GENERAL SERVICES ADMINISTRATION

[Notice–MA–2020–14; Docket No. 2020–0002; Sequence No. 40]

Mail Management—Deployment of the Simplified Mail Accountability and Reporting Tool (SMART) and Temporary Waiver of Federal Management Regulation (FMR) Sections 102–192.85–105 Reporting Requirements

AGENCY: Office of Government-wide Policy, General Services Administration (GSA).


SUMMARY: GSA has issued FMR Bulletin G–07, which announces GSA’s decision to deploy the SMART and resume Federal Agency mail program data collections when the SMART is fully deployed. Additionally, FMR Bulletin G–07 temporarily waives the annual mail management reporting requirement for large Federal agencies.

DATES: Applicability Date: This notice is effective upon signature and retroactively applies to relevant reporting requirements for FY 2017, 2018, 2019, and 2020.

FOR FURTHER INFORMATION CONTACT: For clarification of content, contact Mr. Michael DeMale, Office of Asset and Transportation Management, GSA, at 202–805–8167, or email federal.mail@gsa.gov. Please cite Notice of FMR Bulletin G–07.

SUPPLEMENTARY INFORMATION: Background: Federal agencies must comply with FMR part 102–192, authorized by 44 U.S.C. 2901–2906, when developing and administering Federal agency mail programs. GSA is announcing the deployment of the SMART for collecting large Federal agency mail program data as required by FMR 102—sections 192.85–105. This FMR Bulletin is available at https://www.gsa.gov/policy-regulations/regulations/federal-management-regulation/federal-management-regulation-smart-related-files#MailManagement. Annual large agency mail management reporting requirements are temporarily waived until the SMART is deployed.

Krystal J. Brumfield,
Associate Administrator, Office of Government-wide Policy, General Services Administration.

[FR Doc. 2021–09140 Filed 4–30–21; 8:45 am]

BILLING CODE 6820–14–P

DEPARTMENT OF HEALTH AND HUMAN SERVICES

Agency for Healthcare Research and Quality

Agency Information Collection Activities: Proposed Collection; Comment Request

AGENCY: Agency for Healthcare Research and Quality, HHS.

ACTION: Notice.

SUMMARY: This notice announces the intention of the Agency for Healthcare Research and Quality (AHRQ) to request that the Office of Management and Budget (OMB) approve the proposed information collection project “The AHRQ Safety Program for Methicillin-Resistant Staphylococcus aureus (MRSA) Prevention.”

DATES: Comments on this notice must be received by July 2, 2021.

ADDRESSES: Written comments should be submitted to: Doris Lefkowitz, Reports Clearance Officer, AHRQ, by email at doris.lefkowitz@AHRQ.hhs.gov.

Copies of the proposed collection plans, data collection instruments, and specific details on the estimated burden can be obtained from the AHRQ Reports Clearance Officer.

FOR FURTHER INFORMATION CONTACT: Doris Lefkowitz, AHRQ Reports Clearance Officer, (301) 427–1477, or by email at doris.lefkowitz@AHRQ.hhs.gov.

SUPPLEMENTARY INFORMATION:

Proposed Project

The AHRQ Safety Program for Methicillin-Resistant Staphylococcus aureus (MRSA) Prevention

As part of the HHS HAI National Action Plan (NAP), AHRQ has supported the implementation and adoption of the Comprehensive Unit-based Safety Program (CUSP) to reduce Central-Line Associated Bloodstream Infections (CLABSI) and Catheter-Associated Urinary Tract Infections (CAUTI), and subsequently applied CUSP to other clinical challenges, including reducing surgical site infections and improving care for mechanically ventilated patients. As part of the National Action Plan for Combating Antibiotic-Resistant Bacteria (CARB NAP), the HHS HAI National Action Plan, and Healthy People 2030 goals, AHRQ will now apply the principles and concepts that have been learned from these HAI reduction efforts to the prevention of MRSA invasive infections.

Healthcare-associated infections, or HAIs, are a highly significant cause of
illness and death for patients in the U.S. At any given time, HAIs affect one out of every 31 hospital inpatients. More than a million of these infections occur across our health care system every year. This leads to significant patient harm and loss of life, and costs billions of dollars each year in medical and nonmedical costs. In addition, the 3 million Americans currently residing in U.S. nursing homes experience a staggering 2–3 million HAIs each year.

Particular concern has arisen related to the persistent prevalence of methicillin-resistant Staphylococcus aureus (MRSA). This bacterium affects both communities and healthcare facilities, but the majority of morbidity and mortality occurs in critically and chronically ill patients. While MRSA was rare in the US through the 1970s, its prevalence in US health care facilities began rising in the 1980s and had continued to do so. In 2000, MRSA was responsible for 133,510 hospitalizations in children and adults. This number more than doubled by 2005, with 278,203 hospitalizations along with 56,248 septic events and 6,639 deaths being attributed to MRSA. MRSA has become a major form of hospital associated Staphylococcus aureus infection.

For various patient safety initiatives, AHRQ has promoted the implementation and adoption of the Comprehensive Unit-Based Safety Program (CUSP) approach which combines clinical and cultural (i.e., technical and adaptive) intervention components to facilitate the implementation of technical bundles to improve patient safety. For MRSA prevention, it is likely that a combination of technical approaches is indicated, including decolonization along with classic infection control practices such as hand hygiene, environmental cleaning, general HAI prevention, and contact precautions/isolation. Implementation of these technical approaches would benefit greatly from the cultural and behavioral interventions incorporated in CUSP. AHRQ expects this approach, which includes a focus on teamwork, communication, and patient engagement, will enhance the effectiveness of interventions to reduce MRSA infection that will be implemented and evaluated as part of this project.

This project will assist hospital units and long-term care facilities in adopting and implementing technical approaches to reduce MRSA infections. It will be implemented in four cohorts:

- at least 300 hospital surgical services
- at least 300 long-term care facilities

The goals of this project are to (1) develop and implement a program to prevent MRSA invasive infection in intensive care units (ICUs), non-ICUs, inpatient surgery, and long-term care facilities, (2) assess the adoption of CUSP for MRSA Prevention, and (3) evaluate the effectiveness of the intervention in the participating units. AHRQ is requesting a 3-year clearance to perform the data collection activities needed to assess the adoption of the program and evaluate its effectiveness in the participating units and facilities.

The project is being conducted by AHRQ through its contractor, Johns Hopkins University (JHU) and JHU’s subcontractor, NORC at the University of Chicago. The project is being undertaken pursuant to AHRQ’s mission to enhance the quality, appropriateness, and effectiveness of health services, and access to such services, through the establishment of a broad base of scientific research and through the promotion of improvements in clinical and health systems practices, including the prevention of diseases and other health conditions (42 U.S.C. 299).

Method of Collection

The evaluation will utilize a pre-post design, using quarterly data collected over a 12-month baseline period and an 18-month implementation period for a total of 4 baseline data points and 6 implementation data points. In addition to a pre-post-intervention analysis, we plan to make use of the multiple baseline observations to conduct an interrupted time-series analysis for each of the four healthcare settings (ICU, non-ICU, surgical services, and long-term care).

The primary data collection includes the following:

1. Unit or Facility-level clinical outcome change data: During each quarter of the program for ICU, non-ICU and surgical settings, each participating unit will be asked to submit clinical measures related to MRSA prevention through a secure online portal; long-term care settings will submit this information on a monthly basis. Units from all settings will also provide retrospective data for the 12 months prior to the start of the intervention period. These data will be used to evaluate the effectiveness of the AHRQ Safety Program for MRSA Prevention program.

2. Survey of Patient Safety Culture: The NORC/JHU team will administer AHRQ Surveys of Patient Safety Culture to all eligible AHRQ Safety Program for MRSA Prevention staff at the participating units or facilities at the beginning and end of the intervention. We will administer the Hospital Survey of Patient Safety Culture (HSOPS) in the ICU, non-ICU, and surgical cohorts, and the Nursing Home Survey on Patient Safety Culture (NHOPS) in the long term care cohort. These surveys ask questions about patient safety issues, medical errors, and event reporting in the respective setting. NORC/JHU will request that all staff on the unit or facility that is implementing the AHRQ Safety Program for MRSA Prevention complete the survey. As unit and facility size vary, we estimate the average number of respondents to be 25 for each unit.

3. Gap Analysis: The NORC/JHU team will administer the Gap Analysis during the first month of the intervention to an Infection Preventionist and one of the unit’s team leaders (most likely a nurse). Information on current practices in MRSA prevention on the unit will be collected.

4. Implementation Assessments—Team Checkup Tool: The implementation assessments will be conducted to monitor the program’s progress and determine what the participating sites have learned through participating in the program. The Team Checkup Tool will be requested monthly, and we anticipate participation from approximately 1 staff (most commonly a nurse) per unit. The program will use the Team Checkup Tool to monitor key actions of staff members. The Tool asks about use of safety guidelines, tools, and resources throughout three different phases: Assessment (1), Planning, Training, and Implementation (2), and Sustainment (3).

This data collection effort will be part of a comprehensive evaluation strategy to assess the adoption of the Comprehensive Unit-Based Safety Program (CUSP) for MRSA Prevention in ICUs, non-ICUs, surgical services, and long-term care settings; and measure the effectiveness of the interventions in the participating facilities or units. The evaluation has four main goals:

1. Program participation: Assess the ability of sites to successfully encourage full participation of unit/facility staff in educational activities.

2. Implementation and adoption: Assess the implementation and adoption of CUSP for MRSA prevention.

3. Program effectiveness: Measure the effectiveness of the CUSP for MRSA prevention bundle.
4. **Causal pathways:** Describe the characteristics of teams that are associated with successful implementation and improvement outcomes.

### Estimated Annual Respondent Burden

Exhibit 1 shows the total estimated annualized burden hours for the data collection efforts. All data collection activities are expected to occur within the three-year clearance period. The total estimated annualized burden is 13,151 hours.

#### Exhibit 1—Estimated Annualized Burden Hours

<table>
<thead>
<tr>
<th>Form name</th>
<th>Number of respondents</th>
<th>Number of responses per respondent</th>
<th>Hours per response</th>
<th>Total burden hours</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Survey of Patient Safety Culture</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>HSOPS (25 respondents per unit, pre- and post-intervention for ICU (400), non-ICU (400), and surgical (300) cohorts, 1,100 units total)</td>
<td>9,167</td>
<td>2</td>
<td>0.25</td>
<td>4,584</td>
</tr>
<tr>
<td>NHSOPS (25 respondents per facility, one response per pre- and post-intervention for LTC cohort, 300 facilities total)</td>
<td>2,500</td>
<td>2</td>
<td>0.25</td>
<td>1,250</td>
</tr>
<tr>
<td><strong>Infrastructure Assessment</strong></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Gap Analysis (1 assessment per unit or facility, pre and post-intervention for all four cohorts, 1,400 sites total)</td>
<td>467</td>
<td>2</td>
<td>1</td>
<td>934</td>
</tr>
<tr>
<td><strong>Implementation Assessments</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Team Checkup Tool (1 checklist conducted monthly during the 18 months of intervention for ICU, non-ICU, and Surgical cohorts, 1,100 units total)</td>
<td>367</td>
<td>18</td>
<td>0.17</td>
<td>1,123</td>
</tr>
<tr>
<td>Team Checkup Tool (1 checklist conducted monthly per facility during the 18 month intervention period for LTC cohort, 300 facilities total)</td>
<td>100</td>
<td>18</td>
<td>0.17</td>
<td>306</td>
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<tr>
<td><strong>Electronic Health Record (EHR) Extracts</strong></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Initial datapull—(once at baseline for ICU and non-ICU cohorts, 800 units total)</td>
<td>267</td>
<td>1</td>
<td>9</td>
<td>2,403</td>
</tr>
<tr>
<td>Initial datapull—(once at baseline for Surgical cohort, 300 settings total)</td>
<td>100</td>
<td>1</td>
<td>0.5</td>
<td>50</td>
</tr>
<tr>
<td>Initial datapull—(once at baseline for LTC cohort, 300 facilities total)</td>
<td>100</td>
<td>1</td>
<td>5</td>
<td>500</td>
</tr>
<tr>
<td>Quarterly data—(quarterly during 18 months of intervention for ICU, non-ICU, and Surgical cohorts, 1,100 units total)</td>
<td>367</td>
<td>6</td>
<td>0.5</td>
<td>1,101</td>
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<tr>
<td>Monthly data—(monthly per facility during 18 months of intervention for LTC cohort, 300 facilities total)</td>
<td>100</td>
<td>18</td>
<td>0.5</td>
<td>900</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td></td>
<td>13,535</td>
</tr>
</tbody>
</table>

*The number of respondents per data collection effort is calculated by multiplying the number of respondents per unit by the total number of units. The result is divided by three to capture an annualized number.

Exhibit 2 shows the estimated annualized cost burden based on the respondents’ time to complete the data collection activities. The total annualized cost burden is estimated to be $596,597.83.

#### Exhibit 2—Estimated Annualized Cost Burden

<table>
<thead>
<tr>
<th>Form name</th>
<th>Number of respondents</th>
<th>Total burden hours</th>
<th>Average hourly wage rate</th>
<th>Total cost burden</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Survey of Patient Safety Culture</strong></td>
<td></td>
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</tr>
<tr>
<td>HSOPS (Attachment N) (25 respondents per unit, pre- and post-intervention for ICU (400), non-ICU (400), and surgical (300) cohorts, 1,100 units total)</td>
<td>9,167</td>
<td>4,584</td>
<td>$51.53</td>
<td>$236,187.76</td>
</tr>
<tr>
<td>NHSOPS (Attachment O) (25 respondents per facility, one response per pre- and post-intervention for LTC cohort, 300 facilities total)</td>
<td>2,500</td>
<td>1,250</td>
<td>$51.53</td>
<td>64,412.50</td>
</tr>
<tr>
<td><strong>Infrastructure Assessment</strong></td>
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<td></td>
</tr>
<tr>
<td>Gap Analysis (Attachments B–D) (1 assessment per unit or facility, pre and post-intervention for all four cohorts, 1,400 sites total)</td>
<td>467</td>
<td>934</td>
<td>$51.53</td>
<td>48,129.02</td>
</tr>
<tr>
<td><strong>Implementation Assessments</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Team Checkup Tool (Attachments H and I) (1 checklist conducted monthly during 3 months of ramp-up and 15 months of intervention periods for ICU, non-ICU, and Surgical cohorts, 1,100 units total)</td>
<td>367</td>
<td>1,123</td>
<td>$51.53</td>
<td>57,868.19</td>
</tr>
</tbody>
</table>
### Request for Comments

In accordance with the Paperwork Reduction Act, 44 U.S.C. 3501–3520, comments on AHRQ’s information collection are requested with regard to any of the following: (a) whether the proposed collection of information is necessary for the proper performance of AHRQ’s health care research and health care information dissemination functions, including whether the information will have practical utility; (b) the accuracy of AHRQ’s estimate of burden (including hours and costs) of the proposed collection(s) of information; (c) ways to enhance the quality, utility and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information upon the respondents, including the use of automated collection techniques or other forms of information technology.

Comments submitted in response to this notice will be summarized and included in the Agency’s subsequent request for OMB approval of the proposed information collection. All comments will become a matter of public record.


Marquita Cullom,
Associate Director.

[FR Doc. 2021–09138 Filed 4–30–21; 8:45 am]

### DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### Agency for Healthcare Research and Quality

**Agency Information Collection Activities: Proposed Collection; Comment Request**

**AGENCY:** Agency for Healthcare Research and Quality, HHS.

**ACTION:** Notice

**SUMMARY:** This notice announces the intention of the Agency for Healthcare Research and Quality (AHRQ) to request that the Office of Management and Budget (OMB) approve the renewal of the information collection project “Medical Office Survey on Patient Safety Culture Database.”

**DATES:** Comments on this notice must be received by July 2, 2021

**ADDRESSES:** Written comments should be submitted to: Doris Lefkowitz, Reports Clearance Officer, AHRQ, by email at doris.lefkowitz@AHRQ.hhs.gov.

Copies of the proposed collection plans, data collection instruments, and specific details on the estimated burden can be obtained from the AHRQ Reports Clearance Officer.

**FOR FURTHER INFORMATION CONTACT:** Doris Lefkowitz, AHRQ Reports Clearance Officer, (301) 427–1477, or by email at doris.lefkowitz@AHRQ.hhs.gov.

**SUPPLEMENTARY INFORMATION:**

#### Proposed Project

**Medical Office Survey on Patient Safety Culture Database**

In 1999, the Institute of Medicine called for health care organizations to develop a “culture of safety” such that their workforce and processes focus on improving the reliability and safety of care for patients (IOM, 1999; To Err is Human: Building a Safer Health System). To respond to the need for tools to assess patient safety culture in health care, AHRQ developed and pilot tested the Medical Office Survey on Patient Safety Culture with OMB approval (OMB NO.0935–0131; Approved July 5, 2007). The survey is designed to enable medical offices to assess provider and staff perspectives about patient safety issues, medical error, and error reporting. The survey includes 38 items that measure 10 composites of patient safety culture. In addition to the composite items, 14 items measure staff perceptions how often medical offices have problems exchanging information with other settings as well as other patient safety and quality issues. AHRQ made the survey publicly available along with a Survey User’s Guide and other toolkit materials in December 2008 on the AHRQ website.

The AHRQ Medical Office SOPS Database consists of data from the AHRQ Medical Office Survey on Patient Safety Culture and may include reportable, non-required supplemental items. Medical offices in the U.S. can voluntarily submit data from the survey to AHRQ, through its contractor, Westat.