DEPARTMENT OF EDUCATION
[Docket No. ED–2019–ICCD–0072]

Agency Information Collection Activities; Comment Request; Generic Clearance for Federal Student Aid Customer Satisfaction Surveys and Focus Groups Master Plan

AGENCY: Federal Student Aid (FSA), Department of Education (ED).

ACTION: Notice.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, ED is proposing a revision of an existing information collection.

DATES: Interested persons are invited to submit comments on or before August 19, 2019.

ADDRESSES: To access and review all the documents related to the information collection listed in this notice, please use http://www.regulations.gov by searching the Docket ID number ED–2019–ICCD–0072. Comments submitted in response to this notice should be submitted electronically through the Federal eRulemaking Portal at http://www.regulations.gov by selecting the Docket ID number or via postal mail, commercial delivery, or hand delivery. If the regulations.gov site is not available to the public for any reason, ED will temporarily accept comments at ICDOcketMgr@ed.gov. Please include the docket ID number and the title of the information collection request when requesting documents or submitting comments. Please note that comments submitted by fax or email and those submitted after the comment period will not be accepted. Written requests for information or comments submitted by postal mail or delivery should be addressed to the Director of the Information Collection Clearance Division, U.S. Department of Education, 550 12th Street SW, PCP, Room 99086, Washington, DC 20202–0023.

FOR FURTHER INFORMATION CONTACT: For specific questions related to collection activities, please contact Beth Grebeldinger, 202–377–4018.

SUPPLEMENTARY INFORMATION: The Department of Education (ED), in accordance with the Paperwork Reduction Act of 1995 (PRA) (44 U.S.C. 3506(c)(2)(A)), provides the general public and Federal agencies with an opportunity to comment on proposed, revised, and continuing collections of information. This helps the Department assess the impact of its information collection requirements and minimize the public’s reporting burden. It also helps the public understand the Department’s information collection requirements and provide the requested data in the desired format. ED is soliciting comments on the proposed information collection request (ICR) that is described below. The Department of Education is especially interested in public comment addressing the following issues: (1) Is this collection necessary to the proper functions of the Department; (2) will this information be processed and used in a timely manner; (3) is the estimate of burden accurate; (4) how might the Department enhance the quality, utility, and clarity of the information to be collected; and (5) how might the Department minimize the burden of this collection on the respondents, including through the use of information technology. Please note that written comments received in response to this notice will be considered public records.

Title of Collection: Generic Clearance for Federal Student Aid Customer Satisfaction Surveys and Focus Groups Master Plan.

OMB Control Number: 1845–0045.

Type of Review: A revision of an existing information collection.

Respondents/Affected Public: Individuals or Households.

Total Estimated Number of Annual Responses: 650,000.

Total Estimated Number of Annual Burden Hours: 50,000.

Abstract: The Higher Education Amendments of 1998 established Federal Student Aid (FSA) as the first Performance-Based Organization (PBO). One purpose of the PBO is to improve service to student and other participants in the student financial assistance programs authorized under title IV of the Higher Education Act of 1965, as amended, including making those programs more understandable to students and their parents. To do that, FSA has committed to ensuring that all people receive service that matches or exceeds the best service available in the private sector. The legislation’s requires establish an on-going need for FSA to be engaged in an interactive process of collecting information and using it to improve program services and processes. The use of customer surveys and focus groups allows FSA to gather that information from the affected parties in a timely manner so as to improve communications with our product users.

Dated: June 17, 2019.

Frank T. Brogan,
Assistant Secretary for Elementary and Secondary Education.

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Dated: June 14, 2019.

Kate Mullan,
PRA Coordinator, Information Collection Clearance Program, Information Management Branch, Office of the Chief Information Officer.

ELECTION ASSISTANCE COMMISSION

Sunshine Act Meetings

Notice of Election Data Summit

TIME AND DATE: The Data Summit will be held on Thursday, June 27, 2019, from 9:00 a.m. until 5:00 p.m., EST time.

PLACE: The Russell Senate Office Building, Room 301, Constitution Ave. NE, Washington, DC 20002.

STATUS: The event is open to the public and will be livestreamed on the EAC’s website.

MATTERS TO BE CONSIDERED: The Data Summit coincides with the release of the 2018 Election Administration and Voting Survey (EAVS) and will feature expert speakers examining how to use data to help America vote. The day’s keynote speakers and panel discussions will include a look at data within the newly released biennial EAVS survey, as well as broader panel conversations covering issues such as how data can be used to address election security, improve voter registration, modernize election management systems, and enact best practices for serving voters covered under the Uniformed and Overseas Citizens Absentee Voting (UOCAVA) Act. The final agenda will be available at www.eac.gov.

CONTACT PERSON FOR MORE INFORMATION: For additional Information Contact:
The following notice of meeting is published pursuant to section 3(a) of the government in the Sunshine Act (Pub. L. 94–409, 5 U.S.C. 552b).


TIME AND DATE: June 20, 2019 10:00 a.m.

PLACE: Room 2C, 888 First Street NE, Washington, DC 20426

STATUS: Open.

MATTERS TO BE CONSIDERED: Agenda. * NOTE—Items listed on the agenda may be deleted without further notice.

CONTACT PERSON FOR MORE INFORMATION:
Kimberly D. Bose, Secretary, Telephone (202) 502–8400.

For a recorded message listing items struck from or added to the meeting, call (202) 502–8627.

1057TH—MEETING—OPEN MEETING

[June 20, 2019, 10:00 a.m.]

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This is a list of matters to be considered by the Commission. It does not include a listing of all documents relevant to the items on the agenda. All public documents, however, may be viewed on line at the Commission’s website at http://ferc.capitolconnection.org/ using the eLibrary link, or may be examined in the Commission’s Public Reference Room.


Clifford Tatum, General Counsel, U.S. Election Assistance Commission.

[FR Doc. 2019–13151 Filed 6–18–19; 11:15 am]