

the structure (including increasing transparency) and resources to ensure customer experience is a focal point for agency leadership.

This proposed information collection activity provides a means to garner customer and stakeholder feedback in an efficient, timely manner in accordance with the Administration's commitment to improving customer service delivery as discussed in Section 280 of OMB Circular A-11 at <https://www.whitehouse.gov/wp-content/uploads/2018/06/s280.pdf>.

As discussed in OMB guidance, agencies should identify their highest-impact customer journeys (using customer volume, annual program cost, and/or knowledge of customer priority as weighting factors) and select touchpoints/transactions within those journeys to collect feedback.

These results will be used to improve the delivery of Federal services and programs. It will also provide government-wide data on customer experience that can be displayed on [www.performance.gov](http://www.performance.gov) to help build transparency and accountability of Federal programs to the customers they serve.

As a general matter, these information collections will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

The Department of the Interior will only submit collections if they meet the following criteria.

- The collections are voluntary;
- The collections are low-burden for respondents (based on considerations of total burden hours or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
- The collections are non-controversial and do not raise issues of concern to other Federal agencies;
- Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
- Personally identifiable information (PII) is collected only to the extent necessary and is not retained;
- Information gathered is intended to be used for general service improvement and program management purposes;
- Upon agreement between OMB and the agency, all or a subset of information may be released as part of A-11, Section 280 requirements on [performance.gov](http://performance.gov). Summaries of customer research and

user testing activities may be included in public-facing customer journey maps;

- Additional release of data must be done in coordination with OMB.

These collections will allow for ongoing, collaborative and actionable communications between the Agency, its customers and stakeholders, and OMB as it monitors agency compliance on Section 280. These responses will inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on services will be unavailable.

*Title of Collection:* Improving Customer Experience (OMB Circular A-11, Section 280 Implementation).

*OMB Control Number:* 1090-NEW.

*Form Number:* None.

*Type of Review:* New.

*Respondents/Affected Public:* Individuals and Households, Businesses and Organizations, State, Local or Tribal Government.

*Total Estimated Number of Annual Respondents:* 146,384.

*Total Estimated Number of Annual Responses:* 146,384.

*Estimated Completion Time per Response:* Varied, dependent upon the possible response time to complete a questionnaire or survey may be 3 minutes up to 90 minutes to participate in an interview based on the data collection method used.

*Total Estimated Number of Annual Burden Hours:* 13,876.

*Respondent's Obligation:* Voluntary.

*Frequency of Collection:* One time.

*Total Estimated Annual Nonhour Burden Cost:* None.

An agency may not conduct or sponsor and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number.

The authority for this action is the Paperwork Reduction Act of 1995 (44 U.S.C. 3501 *et seq.*).

Signed:

**Jeffrey Parrillo,**

*Departmental Information Collection Clearance Officer.*

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**BILLING CODE 4334-63-P**

## DEPARTMENT OF THE INTERIOR

### Bureau of Reclamation

[RR83550000, 201R5065C6, RX.59389832.1009676]

### Quarterly Status Report of Water Service, Repayment, and Other Water-Related Contract Actions

**AGENCY:** Bureau of Reclamation, Interior.

**ACTION:** Notice of contract actions.

**SUMMARY:** Notice is hereby given of contractual actions that have been proposed to the Bureau of Reclamation (Reclamation) and are new, discontinued, or completed since the last publication of this notice. This notice is one of a variety of means used to inform the public about proposed contractual actions for capital recovery and management of project resources and facilities consistent with section 9(f) of the Reclamation Project Act of 1939. Additional announcements of individual contract actions may be published in the **Federal Register** and in newspapers of general circulation in the areas determined by Reclamation to be affected by the proposed action.

**ADDRESSES:** The identity of the approving officer and other information pertaining to a specific contract proposal may be obtained by calling or writing the appropriate regional office at the address and telephone number given for each region in the **SUPPLEMENTARY INFORMATION** section of this notice.

**FOR FURTHER INFORMATION CONTACT:** Michelle Kelly, Reclamation Law Administration Division, Bureau of Reclamation, P.O. Box 25007, Denver, Colorado 80225-0007; [mkelly@usbr.gov](mailto:mkelly@usbr.gov); telephone 303-445-2888.

**SUPPLEMENTARY INFORMATION:** Consistent with section 9(f) of the Reclamation Project Act of 1939, and the rules and regulations published in 52 FR 11954, April 13, 1987 (43 CFR 426.22), Reclamation will publish notice of proposed or amendatory contract actions for any contract for the delivery of project water for authorized uses in newspapers of general circulation in the affected area at least 60 days prior to contract execution. Announcements may be in the form of news releases, legal notices, official letters, memorandums, or other forms of written material. Meetings, workshops, and/or hearings may also be used, as appropriate, to provide local publicity. The public participation procedures do not apply to proposed contracts for the sale of surplus or interim irrigation water for a term of 1 year or less. Either

of the contracting parties may invite the public to observe contract proceedings. All public participation procedures will be coordinated with those involved in complying with the National Environmental Policy Act. Pursuant to the "Final Revised Public Participation Procedures" for water resource-related contract negotiations, published in 47 FR 7763, February 22, 1982, a tabulation is provided of all proposed contractual actions in each of the five Reclamation regions. When contract negotiations are completed, and prior to execution, each proposed contract form must be approved by the Secretary of the Interior, or pursuant to delegated or redelegated authority, the Commissioner of Reclamation or one of the regional directors. In some instances, congressional review and approval of a report, water rate, or other terms and conditions of the contract may be involved.

Public participation in and receipt of comments on contract proposals will be facilitated by adherence to the following procedures:

1. Only persons authorized to act on behalf of the contracting entities may negotiate the terms and conditions of a specific contract proposal.
2. Advance notice of meetings or hearings will be furnished to those parties that have made a timely written request for such notice to the appropriate regional or project office of Reclamation.
3. Written correspondence regarding proposed contracts may be made available to the general public pursuant to the terms and procedures of the Freedom of Information Act, as amended.
4. Written comments on a proposed contract or contract action must be submitted to the appropriate regional officials at the locations and within the time limits set forth in the advance public notices.
5. All written comments received and testimony presented at any public hearings will be reviewed and summarized by the appropriate regional office for use by the contract approving authority.
6. Copies of specific proposed contracts may be obtained from the appropriate regional director or his or her designated public contact as they become available for review and comment.
7. In the event modifications are made in the form of a proposed contract, the appropriate regional director shall determine whether republication of the notice and/or extension of the comment period is necessary.

Factors considered in making such a determination shall include, but are not limited to, (i) the significance of the modification, and (ii) the degree of public interest which has been expressed over the course of the negotiations. At a minimum, the regional director will furnish revised contracts to all parties who requested the contract in response to the initial public notice.

#### Definitions of Abbreviations Used in the Reports

ARRA American Recovery and Reinvestment Act of 2009  
BCP Boulder Canyon Project  
Reclamation Bureau of Reclamation  
CAP Central Arizona Project  
CUP Central Utah Project  
CVP Central Valley Project  
CRSP Colorado River Storage Project  
XM Extraordinary Maintenance  
EXM Emergency Extraordinary Maintenance  
FR Federal Register  
IDD Irrigation and Drainage District  
ID Irrigation District  
M&I Municipal and Industrial  
O&M Operation and Maintenance  
OM&R Operation, Maintenance, and Replacement  
P-SMBP Pick-Sloan Missouri Basin Program  
RRA Reclamation Reform Act of 1982  
SOD Safety of Dams  
SRPA Small Reclamation Projects Act of 1956  
USACE U.S. Army Corps of Engineers  
WD Water District

*Columbia-Pacific Northwest—Interior Region 9:* Bureau of Reclamation, 1150 North Curtis Road, Suite 100, Boise, Idaho 83706–1234, telephone 208–378–5344.

The Columbia-Pacific Northwest Region has no updates to report for this quarter.

*California-Great Basin—Interior Region 10:* Bureau of Reclamation, 2800 Cottage Way, Sacramento, California 95825–1898, telephone 916–978–5250.

#### New contract actions:

53. Shasta County Water Agency, CVP, California: Proposed partial assignment of 50 acre-feet of the Shasta County Water Agency's CVP water supply to the City of Shasta Lake for M&I use.

54. Friant Water Authority, CVP, California: Negotiation and execution of a repayment contract for Friant Kern Canal Middle Reach Capacity Correction Project.

#### Discontinued contract action:

11. Mendota Wildlife Area, CVP, California: Reimbursement agreement between the California Department of Fish and Wildlife and Reclamation for conveyance service costs to deliver Level 2 water to the Mendota Wildlife

Area during infrequent periods when the Mendota Pool is down due to unexpected but needed maintenance. This action is taken pursuant to Public Law 102–575, Title 34, Section 3406(d)(1), to meet full Level 2 water needs of the Mendota Wildlife Area.

17. Water user entities responsible for payment of O&M costs for Reclamation projects in California, Nevada, and Oregon: Contracts for extraordinary maintenance and replacement funded pursuant to ARRA. Added costs to rates to be collected under irrigation and interim M&I ratesetting policies.

#### Completed contract actions:

46. San Luis and Delta-Mendota Water Authority, CVP, California: Contract for repayment for XM and replacement funded pursuant to Subtitle G of Public Law 111–11. Contract executed June 29, 2020.

47. City of West Sacramento, CVP, California: Negotiation and execution of a 40-year long-term water service contract. Contract executed May 29, 2020.

*Lower Colorado Basin—Interior Region 8:* Bureau of Reclamation, P.O. Box 61470 (Nevada Highway and Park Street), Boulder City, Nevada 89006–1470, telephone 702–293–8192.

#### New contract action:

19. City of Yuma, BCP, Arizona: Extend the term of the contract with the City for delivery of its Colorado River water entitlement to October 1, 2027, through Amendment No. 6.

#### Discontinued contract action:

4. City of Yuma, BCP, Arizona: Enter into a long-term consolidated contract with the City for delivery of its Colorado River water entitlement.

#### Completed contract actions:

10. San Carlos Apache Tribe and the Town of Gilbert, CAP, Arizona: Execute a CAP water lease for San Carlos Apache Tribe to lease 13,068 acre-feet of its CAP water to the Town of Gilbert during calendar year 2020. Lease executed March 24, 2020.

12. San Carlos Apache Tribe and Stone Applications, LLC, CAP, Arizona: Execute a CAP water lease for San Carlos Apache Tribe to lease 10,000 acre-feet of its CAP water to Stone Applications, LLC during calendar year 2020. Lease executed March 25, 2020.

*Upper Colorado Basin—Interior Region 7:* Bureau of Reclamation, 125 South State Street, Room 8100, Salt Lake City, Utah 84138–1102, telephone 801–524–3864.

#### Completed contract actions:

26. Ft. Sumner ID, Carlsbad Project, New Mexico: Reclamation is seeking a contract to lease water from the District for the forbearance of exercising their priority water rights on the Pecos River.

The contract proposal is for a term of 10 years and up to 3,500 acre-feet per year of forborne water to benefit endangered species and the Carlsbad Project. Contract executed December 23, 2019.

27. Pecos Valley Artesian Conservancy District, Carlsbad Project, New Mexico: Reclamation is seeking a contract to lease water from the District for the forbearance of surface water diversions from the Pecos River and the Hagerman Canal. This contract has a term of 10 years and up to 1,158 acre-feet of forborne water per year to benefit endangered species and the Carlsbad Project. Contract executed March 3, 2020.

28. The Jicarilla Nation, San Juan-Chama Project, New Mexico: Reclamation is seeking a multi-year contract to lease water with the Nation to stabilize flows in a critical reach of the Rio Grande in order to meet the needs of irrigators and the endangered silvery minnow. This contract has a 5-year term for up to 5,900 acre-feet of Project water per year. Contract executed March 20, 2020.

*New contract action:*

31. Navajo Tribal Utility Authority, Navajo-Gallup Water Supply Project, New Mexico: Reclamation is entering negotiations with the Navajo Tribal Utility Authority to provide excess capacity for non-project water, pursuant to Public Law 111–11, Section 10602(h).

*Missouri Basin—Interior Region 5:* Bureau of Reclamation, P.O. Box 36900, Federal Building, 2021 4th Avenue North, Billings, Montana 59101, telephone 406–247–7752.

*New contract actions:*

40. Griemsman L/S, LLC; Boysen Unit, P–SMBP; Wyoming: Consideration for renewal of water service contract No. 009E6A0012.

41. Glen Elder ID; Glen Elder Unit, P–SMBP; Kansas: Consideration of a repayment contract for XM funded pursuant to Subtitle G of Public Law 111–11.

43. H&RW ID; Frenchman-Cambridge Division, P–SMBP; Nebraska: Consideration for renewal of water service contract No. 5–07–70–W0738.

42. Milk River Joint Board of Control, Milk River Project, Montana: Consideration of a repayment contract for EXM funded pursuant to Subtitle G of Public Law 111–11.

*Discontinued contract action:*

34. Dickey-Sargent ID; Garrison Diversion Unit, P–SMBP; North Dakota: Consideration for a repayment contract for assigned power investment costs.

*Completed contract action:*

31. Fort Clark ID; Fort Clark Project, P–SMBP; North Dakota: Consideration for new 5-year water service contract to

replace expiring contract No. 159E620073. Contract executed May 15, 2020.

**Karl Stock,**

*Acting Director, Policy and Programs.*

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## DEPARTMENT OF THE INTERIOR

### Office of Surface Mining Reclamation and Enforcement

[S1D1S SS08011000 SX064A000  
201S180110; S2D2S SS08011000  
SX064A000 20XS501520; OMB Control  
Number 1029–0107]

### Agency Information Collection Activities; Subsidence Insurance Program Grants

**AGENCY:** Office of Surface Mining Reclamation and Enforcement, Interior.

**ACTION:** Notice of information collection; request for comment.

**SUMMARY:** In accordance with the Paperwork Reduction Act of 1995, we, the Office of Surface Mining Reclamation and Enforcement (OSMRE), are proposing to renew an information collection.

**DATES:** Interested persons are invited to submit comments on or before October 26, 2020.

**ADDRESSES:** Send your comments on this information collection request (ICR) by mail to Mark Gehlhar, Office of Surface Mining Reclamation and Enforcement, 1849 C. Street NW, Room 4556–MIB, Washington, DC 20240; or by email to [mgehlhar@osmre.gov](mailto:mgehlhar@osmre.gov). Please reference OMB Control Number 1029–0107 in the subject line of your comments.

**FOR FURTHER INFORMATION CONTACT:** To request additional information about this ICR, contact Mark Gehlhar by email at [mgehlhar@osmre.gov](mailto:mgehlhar@osmre.gov), or by telephone at 202–208–2716.

**SUPPLEMENTARY INFORMATION:** In accordance with the Paperwork Reduction Act of 1995, we provide the general public and other Federal agencies with an opportunity to comment on new, proposed, revised, and continuing collections of information. This helps us assess the impact of our information collection requirements and minimize the public's reporting burden. It also helps the public understand our information collection requirements and provide the requested data in the desired format.

We are soliciting comments on the proposed ICR that is described below. We are especially interested in public

comment addressing the following issues: (1) Is the collection necessary to the proper functions of the OSMRE; (2) will this information be processed and used in a timely manner; (3) is the estimate of burden accurate; (4) how might the OSMRE enhance the quality, utility, and clarity of the information to be collected; and (5) how might the OSMRE minimize the burden of this collection on the respondents, including through the use of information technology.

Comments that you submit in response to this notice are a matter of public record. We will include or summarize each comment in our request to OMB to approve this ICR. Before including your address, phone number, email address, or other personal identifying information in your comment, you should be aware that your entire comment—including your personal identifying information—may be made publicly available at any time. While you can ask us in your comment to withhold your personal identifying information from public review, we cannot guarantee that we will be able to do so.

**Abstract:** States and Indian tribes having an approved reclamation plan may establish, administer and operate self-sustaining state and Indian tribe-administered programs to insure private property against damages caused by land subsidence resulting from underground mining. States and Indian tribes interested in requesting monies for their insurance programs would apply to the Director of OSMRE.

**Title of Collection:** Subsidence Insurance Program Grants.

**OMB Control Number:** 1029–0107.

**Form Number:** None.

**Type of Review:** Extension of a currently approved collection.

**Respondents/Affected Public:** States and Indian tribes with approved coal reclamation plans.

**Total Estimated Number of Annual Respondents:** 1.

**Total Estimated Number of Annual Responses:** 1.

**Estimated Completion Time per Response:** 8 hours.

**Total Estimated Number of Annual Burden Hours:** 8.

**Respondent's Obligation:** Required to Obtain or Retain a Benefit.

**Frequency of Collection:** One time.

**Total Estimated Annual Nonhour Burden Cost:** None.

An agency may not conduct or sponsor and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number.