

DEPARTMENT OF LABOR**Employment and Training Administration**

[TA-W-74,700]

AT&T Services, Inc., Reynoldsburg, OH; Notice of Negative Determination on Reconsideration

On January 21, 2011, the Department of Labor issued an Affirmative Determination Regarding Application for Reconsideration for the workers and former workers of AT&T Services, Inc., Reynoldsburg, Ohio (subject firm). The Notice of determination was published in the **Federal Register** on February 2, 2011 (76 FR 5831). Workers supply customer care call services.

Pursuant to 29 CFR 90.18(c), reconsideration may be granted under the following circumstances:

(1) If it appears on the basis of facts not previously considered that the determination complained of was erroneous;

(2) If it appears that the determination complained of was based on a mistake in the determination of facts not previously considered; or

(3) If in the opinion of the Certifying Officer, a misinterpretation of facts or of the law justified reconsideration of the decision.

The negative determination was based on the findings that the worker separations are not attributable to increased imports of services by the subject firm or a shift in the supply of services by the subject firm to a foreign country. Rather, the investigation established that the worker separations are attributable to the subject firm shifting customer care call services to other facilities within the United States. The investigation also revealed the firm is not a supplier or downstream producer to a firm that employed a worker group eligible to apply for Trade Adjustment Assistance (TAA).

In the request for reconsideration, the petitioners alleged that the subject firm has shifted services to a foreign country.

During the reconsideration, the Department received information that shows that AT&T Services, Inc. (and not AT&T) is the appropriate name of the firm, and the heading has been changed to properly reflect the firm's name.

Information obtained during the reconsideration investigation confirmed that all of the workers who worked at the subject firm are referred to as "Legacy T workers" and "Customer Sales and Service Specialists (CSSS)"; that none of the services previously supplied by the subject firm (or like or directly competitive services) was outsourced to

a foreign country; and that AT&T managers did not train any call center managers in India. Rather, work previously performed at the subject firm was consolidated into three other AT&T call centers within the United States.

Conclusion

After reconsideration, I affirm the original notice of negative determination of eligibility to apply for worker adjustment assistance for workers and former workers of AT&T Services, Inc., Reynoldsburg, Ohio.

Signed in Washington, DC, on this 2nd day of May 2011.

Del Min Amy Chen,

Certifying Officer, Office of Trade Adjustment Assistance.

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DEPARTMENT OF LABOR**Employment and Training Administration****Notice of Negative Determination on Reconsideration**

TA-W-70,949 Chrysler LLC
Mopar Parts Distribution Center Center Line, Michigan

TA-W-70,949A Chrysler LLC
Mopar Parts Distribution Center Naperville, Illinois

TA-W-70,949B Chrysler LLC
Mopar Parts Distribution Center New Boston, Michigan

TA-W-70,949C Chrysler LLC
Mopar Parts Distribution Center Beaverton, Oregon

TA-W-70,949D Chrysler LLC
Mopar Parts Distribution Center Carrollton, Texas

TA-W-70,949E Chrysler LLC
Mopar Parts Distribution Center Fontana, California

TA-W-70,949F Chrysler LLC
Mopar Parts Distribution Center Lathrop, California

TA-W-70,949G Chrysler LLC
Mopar Parts Distribution Center Denver, Colorado

TA-W-70,949H Chrysler LLC
Mopar Parts Distribution Center Ontario, California

TA-W-70,949I Chrysler LLC
Mopar Parts Distribution Center Hazelwood, Missouri

TA-W-70,949J Chrysler LLC
Mopar Parts Distribution Center Morrow, Georgia

TA-W-70,949K Chrysler LLC
Mopar Parts Distribution Center Memphis, Tennessee

TA-W-70,949L Chrysler LLC
Mopar Parts Distribution Center Tappan, New York

TA-W-70,949M Chrysler LLC
Mopar Parts Distribution Center Mansfield, Massachusetts

TA-W-70,949N Chrysler LLC
Mopar Parts Distribution Center Plymouth, Minnesota

TA-W-70,949O Chrysler LLC
Mopar Parts Distribution Center Streetsboro, Ohio

TA-W-70,949P Chrysler LLC
Mopar Parts Distribution Center Orlando, Florida

TA-W-70,949Q Chrysler LLC
Mopar Parts Distribution Center Milwaukee, Wisconsin

TA-W-70,949R Chrysler LLC
Mopar Parts Distribution Center Warren, Michigan

TA-W-70,949S Chrysler LLC
Mopar Parts Distribution Center Marysville, Michigan

On October 7, 2010, the Department of Labor issued an Affirmative Determination Regarding Application for Reconsideration for the workers and former workers of the subject facilities. The workers are engaged in activities related to the supply of warehousing and distribution services related to automotive parts.

Pursuant to 29 CFR 90.18(c), reconsideration may be granted under the following circumstances:

(1) If it appears on the basis of facts not previously considered that the determination complained of was erroneous;

(2) If it appears that the determination complained of was based on a mistake in the determination of facts not previously considered; or

(3) If in the opinion of the Certifying Officer, a mis-interpretation of facts or of the law justified

The negative determination was based on the findings that there was no increase in imports of services like or directly competitive with those supplied by the subject workers and no shift to/acquisition from a foreign country by the workers' firm in the supply of services like or directly competitive with those supplied by the subject workers.

The request for reconsideration asserts that the workers are eligible to apply for Trade Adjustment Assistance (TAA) as adversely-affected secondary workers because they "provide replacement and accessory parts for new vehicles" and identified firms that employed worker groups eligible to apply for TAA.

Section 222(d) of the Act, 19 U.S.C. 2272(d), defines the term "Supplier" as "a firm that produces and supplies directly to another firm component parts for articles, or services used in the production of articles or in the supply of services, as the case may be, that were the basis for a certification of eligibility under subsection (a) [of Section 222 of the Act] of a group of workers employed by such other firm."