

Service System, Attn: STP/LO, Arlington, VA 22209-2425. Phone, 703-605-4038.

Publications Selective Service regulations appear in chapter XVI of title 32 of the *Code of Federal Regulations*.

Requirements of Law Persons desiring information concerning the requirements of the Military Selective Service Act should contact the National Headquarters of the Selective Service System. Phone, 703-605-4000.

For further information, contact the Office of Public and Intergovernmental Affairs, Selective Service System, Arlington, VA 22209-2425. Phone, 703-605-4100. Internet, www.sss.gov.

SMALL BUSINESS ADMINISTRATION

409 Third Street SW., Washington, DC 20416

Phone, 202-205-6600. Fax, 202-205-7064. Internet, www.sba.gov.

Administrator	HECTOR V. BARRETO
Deputy Administrator	STEPHEN GALVAN, <i>Acting</i>
Chief Counsel for Advocacy	THOMAS SULLIVAN
Chief Financial Officer	JENNIFER MAIN
Chief Operating Officer and Chief Information Officer	STEPHEN GALVAN
Chief of Staff	STEPHEN GALVAN
Counselor to the Administrator	(VACANCY)
General Counsel	ROBERT GANGWERE, <i>Acting</i>
Inspector General	ERIC M. THORSON
Associate Administrator for Disaster Assistance	HERBERT MITCHELL
Associate Administrator for Communications and Public Liaison	RAUL CISNEROS
Assistant Administrator for Congressional and Legislative Affairs	CHARLES ROWE
Assistant Administrator for Equal Employment Opportunity and Civil Rights Compliance	DELORICE FORD, <i>Acting</i>
Associate Administrator for Field Operations	MICHAEL PAPPAS
Assistant Administrator for Hearings and Appeals	DELORICE FORD
Associate Deputy Administrator for Capital Access	MICHAEL HAGER
Associate Administrator for Financial Assistance	JAMES RIVERA
Associate Administrator for International Trade	MANUEL ROSALES
Associate Administrator for Investment	J. GUZMAN-FOURNIER
Associate Administrator for Surety Guarantees	FRANK LALUMIERE
Associate Deputy Administrator for Entrepreneurial Development	CHERYL MILLS
Associate Administrator for Business Initiatives	ELLEN M. THRASHER
National Director for Native American Affairs	HOLLY SCHICK, <i>Acting</i>
Associate Administrator for Small Business Development Centers	ANTONIO DOSS

Associate Administrator for Veterans Business Development	WILLIAM ELMORE
Associate Administrator for Women's Business Ownership	WILMA GOLDSTEIN
Associate Deputy Administrator for Government Contracting and Business Development	CALVIN JENKINS, <i>Acting</i>
Associate Administrator for Government Contracting	KAREN HONTZ
Associate Administrator for Business Development	(VACANCY)
Associate Administrator for HUBZone Empowerment Contracting	MICHAEL MCHALE
Associate Deputy Administrator for Management and Administration	LEWIS ANDREWS
Assistant Administrator for Administration	DARRYL HAIRSTON
Chief Human Capital Officer	RICHARD BRECHBIEL
Director, Executive Secretariat	DONALD SWAIN

[For the Small Business Administration statement of organization, see the *Code of Federal Regulations*, Title 13, Part 101]

The fundamental purposes of the Small Business Administration are to aid, counsel, assist, and protect the interests of small business; ensure that small business concerns receive a fair portion of Government purchases, contracts, and subcontracts, as well as of the sales of Government property; make loans to small business concerns, State and local development companies, and the victims of floods or other catastrophes, or of certain types of economic injury; and license, regulate, and make loans to small business investment companies.

The Small Business Administration (SBA) was created by the Small Business Act of 1953 and derives its present existence and authority from the Small Business Act (15 U.S.C. 631 *et seq.*) and the Small Business Investment Act of 1958 (15 U.S.C. 661).

Activities

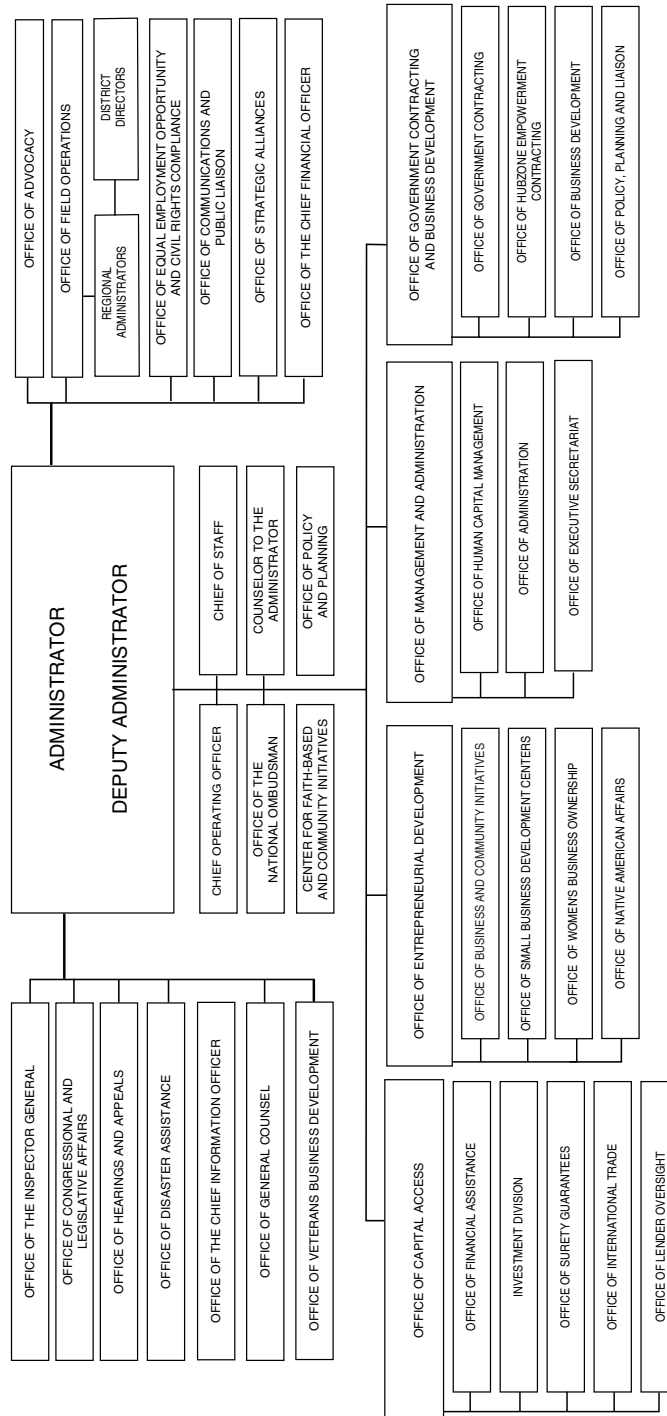
Advocacy The Office of Advocacy is mandated by Congress to serve as an independent voice within the Federal Government for the approximately 23.7 million small businesses throughout the country. The Office is headed by the Chief Counsel for Advocacy, appointed by the President from the private sector with the advice and consent of the Senate, who advances the views, concerns, and interests of small business before the Congress, the White House, and Federal and State regulatory agencies.

The Office monitors the compliance of Federal agencies with the Regulatory

Flexibility Act—the law that requires agencies to analyze the impact of their regulations on small entities and consider less burdensome alternatives. The Office is one of the leading national sources for information on the state of small business and the issues that affect small business success and growth. It conducts economic and statistical research into matters affecting the competitive strength of small business and jobs created by small business, and analyzes the impact of Federal laws, regulations, and programs on small businesses, making recommendations to policymakers for appropriate adjustments to meet the special needs of small business.

Additionally, regional advocates enhance communication between the small business community and the Chief Counsel. As the Chief Counsel's direct link to local business owners, State and local government agencies, State legislatures, and small business organizations, they help identify new

SMALL BUSINESS ADMINISTRATION



issues and problems of small business by monitoring the effect of Federal and State regulations and policies on the local business communities within their regions.

For further information, contact the Office of Advocacy. Phone, 202-205-6533. E-mail, advocacy@sba.gov.

Business and Community Initiatives

The Office of Business and Community Initiatives (OBCI) develops and cosponsors counseling, education, training, and information resources for small businesses. It has partnered with the private sector to promote entrepreneurial development. OBCI directs the national program of the Service Corps of Retired Executives (SCORE), a resource partner of SBA. SCORE provides free counseling, mentoring, training seminars, and specialized assistance to veterans and active military. For more information, visit www.score.org. OBCI also offers young entrepreneurs a teen business site at www.sba.gov/teens.

The Office of International Visitors briefs foreign delegations, business organizations, and international nongovernmental organizations (NGOs) on the SBA model.

In addition to education and training events, SBA offers an online management series on business growth and sustainability at www.sba.gov/library/pubs.

For further information, contact the Office of Business and Community Initiatives. Phone, 202-205-6665.

Capital Access The Office of the Associate Deputy Administrator for Capital Access provides overall direction for SBA's financial programs. They offer a comprehensive array of debt and equity programs for startup and expanding businesses. In addition to lending to businesses which sell their products and services domestically, the Office provides financial assistance programs for small business exporters, in the form of loan programs and technical assistance. The Office also oversees a surety bond guarantee program for small

business contractors and SBA's lender oversight programs.

For further information, contact the Office of Capital Access. Phone, 202-205-6657.

Disaster Assistance The Administration serves as the Federal disaster bank for nonfarm, private sector losses. It lends money to help the victims of disasters repair or replace most disaster-damaged property. Direct loans with subsidized interest rates are made to assist individuals, homeowners, businesses of all sizes, and nonprofit organizations.

For further information, contact the Office of Disaster Assistance. Phone, 202-205-6734.

Financial Assistance SBA provides its guarantee to lending institutions and certified development companies which make loans to small-business concerns, which in turn use the loans to provide working capital and help finance the acquisition of land and buildings; the construction, conversion, or expansion of facilities; and the purchase of machinery and equipment.

SBA provides loan guarantees to finance commercial construction or building rehabilitation. It makes loans to qualified employee trusts and may finance small firms that manufacture, sell, install, service, or develop specific energy measures, including engineering, architectural, consulting, or other professional services connected with eligible energy measures. SBA also makes loans for the installation of pollution control measures.

The Administration also provides small-scale financial and technical assistance to very small businesses through loans and grants to nonprofit organizations that act as intermediaries under SBA's microloan program.

For further information, contact the nearest Small Business Administration district office listed at the end of this writeup.

Government Contracting and Policy, Planning and Liaison SBA helps small businesses, including small disadvantaged businesses, women-owned small business, HUBZone-certified firms, and service-disabled veteran-owned small businesses obtain a

fair share of Government procurement through a variety of programs and services. The contracting liaison helps small businesses secure an equitable share of natural resources sold by the Federal Government. It works closely with Federal agencies and the Office of Management and Budget to establish policy and regulations concerning small business access to Government contracts. It assists in the formulation of small business procurement policies as they relate to size standards, the Small Business Innovation Research Program, and the Small Business Technology Transfer Program.

For further information, contact the nearest Office of Government Contracting or visit our Web site. Phone, 202-205-6459. Internet, www.sba.gov/GC/indexcontacts.html.

International Trade The Office of International Trade (OIT) supports small business access to export markets and participates in broader U.S. Government activities related to trade policy and international commercial affairs to encourage an environment of trade and international economic policies favorable to small businesses. These activities are designed to facilitate both entrance and growth into the international marketplace, including educational initiatives, technical assistance programs and services, and risk management and trade finance products.

SBA's export promotion activities for small business combine financial and technical assistance through a nationwide delivery system. Export-finance products include long-term, short-term, and revolving lines of credit through SBA's 7(a) program administered by a staff of field-based export specialists located in U.S. Export Assistance Centers (USEAC). They work with the U.S. Department of Commerce and the Export Import Bank of the United States and the effort is leveraged through close collaboration with commercial lenders, Small Business Development Centers, and local business development organizations.

Available financial assistance can provide a business with up to \$1.25

million with terms as long as 25 years for real estate and 15 years for equipment. Export Working Capital program loans generally provide 12 months of renewable financing. For smaller loan amounts SBA Export Express has a streamlined, quick approval process for businesses needing up to \$250,000. Technical assistance includes making available to current and potential small business exporters, export training, export legal assistance, collaboration with the 30 Small Business Development Centers with international trade expertise and to the Government's USA Trade Information Center.

SBA is required to work with the Government's international trade agencies to ensure that small business is adequately represented in bilateral and multilateral trade negotiations. OIT represents SBA and the Government on two official U.S. Government-sponsored multilateral organizations concerned with small business—the Organization for Economic Cooperation and Development and Asia-Pacific Economic Cooperation. SBA's trade policy involvement is carried out with the U.S. Trade Representative and the Commerce Department's International Trade Administration. Private sector input on trade policy is achieved through participation with the small business industry sector advisory committee on international trade. OIT also lends support to the Government's key trade initiatives such as Trade Promotion Authority, the Central American Free Trade Area, and the Free Trade Area of the Americas. The Commerce and State Departments, Agency for International Development, and the U.S. Trade Representative look to the SBA to share ideas and provide small business technical expertise to certain countries.

OIT's office in Washington, DC, coordinates SBA's participation/operation of USEACs, including budget, policy and administration. It participates in a variety of interagency trade efforts and financial programs. OIT provides representations to the cabinet-level Trade Promotion Coordinating Committee concerning trade and international economic policy. It also participates on the Industry Sector

Advisory Council on Small Business International Trade and the congressionally sponsored Task Force on Small Business International Trade. SBA's Administrator is also a sitting member of the President's Export Council.

OIT's field offices provide a nationwide network of service delivery for small business exporters. Full-time SBA export specialists staff 16 USEACs. Their outreach efforts are supplemented by the 70 SBA district offices by employees with collateral duties as international trade officers.

For further information, contact the Office of International Trade. Phone, 202-205-6720. Internet, www.sba.gov/oit.

Venture Capital The Small Business Investment Company (SBIC) program was created in 1958 to fill the gap between the availability of venture capital and the needs of small businesses in startup and growth situations. The structure of the program is unique in that SBICs are privately owned and managed venture capital funds licensed and regulated by the SBA that use their own capital, plus funds borrowed with an SBA guarantee to make equity and debt investments in qualifying small businesses. The New Markets Venture Capital (NMVC) program is a sister program focused on low-income areas, which augments the contribution made by SBICs to U.S. small businesses.

The Government itself does not make direct investments or target specific industries in the SBIC program. Fund portfolio management and investment decisions are left to qualified private fund managers. To obtain an SBIC license, an experienced team of private equity managers must secure minimum commitments from private investors of either \$5 million (for a debenture fund) or \$10 million (for an equity fund). SBICs may only invest in "small businesses" having net worth of less than \$18 million and prior 2 years' average after-tax income of less than \$6 million.

For further information, contact the Investment Division. Phone, 202-205-6510. Internet, www.sba.gov/inv.

HUBZone Program The HUBZone program provides Federal contracting assistance for qualified small businesses located in historically underutilized business zones in an effort to increase employment, capital investment, and economic development in these areas, including Indian reservations. The Office coordinates efforts with other Federal agencies and local municipal governments to leverage resources to assist qualified small businesses located in HUBZone areas. The program provides for set-asides, sole source awards, and price evaluation preferences for HUBZone small businesses and establishes goals for awards to such firms.

For further information, visit our Web site at www.sba.gov/hubzone. Phone, 202-205-6731.

Business Development The Office of Business Development manages the 8(a) Business Development Program and the Small Disadvantaged Business Certification Program that help eligible small disadvantaged business concerns compete in the Nation's mainstream economy. Specifically, it provides business counseling and training, management and technical assistance, Mentor-Protégé Agreements, surplus property, technology transfer, and access to procurement opportunities. Its responsibilities include issuing program policies and plans, marketing and evaluating program implementation, coordinating with other SBA offices to ensure program integration, and making program eligibility decisions.

For further information, visit our Web site at www.sba.gov/gcbd. Phone, 202-205-5180.

Native American Affairs The Office of Native American Affairs was established to assist and encourage the creation, development, and expansion of Native American-owned small businesses by developing and implementing initiatives designed to address those difficulties encountered by Native Americans in their quest to start, develop, and expand small businesses. In addition, in an effort to address the unique conditions encountered by reservation-based entrepreneurs, SBA has established the

Tribal Business Information Centers (TBIC) pilot project. The project is a partnership arrangement between a tribe or tribal college and SBA.

TBICs offer community access to business-related computer software technology, provide one-on-one business counseling, and hold business workshops on an ongoing basis. Additionally, all TBIC managers/facilitators have received extensive training in all SBA entrepreneurial development programs, lending programs, and procurement programs. Currently there are 16 centers located in California, Minnesota, Montana, North Carolina, North Dakota, and South Dakota.

In addition to the TBIC project, the Office actively participates with other SBA program offices and other Federal agencies to ensure that Native American entrepreneurs are being actively encouraged to participate. Also, the Office maintains liaisons with tribal governments, business organizations, and Native American community organizations.

For further information, contact the Office of Native American Affairs. Phone, 202-205-7364.

Regulatory Fairness Program Congress established the national ombudsman and 10 Regulatory Fairness Boards in 1996 as part of the Small Business Regulatory Enforcement Fairness Act (SBREFA). Section 222 of SBREFA was designed to ensure that small businesses, small government entities, and small nonprofit organizations that experience unfair regulatory enforcement action by Federal agencies have a means to register their comments about such actions. Comments from small business concerns are received by e-mail, fax, regular mail, or by testifying at ombudsman hearings that are held across the country. The ombudsman acts as a neutral liaison between small business concerns and affected agencies to include comments for the report. Each of the Regulatory Fairness Boards (RegFair) has five volunteer members who are owners, operators or officers of small business concerns that are appointed by the SBA Administrator for terms of 3 years. Each

RegFair Board meets at least annually with the ombudsman on matters of concern to small businesses relating to the enforcement or compliance activities of Federal agencies; report to the ombudsman on substantiated instances of excessive enforcement; and, prior to publication, provide comment on the annual report to Congress.

For further information, contact the Office of the National Ombudsman. Phone, 202-205-2417 or 888-REG-FAIR (888-734-3247). Internet, www.sba.gov/ombudsman.

Small Business Development Centers

Small Business Development Centers provide counseling and training to existing and prospective small business owners at approximately 1,000 locations around the country, operating in every State, Puerto Rico, the U.S. Virgin Islands, Guam, and American Samoa. The Small Business Development Center Program is a cooperative effort of the private sector, the educational community, and Federal, State, and local governments. It enhances economic development by providing small businesses with management and technical assistance.

The Office of Small Business Development Centers develops national policies and goals. It establishes standards for the selection and performance of Centers, monitors compliance with applicable Office of Management and Budget circulars and laws, and implements new approaches to improve operations of existing centers.

The Office is responsible for coordinating program efforts with other internal activities of SBA and with the activities of other Federal agencies. It maintains liaison with other Federal, State, and local agencies and private organizations whose activities relate to Small Business Development Centers, and it assesses how the program is affected by substantive developments and policies in other areas of the agency, in other Government agencies, and in the private sector.

For further information, contact the Office of Small Business Development Centers. Phone, 202-205-6766.

Surety Bonds Through its Surety Bond Guarantee Program, SBA helps small and emerging contractors to obtain the bonding necessary for them to bid on and perform contracts up to \$2 million. SBA guarantees bonds that are issued by participating surety companies, and reimburses between 70% and 90% of losses and expenses incurred if the contractor defaults. Construction and service contractors are eligible for the program if they meet surety underwriting requirements and their average annual receipts for the last 3 fiscal years, including affiliates, do not exceed \$6 million. Manufacturing firms qualify based on their number of employees.

For further information, contact the Office of Surety Guarantees. Phone, 202-205-6450. Internet, www.sba.gov/osg.

Technology The Office of Technology has authority and responsibility for directing and monitoring the governmentwide activities of the Small Business Innovation Research Program (SBIR) and the Small Business Technology Transfer Program (STTR). The Office develops and issues policy directives for the general conduct of the programs within the Federal Government and maintains a source file and information program to provide each interested and qualified small business concern with information on opportunities to compete for SBIR and STTR program awards. The Office also coordinates with each participating Federal agency in developing a master release schedule of all program solicitations; publishes the *Presolicitation Announcement* online quarterly, which contains pertinent facts on upcoming solicitations; and surveys and monitors program operations within the Federal Government and reports on the progress of the programs each year to Congress.

The Office has four main objectives: to expand and improve SBIR and STTR; to increase private sector commercialization of technology developed through Federal research and development; to increase small business participation in Federal research and development; and to improve the dissemination of information concerning

SBIR and STTR, particularly with regard to participation by women-owned small business concerns and by socially and economically disadvantaged small business concerns.

For further information, contact the Office of Technology. Phone, 202-205-6450. E-mail, technology@sba.gov.

Veterans Affairs The Office of Veterans Business Development (OVBD) is responsible for the formulation, execution, and promotion of policies and programs that provide assistance to small-business concerns owned and controlled by veterans and service-disabled veterans. This includes reserve component members of the U.S. military. Additionally, OVBD serves as an ombudsman for the full consideration of veterans in all programs of the Administration.

OVBD provides e-counseling and works with every SBA program to ensure that veterans receive special consideration in the operation of that program. OVBD also provides numerous tools such as the *VetGazette* veterans newsletter, the Reserve and Guard business assistance kits, program design assistance, and training events. Additionally, OVBD manages five Veterans Business Outreach Centers to provide outreach, directed referrals, and tailored entrepreneurial development services such as business training, counseling, and mentoring to service-disabled veteran, veterans, and reservist-entrepreneurs. These centers provide an in-depth resource for existing and potential veteran entrepreneurs. The Office also coordinates SBA collaborative efforts with Veterans Service Organizations, the Departments of Defense, Labor, and Veterans Affairs, the National Veterans Business Development Corporation, State Departments of Veterans Affairs, the National Committee for Employer Support of the Guard and Reserve, and other public, civic, and private organizations to ensure that the entrepreneurial needs of veterans, service-disabled veterans, and self-

employed members of the Reserve and National Guard are being met.

For further information, contact the Office of Veterans Business Development. Phone, 202-205-6773. Internet, www.sba.gov/vets, or www.sba.gov/reservists.

Women's Business Ownership The Office of Women's Business Ownership (OWBO) provides assistance to current and potential women business owners and acts as their advocate in the public and private sectors. OWBO assists women in becoming full partners in economic development through technical, financial, and management information training, business skills counseling, and research. OWBO offers their services through a network of local SBA offices, Women's Business Centers (WBCs), and mentoring roundtables.

At nearly 100 WBCs, business owners and those interested in starting businesses can receive long-term, in-depth business training and counseling as well as access to SBA's programs and services. Each WBC is tailored to meet the needs of its individual community and places a special emphasis on helping women who are socially and economically disadvantaged. Assistance covers every stage of business from startup to going public. There are WBCs in almost every State and U.S. territory.

The Women's Network for Entrepreneurial Training (WNET) brings experienced and emerging entrepreneurs together with volunteer counselors from SCORE (Service Corps of Retired Executives), in roundtable formats for mentoring and peer support. There are nearly 200 WNET roundtables nationwide, coordinated through SBA district offices, WBCs, and SCORE chapters.

OWBO works with Federal agencies and private sector organizations to leverage its resources and improve opportunities for women-owned businesses to access Federal procurement and international trade opportunities. OWBO also works with the National Women's Business Council and the Department of Labor to maintain the most current research on women's business ownership.

SBA has loan guaranty programs to help women access the credit and capital they need to start and grow successful businesses, including the loan prequalification program and *SBAExpress*. Through the loan prequalification program, entrepreneurs get help in packaging and marketing their loan applications. *SBAExpress* offers guaranties on loans of up to \$150,000, including revolving lines of credit and unsecured smaller loans. The microloan program offers direct small loans, combined with business assistance, through SBA-licensed intermediaries nationwide. The SBA does not offer grants for small businesses.

For further information, contact the Women's Business Ownership representative in your SBA district office, or contact the Office of Women's Business Ownership. Phone, 202-205-6673. E-mail, owbo@sba.gov. Internet, www.onlinewbc.gov.

Field Operations The Office of Field Operations provides management direction and oversight to SBA's 10 regional and 68 district offices, acting as the liaison between the district offices, the agency's program delivery system, and the headquarters administrative and program offices.

For further information, contact the Office of Field Operations. Phone, 202-205-6808.

Field Offices—Small Business Administration

(RO: Regional Office; DO: District Office; BO: Branch Office)

Office	Address	Officer in Charge	Telephone
ATLANTA, GA (RO)	Suite 1800, 233 Peachtree St. NE., 30303	Nuby Fowler	404-331-4999
Atlanta, GA (DO)	Suite 1900, 233 Peachtree St. NE., 30303	Terri Denison	404-331-0100
Birmingham, AL (DO) ...	Suite 201, 801 Tom Martin Dr., 35211	Michael Ricks	205-290-7101
Charlotte, NC (DO)	Suite 300, 6302 Fairview Rd., 28210-2227	Lee Cornelison	704-344-6563
Columbia, SC (DO)	Rm. 358, 1425 Assembly St., 29201	Elliot Cooper	803-765-5377
Gulfport, MS (BO)	Suite 203, 2909 13th St., 39501	Judith Adcock	228-863-4449
Jackson, MS (DO)	210 E. 210 E. Capital St., 39201	Janita Stewart	601-965-4378
Jacksonville, FL (DO) ...	Suite 100-B, 7825 Baymeadows Way, 32256-7504	Wilfredo Gonzalez	904-443-1970
Louisville, KY (DO)	Rm. 188, 600 Dr. M.L. King, Jr. Pl., 40202	Steve Ayers	502-582-5978

Field Offices—Small Business Administration—Continued

(RO: Regional Office; DO: District Office; BO: Branch Office)

Office	Address	Officer in Charge	Telephone
Miami, FL (DO)	7th Fl., 100 S. Biscayne Blvd., 33131	Pancho Marrero	305-536-5533
Nashville, TN (DO)	Suite 201, 50 Vantage Way, 37228-1500	Clint Smith	615-736-5850
BOSTON, MA (RO)	Suite 812, 10 Causeway St., 02222	Charles Summers	617-565-8415
Augusta, ME (DO)	Rm. 512, 68 Sewall St., 04330	Mary McAleney	207-622-8378
Boston, MA (DO)	Suite 265, 10 Causeway St., 02222	Maurice L. Dube	617-565-5561
Concord, NH (DO)	Suite 3101, 55 Pleasant St., 03301	Bill Phillips	603-225-1400
Hartford, CT (DO)	2d Fl., 330 Main St., 06106	Bernard Sweeney	860-240-4700
Montpelier, VT (DO)	Suite 205, 87 State St., 05602	Kenneth Silvia	802-828-4422
Providence, RI (DO)	5th Fl., 380 Westminster Mall, 02903	Mark Hayward	401-528-4561
Springfield, MA (BO)	One Federal St., Bldg. 101, 01105	Bob Nelson	413-785-0484
CHICAGO, IL (RO)	Suite 1250, 500 W. Madison St., 60661	Patrick Rea	312-353-4426
Chicago, IL (DO)	500 W. Madison St., 60661	Judith Roussel	312-353-4508
Cincinnati, OH (BO)	Rm. 2-522, JWP Federal Bldg., 550 Main St., 45202	Ronald Carlson	513-684-2814
Cleveland, OH (DO)	Suite 211, 1315 Euclid Ave., 44114-2507	Gilbert Goldberg	216-522-4180
Columbus, OH (DO)	Suite 200, 401 N. Front St., 43215-2592	Tom Mueller	614-469-6860
Detroit, MI (DO)	Suite 515, 477 Michigan Ave., 48226	Richard Temkin	313-226-6075
Indianapolis, IN (DO)	Suite 400, 85 Keystone Crossing, 46204-1873	Gail Gessell	317-226-7275
Milwaukee, WI (DO)	Suite 400, 310 W. Wisconsin Ave., 53203	Eric Ness	414-297-1471
Minneapolis, MN (DO)	Suite 210-C, 100 N. 6th St., 55403-1563	Ed Daum	612-370-2306
Springfield, IL (BO)	1st Fl., 3330 Ginger Creek Rd., 62704	Valerie Ross	217-492-4416
DALLAS, TX (RO)	Suite 108, 4300 Amon Carter Blvd., Ft. Worth, TX 76155	Joseph O. Montes	817-684-5581
Albuquerque, NM (DO)	Suite 320, 625 Silver Ave. SW., 87102	Anthony McMahon	505-346-7909
Corpus Christi, TX (BO)	Suite 411, 3649 Leopard St., 78408	Simon Castillo	361-879-0017
El Paso, TX (DO)	Suite 320, 10737 Gateways West, 79935	Phil Silva, <i>Acting</i>	915-633-7001
Fort Worth, TX (DO)	Suite 114, 4300 Amon Carter Blvd., 76155	Lavan Alexander	817-684-5500
Harlingen, TX (DO)	Rm. 500, 222 E. Van Buren St., 78550-6855	Sylvia Zamponi	956-427-8533
Houston, TX (DO)	Suite 1200, 8701 S. Gessner Dr., 77074	Manuel Gonzales, <i>Acting</i>	713-773-6500
Little Rock, AR (DO)	Suite 100, 2120 Riverfront Dr., 72202	Linda Nelson, <i>Acting</i>	501-324-5871
Lubbock, TX (DO)	Rm. 408, 1205 Texas Ave., 79401-2693	Calvin O. Davis	806-472-7462
New Orleans, LA (DO)	Suite 2820, 365 Canal Pl., 70130	Eugene Cornelius	504-589-6685
Oklahoma City, OK (DO)	Suite 116, 301 N. 8th St., 73102	Dorothy Overal	405-231-5521
San Antonio, TX (DO)	Suite 200, 17319 San Pedro, Bldg. No. 2, 78232	Anthony Alvarez, <i>Acting</i>	210-472-5900
DENVER, CO (RO)	Suite 400, 721 19th St., 80202-2599	Elton W. Ringsak	303-844-0503
Casper, WY (DO)	P.O. Box 4001, 100 E. B St., 82601	Steven Despain	307-261-6501
Denver, CO (DO)	Suite 426, 721 19th St., 80202-2599	Patricia Barela Rivera	303-844-6500
Fargo, ND (DO)	Rm. 219, 657 2d Ave. N., 58108-3086	James L. Stai	701-239-5434
Helena, MT (DO)	Suite 1100, 10 W. 15th St., 59626	Michelle Johnston	406-441-1081
Salt Lake City, UT (DO)	Rm. 2237, 125 S. State St., 84138-1195	Stanley Nakano	801-524-3200
Sioux Falls, SD (DO)	Suite 200, 110 S. Phillips Ave., 57104	John Brown	605-330-4243
KANSAS CITY, MO (RO)	Suite 307, 323 W. 8th St., 64105-1500	Samuel C. Jones	816-374-6380
Cedar Rapids, IA (BO)	Suite 350, 2750 1st Ave. NE., 52401-1806	Linda Haus, <i>Acting</i>	319-362-6405
Des Moines, IA (DO)	Rm. 350, 2750 1st Ave., NE., 50309-2186	Linda Haus, <i>Acting</i>	515-284-4026
Kansas City, MO (DO)	Suite 501, 323 W. 8th St., 64105	Gary Cook	816-374-6708
Omaha, NE (DO)	11145 Mill Valley Rd., 68154	Glenn Davis	402-221-4691
Springfield, MO (BO)	Suite 101, 830 E. Primrose, 65807-5254	Larry Adudie	417-890-8501
St. Louis, MO (DO)	Suite 1500, 200 N. Broadway, 63102	Dennis Melton	314-539-6600
Wichita, KS (DO)	Suite 2500, 271 W 3d St. N., 67202-1212	Elizabeth Auer	316-269-6566
NEW YORK, NY (RO)	Rm. 31-08, 26 Federal Plz., 10278	William Manger	212-264-1450
Buffalo, NY (DO)	130 S. Elmwood St., 14202	Franklin J. Sciortino	716-551-4301
Elmira, NY (BO)	4th Fl., 333 E. Water St., 14901	Brian Qualey	607-734-1571
Hato Rey, PR (DO)	252 Ponce de Leon Ave., 00918	Carmen Culpeper	787-766-5002
Melville, NY (BO)	Suite 207, 35 Pinelawn Rd., 11747	Norman Hunte, <i>Acting</i>	631-454-0750
New York, NY (DO)	Suite 3100, 26 Federal Plz., 10278	Jose Sifontes	212-264-2454
Newark, NJ (DO)	15th Fl., 2 Gateway Ctr., 07102	Jim Kocsi, <i>Acting</i>	973-645-3580
Rochester, NY (BO)	Suite 410, 100 State St., 14614	Victoria Reynolds	716-263-6700
St. Croix, VI (BO)	Suites 5 & 6, Sunny Isle Professional Bldg., 00820	Carl Christensen	340-778-5380
St. Thomas, VI (BO)	3800 Crown Bay St., 00802	(Vacancy)	809-774-8530
Syracuse, NY (DO)	5th Fl., 401 S. Salina St., 13202	B.J. Paprocki	315-471-9393
PHILADELPHIA, PA (RO)	5th Fl., 900 Market St., 19107	Stefanie Watkins	215-580-2870
Baltimore, MD (DO)	Suite 6220, 10 S. Howard St., 21201-2525	Allan Stephenson	410-962-6195
Charleston, WV (BO)	Suite 412, 405 Capitol St., 25301	(Vacancy)	304-347-5220
Clarksburg, WV (DO)	320 W. Pike St., 26301	Judy McCauley	304-623-5631
Harrisburg, PA (BO)	Suite 850, 228 Walnut St., 17101	(Vacancy)	717-782-3840
Philadelphia, PA (DO)	5th Fl., 900 Market St., 19107	David Dickson	215-580-2700
Pittsburgh, PA (DO)	Suite 1450, 411 7th Ave., 15219	Carl Knoblock	412-395-6560
Richmond, VA (DO)	11th Fl., 400 N. 8th St., 23240	Ron Bew	804-771-2400
Washington, DC (DO)	740 15th St. NW., 20005	Joe Lodd	202-606-4000
Wilkes-Barre, PA (BO)	Suite 407, 7 N. Wilkes-Barre Blvd., 18702	(Vacancy)	570-826-6497
Wilmington, DE (DO)	Suite 1200, 1007 N. Orange St., 19801-1232	Jayne Armstrong	302-573-6294

Field Offices—Small Business Administration—Continued

(RO: Regional Office; DO: District Office; BO: Branch Office)

Office	Address	Officer in Charge	Telephone
SAN FRANCISCO, CA (RO)	Suite 1200, 330 N. Brand Blvd., 94105	Bruce C. Thompson	415-744-2118
Fresno, CA (DO)	Suite 200, 2719 N. Air Fresno Dr., 93727-1547	Carlos G. Mendoza	559-487-5791
Glendale, CA (DO)	Suite 1200, 330 N. Brand Blvd., 91203-2304	Alberto Alvarado	818-552-3201
Hagatna, GU (BO)	Suite 302, 400 Rt. 8, 96910-2003	Kenneth Lujan	671-472-7419
Honolulu, HI (DO)	Rm. 2-235, 300 Ala Moana Blvd., 96850-4981 ..	Andrew Poepoe	808-541-2990
Las Vegas, NV (DO)	Suite 250, 400 S. 4th St., 89101	John Scott	702-388-6611
Phoenix, AZ (DO)	Suite 800, 2828 N. Central Ave., 85004-1025	Robert Blaney	602-745-7200
Sacramento, CA (DO) ..	Suite 7-500, 650 Capital Mall, 95814	James O'Neal	916-930-3700
San Diego, CA (DO)	Suite 550, 550 W. C St., 92101	Reuben Garcia	619-557-7250
San Francisco, CA (DO)	6th Fl., 455 Market St., 94105	Mark Quinn	415-744-6801
Santa Ana, CA (DO)	Suite 700, 200 W. Santa Ana Blvd., 92701	Adelberto Quijada	714-550-7420
SEATTLE, WA (RO)	Suite 400, 2401 4th Ave., 98121	Norm Proctor	206-553-5676
Anchorage, AK (DO)	Suite 310, 510 L St., 99501	Frank Cox	907-271-4022
Boise, ID (DO)	Suite 330, 380 Parkcenter Blvd., 83702-5745	Thomas Bergdoll	208-334-9004
Portland, OR (DO)	Suite 950, 601 SW. 2d Ave., 97201-6695	Leon Milobar	503-326-2682
Seattle, WA (DO)	Suite 450, 2401 4th Ave., 98121	Nancy Gilbertson	206-553-7310
Spokane, WA (BO)	Suite 200, 801 W. Riverside, 99201	Nancy Gilbertson, <i>Acting</i>	509-353-2810

Disaster Area Offices

Office	Address	Telephone
Atlanta, GA	Suite 300, 1 Baltimore Pl., 30308	404-347-3771
Fort Worth, TX	Suite 102, 4400 Amon Carter Blvd., 76155	817-885-7600
Niagara Falls, NY	3d Fl., 360 Rainbow Blvd. S., 14303	716-282-4612
Sacramento, CA	Suite 208, 1825 Bell St., 95825	916-566-7246

Sources of Information

Electronic Access Information on the Small Business Administration is available electronically by various means. Internet, www.sba.gov. FTP, [ftp.sbaonline.sba.gov](ftp://sbaonline.sba.gov).

Access the U.S. Business Adviser through the Internet, at www.business.gov.

Access the Administration's electronic bulletin board by modem at 800-697-4636 (limited access), 900-463-4636 (full access), or 202-401-9600 (Washington, DC, metropolitan area).

General Information Contact the nearest Small Business Administration field office listed in the preceding text,

or call the SBA answer desk. Phone, 800-8-ASK-SBA. Fax, 202-205-7064. TDD, 704-344-6640.

Public Affairs For public inquiries and small-business advocacy affairs, contact the Office of Public Communications and Public Liaison, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, www.sba.gov.

Publications A free copy of *The Resource Directory for Small Business Management*, a listing of for-sale publications and videotapes, is available from any local SBA office or the SBA answer desk.

For further information, contact the Office of Public Communications and Public Liaison, Small Business Administration, 409 Third Street SW., Washington, DC 20416. Phone, 202-205-6740. Internet, www.sba.gov.