(4) Purpose: The DOE–887, “DOE Customer Surveys,” data collection involves contacting users of The U.S. Department of Energy (DOE) products or other services, and individuals or businesses in partnership agreements with DOE. These customers are contacted to determine their needs and also the methods by which DOE can improve its products and services to better meet these needs. DOE customer surveys are conducted by EIA primarily using Web-based questionnaires to collect the customer feedback data.

Customer information is needed to make DOE products and services more effective, efficient, and less costly. Data from some customer surveys may also help develop benchmarks to evaluate DOE customer service performance.

Both quantitative and qualitative studies are developed by EIA. Quantitative studies classify and count questionnaire response items and examine the statistical significance of response types in attempting to explain what is observed. EIA conducts quantitative studies in asking questions concerning satisfaction with timeliness, courtesy, accuracy and other particular aspects of the agency’s operations. Qualitative studies seek to find patterns in the words and actions of study participants and involve these participants providing detailed descriptions, in their own words. Examples of qualitative studies conducted by EIA include a focus group of customers assembled to discuss a specific set of questions, and a cognitive laboratory experiment that asks volunteer subjects to describe their opinions regarding a product or service;

(5) Annual Estimated Number of Respondents: 50,000;

(6) Annual Estimated Number of Total Responses: 50,000;

(7) Annual Estimated Number of Burden Hours: 12,500 hours (50,000 respondents times 1 response per year, times .25 hours per response);

(8) Annual Estimated Reporting and Recordkeeping Cost Burden: There are not any anticipated reporting or recordkeeping costs for these surveys;

Statutory Authority: Executive Order 12862 § 1, 58 FR 48257 (Sept. 11, 1993).

Issued in Washington, DC, on September 14, 2012.

Stephanie Brown, Director, Office of Survey Development and Statistical Integration, Energy Information Administration.

FOR FURTHER INFORMATION CONTACT: Ellen Brown may be reached by email at DataClearance@FERC.gov, telephone at (202) 502–8663, and fax at (202) 273–0873.

SUPPLEMENTARY INFORMATION:

Title: FERC–912, Cogeneration and Small Power Production, PURPA Section 210(m) Regulations for Termination or Reinstatement of Obligation to Purchase or Sell

OMB Control No.: 1902–0237

Type of Request: Three-year extension of the FERC–912 information collection requirements with no changes to the current reporting requirements.

Abstract: On 8/8/2005, the Energy Policy Act of 2005 (EPAct 2005) 1 was signed into law. Section 1253(a) of EPAct 2005 amends Section 210 of the Public Utility Regulatory Policies Act of 1978 (PURPA) by adding subsection “(m)” that provides for the termination and reinstatement of an electric utility’s obligation to purchase and sell energy and capacity. 18 CFR 292.309–292.313 are the implementing regulations that provide procedures for:

• An electric utility to file an application for the termination of its obligation to purchase energy from a Qualifying Facility (QF) 2;
• An affected entity or person to apply to the Commission for an order reinstating the electric utility’s obligation to purchase energy from a QF 2;
• An electric utility to file an application for the termination of its obligation to sell energy and capacity to QFs 3; and
• An affected entity or person to apply to the Commission for an order reinstating the electric utility’s obligation to sell energy and capacity to QFs 3.

Type of Respondents: FERC jurisdictional electric utilities.

Estimate of Annual Burden: The Commission estimates the total Public Reporting Burden for this information collection as:

2 Contained within 18 CFR 292.310.
3 Contained within 18 CFR 292.311.
4 Contained within 18 CFR 292.312.
5 Contained within 18 CFR 292.313.
6 The Commission defines burden as the total time, effort, or financial resources expended by persons to generate, maintain, retain, or disclose or provide information to or for a Federal agency. For further explanation of what is included in the information collection burden, reference 5 Code of Federal Regulations 1320.3.
DEPARTMENT OF ENERGY

Federal Energy Regulatory Commission

[Project No. 460–066]

Tacoma Power; Errata Notice

On September 11, 2012, the Commission issued a Notice of Application for Amendment of License and Soliciting Comments, Motions To Intervene, and Protests for the Cushman Hydroelectric Project (FERC No. 460–066). The notice of application is now revised to read as follows:

(1) The heading is changed to read: Notice of Application Accepted for Filing, Soliciting Comments, Motions To Intervene, and Protests.

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