

disputes the reseller received to the CRC that provided the reseller with the disputed information.

#### 4. Conclusion

The Bureau will continue to publish Supervisory Highlights to aid Bureau-supervised entities in their efforts to comply with Federal consumer financial law. The report shares information regarding general supervisory and examination findings regarding the FCRA and Regulation V (without identifying specific institutions). This information is shared, in part, to communicate the Bureau's supervisory expectations to CRCs and furnishers that those institutions comply with the applicable provisions of the FCRA and Regulation V.

Supervision's work in the consumer reporting market is ongoing and remains a high priority. As detailed in this report, CFPB examiners have continued to identify violations and CMS weaknesses regarding critical FCRA and Regulation V protections. However, examiners have also observed significant improvements in these areas, including continued investment in FCRA-related CMS. Supervision will continue to conduct reviews at CRCs, including resellers, as well as at furnishers and users of consumer reports within our supervisory jurisdiction.

Dated: November 30, 2019.

**Kathleen L. Kraninger,**

*Director, Bureau of Consumer Financial Protection.*

[FR Doc. 2019-26669 Filed 12-10-19; 8:45 am]

BILLING CODE 4810-AM-P

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## CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

### Agency Information Collection Activities; Submission to the Office of Management and Budget for Review and Approval; Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery; Proposed Information Collection; Comment Request

**AGENCY:** Corporation for National and Community Service.

**ACTION:** Notice.

**SUMMARY:** The Corporation for National and Community Service (CNCS) has submitted a public information collection request (ICR) entitled Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery for review and approval in

accordance with the Paperwork Reduction Act.

**DATES:** Written comments must be submitted to the individual and office listed in the **ADDRESSES** section by January 10, 2020.

**ADDRESSES:** Direct written comments and/or suggestions regarding the items contained in this Notice to the Attention: CNCS Desk Officer, Office of Information and Regulatory Affairs, Office of Management and Budget, 725 17th Street NW, Washington, DC 20503 or by fax to (202) 395-5806. Provide written comments within 30 days of Notice publication.

**FOR FURTHER INFORMATION CONTACT:**

Copies of this ICR, with applicable supporting documentation, may be obtained by calling the Corporation for National and Community Service, Amy Borgstrom by email to [aborgstrom@cns.gov](mailto:aborgstrom@cns.gov).

**SUPPLEMENTARY INFORMATION:** The OMB is particularly interested in comments which:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of CNCS, including whether the information will have practical utility;
- Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions;
- Propose ways to enhance the quality, utility, and clarity of the information to be collected; and
- Propose ways to minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology.

#### Comments

A 60-day Notice requesting public comment was published in the **Federal Register** on Monday, September 30 at Vol. 84, Page Number 51524. This comment period ended November 29, 2019. No public comments were received from this Notice.

*Title of Collection:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*OMB Control Number:* 3045-0137.  
Type of Review: Renewal.

*Respondents/Affected Public:* Individuals, Households and Organizations.

*Total Estimated Number of Annual Responses:* 15,000.

*Total Estimated Number of Annual Burden Hours:* 2,500.

*Abstract:* The proposed information collection activity provides a means to elicit qualitative customer and stakeholder feedback in an efficient, timely manner. By qualitative feedback we mean information that provides useful insights on perceptions and opinions but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training, or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative, and actionable communications between the agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

The solicitation of feedback will target areas such as: Timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on the agency's services will be unavailable.

CNCS seeks to renew the current information collection. The information collection will be used in the same manner as the existing application. CNCS also seeks to continue using the current application until the revised application is approved by OMB. The current application is due to expire on November 30, 2020.

Dated: December 5, 2019.

**Amy Borgstrom,**

*Associate Director of Policy.*

[FR Doc. 2019-26632 Filed 12-10-19; 8:45 am]

BILLING CODE 6050-28-P

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## DEPARTMENT OF DEFENSE

### Office of the Secretary

[Docket ID: DOD-2019-OS-0133]

### Proposed Collection; Comment Request

**AGENCY:** Office of the Undersecretary of Defense for Personnel & Readiness, DoD.  
**ACTION:** Information collection notice.

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**SUMMARY:** In compliance with the *Paperwork Reduction Act of 1995*, the Office of the Undersecretary of Defense for Personnel & Readiness, DoD announces a proposed public information collection and seeks public comment on the provisions thereof. Comments are invited on: Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; the accuracy of the agency's estimate of the burden of the proposed information collection; ways to enhance the quality, utility, and clarity of the information to be collected; and ways to minimize the burden of the information collection on respondents, including through the use of automated collection techniques or other forms of information technology.

**DATES:** Consideration will be given to all comments received by February 10, 2020.

**ADDRESSES:** You may submit comments, identified by docket number and title, by any of the following methods:

*Federal eRulemaking Portal:* <http://www.regulations.gov>. Follow the instructions for submitting comments.

*Mail:* Department of Defense, Office of the Chief Management Officer, Directorate for Oversight and Compliance, 4800 Mark Center Drive, Mailbox #24, Suite 08D09, Alexandria, VA 22350-1700.

*Instructions:* All submissions received must include the agency name, docket number and title for this **Federal Register** document. The general policy for comments and other submissions from members of the public is to make these submissions available for public viewing on the internet at <http://www.regulations.gov> as they are received without change, including any personal identifiers or contact information.

**FOR FURTHER INFORMATION CONTACT:** To request more information on this proposed information collection or to obtain a copy of the proposal and associated collection instruments, please write to Office of the Undersecretary of Defense (Personnel and Readiness), 1500 Defense Pentagon, Washington, DC 20350, Andrew Corso, 703-693-1050.

**SUPPLEMENTARY INFORMATION:**

*Title; Associated Form; and OMB Number:* Data for Payment of Retired Personnel to Include Eligible Family Members; DD Form 2656, DD Form 2656-1, DD Form 2656-2, DD Form 2656-5, DD Form 2656-6, DD Form 2656-7, DD Form 2656-8, DD Form

2656-10; OMB Control Number 0704-0569.

*Needs and Uses:* DD Forms 2656 “Data for Payment of Retired Pay,” 2656-1 “Survivor Benefit Plan (SBP) Election Statement for Former Spouse Coverage,” 2656-2 “Survivor Benefit Plan (SBP) Termination Request,” 2656-5 “Reserve Component Survivor Benefit Plan (RCSBP) Election Certificate,” 2656-6 “Survivor Benefit Plan Election Change Certificate,” 2656-7 “Verification for Survivor Annuity,” 2656-8 “Survivor Benefit Plan (SBP) Automatic Coverage Fact Sheet,” 2656-10 “Survivor Benefit Plan (SBP) Former Spouse Request for Deemed Election,” are used by the Department of Defense to collect information regarding a uniformed service member's military retired pay and his or her election to participate in and designate beneficiaries under the Survivor Benefit Plan (SBP or RCSBP), as well as elections of the eligible family member(s) or Insurable Interest Beneficiary to receive coverage under Survivor Benefit Plan (SBP or RCSBP).

*Affected Public:* Individuals or Households.

**DD Form 2656 “Data for Payment of Retired Personnel”**

*Annual Burden Hours:* 16,700.  
*Number of Respondents:* 66,800.  
*Responses per Respondent:* 1.  
*Annual Responses:* 66,800.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-1 “Survivor Benefit Plan Election Statement for Former Spouse Coverage”**

*Annual Burden Hours:* 2,375.  
*Number of Respondents:* 9,500.  
*Responses per Respondent:* 1.  
*Annual Responses:* 9,500.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-2 “Survivor Benefit Plan Termination Request”**

*Annual Burden Hours:* 1,875.  
*Number of Respondents:* 7,500.  
*Responses per Respondent:* 1.  
*Annual Responses:* 7,500.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-5 “Reserve Component Survivor Benefit Plan Election Certificate”**

*Annual Burden Hours:* 1,475.  
*Number of Respondents:* 5,900.  
*Responses per Respondent:* 1.  
*Annual Responses:* 5,900.

*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-6 “Survivor Benefit Plan Election Change Certificate”**

*Annual Burden Hours:* 4,225.  
*Number of Respondents:* 16,900.  
*Responses per Respondent:* 1.  
*Annual Responses:* 16,900.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-7 “Verification for Survivor Annuity”**

*Annual Burden Hours:* 2,400.  
*Number of Respondents:* 9,600.  
*Responses per Respondent:* 1.  
*Annual Responses:* 9,600.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-8 “Survivor Benefit Plan—Automatic Coverage Fact Sheet”**

*Annual Burden Hours:* 1,375.  
*Number of Respondents:* 5,500.  
*Responses per Respondent:* 1.  
*Annual Responses:* 5,500.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

**DD Form 2656-10 “Survivor Benefit Plan/Reserve Component Benefit Plan Request for Deemed Election”**

*Annual Burden Hours:* 1,562.  
*Number of Respondents:* 6,250.  
*Responses per Respondent:* 1.  
*Annual Responses:* 6,250.  
*Average Burden per Response:* 15 minutes.

*Frequency:* As required.

Every uniformed service member of the Department of Defense and U.S. Coast Guard who retires or reaches the age of eligibility to begin receiving retired pay, in the case of members of the Reserves and National Guard, should voluntarily complete this form to request retired pay, designate and change beneficiaries, and make a SBP election, or decline coverage. Eligible beneficiaries have an ability to voluntarily complete this form to request or waive coverage. The information requested allows the Defense Finance and Accounting Service (DFAS) to establish a retired pay account for that individual as well as eligible covered beneficiaries, provides a record of that retiree's designation of beneficiaries, allows the retiree (if eligible) to make an election of a lump sum of retired pay, and allows the Service member to make an election to participate in the SBP.

Dated: December 6, 2019.

**Aaron T. Siegel,**

*Alternate OSD Federal Register Liaison  
Officer, Department of Defense.*

[FR Doc. 2019-26688 Filed 12-10-19; 8:45 am]

**BILLING CODE 5001-06-P**

## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### Uniform Formulary Beneficiary Advisory Panel; Notice of Federal Advisory Committee Meeting

**AGENCY:** Under Secretary of Defense for Personnel and Readiness, Department of Defense.

**ACTION:** Notice of Federal Advisory Committee meeting.

**SUMMARY:** The Department of Defense (DoD) is publishing this notice to announce that the following Federal Advisory Committee meeting of the Uniform Formulary Beneficiary Advisory Panel will take place.

**DATES:** Open to the public Wednesday, January 8, 2020, from 9:00 a.m. to 12:00 p.m.

**ADDRESSES:** The address of the open meeting is the Naval Heritage Center Theater, 701 Pennsylvania Avenue NW, Washington, DC 20004.

**FOR FURTHER INFORMATION CONTACT:** Colonel Paul J. Hoerner, USAF, 703-681-2890 (Voice), None (Facsimile), [dha.ncr.j-6.mbx.baprequests@mail.mil](mailto:dha.ncr.j-6.mbx.baprequests@mail.mil) (Email). Mailing address is 7700 Arlington Boulevard, Suite 5101, Falls Church, VA 22042-5101. Website: <https://health.mil/bap>. The most up-to-date changes to the meeting agenda can be found on the website.

**SUPPLEMENTARY INFORMATION:** This meeting is being held under the provisions of the Federal Advisory Committee Act (FACA) of 1972 (5 U.S.C., Appendix, as amended), the Government in the Sunshine Act of 1976 (5 U.S.C. 552b, as amended), and 41 CFR 102-3.140 and 102-3.150.

The Panel will review and comment on recommendations made to the Director of the Defense Health Agency, by the Pharmacy and Therapeutics Committee, regarding the Uniform Formulary.

*Purpose of the Meeting:* The DoD is publishing this notice to announce that the following Federal Advisory Committee meeting of the Uniform Formulary Beneficiary Advisory Panel will take place.

#### Agenda

1. Sign-In
2. Welcome and Opening Remarks

3. Scheduled Therapeutic Class Reviews (Comments will follow each agenda item)

- a. Insulin—Rapid-Acting Agents
- b. Phosphodiesterase-5 Inhibitors—Erectile Dysfunction

4. Newly Approved Drugs Review
5. Pertinent Utilization Management Issues

6. Panel Discussions and Vote

*Meeting Accessibility:* Pursuant to 5 U.S.C. 552b, and 41 CFR 102-3.140 through 102-3.165, and subject to availability of space, this meeting is open to the public. Seating is limited and will be provided only to the first 220 people signing-in. All persons must sign-in legibly.

*Written Statements:* Pursuant to 41 CFR 102-3.140, the public or interested organizations may submit written statements to the membership of the Panel about its mission and/or the agenda to be addressed in this public meeting. Written statements should be submitted to the Panel's Designated Federal Officer (DFO). The DFO's contact information can be obtained in the **FOR FURTHER INFORMATION CONTACT** section in this notice. Written comments or statements must be received by the Panel DFO at least five (5) business days prior to the meeting so that they may be made available to the Panel for its consideration prior to the meeting. The DFO will review all submitted written statements and provide copies to all the committee members.

Dated: December 6, 2019.

**Aaron T. Siegel,**

*Alternate OSD Federal Register Liaison  
Officer, Department of Defense.*

[FR Doc. 2019-26667 Filed 12-10-19; 8:45 am]

**BILLING CODE 5001-06-P**

## DEPARTMENT OF DEFENSE

### Office of the Secretary

#### National Security Education Board; Notice of Federal Advisory Committee Meeting

**AGENCY:** Under Secretary of Defense for Personnel and Readiness, Department of Defense (DoD).

**ACTION:** Notice of Federal Advisory Committee meeting.

**SUMMARY:** The DoD is publishing this notice to announce that the following Federal Advisory Committee meeting of the National Security Education Board will take place.

**DATES:** Open to the public Thursday, January 16, 2020 from 9:30 a.m. to 3:00 p.m.

**ADDRESSES:** The address of the meeting is the Institute of International Education, 1400 K Street NW, Washington, DC 20005.

**FOR FURTHER INFORMATION CONTACT:** Michael Nugent, (571) 256-0702 (Voice), (703) 692-2615 (Facsimile), [michael.a.nugent22.civ@mail.mil](mailto:michael.a.nugent22.civ@mail.mil) (Email). Mailing address is National Security Education Program, 4800 Mark Center Drive, Suite 08F09-02, Alexandria, VA 22350-7000. Website: <https://www.nsep.gov/content/national-security-education-board>. The most up-to-date changes to the meeting agenda can be found on the website.

**SUPPLEMENTARY INFORMATION:** This meeting is being held under the provisions of the Federal Advisory Committee Act (FACA) of 1972 (5 U.S.C., Appendix, as amended), the Government in the Sunshine Act of 1976 (5 U.S.C. 552b, as amended), and 41 CFR 102-3.140 and 102-3.150.

*Purpose of the Meeting:* The purpose of the meeting is to review and make recommendations to the Secretary of Defense concerning requirements established by the David L. Boren National Security Education Act, Title VII of Public Law 102-183, as amended.

*Agenda:* 9:30 a.m.—National Security Education Board (NSEB) Full Meeting Begins. 9:45 a.m.—National Security Education Program (NSEP) Discussion with the Board. 10:15 a.m.—Board Discussion: Boren Scholarships and Fellowships. 11:00 a.m.—Board Discussion: National Language Service Corps (NLSC). 12:00 p.m.—Working Lunch. 12:45 p.m.—Engaging Reserve Officer Training Corps Members. 2:00 p.m.—Closing Board Discussion. 3:00 p.m.—Adjourn.

*Meeting Accessibility:* Pursuant to 5 U.S.C. 552b and 41 CFR 102-3.140 through 102-3.165, and the availability of space, this meeting is open to the public. Seating is on a first-come basis.

*Written Statements:* This meeting is being held under the provisions of the Federal Advisory Committee Act (FACA) of 1972 (5 U.S.C., Appendix, as amended), the Government in the Sunshine Act of 1976 (5 U.S.C. 552b, as amended), and 41 CFR 102-3.140 and 102-3.150. Pursuant to 102-3.140 and sections 10(a)(3) of the Federal Advisory Committee Act of 1972, the public or interested organizations may submit written statements to the Department of Defense National Security Education Board about its mission and functions. Written statements may be submitted at any time or in response to the stated agenda of the planned meeting. All written statements shall be submitted to the Designated Federal Official for the