DEPARTMENT OF LABOR  
Office of Disability Employment Policy  
Agency Information Collection  
Activities; Comment Request; Job  
Accommodation Network Customer  
Satisfaction Questionnaire  

ACTION: Notice of information  
collections and request for comments.  

SUMMARY: In compliance with the  
Paperwork Reduction Act of 1995, the  
DOL is soliciting public comments  
regarding this ODEP-sponsored  
information collection to the Office  
of Management and Budget (OMB) for  
review and approval.  

DATES: Comments pertaining to this  
information collection are due on or  
before October 18, 2021.  

ADDRESSES: Electronic submission: You  
may submit comments and attachments  
Follow the online instructions for submitting comments.  

Mail submission: 200 Constitution Ave. NW, Room S–5315, Washington,  
DC 20210. Comments are invited on: (1) Whether the collection of information  
is necessary for the proper performance of the functions of the DOL, including  
whether the information will have practical utility; (2) if the information  
will be processed and used in a timely manner; (3) the accuracy of the DOL’s  
estimates of the burden and cost of the collection of information, including the  
validity of the methodology and assumptions used; (4) ways to enhance  
the quality, utility and clarity of the information collection; and (5) ways to  
mimize the burden of the collection of information on those who are to  
respond, including the use of automated collection techniques or other forms of  
information technology.  

FOR FURTHER INFORMATION CONTACT:  
Betsy Kravitz by telephone at 202–693–  
7860 (this is not a toll-free number) or  
by email at DOL_PRA_PUBLIC@dol.gov.  

SUPPLEMENTARY INFORMATION: The Job  
Accommodation Network (JAN) is a  
leading source of guidance on job  
accommodations and disability  
employment issues and has served  
customers for more than 35 years. JAN  
provides free one-on-one practical  
guidance and technical assistance on job  
accommodation solutions. Title I of the  
Americans with Disabilities Act (ADA)  
and related legislation, and self-  
employment and entrepreneurship  
options for people with disabilities. JAN  
provides individualized consultation to  
assist:  

• Employers and their representatives  
seeking guidance on practical ways to  
engage in the interactive process,  
provide job accommodation solutions,  
and comply with Title I of the ADA;  

• Individuals with medical  
conditions and disabilities seeking  
information about job accommodation  
solutions, employment rights under the  
ADA, and self-employment and  
trepreneurship opportunities; and  

• Family members and rehabilitation,  
medical, educational, and other  
professionals in their effort to support  
successful employment outcomes for  
individuals with medical conditions  
and disabilities.  

JAN customers (employer representatives, service providers, and  
individuals with disabilities) who  
contact JAN via phone calls, email, and  
internet chats and who have inquiries  
related to workplace accommodation or  
self-employment issues will be asked to  
participate in the Customer Satisfaction  
Questionnaire, which is sent via email.  
The initial email requesting  
participation includes the Informed  
Consent script used by both JAN and the  
West Virginia University School of  
Social Work. Informed consent specifies  
that the purpose is to evaluate JAN’s  
services and to identify ways in which  
services can be improved to assist  
clients. Potential participants also will  
be informed that their decision to either  
participate or refuse to participate will  
in no way impact their ability to use  
JAN’s services in the future. Following  
the link to complete the questionnaire is  
considered consent. Customers can also  
opt out of further contacts or choose to  
contact the evaluator directly if there are  
questions or concerns. The statement  
has been approved by the West Virginia  
University Internal Review Board. The  
questionnaire requests demographic  
information, accommodation process  
details and costs, and general  
satisfaction items. Respondents can  
choose to answer or skip each item.  

This information collection is subject  
to the Paperwork Reduction Act (PRA).  
A Federal agency generally cannot  
conduct or sponsor a collection of  
information, and the public is generally  
not required to respond to an  
information collection, unless the OMB  
approves it and displays a currently  
valid OMB Control Number. In addition,  
notwithstanding any other provisions of  
law, no person shall generally be subject  
to penalty for failing to comply with a  
collection of information that does not  
display a valid OMB Control Number.  
See 5 CFR 1320.5(a) and 1320.6.  

The DOL seeks PRA authorization for  
this information collection for three (3)  
years. OMB authorization for an  
Information Collection Review cannot  
be for more than three (3) years without  
renewal. The DOL notes that currently  
approved information collection  
requirements submitted to the OMB  
receive a month-to-month extension  
while they undergo review.  

Agency: DOL-ODEP.  
Type of Review: New information  
collection.  

Title of Collection: Job  
Accommodation Network (JAN)  
Customer Satisfaction Questionnaire.  

OMB Control Number: 1230–0NEW.  
Affected Public: Individuals or  
Households.  

Total Estimated Number of  
Respondents: 1,680.  
Frequency: Once per customer every 6  
months.  

Total Estimated Number of  
Responses: 1,680.  
Total Estimated Annual Time Burden:  
420 hours.  
Total Estimated Annual Other Costs  
Burden: 50.  

Dated: August 12, 2021.  

Jennifer Sheehy,  
Deputy Assistant Secretary, Office of  
Disability Employment Policy.  

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DEPARTMENT OF LABOR

Employment and Training  
Administration

Determinations Regarding Eligibility  
To Apply for Trade Adjustment  
Assistance

In accordance with Sections 223 and  
284 (19 U.S.C. 2273 and 2395) of the  
seq.) (“Act”), as amended, the  
Department of Labor herein presents  
summaries of determinations regarding  
eligibility to apply for trade adjustment  
assistance under Chapter 2 of the Act  
(“TAA”) for workers by (TA–W) issued  
during the period of July 1 2021 through  
July 31 2021.  

This notice includes summaries of  
initial determinations such as  
Affirmative Determinations of  
Eligibility, Negative Determinations of  
Eligibility, and Determinations  
Terminating Investigations of Eligibility  
within the period. If issued in the