

information collection, including (a) whether the proposed collection of information is necessary for FAA's performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information. The agency will summarize and/or include your comments in the request for OMB's clearance of this information collection.

Issued in Washington, DC on August 1, 2012.

Albert R. Spence,

FAA Assistant Information Collection Clearance Officer, IT Enterprises Business Services Division, AES-200.

[FR Doc. 2012-19449 Filed 8-7-12; 8:45 am]

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

Agency Information Collection Activities: Requests for Comments; Clearance of a New Approval of Information Collection: FAA Customer Service Surveys

AGENCY: Federal Aviation Administration (FAA), DOT.

ACTION: Notice and request for comments.

SUMMARY: In accordance with the Paperwork Reduction Act of 1995, FAA invites public comments about our intention to request the Office of Management and Budget (OMB) approval for a new information collection. This is a new generic clearance for the purpose of gathering customer satisfaction data directly from customers for a wide variety of services.

DATES: Written comments should be submitted by October 9, 2012.

FOR FURTHER INFORMATION CONTACT: Kathy DePaepe at (405) 954-9362, or by email at: Kathy.A.DePaepe@faa.gov.

SUPPLEMENTARY INFORMATION:

OMB Control Number: 2120-XXXX.
Title: FAA Customer Service Surveys.
Form Numbers: There are no FAA forms associated with this generic collection.

Type of Review: New generic information collection.

Background: Executive Order 12862, Setting Customer Service Standards, requires that Federal agencies provide the highest quality service to our customers by identifying them and determining what they think about our existing services and products. The surveys covered in the generic clearance

will provide the FAA with a means to gather this data directly from our customers.

The information obtained from the surveys will be used to assist in evaluating service delivery and processes. The responses to the surveys will be voluntary and will not involve information that is required by regulations. There will be no direct cost to the respondents other than their time. The FAA plans to provide an electronic means for responding to the majority of the surveys via the World Wide Web.

Respondents: State and local governments, aviation industry organizations, and the general public.

Frequency: Information will be collected on occasion.

Estimated Average Burden per Response: The burden time will vary for each survey. Generally we estimate an average burden of 15 minutes per response.

Estimated Total Annual Burden: We estimate that FAA will survey approximately 55,000 respondents annually during the next three years. Therefore, the estimated total annual burden is 13,750 hours.

ADDRESSES: Send comments to the FAA at the following address: Ms. Kathy DePaepe, Room 126B, Federal Aviation Administration, AES-200, 6500 S. MacArthur Blvd., Oklahoma City, OK 73169.

Public Comments Invited: You are asked to comment on any aspect of this information collection, including (a) Whether the proposed collection of information is necessary for FAA's performance; (b) the accuracy of the estimated burden; (c) ways for FAA to enhance the quality, utility and clarity of the information collection; and (d) ways that the burden could be minimized without reducing the quality of the collected information. The agency will summarize and/or include your comments in the request for OMB's clearance of this information collection.

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DEPARTMENT OF TRANSPORTATION

Federal Aviation Administration

Thirteenth Meeting: RTCA Special Committee 217, Terrain and Airport Mapping Databases, Joint With EUROCAE WG-44

AGENCY: Federal Aviation Administration (FAA), U.S. Department of Transportation (DOT).

ACTION: Meeting Notice of RTCA Special Committee 217, Terrain and Airport Mapping Databases, Joint with EUROCAE WG-44.

SUMMARY: The FAA is issuing this notice to advise the public of the thirteenth meeting of RTCA Special Committee 217, Terrain and Airport Mapping Databases, Joint with EUROCAE WG-44.

DATES: The meeting will be held September 10-14, 2012, from 9:00 a.m.-5:00 p.m.

ADDRESSES: The meeting will be held at Honeywell Prague Facility, V parku 16, 148 00 Prague 4, Czech Republic.

FOR FURTHER INFORMATION CONTACT: The RTCA Secretariat, 1150 18th Street NW., Suite 910, Washington, DC, 20036, or by telephone at (202) 833-9339, fax at (202) 833-9434, or Web site at <http://www.rtca.org>. For more information on this meeting contact: John Kasten, john.kasten@jeppesen.com, telephone (303) 328-4535 or mobile telephone (303) 260-9652. Stephane Dubet, stephane.dubet@aviation-civile.gouv.fr, telephone, 33-5 57 92 57 81, mobile telephone, 33-6 10 74 56 00. Honeywell's Prague facility must screen visitors at least one week in advance of the meeting, please contact Allan Hart at allan.hart@honeywell.com if you plan to attend.

SUPPLEMENTARY INFORMATION: Pursuant to section 10(a)(2) of the Federal Advisory Committee Act (Pub. L. No. 92-463, 5 U.S.C., App.), notice is hereby given for a meeting of Special Committee 217. The agenda will include the following:

September 10-14, 2012

- Open Plenary Session
- Chairmen's remarks and introductions
- Housekeeping
- Approve minutes from previous meeting
- Review and approve meeting agenda
- Schedule for this week
- Finalize Draft DO-xxx/ED-xxx for FRAC
- Finalize Draft Guidance Material ER-xxx