

Husqvarna Turf Care, a subsidiary of Husqvarna A.B., Beatrice, Nebraska.

Signed in Washington, DC, on this 7th day of July 2011.

**Del Min Amy Chen,**

*Certifying Officer, Office of Trade Adjustment Assistance.*

[FR Doc. 2011-18238 Filed 7-19-11; 8:45 am]

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## DEPARTMENT OF LABOR

### Employment and Training Administration

[TA-W-75,131]

#### JLG Industries, Inc., Access Division, a Subsidiary of Oshkosh Corporation, Hagerstown, MD; Notice of Termination of Reconsideration Investigation

On April 14, 2011, the Department of Labor (Department) issued an Affirmative Determination Regarding Application for Reconsideration for workers and former workers of JLG Industries, Inc., Access Division, a subsidiary of Oshkosh Corporation, Hagerstown, Maryland. The Department's Notice of affirmative determination was published in the **Federal Register** on April 25, 2011 (76 FR 22922).

On July 11, 2011, the Department issued an amended certification applicable to workers and former workers of JLG Industries, Inc., a subsidiary of Oshkosh Corporation, Access Segment, McConnellsburg, Pennsylvania (TA-W-75,067) and Access Division, Hagerstown, Maryland (TA-W-75,067A). The Department's Notice of amended certification will soon be published in the **Federal Register**.

Because the petitioning group of workers is covered by a certification (TA-W-75,076A) which expires on March 9, 2013, further investigation in this case would serve no purpose, and the reconsideration investigation has been terminated.

#### Conclusion

After careful review of the administrative record and the findings of the reconsideration investigation, I am terminating the investigation of the petition for worker adjustment assistance filed on behalf of workers and former workers of JLG Industries, Inc., Access Division, a subsidiary of Oshkosh Corporation, Hagerstown, Maryland.

Signed in Washington, DC, on this 11th day of July 2011.

**Del Min Amy Chen,**

*Certifying Officer, Office of Trade Adjustment Assistance.*

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## NATIONAL ARCHIVES AND RECORDS ADMINISTRATION

### Agency Information Collection Activities: Proposed Collection; Comment Request; Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery

**AGENCY:** National Archives and Records Administration (NARA).

**ACTION:** Notice of a request for comments regarding a new information collection.

**SUMMARY:** As part of a Federal Government-wide effort to streamline the process to seek feedback from the public on service delivery, the National Archives and Records Administration (NARA) has submitted a Generic Information Collection Request (Generic ICR): "Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery" to OMB for approval under the Paperwork Reduction Act (PRA).

**DATES:** Comments must be submitted August 19, 2011.

**ADDRESSES:** Written comments may be submitted to Mr. Nicholas A. Fraser, Desk Officer for NARA, Office of Management and Budget, New Executive Office Building, Washington, DC 20503; fax: 202-395-5167; or electronically mailed to [Nicholas\\_A\\_Fraser@omb.eop.gov](mailto:Nicholas_A_Fraser@omb.eop.gov).

**FOR FURTHER INFORMATION CONTACT:** To request additional information, please contact Tamee Fechhelm at telephone number 301-837-1694 or fax number 301-713-7409.

#### SUPPLEMENTARY INFORMATION:

**Title:** Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery.

**Abstract:** The information collection activity will garner qualitative customer and stakeholder feedback in an efficient, timely manner, in accordance with the Administration's commitment to improving service delivery. By qualitative feedback we mean information that provides useful insights on perceptions and opinions, but are not statistical surveys that yield quantitative results that can be generalized to the population of study. This feedback will provide insights into

customer or stakeholder perceptions, experiences and expectations, provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services. These collections will allow for ongoing, collaborative and actionable communications between the Agency and its customers and stakeholders. It will also allow feedback to contribute directly to the improvement of program management.

Feedback collected under this generic clearance will provide useful information, but it will not yield data that can be generalized to the overall population. This type of generic clearance for qualitative information will not be used for quantitative information collections that are designed to yield reliably actionable results, such as monitoring trends over time or documenting program performance. Such data uses require more rigorous designs that address: the target population to which generalizations will be made, the sampling frame, the sample design (including stratification and clustering), the precision requirements or power calculations that justify the proposed sample size, the expected response rate, methods for assessing potential non-response bias, the protocols for data collection, and any testing procedures that were or will be undertaken prior to fielding the study. Depending on the degree of influence the results are likely to have, such collections may still be eligible for submission for other generic mechanisms that are designed to yield quantitative results.

The Agency received no comments in response to the 60-day notice published in the **Federal Register** of May 3, 2011 (76 FR 24920).

Below we provide NARA's projected average estimates for the next three years:

**Current Actions:** New collection of information.

**Type of Review:** New Collection.

**Affected Public:** Individuals and households, businesses and organizations, State, Local or Tribal Government.

**Average Expected Annual Number of activities:** 20.

**Respondents:** 25,000.

**Annual responses:** 1.

**Frequency of Response:** Once per request.

**Average minutes per response:** 30.

**Burden hours:** 12,500.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid