

customer service and support services for Verizon Services Corporation customers/clients.

The initial investigation resulted in a negative determination based on the Departments' findings of no shift in the supply of customer service and support services, or like or directly competitive services, to a foreign country; no increased imports of customer service and support services (or like or directly competitive services) during the relevant period; that the subject firm is neither a Supplier or a Downstream Producer; and that the subject firm was not named by the International Trade Commission as required by Section 222(e) of the Trade Act, as amended.

In the request for reconsideration, the petitioning worker alleged that work performed by the subject worker group was outsourced to not only Mexico but also the Philippines and India; that the worker group at Clarksburg, West Virginia are similarly situated as workers who are eligible to apply for Trade Adjustment Assistance (TAA) under TA-W-81,968; that the workers "performed all aspects of customer service in telecommunications" such as order management; that "inter-company numbers were changed to Spanish"; and that "When calling within the company for internet issues, we spoke with Verizon workers in India."

During the reconsideration investigation, the Department carefully reviewed the petition and its attachments, previously-submitted information from the subject firm, the certification of TA-W-81,968 and new information obtained from the subject firm regarding the allegations set forth in the request for reconsideration.

During the reconsideration investigation, the Department confirmed that the subject firm did not shift to a foreign country the supply of services like or directly competitive with the customer service or support services supplied by the subject workers and that, during the relevant period, the subject firm did not import services like or directly competitive with the customer service or support services supplied by the subject workers. The subject firm also affirmed that the petitioning workers voluntarily left employment from the subject firm, as permitted by the collective bargaining agreement applicable to the worker group at the Clarksburg, West Virginia facility.

Further, the workers and former workers eligible to apply for TAA under TA-W-81,968 (Verizon Business Networks Services, Inc., Senior Analysts-Sales Implementation, Birmingham, Alabama) are not

similarly-situated as workers covered by TA-W-82,095 because the services supplied by the two worker groups differ and the petitioning workers belong to a different business unit. Further, Verizon Business Networks Services, Inc. is not the same company as Verizon Services Corporation.

Therefore, after careful review of the petition and its attachments, previously-submitted information, the request for reconsideration, the certification of TA-W-81,968 and information obtained during the reconsideration investigation, the Department determines that 29 CFR 90.18(c) has not been met.

Conclusion

After careful review, I determine that the requirements of Section 222 of the Act, 19 U.S.C. 2272, have not been met and, therefore, deny the petition for group eligibility of Verizon Services Corporation, Customer Service Clerk, General Clerk, Clarksburg, West Virginia, to apply for adjustment assistance, in accordance with Section 223 of the Act, 19 U.S.C. 2273.

Signed in Washington, DC on this 16th day of May, 2013.

Del Min Amy Chen,

Certifying Officer, Office of Trade Adjustment Assistance.

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DEPARTMENT OF LABOR

Employment and Training Administration

[TA-W-81,313]

Wyatt Virgin Islands (V.I.), Inc., a Division of Wyatt Field Service Company, Working On-Site at Hovensa, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands; Notice of Negative Determination on Reconsideration

The initial investigation, instituted on February 8, 2012, on behalf of workers and former workers of Wyatt Virgin Islands (V.I.), Inc., a division of Wyatt Field Service Company, working on-site at HOVENSA, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands (subject facility) resulted in a negative determination, issued on April 6, 2012. The Department's Notice of negative determination was published in the **Federal Register** on April 19, 2012 (77 FR 23511).

Workers of Wyatt V.I., Inc. (subject firm) provided turnaround (intermittent and "as needed") maintenance services on-site at the subject facility. The

workers of the subject firm working on-site at HOVENSA, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands (subject worker group) worked only at the subject facility.

The petition states, "HOVENSA = Hess Oil is a joint venture with Venezuela. Impact of the closure of this plant & refinery will affect thousands of people displacing workers workforce. Losses at the HOVENSA refinery have totaled \$1.3 billion in the past three years, and are projected to continue."

The petitioning worker group eligibility requirements for workers (and former workers) of a Firm under Section 222(a) of the Act, 19 U.S.C. 2272(a), can be satisfied if the following criteria are met:

- (1) a significant number or proportion of the workers in such workers' firm have become totally or partially separated, or are threatened to become totally or partially separated; and
- (2)(A)(i) the sales or production, or both, of such firm have decreased absolutely;
 - (ii)(I) imports of articles or services like or directly competitive with articles produced or services supplied by such firm have increased;
 - (II) imports of articles like or directly competitive with articles—
 - (aa) into which one or more component parts produced by such firm are directly incorporated, or
 - (bb) which are produced directly using services supplied by such firm, have increased; or
 - (III) imports of articles directly incorporating one or more component parts produced outside the United States that are like or directly competitive with imports of articles incorporating one or more component parts produced by such firm have increased; and
 - (iii) the increase in imports described in clause (ii) contributed importantly to such workers' separation or threat of separation and to the decline in the sales or production of such firm; or
 - (B)(i)(I) there has been a shift by such workers' firm to a foreign country in the production of articles or the supply of services like or directly competitive with articles which are produced or services which are supplied by such firm; or
 - (II) such workers' firm has acquired from a foreign country articles or services that are like or directly competitive with articles which are produced or services which are supplied by such firm; and
 - (ii) the shift described in clause (i)(I) or the acquisition of articles or services described in clause (i)(II) contributed importantly to such workers' separation or threat of separation.

Initial Investigation

The initial investigation began when three workers filed a petition for Trade Adjustment Assistance (TAA), dated February 6, 2012, on behalf of workers and former workers of Wyatt V.I., Inc. (subject firm). Although workers of the

subject firm supplied maintenance services on-site at HOVENSA, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands (subject facility), Wyatt VI, Inc. is a domestic firm and the subject worker group was based out of Texas. The subject firm was under contract with HOVENSA, LLC (HOVENSA) during the relevant time period for the supply of maintenance services at the oil refinery and the worker group subject to this investigation was recruited from Texas on a seasonal and "as needed" staffing basis.

The initial determination was based on the findings that, although a significant proportion of the subject worker group had become separated, imports of services like or directly competitive with the maintenance services supplied by the subject firm had not increased; the subject firm had not shifted the supply of services like or directly competitive with maintenance services to a foreign country or acquired like or directly competitive services from a foreign country; the subject firm was not a supplier or downstream producer to a firm that employed a group of workers who received a certification to apply for adjustment assistance; and the subject firm was not publicly identified by name by the International Trade Commission as a member of a domestic industry in an investigation resulting in an affirmative finding of serious injury, market disruption, or material injury, or threat thereof.

Reconsideration Investigation

By application dated May 18, 2012, a State workforce office agent requested, on behalf of a worker, administrative reconsideration of the Department's negative determination regarding the eligibility of the subject worker group to apply for adjustment assistance. In the application, the worker stated that the initial negative determination was inaccurate because "International Global Trade & its initial impact contributed to the losses & closure of HOVENSA oil refinery, which displaced & dislocated thousands of workers, not to mention that those jobs will not return."

On June 26, 2012, the Department issued a Notice of Affirmative Determination Regarding Application for Reconsideration in order to conduct further investigation to determine worker eligibility. The Department's Notice was published in the **Federal Register** on July 10, 2012 (77 FR 40637).

In the course of the reconsideration investigation, the Department reviewed the Trade Act, as amended, applicable

regulations, previously-submitted information, information provided by the worker on whose behalf the request for reconsideration was filed, and new information provided by the subject firm.

During the reconsideration investigation, the Department clarified the identity of the subject worker group. The Department confirmed that HOVENSA was the only customer of Wyatt V.I., Inc. during the relevant time period, that Wyatt V.I., Inc. was created exclusively for the contract with HOVENSA, and that the subject worker group was established to exclusively work at the HOVENSA refinery plant in the U.S. Virgin Islands. Specifically, the subject workers were temporary workers who were hired by Wyatt V.I., Inc. to perform maintenance services. As such, the Department determines that the subject worker group is limited to workers of Wyatt V.I., Inc., a division of Wyatt Field Service Company, working on-site at HOVENSA, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands.

Section 222(a)(1) and Section 222(a)(2)(A)(i) have been met because a significant number or proportion of workers of Wyatt V.I., Inc., working on-site at HOVENSA, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands, have become totally separated and because the supply of maintenance services supplied by the subject worker group have decreased absolutely.

Section 222(a)(2)(A)(ii) has not been met because neither increased imports of services like or directly competitive with the maintenance services supplied by the subject worker groups nor increased imports of refined petroleum products (the article which was produced directly using the maintenance services supplied by the subject worker group) could not have contributed importantly to worker separations at the subject firm.

Section 247(7) of the Trade Act, as amended (19 U.S.C. § 2319) defines "state" to mean the fifty States comprising the United States of America (U.S.), the District of Columbia, and the Commonwealth of Puerto Rico. Further, the regulation addressing benefits available under the Trade Program defines "State" to mean the fifty States comprising the U.S., the District of Columbia, and the Commonwealth of Puerto Rico. 20 C.F.R. 617.3(hh)

29 CFR 90.2 states that "Increased imports means that imports have increased either absolutely or relative to domestic production compared to a representative base period."

Because the subject worker group provided services on-site at a facility within the U.S. Virgin Islands, shipments of refined petroleum products, or like or directly competitive articles, into the U.S. Virgin Islands could not be considered imports into the United States, for purposes of the Trade Act, as amended. Consequently, there were no imports during the relevant period, for purposes of the Trade Act, as amended.

Section 222(a)(2)(B)(i) has not been met because the subject firm did not shift to a foreign country, or acquire from a foreign country, the supply of services like or directly competitive with the maintenance services supplied by the subject worker group. Rather, the supply of maintenance services at HOVENSA ceased when the contract between the subject firm and HOVENSA (its only client) was terminated. Further, any shift in the supply of services from the U.S. Virgin Islands would not constitute a shift from the United States to a foreign country as the U.S. Virgin Islands is not considered a state, for purposes of the Trade Act, as amended.

Conclusion

After careful review of the Trade Act of 1974, as amended, applicable regulation, and information obtained during the initial and reconsideration investigations, I determine that workers and former workers of Wyatt Virgin Islands (V.I.), Inc., a division of Wyatt Field Service Company, working on-site at HOVENSA, LLC Oil Refinery, Christiansted, St. Croix, U.S. Virgin Islands, are ineligible to apply for adjustment assistance.

Signed in Washington, DC, on this 17th day of May, 2013.

Del Min Amy Chen,

Certifying Officer, Office of Trade Adjustment Assistance.

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DEPARTMENT OF LABOR

Employment and Training Administration

[TA-W-82,313]

ICG Knott County Coal, LLC, a Subsidiary of ICG, Inc., Kite, Kentucky; Notice of Affirmative Determination Regarding Application for Reconsideration

By application dated May 6, 2013, a petitioner requested administrative reconsideration of the negative determination regarding workers'