

Call Centers (including District of Columbia, Puerto Rico and the Virgin Islands), accomplished by an analysis of study findings by Coffey Consulting, LLC, contractor to ETA. The analysis report will be based on the telephone interviews conducted with the States.

**DATES:** Submit written comments to the office listed in the addresses section below on or before August 31, 2015.

**ADDRESSES:** Send written comments to Jeffery B. Haluska, Office of Unemployment Insurance, Room S-4524, Employment and Training Administration, U.S. Department of Labor, 200 Constitution Avenue NW., Washington, DC 20210. Telephone number: 202-693-2992 (this is not a toll-free number). Individuals with hearing or speech impairments may access the telephone number above via TTY by calling the toll-free Federal Information Relay Service at 1-877-889-5627 (TTY/TDD). Email: [Haluska.Jeffery.B@dol.gov](mailto:Haluska.Jeffery.B@dol.gov). To obtain a copy of the proposed information collection request (ICR), please contact the person listed above.

**SUPPLEMENTARY INFORMATION:**

**I. Background**

The UI Call Center Final Assessment Guide will be used to conduct and collect information via individual telephone interviews with each of the 53 States, through the assistance of the Department's contractor, Coffey Consulting, LLC. The assessment will collect information to help in the development of an analysis and report on how States use call center operations in support of their UI programs and to identify successful practices that can be shared with all States.

**II. Review Focus**

The Department is particularly interested in comments which:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
- evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
  - enhance the quality, utility, and clarity of the information to be collected; and
  - minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or

other forms of information technology, e.g., permitting electronic submissions of responses.

**III. Current Actions**

*Type of Review:* New collection.

*Title:* Unemployment Insurance Call Center Final Assessment Guide.

*OMB Number:* 1205-0NEW.

*Affected Public:* State Workforce Agencies.

*Estimated Total Annual Respondents:* 53.

*Annual Frequency:* Once.

*Estimate Total Annual Responses:* 53.

*Average Time per Response:* 150 minutes.

*Estimated Total Annual Burden*

*Hours:* 132.5 hours.

*Total Estimated Annual Other Cost Burden:* \$0.

We will summarize and/or include in the request for OMB approval of the ICR, the comments received in response to this comment request; they will also become a matter of public record.

**Portia Wu,**

*Assistant Secretary for Employment and Training, Labor.*

[FR Doc. 2015-16321 Filed 7-1-15; 8:45 am]

**BILLING CODE 4510-FW-P**

**DEPARTMENT OF LABOR**

**Employment and Training Administration**

**Comment Request for Information Collection for the American Apprenticeship Initiative Grants, New Collection**

**AGENCY:** Employment and Training Administration (ETA), Labor.

**ACTION:** Notice.

**SUMMARY:** The Department of Labor (Department), as part of its continuing effort to reduce paperwork and respondent burden, conducts a preclearance consultation program to provide the public and Federal agencies with an opportunity to comment on proposed and/or continuing collections of information in accordance with the Paperwork Reduction Act of 1995 [44 U.S.C. 3506(c)(2)(A)] (PRA). The PRA helps ensure that respondents can provide requested data in the desired format with minimal reporting burden (time and financial resources), collection instruments are clearly understood, and the impact of collection requirements on respondents can be properly assessed.

Currently, ETA is soliciting comments concerning the collection of data entailed by the American

Apprenticeship Initiative Grants, which are designed to support grantees in providing education, training, and job placement assistance through registered apprenticeships in occupations and/or industries that have high-growth potential for which employers are using H-1B visas to hire foreign workers, and the related activities necessary to support such education, training, and placement activities.

**DATES:** Submit written comments to the office listed in the addresses section below on or before August 31, 2015.

**ADDRESSES:** Send written comments to John V. Ladd, Administrator, Office of Apprenticeship, Room N-5311, Employment and Training Administration, U.S. Department of Labor, 200 Constitution Avenue NW., Washington, DC 20210. Telephone number: 202-693-2796 (this is not a toll-free number). Individuals with hearing or speech impairments may access the telephone number above via TTY by calling the toll-free Federal Information Relay Service at 1-877-889-5627 (TTY/TDD). Fax: 202-693-3799. Email: [ladd.john@dol.gov](mailto:ladd.john@dol.gov). To obtain a copy of the proposed information collection request (ICR), please contact the person listed above.

**SUPPLEMENTARY INFORMATION:**

**I. Background**

The Employment and Training Administration requires grantees to submit Quarterly Progress Reports on enrolled apprentices in Registered Apprenticeship programs and/or pre-apprenticeship program participants, along with a narrative summary of the partnership progress and implementation measures identified by the grantee in the project work plan. These reports help ETA gauge the effects of the AAI grants, identify grantees and programs that could serve as useful models, and target technical assistance appropriately. The reports can also be used to inform future evaluations.

**II. Review Focus**

The Department is particularly interested in comments which:

- Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
- evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;

- enhance the quality, utility, and clarity of the information to be collected; and
- minimize the burden of the collection of information on those who are to respond, including through the use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

### III. Current Actions

*Type of Review:* New collection.

*Title:* American Apprenticeship Initiative Grants.

*OMB Number:* 1205—0NEW.

*Affected Public:* *Individuals/households, state/local/tribal governments, Federal government, private sector (businesses or other for-profits, and, not-for-profit institutions).*

*Estimated Total Annual Respondents:* 6,625.

*Estimated Total Annual Responses:* 8,500.

*Estimated Total Annual Burden Hours:* 12,310.

*Total Estimated Annual Other Costs Burden:* 0.

We will summarize and respond to the comments received when we request OMB approval of this information collection. The comments themselves will also become a matter of public record.

**Portia Wu,**

*Assistant Secretary for Employment and Training, Labor.*

[FR Doc. 2015-16320 Filed 7-1-15; 8:45 am]

**BILLING CODE 4510-FR-P**

Dated: June 30, 2015.

**Katherine Ward,**

*Executive Assistant to the Vice President for Legal Affairs and General Counsel.*

[FR Doc. 2015-16449 Filed 6-30-15; 11:15 am]

**BILLING CODE 7050-01-P**

## NATIONAL FOUNDATION ON THE ARTS AND THE HUMANITIES

### National Endowment for the Humanities

#### Proposed Collection; Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**AGENCY:** National Endowment for the Humanities, National Foundation on the Arts and the Humanities.

**ACTION:** Notice and request for comments.

**SUMMARY:** In accordance with the Paperwork Reduction Act (PRA), the National Endowment for the Humanities (NEH) is soliciting public comments on a new information collection, the “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.” This generic clearance will fast-track the process for NEH to seek feedback, through surveys and similar feedback instruments, from the public on NEH services and programs. NEH seeks comments from all interested individuals and organizations, and intends to submit this generic clearance request to the Office of Management and Budget (OMB) for approval.

**DATES:** Please submit comments on this generic clearance request to NEH on or before August 31, 2015.

**ADDRESSES:** Please submit comments to Mr. Michael McDonald, General Counsel at [gencounsel@neh.gov](mailto:gencounsel@neh.gov) or by mail to 400 7th Street SW., 4th Floor, Washington, DC 20506.

#### SUPPLEMENTARY INFORMATION:

*Title:* Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

*Type of Request:* New.

*Abstract:* NEH is proposing a new information collection—in the form of a generic clearance—that will allow NEH to receive fast-track approval from OMB when NEH wishes to seek feedback from the public about NEH events and programs. With this generic clearance NEH will be able to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration’s commitment to improving service delivery by Federal agencies to the public. By qualitative feedback we mean

information that provides useful insights on people’s opinions of NEH programs, events, publications, products and other services NEH provides to the public. This qualitative feedback will:

- Provide NEH with insights into customer or stakeholder perceptions, experiences and expectations,
- Provide NEH with an early warning of issues with service, and
- Focus agency attention on areas where communication, training or changes in operations might improve delivery of NEH products or services.

NEH will solicit feedback in areas such as: timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. NEH will use the responses to plan and to improve the quality of service and programs offered to the public.

NEH will submit a customer survey or other information collection for approval under this generic clearance only if it meets the following conditions:

- The collection is voluntary;
- The collection is low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and is low-cost for both the respondents and the Federal Government;
- The collection is non-controversial;
- The collection solicits opinions only from respondents who have experience with the program or may have experience with the program in the near future;
- The collection only asks for personally identifiable information (PII) to the extent necessary, and NEH will not retain the PII without the respondent’s express consent;
- The collection does not result in any new system of records containing privacy information; and
- The collection does not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

For every customer survey or other information collection under this generic clearance, NEH will use the information gathered internally only for general service improvement and program management purposes and does not intend to release the information outside of the agency. NEH will not gather information for the purpose of substantially informing influential policy decisions. NEH will only gather data in a way designed to yield qualitative information, not statistically reliable results or results

## LEGAL SERVICES CORPORATION

### Sunshine Act Meeting

#### Change Notice

**FEDERAL REGISTER CITATION OF PREVIOUS ANNOUNCEMENT:** 80 FR 37311.

**PREVIOUSLY ANNOUNCED TIME AND DATE OF THE MEETING:** The Finance Committee will meet telephonically on July 9, 2015 at 4 p.m., EDT.

**CHANGES IN THE MEETING:** The Finance Committee will meet telephonically on July 9, 2015 at 5 p.m., EDT.

#### CONTACT PERSON FOR INFORMATION:

Katherine Ward, Executive Assistant to the Vice President & General Counsel, at (202) 295-1500. Questions may be sent by electronic mail to [FR\\_NOTICE\\_QUESTIONS@lsc.gov](mailto:FR_NOTICE_QUESTIONS@lsc.gov).