

SUPPLEMENTARY INFORMATION: The proposed information collection activity provides a means to garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Office of Personnel Management and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

The solicitation of feedback will target areas such as: timeliness, appropriateness, accuracy of information, courtesy, efficiency of service delivery, and resolution of issues with service delivery. Responses will be assessed to plan and inform efforts to improve or maintain the quality of service offered to the public. If this information is not collected, vital feedback from customers and stakeholders on the Office of Personnel Management's services will be unavailable.

The Office of Personnel Management will only submit a collection for approval under this generic clearance if it meets the following conditions:

- The collections are voluntary;
- The collections are low-burden for respondents (based on considerations of total burden hours, total number of respondents, or burden-hours per respondent) and are low-cost for both the respondents and the Federal Government;
- The collections are non-controversial and do not raise issues of concern to other Federal agencies;
- Any collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the near future;
- Personally identifiable information (PII) is collected only to the extent necessary and is not retained;
- Information gathered will be used only internally for general service improvement and program management

purposes and is not intended for release outside of the agency;

- Information gathered will not be used for the purpose of substantially informing influential policy decisions; and
- Information gathered will yield qualitative information; the collections will not be designed or expected to yield statistically reliable results or used as though the results are generalizable to the population of study.

Feedback collected under this generic clearance provides useful information, but it does not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

As a general matter, information collections will not result in any new system of records containing privacy information and will not ask questions of a sensitive nature, such as sexual behavior and attitudes, religious beliefs, and other matters that are commonly considered private.

The Office of Management and Budget is particularly interested in comments that:

1. Evaluate whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information will have practical utility;
2. Evaluate the accuracy of the agency's estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used;
3. Enhance the quality, utility, and clarity of the information to be collected; and
4. Minimize the burden of the collection of information on those who are to respond, including through the

use of appropriate automated, electronic, mechanical, or other technological collection techniques or other forms of information technology, e.g., permitting electronic submissions of responses.

Analysis

Agency: Office of the Chief Information Officer, Office of Personnel Management.

Title: Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

OMB Number: 3206-0257.

Affected Public: General public.

Number of Respondents: 691,631.

Estimated Time per Respondent: 10 minutes.

Total Burden Hours: 119,394 hours.

U.S. Office of Personnel Management.

Katherine Archuleta,

Director.

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BILLING CODE 6325-47-P

OFFICE OF PERSONNEL MANAGEMENT

Excepted Service

AGENCY: U.S. Office of Personnel Management (OPM).

ACTION: Notice.

SUMMARY: This notice identifies Schedule A, B, and C appointing authorities applicable to a single agency that were established or revoked from August 1, 2014, to August 31, 2014.

FOR FURTHER INFORMATION CONTACT: Senior Executive Resources Services, Senior Executive Services and Performance Management, Employee Services, 202-606-2246.

SUPPLEMENTARY INFORMATION: In accordance with 5 CFR 213.103, Schedule A, B, and C appointing authorities available for use by all agencies are codified in the Code of Federal Regulations (CFR). Schedule A, B, and C appointing authorities applicable to a single agency are not codified in the CFR, but the Office of Personnel Management (OPM) publishes a notice of agency-specific authorities established or revoked each month in the **Federal Register** at www.gpo.gov/fdsys/. OPM also publishes an annual notice of the consolidated listing of all Schedule A, B, and C appointing authorities, current as of June 30, in the **Federal Register**.

Schedule A

No Schedule A authorities to report during August 2014.

Schedule B

No Schedule B authorities to report during August 2014.

Schedule C

The following Schedule C appointing authorities were approved during August 2014.

Agency name	Organization name	Position title	Authorization No.	Effective date
DEPARTMENT OF AGRICULTURE	Office of the Under Secretary for Research, Education, and Economics.	Confidential Assistant	DA140100	8/4/2014
	Foreign Agricultural Service	Minister Counselor of Agriculture ...	DA140105	8/18/2014
	Office of the Assistant Secretary for Congressional Relations.	Confidential Assistant	DA140106	8/19/2014
	Office of Communications	Legislative Analyst	DA140107	8/19/2014
DEPARTMENT OF COMMERCE ...	International Trade Administration ..	Speech Writer	DA140110	8/22/2014
		Scheduler	DA140111	8/27/2014
	National Oceanic and Atmospheric Administration.	Senior Advisor (2)	DC140147	8/4/2014
		Senior Advisor to the Under Secretary.	DC140155	8/26/2014
	Office of the Chief of Staff	Senior Advisor to the Under Secretary.	DC140148	8/4/2014
		Confidential Assistant	DC140152	8/15/2014
	Office of Under Secretary	Special Assistant	DC140158	8/25/2014
		Senior Advisor for Oceans and Atmosphere.	DC140151	8/18/2014
	Office of Public Affairs	Senior Advisor to the Under Secretary.	DC140159	8/28/2014
		Press Assistant	DC140153	8/18/2014
Office of Legislative and Intergovernmental Affairs.	Director of Legislative Outreach	DC140154	8/18/2014	
	Economic Development Administration.	Special Advisor	DC140150	8/20/2014
COMMODITY FUTURES TRADING COMMISSION.	Office of the Chairperson	Executive Assistant	CT140010	8/20/2014
CONSUMER PRODUCT SAFETY COMMISSION.	Office of Commissioners	Special Assistant	PS140011	8/15/2014
		Special Assistant (Legal)	PS140012	8/20/2014
DEPARTMENT OF DEFENSE	Washington Headquarters Services	Defense Fellow	DD140128	8/12/2014
		Office of the Secretary	Special Assistant	DD140133
DEPARTMENT OF EDUCATION ...	Office of the Deputy Secretary	Confidential Assistant	DB140100	8/6/2014
		Special Assistant (2)	DB140099	8/7/2014
	Office of the Secretary	Special Assistant	DB140103	8/21/2014
DEPARTMENT OF ENERGY	Office of Planning, Evaluation and Policy Development.	Special Assistant	DB140102	8/21/2014
		Office of Management	Special Assistant	DE140095
EXECUTIVE OFFICE OF THE PRESIDENT.	Council on Environmental Quality, Executive Office of the President.	Special Assistant (Energy/Climate Change).	OP140003	8/15/2014
FEDERAL ENERGY REGULATORY COMMISSION.	Federal Energy Regulatory Commission.	Confidential Assistant	DR140006	8/13/2014
		Program Analyst	DR140007	8/13/2014
FEDERAL HOUSING FINANCE AGENCY.	Federal Housing Finance Agency ..	Chief of Staff	HA140005	8/18/2014
GENERAL SERVICES ADMINISTRATION.	Regional Administrators	Special Assistant	GS140049	8/15/2014
		Office of Congressional and Intergovernmental Affairs.	Policy Advisor	GS140051
DEPARTMENT OF HEALTH AND HUMAN SERVICES.	Office of Intergovernmental and External Affairs.	Regional Director, New York, New York, Region II.	DH140116	8/4/2014
		Administration for Community Living.	Special Assistant	DH140117
	Office of the Assistant Secretary for Preparedness and Response.	Special Assistant for Preparedness and Response.	DH140122	8/22/2014
DEPARTMENT OF HOMELAND SECURITY.	Office of the Under Secretary for National Protection and Programs Directorate.	Confidential Assistant	DM140218	8/7/2014
		Office of the Chief of Staff	Travel Operations Coordinator	DM140223
	Office of the Assistant Secretary for Policy.	Policy Advisor	DM140227	8/21/2014
	Office of the Assistant Secretary for Public Affairs.	Press Secretary	DM140231	8/21/2014
		Press Assistant	DM140233	8/22/2014
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT.	Office of the Assistant Secretary for Intergovernmental Affairs.	Assistant Press Secretary	DM140235	8/22/2014
		Intergovernmental Affairs Coordinator.	DM140228	8/28/2014
	Office of the Secretary	Senior Policy Advisor	DU140042	8/7/2014
Office of the Chief Human Capital Officer.	Director of Scheduling	DU140043	8/20/2014	

Agency name	Organization name	Position title	Authorization No.	Effective date
DEPARTMENT OF THE INTERIOR DEPARTMENT OF JUSTICE	Office of Congressional and Inter-governmental Relations.	Senior Advisor	DU140045	8/20/2014
	Office of Administration	Scheduling and Advance Coordinator.	DU140047	8/27/2014
	Secretary's Immediate Office	Director of Digital Strategy	DI140066	8/11/2014
	Civil Rights Division	Senior Counsel	DJ140095	8/13/2014
	Office of Legislative Affairs	Confidential Assistant	DJ140110	8/15/2014
	Office of the Attorney General	Deputy White House Liaison	DJ140109	8/18/2014
		Director of Advance	DJ140116	8/26/2014
		Chief of Staff	DJ140114	8/20/2014
		Policy Advisor	DJ140117	8/25/2014
		Senior Counsel	DJ140115	8/26/2014
DEPARTMENT OF LABOR	Office of Congressional and Inter-governmental Affairs.	Legislative Officer	DL140080	8/5/2014
		Senior Legislative Officer	DL140086	8/5/2014
		Senior Legislative Assistant	DL140078	8/6/2014
	Occupational Safety and Health Administration.	Chief of Staff	DL140089	8/7/2014
	Office of the Secretary	Chief Economist	DL140090	8/18/2014
		Advisor	DL140091	8/28/2014
		Special Assistant (2)	DL140092	8/27/2014
			DL140093	8/28/2014
		Special Projects Coordinator	NN140063	8/25/2014
	NATIONAL AERONAUTICS AND SPACE ADMINISTRATION. NATIONAL ENDOWMENT FOR THE ARTS.	Office of General Counsel	Scheduler (2)	NA140007
OFFICE OF SCIENCE AND TECHNOLOGY POLICY. SECURITIES AND EXCHANGE COMMISSION.	Office of Science and Technology Policy.	Special Assistant	NA140009 TS140006	8/21/2014 8/5/2014
DEPARTMENT OF STATE	Office of the Chief Accountant	Director, Office of the Chief Accountant.	SE140004	8/18/2014
	Office of the United States Aids Coordinator.	Staff Assistant	DS140113	8/1/2014
	Office of International Information Programs.	Staff Assistant	DS140123	8/20/2014
	Office of the Under Secretary for Economic Growth, Energy, and the Environment.	Senior Advisor	DS140124	8/20/2014
DEPARTMENT OF TRANSPORTATION.	Bureau of African Affairs	Staff Assistant	DS140125	8/29/2014
	Office of the Secretary	Deputy White House Liaison	DT140050	8/18/2014
	Immediate Office of the Administrator.	Associate Administrator for Governmental, International, and Public Affairs.	DT140051	8/18/2014
DEPARTMENT OF THE TREASURY.	Office of the Assistant Secretary (Legislative Affairs).	Special Assistant	DY140108	8/4/2014
	Office of the Assistant Secretary (Public Affairs).	Spokesperson	DY140113	8/6/2014
	Office of the Secretary of the Treasury.	Special Assistant (2)	DY140114 DY140116	8/6/2014 8/20/2014

The following Schedule C appointing authorities were revoked during August 2014.

Agency	Organization name	Position title	Authorization number	Vacate date
DEPARTMENT OF AGRICULTURE	Office of the Under Secretary for Rural Development.	Chief of Staff	DA110018	8/1/2014
DEPARTMENT OF COMMERCE ...	Office of Executive Secretariat	Confidential Assistant	DC130017	8/9/2014
	Office of the Chief of Staff	Confidential Assistant	DC140031	8/22/2014
	Bureau of the Census	Chief of Congressional Affairs	DC090152	8/23/2014
	National Oceanic and Atmospheric Administration.	Senior Policy Advisor	DC120036	8/23/2014
COMMISSION ON CIVIL RIGHTS	Commissioners	Special Assistant to the Commissioner.	CC130006	8/14/2014
DEPARTMENT OF EDUCATION ...	Office of the Secretary	Director, Scheduling and Advance	DB130012	8/9/2014
	Office of the Deputy Secretary	Confidential Assistant	DB130037	8/9/2014
	Office of the Under Secretary	Special Assistant	DB090133	8/15/2014

Agency	Organization name	Position title	Authorization number	Vacate date
DEPARTMENT OF ENERGY	Assistant Secretary for Congressional and Intergovernmental Affairs.	Special Assistant	DE120019	8/16/2014
FEDERAL ENERGY REGULATORY COMMISSION.	Office of the Chairman	Confidential Assistant	DR130006	8/23/2014
DEPARTMENT OF HEALTH AND HUMAN SERVICES.	Office of the Assistant Secretary for Public Affairs.	Program Analyst	DR130007	8/23/2014
	Office of the Secretary	Communications Director for Health Care.	DH110106	8/1/2014
DEPARTMENT OF HOMELAND SECURITY.	Office of the Assistant Secretary for Public Affairs.	Special Assistant	DH140019	8/8/2014
	Office of the Under Secretary for Intelligence and Analysis.	Communications Director for Public Health.	DH120004	8/22/2014
DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT. DEPARTMENT OF THE INTERIOR	Office of the Assistant Secretary for Public Affairs.	Deputy Chief of Staff	DM140010	8/5/2014
	Office of the Assistant Secretary for National Protection and Programs Directorate.	Assistant Press Secretary	DM120084	8/9/2014
	Office of the Assistant Secretary for Intergovernmental Affairs.	Cyber Security Strategist	DM130098	8/9/2014
	Office of the Assistant Secretary for Policy.	Intergovernmental Affairs Coordinator.	DM130061	8/22/2014
	Office of the Assistant Secretary for Public Affairs.	Advisor to the Assistant Secretary for International Affairs and Chief Diplomatic Officer.	DM120079	8/23/2014
	Office of the Assistant Secretary for Public Affairs.	Deputy Press Secretary	DM120114	8/23/2014
	Federal Emergency Management Agency.	Press Secretary	DM130168	8/23/2014
	Office of the Chief Human Capital Officer.	Associate Director for Public Affairs/Press Secretary.	DM130178	8/23/2014
	Bureau of Safety and Environmental Enforcement.	Director of Scheduling	DU130030	8/23/2014
	Office of the Attorney General	Special Assistant to the Director ...	DI120033	8/9/2014
NATIONAL ENDOWMENT FOR THE ARTS.	National Endowment for the Arts ...	Director of Advance Scheduler	DJ140094 NA140007	8/8/2014 8/25/2014
OFFICE OF MANAGEMENT AND BUDGET.	Office of the Director	Assistant to the Deputy Director	BO130026	8/9/2014
SMALL BUSINESS ADMINISTRATION.	Office of Congressional and Legislative Affairs.	Legislative Policy Advisor	SB140019	8/8/2014
	Office of the Administrator	Deputy Scheduler	SB130023	8/23/2014
DEPARTMENT OF STATE	Bureau of Conflict and Stabilization Operations.	Director of Scheduling, Operations, and Advance.	SB140033	8/23/2014
		Director of Policy and Programs	DS120068	8/9/2014

Authority: 5 U.S.C. 3301 and 3302; E.O. 10577, 3 CFR, 1954–1958 Comp., p. 218.

U.S. Office of Personnel Management.

Katherine Archuleta,

Director.

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OFFICE OF PERSONNEL MANAGEMENT

Public Availability of FY 2013 Service Contract Inventories

AGENCY: U.S. Office of Personnel Management.

ACTION: Notice.

SUMMARY: In accordance with Section 743 of Division C of the Consolidated Appropriations Act of 2010 (*Pub. L. 111–117*), the U.S. Office of Personnel

Management is publishing this notice to advise the public of the availability of the FY 2013 Service Contract Inventory. This inventory provides information on FY 2013 service contract actions over \$25,000. The information is organized by function to show how contracted resources are distributed throughout the agency. The inventory has been developed in accordance with guidance issued on November 5, 2010, by the Office of Management and Budget's Office of Federal Procurement Policy (OFPP). OFPP's guidance is available at <http://www.whitehouse.gov/sites/default/files/omb/procurement/memo/service-contract-inventories-guidance-11052010.pdf>. The U.S. Office of Personnel Management has posted its inventory and a summary of the inventory on the Office of Personnel Management's homepage at the

following link: <http://www.opm.gov/about-us/doing-business-with-opm/contracting-opportunities/#url=Business-Opportunities>.

FOR FURTHER INFORMATION CONTACT:

William Neal Patterson at (202) 606–1984 or by mail at U.S. Office of Personnel Management, 1900 E. Street NW., Washington, DC 20415. Please cite “2013 Service Contract Inventory” in all correspondence.

U.S. Office of Personnel Management.

Katherine Archuleta,

Director.

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