

## Permit No. TE-044846

Applicant: U.S. Geological Survey and National Park Service, Ventura, California

The applicant requests a permit renewal to remove/reduce to possession from lands under Federal jurisdiction the *Boechera hoffmannii* (*Arabis* h.) (Hoffmann's rock cress), *Arctostaphylos confertiflora* (Santa Rosa Island manzanita), *Berberis pinnata* subsp. *insularis* (island barberry), *Castilleja mollis* (soft-leaved paintbrush), *Dudleya traskiae* (Santa Barbara Island liveforever), *Galium buxifolium* (island bedstraw), *Gilia tenuiflora* subsp. *hoffmannii* (Hoffmann's slender-flowered gilia), *Malacothamnus fasciculatus* var. *nesioticus* (Santa Cruz Island bush-mallow), *Malacothrix indecora* (Santa Cruz Island malacothrix), *Malacothrix squalida* (Island malacothrix), *Phacelia insularis* subsp. *insularis* (island phacelia), and *Thysanocarpus conchuliferus* (Santa Cruz Island fringepod) in conjunction with genetic research and population studies in Channel Islands National Park, California, for the purpose of enhancing the species' survival.

## Permit No. TE-082908

Applicant: Melanie Rocks, San Diego, California

The applicant requests a permit renewal to take (harass by survey, capture, handle, release, and collect adult vouchers) the Conservancy fairy shrimp (*Branchinecta conservatio*), longhorn fairy shrimp (*Branchinecta longiantenna*), Riverside fairy shrimp (*Streptocephalus woottoni*), San Diego fairy shrimp (*Branchinecta sandiegonensis*), and vernal pool tadpole shrimp (*Lepidurus packardii*) and take (survey by pursuit, live-capture, handle, and release) the Quino checkerspot butterfly (*Euphydryas editha quino*) in conjunction with survey activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Permit No. TE-60151B

Applicant: Lisa Franklin, Crestline, California

The applicant requests a new permit to take (locate and monitor nests) the least Bell's vireo (*Vireo bellii pusillus*) and take (capture, handle, and release) the San Bernardino kangaroo rat (*Dipodomys merriami parvus*) in conjunction with survey activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Permit No. TE-082908

Applicant: Mary Belk, New Braunfels, Texas

The applicant requests a new permit to take (collect adult vouchers) the Conservancy fairy shrimp (*Branchinecta conservatio*), longhorn fairy shrimp (*Branchinecta longiantenna*), Riverside fairy shrimp (*Streptocephalus woottoni*), San Diego fairy shrimp (*Branchinecta sandiegonensis*), and vernal pool tadpole shrimp (*Lepidurus packardii*) in conjunction with research activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Permit No. TE-60218B

Applicant: James Hickman, San Bernardino, California

The applicant requests a new permit to take (capture, handle, and release) the San Bernardino kangaroo rat (*Dipodomys merriami parvus*) in conjunction with survey activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Permit No. TE-768251

Applicant: Biosearch Associates, Santa Cruz, California

The applicant requests a permit renewal to take (capture, handle, and release) the Fresno kangaroo rat (*Dipodomys nitratoides exilis*) and Tipton kangaroo rat (*Dipodomys nitratoides nitratoides*); take (capture, handle, mark, and release) the Santa Cruz long-toed salamander (*Ambystoma macrodactylum croceum*); take (harass by survey, capture, handle, and release) the California red-legged frog (*Rana aurora draytonii*); take (harass by survey, capture, handle, mark, and release) the San Francisco garter snake (*Thamnophis sirtalis tetrataenia*); and take (capture and release) the Conservancy fairy shrimp (*Branchinecta conservatio*), longhorn fairy shrimp (*Branchinecta longiantenna*), and vernal pool tadpole shrimp (*Lepidurus packardii*), in conjunction with survey and research activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Permit No. TE-233367

Applicant: Laura Gorman, Encinitas, California

The applicant requests a permit amendment to take (harass by survey, capture, handle, release, and collect adult vouchers) the Conservancy fairy shrimp (*Branchinecta conservatio*), longhorn fairy shrimp (*Branchinecta*

*longiantenna*), Riverside fairy shrimp (*Streptocephalus woottoni*), San Diego fairy shrimp (*Branchinecta sandiegonensis*), and vernal pool tadpole shrimp (*Lepidurus packardii*) in conjunction with survey activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Permit No. TE-050122

Applicant: California Department of Fish and Wildlife, Bishop, California

The applicant requests a permit amendment to take (capture, handle, mark, collect biological samples, radio-collar, survey, translocate, hold overnight, and release) the Sierra Nevada highhorn sheep (*Ovis canadensis sierrae*) in conjunction with survey and research activities throughout the range of the species in California for the purpose of enhancing the species' survival.

## Public Comments

We invite public review and comment on each of these recovery permit applications. Comments and materials we receive will be available for public inspection, by appointment, during normal business hours at the address listed in the **ADDRESSES** section of this notice.

Before including your address, phone number, email address, or other personal identifying information in your comment, you should be aware that your entire comment—including your personal identifying information—may be made publicly available at any time. While you can ask us in your comment to withhold your personal identifying information from public review, we cannot guarantee that we will be able to do so.

Dated: March 10, 2015.

**Michael Long,**

Acting Regional Director, Pacific Southwest Region, Sacramento, California.

[FR Doc. 2015-06230 Filed 3-17-15; 8:45 am]

**BILLING CODE 4310-55-P**

## DEPARTMENT OF THE INTERIOR

## Office of the Secretary

[15XD4523WK DWK00000.000000 DS64900000 DQ.64920.15COPER]

**Proposed Renewal of Information Collection: 1090-0007, American Customer Satisfaction Index (ACSI) Government Customer Satisfaction Surveys**

**AGENCY:** Office of Strategic Employee and Organization Development, Federal Consulting Group.

**ACTION:** Notice and request for comments.

**SUMMARY:** In compliance with section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Federal Consulting Group within the Department of the Interior announces that it has submitted a request for a proposed extension of information collection for the American Customer Satisfaction Index (ACSI) Government Customer Satisfaction Surveys to the Office of Management and Budget and requests public comments on this submission. The information collection request describes the nature of the information collection and the expected burden and cost.

**DATES:** Office of Management and Budget has up to 60 days to approve or disapprove the information collection request, but may respond after 30 days; therefore, public comments should be submitted to Office of Management and Budget by April 17, 2015, in order to be assured of consideration.

**ADDRESSES:** Send your written comments by facsimile to (202) 395-5806 or email (*OIRA\_Submission@omb.eop.gov*) to the Office of Information and Regulatory Affairs, Office of Management and Budget, Attention: Desk Office for the Department of the Interior (1090-0007). Also, please send a copy of your comments to Federal Consulting Group, Attention: Richard Tate, 1849 C St. NW., MS 2256, Washington, DC 20240-0001, or by facsimile to (202) 513-7686, or via email to *Richard\_Tate@ios.doi.gov*. Individuals providing comments should reference Customer Satisfaction Surveys (OMB ID: 1090-0007).

**FOR FURTHER INFORMATION CONTACT:** To request additional information or copies of the form(s) and instructions, please write to the Federal Consulting Group (see contact information provided in the **ADDRESSES** section above). You may also review the information collection request online at <http://www.reginfo.gov/public/do/PRAMain>.

**SUPPLEMENTARY INFORMATION:**

**I. Abstract**

The Office of Management and Budget regulation at 5 CFR 1320, which implement provisions of the Paperwork Reduction Act of 1995 (Public Law 104-13), require that interested members of the public and affected agencies have an opportunity to comment on information collection and recordkeeping activities [see 5 CFR 1320.8(d)]. The Office of Strategic Employee and Organization Development, Federal Consulting Group has submitted a request to the Office of

Management and Budget to renew its approval of this collection of information for three years.

The proposed renewal of this information collection activity provides a means to consistently assess, benchmark, and improve customer satisfaction with Federal government agency programs and/or services within the Executive Branch. The Federal Consulting Group of the Department of the Interior serves as the executive agent for this methodology and has partnered with the Claes Fornell International Group (CFI Group) and the American Customer Satisfaction Index (ACSI) to offer the ACSI to Federal government agencies.

The CFI Group, a leader in customer satisfaction and customer experience management, offers a comprehensive model that quantifies the effects of quality improvements on citizen satisfaction. The CFI Group has developed the methodology and licenses it to the American Customer Satisfaction Index, an independent organization which produces the American Customer Satisfaction Index (ACSI). This national indicator is developed for different economic sectors each quarter, which are then published in *The Wall Street Journal*. The ACSI was introduced in 1994 by Professor Claes Fornell under the auspices of the University of Michigan, the American Society for Quality (ASQ), and the CFI Group. The ACSI monitors and benchmarks customer satisfaction across more than 200 companies and many U.S. Federal agencies.

The ACSI is the only cross-agency methodology for obtaining comparable measures of customer satisfaction with Federal government programs and/or services. Along with other economic objectives—such as employment and growth—the quality of outputs (goods and services) is a part of measuring living standards. The ACSI's ultimate purpose is to help improve the quality of goods and services available to American citizens.

ACSI surveys conducted by the Federal Consulting Group are subject to the Privacy Act of 1974, Public Law 93-579, December 31, 1974 (5 U.S.C. 552a). The agency information collection is an integral part of conducting an ACSI survey. The contractor will not be authorized to release any agency information upon completion of the survey without first obtaining permission from the Federal Consulting Group and the participating agency. In no case shall any new system of records containing privacy information be developed by the Federal Consulting Group, participating agencies, or the

contractor collecting the data. In addition, participating Federal agencies may only provide information used to randomly select respondents from among established systems of records provided for such routine uses.

There is no other agency or organization able to provide the information accessible through the surveying approach used in this information collection. Further, the information will enable Federal agencies to determine customer satisfaction metrics with discrimination capability across variables. Thus, this information collection will assist Federal agencies in making the best use of resources in a targeted manner to improve service to the public.

This survey asks no questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, or other matters that are commonly considered private.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it is operating under a currently valid OMB control number. The Office of Management and Budget control number for this collection is 1090-0007. The control number will be displayed on the surveys used. Response to the surveys is voluntary.

**II. Data**

(1) *Title:* American Customer Satisfaction Index (ACSI) Government Customer Satisfaction Surveys.

*OMB Control Number:* 1090-0007.

*Current Expiration Date:* March 31, 2015.

*Frequency of Collection:* Once per survey.

*Description of Respondents:* Individuals, Business, and State, Local, or Tribal Governments who have utilized Federal Government services.

*Type of Review:* Renewal.

(2) *Annual reporting and record keeping burden.*

*Total Annual Burden Hours:* 16,000.

*Estimated Number of Respondents:* Participation by Federal agencies in the ACSI is expected to vary as new customer segment measures are added or deleted. However, based on historical records, projected average estimates for the next three years are as follows:

*Average Expected Annual Number of Customer Satisfaction Surveys:* 100.

*Respondents:* 800 per survey.

*Annual responses:* 80,000.

*Frequency of Response:* Once per survey.

*Average minutes per response:* 12.0.

*Burden hours:* 16,000 hours.

(3) *Description of the need and use of the information:* The proposed renewal

of this information collection activity provides a means to consistently assess, benchmark, and improve customer satisfaction with Federal government agency programs and/or services within the Executive Branch.

(4) As required under 5 CFR 1320.8(d), a **Federal Register** notice soliciting comments on the collection of information was published on November 18, 2014 (79 FR 68689–90). No comments were received. This notice provides the public with an additional 30 days in which to comment on the proposed information collection activity.

*Request for Comments:* Comments submitted in response to this notice will be summarized and/or included in the request for Office of Management and Budget approval. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the collection of information; (c) ways to enhance the quality, utility, and clarity of the information to be collected; (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology; and (e) estimates of capital or start-up costs and costs of operation, maintenance, and purchase of services to provide information. Burden means the total time, effort, or financial resources expended by persons to generate, maintain, retain, disclose or provide information to or for a Federal agency. This includes the time needed to review instructions; to develop, acquire, install and utilize technology and systems for the purpose of collecting, validating and verifying information, processing and maintaining information, and disclosing and providing information; to train personnel and to be able to respond to a collection of information, to search data sources, to complete and review the collection of information; and to transmit or otherwise disclose the information.

All written comments will be available for public inspection by appointment with the Federal Consulting Group at the contact information given in the **ADDRESSES** section. The comments, with names and addresses, will be available for public view during regular business hours. If you wish us to withhold your personal information, you must prominently state at the beginning of your comment what personal information you want us to

withhold. We will honor your request to the extent allowable by law.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid Office of Management and Budget control number.

Dated: March 12, 2015.

**Jessica Reed,**

*Director, Federal Consulting Group.*

[FR Doc. 2015–06241 Filed 3–17–15; 8:45 am]

**BILLING CODE 4334–12–P**

## DEPARTMENT OF THE INTERIOR

### Bureau of Reclamation

[RR01115000, 15XR0680A1, RX.R0336900.0019100]

#### **Notice of Public Meeting of the Yakima River Basin Conservation Advisory Group; Yakima River Basin Water Enhancement Project, Yakima, Washington**

**AGENCY:** Bureau of Reclamation, Interior.

**ACTION:** Notice.

**SUMMARY:** The Yakima River Basin Conservation Advisory Group, Yakima River Basin Water Enhancement Project, established by the Secretary of the Interior, will hold a public meeting. The Yakima River Basin Conservation Advisory Group is a Federal advisory committee that provides technical advice and counsel to the Secretary of the Interior and Washington State on the structure, implementation, and oversight of the Yakima River Basin Water Conservation Program.

**DATES:** The meeting will be held on Friday, April 10, 2015, from 9 a.m. to 12:00 p.m.

**ADDRESSES:** The meeting will be held at the Bureau of Reclamation, Yakima Field Office, 1917 Marsh Road, Yakima, Washington 98901.

**FOR FURTHER INFORMATION CONTACT:**

Timothy McCoy, Manager, Yakima River Basin Water Enhancement Project, (509) 575–5848, extension 209; facsimile (509) 454–5612; or by email at [tmccoy@usbr.gov](mailto:tmccoy@usbr.gov).

**SUPPLEMENTARY INFORMATION:** The Yakima River Basin conservation Advisory Group (CAG) provides recommendations to the Secretary of the Interior and the State of Washington on the structure and implementation of the basin conservation program; with that the group provides recommendations on rules, regulations, and administration to facilitate the voluntary sale and lease of water. The CAG provides oversight to the Yakima River Basin Conservation Plan, and provides an annual review of

the implementation of the Water Conservation Program, including the applicable water conservation guidelines of the Secretary used by participating entities in preparing their individual water conservation plan.

*Agenda.* The primary purpose of the meeting is to update CAG members of the status of ongoing and future projects being funded with Yakima River Basin Water Enhancement Project funds. This meeting is open to the public.

*Public Disclosure.* Before including your address, phone number, email address, or other personal identifying information in your comment, you should be aware that your entire comment—including your personal identifying information—may be made publicly available at any time. While you can ask us in your comment to withhold your personal identifying information from public review, we cannot guarantee that we will be able to do so.

Dated: February 26, 2015.

**Timothy McCoy,**

*Program Manager, Pacific Northwest Region.*

[FR Doc. 2015–06258 Filed 3–17–15; 8:45 am]

**BILLING CODE 4332–90–P**

## DEPARTMENT OF THE INTERIOR

### Office of the Secretary

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#### **Proposed Renewal of Information Collection: 1090–0008, E-Government Web Site Customer Satisfaction Surveys (Formerly American Customer Satisfaction Index (ACSI) E-Government Web Site Customer Satisfaction Surveys)**

**AGENCY:** Office of Strategic Employee and Organization Development, Federal Consulting Group, Department of the Interior.

**ACTION:** Notice and request for comments.

**SUMMARY:** In compliance with section 3506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Federal Consulting Group within the Department of the Interior announces that it has submitted a request for a proposed extension of information collection for the E-Government Web site Customer Satisfaction Surveys to the Office of Management and Budget, and requests public comments on this submission. The information collection request describes the nature of the information collection and the expected burden and cost.