	K0507, K0598, K0511, K0414, K0577, K0347, K0350, K0352, K0355, K0358,	
	K0399, K0400, K0408, K0411, K0422, K0432, K0455, K0456, K0459, K0463,	
	K0494, K0499, K0501, K0502, K0504, K0506, K0508, K0512, K0514, K0517,	
	K0518, K0519, K0525, K0538, K0566, K0572, K0575, K0578, K0582, K0585,	
	K0586, K0589, K0590, K0591, K0593, K0594, K0595, K0599, K0602	
Skills	S0218, S0203, S0249, S0278, S0296, S0297, S0176, S0185, S0186, S0213, S0250,	
	S0272, S0273, S0306, S0307, S0308, S0309, S0310, S0312, S0314, S0315, S0318,	
	S0319, S0320, S0321, S0322, S0323, S0331, S0333, S0338, S0340, S0341, S0343,	
	S0345, S0350, S0360	
Abilities	A0013, A0066, A0070, A0089, A0085, A0082, A0074, A0067, A0068, A0077,	
	A0081, A0090, A0094, A0096, A0098, A0105, A0160	

Work Role Name	Cyber Ops Planner	
Work Role ID	CO-OPL-002	
Specialty Area	Cyber Operational Planning (OPL)	
Category	Collect and Operate (CO)	
Work Role	Develops detailed plans for the conduct or support of the applicable range of cyber	
Description	operations through collaboration with other planners, operators and/or analysts.	
	Participates in targeting selection, validation, synchronization, and enables	
	integration during the execution of cyber actions.	
Tasks	T0734, T0563, T0579, T0581, T0592, T0627, T0628, T0640, T0648, T0667,	
	T0670, T0680, T0690, T0719, T0733, T0739, T0743, T0763, T0772, T0801,	
	T0836, T0571, T0622, T0635, T0654, T0655, T0658, T0665, T0672, T0679,	
	T0699, T0703, T0704, T0732, T0741, T0742, T0747, T0764, T0787, T0791,	
	T0795, T0813, T0823	
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0036, K0108, K0109, K0347,	
	K0349, K0350, K0352, K0362, K0377, K0379, K0392, K0395, K0399, K0400,	
	K0403, K0408, K0411, K0414, K0417, K0422, K0431, K0432, K0435, K0436,	
	K0444, K0445, K0446, K0455, K0464, K0465, K0471, K0480, K0494, K0497,	
	K0499, K0501, K0502, K0504, K0506, K0507, K0508, K0511, K0512, K0514,	
	K0516, K0518, K0519, K0525, K0534, K0538, K0556, K0560, K0561, K0565	
	K0566, K0572, K0576, K0582, K0585, K0586, K0589, K0590, K0593, K0594,	
	K0597, K0598, K0599, K0603, K0610, K0612, K0614	
Skills	S0218, S0249, S0296, S0297, S0176, S0185, S0186, S0213, S0250, S0273, S0309,	
	S0312, S0322, S0333, S0209, S0326, S0349, S0360	
Abilities	A0013, A0066, A0070, A0089, A0085, A0082, A0074, A0067, A0068, A0077,	
	A0081, A0090, A0094, A0096, A0098, A0105	

Work Role Name	Partner Integration Planner
Work Role ID	CO-OPL-003
Specialty Area	Cyber Operational Planning (OPL)
Category	Collect and Operate (CO)
Work Role	Works to advance cooperation across organizational or national borders between
Description	cyber operations partners. Aids the integration of partner cyber teams by providing
	guidance, resources, and collaboration to develop best practices and facilitate
	organizational support for achieving objectives in integrated cyber actions.
Tasks	T0581, T0582, T0627, T0670, T0739, T0763, T0772, T0836, T0571, T0635,
	T0665, T0699, T0732, T0747, T0764, T0787, T0795, T0823, T0601, T0760,
	T0784, T0629, T0666, T0669, T0671, T0700, T0712, T0729, T0759, T0766,
	T0817, T0818, T0825, T0826
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0108, K0109, K0431, K0417,
	K0444, K0395, K0435, K0392, K0377, K0362, K0436, K0379, K0403, K0465,
	K0507, K0598, K0511, K0414, K0350, K0400, K0408, K0411, K0422, K0432,
	K0455, K0499, K0501, K0504, K0506, K0508, K0512, K0514, K0538, K0585,
	K0599
Skills	S0218, S0249, S0296, S0297, S0185, S0186, S0213, S0250, S0326, S0360
Abilities	A0013, A0066, A0070, A0089, A0085, A0082, A0074, A0067, A0068, A0077,
	A0081, A0090, A0094, A0096, A0098, A0105

Work Role Name	Cyber Operator
Work Role ID	CO-OPS-001
Specialty Area	Cyber Operations (OPS)
Category	Collect and Operate (CO)
Work Role	Conducts collection, processing, and/or geolocation of systems to exploit, locate,
Description	and/or track targets of interest. Performs network navigation, tactical forensic
	analysis, and, when directed, executing on-net operations.
Tasks	T0566, T0567, T0598, T0609, T0610, T0612, T0616, T0618, T0619, T0620,
	T0623, T0643, T0644, T0664, T0677, T0696, T0697, T0724, T0740, T0756,
	T0768, T0774, T0796, T0804, T0828, T0829
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0009, K0021, K0051, K0109,
	K0142, K0224, K0363, K0372, K0373, K0375, K0379, K0403, K0406, K0420,
	K0423, K0428, K0427, K0429, K0430, K0433, K0438, K0440, K0452, K0468,
	K0481, K0485, K0486, K0480, K0516, K0528, K0530, K0531, K0536, K0560,
	K0565, K0573, K0608, K0609
Skills	S0062, S0183, S0236, S0182, S0190, S0192, S0202, S0206, S0221, S0242, S0243,
	S0252, S0255, S0257, S0266, S0267, S0270, S0275, S0276, S0281, S0282, S0293,
	S0295, S0298, S0299, S0363
Abilities	A0095, A0097, A0099, A0100

# B.7 Investigate (IN)

Work Role Name	Cyber Crime Investigator
Work Role ID	IN-INV-001
Specialty Area	Cyber Investigation (INV)
Category	Investigate (IN)
Work Role	Identifies, collects, examines, and preserves evidence using controlled and
Description	documented analytical and investigative techniques.
Tasks	[Note: Several of these activities may only to be conducted by personnel with a
	Law Enforcement or Counter Intelligence Authority.]
	T0031, T0059, T0096, T0103, T0104, T0110, T0112, T0113, T0114, T0120,
	T0193, T0225, T0241, T0343, T0346, T0360, T0386, T0423, T0430, T0433,
	T0453, T0471, T0479, T0523
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0046, K0070, K0107, K0110,
	K0114, K0118, K0123, K0125, K0128, K0144, K0155, K0156, K0168, K0209,
	K0231, K0244, K0251, K0351, K0624
Skills	S0047, S0068, S0072, S0086
Abilities	A0174, A0175

Work Role Name	Law Enforcement/Counterintelligence Forensics Analyst
Work Role ID	IN-FOR-001
Specialty Area	Digital Forensics (FOR)
Category	Investigate (IN)
Work Role	Conducts deep-dive investigations on computer-based crimes establishing
Description	documentary or physical evidence, to include digital media and logs associated
	with cyber intrusion incidents.
Tasks	T0059, T0096, T0220, T0308, T0398, T0419, T0401, T0403, T0411, T0425
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0017, K0021, K0042, K0060,
	K0070, K0077, K0078, K0107, K0109, K0117, K0118, K0119, K0122, K0123,
	K0125, K0128, K0131, K0132, K0133, K0134, K0145, K0155, K0156, K0167,
	K0168, K0179, K0182, K0183, K0184, K0185, K0186, K0187, K0188, K0189,
	K0305, K0624
Skills	S0032, S0046, S0047, S0062, S0065, S0067, S0068, S0069, S0071, S0073, S0074,
	S0075, S0087, S0088, S0089, S0090, S0091, S0092, S0093
Abilities	A0005, A0175

Work Role Name	Cyber Defense Forensics Analyst
Work Role ID	IN-FOR-002
Specialty Area	Digital Forensics (FOR)
Category	Investigate (IN)
Work Role	Analyzes digital evidence and investigates computer security incidents to derive
Description	useful information in support of system/network vulnerability mitigation.
Tasks	T0027, T0036, T0048, T0049, T0075, T0087, T0103, T0113, T0165, T0167,
	T0168, T0172, T0173, T0175, T0179, T0182, T0190, T0212, T0216, T0238,
	T0240, T0241, T0253, T0279, T0285, T0286, T0287, T0288, T0289, T0312,
	T0396, T0397, T0398, T0399, T0400, T0401, T0432, T0532, T0546
Knowledge	K0001, K0002, K0003, K0004, K0005, K0006, K0018, K0021, K0042, K0060,
	K0070, K0077, K0078, K0109, K0117, K0118, K0119, K0122, K0123, K0125,
	K0128, K0131, K0132, K0133, K0134, K0145, K0155, K0156, K0167, K0168,
	K0179, K0182, K0183, K0184, K0185, K0186, K0187, K0188, K0189, K0224,
	K0254, K0255, K0301, K0304, K0347, K0624
Skills	S0032, S0047, S0062, S0065, S0067, S0068, S0069, S0071, S0073, S0074, S0075,
	S0087, S0088, S0089, S0090, S0091, S0092, S0093, S0131, S0132, S0133, S0156
Abilities	A0005, A0043

#### Appendix C – Workforce Development Tools

#### C.1 DHS Cybersecurity Workforce Development Toolkit

The DHS Cybersecurity Workforce Development Toolkit (CWDT) [8] helps any organization understand its cybersecurity workforce and staffing needs to protect its information, customers, and networks. This toolkit includes cybersecurity career path templates and recruitment resources to recruit and retain top cybersecurity talent. The CWDT provides tools to help understand an organization's cybersecurity workforce risks and take inventory of an organization's workforce. CWDT tools leverage the specialty areas and KSAs and Tasks in the NICE Framework. CWDT notes that the first step in preparing to build a cybersecurity workforce is a shared vision for organizing one's cybersecurity workforce. Having a shared vision supports leaders as they respond to changing environments and provides data to better adjust resources, see patterns of work, and highlight areas of potential risk. This understanding is especially important in the ever-changing environment of cybersecurity. The CWDT includes a Cybersecurity Workforce Planning Capability Maturity Model (CMM), a self-assessment tool to help an organization to evaluate the maturity of its cybersecurity workforce planning capability.

The (CWDT) offers profiles as a guide to focus on retaining staff at every level whether entrylevel, mid-career, or seasoned cybersecurity professionals.

#### C.1.1 Proficiency Levels and Career Paths

Developing and sharing career paths with employees will help them identify their proficiency levels and advance in cybersecurity career paths.

The CWDT includes a three-step process to develop cybersecurity career paths for one's organization.

- Step 1 Familiarize yourself with proficiency levels and review sample career paths.
- Step 2 Use a CWDT template to create custom cybersecurity-specific career paths for your organization filling in "Suggested Experience & Credentials," "Competencies and Sample Skills / KSAs," and "Suggested Training & Development Activities."
- Step 3 Share career paths with cybersecurity managers and staff.

## C.2 Baldrige Cybersecurity Excellence Builder Tool

Once an organization has determined its cybersecurity requirements (such as through a cybersecurity audit or an internal self-assessment), it can reference the NICE Framework to identify the work roles and tasks that will help fulfill those requirements. While general terms, such as "cyber professionals," have historically been used to measure needs, the specificity provided by the NICE Framework provides a better approach to describe the dozens of discrete job functions needed. By identifying the required and available competencies, and by identifying gaps between required and available skills, the organization can identify critical needs. The NICE Framework helps an organization to answer the following questions, drawn from the Baldrige Cybersecurity Excellence Builder Tool [9], regarding maintenance of an effective and supportive workforce environment to achieve its cybersecurity goals:

- How do you assess your workforce capability and capacity needs related to cybersecurity?
- How do you organize and manage your cybersecurity workforce to establish roles and responsibilities?
- How do you prepare your workforce for changing cybersecurity capability and capacity needs?

As more organizations assess their cybersecurity workforce, the common lexicon in the NICE Framework enables capacity and capability assessment across multiple organizations, industry sectors, and regions.

## C.3 Position Description Drafting Tool

The DHS Cyberskills Management Support Initiative PushbuttonPD Tool [10] allows managers, supervisors, and HR specialists to rapidly draft a federal employee position description (PD) without the need for extensive training or prior knowledge of position classification. It is designed to present language from multiple, mission-critical authoritative sources and standards for duties, tasks, and KSAs, rapidly capture the hiring official's requirements, and present them in a robust hiring package that can be easily integrated into existing agency HR processes. Any organization can experiment with the PushbuttonPD Tool to see how it pulls NICE Framework material into a job description.

#### Appendix D – Cross Reference to Guidance and Guideline Documents

NICE Strategic Goal #3 Guide Career Development and Workforce Planning aims to support employers to address market demands and enhance recruitment, hiring, development, and retention of cybersecurity talent. One objective within this strategic goal is to publish and raise awareness of the NICE Framework and encourage adoption. Adoption in this case means that the NICE Framework is used as a reference resource for actions related to cybersecurity workforce, training, and education.

One way to encourage adoption of the NICE Framework is to push authors of cybersecurity guidance or guideline documents to cross reference some of the content of those documents to components in the NICE Framework. Appendix D includes examples of publication cross referencing that could encourage adoption of the NICE Framework.

## D.1 Cybersecurity Framework

In 2014, NIST released the Framework for Improving Critical Infrastructure Cybersecurity [11], commonly referred to as the Cybersecurity Framework. Developed in response to Executive Order (EO) 13636 [12], the Cybersecurity Framework provides a performance-based and cost-effective approach to help organizations to identify, assess, and manage cybersecurity risk. It was built through a series of public workshops that were convened by NIST to better understand what standards and methodologies are helpful for achieving effective risk management, and how voluntary existing good practices might be implemented to improve cybersecurity.

A companion document to the Cybersecurity Framework, the *NIST Roadmap for Improving Critical Infrastructure Cybersecurity* [13] points to the need for a skilled cybersecurity workforce to meet the unique cybersecurity needs of critical infrastructure. It recognizes that, as the cybersecurity threat and technology environments evolve, the workforce must continue to adapt to design, develop, implement, maintain, and continuously improve the necessary cybersecurity practices.

The Cybersecurity Framework consists of three parts: Framework Core, Framework Implementation Tiers, and Framework Profiles. Each Cybersecurity Framework component reinforces the connection between business drivers and cybersecurity activities. The Framework Core elements work together as follows:

- **Functions** organize basic cybersecurity activities at their highest level. These Functions Identify, Protect, Detect, Respond, and Recover are described in detail below.
- **Categories** are the subdivisions of a Function into groups of cybersecurity outcomes closely tied to programmatic needs and activities.
- **Subcategories** further divide a Category into specific outcomes of technical and/or management activities. They provide a set of results that, while not exhaustive, helps to support achievement of the outcomes in each Category.
- **Informative References** are specific sections of standards, guidelines, and practices common among critical infrastructure sectors that illustrate a method to achieve the

outcomes associated with each Subcategory. The Informative References presented in the Framework Core are illustrative and not exhaustive. They represent the cross-sector guidance most frequently referenced during the Framework development process.

The Core Functions each contribute to a high-level understanding of the cybersecurity needs of the organization:

- **Identify** (**ID**) Develop the organizational understanding to manage cybersecurity risk to systems, assets, data, and capabilities.
- **Protect** (**PR**) Develop and implement the appropriate safeguards to ensure delivery of critical infrastructure services.
- **Detect (DE)** Develop and implement the appropriate activities to identify the occurrence of a cybersecurity event.
- **Respond** (**RS**) Develop and implement the appropriate activities to take action regarding a detected cybersecurity event.
- **Recover (RC)** Develop and implement the appropriate activities to maintain plans for resilience and to restore any capabilities or services that were impaired due to a cybersecurity event.

In many ways, these Functions correlate to the NICE Framework Categories. Table 8 describes the relationships among the Cybersecurity Framework Functions and NICE Framework Categories.

NICE Framework Category	Category Description	Related Cybersecurity Framework Function(s)
Securely Provision	Conceptualizes, designs, and/or builds	Identify (ID), Protect (PR)
(SP)	secure information technology (IT) systems,	
	with responsibility for aspects of system	
	and/or network development.	
Operate and	Provides the support, administration, and	Protect (PR), Detect (DE)
Maintain (OM)	maintenance necessary to ensure effective	
	and efficient information technology (IT)	
	system performance and security.	
Oversee and Govern	Provides leadership, management, direction,	Identify (ID), Protect (PR),
(OV)	or development and advocacy so that the	Detect (DE), Recover (RC)
	organization may effectively conduct	
	cybersecurity work.	
Protect and Defend	Identifies, analyzes, and mitigates threats to	Protect (PR), Detect (DE),
(PR)	internal information technology (IT) systems	Respond (RS)
	and/or networks.	
Analyze (AN)	Performs highly-specialized review and	Identify (ID), Detect (DE),
	evaluation of incoming cybersecurity	Respond (RS)
	information to determine its usefulness for	
<u> </u>	intelligence.	
Collect and Operate	Provides specialized denial and deception	Detect (DE), Protect (PR),
(CO)	operations and collection of cybersecurity	Respond (RS)
	information that may be used to develop	
	intelligence.	
Investigate (IN)	Investigates cybersecurity events or crimes	Detect (DE), Respond (RS),
	related to information technology (IT)	Recover (RC)
	systems, networks, and digital evidence.	

# Table 8 - Crosswalk of NICE Framework Workforce Categories to Cybersecurity Framework Functions

## D.1.2 Example Integration of Cybersecurity Framework with NICE Framework

While the Cybersecurity Framework and the NICE Framework were developed separately, each complements the other by describing a hierarchical approach to achieving cybersecurity goals. Consider the following example:

Cybersecurity Framework's **Respond** Function includes a **Mitigation (RS.MI)** Category. The Category includes a Subcategory, **RS.MI-2**, pointing to an outcome of, "Incidents are mitigated." While Cybersecurity Framework describes this outcome, and provides several informative references regarding the security controls to achieve it, Cybersecurity Framework does not provide any informative guidance regarding who should be responsible for attaining the outcome, or what KSAs would apply.

Reviewing the NICE Framework, we identify the **Cybersecurity Defense Incident Responder** (**PR-IR-001**) role in the **Protect and Defend** (**PR**) category, **Incident Response** (**IR**) specialty area. We can review the description of this role to ensure that it aligns with the Cybersecurity Framework **RS.MI-2** outcome:

Responds to disruptions within the pertinent domain to mitigate immediate and potential threats. Uses mitigation, preparedness, and response and recovery approaches to maximize survival of life, preservation of property, and information security. Investigates and analyzes relevant response activities and evaluates the effectiveness of and improvements to existing practices.

Investigates, analyzes, and responds to cybersecurity incidents within the network environment or enclave.

We learn from Appendix A of this document that the person whose position includes this work role might be expected to perform many of the following Tasks, which align with the desired Cybersecurity Framework outcome:

- **T0041** Coordinate and provide expert technical support to enterprise-wide cybersecurity defense technicians to resolve cybersecurity defense incidents.
- **T0047** Correlate incident data to identify specific vulnerabilities and make recommendations that enable expeditious remediation.
- **T0161** Perform analysis of log files from a variety of sources (e.g., individual host logs, network traffic logs, firewall logs, and intrusion detection system [IDS] logs) to identify possible threats to network security.
- **T0163** Perform cybersecurity defense incident triage, to include determining scope, urgency, and potential impact; identify the specific vulnerability; and make recommendations that enable expeditious remediation.
- **T0170** Perform initial, forensically sound collection of images and inspect to discern possible mitigation/remediation on enterprise systems.
- **T0175** Perform real-time cybersecurity defense incident handling (e.g., forensic collections, intrusion correlation and tracking, threat analysis, and direct system remediation) tasks to support deployable Incident Response Teams (IRTs).
- **T0214** Receive and analyze network alerts from various sources within the enterprise and determine possible causes of such alerts.
- **T0233** Track and document cybersecurity defense incidents from initial detection through final resolution.
- **T0246** Write and publish cybersecurity defense techniques, guidance, and reports on incident findings to appropriate constituencies.
- **T0262** Employ approved defense-in-depth principles and practices (e.g., defense-inmultiple places, layered defenses, security robustness).

- **T0278** Collect intrusion artifacts (e.g., source code, malware, Trojans) and use discovered data to enable mitigation of potential cybersecurity defense incidents within the enterprise.
- **T0279** Serve as technical expert and liaison to law enforcement personnel and explain incident details as required.
- T0312 Coordinate with intelligence analysts to correlate threat assessment data.
- **T0164** Perform cybersecurity defense trend analysis and reporting.
- **T0395** Write and publish after-action reviews.
- **T0503** Monitor external data sources (e.g., cybersecurity defense vendor sites, Computer Emergency Response Teams, Security Focus) to maintain the currency of cybersecurity defense threat condition and determine which security issues may have an impact on the enterprise.
- **T0510** Coordinate incident response functions.

Furthermore, from Appendix B, we can learn the broad range of KSAs that might be needed by a person whose cybersecurity position includes this work role.

Armed with this information, an organization seeking to achieve the outcome described by Cybersecurity Framework

**RS.MI-2** may determine whether one or more existing staff have the necessary skills to complete the tasks described. If one or more KSAs are lacking, the employee desiring to fill that work role will know specifically what areas need improvement and can seek academic classes or industry training to gain the necessary knowledge. If no such staff are found, the employer has specific Task descriptions and KSA requirements that may be advertised in a job posting, or that may be used for contractor staff to augment existing personnel.

## D.2 Systems Security Engineering

NIST Special Publication (SP) 800-160, *Systems Security Engineering - Considerations for a Multidisciplinary Approach in the Engineering of Trustworthy Secure Systems* [14], addresses the engineering-driven actions necessary to develop more defensible and survivable systems— including the components that compose those systems and the services that depend on them. It starts with and builds upon a set of well-established International Standards for systems and software engineering, and infuses systems security engineering techniques, methods, and practices into those systems and software engineering activities. The ultimate objective is to address security issues from a stakeholder requirements and protection needs perspective, and to use established engineering processes to ensure that such requirements and needs are addressed with the appropriate fidelity and rigor across the entire life cycle of the system. Increasing the trustworthiness of systems is a significant undertaking that requires a substantial investment in the requirements, architecture, design, and development of systems, components, applications, and networks—and a fundamental cultural change to the current "business as usual" approach.

Introducing a disciplined, structured, and standards-based set of systems security engineering activities and tasks provides an important starting point and forcing function to initiate needed

change. The ultimate objective is to obtain trustworthy secure systems that are fully capable of supporting critical missions and business operations while protecting stakeholder assets, and to do so with a level of assurance that is consistent with the risk tolerance of those stakeholders.

Mapping components of the NICE Framework to the specialty discipline described in NIST SP 800-160 will validate those components. Practitioners of the system security engineering specialty discipline will likely become subject matter experts who can justify additional KSAs and tasks to be added to the NICE Framework.

#### D.3 U.S. Office of Personnel Management Federal Cybersecurity Codes

On January 4, 2017, the U.S. Office of Personnel Management (OPM) issued a memorandum [15] titled "Guidance for federal agencies assigning new cybersecurity codes to positions with information technology, cybersecurity, and cyber-related functions". The memorandum notes that the Federal Cybersecurity Workforce Assessment Act of 2015 [16] requires OPM to establish procedures to implement the NICE coding structure and to identify all Federal civilian positions that require the performance of information technology, cybersecurity, or other cyber-related functions. Table 9 shows the mapping of NICE Framework Work Role IDs which represent the interdisciplinary nature of cybersecurity work to OPM cybersecurity codes which are compatible with the OPM Enterprise Human Resources Integration system.

Work Role ID	OPM Code	Work Role ID	OPM Code	Work Role ID	OPM Code
SP-RSK-001	611	OV-LGA-001	731	AN-TWA-001	141
SP-RSK-002	612	OV-LGA-002	732	AN-EXP-001	121
SP-DEV-001	621	OV-TEA-001	711	AN-ASA-001	111
SP-DEV-002	622	OV-TEA-002	712	AN-ASA-002	112
SP-ARC-001	651	OV-MGT-001	722	AN-TGT-001	131
SP-ARC-002	652	OV-MGT-002	723	AN-TGT-002	132
SP-TRD-001	661	OV-SPP-001	751	AN-LNG-001	151
SP-SRP-001	641	OV-SPP-002	752	CO-CLO-001	311
SP-TST-001	671	OV-EXL-001	901	CO-CLO-002	312
SP-SYS-001	631	OV-PMA-001	801	CO-OPL-001	331
SP-SYS-002	632	OV-PMA-002	802	CO-OPL-002	332
OM-DTA-001	421	OV-PMA-003	803	CO-OPL-003	333
OM-DTA-002	422	OV-PMA-004	804	CO-OPS-001	321
OM-KMG-001	431	OV-PMA-005	805	IN-INV-001	221
OM-STS-001	411	PR-CDA-001	511	IN-FOR-001	211
OM-NET-001	441	PR-INF-001	521	IN-FOR-002	212
OM-ADM-001	451	PR-CIR-001	531		<u> </u>
OM-ANA-001	461	PR-VAM-001	541		

# Appendix E – Acronyms

Selected acronyms and abbreviations used in this paper are defined below:

API	Application programming interface
CDM	Continuous Diagnostics and Mitigation
CDS	Cross-Domain Solutions
CIO	Chief Information Officer
CKMS	Crypto Key Management System
CMMI	Capability Maturity Model Integration
CMS	Content Management System
CNSSI	Committee on National Security Systems Instruction
COMSEC	Communications Security
COTR	Contracting Officer's Technical Representative
DNS	Domain Name System
EISA	Enterprise Information Security Architecture
FISMA	Federal Information Security Modernization Act
FOIA	Freedom of Information Act
HR	Human Resource
IDS	Intrusion detection system
IP	Internet Protocol
IPS	Intrusion Prevention System
IR	Incident Response
IRT	Incident Response Teams
ISD	Instructional System Design
ITL	Information Technology Laboratory
KSA	Knowledge, Skills, and Abilities
LAN	Local area network
NICE	National Initiative for Cybersecurity Education
OLA	Operating-Level Agreement
OMB	Office of Management and Budget
OPM	Office of Personnel Management
OS	Operating system
OSI	Open System Interconnection
P.L.	Public Law
PCI	Payment Card Industry
PHI	Personal Health Information
PIA	Privacy Impact Assessments
PII	Personally Identifiable Information
PKI	Public key infrastructure
R&D	Research and Design
RFID	Radio Frequency Identification
RMF	Risk Management Framework
SA&A	Security Assessment and Authorization
SACA	System development life cycle
SDLC	• • •
	Service-Level Agreements
SOP	Standard operating procedures

SQL	Structured query language
TCP	Transmission Control Protocol
TTP	Tactics, techniques, and procedures
URL	Uniform Resource Locator
VPN	Virtual Private Network
WAN	Wide Area Network

#### **Appendix F– References**

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