Office of Information and Regulatory Affairs at the Office of Management and Budget (OMB). You may submit comments by the following methods:

- **Email:** oira_submission@omb.eop.gov. You must include the DS form number, information collection title, and the OMB control number in the subject line of your message.
- **Fax:** 202–395–5806. Attention: Desk Officer for Department of State.

FOR FURTHER INFORMATION CONTACT:

Direct requests for additional information regarding the collection listed in this notice, including requests for copies of the proposed collection instrument and supporting documents, to Pamela Watkins, Department of State, Office of Directives Management, A/GIS/DIR. Currently Approved Collection.

**SUPPLEMENTARY INFORMATION:**

- **Title of Information Collection:**
  Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.
- **OMB Control Number:** 1405–0193.
- **Type of Request:** Extension of a Currently Approved Collection.
- **Originating Office:** Office of Directives Management, A/GIS/DIR.
- **Form Number:** Various public surveys.
- **Respondents:** Individuals responding to Department of State customer service evaluation requests.
- **Estimated Number of Respondents:** 325,000.
- **Estimated Number of Responses:** 325,000.
- **Average Time per Response:** 3.5 minutes.
- **Total Estimated Burden Time:** 18,958 annual hours.
- **Frequency:** Once per request.
- **Obligation to Respond:** Voluntary.

We are soliciting public comments to permit the Department to:

- Evaluate whether the proposed information collection is necessary for the proper functions of the Department.
- Evaluate the accuracy of our estimate of the time and cost burden for this proposed collection, including the validity of the methodology and assumptions used.
- Enhance the quality, utility, and clarity of the information to be collected.
- Minimize the reporting burden on those who are to respond, including the use of automated collection techniques or other forms of information technology.

Please note that comments submitted in response to this Notice are public record. Before including any detailed personal information, you should be aware that your comments as submitted, including your personal information, will be available for public review.

**Abstract of Proposed Collection**

The information collection activity will collect qualitative customer feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery. This qualitative feedback will provide insights into customer perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: The target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

**Methodology**

Respondents will fill out a brief customer survey after completing their interaction with a Department Office or Embassy. Surveys are designed to gather feedback on the customer’s experiences.

Janet Freer,
Director, Office of Directives Management, Department of State.

[FR Doc. 2017–12971 Filed 6–21–17; 8:45 am]

BILLING CODE 4710–24–P
DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

Noise Exposure Map Notice for Teterboro Airport, Teterboro, New Jersey

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice.

SUMMARY: The FAA announces its determination that the noise exposure maps submitted by the Port Authority of New York and New Jersey for Teterboro Airport are in compliance with applicable requirements.

DATES: The effective date of the FAA’s determination on the noise exposure maps is June 15, 2017.

FOR FURTHER INFORMATION CONTACT: Eastern Region Airports Division (AEA–600), Andrew Brooks, Environmental Program Manager, Federal Aviation Administration, AEA–600, 1 Aviation Plaza, Jamaica, New York 11434, Telephone: (718) 553–3330.

SUPPLEMENTARY INFORMATION: This notice announces that the FAA finds that the noise exposure maps submitted for Teterboro Airport under the provisions of 49 U.S.C. 47501 et seq (Aviation Safety and Noise Abatement Act) and 14 CFR part 150 are in compliance with applicable requirements of 14 CFR part 150, effective January 13, 2004. Under 49 U.S.C. Section 47503 of the Aviation Safety and Noise Abatement Act (hereinafter referred to as “the Act”), an airport operator may submit to the FAA noise exposure maps which meet applicable regulations and which depict non-compatible land uses as of the date of submission of such maps, a description of projected aircraft operations during a forecast period that is at least five (5) years in the future, and the ways in which such operations will affect such maps. The Act requires such maps to be developed in consultation with interested and affected parties in the local community, government agencies, and persons using the airport. An airport operator who has submitted noise exposure maps that are found by the FAA to be in compliance with the requirements of 14 CFR part 150, promulgated pursuant to the Act, may submit a noise compatibility program for FAA approval which sets forth the measures the operator has taken or proposes to take to reduce existing non-compatible uses and prevent the introduction of additional non-compatible uses.

The FAA has completed its review of the noise exposure maps and accompanying documentation submitted by the Port Authority of New York and New Jersey. The documentation that constitutes the “Noise Exposure Maps” (NEM) as defined in Section 150.7 includes a 2016 Base Year NEM, Figure 5–1, and a 2021 Future Year NEM, Figure 5–2, located in Chapter 5 of the NEM Report. The figures contained within Chapter 5 are scaled to fit within the report context; however, the official, to scale, 2016 Base Year NEM and 2021 Future Year NEM are identified as Figures 5–8 and 5–9 and are both located in an attachment to the official NEM Report submittal.

The Noise Exposure Maps contain current and forecast information including the depiction of the airport and its boundaries, the runway configurations, land uses such as single family residential; multi-family residential; mobile home; transient lodging (hotel, motel, etc.); school, university, or daycare; place of worship; recreational, open space, and cemetary; commercial use; manufacturing and production; public use; and vacant or unidentified, and those areas within the Day Night Average Sound Level (DNL) 65, 70 and 75 noise contours. Estimates for the area within these contours for the 2016 Base Year and 2021 Future Year are shown in Table 5–4 of Chapter 5 of the NEM Report. Estimates of the residential population within the 2016 Base Year and 2021 Future Year noise contours are also shown in Table 5–2 of Chapter 5 of the NEM Report. Figure 2–5 in Chapter 2 displays the location of noise monitoring sites. Flight tracks are found in Figures 4–6 and 4–7 of Chapter 4 and detailed in Appendix D. The type and frequency of aircraft operations (including nighttime) are found in Appendix D.1, Tables 7 and 8.

As discussed in Chapter 6 of the NEM Report, the Port Authority of New York and New Jersey provided the general public the opportunity to review and comment on the NEMs. This public comment period opened on September 15, 2016 and closed on October 17, 2016. A public workshop for the Draft NEMs was held on September 22, 2016. All comments received during the public comment period and throughout the development of the NEMs, as well as responses to these comments, are contained in Appendix H of the NEM Report.

Following the closure of the public review period, final review of the Noise Exposure Maps showed that 21 parcels were identified with the incorrect land use in the Draft Noise Exposure Maps distributed to the public. These parcels have been correctly identified on the