

**ACTION:** Notice.

**SUMMARY:** The Commission is noticing a recent Postal Service filing for the Commission's consideration concerning a negotiated service agreement. This notice informs the public of the filing, invites public comment, and takes other administrative steps.

**DATES:** *Comments are due:* December 14, 2018.

**ADDRESSES:** Submit comments electronically via the Commission's Filing Online system at <http://www.prc.gov>. Those who cannot submit comments electronically should contact the person identified in the **FOR FURTHER INFORMATION CONTACT** section by telephone for advice on filing alternatives.

**FOR FURTHER INFORMATION CONTACT:** David A. Trissell, General Counsel, at 202-789-6820.

**SUPPLEMENTARY INFORMATION:**

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**I. Introduction**

The Commission gives notice that the Postal Service filed request(s) for the Commission to consider matters related to negotiated service agreement(s). The request(s) may propose the addition or removal of a negotiated service agreement from the market dominant or the competitive product list, or the modification of an existing product currently appearing on the market dominant or the competitive product list.

Section II identifies the docket number(s) associated with each Postal Service request, the title of each Postal Service request, the request's acceptance date, and the authority cited by the Postal Service for each request. For each request, the Commission appoints an officer of the Commission to represent the interests of the general public in the proceeding, pursuant to 39 U.S.C. 505 (Public Representative). Section II also establishes comment deadline(s) pertaining to each request.

The public portions of the Postal Service's request(s) can be accessed via the Commission's website (<http://www.prc.gov>). Non-public portions of the Postal Service's request(s), if any, can be accessed through compliance with the requirements of 39 CFR 3007.301.<sup>1</sup>

The Commission invites comments on whether the Postal Service's request(s) in the captioned docket(s) are consistent with the policies of title 39. For request(s) that the Postal Service states concern market dominant product(s), applicable statutory and regulatory requirements include 39 U.S.C. 3622, 39 U.S.C. 3642, 39 CFR part 3010, and 39 CFR part 3020, subpart B. For request(s) that the Postal Service states concern competitive product(s), applicable statutory and regulatory requirements include 39 U.S.C. 3632, 39 U.S.C. 3633, 39 U.S.C. 3642, 39 CFR part 3015, and 39 CFR part 3020, subpart B. Comment deadline(s) for each request appear in section II.

**II. Docketed Proceeding(s)**

1. *Docket No(s):* MC2019-38 and CP2019-40; *Filing Title:* USPS Request to Add Priority Mail Contract 487 to Competitive Product List and Notice of Filing Materials Under Seal; *Filing Acceptance Date:* December 6, 2018; *Filing Authority:* 39 U.S.C. 3642, 39 CFR 3020.30 *et seq.*, and 39 CFR 3015.5; *Public Representative:* Kenneth R. Moeller; *Comments Due:* December 14, 2018.

2. *Docket No(s):* MC2019-39 and CP2019-41; *Filing Title:* USPS Request to Add Priority Mail Contract 488 to Competitive Product List and Notice of Filing Materials Under Seal; *Filing Acceptance Date:* December 6, 2018; *Filing Authority:* 39 U.S.C. 3642, 39 CFR 3020.30 *et seq.*, and 39 CFR 3015.5; *Public Representative:* Kenneth R. Moeller; *Comments Due:* December 14, 2018.

3. *Docket No(s):* MC2019-40 and CP2019-42; *Filing Title:* USPS Request to Add Priority Mail Contract 489 to Competitive Product List and Notice of Filing Materials Under Seal; *Filing Acceptance Date:* December 6, 2018; *Filing Authority:* 39 U.S.C. 3642, 39 CFR 3020.30 *et seq.*, and 39 CFR 3015.5; *Public Representative:* Kenneth R. Moeller; *Comments Due:* December 14, 2018.

This Notice will be published in the **Federal Register**.

**Stacy L. Ruble,**  
*Secretary.*

[FR Doc. 2018-26885 Filed 12-11-18; 8:45 am]

**BILLING CODE 7710-FW-P**

**POSTAL SERVICE**

**Privacy Act of 1974; System of Records**

**AGENCY:** Postal Service™.

**ACTION:** Notice of a modified system of records.

**SUMMARY:** In accordance with the Privacy Act of 1974, the United States Postal Service® (Postal Service) is revising the notice for Privacy Act System of Records USPS 830.000, Customer Service and Correspondence.

**DATES:** These revisions will become effective without further notice on January 11, 2019 unless comments received on or before that date result in a contrary determination.

**ADDRESSES:** Comments may be mailed or delivered to the Privacy and Records Management Office, United States Postal Service, 475 L'Enfant Plaza SW, Room 1P830, Washington, DC 20260-1101. Copies of all written comments will be available at this address for public inspection and photocopying between 8 a.m. and 4 p.m., Monday through Friday.

**FOR FURTHER INFORMATION CONTACT:** Janine Castorina, Chief Privacy and Records Management Officer, Privacy and Records Management Office, 202-268-3069 or [privacy@usps.gov](mailto:privacy@usps.gov).

**SUPPLEMENTARY INFORMATION:** This notice is in accordance with the Privacy Act requirement that agencies publish their systems of records in the **Federal Register** when there is a revision, change, or addition, or when the agency establishes a new system of records. As detailed below, the Postal Service™ has determined that USPS 830.000, Customer Service and Correspondence should be revised to modify Purpose(s), Retention and Disposal, and System Manager(s) and Address. These changes are being made to:

a. Support the new Address Matching Database, which will be used to identify, prevent and mitigate fraudulent activity within the Change of Address and Hold Mail processes.

b. Support the Operation Santa program, a long-standing program that collects the thousands of letters to Santa the USPS receives each year and allows customers to collect and fulfill gift requests for underprivileged children.

The new Address Matching Database is being implemented to identify, prevent and mitigate fraudulent activity within the Change of Address and Hold Mail processes. Postal Service is establishing a dataflow between existing customer systems and the Address Matching Database. This dataflow will allow the Address Matching Database to: Confirm if there is an address match when a new Hold Mail request is submitted; confirm the presence of a Change of Address request when a Hold Mail request is submitted during a 30

<sup>1</sup> See Docket No. RM2018-3, Order Adopting Final Rules Relating to Non-Public Information, June 27, 2018, Attachment A at 19-22 (Order No. 4679).

day time frame; and confirm the presence of a Hold Mail request when a Change of Address request is submitted during a 30 day time frame. The Address Matching Database will also send confirmation notifications to customers who submit a Hold Mail request.

Operation Santa is a long-standing program that collects the thousands of letters to Santa the Postal Service receives each year and allows customers to collect and fulfill gift requests for underprivileged children. In 2017 USPS digitalized the program in a Pilot test out of the Farley, NY building to continue to protect children's PII while allowing more letters to be adopted. In 2018 the Pilot program will be expanded to 7 markets while performing a volume test in hopes of expanding the program nationally in the coming years. The Letters from Santa program also adds to the excitement of Christmas and is ideal for interesting youngsters in letter writing, stamps and penmanship.

Pursuant to 5 U.S.C. 552a(e)(11), interested persons are invited to submit written data, views, or arguments on this proposal. A report of the proposed revisions has been sent to Congress and to the Office of Management and Budget for their evaluations. The Postal Service does not expect these amended systems of records to have any adverse effect on individual privacy rights. The notice for USPS 830.000, Customer Service and Correspondence, provided below in its entirety, is as follows:

**SYSTEM NAME AND NUMBER:**

USPS 830.000, Customer Service and Correspondence.

**SYSTEM CLASSIFICATION:**

None.

**SYSTEM LOCATION:**

USPS Consumer and Industry Affairs, Headquarters; Integrated Business Solutions Services Centers; the National Customer Support Center (NCSC); districts, Post Offices, contractor sites; and detached mailing units at customer sites.

**SYSTEM MANAGER(S):**

Chief Customer and Marketing Officer and Executive Vice President, United States Postal Service, 475 L'Enfant Plaza SW, Washington, DC 20260-5005; (202) 268-7536.

**AUTHORITY FOR MAINTENANCE OF THE SYSTEM:**

39 U.S.C. 401, 403, and 404.

**PURPOSE(S) OF THE SYSTEM:**

1. To enable review and response services for customer inquiries and concerns regarding USPS and its products and services.

2. To ensure that customer accounts and needs are attended to in a timely manner.

3. To enhance the customer experience by improving the security of Change of Address (COA) and Hold Mail processes.

4. To protect USPS customers from becoming potential victims of mail fraud and identity theft.

5. To identify and mitigate potential fraud in the COA and Hold Mail processes.

6. To verify a customer's identity when applying for COA and Hold Mail services.

7. To support (or facilitate) the administration of Operation Santa, Letters to Santa, or similar programs.

**CATEGORIES OF INDIVIDUALS COVERED BY THE SYSTEM:**

This system contains records relating to customers who contact customer service by online and offline channels. This includes customers making inquiries via email, 1-800-ASK-USPS, other toll-free contact centers, or the Business Service Network (BSN), as well as customers with product-specific service or support issues.

**CATEGORIES OF RECORDS IN THE SYSTEM:**

1. *Customer information:* Customer and key contact name, mail and email address, phone and/or fax number; customer ID(s); title, role, and employment status; company name, location, type and URL; vendor and/or contractor information.

2. *Identity verification information:* Last four digits of Social Security Number (SSN), username and/or password, D-U-N-S Number, mailer ID number, publisher ID number, security level and clearances, and business customer number.

3. *Product and/or service use information:* Product and/or service type, product numbers, technology specifications, quantity ordered, logon and product use dates and times, case number, pickup number, article number, and ticket number.

4. *Payment information:* Credit and/or debit card number, type, and expiration date; billing information; checks, money orders, or other payment method.

5. *Customer preferences:* Drop ship sites and media preference.

6. *Service inquiries and correspondence:* Contact history; nature of inquiry, dates and times, comments, status, resolution, and USPS personnel involved.

**RECORD SOURCE CATEGORIES:**

Customers and, for call center operations, commercially available

sources of names, addresses, and telephone numbers.

**ROUTINE USES OF RECORDS MAINTAINED IN THE SYSTEM, INCLUDING CATEGORIES OF USERS AND PURPOSES OF SUCH USES:**

Standard routine uses 1. through 7., 10., and 11. apply.

**POLICIES AND PRACTICES FOR STORAGE OF RECORDS:**

Automated databases, computer storage media, and paper.

**POLICIES AND PRACTICES FOR RETRIEVAL OF RECORDS:**

By customer name, customer ID(s), mail or email address, phone number, customer account number, case number, article number, pickup number, and last four digits of SSN, ZIP Code, or other customer identifier.

**POLICIES AND PRACTICES FOR RETENTION AND DISPOSAL OF RECORDS:**

1. Customer care records for *usps.com* products are retained 90 days.

2. Records related to 1-800-ASK-USPS, Delivery Confirmation service, Special Services, and international call centers are retained 1 year.

3. Customer complaint letters are retained 6 months and automated complaint records are retained 3 years.

4. Business Service Network records are retained 5 years.

5. Records related to Operation Santa, Letters to Santa, or similar programs are retained 6 months after the new calendar year.

6. Other records are retained 2 years after resolution of the inquiry.

Records existing on paper are destroyed by burning, pulping, or shredding. Records existing on computer storage media are destroyed according to the applicable USPS media sanitization practice.

**ADMINISTRATIVE, TECHNICAL, AND PHYSICAL SAFEGUARDS:**

Paper records, computers, and computer storage media are located in controlled-access areas under supervision of program personnel. Access to these areas is limited to authorized personnel, who must be identified with a badge. Access to records is limited to individuals whose official duties require such access. Contractors and licensees are subject to contract controls and unannounced on-site audits and inspections.

Computers are protected by mechanical locks, card key systems, or other physical access control methods. The use of computer systems is regulated with installed security software, computer logon identifications, and operating system

controls including access controls, terminal and transaction logging, and file management software. Online data transmissions are protected by encryption.

**RECORD ACCESS PROCEDURES:**

Requests for access must be made in accordance with the Notification Procedure above and USPS Privacy Act regulations regarding access to records and verification of identity under 39 CFR 266.6.

**CONTESTING RECORD PROCEDURES:**

See *Notification Procedure* below and *Record Access Procedures* above.

**NOTIFICATION PROCEDURE:**

Customers wanting to know if information about them is maintained in this system of records must address inquiries to the system manager in writing. Inquiries should include name, address, and other identifying information.

**EXEMPTIONS PROMULGATED FOR THE SYSTEM:**

None.

**HISTORY:**

June 27, 2012, 77 *FR* 38342; April 29, 2005, 70 *FR* 22516.

**Ruth Stevenson,**

*Attorney, Federal Compliance.*

[FR Doc. 2018-26868 Filed 12-11-18; 8:45 am]

**BILLING CODE 7710-12-P**

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**RAILROAD RETIREMENT BOARD**

**2019 Railroad Experience Rating Proclamations, Monthly Compensation Base and Other Determinations**

**AGENCY:** Railroad Retirement Board.

**ACTION:** Notice.

**SUMMARY:** As required by the Railroad Unemployment Insurance Act (Act), the Railroad Retirement Board (RRB) hereby publishes its notice for calendar year 2019 of account balances, factors used in calculating experience-based employer contribution rates, computation of amounts related to the monthly compensation base, and the maximum daily benefit rate for days of unemployment or sickness.

**DATES:** The balance in notice (1) and the determinations made in notices (3) through (7) are based on data as of June 30, 2018. The balance in notice (2) is based on data as of September 30, 2018. The determinations made in notices (5) through (7) apply to the calculation, under section 8(a)(1)(C) of the Act, of employer contribution rates for 2019. The determinations made in notices (8)

through (11) are effective January 1, 2019. The determination made in notice (12) is effective for registration periods beginning after June 30, 2019.

**ADDRESSES:** Secretary to the Board, Railroad Retirement Board, 844 N Rush Street, Chicago, Illinois 60611-1275.

**FOR FURTHER INFORMATION CONTACT:** Michael J. Rizzo, Bureau of the Actuary and Research, Railroad Retirement Board, 844 N Rush Street, Chicago, Illinois 60611-1275, telephone (312) 751-4771.

**SUPPLEMENTARY INFORMATION:** The RRB is required by section 8(c)(1) of the Railroad Unemployment Insurance Act (Act) (45 U.S.C. 358(c)(1)) as amended by Public Law 100-647, to proclaim by October 15 of each year certain system-wide factors used in calculating experience-based employer contribution rates for the following year. The RRB is further required by section 8(c)(2) of the Act (45 U.S.C. 358(c)(2)) to publish the amounts so determined and proclaimed. The RRB is required by section 12(r)(3) of the Act (45 U.S.C. 362(r)(3)) to publish by December 11, 2018, the computation of the calendar year 2019 monthly compensation base (section 1(i) of the Act) and amounts described in sections 1(k), 2(c), 3 and 4(a-2)(i)(A) of the Act which are related to changes in the monthly compensation base. Also, the RRB is required to publish, by June 11, 2019, the maximum daily benefit rate under section 2(a)(3) of the Act for days of unemployment and days of sickness in registration periods beginning after June 30, 2019.

Pursuant to section 8(c)(2) and section 12(r)(3) of the Railroad Unemployment Insurance Act (Act) (45 U.S.C. 358(c)(2) and 45 U.S.C. 362(r)(3), respectively), the Board gives notice of the following:

1. The balance to the credit of the Railroad Unemployment Insurance (RUI) Account, as of June 30, 2018, is \$118,064,725.00;
2. The September 30, 2018, balance of any new loans to the RUI Account, including accrued interest, is zero;
3. The system compensation base is \$4,148,935,149.55 as of June 30, 2018;
4. The cumulative system unallocated charge balance is (\$433,831,623.64) as of June 30, 2018;
5. The pooled credit ratio for calendar year 2019 is zero;
6. The pooled charged ratio for calendar year 2019 is zero;
7. The surcharge rate for calendar year 2019 is 1.5 percent;
8. The monthly compensation base under section 1(i) of the Act is \$1,605 for months in calendar year 2019;
9. The amount described in sections 1(k) and 3 of the Act as “2.5 times the

monthly compensation base” is \$4,012.50 for base year (calendar year) 2019;

10. The amount described in section 4(a-2)(i)(A) of the Act as “2.5 times the monthly compensation base” is \$4,012.50 with respect to disqualifications ending in calendar year 2019;

11. The amount described in section 2(c) of the Act as “an amount that bears the same ratio to \$775 as the monthly compensation base for that year as computed under section 1(i) of this Act bears to \$600” is \$2,073 for months in calendar year 2019;

12. The maximum daily benefit rate under section 2(a)(3) of the Act is \$78 with respect to days of unemployment and days of sickness in registration periods beginning after June 30, 2019.

**Surcharge Rate**

A surcharge is added in the calculation of each employer's contribution rate, subject to the applicable maximum rate, for a calendar year whenever the balance to the credit of the RUI Account on the preceding June 30 is less than the greater of \$100 million or the amount that bears the same ratio to \$100 million as the system compensation base for that June 30 bears to the system compensation base as of June 30, 1991. If the RUI Account balance is less than \$100 million (as indexed), but at least \$50 million (as indexed), the surcharge will be 1.5 percent. If the RUI Account balance is less than \$50 million (as indexed), but greater than zero, the surcharge will be 2.5 percent. The maximum surcharge of 3.5 percent applies if the RUI Account balance is less than zero.

The ratio of the June 30, 2018 system compensation base of \$4,148,935,149.55 to the June 30, 1991 system compensation base of \$2,763,287,237.04 is 1.50144911. Multiplying 1.50144911 by \$100 million yields \$150,144,911.00. Multiplying \$50 million by 1.50144911 produces \$75,072,455.50. The Account balance on June 30, 2018, was \$118,064,725.00. Accordingly, the surcharge rate for calendar year 2019 is 1.5 percent.

**Monthly Compensation Base**

For years after 1988, section 1(i) of the Act contains a formula for determining the monthly compensation base. Under the prescribed formula, the monthly compensation base increases by approximately two-thirds of the cumulative growth in average national wages since 1984. The monthly compensation base for months in calendar year 2019 shall be equal to the greater of (a) \$600 or (b) \$600 [1 + {(A