

The required content of a complaint is outlined at 49 CFR 1111.1(a). Generally, the most significant complaints filed at the Board allege that railroads are charging unreasonable rates or that they are engaging in unreasonable practices. The collection by the Board of these complaints, and the agency's action in conducting proceedings and ruling on the complaints, enables the Board to meet its statutory duty to regulate the rail industry.

In two notices of proposed rulemakings, *Final Offer Rate Review*, EP 755 et al. (84 FR 48872 (Sept. 17, 2019)), and *Market Dominance Streamlined Approach*, EP 756 (84 FR 48882 (Sept. 17, 2019)), the Board proposed new rules that are intended to simplify and streamline certain complaint proceedings. The Board has submitted to OMB an interim request for modification and extension of the existing collection in connection with those proceedings, and has received comments, which it is reviewing. The Board will need to submit another request for modification of the collection for complaints, and address comments received in those proceedings, should final rules be adopted in those proceedings.

Under the PRA, a Federal agency that conducts or sponsors a collection of information must display a currently valid OMB control number. A collection of information, which is defined in 44 U.S.C. 3502(3) and 5 CFR 1320.3(c), includes agency requirements that persons submit reports, keep records, or provide information to the agency, third parties, or the public. Section 3507(b) of the PRA requires, concurrent with an agency's submitting a collection to OMB for approval, a 30-day notice and comment period through publication in the **Federal Register** concerning each proposed collection of information, including each proposed extension of an existing collection of information.

Dated: July 8, 2020.

Jeffrey Herzig,
Clearance Clerk.

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

[Docket No. FAA-2020-0623]

Agency Information Collection Activities: Requests for Comments; Clearance of Renewed Approval of Information Collection

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice and request for comments.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, FAA invites public comments about our intention to request the Office of Management and Budget (OMB) approval for renew an information collection. The collection involves a series of voluntary surveys within the aviation community. The information to be collected will be used to and/or is necessary because it will lead to improvements for safety within the National Airspace.

DATES: Written comments should be submitted by September 1, 2020.

ADDRESSES: Please send written comments:

By Electronic Docket:
www.regulations.gov/2020-0623.

By mail: SAFE Program, Office of Flight Standards, Federal Aviation Administration, 800 Independence Avenue SW, Washington, DC 20591.
By fax: 202-267-4200.

FOR FURTHER INFORMATION CONTACT: Edward Kleinschmidt by email at: edward.kleinschmidt@faa.gov; phone: 202-267-4265.

SUPPLEMENTARY INFORMATION:

Public Comments Invited: You are asked to comment on any aspect of this information collection, including (a) Whether the proposed collection of information is necessary for FAA's performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information. The agency will summarize and/or include your comments in the request for OMB's clearance of this information collection.

OMB Control Number: 2120-0759.

Title: SAFE Program.

Form Numbers: None.

Type of Review: Renewal.

Background: Aviation Safety Awareness, Feedback, and Evaluation Program ("SAFE"). The SAFE program is a federally directed, compliant with the 2017 OMB Comprehensive Plan for

Reforming Federal Government, program with the following primary intents, all of which are designed to increase overall aviation safety:

Promote continuous improvements to maintain the safest aviation system in the world;

Understand current aviation stakeholder (customer) perceptions of effectiveness;

Produce actionable results and findings to continue effective programs while recommending alternate strategies, where needed, to increase effectiveness;

Communicate feedback effectively with aviation stakeholders regarding current effectiveness indices within particular communities and the plan to maintain effective programs or alter other programs to increase effectiveness.

The information will be collected from five aviation stakeholder groups; general aviation pilots, mechanics, repair station, commercial and air transport pilots, and air carriers. Information will be collected in the areas of certification, communication, safety, training, and interaction with the FAA. The information will be collected by an online survey program as well as by paper copies sent directly to the respondents.

Respondents: Respondents include the Aviation Community (general aviation pilots, mechanics, repair station, commercial and air transport pilots, and air carriers).

Frequency: NA.

Estimated Average Burden per Response: Twenty (20) minutes, on average, to complete the survey in any of the response modes.

Estimated Total Annual Burden: The total average annual burden for the 3-year approval period is 527 hours per year. A mixed mode survey approach is being used in an effort to offset the individual burden by providing a means of requesting a print version and the convenience of on-demand electronic versions. This allows the respondent to choose how and when to complete the survey.

Issued in Washington, DC, on July 1, 2020.

Jacqueline Tonic,

SAFE Program Assistant, Office of Flight Standards, Federal Aviation Administration.

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