

Executive Order 12862 “Setting Customer Service Standards” also requires all executive departments to “survey customers to determine . . . their level of satisfaction with existing services.” We use customer satisfaction surveys to help us fulfill our responsibilities to provide excellence in government by proactively consulting with those we serve. This programmatic clearance provides an expedited approval process for DOI bureaus and offices to conduct customer research through external surveys such as questionnaires and comment cards.

The proposed renewal covers all of the organizational units and bureaus in DOI. Information obtained from customers by bureaus and offices will be provided voluntarily. No one survey will cover all the topic areas; rather, these topic areas serve as a guide within which the bureaus and offices will develop questions. Questions may be asked in languages other than English (e.g., Spanish) where appropriate. Topic areas include:

(1) Delivery, quality, and value of products, information, and services. Respondents may be asked for feedback regarding the following attributes of the information, service, and products provided:

- (a) Timeliness.
- (b) Consistency.
- (c) Accuracy.
- (d) Ease of Use and Usefulness.
- (e) Ease of Information Access.
- (f) Helpfulness.
- (g) Quality.
- (h) Value for fee paid for information/product/service.

(2) Management practices. This area covers questions relating to how well customers are aware of or satisfied with DOI management practices and processes, what improvements they might make to specific processes, and whether or not they feel specific issues were addressed and reconciled in a timely, courteous, and responsive manner.

(3) Mission management. We will ask customers to provide information of their existing knowledge, agreement, or satisfaction related to DOI’s ability to protect, conserve, provide access to, provide scientific data about, and preserve natural, cultural, and recreational resources that we manage, and how well we are carrying out our trust responsibilities to American Indians.

(4) Rules, regulations, policies. This area focuses on obtaining feedback from customers regarding fairness, adequacy, and consistency in enforcing rules, regulations, and policies for which DOI is responsible. It will also help us

understand public awareness of rules and regulations and whether or not they are explained in a clear and understandable manner.

(5) Interactions with DOI Personnel and Contractors. Questions will range from timeliness and quality of interactions to skill level of staff providing the assistance, as well as their courtesy and responsiveness during the interaction.

(6) General demographics. Some general demographics may be gathered to augment satisfaction questions so that we can better understand the customer and improve how we serve that customer. We may ask customers how many times they have used a service, visitation logistics including timing, distance traveled, and costs, as well as general characteristics (e.g., race, age, residency, etc.) about themselves and their group.

(7) Experience and perceptions. This topic focuses on gathering specific details about the DOI experiences including logistics and planning, motivation for participating, and activities, as well as perceptions about the values, interactions, and activities. Similar to demographics, this information may augment satisfaction questions so that we can better understand the customer and improve how we serve that customer.

All requests to collect information under the auspices of this proposed renewal will be carefully evaluated to ensure consistency with the intent, requirements, and boundaries of this programmatic clearance. Interior’s Office of Policy Analysis will conduct an administrative and technical review of each specific request in order to ensure statistical validity and soundness. All information collections are required to be designed and deployed based upon acceptable statistical practices and sampling methodologies, and procedures that account for and minimize non-response bias, in order to obtain consistent, valid data and statistics that are representative of the target populations.

Title of Collection: DOI Programmatic Clearance for Customer Satisfaction Surveys.

OMB Control Number: 1040–0001.

Form Number: DI–4010.

Type of Review: Extension of a currently approved collection.

Respondents/Affected Public: DOI customers, stakeholders, and partners. We define customers as anyone who uses, or could potentially use, DOI resources, products, or services. This includes past, current, and potential customers (e.g., the American public, representatives of the private sector,

academia, and other government agencies). We define stakeholders to mean groups or individuals who have an expressed interest in and who seek to influence the present and future state of DOI’s resources, products, and services. We define partners as those groups, individuals, and agencies who are formally engaged in helping DOI accomplish its mission.

Total Estimated Number of Annual Respondents: 65,000.

Total Estimated Number of Annual Responses: 65,000.

Average Completion Time per Response: 10 minutes.

Total Estimated Number of Annual Burden Hours: 10,833.

Respondent’s Obligation: Voluntary.

Frequency of Collection: On occasion.

Total Estimated Annual Nonhour Burden Cost: None.

An agency may not conduct or sponsor and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number.

The authority for this action is the Paperwork Reduction Act of 1995 (44 U.S.C. 3501 *et seq.*).

Jeffrey Parrillo,

Departmental Information Collection Clearance Officer.

[FR Doc. 2024–07153 Filed 4–3–24; 8:45 am]

BILLING CODE 4334–63–P

DEPARTMENT OF THE INTERIOR

Bureau of Land Management

[BLM_CA_FRN_MO4500170079]

Notice of Public Meeting of the Central California Resource Advisory Council

AGENCY: Bureau of Land Management, Interior.

ACTION: Notice of public meeting.

SUMMARY: In accordance with the Federal Land Policy and Management Act and the Federal Advisory Committee Act, the U.S. Department of the Interior, Bureau of Land Management’s (BLM) Central California Resource Advisory Council (RAC) will meet as follows.

DATES: A field tour will be held on May 8, 2024, from 12:30 p.m. to 5 p.m. Pacific Time (PT). The Central California RAC will hold a public meeting on May 9, 2024, from 8:30 a.m. to 4 p.m. PT, with a virtual participation option. Written public comments will be accepted prior to the meeting, and a public comment opportunity will begin at 3:30 p.m. PT on the business meeting day. If weather or circumstances arise

that prohibit an on-site meeting, the field tour will be cancelled, and the business meeting will be held in an all-virtual format via Zoom, or the meeting will be cancelled. The meeting and field tour are open to the public.

ADDRESSES: The final agenda for the public meeting will be posted on the BLM's web page two weeks in advance of the meeting at <https://go.usa.gov/xH9ya>. The field tour details, a virtual meeting link, and participation instructions will be made available to the public via BLM news release and the RAC's web page at least two weeks prior to the meeting. The May 8, 2024, field tour will be to the Berryessa Snow Mountain National Monument. The field tour will commence and conclude at Seke Hills Olive Mill, 19326 Country Road 78, Brooks, CA 95606. The May 9, 2024, meeting will be held at the Cache Creek Casino Resort, 14455 Highway 16, Brooks, CA 95606.

Written comments pertaining to the meeting can be sent to the BLM Central California District Office, 5152 Hillsdale Circle, El Dorado Hills, CA 95762, Attention: RAC meeting comments.

FOR FURTHER INFORMATION CONTACT: Public Affairs Officer Philip Oviatt, email: poviatt@blm.gov, or telephone: (661) 432-4252. Individuals in the United States who are deaf, deafblind, hard of hearing, or have a speech disability may dial 711 (TTY, TDD, or TeleBraille) to access telecommunications relay services. Individuals outside the United States should use the relay services offered within their country to make international calls to the point-of-contact in the United States.

SUPPLEMENTARY INFORMATION: Topics for the RAC meeting are as follows: On May 8, 2024, the RAC will tour the Berryessa Snow Mountain National Monument to view a variety of resources, visitor uses, and management activities. To attend the field tour, please RSVP by Friday, May 3, to the individual listed in the **FOR FURTHER INFORMATION** section of this notice. On May 9, 2024, the RAC will be briefed on the management of the Berryessa Snow Mountain National Monument and identify opportunities to engage in the Monument planning process. The RAC will also receive presentations and make recommendations on fee proposals from the U.S. Department of Agriculture Forest Service for multiple sites located in the Los Padres National Forest, the Sierra National Forest, and the Tahoe National Forest. In addition, the RAC will schedule additional meeting dates for 2024-2025.

The meeting and field tour are open to the public. The formal RAC meeting will have time allocated for public comments. Depending on the number of persons wishing to speak and the time available, the amount of time for oral comments may be limited. Written public comments may be sent to the BLM Central California District Office listed in the **ADDRESSES** section of this notice. All comments received will be provided to the RAC. Before including your address, phone number, email address, or other personal identifying information in your comment, you should be aware that your entire comment—including your personal identifying information—may be made publicly available at any time. While you can ask us in your comment to withhold your personal identifying information from public review, we cannot guarantee that we will be able to do so.

Members of the public wishing to participate in the field tour must provide their own transportation and meals.

Meeting Accessibility/Special Accommodations: For sign language interpreter services, assistive listening devices, or other reasonable accommodations, please contact the BLM (see **FOR FURTHER INFORMATION CONTACT**) at least seven business days before the meeting to ensure there is sufficient time to process the request. The Department of the Interior manages accommodation requests on a case-by-case basis.

Detailed minutes for the RAC meetings will be maintained in the BLM Central California District Office. Minutes will also be posted to the BLM Central California RAC web page.

(Authority: 43 CFR 1784.4-2)

Erica St. Michel,

Deputy State Director, Communications.

[FR Doc. 2024-07168 Filed 4-3-24; 8:45 am]

BILLING CODE 4331-15-P

DEPARTMENT OF THE INTERIOR

Bureau of Land Management

[BLM_AK_FRN_MO4500172131; F-14837-G2]

Alaska Native Claims Selection

AGENCY: Bureau of Land Management, Interior.

ACTION: Notice of decision approving lands for conveyance.

SUMMARY: The Bureau of Land Management (BLM) hereby provides constructive notice that it will issue an

appealable decision approving conveyance of the surface estate in certain lands to Beaver Kwit'chin Corporation for the Native village of Beaver, pursuant to the Alaska Native Claims Settlement Act of 1971 (ANCSA). The subsurface estate in the same lands will be conveyed to Doyon, Limited, when the surface estate is conveyed to Beaver Kwit'chin Corporation.

DATES: Any party claiming a property interest in the lands affected by the decision may appeal the decision in accordance with the requirements of 43 CFR part 4 within the time limits set out in the **SUPPLEMENTARY INFORMATION** section.

ADDRESSES: You may obtain a copy of the decision from the Bureau of Land Management, Alaska State Office, 222 West Seventh Avenue, #13, Anchorage, AK 99513-7504.

FOR FURTHER INFORMATION CONTACT: Matthew Colburn, Land Law Examiner, Adjudication Section, BLM Alaska State Office, 907-271-5067 or mcolburn@blm.gov. Individuals in the United States who are deaf, deafblind, hard of hearing, or have a speech disability may dial 711 (TTY, TDD, or TeleBraille) to access telecommunications relay services. Individuals outside the United States should use the relay services offered within their country to make international calls to the point of contact in the United States.

SUPPLEMENTARY INFORMATION: As required by 43 CFR 2650.7(d), notice is hereby given that the BLM will issue an appealable decision to Beaver Kwit'chin Corporation. The decision approves conveyance of the surface estate in certain lands pursuant to ANCSA (43 U.S.C. 1601, *et seq.*), as amended. As provided by ANCSA, the subsurface estate in the same lands will be conveyed to Doyon, Limited, when the surface estate is conveyed to Beaver Kwit'chin Corporation. The lands are located in the vicinity of Beaver, Alaska, and are described as:

Fairbanks Meridian, Alaska

T. 16 N., R. 1 E.,
Secs. 21, 22, and 23;
Secs. 25 to 28, inclusive;
Secs. 33, 34, and 35.
Containing 4,920.11 acres.

The decision addresses public access easements, if any, to be reserved to the United States pursuant to sec. 17(b) of ANCSA (43 U.S.C. 1616(b)), in the lands described above.

The BLM will also publish notice of the decision once a week for four consecutive weeks in the Fairbanks Daily News-Miner newspaper.