

A. Overview of Information Collection*Title of Information Collection:*

Comprehensive Listing of Transactional Documents for Mortgagors, Mortgagees and Contractors.

OMB Approval Number: 2502-0605.

OMB Expiration Date: January 31, 2026.

Type of Request: Reinstatement with a change of a currently approved collection.

Form Number: Form Number: HUD-9001-ORCF, HUD-9002-ORCF, HUD-9003-ORCF, HUD-9004-ORCF, HUD-9005-ORCF, HUD-9005a-ORCF, HUD-9006-ORCF, HUD-9007-ORCF, HUD-9007a-ORCF, HUD-9009-ORCF, HUD-90010-ORCF, HUD-90011-ORCF, HUD-9444-ORCF, HUD-90012-ORCF, HUD-90013-ORCF, HUD-90014-ORCF, HUD-90015-ORCF, HUD-90016-ORCF, HUD-90017-ORCF, HUD-90018-ORCF, HUD-90021-ORCF, HUD-92471-ORCF, HUD-92470-ORCF, HUD-9442-ORCF, HUD-90023-ORCF, HUD-91123-ORCF, HUD-91124-ORCF, HUD-91125-ORCF, HUD-91127-ORCF, HUD-91129-ORCF, HUD-92328-ORCF, HUD-92403-ORCF, HUD-92408-ORCF, HUD-92415-ORCF, HUD-92437-ORCF, HUD-92441-ORCF, HUD-92441a-ORCF, HUD-92442-ORCF, HUD-92448-ORCF, HUD-92450-ORCF, HUD-92452-ORCF, HUD-92452A-ORCF, HUD-92455-ORCF, HUD-92456-ORCF, HUD-92479-ORCF, HUD-92485-ORCF, HUD-92554-ORCF, HUD-93305-ORCF, HUD-95379-ORCF, HUD-2-ORCF, HUD-935.2D-ORCF, HUD-941-ORCF, HUD-9445-ORCF, HUD-9839-ORCF, HUD-90022-ORCF, HUD-90024-ORCF, HUD-91116-ORCF, HUD-91126-ORCF, HUD-91130-ORCF, HUD-92264a-ORCF, HUD-92434-ORCF, HUD-90020-ORCF, HUD-92322-ORCF, HUD-92002-ORCF, HUD-92003-ORCF, HUD-92211-ORCF, HUD-92331-ORCF, HUD-92333-ORCF, HUD-92334-ORCF, HUD-92335-ORCF, HUD-92336-ORCF, HUD-92337-ORCF, HUD-92339-ORCF, HUD-92340-ORCF, HUD-92341-ORCF, HUD-92342-ORCF, HUD-92343-ORCF, HUD-9205A-ORCF, HUD-91110-ORCF, HUD-91111-ORCF, HUD-91112-ORCF, HUD-91118-ORCF, HUD-91710-ORCF, HUD-92023-ORCF, HUD-92070-ORCF, HUD-92071-ORCF, HUD-92223-ORCF, HUD-92323-ORCF, HUD-92324-ORCF, HUD-92330-ORCF, HUD-92330A-ORCF, HUD-92420-ORCF, HUD-92435-ORCF, HUD-92466-ORCF, HUD-92466A-ORCF, HUD-92468-ORCF, HUD-94000-ORCF, HUD-94000-ORCF-ADD, HUD-94000B-ORCF, HUD-94001-ORCF, HUD-94001-ORCF-RI, HUD-90034-ORCF, HUD-90035-ORCF, HUD-90036-ORCF,

HUD-90037-ORCF, HUD-9443-ORCF, HUD-91071-ORCF, HUD-91128-ORCF, HUD-92412-ORCF, HUD-92414-ORCF, HUD-92464-ORCF, HUD-92476-ORCF, HUD-92476B-ORCF, HUD-92476C-ORCF, HUD-92472-ORCF, HUD-91117-ORCF, HUD-91725-ORCF, HUD-91725-INST-ORCF, HUD-91725-CERT-ORCF, HUD-92325-ORCF, HUD-92327-ORCF, HUD-1044-D-ORCF, HUD-2537-ORCF, HUD-2747-ORCF, HUD-9250-ORCF, HUD-9807-ORCF, HUD-90019-ORCF, HUD-90029-ORCF, HUD-90030-ORCF, HUD-90031-ORCF, HUD-90032-ORCF, HUD-90033-ORCF, HUD-92080-ORCF, HUD-92117-ORCF, HUD-92228-ORCF, HUD-92266-ORCF, HUD-92266B-ORCF, HUD-92417-ORCF, HUD-93332-ORCF, HUD-93333-ORCF, HUD-93334-ORCF, HUD-93479-ORCF, HUD-93480-ORCF, HUD-93481-ORCF, HUD-93486-ORCF, HUD-92473-ORCF, HUD-92474-ORCF, HUD-92475-ORCF, HUD-2510R-ORCF, HUD-90038-ORCF, HUD-92469-ORCF, HUD-91116A-ORCF, HUD-92211A-ORCF, HUD-92323A-ORCF, HUD-92324A-ORCF, HUD-92333A-ORCF, HUD-92334A-ORCF, HUD-92338-ORCF, HUD-92340A-ORCF, HUD-92434A-ORCF, HUD-92441B-ORCF, HUD-92467-ORCF, HUD-92467A-ORCF, HUD-94000A-ORCF, HUD-94001A-ORCF.

Description of the need for the information and proposed use: The issuance of this notice is modeled on the public review and input process that HUD utilized in the establishment of the healthcare facility documents for Section 232 of the National Housing Act (Section 232) program. The collection includes documents comprising the application for FHA mortgage insurance of residential care facilities, and for servicing of the mortgages. The information is submitted from HUD-approved mortgagees, sponsors, mortgagors and contractors. The included documents are necessary for the application, review, commitment, initial/final endorsement, administration, servicing, technical oversight and audit of the Office of Residential Care Facilities projects pursuant to FHA Programs 232, 241, 223(f), 223(a)(7), 223(d) and 232(i) as authorized by the National Housing Act (sections 232, 241).

Respondents: Businesses or other for profits.

Estimated Number of Respondents: 6,489.

Estimated Number of Responses: 28,579.

Frequency of Response: 768.

Average Hours per Response: 4.98.

Total Estimated Burden: 52,204.

B. Solicitation of Public Comment

This notice is soliciting comments from members of the public and affected parties concerning the collection of information described in Section A on the following:

(1) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

(2) The accuracy of the agency's estimate of the burden of the proposed collection of information;

(3) Ways to enhance the quality, utility, and clarity of the information to be collected; and

(4) Ways to minimize the burden of the collection of information on those who are to respond; including through the use of appropriate automated collection techniques or other forms of information technology, *e.g.*, permitting electronic submission of responses.

HUD encourages interested parties to submit comment in response to these questions.

C. Authority

Section 2 of the Paperwork Reduction Act of 1995, 44 U.S.C. 3507.

Paul M. Olin,

Acting General Deputy Assistant Secretary, Office of Housing.

[FR Doc. 2026-13934 Filed 7-9-26; 8:45 am]

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DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

[Docket No. FR-7110-N-03; OMB Control No.: 2502-0626]

60-Day Notice of Proposed Information Collection: Tenant Education and Outreach Program

AGENCY: Office of the Assistant Secretary for Housing-Federal Housing Commissioner, HUD.

ACTION: Notice.

SUMMARY: HUD is seeking approval from the Office of Management and Budget (OMB) for the information collection described below. In accordance with the Paperwork Reduction Act, HUD is requesting comment from all interested parties on the proposed collection of information. The purpose of this notice is to allow for 60 days of public comment.

DATES: *Comments Due Date:* September 8, 2026.

ADDRESSES: Interested persons are invited to submit comments regarding this proposal.

Written comments and recommendations for the proposed information collection can be submitted within 60 days of publication of this notice to regulations.gov. Interested persons are also invited to submit comments regarding this proposal by name and/or OMB Control Number and can be sent to: Darian Ziegler, PRA Liaison, Department of Housing and Urban Development, 451 7th Street SW, Washington, DC 20410.

FOR FURTHER INFORMATION CONTACT:

Darian Ziegler, PRA Liaison, Office of Housing, Department of Housing and Urban Development, 451 7th Street SW, Washington, DC 20410; email Darian.Ziegler@hud.gov, telephone (202) 402-5535. This is not a toll-free number. HUD welcomes and is prepared to receive calls from individuals who

are deaf or hard of hearing, as well as individuals with speech or communication disabilities. To learn more about how to make an accessible telephone call, please visit <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Copies of available documents submitted to OMB may be obtained from Ms. Ziegler.

SUPPLEMENTARY INFORMATION: This notice informs the public that HUD is seeking approval from OMB for the information collection described in Section A.

A. Overview of Information Collection

Title of Information Collection:
Tenant Education and Outreach Program.

OMB Approval Number: 2502-0626.

Type of Request: Reinstatement with change.

Forms Number: HUD-9001, HUD-9002, HUD-9003, HUD-9004, HUD-9005, HUD-50080 TEO, HUD-50080 TSUB, HUD-91186 TEO and HUD-91186 TSUB.

Description of the need for the information and proposed use: The collection of this information is necessary to the Department to assist HUD in determining applicant eligibility and capacity to award and administer the HUD TEO grant funds within statutory and program criteria. A thorough evaluation of an applicant's submission is necessary to protect the Government's financial interest.

Respondents: Businesses, Nonprofit organizations, For Profit organizations, and Individuals/Households.

Information collection	Number of respondents	Frequency of response	Responses per annum	Burden hour per response	Annual burden hours	Hourly cost per response	Annual cost
HUD 9003-Subaward Application form.	30	1	30	2	60	71.33	\$4,279.80
HUD 9004-Subaward Cooperative Agreement.	30	1	30	3	90	71.33	\$6,419.70
HUD 9005-Intermediary Cooperative Agreement.	1	1	1	5	5	71.33	\$356.65
HUD 50080 TEO-Intermediary Expense Report.	1	12	12	16	192	46.33	\$8,895.36
HUD 50080 TSUB-Subrecipient Expense Report.	30	12	360	5	1800	46.33	\$83,394.00
HUD 91186 TEO-Intermediary Budget.	1	1	1	10	10	46.33	\$463.30
HUD 91186 TSUB-Subrecipient Budget.	30	1	30	10	300	46.33	\$13,899.00
Form SF424-Application for Federal Assistance.	25	1	25	0	0	0	0
Form SF424 B-Applicant & Recipient Assurances & Certifications.	25	1	25	0	0	0	0
Form HUD 2880 Applicant/Recipient Disclosure/Update Report.	25	1	25	0	0	0	0
Form SFLLL-Disclosure of Lobbying Activities.	25	1	25	0	0	0	0
Form SF424 A-Budget Information-Non-Construction Programs.	25	1	25	0	0	0	0
Certification Regarding Lobbying (Lobbying Form).	25	1	25	0	0	0	0
Total	574	40	918	54.50	2619	446.14	\$123,594.77

B. Solicitation of Public Comment

This notice is soliciting comments from members of the public and affected parties concerning the collection of information described in Section A on the following:

(1) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;

(2) The accuracy of the agency's estimate of the burden of the proposed collection of information;

(3) Ways to enhance the quality, utility, and clarity of the information to be collected; and

(4) Ways to minimize the burden of the collection of information on those who are to respond; including through the use of appropriate automated collection techniques or other forms of information technology, e.g., permitting electronic submission of responses.

HUD encourages interested parties to submit comment in response to these questions.

C. Authority

Section 2 of the Paperwork Reduction Act of 1995, 44 U.S.C. 3507.

Paul M. Olin,

Acting General Deputy Assistant Secretary
Office of Housing.

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DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

[Docket No. FR-7106-N-23]

Privacy Act of 1974; System of Records

AGENCY: Office of the Chief Information Officer and Infrastructure and Operations (IOO), HUD.

ACTION: Notice of a modified system of records.

SUMMARY: Pursuant to the provisions of the Privacy Act of 1974, as amended, the Department of the Housing and Urban Development (HUD), Office of the Chief Information Officer (OCIO) and Infrastructure and Operations (IOO), is issuing a public notice of its intent to modify the Privacy Act System of Records Notice (SORN) titled "Voice of the Customer (VoC)". The Voice of the Customer (VoC) system of records, originally maintained by the Office of the Chief Financial Officer (OCFO), has been transferred to the OCIO. The VoC platform supports HUD's implementation of the Government Service Delivery Improvement Act and

the Executive Order 14058, *Transforming Federal Customer Experience and Service Delivery to Rebuild Trust in Government*, issued on December 13, 2021. It enables customers to provide feedback on HUD's services and allows the Department to analyze customer interactions to identify opportunities for service improvement and to build public trust. This modification updates the System Location, Authority for Maintenance of the System, Purpose, Categories of Records in the System, Record Source Categories, and Technical and Physical Safeguards. Details of these modifications are outlined in the **SUPPLEMENTARY INFORMATION** section.

DATES: Comments will be accepted on or before August 10, 2026. This proposed action will be effective on the date following the end of the comment period unless comments are received which result in a contrary determination.

ADDRESSES: You may submit comments, identified by docket number or by one of the following methods:

Federal e-Rulemaking Portal: <http://www.regulations.gov>. Follow the instructions provided on that site to submit comments electronically.

Fax: 202-619-8365.

Email: privacy@hud.gov.

Mail: Attention: Privacy Office; Kimberly Morton, Acting Chief Privacy Officer; The Executive Secretariat, 451 7th Street SW, Room 10139; Washington, DC 20410-0001.

Instructions: All submissions received must include the agency name and docket number for this rulemaking. All comments received will be posted without change to <http://www.regulations.gov> including any personal information provided.

Docket: For access to the docket to read background documents or comments received go to <http://www.regulations.gov>.

FOR FURTHER INFORMATION CONTACT:

Kimberly Morton, Acting Chief Privacy Officer; 451 7th Street SW, Room 10139; Washington, DC 20410-1000; telephone number 804-822-4801 (this is not a toll-free number). HUD welcomes and is prepared to receive calls from individuals who are deaf or hard of hearing, as well as individuals with speech or communication disabilities. To learn more about how to make an accessible telephone call, please visit <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

SUPPLEMENTARY INFORMATION: HUD updates the System of Records Notice (SORN) for the Voice of the Customer (VoC) to reflect the following changes:

- *System Number:* Updated to reflect on the new Program Office. OCIO is taking over the system from OCFO to align with HUD's Chief Information Officer being designated by the Secretary as the Department's Lead Service Delivery Improvement Official in accordance with the Government Service Delivery Improvement Act of 2025.

- *System Location:* Updated to reflect the current hosting environment and physical address.

- *System Manager:* Updated to reflect changes in personnel managing this system.

- *Authority for Maintenance of the System:* Updated to include the Government Service Delivery Improvement Act.

- *Purpose:* Updated to clarify the VoC system's role in collecting customer feedback to support service improvement and align with Executive Order 14058.

- *Categories of Records in the System:* Updated to include the customer feedback surveys and call record transcripts.

- *Record Source Categories:* Updated to clarify the source of records is customer feedback surveys and call record transcripts.

- *Administrative, Technical and Physical Safeguards:* Updated to reflect Qualtrics' FedRAMP-authorized security Controls, HUD access requirements, and enhance data protection.

SYSTEM NAME AND NUMBER:

Voice of the Customer (VoC), HUD/OCIO-06.

SECURITY CLASSIFICATION:

Unclassified.

SYSTEM LOCATION:

Qualtrics, LLC—333 River Park Dr., Provo, UT 84604-5787; hosted within Amazon Web Services (AWS) GovCloud US-West.

SYSTEM MANAGER(S):

Joseph P. Carter, Director of Customer Experience, Office of the Chief Information Officer, Department of Housing and Urban Development, 1670 Broadway, Floor 25, Denver, CO 80202; telephone number 202-402-5980.

AUTHORITY FOR MAINTENANCE OF THE SYSTEM:

Section 2 of The Department of Housing and Urban Development Act of 1965, 42 U.S.C. 3531; the Government Service Delivery Improvement Act, 5 U.S.C. 321 *et seq.*; and Executive Order 14058, on Transforming Federal Customer Experience and Service