DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900–0712]

Proposed Information Collection (Nation-wide Customer Satisfaction Surveys) Activity: Comment Request

AGENCY: Veterans Health Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Health Administration (VHA) is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the Federal Register concerning each proposed collection of information, including each revision of a previously approved collection, and allow 60 days for public comment in response to the notice. This notice solicits comments on information needed to identify problems or complaints in VA’s health care services.

DATES: Written comments and recommendations on the proposed collection of information should be received on or before March 19, 2012.

ADDRESSES: Submit written comments on the collection of information through the Federal Docket Management System (FDMS) at www.Regulations.gov; or to Cynthia Harvey-Pryor, Veterans Health Administration (16P7BF), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420 or email: cynthia.harvey- pryor@va.gov. Please refer to “OMB Control No. 2900–0712” in any correspondence. During the comment period, comments may be viewed online through FDMS.

FOR FURTHER INFORMATION CONTACT: Cynthia Harvey-Pryor at (202) 461–5870 or FAX (202) 273–9381.

SUPPLEMENTARY INFORMATION: Under the PRA of 1995 (Pub. L. 104–13; 44 U.S.C. 3501–3521), Federal agencies must obtain approval from OMB for each collection of information they conduct or sponsor. This request for comment is being made pursuant to Section 3506(c)(2)(A) of the PRA.

With respect to the following collection of information, VHA invites comments on: (1) Whether the proposed collection of information is necessary for the proper performance of VHA’s functions, including whether the information will have practical utility; (2) the accuracy of VHA’s estimate of the burden of the proposed collection of information; (3) ways to enhance the quality, utility, and clarity of the information to be collected; and (4) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or the use of other forms of information technology.


OMB Control Number: 2900–0712.

Type of Review: Revision of a previously approved collection.

Abstract: The Survey of Health Experience of Patients (SHEP) Survey is used to obtain information from VA patients that will be used to identify problems or compliant and to improve the quality of health care services delivered to veterans. Data will be used to measure improvement toward the goal of matching or exceeding non-VA external benchmark performance.

Affected Public: Individuals or households.

Estimated Annual Burden

a. Inpatient Short Form, VA Form 10–1465–2—18,750 hours.

b. Ambulatory Care Long Form, VA Form 10–1465–3—9,802 hours.

c. Ambulatory Care Short Form, VA Form 10–1465–4—42,233 hours.

d. Clinician and Group Survey Patient Centered Medical Home, Short Form, VA Form 10–1465–5—20,000 hours.


Estimated Average Burden per Respondent

a. Inpatient Short Form, VA Form 10–1465–2—15 minutes.

b. Ambulatory Care Long Form, VA Form 10–1465–3—25 minutes.

c. Ambulatory Care Short Form, VA Form 10–1465–4—20 minutes.

d. Clinician and Group Survey Patient Centered Medical Home, Short Form, VA Form 10–1465–5—15 minutes.


Frequency of Response: On occasion.

DEPARTMENT OF VETERANS AFFAIRS

[OMB Control No. 2900–New (VR&E Longitudinal Study Survey)]

Proposed Information Collection (Vocational Rehabilitation and Employment Longitudinal Study Survey) Activity: Comment Request

AGENCY: Veterans Benefits Administration, Department of Veterans Affairs.

ACTION: Notice.

SUMMARY: The Veterans Benefits Administration (VBA), Department of Veterans Affairs (VA), is announcing an opportunity for public comment on the proposed collection of certain information by the agency. Under the Paperwork Reduction Act (PRA) of 1995, Federal agencies are required to publish notice in the Federal Register concerning each proposed collection of information, including each proposed new collection, and allow 60 days for public comment in response to the notice. This notice solicits comments for information needed to determine the long-term outcomes of Veterans participating in VBA’s Vocational Rehabilitation and Employment (VR&E) Program.

DATES: Written comments and recommendations on the proposed
collection of information should be received on or before March 19, 2012.

**ADDRESSES:** Submit written comments on the collection of information through the Federal Docket Management System (FDMS) at www.Regulations.gov; or to Nancy J. Kessinger, Veterans Benefits Administration (20M35), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420 or email nancy.kessinger@va.gov. Please refer to “OMB Control No. 2900—New (VR&E Longitudinal Study Survey)” in any correspondence. During the comment period, comments may be viewed online through FDMS.

**FOR FURTHER INFORMATION CONTACT:** Nancy J. Kessinger at (202) 461–9769 or nancy.kessinger@va.gov

**SUPPLEMENTARY INFORMATION:**

For further information contact: Veterans Benefits Administration (20M35), Department of Veterans Affairs, 810 Vermont Avenue NW, Washington, DC 20420 or email nancy.kessinger@va.gov. Please refer to “OMB Control No. 2900—New (VR&E Longitudinal Study Survey)” in any correspondence. During the comment period, comments may be viewed online through FDMS.

**DEPARTMENT OF VETERANS AFFAIRS**

**[OMB Control No. 2900–0074]**

**Agency Information Collection (Request for Change of Program or Place of Training): Activity Under OMB Review**

**AGENCY:** Veterans Benefits Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501–3521), this notice announces that the Veterans Benefits Administration (VBA), Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden; it includes the actual data collection instrument.

**DATES:** Comments must be submitted on or before February 16, 2012.

**ADDRESSES:** Submit written comments on the collection of information through www.Regulations.gov or to VA’s OMB Desk Officer, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395–7316. Please refer to “OMB Control No. 2900–0074” in any correspondence.

**FOR FURTHER INFORMATION CONTACT:** Denise McLamb, Program Analyst, Enterprise Records Service.

**BILLING CODE 8320–01–P**

**DEPARTMENT OF VETERANS AFFAIRS**

**[OMB Control No. 2900–0579]**

**Agency Information Collection (Request for Vocational Training Benefits—Certain Children of Vietnam Veterans): Activity Under OMB Review**

**AGENCY:** Veterans Benefits Administration, Department of Veterans Affairs.

**ACTION:** Notice.

**SUMMARY:** In compliance with the Paperwork Reduction Act (PRA) of 1995 (44 U.S.C. 3501–3521), this notice announces that the Veterans Benefits Administration (VBA), Department of Veterans Affairs, will submit the collection of information abstracted below to the Office of Management and Budget (OMB) for review and comment. The PRA submission describes the nature of the information collection and its expected cost and burden; it includes the actual data collection instrument.

**DATES:** Comments must be submitted on or before February 16, 2012.

**ADDRESSES:** Submit written comments on the collection of information through www.Regulations.gov or to VA’s OMB Desk Officer, OMB Human Resources and Housing Branch, New Executive Office Building, Room 10235, Washington, DC 20503 (202) 395–7316. Please refer to “OMB Control No. 2900–0074” in any correspondence.

**FOR FURTHER INFORMATION CONTACT:** Denise McLamb, Enterprise Records Service (005R1B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420, (202) 632–7479, FAX (202) 273–0487 or email denise.mclamb@va.gov. Please refer to “OMB Control No. 2900–0074.”

**BILLING CODE 8320–01–P**