of the Patents Ombudsman Program are:
(1) To facilitate complaint-handling for
pro se applicants and applicant’s
representatives whose applications have
stalled in the examination process; (2) to
track complaints to ensure each is
handled within ten business days; (3) to
provide feedback and early warning
alerts to USPTO management regarding
training needs based on complaint
trends; and (4) to build a database of
frequently asked questions accessible to
the public that give commonly seen
problems and effective resolutions.

The USPTO Ombudsman survey is a
key component of the process
evaluation, providing a program
monitoring system and identifying
potential opportunities for program
enhancement. This survey is being
conducted by the USPTO’s Ombudsman
Program and will be developed,
administered, and summarized by
USPTO personnel. A survey is the only
way the USPTO can gain consistent,
reliable, and representative information
from the customers choosing to use the
Ombudsman Program.

There are no statutes or regulations
requiring the USPTO to conduct this
usage and satisfaction measurement.
The USPTO will use the survey
instrument to implement Executive
Order 12862 of September 11, 1993,
Setting Customer Service Standards,
published in the Federal Register on
September 14, 1993 (Vol. 58, No. 176).

II. Method of Collection

Electronic email submission to the
USPTO.

III. Data

OMB Number: 0651—New.
Form Number(s): No form numbers.
Type of Review: New collection.
Affected Public: Individuals or
households; businesses or other for-
profits; and not-for-profit institutions.

Estimated Number of Respondents:
1,100 responses per year. A final
respondent pool from approximately
3,000 inquiries would likely be around
1,800 unique customers. Assuming a
60% response rate, 1,100 of the 1,800
unique users will respond which should
ensure adequate representation across
all Technology Centers.

Estimated Time per Response: The
USPTO estimates that it will take the
public approximately 5 minutes (.083
hours) to submit the information in this
collection, including the time to gather
the necessary information, prepare the
appropriate form or document, and
submit the completed request to the
USPTO.

Estimated Total Annual Respondent
Burdens: 91.67 hours.

Estimated Total Annual Respondent
Cost Burden: $29,608.33. The USPTO
believes that both professionals and
para-professionals will complete these
surveys, at a rate of 75% of the current
professional rate of $389 per hour and
25% of the para-professional rate of
$125 per hour. The professional hourly
rate used for the calculation is the
median rate for attorneys in private
firms as published in the 2013 AIPLA
Economic Survey. This report
summarized the results of a survey with
data on hourly billing rates. The para-
professional hourly rate comes from
2013 report published by the National
Association of Legal Assistants.

The hourly rate for professionals,
calculating 75% of $389, totals $291.75,
while the hourly rate for the para-
professionals, calculating 25% of $125,
totals $31.25, for a combined hourly rate
of $323. The USPTO estimates that the
respondent cost burden for this
collection will be $29,608.33 per year
(1,100 responses * .083 hours * $323).

<table>
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<th>Item</th>
<th>Estimated time for response (minutes)</th>
<th>Estimated annual responses</th>
<th>Estimated annual burden hours</th>
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</tr>
<tr>
<td>Totals</td>
<td></td>
<td></td>
<td>91.67</td>
</tr>
</tbody>
</table>

Estimated Total Annual Non-Hour
Respondent Cost Burden: $0. There are
no capital start-up, maintenance,
postage, or recordkeeping costs
associated with this information
collection.

IV. Request for Comments

Comments are invited on: (a) Whether
the proposed collection of information
is necessary for the proper performance
of the functions of the agency, including
whether the information shall have
practical utility; (b) the accuracy of the
agency’s estimate of the burden
(including hours and cost) of the
proposed collection of information; (c)
ways to enhance the quality, utility, and
clarity of the information to be
collected; and (d) ways to minimize the
burden of the collection of information
on respondents, e.g., the use of
automated collection techniques or
other forms of information technology.

Comments submitted in response to
this notice will be summarized or
included in the request for OMB
approval of this information collection;
they also will become a matter of public
record.

Dated: August 27, 2014.
Marcie Lovett,
Records Officer, USPTO, Office of the Chief
Information Officer, United States Patent and
Trademark Office.
[FR Doc. 2014–21048 Filed 9–3–14; 8:45 am]
BILLING CODE 3510–16–P

DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
Submission for OMB Review; Comment Request

The United States Patent and
Trademark Office (USPTO) will submit
to the Office of Management and Budget
(OMB) for clearance the following
proposals for collection of information
under the provisions of the Paperwork
Reduction Act (44 U.S.C. Chapter 35).

Agency: United States Patent and
Trademark Office (USPTO).
Title: Substantive Submissions Made
During the Prosecution of the
Trademark Application.
Form Number(s): PTO–1553, 1581,
2194, 2195, 2200, 2202.
Agency Approval Number: 0651–
0054.
Type of Request: Revision of a
currently approved collection.
Burdens: 63,981 hours annually.
Number of Respondents: 292,706
responses per year.
Avg. Hours per Response: The USPTO
expects that it will take the public
approximately 5 to 30 minutes (0.08 to
0.50 hours) to gather the necessary
information, create the document, and
submit the completed request,
depending upon the type of request and
the method of submission (electronic or
paper).
Needs and Uses: This collection of
information is required by the
Trademark Act, 15 U.S.C. 1051 et seq.,
which provides for the Federal
registration of trademarks, service
marks, collective trademarks and service marks, collective membership marks, and certification marks. Individuals and businesses that use or intend to use such marks in commerce may file an application to register their marks with the USPTO. Such individuals and businesses may also submit various communications to the USPTO, including providing additional information needed to process a request to delete a particular filing basis from an application or to divide an application identifying multiple goods and/or services into two or more separate applications. Applicants may seek a six-month extension of time to file a statement that the mark is in use in commerce or submit a petition to revive an application that abandoned for failure to submit a timely response to an office action or a timely statement of use or extension request. In some circumstances, an applicant may expressly abandon an application by filing a written request for withdrawal of the application. The rules implementing the Trademark Act are set forth in 37 CFR Part 2. The forms in this collection are available in electronic format through the Trademark Electronic Application System (TEAS). The information in this collection is a matter of public record and is used by the public for a variety of private business purposes related to establishing and enforcing trademark rights. The information is available at USPTO facilities and can also be accessed at the USPTO Web site.

AFFECTED PUBLIC: Businesses or other for-profits.

FREQUENCY: On occasion.

RESPONDENT’S OBLIGATION: Required to obtain or retain benefits.

OMB Desk Officer: Nicholas A. Fraser, email: Nicholas_A_Fraser@omb.eop.gov.

Once submitted, the request will be publicly available in electronic format through the Information Collection Review page at www.reginfo.gov.

Paper copies can be obtained by:

Electronic: InformationCollection@uspto.gov. Include “0051–0054 copy request” in the subject line of the message.

Mail: Marcie Lovett, Records Officer, Office of the Chief Information Officer, United States Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313–1450.

Written comments and recommendations for the proposed information collection should be sent on or before October 6, 2014 to Nicholas A. Fraser, OMB Desk Officer, via email to Nicholas_A_Fraser@omb.eop.gov, or by fax to 202–395–5167, marked to the attention of Nicholas A. Fraser.

DATED: August 27, 2014.

Marcie Lovett, Records Officer, USPTO, Office of the Chief Information Officer.

[FR Doc. 2014–21047 Filed 9–3–14; 8:45 am]

BILLING CODE 3510–16–P

BUREAU OF CONSUMER FINANCIAL PROTECTION

[Docket No: CFPB–2014–0021]

Agency Information Collection Activities: Comment Request

AGENCY: Bureau of Consumer Financial Protection.

ACTION: Notice and request for comment.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995 (PRA), the Consumer Financial Protection Bureau (CFPB) is proposing a new information collection titled, “Financial Coaching Program for Veterans and Low-income Consumers”.

DATES: Written comments are encouraged and must be received on or before November 3, 2014 to be assured of consideration.

ADDRESSES: You may submit comments, identified by the title of the information collection, OMB Control Number (see below), and docket number (see above), by any of the following methods:

• Electronic: http://www.regulations.gov. Follow the instructions for submitting comments.

• Mail: Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW., Washington, DC 20552.

• Hand Delivery/Courier: Consumer Financial Protection Bureau (Attention: PRA Office), 1275 First Street NE., Washington, DC 20002.

Please note that comments submitted by fax or email and those submitted after the comment period will not be accepted. In general, all comments received will be posted without change to regulations.gov, including any personal information provided. Sensitive personal information, such as account numbers or social security numbers, should not be included.

FOR FURTHER INFORMATION CONTACT: Documentation prepared in support of this information collection request is available at www.regulations.gov. Requests for additional information should be directed to the Consumer Financial Protection Bureau, (Attention: PRA Office), 1700 G Street NW., Washington, DC 20552, (202) 435–9575, or email: PRA@cfpb.gov. Please do not submit comments to this mailbox.

SUPPLEMENTARY INFORMATION:

Title of Collection: Financial Coaching Program for Veterans and Low-income Consumers.

OMB Control Number: 3170–XXXX.

Type of Review: New collection (Request for a new OMB control number).

AFFECTED PUBLIC: Individuals.

Estimated Number of Respondents: 10,000.

Estimated Total Annual Burden Hours: 3,792.

Abstract: Beginning in late 2014, CFPB will launch a Financial Coaching project to provide direct financial coaching services to transitioning veterans and economically vulnerable consumers nationwide. Over three years, it is estimated that tens of thousands of consumers will be served. In order for CFPB to understand whether the program is effective and for the financial coaches to be able to deliver efficient services and track clients over time, CFPB will need to take steps to evaluate the program. This will include a process evaluation to examine program implementation and an outcomes evaluation to examine program effects on clients. The process and outcome evaluations will involve three key data collection efforts: Administrative data collected about clients by financial coaches for programmatic purposes; interview data collected by evaluators from key informants such as coaching clients, financial coaches and program administrators; and self-reported survey data from coaches and coaching clients. The information to be collected from clients will likely include a combination of personal information (basic contact and demographic information), performance metrics (outputs), client-level outcomes (progress towards financial goals or other relevant outcomes) and programmatic and organizational outcomes.

Request for Comments: Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the Bureau, including whether the information will have practical utility; (b) The accuracy of the Bureau’s estimate of the burden of the collection of information, including the validity of the methods and the assumptions used; (c) Ways to enhance the quality, utility, and clarity of the information to be collected; and (d) Ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques.