

- Carolina, Court of Federal Claims No: 16–1210V.
- 88. Jiangyue Wang, Lawrenceville, New Jersey, Court of Federal Claims No: 16–1211V.
- 89. Diane Gibson, Mesa, Arizona, Court of Federal Claims No: 16–1212V.
- 90. Rebecca Ilnicky and Odin Ilnicky on behalf of S. I., Riverside, California, Court of Federal Claims No: 16–1213V.
- 91. Tracy Sarmiento, Honolulu, Hawaii, Court of Federal Claims No: 16–1214V.
- 92. Randy O. Harper, Washington, District of Columbia, Court of Federal Claims No: 16–1215V.
- 93. Cheryl Lagamma, Glen Rock, New Jersey, Court of Federal Claims No: 16–1216V.
- 94. Nancy Sweeney, Sacramento, California, Court of Federal Claims No: 16–1217V.
- 95. Lori Clark, Newark, Delaware, Court of Federal Claims No: 16–1218V.
- 96. Carla Pingel, St. Louis, Missouri, Court of Federal Claims No: 16–1219V.
- 97. Kerry Lanigan, Philadelphia, Pennsylvania, Court of Federal Claims No: 16–1220V.
- 98. Marina Angdahl-Wangler, Salem, Oregon, Court of Federal Claims No: 16–1222V.
- 99. Shauna Lou Roesler, Boston, Massachusetts, Court of Federal Claims No: 16–1223V.
- 100. James I. Moran, Baton Rouge, Louisiana, Court of Federal Claims No: 16–1224V.
- 101. Charles Stauber, Traverse City, Michigan, Court of Federal Claims No: 16–1225V.
- 102. Samantha Krieg, Marion, Indiana, Court of Federal Claims No: 16–1226V.
- 103. Jennifer L. Ratzlaff, Greensboro, North Carolina, Court of Federal Claims No: 16–1228V.
- 104. Yahvel Murphy on behalf of Elizabeth Davis, Salt Lake City, Utah, Court of Federal Claims No: 16–1229V.
- 105. Kelly Williams, St. Louis, Missouri, Court of Federal Claims No: 16–1231V.
- 106. Jeffrey D. Musumeci, Middleton, New York, Court of Federal Claims No: 16–1232V.
- 107. Betsy Le, Dallas, Texas, Court of Federal Claims No: 16–1234V.

- 108. Shelia Yagodzinski, Hadley, Massachusetts, Court of Federal Claims No: 16–1235V.
- 109. Crystal Cloud, Marianna, Florida, Court of Federal Claims No: 16–1236V.
- 110. Tracy Kunca, Greensboro, North Carolina, Court of Federal Claims No: 16–1237V.
- 111. Shirley Dew, New York, New York, Court of Federal Claims No: 16–1238V.
- 112. Suzette McLeod, Reston, Virginia, Court of Federal Claims No: 16–1239V.
- 113. William Moore, Dallas, Texas, Court of Federal Claims No: 16–1240V.
- 114. Tara Heine, Chicago, Illinois, Court of Federal Claims No: 16–1241V.
- 115. Susan Dean, Charleston, West Virginia, Court of Federal Claims No: 16–1245V.
- 116. Susan Wigley, Aurora, Colorado, Court of Federal Claims No: 16–1247V.
- 117. Reginald Grose, Philadelphia, Pennsylvania, Court of Federal Claims No: 16–1248V.
- 118. Josephine Plotkin, Sarasota, Florida, Court of Federal Claims No: 16–1249V.

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

Substance Abuse and Mental Health Services Administration

Agency Information Collection Activities: Submission for OMB Review; Comment Request

Periodically, the Substance Abuse and Mental Health Services Administration (SAMHSA) will publish a summary of information collection requests under OMB review, in compliance with the Paperwork Reduction Act (44 U.S.C. Chapter 35). To request a copy of these documents, call the SAMHSA Reports Clearance Officer on (240) 276–1243.

Project: Project: Voluntary Customer Satisfaction Surveys to Implement Executive Order 12862 in the Substance Abuse and Mental Health Services Administration (SAMHSA)—(OMB No. 0930–0197)—Extension

Executive Order 12862 directs agencies that “provide significant services directly to the public” to “survey customers to determine the kind and quality of services they want and their level of satisfaction with existing services.” SAMHSA provides significant services directly to the public, including treatment providers and State substance abuse and mental health agencies, through a range of mechanisms, including publications, training, meetings, technical assistance and Web sites. Many of these services are focused on information dissemination activities. The purpose of this submission is to extend the existing generic approval for such surveys.

The primary use for information gathered is to identify strengths and weaknesses in current service provisions by SAMHSA and to make improvements that are practical and feasible. Several of the customer satisfaction surveys expected to be implemented under this approval will provide data for measurement of program effectiveness under the Government Performance and Results Act (GPRA). Information from these customer surveys will be used to plan and redirect resources and efforts to improve or maintain a high quality of service to health care providers and members of the public. Focus groups may be used to develop the survey questionnaire in some instances.

The estimated annual hour burden is as follows:

Type of data collection	Number of respondents	Responses/ respondent	Hours/ response	Total hours
Focus groups	250	1	2.50	625
Self-administered, mail, telephone and e-mail surveys	89,750	1	.250	22,438
TOTAL	90,000	23,063

Written comments and recommendations concerning the proposed information collection should be sent by November 28, 2016 to the SAMHSA Desk Officer at the Office of Information and Regulatory Affairs, Office of Management and Budget (OMB). To ensure timely receipt of comments, and to avoid potential delays in OMB’s receipt and processing of mail sent through the U.S. Postal Service, commenters are encouraged to submit their comments to OMB via email to:

OIRA_Submission@omb.eop.gov. Although commenters are encouraged to send their comments via email, commenters may also fax their comments to: 202–395–7285. Commenters may also mail them to: Office of Management and Budget, Office of Information and Regulatory

Affairs, New Executive Office Building, Room 10102, Washington, DC 20503.

Summer King,
Statistician.

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