

Dated: December 15, 2020.

Kathleen Claffie,

Chief, Office of Privacy Management, U.S. Coast Guard.

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DEPARTMENT OF HOMELAND SECURITY

Federal Emergency Management Agency

[Docket ID: FEMA-2020-0014; OMB No. 1660-0132]

Agency Information Collection Activities: Submission for OMB Review; Comment Request; Consolidated FEMA-National Training and Education Division (NTED) Level 3 Training Evaluation Forms; Correction

AGENCY: Federal Emergency Management Agency, DHS.

ACTION: 30-day notice and request for comments, correction.

SUMMARY: The Federal Emergency Management Agency (FEMA) published a document in the **Federal Register** on November 25, 2020, inviting the general public to comment on a reinstatement, with change, of a previously approved information collection for which approval has expired. The document contained incorrect cost estimates.

DATES: This correction is effective December 18, 2020.

ADDRESSES: For information on submitting comments, see the November 25, 2020, document at 85 FR 75349.

FOR FURTHER INFORMATION CONTACT: For any questions, please contact Dalia Abdelmeguid at FEMA-NTES@fema.dhs.gov or via phone 202-431-7739. You may contact the Information Management Division for copies of the proposed collection of information at email address: FEMA-Information-Collections-Management@fema.dhs.gov.

SUPPLEMENTARY INFORMATION: In FR Doc. 2020-26052, beginning on page 75349 in the **Federal Register** of Wednesday, November 25, 2020, the following corrections are made:

1. On page 75350, in the middle column, “*Estimated Total Annual Respondent Cost: \$1,489,450.*” is corrected to read “*Estimated Total Annual Respondent Cost: \$1,466,298.*”
2. On page 75350, in the middle column, “*Estimated Total Annual Cost to the Federal Government: \$168,913.*” is corrected to read “*Estimated Total*

Annual Cost to the Federal Government: \$180,082.”

Maile Arthur,

Acting Records Management Branch Chief, Office of the Chief Administrative Officer, Mission Support, Federal Emergency Management Agency, Department of Homeland Security.

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DEPARTMENT OF HOMELAND SECURITY

[Docket No. CISA-2020-0007]

Agency Information Collection Activities: 1670-0027: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

AGENCY: Cybersecurity and Infrastructure Security Agency (CISA), The Department of Homeland Security (DHS).

ACTION: 30- Day Notice and request for comments; Extension of Information Collection Request, 1670-0027.

SUMMARY: The Cybersecurity and Infrastructure Security Agency (CISA) will submit the following information collection request (ICR) to the Office of Management and Budget (OMB) for review and clearance in accordance with the Paperwork Reduction Act of 1995. CISA previously published a notice about this ICR, in the **Federal Register** on July 20, 2020, for a 60-day public comment period. No comments were received. In this notice, CISA solicits additional public comments concerning this ICR for 30-days.

DATES: Comments are encouraged and will be accepted until January 19, 2021.

ADDRESSES: Written comments and recommendations for the proposed information collection should be sent within 30 days of publication of this notice to www.reginfo.gov/public/do/PRAMain. Find this particular information collection by selecting “Currently under 30-day Review—Open for Public Comments” or by using the search function.

FOR FURTHER INFORMATION CONTACT: If additional information is required contact: The Department of Homeland Security (DHS), Cybersecurity and Infrastructure Agency (CISA), Mia Bruce, 703-235-3519, nppd-prac@hq.dhs.gov

SUPPLEMENTARY INFORMATION: The information collection activity provides a means to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the

Administration’s commitment to improving service delivery. CISA will submit the information collection abstracted below to the OMB for approval. By qualitative feedback we mean information that provides useful insights on perceptions and opinions but are not statistical surveys that yield quantitative results that can be generalized to the population of study..

This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between CISA and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

The solicitation of feedback will target areas such as: Timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public.

If this information is not collected, vital feedback from customers and stakeholders on CISA’s services will be unavailable. CISA will only submit a collection for approval under this generic clearance if it meets the following conditions:

1. The collections are voluntary;
2. The collections are low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
3. The collections are noncontroversial and do not raise issues of concern to other Federal agencies;
4. Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
5. Personally identifiable information is collected only to the extent necessary and is not retained;
6. Information gathered is intended to be used only internally for general service improvement and program management purposes and is not intended for release outside of the CISA (if released, CISA must indicate the qualitative nature of the information);
7. Information gathered will not be used for the purpose of substantially