

implement such technologies and methods.

The meeting site is fully accessible to people using wheelchairs or other mobility aids. Sign language interpreters, open captioning, and assistive listening devices will be provided on site. Other reasonable accommodations for people with disabilities are available upon request. In your request, include a description of the accommodation you will need and a way we can contact you if we need more information. Last minute requests will be accepted, but may be impossible to fill. Send an e-mail to: [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

Federal Communications Commission.

**Karen Peltz Strauss,**

*Deputy Chief, Consumer and Governmental Affairs Bureau.*

[FR Doc. 2011-26259 Filed 10-11-11; 8:45 am]

BILLING CODE 6712-01-P

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**FEDERAL RETIREMENT THRIFT INVESTMENT BOARD**

**Sunshine Act; Notice of Meeting**

**TIME AND DATE:** 9 a.m. (Eastern Time) October 17, 2011.

**PLACE:** 4th Floor Conference Room, 1250 H Street, NW., Washington, DC 20005.

**STATUS:** Open to the Public.

**Matters To Be Considered**

1. Approval of the minutes of the September 16, 2011 Board Member Meeting.
2. Recognition of Outstanding Service by Chairman Saul and Board Member Sanchez.
3. Thrift Savings Plan Activity Report by the Executive Director.
  - a. Monthly Participant Activity Report.
  - b. Quarterly Investment Performance Review.
  - c. Legislative Report.
4. Mid-Year Financial Audit Report.
5. Quarterly Vendor Financial Report.

**Contact Person for More Information**

Thomas J. Trabucco, Director, Office of External Affairs, (202) 942-1640.

Dated: October 7, 2011.

**Amanda Haas,**

*Executive Assistant, Federal Retirement Thrift Investment Board.*

[FR Doc. 2011-26510 Filed 10-7-11; 4:15 pm]

BILLING CODE 6760-01-P

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**DEPARTMENT OF HEALTH AND HUMAN SERVICES**

**Agency Information Collection Activities: Proposed Collection; Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery**

**AGENCY:** Office of the Assistant Secretary for Planning and Evaluation (ASPE).

**ACTION:** 30-Day notice of submission of information collection approval from the Office of Management and Budget and request for comments.

**SUMMARY:** As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery, The Office of the Assistant Secretary for Planning and Evaluation (ASPE) has submitted a Generic Information Collection Request (Generic ICR): "Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery" to OMB for approval under the Paperwork Reduction Act (PRA) (44 U.S.C. 3501 *et seq.*).

**DATES:** Comments must be submitted November 14, 2011.

**ADDRESSES:** Written comments may be submitted to the OS Paperwork Clearance Officer at [Sherette.Funncoleman@hhs.gov](mailto:Sherette.Funncoleman@hhs.gov)

**FOR FURTHER INFORMATION CONTACT:** To request additional information, please contact [Sherette.Funncoleman@hhs.gov](mailto:Sherette.Funncoleman@hhs.gov) or call the Reports Clearance Office on (202) 690-6162.

**SUPPLEMENTARY INFORMATION:**

**Title:** Comparative Effectiveness Research Inventory.

**Abstract:** The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service,

or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

The Agency received no comments in response to the 60-day notice published in the **Federal Register** of December 22, 2010 (75 FR 80542).

Below we provide ASPE's projected average estimates for the next three years:

**Current Actions:** New collection of information.

**Type of Review:** Generic.

**Affected Public:** Individuals and Households, Businesses and Organizations, State, Local or Tribal Government.

**Average Expected Annual Number of activities:** [Agency Estimate]<sup>1</sup>

**Annual responses:** [Agency Estimate] 500.

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<sup>1</sup> The 60-day notice included the following estimate of the aggregate burden hours for this generic clearance federal-wide:

**Average Expected Annual Number of activities:** 25,000.

**Average number of Respondents per Activity:** 200.

**Annual responses:** 5,000,000.

**Frequency of Response:** Once per request.

**Average minutes per response:** 30.

**Burden hours:** 2,500,000.