

PO Box 646  
Siler City NC 27344  
1 July 2016

Scott Scheele, Chief of Telecomm. & Media Enforcement, Antitrust Div.  
US Dept. of Justice  
Suite 7000, 450 Fifth St. NW  
Washington DC 20530

Dear Chief Scheele:

I am writing to comment on Charter Communications during the 60-day comment period re: Charter's takeover of Time Warner. The merger is a TERRIBLE HORRIBLE IDEA. Time Warner is a decent company; Charter is not.

But first, it appears that you're pretty much keeping this 60-day opportunity for the public to sound off a secret. I almost couldn't find mention of it, with the pertinent dates, during repeated "googlings." What a shame.

Charter is one of the worst companies I know, for years. If I were to grade them, I'd give them an "F," for failure to deliver the service they promise, for inappropriate technicians, and for poor customer service. For many years you could not even reach customer service via phone. (I believe that regulators finally forced them to set up legitimate call centers only in the last 8 or 10 years.)

Charter spends BIG on marketing--commercials, mailings, etc., but they pinch pennies like crazy when it comes to delivering cable TV to customers like me who choose lower-priced plans. They punish us. For example, Charter wires in my service from a pole that is simply too far away from my house to maintain signal integrity. My cable signal is chronically weak, resulting in constant service failures. In 2015 I averaged at least one significant service failure per month. (I have cried with frustration, MANY times.) And how do I know that the faraway pole is problematic? Because a Charter service technician told me! Charter used to use a pole much closer to my house, but something broke up there and Charter is too damned cheap to fix it. What do they care that I am unhappy with my poor service and find it unacceptable. I pay my (too-high) bill every month, so why should they care...

So Charter could fix things "at the pole," yet they insist on sending a service guy into the home first...and the service guys they send me, oh boy...don't speak English; show up looking like bums from the corner bar, with NO Charter ID on themselves or on their dirty beat-up trucks. These are "contractors," and several have told me that they receive NO training for what they do. Over the years, unqualified untrained repairmen have done plenty of damage both inside (ruined my living room carpet by cutting holes in wrong places--no compensation by Charter, BTW) and out (a disgruntled worker once wrapped my house with unsightly wires for absolutely no reason; took me 2 years of phone calls to district manager and higher to get Charter to correct his "spite job").

I literally could write pages more re: Charter's callous regard of customers like me who live on a budget, but I doubt my letter will change anything. But to comment on Time Warner, my 88 year old mother in Greensboro, NC is with them. I have experienced one of their service calls to her--very competent and professional--the opposite of Charter. So I guess my poor mom will soon be screwed like me.

So PLEASE, before you assume that Charter can and will provide acceptable service to new customers, investigate this wretched company for contract labor violations, consumer rip-offs, etc. Please hold them accountable.

Regards,

  
Amy R. Bloomfield  
919-742-2598

P.S. Charter also uses bad technology for daily updates to their cable boxes. Both my TV and cable box are relatively new, yet Charter was crashing & freezing my TV at around 1:00 AM (their update time) with such regularity that I finally changed my viewing habits--all TV equipment off by 12:30 AM. I really cannot believe I'm paying almost \$85.00 a month for a TV experience that resembles the 1960s, when stations signed off at midnight.

*IF there's ANY way that your office can get Charter to deliver the service for which I am billed, then my time spent on this letter will have been WELL WELL worth it! Thank you.*

[FR Doc. 2016-20066 Filed 8-22-16; 8:45 am]

BILLING CODE C

## DEPARTMENT OF JUSTICE

### Meeting of the NDCAC Executive Advisory Board

**AGENCY:** Department of Justice.

**ACTION:** Meeting Notice.

**SUMMARY:** The purpose of this notice is to announce the meeting of the Department of Justice's National Domestic Communications Assistance Center's (NDCAC) Executive Advisory

Board (EAB). The NDCAC EAB is a federal advisory committee established pursuant to the Federal Advisory Committee Act (FACA).

**DATES:** The EAB will meet in open session from 12:00 p.m. until 3:00 p.m. on September 21, 2016.

**ADDRESSES:** The meeting will take place at 5000 Seminary Rd., Alexandria, VA 22311. Entry into the meeting room will begin at 11:00 a.m.

**FOR FURTHER INFORMATION CONTACT:** Inquiries may be addressed to Ms. Alice Bardney-Boose, Designated Federal Officer, National Domestic Communications Assistance Center,

Department of Justice, by email at [NDCAC@ic.fbi.gov](mailto:NDCAC@ic.fbi.gov) or by phone at (540) 361-4600.

**SUPPLEMENTARY INFORMATION:** Agenda: The meeting will be called to order at 12:00 p.m. by EAB Chairman Peter Modafferi. All EAB members will be introduced and background of the EAB will be provided by EAB Vice Chairman Preston Grubbs. The EAB will receive a presentation on the National Domestic Communications Assistance Center; a presentation of Department of Justice's Privacy Principles; a status report from its Administrative sub-committee; and additional sub-committee(s) will be

established. Note: Agenda items are subject to change.

The purpose of the EAB is to provide advice and recommendations to the Attorney General or designee, and to the Director of the NDCAC that promote public safety and national security by advancing the NDCAC's core functions: Law enforcement coordination with respect to technical capabilities and solutions, technology sharing, industry relations, and implementation of the Communications Assistance for Law Enforcement Act (CALEA). The EAB consists of 15 voting members from Federal, State, local and tribal law enforcement agencies. Additionally, there are two non-voting members as follows: A federally-employed attorney assigned full time to the NDCAC to serve as a legal advisor to the EAB, and the DOJ Chief Privacy Officer or designee to ensure that privacy and civil rights and civil liberties issues are fully considered in the EAB's recommendations. The EAB is composed of eight State, local, and/or tribal representatives and seven federal representatives.

**Written Comments:** Any member of the public may submit written comments with the EAB. Written comments must be provided to Ms. Alice Bardney-Boose, DFO, at least seven (7) days in advance of the meeting so that the comments may be made available to EAB members for their consideration prior to the meeting. Written comments must be submitted to [NDCAC@ic.fbi.gov](mailto:NDCAC@ic.fbi.gov) on or before September 14, 2016. In accordance with the FACA, all comments shall be made available for public inspection. Commenters are not required to submit personally identifiable information (such as name, address, etc.). Nevertheless, if commenters submit personally identifiable information as part of the comments, but do not want it made available for public inspection, the phrase "Personally Identifiable Information" must be included in the first paragraph of the comment. Commenters must place all personally identifiable information not to be made available for public inspection in the first paragraph and identify what information is to be redacted. Privacy Act Statement: Comments are being collected pursuant to the FACA. Any personally identifiable information included voluntarily within comments, without a request for redaction, will be used for the limited purpose of making all documents available to the public pursuant to FACA requirements.

**Registration:** Individuals and entities who wish to attend the public meeting are required to pre-register for the

meeting on-line by clicking the registration link found at: <http://ndcac-eab.eventbee.com>. Registrations will be accepted on a space available basis. Attendees must bring registration confirmation (*i.e.*, email confirmation) to be admitted to the meeting. Privacy Act Statement: The information requested on the registration form and required at the meeting is being collected and used pursuant to the FACA for the limited purpose of ensuring accurate records of all persons present at the meeting, which records may be made publicly available. Providing information for registration purposes is voluntary; however, failure to provide the required information for registration purposes will prevent you from attending the meeting.

Online registration for the meeting must be completed on or before 5:00 p.m. (EST) September 7, 2016. Anyone requiring special accommodations should notify Ms. Bardney-Boose at least seven (7) days in advance of the meeting or indicate your requirements on the online registration form.

**Alice Bardney-Boose,**

*Designated Federal Officer, National Domestic Communication Assistance Center, Executive Advisory Board.*

[FR Doc. 2016-20126 Filed 8-22-16; 8:45 am]

**BILLING CODE 4410-02-P**

## DEPARTMENT OF JUSTICE

[OMB Number 1105-0100]

### **Agency Information Collection Activities; Proposed eCollection; eComments Requested Collection of Information on Claims of U.S. Nationals Referred to the Commission by the Department of State Pursuant to Section 4(A)(1)(C) of the International Claims Settlement Act of 1949, as Amended, 22 U.S.C. 1623(a)(1)(C)**

**AGENCY:** Foreign Claims Settlement Commission, Department of Justice.

**ACTION:** 30-day notice.

**SUMMARY:** The Foreign Claims Settlement Commission (Commission), Department of Justice, will be submitting the following information collection request to the Office of Management and Budget (OMB) for review and clearance in accordance with the procedures of the Paperwork Reduction Act of 1995. This proposed information collection was previously published in the **Federal Register** at 81 FR 39967, on June 20, 2016, allowing for a 60 day comment period.

**DATES:** The purpose of this notice is to allow for an additional 30 days for

public comment until September 22, 2016.

#### **FOR FURTHER INFORMATION CONTACT:**

Written comments and/or suggestions regarding the items contained in this notice, especially the estimated public burden and associated response time, should be directed to Jeremy LaFrancois, Foreign Claims Settlement Commission, 600 E Street NW., Suite 6002, Washington, DC 20579. Written comments and/or suggestions can also be directed to the Office of Management and Budget, Office of Information and Regulatory Affairs, Attention Department of Justice Desk Officer, Washington, DC 20503 or sent to [OIRA\\_submissions@omb.eop.gov](mailto:OIRA_submissions@omb.eop.gov).

Written comments and suggestions from the public and affected agencies concerning the proposed collection of information are encouraged. Your comments should address one or more of the following four points:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
- Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
- Enhance the quality, utility, and clarity of the information to be collected; and
- Minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, *e.g.*, permitting electronic submission of responses.

#### **Overview of This Information Collection**

(1) Type of Information Collection: Extension without change.

(2) The title of the form/collection: Claims of U.S. Nationals Referred to the Commission by the Department of State Pursuant to Section 4(a)(1)(C) of the International Claims Settlement Act of 1949.

(3) The agency form number, if any, and the applicable component of the department sponsoring the collection: Form Number: FCSC-1. Foreign Claims Settlement Commission, Department of Justice.

(4) Affected public who will be asked or required to respond, as well as a brief abstract: Primary: Individuals. Other: Corporations. Information will be used