

option to submit hardcopy reports. The reports can only be submitted

electronically by using the Online Data Collections (OLDC) system.

*Respondents:* State, Local or Tribal Government.

#### ANNUAL BURDEN ESTIMATES

Instrument	Number of respondents	Number of responses per respondent	Average burden hours per response	Total burden hours
OCSE-157 .....	54	1	7	378

Estimated Total Annual Burden Hours: 378.

In compliance with the requirements of Section 506(c)(2)(A) of the Paperwork Reduction Act of 1995, the Administration for Children and Families is soliciting public comment on the specific aspects of the information collection described above. Copies of the proposed collection of information can be obtained and comments may be forwarded by writing to the Administration for Children and Families, Office of Planning, Research and Evaluation, 370 L'Enfant Promenade SW., Washington, DC 20447, Attn: ACF Reports Clearance Officer. Email address: [infocollect@acf.hhs.gov](mailto:infocollect@acf.hhs.gov). All requests should be identified by the title of the information collection.

The Department specifically requests comments on: (a) Whether the proposed collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility; (b) the accuracy of the agency's estimate of the burden of the proposed collection of information; (c) the quality, utility, and clarity of the information to be collected; and (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology. Consideration will be given to comments and suggestions submitted within 60 days of this publication.

**Robert Sargis,**  
Reports Clearance Officer.

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#### **DEPARTMENT OF HEALTH AND HUMAN SERVICES**

##### **Administration for Children and Families**

##### **Administration for Native Americans; Notice of Meeting**

**AGENCY:** Administration for Children and Families, Department of Health and Human Services.

**ACTION:** Notice of Tribal Consultation.

**SUMMARY:** The Department of Health and Human Services (HHS), Administration for Children and Families (ACF) will host a Tribal Consultation to consult on ACF programs and tribal priorities.

**DATES:** June 16, 2014.

**ADDRESSES:** Doubletree Crystal City, 300 Army Navy Drive, Arlington, VA 22202-2891.

##### **FOR FURTHER INFORMATION CONTACT:**

Lillian Sparks Robinson, Commissioner, Administration for Native Americans at 202-401-5590, by email at [Lillian.sparks@acf.hhs.gov](mailto:Lillian.sparks@acf.hhs.gov), or by mail at 370 L'Enfant Promenade SW., 2 West, Washington, DC 20447.

**SUPPLEMENTARY INFORMATION:** On November 5, 2009, President Obama signed the "Memorandum for the Heads of Executive Departments and Agencies on Tribal Consultation." The President stated that his Administration is committed to regular and meaningful consultation and collaboration with tribal officials in policy decisions that have tribal implications, including, as an initial step, complete and consistent implementation of Executive Order 13175.

The United States has a unique legal and political relationship with Indian tribal governments, established through and confirmed by the Constitution of the United States, treaties, statutes, executive orders, and judicial decisions. In recognition of that special relationship, pursuant to Executive Order 13175 of November 6, 2000, executive departments and agencies are charged with engaging in regular and meaningful consultation and collaboration with tribal officials in the development of federal policies that

have tribal implications, and are responsible for strengthening the government-to-government relationship between the United States and Indian tribes.

HHS has taken its responsibility to comply with Executive Order 13175 very seriously over the past decade, including the initial implementation of a Department-wide policy on Tribal consultation and coordination in 1997, and through multiple evaluations and revisions of that policy, most recently in 2010. ACF has developed its own agency-specific consultation policy that complements the Department-wide efforts.

ACF's Administration for Native Americans will hold a consultation on June 16, 2014. ACF Principals will be available to speak with Tribal Leaders to discuss issues important to the tribes and will focus on ACF tribal program priorities. To help all participants to prepare for this consultation, planning teleconference calls will be held on:

Wednesday, May 14, 2014, 3:00 p.m.–4:00 p.m. Eastern Time

Wednesday, May 21, 2014, 3:00 p.m.–4:00 p.m. Eastern Time

Wednesday, May 28, 2014, 3:00 p.m.–4:00 p.m. Eastern Time

The call-in number is: 866-769-9393. The passcode is: 4449449#.

Testimonies are to be submitted no later than June 2, 2014, to: Lillian Sparks Robinson, Commissioner, Administration for Native Americans, 370 L'Enfant Promenade, SW., Washington, DC 20447, [anacommissioner@acf.hhs.gov](mailto:anacommissioner@acf.hhs.gov).

This session will be followed by the ACF Native American Grantee Conference, to be held June 17–19, 2014, with several workshops that we hope will prove to be informative to you and your grant program directors. The theme of this year's conference is "Honoring Our Commitments to Native American Families and Communities: Today and Tomorrow." The workshop tracks are: Accessing Educational Opportunities; Economic Opportunity NOW!; Promoting Health; Supporting Governance; Promoting Hopeful, Safe, and Healthy Communities; Understanding Grants Management and

Administration; ACF—Learning from You (Listening Session). Additionally, on June 20, 2014, several program offices will hold individual meetings for the grantees they work with directly. The following offices will hold meetings: Administration for Native Americans, Children's Bureau, Family and Youth Services Bureau, Office of Child Care, and the Office of Child Support Enforcement.

To register for the consultation or conference, please visit: <https://www.regonline.com/acfgranteemeeting>.

Dated: April 7, 2014.

**Mark H. Greenberg,**

*Acting Assistant Secretary for Children and Families.*

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## DEPARTMENT OF HEALTH AND HUMAN SERVICES

### Food and Drug Administration

[Docket No. FDA-2011-N-0019]

### Agency Information Collection Activities; Proposed Collection; Comment Request; Customer/Partner Service Surveys

**AGENCY:** Food and Drug Administration, HHS.

**ACTION:** Notice.

**SUMMARY:** The Food and Drug Administration (FDA) is announcing an opportunity for public comment on the proposed collection of certain information by the Agency. Under the Paperwork Reduction Act of 1995 (the PRA), Federal Agencies are required to publish notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of an existing collection of information, and to allow 60 days for public comment in response to the notice. This notice solicits comments on voluntary customer satisfaction service surveys to implement Executive Order 12862.

**DATES:** Submit either electronic or written comments on the collection of information by June 16, 2014.

**ADDRESSES:** Submit electronic comments on the collection of information to <http://www.regulations.gov>. Submit written comments on the collection of information to the Division of Dockets Management (HFA-305), Food and Drug Administration, 5630 Fishers Lane, Rm. 1061, Rockville, MD 20852. All comments should be identified with the docket number found in brackets in the heading of this document.

**FOR FURTHER INFORMATION CONTACT:** FDA PRA Staff, Office of Operations, Food and Drug Administration, 1350 Picard Dr., PI50-400B, Rockville, MD 20850, [PRAStaff@fda.hhs.gov](mailto:PRAStaff@fda.hhs.gov).

**SUPPLEMENTARY INFORMATION:** Under the PRA (44 U.S.C. 3501–3520), Federal Agencies must obtain approval from the Office of Management and Budget (OMB) for each collection of information they conduct or sponsor. “Collection of information” is defined in 44 U.S.C. 3502(3) and 5 CFR 1320.3(c) and includes Agency requests or requirements that members of the public submit reports, keep records, or provide information to a third party. Section 3506(c)(2)(A) of the PRA (44 U.S.C. 3506(c)(2)(A)) requires Federal Agencies to provide a 60-day notice in the **Federal Register** concerning each proposed collection of information, including each proposed extension of an existing collection of information, before submitting the collection to OMB for approval. To comply with this requirement, FDA is publishing notice of the proposed collection of information set forth in this document.

With respect to the following collection of information, FDA invites comments on these topics: (1) Whether the proposed collection of information is necessary for the proper performance of FDA’s functions, including whether the information will have practical utility; (2) the accuracy of FDA’s estimate of the burden of the proposed collection of information, including the validity of the methodology and assumptions used; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on

respondents, including through the use of automated collection techniques, when appropriate, and other forms of information technology.

### Customer/Partner Service Surveys (OMB Control Number 0910-0360)—Extension

Under section 903 of the Federal Food, Drug, and Cosmetic Act (21 U.S.C. 393), FDA is authorized to conduct research and public information programs about regulated products and responsibilities of the Agency. Executive Order 12862, entitled, “Setting Customer Service Standard,” directs Federal Agencies that “provide significant services directly to the public” to “survey customers to determine the kind and quality of services they want and their level of satisfaction with existing services.” FDA is seeking OMB clearance to conduct a series of surveys to implement Executive Order 12862. Participation in the surveys is voluntary. This request covers customer/partner service surveys of regulated entities, such as food processors; cosmetic drug, biologic and medical device manufacturers; consumers; and health professionals. The request also covers “partner” (State and local governments) customer service surveys.

FDA will use the information from these surveys to identify strengths and weaknesses in service to customers/partners and to make improvements. The surveys will measure timeliness, appropriateness and accuracy of information, courtesy and problem resolution in the context of individual programs.

FDA estimates conducting 15 customer/partner service surveys per year, each requiring an average of 15 minutes for review and completion. We estimate respondents to these surveys to be between 100 and 20,000 customers. Some of these surveys will be repeats of earlier surveys for purposes of monitoring customer/partner service and developing long-term data.

FDA estimates the burden of this collection of information as follows:

Type of survey	Number of respondents	Annual frequency per response	Hours per response	Total hours
Mail, telephone, Web-based .....	50,000	1	0.25	12,500

<sup>1</sup> There are no capital costs or operating and maintenance costs associated with this collection of information.